

# HORSHAM NORTH

## COMMUNITY ENGAGEMENT SUMMARY REPORT

MAY 2023

## ACKNOWLEDGMENT OF COUNTRY

Horsham Rural City Council acknowledges the five Traditional Owner groups of this land the Wotjobaluk, Wergaia, Jupagalk, Jaadwa and Jadawadjali people. We recognise the important and ongoing place that all Indigenous people hold in our community. We pay our respects to the Elders, both past and present, and commit to working together in the spirit of mutual understanding and respect for the benefit of the broader community and future generations.





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## 1. INTRODUCTION

Horsham Rural City Council (HRCC) prepared a draft Local Area Plan for Horsham North to direct and guide how the area looks, feels and functions for the next ten years. This Local Area Plan will help prepare Horsham North for the future and how the area responds to its own set of challenges and opportunities.

There was an earlier round of consultation undertaken as part of the development of the Horsham North draft Local Area Plan (the Plan). As part of finalising the Plan an Action Plan has been developed which can be found at Chapter 12. This report focuses on the second round of community engagement, which asked the community for feedback on the Plan by asking the following open and close-ended questions:

- *What is your connection to Horsham North?*
- *How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?*
- *Please let us know why you ticked the above preference.*
- *How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?*
- *Please let us know why you ticked the above preference.*
- *Please select your three most important Goals for Horsham North.*
- *Out of the three Goals selected above, which one is the most important to you and why?*
- *Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.*
- *Tell us which ideas that concern you or have been missed, and why.*
- *What are your priorities for Horsham North?*
- *Please provide any further feedback on the overall Draft Local Area Plan.*



## 2. PURPOSE OF THIS REPORT

The purpose of this report is to summarise the outcomes of community engagement undertaken from 28 September 2022 to 9 November 2022 with Horsham North residents, business owners and the wider community on the Plan.

The focus of community engagement was on understanding whether Council had accurately reflected the community's preferred vision in the Plan's ten goals and underpinning strategies. Council sought to understand what elements of the report were supported, what the community thought was missed or overlooked and what could be modified to better reflect community values and areas of concerns.

Community engagement helps Council to understand the key concerns of the community in Horsham North and how their values may be changing across the study area over time. It also aids Council in prioritising the specific needs of the areas.

The community engagement process aims to:

- Enable the opportunity for community members to provide input and influence outcomes.
- Gain insight into the lived experience in Horsham North and community aspirations.
- Provide an open and transparent process that the community understands and supports.
- Gain diverse community input into a plan for positive change in Horsham North.
- Clearly communicate the opportunity to be engaged and the progress of the project.

This report provides a summary of the key messages that emerged during this round of community consultation. It has been structured around written feedback received and verbal feedback provided during workshops and consultation events. The report also provides additional points for consideration in response to the feedback provided which may not have been expressed during the community workshops.

All community input has been heard and considered by Council.



### 3. ABOUT THE HORSHAM NORTH LOCAL AREA PLAN

The Plan is a roadmap that aims to bring the vision for Horsham North into fruition by setting achievable goals and underpinning strategies. It has been prepared using the findings of the *Issues and Opportunities Paper 2022* as well as feedback received during former rounds of community engagement.

The vision has been developed by exploring the study area’s key challenges and opportunities moving into the future and understanding the values and aspirations of the community. Consultation was key in bringing the community together to consider their common future and to explore new ideas, possibilities and sense of direction.

The draft Plan sets vision for ten years addressing the following areas:

- Future land use directions
- Protection and enhancement of local character and heritage
- Increased connectivity and accessibility
- Quality open space

The goals and underpinning strategies detailed in the Plan address current key issues and opportunities, as identified by Council and the community and has in turn been used to develop an Action Plan. The **Action Plan** provides actions across four different categories (policy, design, research and advocacy) detailing measures and timeframes.

The Plan has since been finalised using the feedback received during the September – November 2022 consultation period.

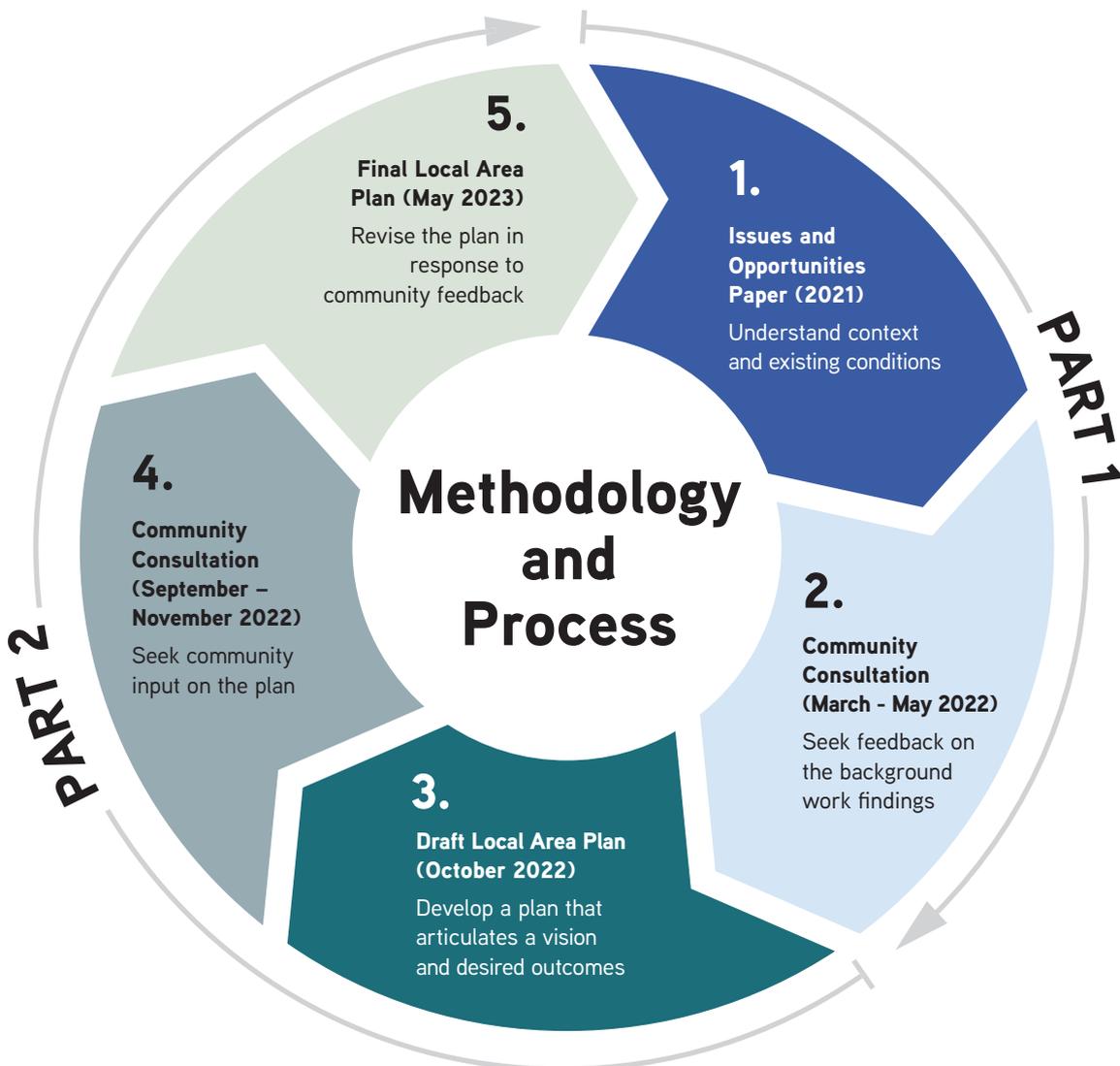
The Plan was presented and workshopped with the community. Their feedback has been used as a basis for this summary report, and future additions to be made to the Horsham North Local Area Plan which will be released in 2023. The Horsham North Local Area Plan aligns with current Council strategies and projects, and will assist with any changes required for implementation of this plan within the Horsham Planning Scheme.



## 4. PROJECT TIMELINE

The project began in July 2021 with background investigation and research used to develop the *Issues and Opportunities Paper* (the Paper) and provide a contextual understanding of the precinct and its challenges to inform early consultation. From March to May 2022, Council placed the Paper on public consultation and multiple community workshops and drop in sessions were held. The workshops focused on understanding and clarifying the issues and constraints as well as the opportunities that should underpin the future planning of the precinct.

This information has been used to develop the vision of the Local Area Plan and preferred direction for change and improvement. This draft was available for comment to the wider community over September – November 2022 for a six-week period. A community workshop was held to determine whether the vision and goals were supported, if anything was missed, and which areas were of most importance in terms of prioritising. The Plan has been finalised with consideration of the comments received during the consultation period and the inclusion of actions in the Action Plan at chapter 12.



## 5. ENGAGEMENT OVERVIEW

A community engagement campaign was conducted from 28 September to 9 November 2023 with online and hard-copy surveys, return questionnaire postcards, one community workshops and three community conversation pop-ups.

The questions listed in the Introduction section of this report were used across all engagement activities to ensure consistency.

### Engagement Objectives

The community engagement undertaken was designed to revisit the vision that was developed with the community at an earlier consultation workshop (May 2023) and to test the proposed ten goals and underpinning strategies. The engagement program sought to understand the level of community and stakeholder support for these ideas and the rationale behind their responses. The findings from this community engagement will be used to help inform the final version of the Plan.

### Outcomes sought

The outcomes sought for this round of community engagement were:

- To inform the community and stakeholders of the Plan, its role and purpose in shaping the future study area.
- To measure the level of support for the Vision, Key Outcomes, 10 Goals and Underpinning Strategies as presented in the Plan.
- To inform the final version of the Plan.

### Engagement Method

Engagement activities were promoted through the HRCC webpage, corporate social media channels and postcards sent to all dwellings within the study area. Engagement activities consisted of:

- A return postcard questionnaire
- An online and printed survey
- One face-to-face community workshop (26 October 2022 at the Neighbourhood House)
- Three community conversation pop-ups:
  - 2 November 2022 at the Kalkee Children’s Hub
  - 3 November at the Wawunna Road Milk Bar
  - 8 November at Langlands Park

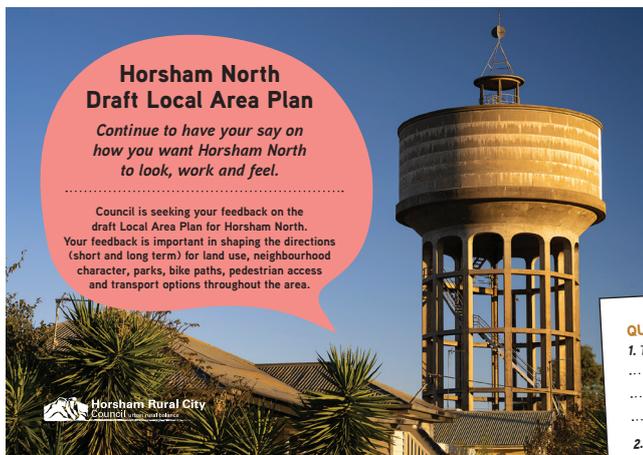
### Return Postcard Questionnaire

All households within the study area were subject to a letter box drop. A postcard was delivered notifying residents that the draft Plan was available to view and provide comment on. The postcard included the following two questions (from the key questions):

- *Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.*
- *Tell us which ideas that concern you or have been missed, and why.*

A QR code was provided on the postcard that directed residents to the online survey where they could provide more feedback. Alternatively, residents could provide their feedback on the postcard and return it to Council or take a photo of their written feedback and email it to Council.

During consultation Council became aware that some residents (west side) did not receive the postcard. As a response Council made the online survey available for another month to residents.



## Survey

A survey was available online as well as hard copies available at the Council office, the community workshop and the community conversation pop-ups. The survey included all key questions. Survey feedback can be found at **Appendix 1**.

## Community Workshop

The aim of the community workshop was to offer an in person opportunity to provide feedback on the draft Plan as well as being able to speak to Council officers with various expertise who could answer questions. The workshop commenced with a brief overview of why the plan is structured the way it is and the document's various audiences.

The workshop had three planned exercises that centered on the key questions. The first exercise aimed to receive feedback on the draft Vision. Participants were asked to discuss at their table the draft Vision. The aim was to report back to the rest of the participants, make changes and seek agreement. Participant feedback during the workshop indicated that participants required more time to consider the draft Vision and feedback would be provided through the survey and written submissions. Council officers took notes during this exercise and they can be viewed at Appendix 4.

The second exercise was aim at obtaining feedback on the 10 Goals and Underpinning Strategies. Around the room posters were erected with the 10 Goals and Underpinning Strategies. They were placed in the room according to the theme in which they sat under. Council officers were stationed at the theme where they had the relevant expertise. Stations were organised as follows:

- Theme 1: Land Use and Future Character: two planners
- Theme 2: Access and Connectivity: one engineer and one recreation and open space planner
- Theme 3: Open and Public Space: two recreation and open space planners

This set up ensure participants knew where the relevant experts where located and could ask questions and share their ideas in more detail. Participants were given stickers and sticky notes where they could record their priorities and comments for each theme.

The third exercise was another table discussion. The purpose was to specifically discuss the following three questions (from the key questions):

- *Tells us which ideas of the Local Area Plan reflect the future direction you hope for Horsham North.*
- *Tell us the ideas that concern you or have been missed, and why.*
- *What are your priorities for Horsham North?*

Participants were provided A3 sheets with these questions printed and were to provide written answers. Unfortunately, time did not permit this exercise to be carried out. Participants were directed to the survey to consider these questions further.

## Community Conversation Pop-Ups

Three community conversation pop-ups were held during the course of the consultation period. The aim of these pop-ups were to raise awareness that the draft Plan was available for comment and an opportunity to speak with Council staff directly. The pop-ups were located in various locations with the aim to capture sub neighbourhoods within the study area.

### In total, the engagement received:

- One returned postcard questionnaire
- Eight online survey responses
- Zero hard copy survey responses
- Four written submissions

Overall, Council officers engaged with around 40 individuals in person at the Community conservation pop-ups and community workshop.

## Who We Engaged

Respondents who filled out the online survey were asked demographic questions regarding:

- Their connection to Horsham North
- How they travel to and from Horsham North
- Age group
- Gender
- What they identify with (i.e. disability, English is second language, Aboriginal and Torres Strait Island decent, LGBTQ+).

No demographic data was collected from those who participated in the community pop-up sessions and community workshop. Those who participated in the community workshop were a mix of residents, business owners and operators and people with a connection to Horsham North but do not live there. See **Appendix 3** for survey respondent characteristics.

Approximately **4,128 people** live in Horsham North. Council wishes to acknowledge that due to very low survey responses, information was considered and reflected in the Plan, however through transparency it needs to be noted that these responses are not reflective of the wider community. A minimum of 3 per cent (over 100 surveys) would need to be completed to provide a reflective sample.

## 6. ENGAGEMENT FINDINGS

This section of the report will provide a summary of the feedback received from survey respondents, pop up participants, workshop participants as well as written submissions. Feedback received and recorded can be found in the Appendix section.

### Vision

Feedback from the community reinforced many of the issues that were identified during previous consultations and also in the Issues and Opportunities Paper 2022. Many comments provided during exercise 1 at the community workshop were more broad comments on the Plan.

The issues and concerns raised by the community specific to the Vision Statement are summarised as follows:

- The vision excludes mention of existing local businesses. Local businesses contribute to the viability and prosperity of communities.
- Simplify the language.
- Clear vision timeframe.
- Concerns that words are fluffy and hold no meaning or commitment.
- The vision is not a true representation of the vision developed with the community at the community workshop in May 2022.



### Theme 1: Land Use + Future Character

#### Goal 1: Facilitate sustainable housing and population growth

The community has identified following opportunities and issues associated with Goal 1:

- Ensure housing has suitable parking.
- Social housing distributed evenly around Horsham with considerations to existing provision.
- Concerns regarding housing types and density of housing.
- General support for the focus on housing.
- Need more public facilities.

Council acknowledges that the community would like to see the housing issues addressed, including more meaningful consideration of the type of housing suitable for Horsham North, with a large number of units approved within the area.

Council is planning to undertake a *Housing Strategy* this year in order to better assess and understand these issues. The residents within Horsham North will be invited to share their views during community engagement for this upcoming piece of strategic work.

