



Grampians Event Relief and Recovery Support Vic Fires January 2026 as at 10/03/2026

Topic	Support / Lead	Who	What it covers	How to access	When (deadline)
Agency Recovery Support	Emergency Recovery Support Program (ERSP)	People directly impacted	<p>Where a Support Agency encounters a client who is exhibiting high levels of frustration or emotional overwhelm.</p> <p>Support officers help navigate services, referrals, longer term support worker if needed</p>	<p>Grampians Community Health's ERSP Team</p> <p>Refer with client consent, this can be made directly into GCH by emailing the clients name and contact details to refer@gch.org.au</p> <p>Emergency Recovery Hotline 1800 560 760</p> <p>Emergency relief and recovery services - DFFH Services</p>	Apply ASAP
BlazeAid	Volunteer based organisation	Families and individuals in rural areas after natural disasters	Help to rebuild fences and other structures that have been damaged or destroyed	<p>BlazeAid Hotline 1300 000 546</p> <p>Join BlazeAid: Top Volunteer Organisation</p>	ASAP
Building	Land Surveys	Impacted landholders needing boundary clarity	Discounted title boundary surveys, cost only or less	<p>Contact Surveyor General Victoria 9194 0282</p> <p>Surveying support for bushfire-affected properties</p>	N/A
Building	Resource Support	Planning	Strategic planning, focus growth	<p>Contact through RDV 13 22 15</p> <p>Home - Regional Development Victoria</p>	Funding Rounds
Business	Disaster Recovery Allowance	Eligible people who lost income	Up to 13 weeks allowance	<p>Apply via Services Australia</p> <p>Victoria Bushfires, January 2026 - Disaster Recovery Allowance - Services Australia</p>	6 months from the event
Business Support	Business Recovery Advisory Service	Business owners affected	Free business recovery advice and financial counselling	<p>Business Victoria 13 22 15</p> <p>Business Victoria Business Victoria</p> <p>Specialist financial counsellors</p> <p>Small Business Financial Counselling</p>	31 st Oct

Business Support	Disaster Legal Support	Small Businesses	Those impacted by bushfires, floods and other climate disasters by connecting them with pro bono lawyers for legal advice and representation. Help with business insurance coverage and claims, fencing and disputes with neighbouring farms, leases and property, credit and debt, and contracts.	Home – Justice Connect Natural Disaster - Justice Connect	N/A
Clean Up	Asbestos Waste		How to remove, transport and store asbestos waste, including treating soil containing asbestos waste	Manage asbestos waste epa.vic.gov.au Asbestos and your health Better Health Channel	13 th May
Clean Up	Impacted Property clean up	Uninsured & underinsured PPR, homes, sheds, business structures and Community assets – halls & sporting facilities	Funded clean up activities such as demolition and hazardous material removal	Apply via Vic.Gov.au Register for clean-up support after the January 2026 bushfires vic.gov.au or Emergency Recovery Hotline 1800 560 760	N/A
Clean Up – Gate Fee Rebate Program	Waste Disposal fees waived	People from impacted councils	No fees at waste disposal facilities for a set period, proof of residence required	At waste disposal facilities in scope Clean-up and waste vic.gov.au	13 th May
Communities	Telstra Connected Communities Grant	Supporting remote, rural and regional communities	Grants of up to \$10,000 for eligible not-for-profit organisations to support projects that are: Resilient – strengthening social connection and disaster preparedness Sustainable – promoting health, wellbeing and long-term prosperity Liveable – building digital skills and confidence	Telstra Connected Communities Grant Program Telstra Connected Communities Grant Program	26 th March

