

Procedure

MANAGEMENT OF PROTECTED DISCLOSURES

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1 PURPOSE

These procedures establish a system for reporting disclosures of improper or corrupt conduct or detrimental action by Horsham Rural City Councillors or employees. The system enables such disclosures to be made to the Protected Disclosure Coordinator (PDC) or to others as defined in section 5.1, Contacts. Disclosures may be made by employees or by members of the public.

These procedures are designed to complement normal communication channels between supervisors and employees. Employees are encouraged to continue to raise appropriate matters at any time with their supervisors. As an alternative, employees may make a disclosure of improper conduct or detrimental action under the PD Act in accordance with these procedures.

2 INTRODUCTION

The *Protected Disclosures Act 2012* (PD Act) replaced the *Whistleblowers Protection Act 2001* on 10 February 2013.

The purpose of the PD Act is to encourage and facilitate the making of disclosures of improper conduct by public officers and public bodies. The PD Act provides protection from detrimental action to any person affected by a protected disclosure and establishes a system for the matters disclosed to be investigated and rectifying action to be taken. Under the PD Act, any person can be one who makes a disclosure, is a witness, or a person who is the subject of an investigation.

3 SCOPE

The Horsham Rural City Council is committed to the aims and objectives of the *Protected Disclosures Act*. It does not tolerate improper conduct by its employees, officers or members, nor the taking of reprisals against those who come forward to disclose such conduct.

The Horsham Rural City Council recognises the value of transparency and accountability in its administrative and management practices, and supports the making of disclosures that reveal corrupt conduct, conduct involving a substantial mismanagement of public resources, or conduct involving a substantial risk to public health and safety or the environment.

The Horsham Rural City Council takes seriously its responsibilities to persons who may make a disclosure in respect to improper conduct. This procedure has been established to ensure the confidentiality of any persons making a disclosure and their welfare, are protected. All reasonable steps will be made to protect such persons from any detrimental action in reprisal for making the disclosure. It will also afford natural justice to the person who is the subject of the disclosure.

4 **DEFINITIONS**

Corrupt Conduct

Corrupt conduct means:

- Conduct of any person (whether or not a public official that adversely affects the honest performance of a public officer or public body functions;
- The performance of a public officer or public body that constitutes or involves the dishonest performance of functions or with inappropriate partiality;
- Conduct of a public officer, former public officer or a public body that amounts to a breach of public trust;
- Conduct by a public officer, former public officer or a public body that amounts to the misuse of information or material acquired in the course of the performance of their official functions; or
- A conspiracy or attempt to engage in the above conduct.

Detrimental Action

Detrimental action is action in reprisal for a protected disclosure and can include:

- Action causing injury, loss or damage;
- · Intimidation or harassment; and
- Discrimination, disadvantage or adverse treatment in relation to a person's employment, career, profession, trade or business, including the taking of disciplinary action.

Improper Conduct

A disclosure may be made about improper conduct by a public body or public official. Improper conduct means conduct that is corrupt, a substantial mismanagement of public resources, or conduct involving substantial risk to public health or safety or to the environment. The conduct must be serious enough to constitute, if proved, a criminal offence or reasonable grounds for dismissal.

Independent broad-based anti-corruption commission (IBAC)

IBAC is Victoria's first anti-corruption body with responsibility for identifying and preventing serious corrupt conduct across the whole public sector, including members of Parliament, the judiciary and state and local government.

Penalty Unit

In Australian law, a penalty unit (abbreviated as PU) is an amount of money used to compute pecuniary penalties for many breaches of statute law. Fines are calculated by multiplying the value of one penalty unit by the number of penalty units prescribed for the offence. The different jurisdictions that make up Australia each have their own penalty units. The value of a penalty unit, and the manner and frequency of varying that value, differ from state to state, and there are also federal penalty units that apply only to federal offences.

Protected Disclosure Coordinator (PDC)

The Protected Disclosure Coordinator has a central role in distributing information or assistance in the internal reporting system.

Protected Disclosure Officer (PDO)

The Protected Disclosure Officer will be a contact point for general advice about the operation of the PD Act.