The lack of and inadequate standard of public space and facilities has previously been highlighted as a gap within Council asset management and planning processes. Council is aware of this and will investigate these issues in future planning practices. Any future development must have regard and include principles which address the Urban Design Guidelines for Victoria and be in line with the requirements of the Horsham Planning Scheme provisions.

#### Goal 2: Image the image, character and identity

The community has identified following opportunities and issues associated with Goal 2:

- The railway corridor feels like an industrial wasteland.
- Repurpose the railway corridor to improve the visual appeal and safety of the area
- Ensure repurposing of the rail corridor is compatible with the return of passenger rail
- Relocate industrial and commercial activities.
- Attention should be directed to Horsham North. Council seems focused on river related projects.

The community raised a range of issues in relation to the rail corridor, and the land uses which occur within the precinct.

The community raised concerns which relate to neglect of Horsham North and lack of focus on the area and existing issues.

Council has been advocating for various improvements, which include the return of passenger rail for quite some time. There are also opportunities to assess and transform land that is currently zoned Industrial between Lynott Street and Mill Street. In terms of the overall repurpose of the rail corridor, Council needs to consider the overall use of the corridor as a whole and any future use and/or development which may need to occur.

**Goal 3: Promote economic activity and opportunities**

The community has identified following opportunities and issues associated with Goal 3:

- How will this be achieved?
- Existing industrial and commercial activities are generally not supported by residents.

The Plan proposes a transition away from industrial land use and the promotion of a mixture of land uses between Mill and Lynott Streets, this includes support of future opportunities for commercial and employment. The community will be consulted with any changes that will occur in regards to changes to zoning, land use and/or development and activity within the area.

**Goal 4: Provide up to date community facilities**

There was a lot of support in general for this Goal.

The community has identified following opportunities and issues associated with Goal 4:

- Great idea but must be done with community consultation

The community would like to see improvements to community buildings and facilities, including a disabled playground at Kalkee Children’s Hub and clubrooms for table tennis.

Any opportunities for public space, improvement of or addition of new facilities will be investigated and assessed separately by Council’s Recreation Planning team. Individual land uses to be located within the railway corridor will be dependent on any ongoing history of contamination of land, which Council is in the process of investigating.



**Theme 2: Access + Connections**

**Goal 5: Create a walkable, wheelable and bikeable precinct**

The community has identified following opportunities and issues associated with Goal 5:

- Pedestrian should feel safe and should be a top priority.
- Connectivity to high schools is poor.
- More footpaths needed to ensure pedestrian do not have to use the road.
- Overpass needs to be more accessible.

The community raised concerns regarding the safety of pedestrians and access issues, with Goal 2 a priority with the implementation of shared paths that allow connection to key destinations and improved maintenance of public areas within Horsham North.

The Plan through appropriate network planning, seeks to improve pedestrian environments in order to encourage walking, cycling and promotion of active and healthy communities. Localised traffic issues seem to also be a concern, traffic control and calming measures need to be implemented to promote streets with increased amenity and commuter safety. Much of the heavy traffic volume, particularly along the rail corridor and Lynott and Mill Streets, is seen to be related to the silo art project and the existing industrial land uses.

**Goal 6: Enhance public transport services and promote regional connectivity**

The community has identified following opportunities and issues associated with Goal 6:

- Underpass should be changed to a level crossing
- Underpasses need to be upgraded
- Speeding is an issue that impacts pedestrian and cycling safety
- Changes to bus timetables makes it difficult

The community raised concerns regarding the underpass and its role in characterising the area largely due to unattractiveness and safety issues, the underpass needs to be upgraded or re developed as a level crossing.

Council have previously investigated the options which relate to the underpasses located at Wawunna Road and Albert and McPherson Streets, currently these are not adequate or desirable as they are in poor locations and fail to be DDA compliant. A new underpass is being investigated and proposed for the northern end of David Street, to increase connectivity and access for commuters who wish to access train or V/Line bus services.

## 6. ENGAGEMENT FINDINGS *continued...*

### Goal 7: Create safer streets for all users

There was a lot of support in general for this Goal.

The community has identified following opportunities and issues associated with Goal 7:

- Speed hump upgraded needed in certain locations.
- Adequate parking for residential streets. Wider roads could be a solution.
- Extend footpath along Rasmussen Road.
- The area does not adequately support people with mobility issues or parents with young children.

The community raised concerns regarding provision or improvement of speed humps, in order to slow down “hoon” drivers with the area, road widening and the need for beautification and increased safety.

Currently the lack of pedestrian priority due to traffic volumes is a barrier for Horsham North. Where local roads are prioritised for all users, not just vehicles, means more safety is afforded for all users. The Horsham North Local Area Plan seeks to prioritise safe and convenient movement for pedestrians and cyclists on local roads, development of shared paths and improvement to local streets, which will significantly improve these connections for pedestrians and cyclists.

### Theme 3: Public + Open Space

### Goal 8: Increase the provision of open space

The community has identified following opportunities and issues associated with Goal 8:

- Turn the railway corridor into parkland with trees and walking tracks.
- Provide more open space to allow people to meet and hang out.
- Provide netball courts to foster social and physical opportunities.
- Improve and redesign parks which have not been properly planned for and landscaped.

The community raised opportunities in relation to public space within the rail corridor, potential redesign of some existing areas located in previous subdivisions and the addition of netball courts to create social and physical opportunities.

An audit of existing open space areas is recommended and will provide appropriate direction for Council to appropriately commence the redesign of parks, where required, to ensure that they are safe, inviting and functional for a range of users. The Plan also specifies the rail corridor is a long term opportunity to provide additional public open space that increases amenity and appearance for fronting neighbourhoods.



### Goal 9: Create accessible, safe and activated public space

The community has identified following opportunities and issues associated with Goal 9:

- Police paddock needs upgrades.
- Maintenance of local parks is lacking in Horsham North compared to other areas within Horsham.
- There is more focus on upgrading open space in proximity to the river than in Horsham North. The focus is unbalanced.
- The railway corridor could provide a walking trail loop.
- CCTV could prevent vandalism and violence.

The community raised issues in relation to the Police paddock maintenance and the maintenance and safety measures in place for other public open space areas within Horsham North.

Existing land that has been set aside and utilised for public open space will be prioritised for upgrade and maintenance prior to new sites being identified.

Due to the dated standard of some of the parks within Horsham North, redesign and retro-fitting are necessary to change their appearance and function. The Horsham North Local Area Plan recognises and identifies these issues, ideally areas for public open space should have access to street frontages, which allows for a high level of surveillance from neighbouring houses and be designed so that areas cannot fall out of the line of vision to provide adequate safety measures.

### Goal 10: Increase tree canopy in all public spaces

The community has identified following opportunities and issues associated with Goal 10:

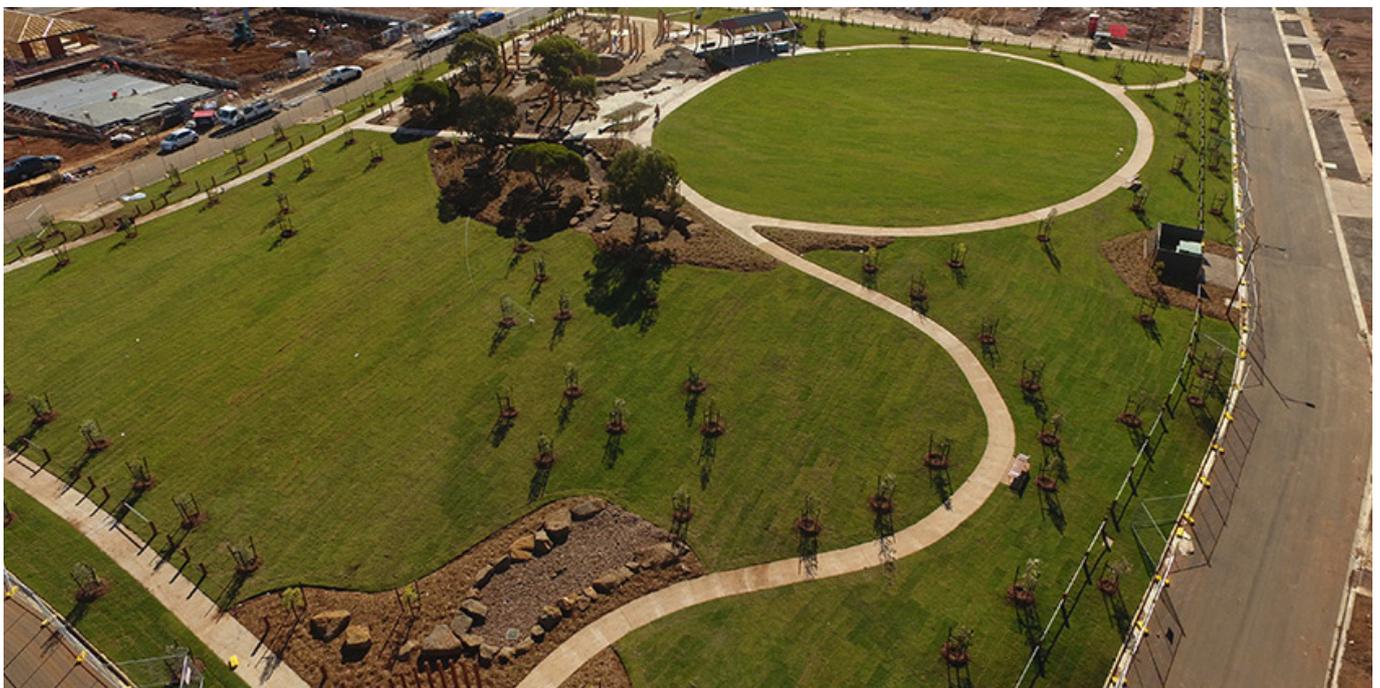
- Trees are nice but they can conflict with built up areas and cause foundation issues.
- Many trees have been removed by Council in the past.
- Trees and shrubs planted along footpaths would improve long straight sections.

The community raised the following concerns which relate to upgrade and maintenance of existing street trees and associated infrastructure. Wanting to ensure that appropriate trees are planted and maintained to keep damage from roots systems to a minimum and additional trees and shrubs be planted to provide shade and protection for walking paths.

The Plan identifies strategies for increasing tree canopies along streets and public realm areas and plans for biodiversity corridors within public open spaces. Infrastructure locations are installed and maintained where appropriate and any planting of trees and shrubs is done so with consideration of biodiversity values in place.

The community are concerned about the state of parks and associated infrastructure which require drastic improvement.

Historically there have been critical elements that have been missing in the delivery of parks and open space within Horsham North and more widely across Horsham that needs to be addressed by Council.



## 7. FEEDBACK ON THE PROCESS

Many community members wished to see the consultation level be 'Collaborate' (IAP4) or 'Empower' (IAP5) rather than the level determined by Council which was 'Involve' (IAP3) level.

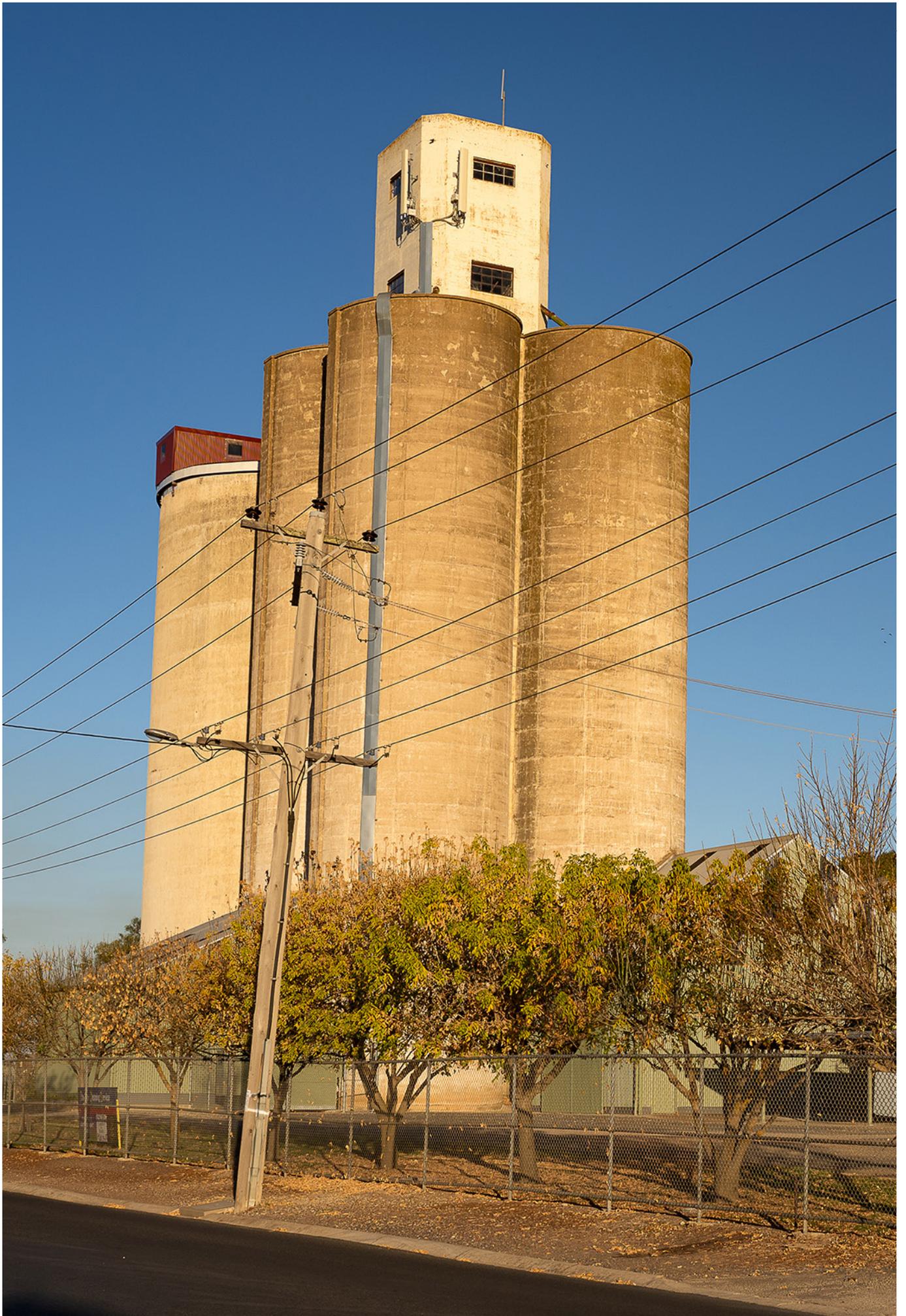
Although Council specifically sought feedback on the content of the Plan it is important that we understand where consultation methods worked and where they were unsuccessful. This ensures continuous improvement in our engagement processes and we will take this into consideration for future projects in Horsham North.

## 8. NEXT STEPS

Council has reviewed feedback in more detail and provided a response and recommended change. Detailed tables with this feedback can be found in the Appendix section of this report.

Council has used feedback to inform changes to the Plan and has developed an *Action Plan* to ensure action in Horsham North can be measured.





