



# Western Victorian 2024 Bushfires

If you have been affected by the Western Victorian 2024 Bushfires; relief and recovery help is available.

**After an emergency it can be difficult to know what to do next. We can:**

- Help you to apply for payments and get financial and material help.
- Connect you with recovery specific supports.
- Assist you to navigate insurance claims.
- Link you with business support.
- Support you with your mental health and wellbeing.
- Support you to learn techniques to help you or your family cope with stress.
- Link you with legal supports.
- Connect you with clean-up programs.
- Discuss your disaster preparedness.

If you were severely impacted by the 2024 Western Victorian bushfire, you may be eligible to be referred to a Recovery Support worker. They can provide regular, personalised, one-on-one support, to assist you with managing your recovery.

**Cost**

There is no charge for the support provided by this program that is funded by the Commonwealth - State Disaster Recovery Funding Arrangements (DRFA) and the Victorian Government.

**Find out  
about our  
Recovery  
Support  
Program.**

Call the Hotline from 8 am to 7 pm, Monday to Friday and 9 am - 5 pm on weekends.  
**1800 560 760.** Press 9 for a translator.

[www.vic.gov.au/recovery-support](http://www.vic.gov.au/recovery-support)