Public Body and Public Officers

Public bodies and officers can include:

- government departments and agencies
- statutory authorities
- Councillors
- officers of municipal councils
- government-appointed boards and committees
- government-owned companies
- universities
- TAFE colleges
- public hospitals
- state-funded residential care services
- health services contractors
- correctional services contractors

Welfare Manager

The Welfare Manager is responsible for looking after the general welfare of any persons making protected disclosures, or for those who may be the subject of a protected disclosure.

5 ACTIONS

5.1 CONTACTS

Disclosures of improper or corrupt conduct or detrimental action by Horsham Rural City Council employees (excluding Councillors) may be made to the following officers:

The Protected Disclosure Coordinator (PDC)

Chief Executive, Horsham Rural City Council, Municipal Offices, Roberts Avenue, Horsham 3400. 5382 9720.

Protected Disclosure officer (PDO)

Director Corporate Services, Horsham Rural City Council, Municipal Offices, Roberts Avenue, Horsham 3400. 5382 9785.

The Welfare Manager

Organisational Development Manager, Horsham Rural City Council, Municipal Offices, Roberts Avenue, Horsham 3400. 5382 9719.

Supervisors

Protected disclosures can also be made to the supervisor of the discloser or the supervisor of the person who is the subject of the disclosure.

The Ombudsman/IBAC

A disclosure about improper conduct or detrimental action by a Horsham Rural City Councillor or employees may also be made directly to the Ombudsman or IBAC. Disclosures relating to Councillors can only be made directly to the Ombudsman or IBAC.

Victorian Ombudsman

Level 9, North Tower, 459 Collins Street, Melbourne VIC 3000

Internet: www.ombudsman.vic.gov.au ombudvic@ombudsman.vic.gov.au

Phone: (03) 9613 6222 Toll Free (regional only): 1800 806 314

IBAC

Level 1, North Tower, 459 Collins Street, Melbourne, VIC 3000

Internet: www.ibac.vic.gov.au

Phone: 1300 735 135

5.2. ROLES AND RESPONSIBILITIES

5.2.1 Employees

Employees must not initiate or participate in improper or corrupt conduct or detrimental action.

Employees are encouraged to report known or suspected incidences of improper conduct or detrimental action in accordance with these procedures.

All employees must refrain from any activity that is, or could be perceived to be, victimisation or harassment of a person who makes a disclosure. Furthermore, they should protect and maintain the confidentiality of a person they know or suspect to have made a disclosure.

5.2.2 Protected Disclosure Coordinator

The Protected Disclosure Coordinator has a central role in distributing information or assistance in the internal reporting system. He or she will:

- Receive all disclosures that have been made to any relevant person within the organisation;
- Impartially assess each disclosure to determine whether it is a protected disclosure made in accordance with Part 2 of the PD Act (that is, a protected disclosure);
- Coordinate the reporting system used by the organisation;
- Be responsible for ensuring that the Horsham Rural City Council carries out its responsibilities under the PD Act and the Guidelines;
- Liaise with IBAC in regard to the PD Act;
- Arrange for appropriate welfare support via the Welfare Manager for any persons making a protected disclosure and to protect him or her from any reprisals;
- Advise persons making a protected disclosure of the progress of an investigation into the disclosed matter;
- Establish and manage a confidential filing system;
- Collate and publish statistics on disclosures made;
- Take all necessary steps to ensure the identity of any persons making protected disclosures and the identity of the person who is the subject of the disclosure are kept confidential; and
- Liaise with the Chief Executive regarding a disclosure (when the CEO is not the PDC).
- Receive any disclosure made orally or in writing (from internal and external sources);
- Commit to writing any disclosure made orally;

5.2.3 Protected Disclosure Officer

The Protected Disclosure Officer will:

- Be a contact point for general advice about the operation of the PD Act for any person wishing to make a disclosure about improper conduct or detrimental action;
- Receive directly any disclosure made orally or in writing (from internal and external sources);
- Commit to writing any disclosure made orally;
- Take all necessary steps to ensure the identity of any persons making protected disclosures and the identity of the person who is the subject of the disclosure are kept confidential; and
- Forward all disclosures and supporting evidence to the Protected Disclosure Coordinator.