## Appendix 1: Online Survey Submissions Table

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
<b>SUBMITTER 1</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Unsure	Response noted.
3. Please tell us why you ticked the above preference	N/A	Response noted.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Unsure	Response noted.
5. Please tell us why you ticked the above preference.	N/A	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 3 - Promote economic activity + opportunities that support the vision for Horsham North</li> <li>Goal 7 - Create safer streets for all users through improved traffic management, monitoring + maintenance</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	N/A	Response noted.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	N/A	Response noted.
9. Tell us the ideas that concern you or have been missed, and why.	N/A	Response noted.
10. What are your priorities for Horsham North?	N/A	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	N/A	Response noted.
<b>SUBMITTER 2</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Unsure	Response noted.
3. Please tell us why you ticked the above preference	N/A	Response noted.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
5. Please tell us why you ticked the above preference.	N/A	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 1 - Facilitate sustainable housing + population growth</li> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 8 - Increase the provision of open space</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	<p>Goal 8 - I believe Horsham North should be opened up with public space.</p> <p>A good example of this would be to turn the old rail hub into a vast open parkland. With trees, a walking track, child play area and BBQs. The parkland could extend the other side of the overpass, which has a lot of open land sitting idle.</p>	Council also recognises the potential for improvement within the rail corridor and will explore this further through the development of a <i>Landscape Plan</i> . The inclusion of public open spaces can have a significant positive impact on the community's well-being and quality of life. Not only can these spaces enhance the aesthetics of the area, but they can also provide opportunities for outdoor recreation, social gatherings, and cultural events. The inclusion of public open spaces

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
	A walking track under the overpass could connect both parklands. This would go a long way in improving the image of Horsham north making it available to all of Horsham and tourists visiting the silos.	within the rail corridor has the potential to transform the area into a more welcoming and vibrant community hub.  Council will consider how to prioritise pedestrian and cycling connections within the rail corridor to create a safer, healthier, and more accessible community for all residents.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	N/A	Response noted.
9. Tell us the ideas that concern you or have been missed, and why.	N/A	Response noted.
10. What are your priorities for Horsham North?	N/A	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	N/A	Response noted.
<b>SUBMITTER 3</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Very unsatisfied	Response noted.
3. Please tell us why you ticked the above preference	We have an active Horsham North community planning group. We have repeatedly asked for higher levels of engagement and that didn't even make it into the "Engagement report". This process is a farce. The outcome has been predetermined. We have been working for a year to be heard. Congratulations, I have given up. You don't want to hear us. You refuse to be driven by the community.  Do nothing. Scrap the whole thing and let the community come up with the community plan. This is a disgusting slap in the face for the whole community. Shame on you HRCC.	Council has extensively engaged with the Horsham North community and provided multiple opportunities for feedback during workshops, drop in sessions, online surveys and written submissions. The creation of the Plan involves a shared effort from Council officers and the community to ensure successful outcomes are achieved.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Very unsatisfied	Response noted.
5. Please tell us why you ticked the above preference.	I oppose all action on Horsham North until genuine community led planning with IAP2 LEVEL 4 is committed to everything else isn't worth doing.  All the reports acknowledge the poor previous planning as a core issue and yet you're determined to keep going with the same process? Madness. Stop wasting our money. Call off the whole thing and start over properly.	Response noted. Council will continue to work with the community in the delivery of projects within Horsham North.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>• Goal 5 - Create a walkable, wheelable + bikeable precinct that supports active living, recreation + transportation</li> <li>• Goal 8 - Increase the provision of open space</li> <li>• Goal 9 - Create accessible, safe + activated public space</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	COMMUNITY. LED. PLANNING.  WHY ISNT THIS ON THE LIST???? It's the one thing we've asked for over and	Council acknowledges these comments in relation to community-led planning. It is an essential aspect of any

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
	<p>over! Any dot point we pick will be misinterpreted and badly applied when it's done top-down and outside-in.</p> <p>We want to be the ones making the plans. Stop this process designed to keep us at arm's length.</p>	<p>planning process and Council appreciates your feedback.</p> <p>However, it is also important to recognise that developing an effective plan requires a range of expertise and specialist knowledge from various officers. Council is required to involve the relevant officers in the planning process to ensure that the plan is both informed by community feedback and technically sound.</p>
<p>8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.</p>	<p>I hope the future for Horsham north will be based in RESPECT for the community. We are intelligent and we know what we need. We will do a better job than a parade of disinterested, city based consultants. Treat us better.</p>	<p>Respecting the community is crucial in the planning process, and the Council acknowledges this when creating plans for Horsham North and other areas. The Council's processes are transparent, and information is available to the public.</p>
<p>9. Tell us the ideas that concern you or have been missed, and why.</p>	<p>We have requested IAP2 LEVEL 4 engagement, as other projects in wealthier neighbourhoods have been given. Not only has that not been given, our request hasn't even been officially recorded. It's disgusting. You dismiss us and then put out surveys like this so you can pretend to care.</p> <p>WE DONT WANT YOUR PLAN. WE WANT TO MAKE OUR OWN PLAN FOR OUR OWN COMMUNITY.</p> <p>Its blatant discrimination for the wealthier neighbourhoods to be given IAP2 LEVEL 4 and not even acknowledge our request for the same.</p> <p>You had a great opportunity to do genuine community led planning. If you ever decide to do that you know where to find us.</p>	<p>Response noted.</p>
<p>10. What are your priorities for Horsham North?</p>	<p>COMMUNITY LED PLANNING.</p> <p>RESPECT FOR THE COMMUNITY</p> <p>IAP2 LEVEL 4 for this plan, taking it back to the drawing board, and for all future activity in Horsham North.</p>	<p>Response noted.</p>
<p>11. Please provide any further feedback on the overall Draft Local Area Plan</p>	<p>The engagement summary disgustingly eliminates our request for higher levels of engagement. We're sick of paying for consultants to make terrible plans than don't suit the community, only to have the next consultant acknowledge all the issues we identified and make a new set of terrible plans.</p> <p>We and our children will pay for these mistakes for decades. We deserve to have control of the process. Not this fake "engagement" you offer us.</p>	<p>Response noted.</p>

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
<b>SUBMITTER 4</b>		
1. What is your connection to Horsham North?	Visit Horsham North (i.e. go to school, shop, visit family and friends, recreation)	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Very satisfied	Response noted.
3. Please tell us why you ticked the above preference	The 4 key outcomes are clear and needed. Personally I think reducing the barrier effect and increasing connectivity will bring much needed revitalisation and reduce stigma of the north.	Council acknowledges the rail corridor diminishes the overall character and reputation of Horsham North and should be addressed by implementing land use changes, open space opportunities and urban design interventions in line with the <i>Victorian Urban Design Guidelines 2019</i> .
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Very satisfied	Response noted.
5. Please tell us why you ticked the above preference.	Great goals, will be incredibly hard to implement, as the report mentions the contamination and existing properties in key central locations.	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>• Goal 2 - Improve the image, character + identity in Horsham North</li> <li>• Goal 5 - Create a walkable, wheelable + bikeable precinct that supports active living, recreation + transportation</li> <li>• Goal 6 - Enhance + promote public transport + regional connectivity</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	Goal 6. The first step is to make the town connected and accessible.	Response noted.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	Improvement of the Rail Corridor. Currently if you could catch a train and saw the current rail corridor, you would leave having a very low opinion of Horsham.	Council is developing a Landscape Plan to inform and plan improvements of the rail corridor.
9. Tell us the ideas that concern you or have been missed, and why.	I know it will be incredibly hard due to existing properties, but having the 'shared path / pedestrian connection opportunity' continuous and un-fragmented, with the west end designed so that in future it can extend out to the aerodrome.	Council will ensure a connected and convenient shared path network is planned and provided as part of any future development on undeveloped land in the western portion of the study area.
10. What are your priorities for Horsham North?	Connectivity to help destigmatise the area, and remove the 'us and them' mentality of north of the tracks.	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	Ambitious plan, I like it. I also think constant liaison with 'Regional Rail Revival' to make sure it is future proof for any development that will hopefully make us the main stop from Melbourne to Adelaide, and maybe even help out with funding is essential too.	Response noted.
<b>SUBMITTER 5</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
3. Please tell us why you ticked the above preference	N/A	Response noted.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Satisfied	Response noted.

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
5. Please tell us why you ticked the above preference.	N/A	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 5 - Create a walkable, wheelable + bikeable precinct that supports active living, recreation + transportation</li> <li>Goal 8 - Increase the provision of open space</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	N/A	Response noted.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	N/A	Response noted.
9. Tell us the ideas that concern you or have been missed, and why.	N/A	Response noted.
10. What are your priorities for Horsham North?	N/A	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	N/A	Response noted.
<b>SUBMITTER 6</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Unsatisfied	Response noted.
3. Please tell us why you ticked the above preference	Unsatisfied because of the attitude of Council due to all the neglect from the Councillors in their eye's it's all about the River & a foot bridge In Hamilton street. Make it a multipurpose bridge for vehicles & pedestrians	Council considers all of the municipality in its decision making process including towns, districts, business centre and inner suburbs. The purpose of this Plan is to inform future actions Council can budget and deliver on that will improve the liveability of Horsham North. The Hamilton Street pedestrian bridge is outside the scope of this Plan.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Unsure	Response noted.
5. Please tell us why you ticked the above preference.	Talks cheap. I will revisit if & when things get done re improvement to the Northern part of Horsham	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 4 - Provide up to date community facilities in Horsham North</li> <li>Goal 6 - Enhance + promote public transport + regional connectivity</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	Improve the image Council staff to In force by laws By tenants & council re mowing nature strips, cleaning up yards.	Response noted.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	N/A	Response noted.
9. Tell us the ideas that concern you or have been missed, and why.	N/A	Response noted.
10. What are your priorities for Horsham North?	N/A	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	N/A	Response noted.
<b>SUBMITTER 7</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.

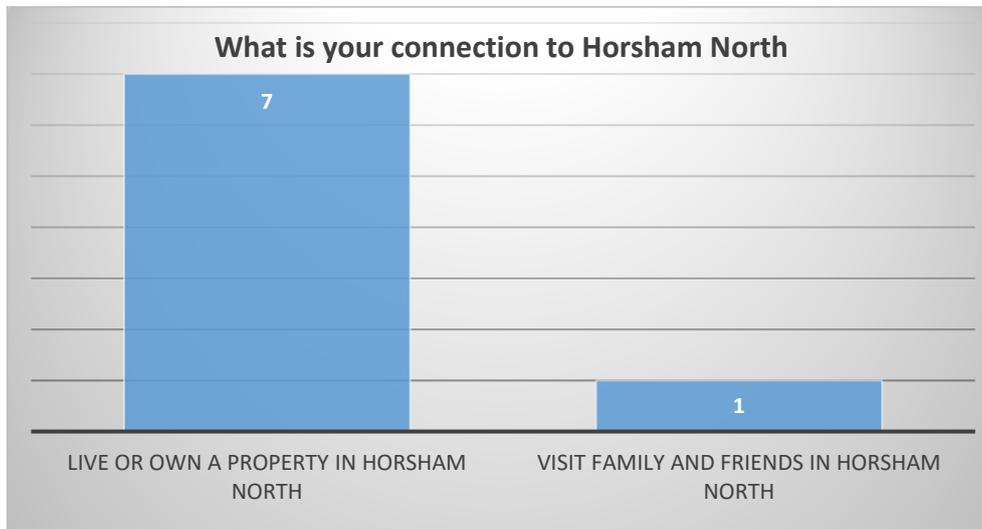
SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
3. Please tell us why you ticked the above preference	It is a good start	Response noted.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
5. Please tell us why you ticked the above preference.	While a start the community has not been kept informed and consulted adequately. Nothing was delivered to our letterbox or emailed. Plenty of room for improvement	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 5 - Create a walkable, wheelable + bikeable precinct that supports active living, recreation + transportation</li> <li>Goal 10 - Increase tree canopy across all public realm</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	Goal 2 definitely overdue to improve maintenance of all public areas.	Response noted.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	Need to lay out a park and walking trail loop on the disused railway land as a priority. Trees and shrubs bordering the walking path would be a good outcome avoiding long straight sections.	Response noted.
9. Tell us the ideas that concern you or have been missed, and why.	Lack of public toilets in Horsham North. Saw a male urinating against the Mill Street railway fence today. Need a toilet and parking near the silo artwork. Parking area has not been finished.	Response noted.
10. What are your priorities for Horsham North?	Pedestrian footpath on east side of Florence street so walkers do not have to walk on the road. Council to improve the appearance of the whole area by more frequent grass cutting including the Florence street retardation basin reducing fuel load and fairy grass from blowing everywhere. Maintain Horsham North as if Tidy Town judging was due.	Response noted.
11. Please provide any further feedback on the overall Draft Local Area Plan	Time for some action to deliver the draft key outcomes, goals and strategies.	Response noted.
<b>SUBMITTER 8</b>		
1. What is your connection to Horsham North?	Live or own a property in Horsham North	Response noted.
2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
3. Please tell us why you ticked the above preference	N/A	Response noted.
4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?	Satisfied	Response noted.
5. Please tell us why you ticked the above preference.	I am happy to see that fixing up the VicTrack land is a priority.	Response noted.
6. Please select your three most important Goals for Horsham North	<ul style="list-style-type: none"> <li>Goal 2 - Improve the image, character + identity in Horsham North</li> <li>Goal 9 - Create accessible, safe + activated public space</li> </ul>	Response noted.
7. Out of the three Goals selected above, which one is the most important to you and why?	The area feels like an industrial wasteland after going over the overpass fixing this have public space to celebrate the silos artwork could make it just as beautiful as the riverfront	The <i>Landscape Plan</i> for the Rail Corridor will investigate the opportunities for improvements.
8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.	N/A	Response noted.

SURVEY QUESTION	SUBMITTER RESPONSE	COUNCIL RESPONSE
<i>9. Tell us the ideas that concern you or have been missed, and why.</i>	If passenger rail is ever reinstated and standard gauge replaces broad gauge, the Council should advocate freight rail to bypass town all together to reduce the noise from the freight trains	Response noted.
<i>10. What are your priorities for Horsham North?</i>	Getting the VicTrack and industrial lands fixed up, moving the fuel depots out of the residential are	Response noted.
<i>11. Please provide any further feedback on the overall Draft Local Area Plan</i>	N/A	Response noted.

## Appendix 2: Review of online survey submissions

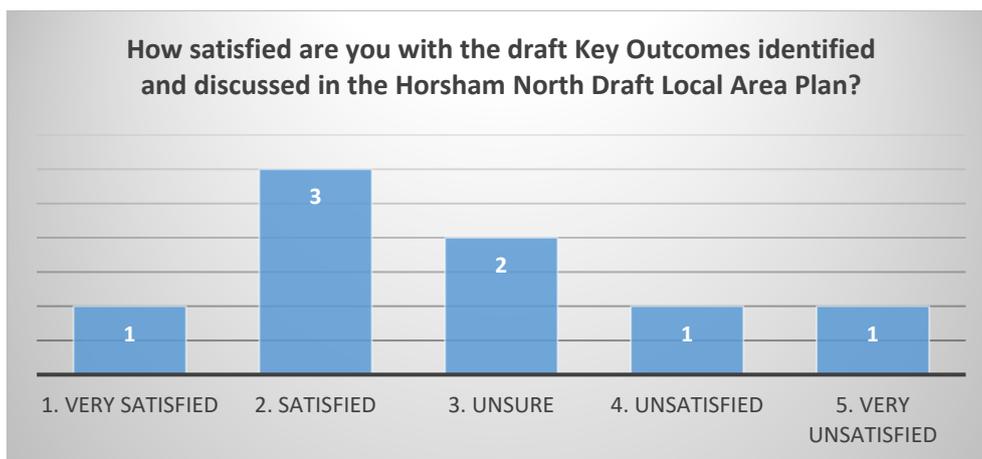
### 1. What is your connection to Horsham North?

Seven of the eight people who completed the online survey live in Horsham North the other respondent visits family or friends who reside in Horsham North.



### 2. How satisfied are you with the draft Key Outcomes identified and discussed in the Horsham North Draft Local Area Plan?

There were more responses received that were satisfied with the draft key outcomes identified and discussed in the Horsham North Draft Local Area Plan. Two of the responses were unsure and another two responses were unsatisfied to very unsatisfied.



### 3. Please tell us why you ticked the above preference

*‘We have an active Horsham north community planning group. We have repeatedly asked for higher levels of engagement and that didn’t even make it into the “Engagement report”. This process is a farce. The outcome has been predetermined. We have been working for a year to be heard. Congratulations, I have given up. You don’t want to hear us. You refuse to be driven by the community. Do nothing. Scrap the whole thing and let the community come up with the community plan. This is a disgusting slap in the face for the whole community. Shame on you HRCC.’ \*3*

*‘The 4 key outcomes are clear and needed. Personally I think reducing the barrier effect and increasing connectivity will bring much needed revitalisation and reduce stigma of the north.’ \*4*

*‘Unsatisfied because of the attitude of council due to all the neglect from the Councillors in their eye’s it’s all about the River & A foot Bridge in Hamilton street. Make it a multi-purpose bridge for vehicles & pedestrians.’ \*6*

*‘It is a good start.’ \*7*

The online survey responses provided mixed responses why people ticked whether they were satisfied or unsatisfied with the key outcomes of the Horsham North Draft Local Area Plan. These rated from disappointment in the process and the level of engagement, to identifying the process as a good start and finally with a response indicating that the four key outcomes are clear and needed.

#### 4. How satisfied are you with the Goals and Strategies within the Horsham North Draft Local Area Plan?

The online survey responses indicated that more than half were satisfied with the goals and strategies within the Horsham North Draft Local Area Plan; there were two responses that were unsure and one of the responses indicated that they were very unsatisfied.



#### 5. Please tell us why you ticked the above preference.

The online survey responses have indicated that even though more than half the responses indicated that they were satisfied with the goals and strategies within the Horsham North Draft Local Area Plan, moving forward the community are requesting community engagement and to be better informed. A response was received indicating that they were happy to see the Vic Track land being identified as a priority and another response indicated that the goals will be incredibly hard to implement.