Documents	Destroyed ID Documents	Certificates affected by Natural Disaster	Use the following process to apply for replacement certificates, may be eligible for fee waiver	Births, Deaths and Marriages Certificates for people affected by natural disasters bdm.vic.gov.au	N/A
Farming	Farm Household Allowance (FHA)	Farming Families	Farmers in financial hardship may be eligible for a fortnightly payment available for up to four years in a specific 10-year period.	Farmer Assistance Hotline on 13 23 16. Services Australia	N/A
Farming	Primary Producer Grants	Eligible primary producers	Grants from 10,000 -25,000 Category C or up to \$75,000 Category D for clean up and reinstatement	Rural Finance 1800 260 425 Grants Rural Finance	4pm 21 st Oct
Farming	Concessional Loans	Eligible primary producers	Loans up to \$250,000 for direct damage loans and up to \$100,000 for significant loss of income loans	Rural Finance 1800 260 425 Loans Rural Finance	4pm 21 st Oct
Farming	Livestock Welfare, Technical advice, resources and events	Landholders with livestock welfare concerns, advices and assistance with decision making	Support to work through access and welfare requests with incident management and support farm recovery	Agriculture Victoria 13 61 86 Home Agriculture Victoria recovery@agriculture.vic.gov.au	N/A
Farming	Emergency Fodder	Farmers with impacted livestock	Fodder supply, transport, distribution to landholders	Victorian Farmers Federation 1300 882 833 https://www.vff.org.au/vff-emergencyfodderrequestform/	N/A
Farming	Livestock Disposal advice	Farmers needing disposal advice	Practical guidance and coordination	Agriculture Victoria 0407 145 007 Livestock.disposal@agriculture.vic.gov.au	13 th May
Farming	Wellbeing Support	Look Over the Farm Gate community events program	Grants of up to \$5,000 are available to local groups across Victoria for events and activities that support mental health and wellbeing	National Centre for Farmer Health. Home National Centre for Farmer Health	20 th May
Fencing	Fencing Support	Eligible property owners	Repairs where damage was caused by firefighting or where fences border parks or forests	Contact DEECA 136 186 Home Agriculture Victoria	12 months from incident

Financial Advice	Financial Counselling	Individuals, small business, primary producers	Budgeting, creditor negotiation, hardship support and financial recovery	<p>RFCS 1300 771 741</p> <p>Rural Financial Counselling Service Business management Farm management Agriculture Victoria</p> <p>National Debt Helpline – 1800 007 007</p> <p>Welcome - National Debt Helpline</p> <p>Small Business Debt Helpline 1800 413 828</p> <p>Small Business Debt - National Debt Helpline</p> <p>Mob Strong Debt Helpline 1800 808 488</p> <p>Mob Strong Debt Help</p>	N/A
Insurance	Insurance and Legal help	Anyone with claim delays or disputes	Free support before accepting settlements, help with disputes, legal referrals	<p>Allied Justice 1800466488</p> <p>Allied Justice</p> <p>Disaster Legal Help Victoria 1800 113 444</p> <p>Disaster Legal Help Victoria Disaster Legal Help Victoria</p> <p>Victorian Aboriginal Legal Services 1800 064 865</p> <p>mention Disaster Rights</p> <p>VALS Disaster Legal Help Check (2026 updated version).pdf</p> <p>And Private providers</p>	Contact ASAP
Mental Health Support	Mental Health and Wellbeing	Bushfire affected communities	<p>Providing free treatment, care and support for adults.</p> <p>Ensuring students in identified government schools affected by fire can access support</p>	<p>Counselling and Mental Health Services - Natimuk, Grass Flat, Quantong</p> <p>Counselling and Mental Health Services - Streatham, Skipton, Carranballac</p> <p>Counselling and Mental Health Services Mount Mercer, Bamganie, Meredith</p> <p>Counselling and Mental Health Services Flyer - Great Ocean Road (updated)</p> <p>Partners in Wellbeing 1300 375 330</p> <p>Betterhealth.vic.gov.au/mental-health-wellbeing-locals</p> <p>YARN 13 92 76</p> <p>13YARN - Call 13 92 76 24 /7 Crisis support for Aboriginal and Torres Strait Islanders</p> <p>Royal Flying Doctors</p>	N/A

				1300 661 323 (Grampians), 1300 363 788 (Loddon Campaspe/Southern Mallee), 1800 808 284 (South Western)	
Power	Prolonged Power Outage Payment	Principal place of residence without power at least 7 days in a 2week period	Residential - \$2,380 per week up to 3 weeks Business – Up to \$3,088 per week up to 3 weeks	Via Electricity Distributor 1300 561 171 <u>Emergency response - AusNet</u>	11.59pm 31 st Mar
Relief Payments	Legacy	Legacy assist veterans' and their families	In times of hardship, grief and loss, Legacy may step in to help families get back on their feet by assisting with emergency funds and support	Legacy Support 1800 534 229 Legacy Get Support	N/A
Relief Payments	Emergency Re-establishment Assistance - PPR DFFH	People with limited means, no insurance, home damaged or destroyed, cannot return or access for more than 7 days	Means tested up to \$52,250 help to re-establish an uninsured principal place of residence (eligibility needs to be met)	Emergency Recovery Hotline 1800 560 760 press 4 Personal Hardship Program Emergency relief and recovery services - DFFH Services Relief and Recovery - VicEmergency	Open per Relief and Recovery - VicEmergency
Relief Payments	Disaster Recovery Payment / Aus Gov Services Australia	Eligible people with major damage to home or serious injury	One off payment \$1000 per adult and \$400.00 per child	Apply via Services Australia Victoria Bushfires, January 2026 - Australian Government Disaster Recovery Payment - Services Australia	5 th Aug
Relief Support	Salvation Army Doorways Program & Emergency Relief	Anyone in need	Doorways provides emergency relief and holistic case management with referral to internal and external support services. Recovery specialists providing immediate assistance with cash, hardship grants and goods	Salvation Army 13 72 58 Doorways and emergency relief The Salvation Army Australia	N/A