5.2.4 Welfare Manager

The Welfare Manager is responsible for looking after the general welfare of any persons making a protected disclosure and for those who may be the subject of a protected disclosure.

The Welfare Manager will:

- Examine the immediate welfare and protection needs of any persons who have made a disclosure and seek to foster a supportive work environment;
- Advise the discloser of the legislative and administrative protections available to him or her;
- Listen and respond to any concerns of harassment, intimidation or victimisation in reprisal for making a disclosure; and
- Ensure the expectations of any persons making protected disclosures are realistic.
- Be mindful of the welfare implications for the person who may be the subject of a protected disclosure.
- Receive directly any disclosure made orally or in writing (from internal and external sources);
- Commit to writing any disclosure made orally;
- Take all necessary steps to ensure the identity of any persons making protected disclosures and the identity of the person who is the subject of the disclosure are kept confidential; and
- Forward all disclosures and supporting evidence to the Protected Disclosure Coordinator.

5.3 CONFIDENTIALITY

The Horsham Rural City Council will take all reasonable steps to protect the identity of any persons making a protected disclosure. Maintaining confidentiality is crucial in ensuring there are no reprisals made against persons making a protected disclosure.

The PD Act requires any person who receives information due to the handling or investigation of a protected disclosure, not to disclose that information except in certain limited circumstances.

Disclosure of information in breach of section 52 constitutes an offence that is punishable by a maximum fine of 120 penalty units or 12 months imprisonment or both.

The circumstances in which a person may disclose information obtained about a protected disclosure include:

- Where exercising the functions of the Horsham Rural City Council under the PD Act;
- When making a report or recommendation under the PD Act;
- When publishing statistics in the annual report of the Horsham Rural City Council;
- In criminal proceedings for certain offences in the PD Act.

The PD Act prohibits the:

- Inclusion of particulars in any report or recommendation that is likely to lead to the identification of any persons making protected disclosures.
- Disclosure of particulars in an annual report that might lead to the identification of the person who is the subject of the disclosure.

Particular circumstances where information may be disclosed include:

- Where the disclosure is made in accordance with the consent of the disclosing person to the disclosure of their identity
- Where IBAC or the Victorian Inspectorate has determined that the assessable disclosure is not a protected disclosure and the person or body subsequently discloses the information
- An investigating entity publishes a report to parliament, made in accordance with its confidentiality requirements
- For the purposes of a proceeding for an offence against a relevant act
- For the purpose of obtaining legal advice
- To an interpreter
- To a parent or guardian of a person who is under 18 years of age
- To an independent person, for the purposes of enabling a person who is suffering a disability to understand an obligation under this PD Act

5.4 RECORDS MANAGEMENT

To prevent breaches of confidentiality and to minimise the possibility of detrimental action, the Horsham Rural City Council will establish a secure electronic and paper filing system.

All printed material will be kept in files that are clearly marked as a Protected Disclosures Act matter, and warn of the criminal penalties that apply to any unauthorised divulgence of information concerning a protected disclosure.

All electronic files will be password protected and have limitations on access rights. Backup files will be kept on external storage devices. All materials relevant to an investigation, such as interviews, will also be stored securely within the protected disclosures file.

The Horsham Rural City Council will not email documents relevant to a protected disclosure matter and will ensure all phone calls and meetings are conducted in private.

5.5 MAKING A DISCLOSURE

To be assessed as a protected disclosure, a disclosure must meet all of the following criteria:

- a. A natural person (that is, an individual person rather than a corporation) has to have made the disclosure
- The disclosure has been made verbally or in writing to either the Protected Disclosures Coordinator, Chief Executive or those identified in section 5.1, Contacts
- c. The disclosure relates to conduct of the Horsham Rural City Councillors or Council officer acting in their official capacity
- d. The alleged conduct is either improper or corrupt conduct or detrimental action (as defined in section 4, Definitions, of this procedure) taken against a person in reprisal for making a protected disclosure
- e. The person making the disclosure has reasonable grounds for believing the alleged conduct has occurred

Where a person is contemplating making a disclosure and is concerned about approaching the Protected Disclosure Coordinator or an eligible Protected Disclosure Officer (as per section 5.1) in the workplace, he or she can call the relevant officer and request a meeting in a discreet location away from the workplace.