*"I oppose all action on Horsham North until genuine community led planning with IAP2 LEVEL 4 is committed to everything else isn't worth doing. All the reports acknowledge the poor previous planning as a core issue and yet you're determined to keep going with the same process? Madness. Stop wasting our money. Call off the whole thing and start over properly." \*3*

*"Great goals, will be incredibly hard to implement, as the report mentions the contamination and existing properties in key central locations" \*4*

*"Talks cheap. I will revisit if & when things get done re improvement to the Northern part of Horsham". \*6*

*"While a start the community has not been kept informed and consulted adequately. Nothing was delivered to our letterbox or emailed. Plenty of room for improvement". \*7*

*"I am happy to see that fixing up the Vic Track land is a priority." \*8*

#### 6. Please select your three most important Goals for Horsham North

The Horsham North Draft Local Area Plan identified three key themes. There are ten goals listed under the themes as follow:

##### Theme 1: Future land use & character

Goal 1. Facilitate sustainable housing & population growth

Goal 2. Improve the image, character & identity of Horsham North

Goal 3. Promote economic activity & opportunities that support the vision for Horsham North

Goal 4. Provide up to date community facilities in Horsham North

##### Theme 2: Access & connections

Goal 5. Create a walkable, wheelable & bikeable precinct that supports active living, recreation & transportation

Goal 6. Enhance and promote public transport services and regional connectivity

Goal 7. Create safer streets for all users through improved traffic management, monitoring & maintenance

##### Theme 3: Public & Open Spaces

Goal 8. Increase the provision of open space

Goal 9. Create accessible, safe & activated public space

Goal 10. Increase tree canopy across all public realm

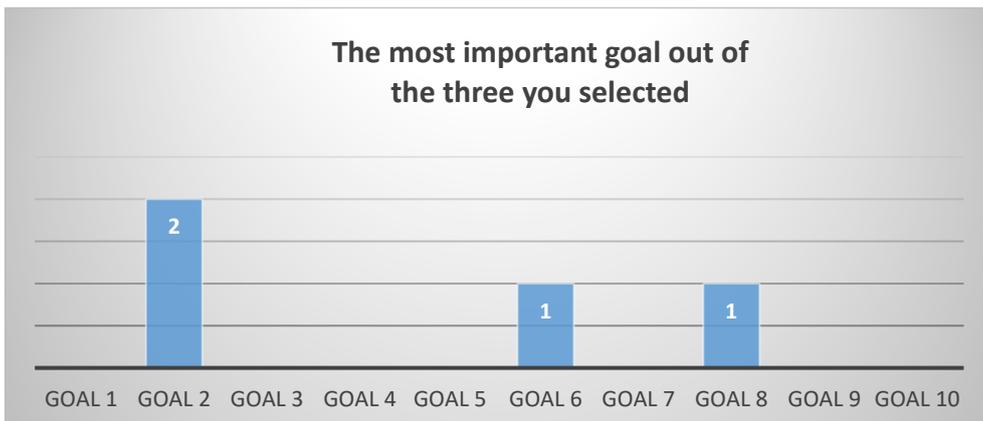
There were three goals that scored well amongst the responses received in the online survey

- Goals Two - Improve the image, character & identity of Horsham North
- Goal Five - walkable, wheelable & bikeable precinct that supports active living, recreation & transportation
- Goal Eight - Increase the provision of open space



**7. Out of the three Goals selected above, which one is the most important to you and why?**

Only fifty percent of the respondents provided an answer to this question. Responses indicated that the most important goal in the strategy was Goal two with goal six and goal eight also being highlighted.



**8. Tell us which ideas of the Draft Local Area Plan reflect the future direction you hope for Horsham North.**

Three responses were received in regards to which idea of the Draft Local Area Plan reflects the future direction hoped for Horsham North. While improvements to the rail corridor and the need to lay out a park and walking trail loops on the disused railway land was highlighted. There was also discontent with the way the community is treated by outsiders and a request to be respected better in the future.

*“I hope the future for Horsham north will be based in RESPECT for the community. We are intelligent and we know what we need. We will do a better job than a parade of disinterested, city based consultants. Treat us better.” \*3*

*“Improvement of the Rail Corridor. Currently if you could catch a train and saw the current rail corridor, you would leave having a very low opinion of Horsham.” \*4*

*“Need to lay out a park and walking trail loop on the disused railway land as a priority. Trees and shrubs bordering the walking path would be a good outcome avoiding long straight sections.” \*7*

## 9. Tell us the ideas that concern you or have been missed, and why.

There were a number of items that responses indicated being missed or responses indicated they had concerns with.

A strong message has been conveyed throughout the online survey by a respondent that they would rather develop their **own community plan** and a clear message if the Horsham North Local Area Plan is to be implemented that it need to ensure the community are engaged in the process going forward.

A response was received that there is a **lack of public toilets** and this need to be considered in the Horsham North Local Area Plan. The respondent identified that somewhere near the Silo art work would be ideal.

There was also a suggestion if the passenger rail is ever reinstated that the freight rail to bypass the town all together.

*"We have requested IAP2 LEVEL 4 engagement, as other projects in wealthier neighbourhoods have been given. Not only has that not been given, our request hasn't even been officially recorded. It's disgusting. You dismiss us and then put out surveys like this so you can pretend to care. WE DONT WANT YOUR PLAN. WE WANT TO MAKE OUR OWN PLAN FOR OUR OWN COMMUNITY. Its blatant discrimination for the wealthier neighbourhoods to be given IAP2 LEVEL 4 and not even acknowledge our request for the same. You had a great opportunity to do genuine community led planning. If you ever decide to do that you know where to find us." \*3*

*"I know it will be incredibly hard due to existing properties, but having the 'shared path / pedestrian connection opportunity' continuous and un-fragmented, with the west end designed so that in future it can extend out to the aerodrome." \*4*

*"Lack of public Toilets in Horsham North. Saw a male urinating against the Mill street railway fence today. Need a toilet and parking near the silo artwork. Parking area has not been finished." \*7*

*"If passenger rail is ever reinstated and standard gauge replaces broad gauge, the council should advocate freight rail to bypass town all together to reduce the noise from the freight trains" \*8*

## 10. What are your priorities for Horsham North?

**"COMMUNITY LED PLANNING. RESPECT FOR THE COMMUNITY**

*IAP2 LEVEL 4 for this plan, taking it back to the drawing board, and for all future activity in Horsham north." \*3*

*"Connectivity to help destigmatise the area, and remove the 'us and them' mentality of north of the tracks". \*4*

*"Pedestrian footpath on east side of Florence street so walkers do not have to walk on the road. Council to improve the appearance of the whole area by more frequent grass cutting including the Florence street retardation basin reducing fuel load and fairy grass from blowing everywhere. Maintain Horsham North as if Tidy Town judging was due." \*7*

*"Getting the Vic Track and industrial lands fixed up, moving the fuel depots out of the residential are" \*8*

The above responses can be summarised as:

1. Ensuring community engagement is undertaken going forward
2. Connecting to the whole of Horsham and creating one community
3. Improved footpaths to ensure people do not walk on the roads
4. Improvement of the whole area (beautification and maintaining grassed areas)
5. Fixing up the Vic Track and industrial land
6. Moving the fuel depots out of Horsham North

## 11. Please provide any further feedback on the overall Draft Local Area Plan

Feedback on the overall Draft Local Area Plan identified that a respondent felt that the engagement summary eliminated their request for higher level of engagement and they feel they deserve to have control of the process. Another respondent felt it was an ambitious plan and there was a suggestion that it was time for some action to deliver the draft key outcomes and goals and strategies.

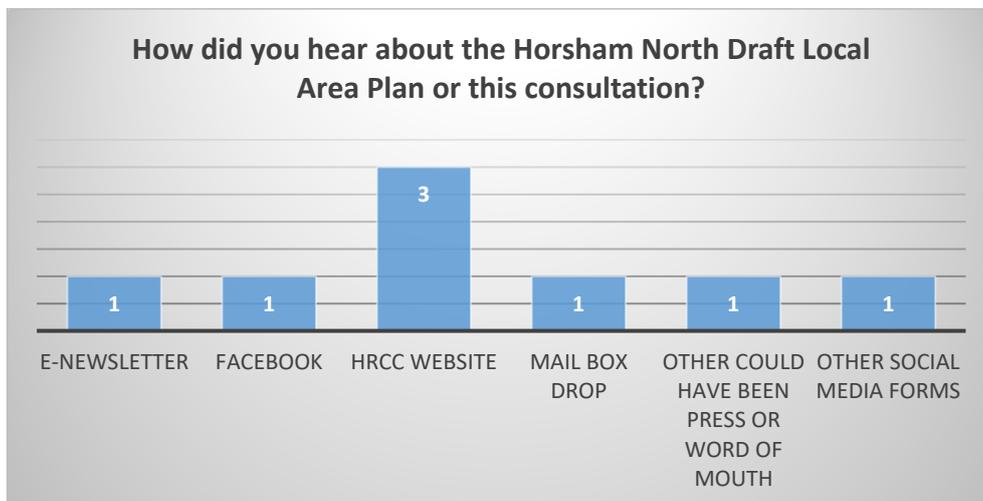
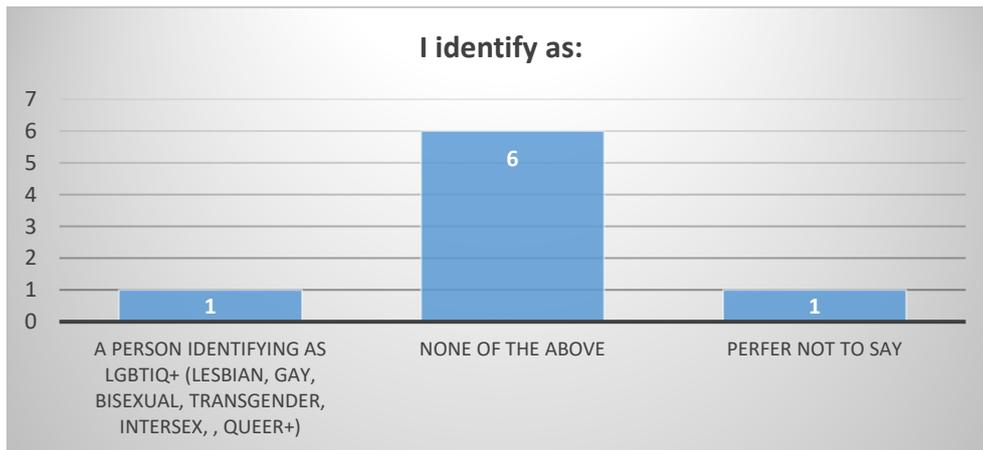
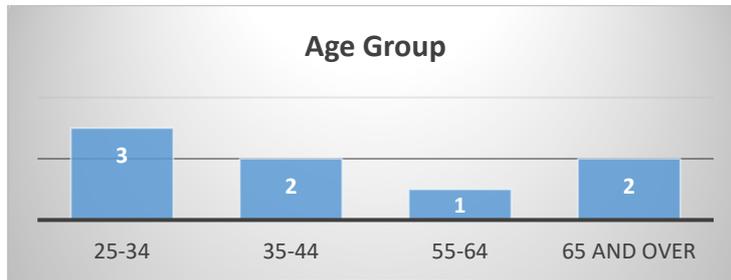
*The engagement summary disgustingly eliminates our request for higher levels of engagement. We're sick of paying for consultants to make terrible plans than don't suit the community, only to have the next consultant acknowledge all the issues we identified and make a new set of terrible plans. We and our children will pay for these mistakes for decades. We deserve to have control of the process. Not this fake "engagement" you offer us. \*3*

*Ambitious plan, I like it. I also think constant liaison with 'Regional Rail Revival' to make sure it is future proof for any development that will hopefully make us the main stop from Melbourne to Adelaide, and maybe even help out with funding is essential too. \*4*

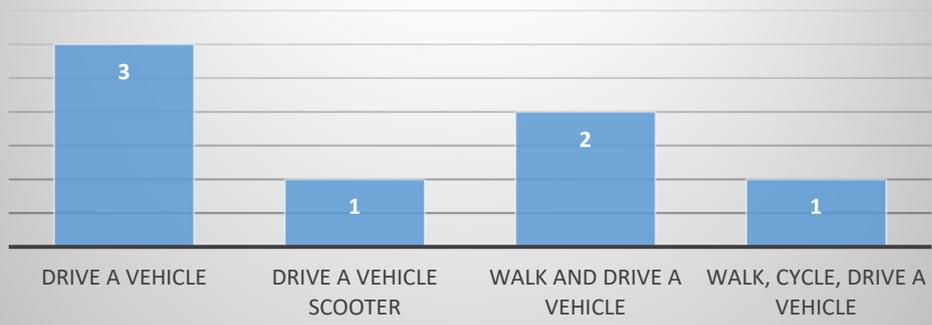
Time for some action to deliver the draft key outcomes, goals and strategies. \*7

### Access Equality and Inclusion

The following graphs indicate the respondents' demographics, mode of transport to the town centre and how they heard about the survey.



