

Wimmera Emergency Management Resource Sharing Partnership



Emergency contacts (to share)

Organisation	Details	Contact details
Australian Red Cross	Personal support Register.find.Reunite	1800 733 276 https://www.redcross.org.au/
Beyond Blue	Mental health support	1300 224 636 www.beyondblue.org.au
Centrelink	Social security payments and services	132 850 https://www.servicesaustralia.gov.au/centrelink
Christian Emergency Food Centre	Food parcels, financial assistance, referrals and a listening ear	5381 2311 or 5382 1326 (Mon-Fri 1-3.30pm) 28 Firebrace Street, Horsham https://www.cefc.org.au/
Councils Ask to speak to the Municipal Recovery Manager	Hindmarsh Shire Council	Hindmarsh Shire Council – (03) 5391 4444 (office hours) 92 Nelson St, Nhill VIC 3418
	Horsham Rural City Council	5382 9777 (office hours) 18 Roberts Avenue, Horsham
	West Wimmera Shire Council	West Wimmera Shire Council – 139972 (office hours) 49 Elizabeth St, Edenhope VIC 3318
	Yarriambiack Shire Council	(03) 5398 0100 (office hours) 34 Lyle St, Warracknabeal VIC 3393
Department of Families, Fairness and Housing	Personal hardship/emergency relief payments	5381 9777 (office hours) https://services.dffh.vic.gov.au/personal-hardship-assistance-program
Energy Safe Victoria	Electrical safety	1800 800 158 https://www.esv.vic.gov.au/
Grampians Community Health Centre	Counselling and mental health support	5358 7400
Headspace Horsham	Counselling and support for young people aged between 12-24 years	5381 1543
Horsham Mental Health and Wellbeing Hub	Mental health support	1300 375 330 Mon-Fri 9am-3pm
Insurance Council of Australia	Insurance complaints and concerns	1300 884 934 https://insurancecouncil.com.au/
Lifeline	24 hour crisis support	131 114 (24 hours)

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Livestock/fodder	Department of Energy, Environment and Climate Action (DEECA)	136 186
Nurse-On-Call	Free health advice from a registered nurse 24 hours a day	1300 606 024 (24 hours)
Salvation Army	Crisis and emergency accommodation	5382 1770 (office hours) 12 Kalkee Road, Horsham corpsofficer.horsham@aus.salvationarmy.org
State Trustees	Support to manage finances	1300 138 672 (office hours) generalenquiries@statetrustees.com.au www.statetrustees.com.au
Superannuation (Australian Taxation Office)	Early access on compassionate grounds	131 020 (office hours) https://www.ato.gov.au/Individuals/Super/In-detail/Withdrawing-and-using-your-super/Early-access-on-compassionate-grounds/
Uniting Wimmera Grampians Outreach and Community Services	Personal support and emergency housing	5362 4000 (office hours) 185 Baillie Street, Horsham
VCC Emergencies Ministry	Personal support	7037 6010 or emergencies@vccem.org.au https://vccem.org.au/
VicRoads	Licensing and registration advice	131 171 (8-5.30 Mon-Fri, 8.30-12.30 Sat) https://www.vicroads.vic.gov.au/
Victoria Legal Aid	Legal assistance	1800 177 638 or 1300 792 387 29 Darlot Street, Horsham https://www.legalaid.vic.gov.au/
Wildlife – help for injured wildlife	Department of Energy, Environment and Climate Action (DEECA)	136 186 https://www.wildlife.vic.gov.au/injured-native-wildlife/wildlife-tool