If one or more of the above elements are not satisfied, the person has not made an assessable disclosure under Part 2 of the PD Act.

Where a disclosure is assessed not to be a protected disclosure, the matter does not need to be dealt with under the PD Act. The Protected Disclosure Coordinator will decide how the matter should be responded to.

Where the Protected Disclosure Coordinator has received a disclosure that has been assessed to be a protected disclosure, the Protected Disclosure Coordinator must notify IBAC within 28 days.

5.5.1 A person may make a disclosure:

- 1. Orally
- 2. In writing (Disclosures cannot be made by fax)
- 3. Electronically (email only)
- 4. Anonymously

Disclosures can be made anonymously, including from unverified email addresses, phone calls, in a conversation or a meeting.

If the disclosure is made orally, the Protected Disclosure Coordinator will ensure that notes are made immediately at the time of the disclosure.

If the disclosure comes from an email address from which the identity of the person making the disclosure cannot be determined, the disclosure will be treated as an anonymous disclosure.

Any person can submit an allegation or complaint, which may or may not be a disclosure under the PD Act or under these procedures.

5.5.2 Disclosing to the appropriate person or body:

A person must make a disclosure, allegation or complaint to the appropriate person or body for the disclosure to be assessed as a protected disclosure under the PD Act. Refer section 5.1, Contacts for list or the table below.

The Horsham Rural City Council can only receive disclosures that relate to the conduct of:

- a. Its own officers or employees
- b. A person/s whose actions relate to a Horsham Rural City Council officer or employee

If the Horsham Rural City Council receives a disclosure about an employee, officer or member of another public body, the Horsham Rural City Council will advise the person making the disclosure as to whom the correct person or body the disclosure should be made.

Where a person seeks to make a disclosure about a Councillor, that disclosure must be made directly to the Independent broad-based anti-corruption commission (IBAC) or the Ombudsman.

The following table sets out where disclosures about persons other than employees of Horsham Rural City Council should be made.

| Person who is the subject of the disclosure | Person/body to whom the disclosure must be made |
|--|---|
| Employee, member of a public body | That public body, the Ombudsman or IBAC |
| Member of Parliament (Legislative Assembly) | Speaker of the Legislative Assembly |
| Member of Parliament (Legislative Council) | President of the Legislative Council |
| Councillor | The Ombudsman or IBAC |
| Chief Commissioner of Police | IBAC |
| Member of the police force | Prescribed member of Police personnel or IBAC |
| Section 86 Committee Member | IBAC |

5.6 RECEIVING A DISCLOSURE

As listed in section 5.1, Contacts, disclosures can be received by the following:

- a. Protected Disclosures Coordinator
- b. Chief Executive
- c. Protected Disclosures Officer
- d. Welfare Manager
- e. Supervisors

Any disclosures received by the PDO, Welfare Manager or Supervisors will be forwarded to the PDC with all relevant documentation.

The PDC will determine whether the disclosure has been made to the right body and then whether the matter falls under the PD Act.

There may be situations where the Horsham Rural City Council receives an allegation of improper or corrupt conduct or detrimental action, but the person making the allegation has not referred to the PD Act. In this case, if the allegation raises issues that may fall within the provisions of the PD Act, the allegations will be assessed in terms of the PD Act.

5.7 ASSESSING A DISCLOSURE

Where the PDC receives information relating to the conduct of an employee, member or officer of the Horsham Rural City Council, the PDC will assess whether the disclosure meets the criteria of the PD Act to be a protected disclosure.

Corrupt Conduct examples:

A Council officer takes a bribe or receives a payment other than his or her wages or salary in exchange for the discharge of a public duty.

A Council officer favours unmeritorious applications for jobs or permits by friends and relatives.

A Council officer sells confidential information.

Detrimental Action examples:

Council refuses a deserved promotion of a person who makes a disclosure.

Council demotes, transfers, isolates in the workplace or changes the duties of a discloser due to the making of a disclosure.

Council threatens, abuses or carries out other forms of harassment directly or indirectly against the discloser, his or her family or friends.

Council discriminates against the disclosure or his or her family and associates in subsequent applications for jobs, permits or tenders.