**How do you travel to the Town Centre (CAD)? Select all that apply. Do you...**



### Appendix 3: Written Submissions Table

Note: Submissions have been paraphrased for brevity and comprehension.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
<b>SUBMITTER 1</b>			
1.1	This is a large and difficult document to navigate. The words of the Plan may read nicely but many phrases and sentences do not allow the reader to understand what they actually mean or what they intend to convey. It needs to be read in conjunction with other plans.	<p>Council acknowledges that the Plan entails technical information and discussion. This is required due to the various issues raised and potential solutions identified. The document has multiple audiences (i.e. residents, councillors, community groups, State Government, service providers etc.) and the document aims to address what they all need to know. Council will consider how to adapt the writing style to engage all sections of its audience.</p> <p>There is other strategic work currently underway or about to commence that will address some of the issues identified for Horsham North. They have been referred to in the Plan.</p>	Council will consider how to simplify the Plan and clarify other projects that relate to it.
1.2	There are no priority listings or timeframes for projects. A basic tenet I learnt at school was to write in a way your intended audience will understand.	<p>The draft Plan identified potential projects and actions for land use, built form and public realm improvements. Details such as budget amounts, assigned teams and timeframe were not provided. Through community consultation Council sought to understand the community's key priorities and use that feedback to determine possible timeframes and inform budget cycles.</p> <p>The revised Plan now includes an Action Plan with more details in regards to timing and measures.</p>	An Action Plan to be included in the LAP.
1.6	The information taken away from previous meetings with Council was not reflected in Council's published "What We Heard" report. It provides an inaccurate representation of the people and views, needs, wants and aspirations of the people in Horsham North.	<p>Submissions and workshop feedback received during the first round of consultation were summarised under the three themes of the <i>Issues and Opportunities Paper 2022</i>;</p> <ol style="list-style-type: none"> <li>1. Planning and Land Use</li> <li>2. Access and Connections</li> <li>3. Public Spaces</li> </ol> <p>Council used the feedback to inform the development of the ten goals and underpinning strategies detailed in the draft Plan. In the draft Plan, these themes have since been revised to:</p> <ol style="list-style-type: none"> <li>1. Land Use and Character</li> <li>2. Access and Connectivity</li> <li>3. Public and Open Spaces</li> </ol>	No change required.
1.7	The Horsham North 'Community Vision' does not come from the people of Horsham North, although it may be purported to	The draft Vision is comprised of a list of statements recorded during the Round 1 community consultation workshop.	No change required.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
	do so. At the October meeting Council tabled the vision for discussion however it was never revisited as time did not permit.		
1.8	This Plan does not represent the wishes, wants or ideas of the Horsham North community.	<p>The Plan is designed to be a strategic goal setting framework that includes a vision and ten goals addressing three key theme:</p> <ol style="list-style-type: none"> <li>1. Land Use and Future Character</li> <li>2. Access and Connections</li> <li>3. Public and Open Spaces</li> </ol> <p>The preparation of the Plan has been intentionally developed at a high level. The ten goals and underpinning strategies aim to capture the aspirations and ideas expressed by the community.</p> <p>As per response to comment 1.2, Council's approach is to work to a framework that informs the justification for future projects and actions. It is important that the context is understood and objectives determined before planning for implementation. This ensure there is strong strategic justification for the need and nexus for Council to further fund projects in Horsham North.</p>	No change required.
1.9	Explanations of items such as the Council acquisition of housing for open space improvements are only there as a possibility, and then only noticed upon intensive scrutiny of diagrams (Figure 6). There are over 20 homes market for acquisition	The objective for Council is to develop a policy to support the improvement of existing open space across the municipality. Council seeks to be proactive in this space through a new policy that enables Council to move quickly once a property is listed for private sale which is in a priority location and meets suitability criteria.	Council will remove properties highlighted as possibilities for acquisition from plans.
1.10	Future plans for the Neighbourhood House are not mentioned anywhere within the Local Area Plan.	The Neighbourhood House is Council owned asset which is leased to the Horsham Neighbourhood House Committee. It is a community focused resource for local residents. Council will consider how the Neighbourhood House can be better reflected in the Plan.	Council will consider how the Neighbourhood House can be better reflected in the Plan.
1.11	Has research been undertaken of the current and anticipated need for childcare services throughout the municipality to determine where the best location/s for such services might be over the next 20 years? I suspect not. If it is determined that this will be in Horsham North, it may be that families in new housing developments at Sunnybrae and Rasmussen Road will form the predominant emerging user group.	Research has been carried out by BY-Five which determined the current demand for childcare in Horsham. A previous study identified three children's hubs in Horsham, one in the south, one in the north and one in the west. The one in the north has been established. It also identified potential locations. This was considered in what was needed to meet the long term needs of the area. The private sector has a role in providing childcare and generally they will build a centre where the highest need is determined. Provision of 91 long day care places in Horsham North will enable access to childcare including Horsham North residents.	Consider whether this information is relevant to be included in the report.
1.12	A constant thread throughout the decades that has not changed is the accessibility and egress issues in Horsham	Council is currently investigating how to implement a third rail underpass.	Council will identify this project in the final chapter of the Plan as work currently underway.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
	<p>North. We need another underpass solution. It was clearly stated at consultation that residents were not prepared to lose the current pedestrian access already there, that they needed to be fixed and additional access would be welcomed.</p>		
1.13	<p>More and better open spaces options need be provided than those being considered on the draft Horsham North Local Area Plan.</p>	<p>Council acknowledges that the quality of open space across Horsham varies due to subdivision design, configuration, orientation and land being encumbered.</p> <p>The Plan identifies opportunities to expand the open space network, however, those opportunities are not limited to what has been illustrated within the Plan. The provision of open space is guided by the <i>Open Space Strategy</i>. The Strategy recognises that there are gaps in quality provision and that the aim should be to provide residents with open space within a 400m walkable catchment (five minute walk). This is currently being reinvestigated through the <i>Play and Public Spaces Strategy</i>.</p> <p>Council also intends to address the issue through a revision of the open space contribution rate for new developments (a requirement in the <i>Horsham Planning Scheme</i>). An increased contribution rate will ensure a reasonable standard of open space providing residents with access to an appropriate level of open space services. In addition to this, Council is committed to investigating stronger planning policy within its Planning Scheme to ensure urban design standards are met for the delivery of open space.</p>	<p>Council will identify these projects in the final chapter of the Plan as work currently underway or to commence soon.</p>
1.14	<p>There is a glaring omission. The open / recreation space submission which was unanimously approved for a fully inclusive disability park does not receive a single mention.</p>	<p>The <i>Play and Public Spaces Strategy</i> will identify a park type hierarchy, possible locations and provide a prioritisation framework for the scheduling of works for park upgrades across the municipality. All parks will be designed to be inclusive and accessible catering for different ages and ability. Existing parks will be upgraded to reflect the <i>Urban Design Guidelines for Victoria</i>.</p>	<p>No change required.</p>
1.15	<p>How can a major project such as the silo art painting be undertaken with no prior planning or inclusion of any past or present plan and with no study on the implication of traffic?</p>	<p>There was a funding opportunity and interest from the land owner and BGLC. It was opportunistic. It ties into regional tourism. Traffic management issues have been addressed as part of the delivery of this project.</p>	<p>No change required.</p>
1.16	<p>If Council is already providing equity in service for Horsham North residents, why is an extra administration person needed (Place-Making Officer)? This is a waste of Council funds and should already be undertaken as part of the day to day operations of Council.</p>	<p>An <b>Action Plan</b> has been included in the Plan to delegate responsibilities across Council in the delivery of a range of projects. A Place-Making Officer is no longer proposed.</p>	<p>No change required.</p>

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
1.17	I would like to be sure of what “planning for change that is environmentally, socially and economically is a key focus” actually means.	Planning for change needs to consider environmental, social and economic elements in an integrated manner. For example, when a population increases, it creates demand for new homes. Planning for new residents, however, requires more than just considering where new housing will be located. It requires attention to the impact new housing and new residents might have on biodiversity values, the capacity of existing services (i.e. schools, community centres), walkable distances to quality open space, local shopping opportunities and employment generating land uses (i.e. land use conflict, sufficient employment opportunities).	Clarify meaning in Plan.
1.18	The current socio-economic demographics that exist in Horsham North, enhance the possibility of successful funding applications, with possibly the Place-Making Officer being the first grant sought.	Noted. The use of current demographic data is critical and this section will be updated with the current ABS Census data from 2021. The data had not been fully released when the draft Plan was being prepared.	Council will incorporate latest census data.
1.19	Current ABS data information might be useful, rather than using data six years out of date, to plan for the next 10-20 years.	The Plan will be updated to include the latest demographic data which was released by the ABS in August 2021.	No change required.
1.20	Plans are developed that fail to represent the community, and grant submissions lodged based on them. I doubt too many people will be wasting their time and energy with any further involvement or collaboration in future planning.	Noted.	No change required.
1.21	How can comments and submissions be given when there are three live documents that may all contain variations or differences.	The draft Plan dated September 2022 is the current document available for review. There are no other versions of the draft Plan.  Council provided three options for the community to download (all with identical content); a Low-Res, Hi-Res and a Word version of the Plan. The reasoning behind this is the Word version uses less data to download than the Hi-Res version, this was done ensure public accessibility of the Plan.	No change required.
1.22	Can you please let me know what the changes of land use and urban design interventions are which are mentioned in this plan?	Land use and urban design interventions will be informed by current and future pieces of work such as the <i>Housing Strategy</i> , <i>Heritage Study Review</i> , <i>Public Open Space Contributions Review</i> , <i>Industrial and Commercial Land Use Strategy</i> and <i>Subdivision Design and Open Space Local Policy</i> .  For example, the <i>Heritage Study Review</i> will lead to the protection of places with local heritage values ensuring valued streetscapes and neighbourhood quality are maintained and new development responds sensitively to adjacent heritage buildings.	No change required.
1.23	Please advise when it was resolved to undertake a <i>Housing Strategy</i> and when it will be undertaken.	It was a Council resolution in July 2021 to undertake a Housing Strategy.	Council will include a section in the Plan that lists current relevant work underway or about to commence.

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		The Strategic Planning Team is currently scoping the brief for a <i>Housing Strategy</i> . This Strategy will enable Council to better understand housing needs within Horsham and how to best and sustainably meet those needs.	
1.24	There needs to be a de-stigmatisation of living in Horsham North. Housing should reflect society's values. That is true equity and diversity in housing.	<p>Council is focused on improving public assets for residents who reside in Horsham North and developing neighbourhoods that are connected, well serviced with open space and the neighbourhood character that is valued by the community is protected and enhanced.</p> <p>The <i>Horsham Planning Scheme</i>, informed by the <i>Housing Strategy</i>, can encourage a stronger mix of housing diversity in strategic locations. It is important to understand that there are different players that have influence over housing outcomes. They include State government departments such as the Department of Health and Human Services and private non-for profit entities.</p> <p>The preferred approach to developing social housing is dispersing it across the city in various residential neighbourhoods. There is an opportunity for Council, through the <i>Housing Strategy</i>, to work with developers to include a range of housing options (e.g. smaller house and lot sizes, social housing) in new developments across Horsham.</p>	Make note of this in the final chapter under <i>Housing Strategy</i> .
1.25	Horsham's <i>Heritage Study</i> which was started and cited as being underway over a decade ago remains in draft form today. Please advise when this document will be completed.	A review of the <i>Horsham Heritage Study</i> has recently been completed. It is anticipated that consultation with land owners will commence for this work this year.	No change required
1.26	For about 25 years a request for a fit for purpose speed hump in Albert Street, near Langlands Street, has been sought on many occasions.	There are two speed humps along Albert Street. The northern one has recently been reshaped as it did not meet requirements. The southern site has been surveyed and found to be within the tolerances for the standard dimensions for a speed hump.	No change required
1.27	Goal 3, <i>Promote economic activity and opportunities that support the vision of Horsham North</i> , is not possible without a vision decided upon. Industrial and commercial activity was not supported at community meetings.	Council can confirm that this community sentiment towards industrial and commercial land uses within the precinct has been recorded. Council proposes to undertake further investigation of land use conflicts between more sensitive uses such as residential through an Industrial and Commercial Land Use Study. This work will inform local planning policies and potential land uses changes to resolve abutting land use incompatibility. This however, needs to be balanced with how this might impact upon the sustainability, growth and diversification of Horsham's commercial industrial sector. Council will also undertake further consultation with business owners and operators.	In the final chapter of the Plan, provide this explanation.

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1.28	In regards to Goal 4, <i>Provide up to date community facilities</i> , the 20 year planning has been done. Please explain what planning has been completed.	Council is currently working on a <i>Community Facilities Analysis</i> . This project will provide a snapshot of the suitability of community buildings for the needs of our community (i.e. access, lighting, safety, storage) so that planning can occur to best to meet the needs of our community.	In the final chapter of the Plan, provide an overview of this piece of work.
1.29	In regards to <i>Figure 5 Rail Corridor Connections</i> , 'improve underpasses', 'improve public realm areas' 'investigate ways to improve the entries and potentially widen the underpass', please explain how and when these actions will be completed.	A draft landscape plan for the rail corridor is under development. This will include improving current underpasses and the consideration of an additional underpass. Open space provision will also occur within the rail corridor once successful land tenure negotiations are completed with VicTrack.	In the final chapter of the Plan, provide an overview of this piece of work.
1.30	Spreadsheet Council agenda page 36 – Why do we have a consultant when the plan hasn't been done yet?	Council's Strategic Planning Team has prepared this Plan.	No change required.
1.31	What is meant by 'precinct identity'? What is social infrastructure?	For Horsham North, precinct identity refers to the characteristics and elements that define the area, give its distinct feel and distinguishes from other parts of the town. This includes neighbourhood character, heritage buildings, landmarks (e.g. silos, train station, water tower, etc.), grid street network, community facilities, vegetation, pattern of development and key views.  For Horsham North, social infrastructure refers to the places and spaces that bring people together, where friendships are formed, new skills acquired and importance services are accessed.	Council will clarify these terms in the glossary section of the Plan.
1.32	Page 87 – Options for the redesign of Foundry and Palm Avenue. Would this include the park development as proposed by the residents of Horsham North? Is the target of the four hectare per 1,000 residents for open space provisions across Horsham, or just Horsham North?	Council does not know which document is being referred to in this question.  Foundry Park will be considered as part of <i>the Play and Public Spaces Strategy</i> currently underway. Community consultation will occur at a later date. The current target for Council is a 400m walkable catchment to open space within residential areas.	In the final chapter of the Plan, provide an overview of this piece of work.
1.33	The overwhelming voice of Horsham North was that industrial and commercial sites should be removed and not converted to Commercial Zone 1, 2 or 3.	Council acknowledges this community sentiment. It has been suggested previously that the industrial land generally bounded by Wawunna Road, Mill, Lynott and Gertrude Streets, be rezoned to allow for future residential development. Although Council supports this concept, however, there are a range of issues which need to further investigated through the <i>Industrial and Commercial Land Use Strategy</i> .	No change required.
1.34	What are the timeframes for the Horsham Rail Corridor? Which action will commence and completed by?	It is dependent on when Council can access the land within the corridor. Some of this land is contaminated and remediation works have recently been completed. Council needs to carry out a due diligence process before	Update information on rail corridor to provide a status in regards to progressing the rail corridor redevelopment.

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		<p>purchasing the land for development. This land is still to become available. The timeframe is estimated that the area can be redeveloped for open space is the next three years.</p>	
1.35	<p>I am interested to know what future community facilities will be at Dudley Cornell Park. In regards to passive surveillance, what is the plan to make this happen?</p>	<p>Further planning for Dudley Cornell Park will occur once the <i>Wimmera Regional Multi-sport Precinct Feasibility Study</i> and the <i>Play and Public Spaces Strategy</i> have been completed.</p> <p>Balancing the needs of all users (of different ages, abilities and interests) of public places, including parks, playgrounds and walking areas, is important in ensuring people feel comfortable and safe. Furthermore, encouraging walking within these spaces increases activity, social interaction and surveillance in public places and reduces the risk of crime. This can be achieved by providing generous and attractive walking and cycling paths on and off road.</p> <p>Public surveillance will also be addressed in the development of a <i>Subdivision Design and Open Space Local Policy</i>. Planning policy will be prepared for the <i>Horsham Planning Scheme</i> to ensure new and upgraded public spaces are designed to feel safer and are subsequently used more. This can be achieved by designing areas to have ‘eyes on the street’, for examples through subdivision design so new houses overlook these spaces, discouraging high fencing and locating public spaces on high pedestrian traffic routes.</p>	<p>No change required.</p>
1.36	<p>Please advise the timeframe for co-location of future community facilities.</p>	<p>A <i>Community Facilities Analysis</i> will commence this year which will identify a suit of future projects that will require budget allocations.</p>	<p>In the final chapter of the Plan provide an overview of this piece of work.</p>
1.37	<p>Please advise what the ‘other planning work’ that can commence for Dudley Cornell park comprises of?</p>	<p>Council will undertake a master plan for the site, however, this will be dependent on the outcomes of the <i>Wimmera Regional Multi Sports Precinct Feasibility Study</i>.</p>	<p>In the final chapter of the Plan, provide an overview of this piece of work.</p>
1.38	<p>In regards to Goal 9, <i>Strategy 9.3 provide contemporary street lighting as part of the redesign of public spaces</i>, can you please explain what is meant by this?</p>	<p>The <i>Urban Design Guidelines for Victoria</i> specifically identify ‘lighting for the public realm’ an important component of achieving safe and inviting public spaces. Lighting supports wayfinding, orientation and safe movement at night as well as providing decorative effects for building facades, landmarks and pathways.</p> <p>All new and prioritised projects will address the provision and design of lighting.</p>	<p>Slight rewording to clarify what lighting will achieve.</p>

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1.39	The last community workshop was quite ineffective. The agenda for the meeting did not allow residents to ask questions.	Council provided a range of opportunities for the community to meet with Council staff to discuss the Plan and ask questions. There were three drop in sessions held following the workshop at Neighbourhood House.	No change required
<b>SUBMITTER 2</b>			
2.1	How long did HRCC staff have to prepare their draft Horsham North Plan 2022?	The draft Plan was drafted from April 2022 to August 2022.	No change required.
2.2	How many staff were available to complete the plan?	Council's strategic planners prepared the draft Plan with input from other teams with specialised skills including open space, community facilitation and engineering.	No change required.
2.3	Explain why the public have a month to respond to the plan. We get from 1 October to 31 October 2022. The fact the meeting takes place on 26 October and submissions are due five days from that meeting. This does not allow time for consideration of all material.	The Plan was available for comment for a six week period, from 28 September to 9 November 2022.	No change required.
2.4	Meeting was dominated by HRCC staff with three Councillors and seven staff. There were 16 residents in attendance.	Multiple Council staff attended the workshop for a number of reasons. Firstly, a number of skill sets were required in the creation of the Plan. Council wanted to ensure the right officers were available to answer technical questions posed by community members. Secondly, there were Council officers who were responsible for taking notes during the workshop to ensure comments were recorded.	No change required. Council will use this feedback when planning for future consultation events related to this project.
2.5	The meeting was dominated by exercises.	The community workshop exercises were designed to seek feedback and drive discussion on the ten goals of the draft Plan. The aim was bounce ideas off one another and lead to more detailed and elaborated responses on the community's key areas of concern/opportunity and in turn lead to the identification of gaps and/or build a consensus for key areas for action.	Small summary of the purpose of the workshop (November 2022) will be included in the Engagement Summary Report.
2.6	Did you indicate to the public that the 80 page document had been amended and which document was referenced to primarily?	There is only one version of the draft Plan. The September 2022 version is the only version available. There is an Issues and Opportunities Paper that was released in early 2022 which identified and explored the challenges facing the Horsham North precinct and opportunities available to improve the precinct.	No change required.
2.7	At the meeting the public was not given an overview of the document and the public are not able to ask questions or seek clarification.	Council staff provided an overview of the draft Plan in terms of its structure and an explanation as to why it follows a particular framework. In regards to Q&As, as per Council's response to question 2.5, the workshop was designed to consider and discuss the 10 Goals of the draft Plan. Questions were taken during the workshop and three other consultation	No change required.