Relief Support	St Vincent de Paul	Anyone in need	May include one-off assistance such as, food, transport or chemist vouchers part-payment of utility accounts food parcels or clothing budgeting assistance referrals to other services that help to address underlying causes of an emergency or crisis	Support and Relief Assistance Hotline 13 18 12 (Monday to Friday 9am-5pm) Emergency relief Department of Social Services	N/A
Safety Tips	Better Health Channel	Anyone in need	In the event of bushfires, this information helps you to prepare and keep safe and know what to do after the fires have passed.	Bushfires - Emergency information for communities Better Health Channel Bushfire aftermath - safety tips Better Health Channel Bushfires and your private drinking water supply Better Health Channel Bushfires and public health	N/A
Water Emergency Supply Points	Emergency Supply Points	Anyone in need	Emergency water supply points (EWSPs) provide access to water for emergency stock and domestic purposes. These EWSPs can include council bores, urban and rural standpipes and may have costs and conditions associated with access.	To find your nearest EWSP Emergency water supply	N/A
Water Relief Drinking	Emergency Relief Drinking water	Households relying on tank water where tank is contaminated	Once off delivery up to 20,000 litres	Apply via the drinking water process, DEECA contact options available Emergency relief drinking water 2026	3 months from event
Water Tanks	Recovery Water Tank Cleaning Rebates	Households not connected to mains water supply	Criteria, up to \$1,500 for cleaning, decontaminating tanks, roofs and gutters Residents who have already paid are eligible for reimbursement up to \$750 – 100% of the cost of tank cleaning assistance	Apply via DEECA contact options available 13 61 86 Recovery Water Tank Cleaning Rebates	31 st March

			up to \$750 – 100% of the cost of roof and gutter cleaning assistance.		
Water Replacement	Essential Water Replacement	Landholders where firefighting used essential water / essential use for stock	Replacement of essential water taken for firefighting	Submit the essential water replacement request Essential-Water-replacement-form.pdf	3 months from event
Water Concession	Non-mains Water Concession	For ongoing costs for carted water	Up to \$423 annually meeting criteria	Services.dffh.vic.gov.au	30th June each year

National Centre for Farmer Health	Support resources and services for emotional and social wellbeing for farmers, information for rural and health professionals, rural support organisations.	(03) 5551 8533 farmerhealth.org.au/support-hub-victoria
Australian Red Cross	For people affected by Victorian Severe Weather and Flood.	1800 733 276 redcross.org.au/
Lifeline	24/7 crisis support and suicide prevention services.	131 114 lifeline.org.au
Beyondblue	24/7 telephone information and support to help everyone in Australia achieve their best possible mental health.	1300 224 636 beyondblue.org.au
Mens Line Australia	24/7 service for men with relationship and family concerns.	1300 78 99 78 mensline.org.au
Family Relationship Service	Providing families with access to information about family relationship issues.	1800 050 321 familyrelationships.gov.au
Mental Health Care Plan	Provides Medicare rebates for up to 10 individual or 10 group appointments per year with a psychologist, occupational therapist or social worker.	Contact your GP for a referral healthdirect.gov.au/mental-health-care-plan
Kids Helpline	Confidential telephone counselling service for young people aged 5 to 25.	1800 551 800 kidshelpline.com.au/
NURSE-ON-CALL	Expert health information and advice (14 hours, 7 days)	1300 60 60 24
Rural Aid	Rural Aid offers free, confidential counselling to Rural Aid registered farmers and their families. Rural Aid also provides critical support to farmers affected by natural disaster through financial, water, fodder and volunteer assistance.	1300 327 624 contact@ruralaid.org.au www.ruralaid.org.au/
Better Health Channel	Health and medical information that is quality assured, reliable, up to date, easy to understand, regularly reviewed and locally relevant.	betterhealth.vic.gov.au