Improper Conduct examples:

To avoid closure of a town's only industry, an environmental health officer ignores or conceals evidence of illegal dumping of waste.

An environmental health officer allows a catering business to continue functioning when health standards have been breached.

A building inspector tolerates poor practices and structural defects in the work of a leading local builder.

A Council employee is witnessed using a Council grader on private property on a weekend.

A finance officer approves a colleague's corporate expense account for payment even though it appears to have non-work related expenditure items listed.

Where Horsham Rural City Council determines that the disclosure is not an assessable protected disclosure under the PD Act, the discloser must be provided with the following information in writing within 28 days after the disclosure was made:

- 1. Horsham Rural City Council does not consider the disclosure to be a protected disclosure
- 2. The disclosure has not been notified to IBAC for assessment
- 3. The protections under part 6 of the PD Act (see section 5.8.1) apply, regardless of whether the disclosure is notified to IBAC for assessment

However, Horsham Rural City Council does not have to provide the discloser with the information under (3) above unless the discloser has indicated to Horsham Rural City Council, that the discloser wishes to receive the protections that apply to a protected disclosure under the PD Act.

Council may also advise the discloser that the matter will be addressed by the Horsham Rural City Council through its complaint processes.

5.7.1 Valid Disclosures

Where it is determined that the disclosure falls under the PD Act, the following action will be taken by the PDC:

- 1. Establish contact with the person making the disclosure (if that person has provided their identity and personal details).
- 2. Advise the Chief Executive of the disclosure, if they are not the PDC.
- 3. Establish a confidential file relating to the disclosure.
- 4. Advise IBAC of the disclosure within 28 days of receiving the disclosure.
- 5. Advise the person making the disclosure within 28 days of notifying IBAC.
- 6. Notify the Welfare Manager

Once notification is made to IBAC, they must separately assess whether, in their view, the assessable disclosure is a protected disclosure.

If IBAC determines the disclosure will not be investigated as a protected disclosure complaint and the discloser wishes to pursue the matter, IBAC may advise the discloser to make a complaint directly to Horsham Rural City Council, to be addressed through its complaint processes.

5.8 PROTECTIONS

5.8.1 Protections provided under Part 6 of the PD Act

Part 6 of the PD Act sets out the protections provided to persons who may make a protected disclosure.

The person making the disclosure will not be:

- subject to any civil or criminal liability or administrative action (including disciplinary action) for making the disclosure
- not committing an offence against the Constitution Act 1975 or any other Act that imposes obligations of confidentiality or any other restriction on the disclosure of information
- not breaching any other obligation (made by oath, rule of law or practice) requiring him or her to maintain confidentiality or otherwise restrict confidentiality
- cannot be held liable for defamation in relation to information included in a protected disclosure

Limitation on protection

 If the person has made a false disclosure or provided false information, the person is not protected

5.8.2 Preventing Detrimental Actions

Nature of alleged detrimental action

The PD Act creates an offence for a person to take detrimental action against another person in reprisal for someone making a protected disclosure.

Further:

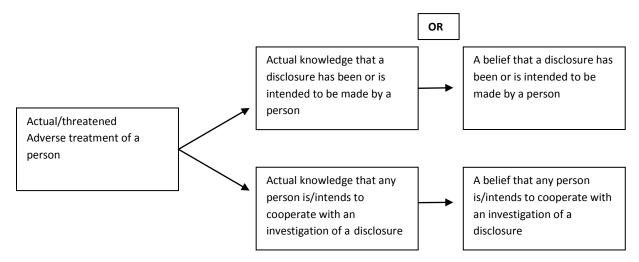
- The person need not actually have taken the action, but can just have threatened to do so.
- The person need not have taken or threatened to take the action against the person themselves, but can have incited someone else to do so.
- The detrimental action need not to be taken against a discloser, but against any person.

Detrimental action taken in reprisal for a protected disclosure

The person (or the person they have incited) must take or threaten the action, because, or in the belief that the:

- Other person or anyone else has made, or intends to make the disclosure
- Other person or anyone else has cooperated, or intends to cooperate with an investigation of the disclosure.