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		events / pop ups were conducted during the consultation period as an opportunity for community members to speak with Council staff.	
2.8	Please improve meetings so that they are more relevant. Council could have live streamed the meeting to allow those who are disabled or unable to attend the meeting to participate.	Council will consider in future a possible webinar event as an additional form of consultation.	No change required.
2.9	There are no timeline projections for outcomes. There are no priorities (short, medium and long term)	See response to questions 1.1.	No change required.
2.10	There are no estimated costing.	Council's approach for the draft Plan is to confirm the goal setting framework for the Horsham North precinct before priorities are determined and budgets estimated. As per Council's responses to question 1.1., the Implementation Plan stage will determine approximate costs for projects and actions.	No change required.
2.11	The Plan has many goals but the community has little knowledge on which goals are primary and which are secondary.	No goal has priority over another. The goals establish a framework for desired urban improvement outcomes. During the consultation period, Council sought preliminary feedback from the community on their short term priorities. This would be used in the latter stage in developing the Implementation Plan thus placing priority on identifying funding sources and desired date of completion.	No change required.
2.12	Unfairly Council relies on an endorsed document to justify future plans. The draft Plan can be interpreted not how the community believes the document will be used.	In order to fund and properly resource a project, there must be a strategy that sufficiently justifies the need for that project. A strategy establishes a common approach for Council in considering a vast range of projects as well as selecting the right projects whereby Council's limited resources are used efficiently. This ensures Council selects the right project which best addresses community and strategic needs and highest priorities.	Introduction chapter to discuss the 'goal setting framework'.
2.13	Effective Councillors would attend the meeting to determine the concern of the Horsham North community. Effective Councillors would be directly listening to the community instead of relying on reports. Councillors are paid to perform duties.	All Councillors were invited to attend the workshops. There were three elected Councillors who attended the public meeting.	No change required.
2.14	Council staff are paid to write research reports and have had from June / July to write and finish the report in September 2022. The public is unfairly disadvantaged by an unrealistic March 2023 due date.	A six week period was the timeframe provided to the community for review of the document and lodgement of submissions. Sufficient time was provided.	No change required

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2.15	Some members of the community would have had issues in obtaining online documents that impact their lives.	Hardcopy versions of the plan was made available during the consultation process. A hardcopy plan can be printed and made available to members of the public at any time upon request.	No change required
2.16	The Plan needs to clearly note projection dates.	Noted.	No change required.
2.17	Council needs to indicate priorities of issues to assist the public understanding what is being done and how it might impact people.	Consultation undertaken with the community was designed to identify what was important and a priority for Horsham North and further consultation will occur to determine this.	No change required.
2.18	In regards to the comment, "Identify opportunities to increase open space through land acquisition including residential lots and formerly commercial/industrial sites", how will land owners be compensated?	See response to question 1.9.	As per 1.9.
2.19	Council should consider the impact of the relocation of services on abutting residents.	Council will consult with local residents prior to any decisions in regards any major projects being proposed.	No change required
2.20	There is a lack of public toilets throughout Horsham North other than those located at the Dudley Cornell Reserve.	Distribution and types of toilets has been endorsed by the <i>Public Toilet Strategy</i> . Council has already commenced discussion to develop a plan specifically for the cemetery that will enhance the current amenity.	No change required
2.21	In regards to the comment, "Residential blocks that surround existing open space should be identified for potential future acquisition to enable the narrow entries to be 'opened up' to improve access, connectivity and passive surveillance", properties have come onto the park in the past 24 months that abut the Hub. Why hasn't Council purchased these?	Refer to response to comment 1.9.	As per 1.9.
2.22	Council had a duty of care to estimate the number of cars spots needed at Dudley Cornell Park.	Parking requirements will be considered as part of any future developments.	No change required
2.23	Multiple requests have been made to tidy the appearance of the rail corridor, yet it is not regularly undertaken.	Council is actively negotiating with VicTrack about access to the corridor to facilitate cleaning it up. Largely this is not in Council's control, but Council is achieving some gains in this regard. Council seeks to gain formal access to the corridor to reduce this problem and significantly improve the aesthetics and function of the corridor.	No change required
2.24	How many rateable properties are in Horsham North? How much is Council gaining from rates yearly? How much recurrent expenditure / capital upgrades in Horsham North is spent yearly? How much is collected through rates in the CBD?	Please refer to Council's Budget 2022-23 for a breakdown of all Council's projects.	No change required

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
	How much recurrent expenditure / costs spent yearly in the CBD.		
2.25	In regards to Strategy 1.5, "Ensure new development is respectful to existing and valued neighbourhood character", Council has not been respectful of neighbourhoods in the past. An example of this is allowing industry and commercial uses in close proximity to residential areas.	<p>Council will look to address neighbourhood character and residential amenity through a:</p> <ul style="list-style-type: none"> <li>- <i>Neighbourhood Character Study</i></li> <li>- <i>Housing Strategy</i></li> <li>- <i>Heritage Study</i></li> <li>- <i>Commercial and Industrial Land Strategy</i></li> </ul> <p>Council is unable to refuse a planning permit application on that basis. If the current zone allows the proposed use and/or development Council must consider and assess the application against current policies of the <i>Horsham Planning Scheme</i>.</p>	No change required
2.26	In regards to Strategy 2.1, "Identify and protect heritage places", will the identification be like the Pickle House?	A review of the <i>Heritage Study</i> has been completed by a suitably qualified heritage consultants. It is anticipated that consultation with land owners will commence this year.	No change required.
2.27	In regards to Strategy 2.4, "Plan for the future conversion of VicTrack land that encourages activation", the Rail Corridor Plan occurred in 2015. Nothing has happened yet. How much will the future conversion cost? How much will land cost? How much to convert the land which is toxic? How much adding to rates?	Council is actively negotiating with VicTrack about access to the corridor to facilitate cleaning it up. Largely this is not in Council's control, but Council is achieving some gains in this regard. Council seeks to gain formal access to the corridor to reduce this problem and significantly improve the aesthetics and function of the corridor. It is too early to quantify the costs. Rates are currently capped so this will not increase the rates.	No change required.
2.28	In regards to Strategy 3.4, "Support convenience retail opportunities that activate local neighbourhoods, Kalkee Road and the Rail Corridor," which land is being referred to? How much will it cost to remediate it?	<p>Specific locations have not yet been identified. This is an idea that needs to be further investigated.</p> <p>Local convenience is a small collection of shops usually serving that day to day needs of an immediate residential catchment. They can also serve local workers. This can vary from a solitary milk bar to a small centre containing a small supermarket and a small variety of speciality shops and non-retail uses.</p> <p>They need to be located on a key route (i.e. passing traffic) with high visibility and around high activity areas (i.e. schools, community facilities) within the precinct to ensure their viability.</p>	No change required.
2.29	In regards to Strategy 3.4, businesses such as those on Edith Street have closed. The Bleakley Street shop has also closed. Whose proposal was this?	It is outside Council's scope to manage operation of local businesses where privately owned and managed within Horsham.	No change required

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2.30	In regards to Strategy 4.1, "Provide up to date community facilities for all user groups", how much will this cost? Where? Which groups will be involved? How will it add to rates? Should Council allow the HUB to be utilised more?	<p>Council is undertaking a <i>Community Buildings Feasibility Study</i> which will address these questions.</p> <p>No costs are available as the above study needs to be completed first. The Hub is available for groups to use when it is not operating as a children's hub, which is its primary purpose.</p> <p>The State Government has provided funding for two modular kindergartens to be built on the Rasmussen Road Primary School site. This will enable a child care provider to make available 91 places at the Kalkee Road Children's and Community Hub.</p>	Update the LAP to reflect relocation of kindergarten programs from the HUB.
2.31	In regards to Strategy 4.3, "Provide new sporting facilities to meet community needs in appropriate locations", which sports? What is the community need? Which locations? How will cost be met for new facilities?	The <i>Wimmera Regional Multi Sports Feasibility Study</i> will address these questions. The study will require Council endorsement as well as consultation with relevant sporting groups and budgeting considerations.	No change required
2.32	In regards to Strategy 4.4, "Review the provision of open space and facilitate upgrading existing parks and recreational open space", will the review of open space provision be an independent review? Where will these upgrades take place? How much will they cost and who will be the groups involved?	A review of open space provision will be addressed through an investigation into the open space contribution rate and this will be undertaken by a planning consultant. The open space audit as part of the <i>Play and Public Space Strategy</i> will review the quality of open space and will address these questions.	No change required.
2.33	In regards to Strategy 5.1, "Improve the condition of footpaths along all developed streets so all footpaths users with any ability can access them and use them for their intended purpose", streets in Horsham North are poorly maintained. How is it decided upon whether footpath upgrades are included in the budget?	Council has a major program in 2022-23 to ensure that no street in Horsham North is without a footpath, and some historic footpaths that have deteriorated and disappeared over time are reinstated. This program is well underway. There are no current defects that exceed the maintenance threshold levels in Horsham north.	Include this project in the final chapter as a project underway.
2.34	In regards to Strategy 5.6, "Provide way-finding signage at key locations and amenities that caters for all abilities", how much will it cost to install way finding signage and where does the budget come from? How will it add to rates?	Costs will be determined as part of the implementation phase of the plan.	No change required.
2.35	In regards to Strategy 5.8, "Improve pedestrian and cycling connectivity and safety across and along the Rail Corridor including the provision of an alternative crossing point", how much will it cost? Who will pay for it? Would it be cheaper to upgrade the present underground walkways at Albert Street than creating a new one?	<p>This has already been investigated. The existing two underpasses are unable to be upgrade to a DDA compliant standard.</p> <p>An assessment of accessibility issues for Horsham North to key locations is highlighted within the Plan. Inclusion of walking and cycling paths contributes to neighbourhood amenity and accessibility, in addition to the <i>Draft Bike and Shared Paths Plan</i> which has been prepared by Council's Recreation Planning Team.</p>	Include this project in the final chapter as a project underway.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
2.36	In regards to Strategy 6.2, "Advocate for improved public transport services in terms of increased frequencies, operation times, and catchment coverage", the public transport service has improved in recent years. Why does it require further improvement?	It is in the best interests for the community that public transport options are continuously improved. Accessibility to bus stops, more frequent timetable recognises an increased need with a growth of population within Horsham North.  These actions ensure that public transport remains a viable option in comparison the use of private vehicles.	No change required.
2.37	In regards to Strategy 6.4, "Advocate on behalf of the community for the return of passenger rail services between Horsham and Melbourne", how will the return of rail service work with opening the rail corridor up?	The rail line will continue to operate through Horsham. Department of Transport and Planning will ensure that land that becomes available is surplus to their requirements including planning for the return of passenger rail.	No change required
2.38	In regards to Strategy 7.1, "Manage local traffic movement and monitor over time", Council has been advised of issues at Albert Street that involved two deaths. After 30 years, still waiting for upgrade.	As per response to question 1.23.	No change required
2.39	In regards to Strategy 7.3, "Introduce traffic calming strategies and interventions for high traffic locations and at key sites", at what locations will traffic calming strategies be implemented and what will be the cost?	Council is currently assessing road safety at 22 locations, seven of which are in Horsham North. The form of treatment and associated costs will be determined on a case-by-case basis, based on assessment by road traffic engineers. These assessments will take approximately 12 months to complete. Additional sites will be assessed based on feedback from the community.	No change required
2.40	In regards to Strategy 8.2, "Identify land (properties) for strategic acquisition", which properties have been identified for strategic acquisition for open space improvements and how much will this cost?	As per response to question 1.9.	No change required
2.41	In regards to Strategy Re 8.1, "Provide quality open space that meets an identified threshold (quantity and quality)," what are local park quality thresholds?	As per response to question 1.32.	No change required
2.42	In regards to Strategy 8.4 "Redesign existing parks to improve their overall function and appeal for the community", how will parks be improved in regards to their overall function? Which parks will be subject to improvement works, how much will it cost and how will abutting residents be involved?	The development of this Plan provides a framework for subsequent actions. The <i>Play and Public Spaces' Strategy</i> (in development) will provide a prioritisation of actions within a 10 year plan of upgrades to facilities. Equity of distribution, quality of experience and benefit to many will be principles guiding the prioritisation of works.	No change required
2.43	In regards to Strategy Re 9.3, "Provide contemporary street lighting as part of the redesign of public spaces", will Council consultant with residents?	Any proposed new lighting will be of appropriate design, with suitable lighting levels, which meet the codes of practice and must comply with Australian standards.	No change required

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
2.44	In regards to Strategy Re 9.4, "Ensure that buildings provide passive surveillance to public spaces", has Council considered the use of CCTV to address issues of poor behaviour	<p>The use of CCTV cameras will be explored as an option to improve safety and increase use of public spaces in the development of a <i>Subdivision Design and Open Space Local Policy</i>.</p> <p>Research has suggested that the installation of CCTV cameras can shift the location of antisocial behaviour away from public spaces outwards to adjoining residential areas, therefore creating wider issues for the community.</p>	No change required
2.45	In regards to Strategy Re 9.5, "Design and locate new public spaces to maximise exposure to surrounding streets through appropriate urban design guidance (e.g. by providing street frontages and connectivity with the surrounding area)", where are they proposed, what will be cost be and will abutting residents be consulted with?	There is an opportunity to plan for and provide additional public space areas within new developments. This will ensure that the public space is well designed and implemented and require further investigation by Council and will be addressed as undeveloped areas within the precinct are subject to subdivision applications.	No change required.
2.46	In regards to Strategy Re 9.6 "Plan for the co-location of future facilities at Dudley Cornell Reserve", what will be the types of future facilities to be collocated with Dudley Cornell Reserve? Will land owners be consulted with?	<p>This Strategy highlights the importance of co-location to coordinate the establishment of a successful Community Hub facility. This enables a range of uses and maximises the efficiency of travel, service provision and provides an opportunity for community interaction and cohesion.</p> <p>Further planning will occur when other projects: <i>Wimmera Regional Multi-sport Precinct Feasibility Study</i> and the <i>Play and Public Spaces Strategy</i> have been completed.</p>	No change required.
2.47	In regards to Strategy Re 10.1, "Increase tree canopy along local streets and public realm areas", will Council commit to not removing established trees? New trees take time to mature. How much will this cost? Who will pay?	<p>Council supports the retention of large trees (all trees) wherever possible. Unfortunately trees do not live forever. As they age they decline, sometimes resulting in less vigorous foliage, or dead limbs. At times these trees can become a safety risk or may be unattractive. Periodic renewal of trees is a necessary part of the cycle of trees.</p> <p>Council plants about 800 street trees per year and has nearly completed an inventory to better plan the future of these trees. A major program will commence shortly to plant trees in nature strips where there is no tree, based on the mapping of this inventory.</p>	No change required
2.48	In regards to the comment, "Apply the Environmental Audit Overlay as appropriate, in accordance with PPN31, to all sites rezoned to allow a sensitive use under any future zone", was the Environmental Audit Overlay and Planning Practice Note 30 (PPN30) explained by Council staff at the community workshop?	The contamination issues were raised at the workshop, however, the Environmental Audit Overlay (EAO) was not explained. The application of an Environmental Audit Overlay (EAO) is a tool used to identify contaminated land and to ensure contamination issues are addressed before sensitive uses are introduced (i.e. housing). The use of an EAO is an effective planning tool applied by local Councils and other planning	No change required.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
		<p>authorities to identify sites that have known, identified or reasonably suspected contamination or potential contamination.</p> <p>The Practice Note sets out the means of identifying potentially contaminated land and how to recognise the most appropriate assessment process. The Practice Note clarifies how the level of risk for contamination and the proposed use on the land can impact the suitability of a Preliminary Risk Screen Assessment, Preliminary Site Investigation and an Environmental Audit.</p>	
2.49	<p>In regards to the statement, "An investigation of the Rail Corridor should be undertaken to consider the levels of contamination, extent of land required for rail operation and the mix of uses possible in the precinct to activate the area and achieve the community's vision", how much will investigations costs for the rail corridor? When will it be undertaken and by who?</p>	<p>This investigation has already commenced being initiated by Council. Further information is required by VicTrack to fully inform the current contamination conditions in the corridor</p>	<p>No change required</p>
2.50	<p>In regards to the statement, "Commercial sites (and property owners) should be strongly discouraged from intensifying industrial activity on sites in close proximity to existing residential land", why was a demolition company allowed on Kalkee Road? Will it relocate to the industrial precinct in Horsham South?</p>	<p>Council are aware that the community has concerns in regards to the commercial and industrial land uses which exist within Horsham North, particularly along the rail corridor. Council is proposing to undertake a <i>Commercial and Industrial Land Strategy</i> to further understand these issues.</p>	<p>No change required</p>
2.51	<p>In regards to the statement, "Develop a masterplan for VicTrack land prior to any detail design and appointment of a landscape architect", how much will the masterplan cost to develop? How much to appoint the architect? Who pays for it? What plans does Council see occurring with the corridor? How likely will VicTrack sell the land? Where is the money to come from? Why is Council not applying the by-laws in regards waste and weed controls re the rail corridor please?</p>	<p>A landscape plan is being developed. A landscape architect has been appointed. Council is paying for these works which are in the order of 10k. Vic Track is working closely with HRCC to make the land available primary for development of passive open space, car parking and walking tracks/paths. Council will be seeking grants to support the development of the rail corridor once costs are fully known. Council has sent out enforcement notices to all landowners in the corridor.</p>	<p>No change required</p>
2.52	<p>In regards to the statement, "Identify and pursue the construction of a new pedestrian underpass that connects with Horsham Railway Station", how much will such an underpass cost? Who pays for it? Is Council asking the community to support the added corridor to gain funding from others?</p>	<p>See response to comment 1.12.</p> <p>The feasibility study could be used to seek external grant funding for the construction of an underpass.</p> <p>High level cost estimates have been determined for the new proposed underpass. Council would be seeking external funding for a new underpass.</p>	<p>As per 1.12.</p>