Essential Elements linked to detrimental action



5.8.3 Protection from reprisals

Section 58 of the PD Act requires public bodies to establish procedures for the protection of a person making a disclosure from reprisal by personnel for making a protected disclosure. Preserving the confidentiality of their identity will assist in minimising the risk of reprisals.

Persons making such disclosures will be advised that it is in their own interests to keep disclosures confidential by only discussing related matters with authorised persons within the Horsham Rural City Council, ie the PDC or the Chief Executive, or officers of IBAC's office or other persons, as authorised by law.

Contact persons under the PD Act and within Horsham Rural City Council are responsible for ensuring persons making a protected disclosure are protected from direct and indirect detrimental action. Management is responsible for encouraging an organisational culture which is supportive of disclosures being made.

A person making a protected disclosure may be employed by the Horsham Rural City Council or may be a member of the public.

Horsham Rural City Council is obligated to protect both internal and external persons making protected disclosures from detrimental action taken in reprisal for the making of the disclosure.

The management of both types of persons making protected disclosures will, however, be different.

Disclosure made by a Horsham Rural City Council employee/officer

Internal persons making protected disclosures are at risk of suffering reprisals in the workplace.

The Welfare Manager will foster a supportive work environment and respond to any reports of intimidation or harassment against the person making the disclosure.

Disclosure made by a member of the public

Reprisals may also be taken against external persons making protected disclosures. The Horsham Rural City Council will, as required, appoint a Welfare Manager for an external person making a protected disclosure.

5.8.4 Support

The Welfare Manager will provide reasonable support to a person making a disclosure. The Welfare Manager will discuss the issue of reasonable expectations with the person making a protected disclosure.

The level of support provided to the person will require the written approval of the Chief Executive and will be documented. A copy of the agreement reached will be provided to the person.

5.8.5 Welfare of a Person Making a Protected Disclosure

The Welfare Manager will be engaged by the Protected Disclosures Coordinator where a disclosure is deemed as a protected disclosure (see section 5.2.4 for level of support).

The Welfare Manager will also:

- Keep contemporaneous records of all aspects of the case management of the person making the protected disclosure, including all contact and follow up action.
- Not divulge any details relating to the disclosed matter to any person other than the Protected Disclosures Coordinator or the Chief Executive.

All meetings between the Welfare Manager and the person making a protected disclosure will be conducted discreetly to protect the confidentiality of the person making a protected disclosure.

5.8.6 Occurrence of detrimental action

If a person making a protected disclosure reports an incident of harassment, discrimination or adverse treatment that would amount to detrimental action apparently taken in reprisal for the making of the disclosure, the Protected Disclosure Welfare Manager or the Protected Disclosures Coordinator will:

- Record details of the incident
- Advise the person making a protected disclosure of his or her rights under the PD Act

The Protected Disclosures Coordinator will:

- Inform the Chief Executive of the Horsham Rural City Council (where they are not the same person)
- Inform IBAC, where the detrimental action is of a serious nature likely to amount to a criminal offence.

Where detrimental action is reported, the allegation will be assessed as a new disclosure under the PD Act.

Horsham Rural City Council will be extremely cautious about conducting enquiries or gathering information concerning an allegation of detrimental action, as a criminal offence may have been committed and any informal investigation may compromise the integrity of evidence.

5.9 MANAGEMENT OF THE PERSON AGAINST WHOM THE DISCLOSURE IS MADE

5.9.1 Natural justice

The Horsham Rural City Council will ensure that natural justice is adhered to in the receipt and management of a disclosure.

Natural justice means that if a decision is to be made about the conduct of an employee, officer or member of the Horsham Rural City Council, they have the right to:

- Be informed about the substance of the allegations against them
- Be given the opportunity to answer the allegations before a final decision is made
- Be informed about the substance of any adverse comment that may be included in any report arising from an investigation
- Have his/her defence set out fairly in any report

5.9.2 Confidentiality

The Horsham Rural City Council will take all reasonable steps to ensure confidentiality regarding the identity of any persons against whom a disclosure has been made. Where the disclosure is dismissed or investigations do not substantiate the allegation, the fact of the investigation, its results, and the identity of the person subject of the disclosure should still be kept confidential.

5.9.3 Protection against reprisal

The PDC will take responsibility for ensuring a person against whom a protected disclosure has been made, is protected from direct or indirect detrimental action. Horsham Rural City Council recognises that employees against whom disclosures are made must also be supported during the handling and investigation of disclosures. A Protected Disclosures Welfare Manager will be assigned to monitor the welfare of the person against whom a disclosure has been made.

Horsham Rural City Council will give its full support to a person who is the subject of a disclosure where the allegations contained in a disclosure are clearly wrong or unsubstantiated. If the matter has been publicly disclosed, the Chief Executive of the Horsham Rural City Council will consider any request by that person to issue a statement of support setting out that the allegations were clearly wrong or unsubstantiated.

5.10 CRIMINAL OFFENCES

The PD Act provides for offences for certain actions. These are detailed below:

| Criminal Detrimental action | | | | | |
|-----------------------------|--|--|--|--|--|
| offences | It is an offence for a person to take or threaten action in | | | | |
| | reprisal when: | | | | |
| | | | | | |
| | - A protected disclosure has been made | | | | |
| | - A person believes a protected disclosure has been | | | | |
| | made | | | | |
| | A person believes that another person intends to | | | | |
| | make a protected disclosure | | | | |
| Breach of confidentiality | | | | | |
| | It is an offence for a person to divulge information obtained | | | | |
| | as a result of handling or investigation of a protected | | | | |
| | disclosure without legislative authority | | | | |
| | Provision of false information | | | | |
| | It is an offence for a person to knowingly provide false | | | | |
| | information under the PD Act with the intention that it be | | | | |
| | acted on as a protected disclosure | | | | |

| Civil | A person who takes detrimental action against a person in | | |
|--------|--|--|--|
| action | reprisal for a protected disclosure may be found liable in | | |
| | damages to that person. The public body may also be found | | |
| | to be vicariously liable. | | |

The Horsham Rural City Council will ensure officers appointed to handle protected disclosures and all other employees are aware of the following offences by the PD Act:

It is an offence for a person to take or threaten detrimental action against a person in reprisal when:

- a protected disclosure being made
- a person believes a protected disclosure has been made
- a person believes that another person intends to make a protected disclosure

An employer may also be held to be jointly and civilly liable for the detrimental action of their employee.

Criminal penalty: 240 penalty units or two years imprisonment or both and if convicted or found guilty of an offence;

Civil penalty: Order of court for offender to pay appropriate level of damages to compensate for injury, loss or damage.

A person/body must not disclose content of assessable disclosure or information about content.

Criminal penalty: 120 penalty units or 12 months imprisonment or both.

A person/body must not disclose information likely to lead to the identification of a person who has made an assessable disclosure.

Criminal penalty: 120 penalty units or 12 months imprisonment or both.

A person who takes detrimental action may be subject to proceedings in tort in any court of competent jurisdiction.

Civil penalty: Court order for damages for any injury, loss or damage, including exemplary damages.

5.11 Collating and Publishing Statistics

The Horsham Rural City Council, through the Protected Disclosures Coordinator, will respond to any requests for statistical information through IBAC relating to the number and type of disclosures received.

The Horsham Rural City Council will include in its Annual Report:

- a. Information about how to access the procedures established by the Horsham Rural City Council under Part 9 of the PD Act; and
- b. The number of disclosures notified to the IBAC under section 21 (2) during the financial year.

6 **COMMUNICATION**

- Intranet
- Staff newsletter
- Staff meetings
- Ongoing education

7 **RESPONSIBILITY**

Responsible Officer: Director Corporate Services

8 SUPPORTING DOCUMENTS

| Document | Location |
|---|---------------------|
| Protected Disclosures Information Sheet | P: Drive |
| Complaints Resolution Policy | P: Drive |
| IBAC – Guidelines for making and handling protected | www.ibac.vic.gov.au |
| disclosures | |
| IBAC – Guidelines for protected disclosure welfare management | www.ibac.vic.gov.au |

9 DOCUMENT CONTROL

| Version Number | Approval Date | Approval By | Amendment |
|-------------------|------------------|-------------|--|
| 01 | | | Replaces Whistleblowers Procedures. |
| | | | |