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
2.53	In regards to the statement, "Undertake Local Area Traffic Management Plans to coordinate traffic management measures at a local level and implement an ongoing works program", when will upgrades take place?	No specific issues are raised in this point. There are a series of potential safety issues that are currently being assessed for improvements.	No change required
2.54	In regards to the statement, "Advocate for the reinstatement of passenger rail", will this passenger rail be consistent with the rail corridor developments?	Yes it will be	No change required
2.55	In regards to the statement, "Provide new footpaths and undertake footpath and kerb ramp upgrades to a DDA compliant standard", how much will it cost to the budget? When will improved paving and gutters be provided on Albert Street on the Edith corner and on the Robin corner?	As per response to question 2.33, there is a major footpath program in place.  The kerb and channel in the two locations cited have been inspected following this comment. They are not considered to be at the end of their useful life.	No change required
2.56	In regards to the statement, "Undertake a Masterplan for the Dudley Cornell Reserve, recognising the future opportunities of sites to the north for extended open space, new pedestrian and cyclist connections, future community facilities (subject to further investigation)", what agreement does Council have to acquire land north of Dudley Cornell? What are the plans for this area? Will Council consult with residents? When will this happen?	There have been discussions with GWMWater in regards the depot north of Dudley Cornell Reserve. This land is of particular interest to Council.	No change required.
2.57	In regards to the statement, "Engage a consultant to review the <i>Open Space Strategy</i> in order to determine current provision and future needs", how much will the consultant cost? What are the considered future needs? When will Council consult with the abutting properties and others?	See response to question 2.32.	No change required
2.58	In regards to the statement, "Engage landscape design professionals to re-design existing parks across Horsham North based on an established set of design criteria/principles, following the completion of the Open Space Audit", what is the Open Space Audit? How much will it cost? Where is the document? Will it add staff to Council? Will it add to rates? Who pays for it? Which parks will it apply to? How often will audit happen?	An open space audit allows for an assessment of the open space within Horsham, this includes identification of future opportunities and additional needs or upgrades required to effectively manage what is needed to ensure the residents of Horsham are able to access a range of high quality open space areas.	No change required
2.59	In regards to the statement, "Incorporate lighting into the design of all public and open spaces including streetscapes	Any future lighting arrangements proposed at the oval, the type and location is to be further investigated.	No change required

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
	with community safety and amenity in mind", will the abutting residents be consulted so that they are not impacted.	Local residents will be consulted before any developments.	
2.60	In regards to the statement, "Work towards reaching tree canopy targets throughout Horsham North, in accordance with the Municipal Tree Strategy", what is the Tree Strategy? Was it discussed at the community workshop?	Council endorsed the <i>Horsham Municipal Tree Strategy</i> in 2022. It provides an all of Council response to the protection and enhancement of trees within public land across the municipality. It seeks to increase Horsham's canopy coverage in urban areas from 15.3% to 20%.  The Municipal Tree Strategy is available via the HRCC webpage.	Final chapter in the Plan to mention actions coming out of the Tree Strategy currently underway.
2.61	In regards to the statement, "Integrate tree planting as part of the Rail Corridor planning and design", how much will it cost? Who pays for it?	Costs are still to be determined as the landscape plan is yet to be finalised.	No change required
<b>SUBMITTER 3</b>			
3.1	Horsham has a history of never looking at the big picture and integrating a myriad of components, nor has it placed infrastructure as a priority over piecemeal driven by developers. Which has resulted in serious mistakes and deficiencies in town planning decisions over the decades.	Council is committed to a pipeline of strategic planning projects that will investigate and provide direction on for the future growth and development of Horsham.  The intention of the Plan is to inform future projects and actions across different teams within Council with the aim of improving the urban character and environment of Horsham North and resolve land use issues.	No change required.
3.2	Area Plans still lack integration into a cohesive and relevant whole, which the MSS and other Council documents fail to provide a contextual and useful framework that will actually deliver high quality outcomes long term.	The Municipal Planning Strategy (formally the Municipal Strategic Statement) acts as the Local Planning Policy for Horsham and serves as a reference point of expectation for any future use, development and conservation decisions.  Land use strategies and plans provide new long term direction for a range of land use matters or resolve contending land use issues. They form the strategic justification for any changes sought to the Horsham Planning Scheme. As per response to comment 3.1, Council is undertaking various land use studies and structure plans to address long term growth.	No change required
3.3	Current applications for development should be placed on hold pending the outcome of the Draft Plan.	Statutory Planning have clear guidelines for processing and management of Planning Permit applications under Section 60 of the <i>Planning and Environment Act 1987</i> . Planning officers are required to assess and process applications within reasonable timeframes on this basis.	No change required
3.4	Council needs to get ahead of the development game and identify parcels of land that require a change in land use.	Council agrees, however, change in land use must be informed by an appropriate level of work and justification generally provided in a land use study or structure plan.	No change required

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
		There are many sites within Horsham North where there are existing historical, commercial and industrial land uses. Relocation of existing activities and rezoning of land to allow for future development and land uses is a consideration. However, it must be consistent with long term strategic planning goals and suitably managed to be complimentary to residential land uses and planning controls.	
3.5	Community outcomes over the long term and rectifying past errors in judgement should be a priority.	The Plan looks at addressing some of the errors in the past which has resulted in the land use currently in Horsham North.	No change required.
3.6	Plan submitted	The plan that has been submitted resembles a Framework Plan or Structure Plan for Horsham North. There are good ideas presented on the plan and Council encourages these ideas to be submitted as part of the future <i>Housing Strategy</i> and <i>Industrial and Commercial Land Use Strategy</i> as these pieces of work will address land use change.	No change required.
<b>SUBMITTER 4</b>			
4.1	We are very supportive of the purpose and vision within the <i>Issues and Opportunities Paper</i> and generally in support of the Plan albeit we considered that there should be some refinement to provide more clarity to the vision.	Noted.	No change required.
4.2	Generally supportive of the process to create a Draft Horsham North Local Area Plan with the aim of improving the existing urban environment of the area for the benefit of existing and future residents and visitors alike.	Noted.	No change required.
4.3	The Key themes of Land Use and Future Character, Access and Connections and Public Open spaces have been well responded to in the Draft Local Area Plan.	Noted.	No change required.
4.4	The Plan identifies the subject site as a potential opportunity to accommodate future urban growth which is supported.	Noted.	No change required.
4.5	We do not support the deferment of the site's consideration "to be tested through the <i>Housing Strategy</i> " on page 12.	Deleting reference to the testing of the relative merits for sites identified as a potential strategic development site to accommodate future urban growth through the <i>Housing Strategy</i> is not supported. Making the requested change would infer that the site has already been identified as a site that is best placed to best to meet the future housing needs of the community. As projected housing needs have yet to be quantified and potential locations to accommodate future housing growth have not yet been identified or their relative merits tested, no such inference can reasonably be made at this point in time.	No change required.

No.	SUMMARY OF THE ISSUES RAISED	COUNCIL RESPONSE	PROPOSED CHANGE TO PLAN
4.6	Amend Figure 2 (Land Use Directions) to clearly indicate that approximately 10ha of the potential strategic development site is already contained within the General Residential Zone and potentially capable of development.	<p>Amending Figure 2 (Land Use Directions), to indicate that approximately 10ha of the potential strategic development site is already contained within the General Residential Zone and potentially capable of development, is supported.</p> <p>Council’s view is that it is appropriate for the whole of the site, including the currently undeveloped part contained within the General Residential Zone, to be identified as an “Investigation Site” on Figure 2 (Land Use Directions). This reflects the fact that the whole of site by way of its size and locational attributes (as opposed to just its zoning) presents a potential opportunity to accommodate future urban growth.</p>	Make change accordingly.

#### Appendix 4: Workshop Comments Table

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
<b>1.</b>	<b>Vision Statement</b>		
1.1	The vision excludes mention of existing local businesses. Local businesses contribute to the viability and prosperity of communities.	Noted. The plan's vision does include a statement on "a vibrant and economically thriving place".	Council will consider how this can be better reflected in the vision and other parts of the Plan.
1.2	There was a preference amongst some community members that the vision would be considered in their own time with feedback provided as part of a submission.	Noted.	No change required.
1.3	It feels that the vision was taken in good faith and has since been twisted.	There were only minor tweaks made to the vision presented in the Draft Plan since it was publicly summarised at the community workshop in May 2022. This round of consultation sought feedback on the vision to help finalise it.	No change required.
1.4	The presentation at the community workshop that provided an overview of the Plan's framework was hard to understand and follow.	Noted.	The revised Plan will include a section that clearly explains the framework used and why it is structured that way.
1.5	Our voice has not been heard. Since 2014 this is a repeat process with no outcomes. Document is unclear; is it a 10 or 10-15 year plan?	The Plan articulates a vision, goals and strategies that have been used to inform actions within an Action Plan.	Clarify in the Plan that it is a ten year vision (short term 1-2 years, medium term 2-5 years and long term 5- 10+ years)
1.6	"Unique identity" – concern around this wording.	This statement is in regards to Horsham's North neighbourhood character and key landmark sites i.e. silo, water tower and train station as well as homes with heritage values. This is further discussed in section 'Strong Precinct Identity'.	No change required.
1.7	Include wording around working collaboratively with the Horsham North residents to make decisions.	Noted.	Will consider this for future engagement.
1.8	Vision does not reflect attempt to improve the more negative sides of the Horsham North area.	The vision aims to reflect the conditions that will allow current and future residents to enjoy a high quality life in Horsham North.	No change required.
1.9	Concern that a lot of words are 'fluffy' and hold no meaning or commitment	See response to comment 1.5.	No change required.
1.10	The principles of equity, fairness and transparency were not evident when compared to other communities within the municipality.	Noted.	Will consider this for future engagement.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
1.11	This has engendered an even deeper lack of trust in residents who have been involved in (similar) prior 'consultation' and the trend to disengage from further involvement with Council is consolidated.	Noted.	No change required.
1.12	The Horsham North vision does not come from the people of Horsham North, although it may be purported to do so.	See response to comment 1.3.	No change required.
1.13	The vision is a beautiful set of sentences, but my recollection of events fundamentally differs from Council's view of events. There was no such consolidation into a vision statement.	See response to comment 1.3.	No change required.
1.14	Provide true diversity, equity and affordability in accommodation across our municipality.	The vision statement does refer to diversity of housing options.	Council to review.
<b>2 Theme 1: Land Use + Future Character</b>			
<b>Goal 1: Facilitate sustainable housing and population growth</b>			
2.1	Ensure housing has suitable parking.	Wider street widths in residential areas (to allow for more parking options) can encourage higher traffic speeds. Narrower streets ensure drivers are more alert and slow down making it safer for residents to walk and cycle to and from their homes. Council through street design seeks a balance of both to address, parking, resident's safety and streets where cycling and walking are promoted.	No change required.
2.2	Social housing should be distributed evenly around Horsham with considerations to existing quantities.	Noted. This approach is best practice.	No change required.
2.3	Concerns regarding housing types and density.	Noted. This will be explored through the <i>Housing Strategy</i> . As part of this strategy, a <i>Neighbourhood Character Study</i> will be undertaken to guide Council how a variety of housing options can be facilitated and respond to existing valued character.	No change required.
2.4	Over 50 units within 500 metres (Alexander Avenue approvals for 35 and 10). 42 Francis Street proposed 6 double storey development.	The <i>Horsham Planning Scheme</i> controls the land use and developments permitted in the municipality.	No change required.
2.5	Need to redirect focus towards housing.	Noted.	No change required.
2.6	The Housing Strategy could cause a delay in people wanting to build within the area and turn developers away.	The Housing Strategy will provide developers with more certainty on where Council wishes to focus housing growth in the future. The development of a Housing Strategy does not stop developers from	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
		developing on land provided that their proposed development meets the land use as currently zoned.	
2.7	More choice in housing	Noted.	No change required.
2.8	Would like the Housing Strategy to consider the communities needs i.e. ability to use security fencing on properties.	A Housing Strategy looks at Horsham and its future housing needs including where growth areas should occur.	No change required.
2.9	In regards to neighborhood character, the <i>Housing Strategy</i> needs to protect what is already there and if houses are replaced, they should be replaced with a similar size, not with what 'demand' says. Don't want more social housing or one bedroom units in the area.	The Housing Strategy will direct housing growth to preferred locations.	The Plan will discuss the Housing Strategy in more detail in a final chapter (Current Projects + Next Steps).
<b>Goal 2: Improve the image, character and identity in Horsham North</b>			
2.10	Tidy up the entrance via Kalkee Road and Rasmussen Road.	Noted.	No change required.
2.11	Build better environment, developers will do the rest (This should be Goal 1).	It is important that the Horsham Planning Scheme includes requirements (local planning policies) for developers to meet to ensure new housing is of a high standard and contributes to local amenity.	Clarify the role of land use planning and urban design in ensuring better built environments.
2.12	Relocation the railway line needs to be done first.	Council does not own the land and therefore does not have the ability to do this.	No change required.
2.13	Advocacy for the railway and improving rail corridor is important and essential for the area.	Noted.	No change required.
2.14	Industrial 1 Zone land within and around the railway corridor needs to be repurposed.	Council will address this matter through an <i>Industrial and Commercial Land Use Study</i> .	No change required.
2.15	The overwhelming voice of Horsham North was that industrial and commercial sites should be removed, not converted to Commercial 1, 2 & 3.	Noted. Further work is required to justify any change in land use. A change in land use requires a planning scheme amendment which is a comprehensive process requiring thorough research and investigation. This work is identified in Council Plan and Action Plan.	Can reinforce this public sentiment in the Plan.
2.16	Change of use for land in Industrial 1 Zone is concerning, will residents be subsidised?	No, residents are not subsidised when a zone change occurs.	No change required.
2.17	The Rail Corridor's disconnection needs to be improved to increase safety.	Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
2.18	HRCC are advocating for the return of passenger rail to Horsham, whilst HRCC agrees to include a primary school directly abutting the railway line, gardens, paths, buildings and many other elements on, in and through the railway corridor.	Council continues to advocate for passenger rail to Horsham. Any landscaping and development within the rail corridor will not impact only complement passenger rail if returned.	No change required.
2.19	Goal 2 definitely overdue to improve maintenance of all public areas.	Noted.	No change required
2.20	Two or more caravans should not be allowed in front yards.	Under Section 39 of Council's Local Law, a caravan may be parked on a road, road related area or Council land for up to 7 days only. The caravan may not be occupied and have a connection to power during this period. Any breach of these requirements is committing an offence under Section 41 of the Local Law and the vehicle can be towed and/or incur a fine from Council's Community Safety Unit.	No change required
2.21	Local pride.	Noted.	Provide reference to local pride in Plan.
2.22	Change of name for Horsham North. Examples Southbank and Horsham West.	Council heard feedback from many Horsham North residents that they prefer to be referred to as Horsham North.	No change required.
2.23	The area feels like an industrial wasteland after going over the overpass. Fixing this area and having public space to celebrate the silos artwork could make it just as beautiful as the riverfront.	Noted.	No change required.
2.24	VicTrack and industrial zoned land should be improved. Move the fuel depots out of the residential area.	Noted.	No change required.
2.25	Reducing the barrier effect and increasing connectivity will bring much-needed revitalisation and reduce stigma of the north.	Noted.	No change required.
2.26	What is going to happen with contamination? In regards to future Windfall Gains Tax will there be subsidies in place to assist land owners? Industrial and business uses overlap with residential land causing planning issues.	As part of an <i>Industrial and Commercial Land Use Study</i> potential site contamination will be investigated at a higher level (identify and establish an extent of the contamination). It would be the responsibility of the land owner to remediate the site if a sensitive use such a housing is introduced.  Questions in regards to the Windfall Gains Tax cannot be answered by Council and should be referred to State Revenue Office.  Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
2.27	Heritage of the train station.	The train station was identified in the 2014 <i>Horsham Heritage Study</i> but yet to have heritage protection through the planning scheme, the station forms a part of the <i>Heritage Study Review</i> .	No change required.
<b>Goal 3: Promote economic activity and opportunities that support the vision for Horsham North</b>			
2.30	Stop neglecting and ignoring Horsham North.	Noted.	No change required.
2.31	Council seems to focus on other areas such as Wimmera River related projects. It feels like Horsham North is left behind.	Noted.	No change required.
2.32	Encourage optimistic business creators.	As part of an <i>Industrial and Commercial Land Use Study</i> will consider ways to support an investment environment across Horsham that provides certainty to businesses and investors.	No change required.
2.33	Provide updates and progress reports at the Kalkee Rd Hub and Community House. Create a Council presence at the Community House for people to drop in.	Noted. Council will investigate this for future consultation.	No change required.
2.34	This will be an impossibility. No vision was decided upon. However, industrial and commercial activity were not generally supported at the community meetings.	Noted.	No change required.
2.35	There were once shops on Bleakley Street and Edith Street but these closed down from lack of use.	Noted.	No change required.
<b>Goal 4: Provide up to date community facilities in Horsham North</b>			
2.36	Provide a new school in Horsham North.	Council is unable to influence the provision of new schools.	No change required.
2.37	Horsham North needs a supermarket.	Noted.	No change required.
2.38	This is a great idea but must be done with a lot of community consultation.	The community will be consulted with in regards to any planning to upgrade facilities.	No change required.
2.39	Longer term lease for the Neighbourhood House.	Council recognises that the Horsham North community values the current location of the Neighbourhood House.	Will consider in future work.
2.40	Clubrooms for table tennis, singled out in separate change rooms.	Noted.	Will consider in future work.
2.41	Kalkee Hub includes a disabled playground.	Noted	Will consider in future work.
2.42	Seeking more modern facilities (Langlands Park).	Noted. The Recreation and Open Space Team is developing a <i>Play and Public Spaces Strategy</i> which will investigate where park upgrades are required across the municipality. Langlands Park will be subject to this piece of work.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
3	<b>Theme 2: Access + Connections</b>		
<b>Goal 5: Create a walkable, wheel able and bike able precinct that supports active living, recreation and transportation</b>			
3.1	Walkways need to be safe	Noted.	No change required.
3.2	Pedestrian safety a huge issue and needs to be address immediately (top priority).	Council recognises that the current state of footpaths and pedestrian connections in the area is not meeting the needs of various users, such as pedestrians and cyclists. Council notes that this is a community priority.	No change required.
3.3	A 10-year plan for the rail corridor and railway advocacy are mutually exclusive.	There will be a number of projects identified in the railway corridor landscape plan to be delivered over a period of time. HRCC will continue to advocate for funds (State/Federal) to implement the plan. This is already occurring.	
3.4	Things are significantly longer term than the Plan allows. Lots that turn up from plan to plan as it's too hard. This is just the last plan copied and pasted	Many issues the community wishes Council to address and resolve are complicated, require Council to follow a statutory process and/or Council is only in a position to advocate for change.	No change required.
3.5	Increase the number of bike paths in the area also a priority goal. Connectivity between the east and west high schools with Horsham North is poor.	Noted. Much of this will be addressed in the <i>Bike Plan</i> and residents will have the opportunity to provide input.	No change required.
3.6	Suggestion for bike path down Forsyth Ave, Palm Ave to Dooen Road as many kids ride/walk to the schools that way.	Noted.	No change required.
<b>Goal 6: Enhance and promote public transport and regional connectivity</b>			
3.7	Underpass should be changed to a level crossing.	This has already been investigated by Council, the State government does not approve at grade (ground) level crossings.	No change required.
3.8	Underpasses need to be upgraded.	The ability to upgrade the existing underpasses to a DDA ( <i>Disability Discrimination Act</i> ) compliant standard has already been investigated and determined to be not possible. Improvements can still be made to the underpasses in terms of lighting and landscaping.	No change required.
3.9	Public transport was reviewed in 2019.	A review of public transport options for Horsham was undertaken in 2019. Continuous upgrades in frequency and accessibility for the local public transport options should also be sought to ensure high quality and reliable services for all Horsham residents.	No change required.
3.10	Speeding is an issue in Horsham North.	Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
3.11	Changes to bus timetables makes it difficult.	Council seeks to advocate for more frequent bus services and accessibility i.e. better connections to bus stops and infrastructure such as bus shelters.	No change required.
<b>Goal 7: Create safe streets for all users through improved traffic management, monitoring and maintenance</b>			
3.12	Upgrade 25 Albert St hump – two deaths in Albert Street as a result of the lack of speed limits and police presence. This needs to be addressed immediately.	There are two speed humps along Albert Street. The northern one has recently been reshaped as it did not meet requirements. The southern site has been surveyed and found to be within the tolerances for the standard dimensions for a speed hump.	No change required.
3.13	Adequate parking in front of residential areas.	Council acknowledges and understands that the lack of parking in residential areas can be a challenge and an assessment of current street networks and future developments may involve balancing the needs of different stakeholders, such as residents, local businesses, and visitors. However, by working collaboratively with the community, it may be possible to find solutions that can improve parking availability and accessibility.	No change required.
3.14	Beware of low level housing investors.	The development of housing is governed by state and local legislation and building regulations.	No change required.
3.15	Upgrade streets and speed humps to resolve people who speed.	A series of road safety issues are currently being investigated, for example, Rasmussen Road near the school and Felstead Avenue.	No change required.
3.16	Road widening, additional cars, example Decastella Drive, Beautification by widening an increasing safety. Alleviate congestion, narrow roads, modernize developments.	See response to comment 2.1.	No change required.
3.17	Options for wider roads/less nature strips to increase road safety.	The intention of this goal is for assessment and development of safer streets for all users would be to enhance traffic management, monitoring, and maintenance. This could involve implementing measures such as traffic calming, more frequent road maintenance, and increased monitoring of traffic flow to identify and address potential safety hazards. By prioritizing safety in this way, we can help ensure that streets are safer and more accessible for everyone.	No change required.
3.18	From Horsham North to the CBD the only options at the moment are to be driven or get a taxi, an issue of concern and frustration for the last 40 years, especially for people with children, or with low/limited mobility.	Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
4	<b>Theme 3: Public + Open Spaces</b>		
<b>Goal 8: Increase the provision of open space</b>			
4.1	More opportunity for retail sales and opportunities to hang out in open space.	Noted.	No change required.
4.2	Netball Courts – to create social and physical opportunities	Noted.	Will consider in future work.
4.3	Dudley Cornell is more than enough open space for the area. Council need to redirect focus into housing.	As Horsham North continues to grow and develop, the provision of open space will need to keep up to meet the needs of a growing population. It is important that new development contributes to open space at a satisfactory standard. The availability of housing is a priority for Council and this work is currently being scoped.	No change required.
4.4	Apart from parking, which was reduced, but not replaced, we don't want anything more done there. Other than that – Stop!!	While it is acknowledged that Dudley Cornell currently provides a significant amount of open space for the area, additional open space and a redesign of the existing areas are being investigated. If there is a need to redesign existing open space areas, there may be an opportunity to improve and optimise the use of the available space in a way that benefits the community. By engaging with local residents and stakeholders, it may be possible to identify specific needs and preferences for how the open space is used, and to develop a design plan that reflects those priorities.	No change required.
4.5	Redesign opportunities for existing open space indicates an area bounded by Lukin, Eldridge and Perkins Courts that, due to poor Council planning, certainly does need improvement.	Noted. The Recreation and Open Space Team is developing a <i>Play and Public Spaces Strategy</i> which will investigate where park upgrades are required across the municipality. Stronger planning policy is being investigated to ensure outcomes like this are not repeated in the future.	No change required.
4.6	Turn the old rail hub into a vast open parkland with trees a walking track child play area and BBQ's	These ideas will be captured in the landscape plan for the rail corridor.	No change required.
4.7	Need to ensure all houses being acquired by Council is done so fairly and at appropriate market value rates.	Noted.	No change required.
4.8	Foundry Park (want it included) – feels like their voices were not heard.	The Recreation and Open Space Team is developing a <i>Play and Public Spaces Strategy</i> . Community engagement will be an important component of informing the outcomes.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
4.9	Residents want to be actively engaged in any works undertaken at Langlands Park.	As with any planning process, it is important to consider the needs and perspectives of all stakeholders and to ensure that the design plan reflects the community's shared vision for the space. Any future plans for this park will involve early engagement with residents.	No change required.
4.10	Public toilets should be provided at the Silo.	Noted.	No change required.
4.11	Police Paddock seems to be more of a summer place and it should be developed into a place that can be accessible all year round.	Noted.	No change required.
<b>Goal 9: Create accessible, safe and activated public space</b>			
4.12	Police Paddock needs an upgrade in a bad state.	Noted.	No change required.
4.13	Maintenance by Council needs to be increased within the area. E.g. Council staff recently were digging foundations for a footpath in Shirley Street and another footpath was found, it has been completely overgrown due to lack of Council maintenance.	Council has had a program of upgrading footpaths in Horsham North in the past few years. A major investment has been occurring in 2022-23 to complete this to ensure that each street in Horsham North has a footpath on at least one side of the road. This program will be complete this financial year.	No change required.
4.14	Maintenance of parks is also lacking in comparison to other areas of town. Feel as though Council neglect their maintenance duties in the North area.	Noted. The <i>Play and Public Spaces Strategy</i> currently underway will aim to address this issue.	No change required.
4.15	Bindis are everywhere, there is opportunity for Council Depot staff to do a promotional video on how to remove them properly. Not just a suggestion to spray as some people can't afford to do this.	Noted.	No change required.
4.16	Perhaps we would then understand the inclusion of the Police Paddock as the only area on the Northern side of Rasmussen Rd to be called "Horsham North", despite being outside the Horsham North area.	Police Paddock was included in the study area extent as it is a significant open space asset which requires strategic consideration in regards to promoting better access to it which the Plans aims to highlight.	No change required.
4.17	The principles of transparency, equity and fairness will be applied to ensure that it too will receive significant development and funding commensurate to that of the current Sawyer Park River Development currently underway.	An Action Plan is now included in the Plan to ensure actions, measures and timeframes are understood and carried out.	No change required.
4.18	A recent alteration in which a tall, healthy, mature shade tree was replaced by a women's change room further reduced the very limited sightlines even more.	Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
4.19	It is worth noting that the last community meeting on 26/10/2022 was quite ineffective and unsatisfactory – due to not understanding the terms that were being said.	Noted.	No change required.
4.20	Need to lay out a park and walking trail loop on the disused railway land as a priority.	Noted.	No change required.
4.21	CCTV for preventing vandalism and violence.	Installing CCTV for the prevention of vandalism and violence in public spaces can be effective to some extent, but its overall effectiveness may depend on various factors. It is important to consider the potential unintended consequences of implementing CCTV systems in public areas and to develop strategies that take these effects into account.	No change required.
4.22	Maintenance of Langland Park is poor / inconsistent.	Noted.	No change required.
4.23	Caravans come to Langlands.	Noted.	No change required.
4.24	Wayfinding for tourists / caravans.	Noted.	No change required.
<b>Goal 10: Increase tree canopy across public realm</b>			
4.25	Whilst pretty trees in small/enclosed and built up places can cause <u>a lot</u> of foundation issues and clog gutters.	<p>Trees are an important form of infrastructure that improve amenity and encourage more active forms of transportation by cooling streets.</p> <p>Increasing and managing tree canopy in the public realm can have numerous benefits, including improving air quality, reducing the urban heat island effect and enhancing the aesthetic appeal of the community.</p> <p>The maintenance and management of trees and shrubs in public realm areas requires careful planning, execution, and ongoing monitoring by Council staff to ensure the health, safety, and functionality of these important natural assets.</p>	Current work on trees to be discussed in final chapter.
4.26	A maple tree was removed on Bowlers Street.	Council seeks to protect trees of significance through a Significant Tree Register.	No change required.
4.27	Concerns about root invasion of trees in future.	A detailed inventory of all trees is nearing completion. This has identified every nature strip where a tree is not yet planted. Funding is available for the latter part of this financial year so that a large number	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
		of plantings will be able to be made in these vacant nature strips, in accordance with the Municipal Tree Strategy.	
4.28	Trees and shrubs bordering the walking path would be a good outcome avoiding long straight sections.	Noted.	No change required.
4.29	Goal 10 – remove the word ‘realm’ in order to simplify it.	Noted.	Change realm to spaces.
<b>5</b>	<b>General Comments</b>		
5.1	There is a disconnect between Council and the Horsham North community.	Council endeavours to be as transparent as possible in decision making processes and communicates regularly with the community, also encouraging greater community involvement with Council projects and plans.	No change required.
5.2	The document is too complex.	Noted. It is Council’s intention to provide an overall document which is accessible to all members of the community. Seeking feedback from the community on the document, including what specific aspects they found difficult to understand. This can help to identify areas that may need further simplification or clarification.	No change required.
5.3	Repetition of workshops in 2013, 2016, 2019 with no actual change occurring from these workshops.	Noted.	No change required.
5.4	Timeline needs to be shared with community including short, medium and long term actions and when these will occur.	A timeline and identified priorities will be detailed in the next stage of the Plan.	No change required.
5.5	In general, if a council report or strategy claims there has been community consultation they should have a reference list of where, when and who was involved.	All feedback received has been provided within the Engagement Summary Report. Submitter details are not provided.	No change required.
5.6	The community would like a working group that works with Council to make collaborative decisions and provides real input. This does not include simple wording changes in the document. This would assist in holding Council accountable for their commitments to Horsham North.	Noted.	No change required.
5.7	Overkill of Council staff and Councilors at the workshop.	A number of Council staff were required to be in attendance due to a range of skillsets required.	No change required.
5.8	Loss of confidence in council through this process.	Noted.	No change required.
5.9	Longer workshops needed in future.	Noted.	No change required.

No.	COMMENT MADE DURING WORKSHOP	COUNCIL RESPONSE	PROPOSED CHANGE
5.10	Calling for the formation of a working group.	Noted	No change required.
5.11	Would like added 'consultation is important and change will be driven by Horsham North residents at a public consultation level IAP 4 or 5'.	Council has a community engagement policy to ensure communities have an opportunity to be part of the decision making process.	No change required.
5.12	Seek easily accessible updates, for example, display progress at neighborhood house.	Noted. Council will explore ways to provide further updates to the community.	No change required.
5.13	Use a scale and mark priorities - Short term time frame 1 to 3 years, Medium term 4 to 10 years and Long term 10 to 20 years.	Council has now included timeframes in the Action Plan.	No change required.
5.14	Community needs help to understand the planning completed for this Plan.	Noted. Council will endeavour to ensure that the framework and intent of the Plan is explained more clearly.	Update.
5.15	Lack of public toilets in Horsham North.	Noted.	No change required.
5.16	The Engagement Summary Report disgustingly eliminates our request for higher levels of engagement.	Noted.	No change required.
5.17	This project is not time sensitive – the residents of Horsham North have already lived through almost half a century of poor management and neglect.	Noted.	No change required.



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