

AGENDA

MEETING OF THE
HORSHAM RURAL CITY COUNCIL

To be held on
25 September 2023
At 5.30pm

In the
Council Chamber, Civic Centre
18 Roberts Avenue, HORSHAM



COUNCILLORS are respectfully requested to attend the Council Meeting of the Horsham Rural City Council to be held on 25 September 2023 in the Council Chamber, Civic Centre, Horsham at 5.30pm

Order of Business

PRESENT

ALSO IN ATTENDANCE

1. PRAYER

Almighty God, we pledge ourselves to work in harmony for, the social, cultural and economic well-being of our Rural City. Help us to be wise in our deliberations and fair in our actions, so that prosperity and happiness shall be the lot of our people. AMEN

2. ACKNOWLEDGEMENT OF COUNTRY STATEMENT

Horsham Rural City Council acknowledges the five Traditional Owner groups of this land; the Wotjobaluk, Jaadwa, Jadawadjali, Wergaia and Jupagulk people. We recognise the important and ongoing place that all Indigenous people hold in our community.

We pay our respects to the Elders, both past and present, and commit to working together in the spirit of mutual understanding and respect for the benefit of the broader community and future generations.

3. OPENING AND WELCOME

Chairman, Cr Robyn Gulline formally welcomed those in attendance to the meeting. The Mayor advised that the meeting will be recorded to maintain a video archive, which will be available on the Horsham Rural City Council website as soon as practicable.

4. APOLOGIES

5. LEAVE OF ABSENCE REQUESTS

6. CONFIRMATION OF MINUTES

Recommendation

That the minutes emanating from the Council Meeting of the Horsham Rural City Council held in the Council Chamber, Civic Centre, Horsham at 5.30pm on 28 August 2023 be adopted.

7. CONFLICTS OF INTEREST

Declarations of Interest

A Councillor who has declared a conflict of interest, must leave the meeting and remain outside the room while the matter is being considered, or any vote is taken.

Members of Staff

Under Section 130 of the *Local Government Act 2020*, officers or people engaged under contract to the Council providing a report or advice to Council must disclose any conflicts of interests in the matter, including the type of interest.

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Defined as confidential information in accordance with Local Government Act 2020 - Section 3(1)(g) – Private Commercial Information

15.2 CONTRACT VP344941 SUPPLY AND DELIVERY OF TWO NEW DUAL CONTROL 6x4 SIDE LOADER GARBAGE TRUCK WITH NO TRADE-IN
Defined as confidential information in accordance with Local Government Act 2020 - Section 3(1)(g) – Private Commercial Information

CLOSE



SUNIL BHALLA
 Chief Executive Officer

REPORTS FOR COUNCIL DECISION

9. OFFICERS REPORTS

9.1 PARKING MANAGEMENT PLAN

Author's Name:	Kevin O'Brien	Director:	Kevin O'Brien
Author's Title:	Director Communities & Place	Directorate:	Communities and Place
Department:	Communities and Place	File Number:	F06/A13/000003

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Parking Management Plan June 2021 (**Appendix 9.1A**)

Parking Management Plan Review Community Feedback Form Submissions (Redacted) (**Appendix 9.1B**)

Parking Management Plan Review Submissions Other (Redacted) (**Appendix 9.1C**)

Petition (Redacted) (**Appendix 9.1D**)

Purpose

To present the findings of the review of the Parking Management Plan (2021).

Summary

- Outline of current Central Activity District (CAD) parking arrangements
- Summary of feedback received on the current parking management plan with proposed solutions
- Petition highlighting concerns with paid parking
- Implications in relation to proposed changes
- Recommended changes

Recommendation

That Council:

1. Receive and note the petition submitted by Ms Kath Dumesny on behalf of the petitioners.
2. Note Ms Kath Dumesny's request to Council to consider the petition as part of the current parking review.
3. Having considered the community feedback and the concerns expressed in the petition, make the following changes to the 2021 Parking Management Plan:
 - a. Introduce 30-minute free parking in the Central Activity District applicable to the current 2P metered parking bays.
 - b. Introduce all day free parking and 4-hour free parking in the following locations: 4 hours unmetered, east end of Roberts Avenue on southern side between Urquhart Street and end of old Kindergarten site, all day parking unmetered, between old Kindergarten site and Whitehart Hotel; all day unmetered parking McLachlan Street (middle section), between Firebrace Street and Darlot Street (start at Bradbury Carpark); 4 hour unmetered parking in the middle section of Hamilton Street (between Grampians Community Health and Darlot Street); all day unmetered, middle section of Hamilton Street between Firebrace Street and Madden Street; all day unmetered parking, northern section of Darlot Street between McLachlan Street and May Park.
 - c. Relocate low demand meters, no longer required due to the introduction of either 4 hour unmetered or all day unmetered parking, to ensure where practicable there is no more than 30 metres between parking meters in the Central Activity District.
 - d. Free parking be made available for those with Accessible Parking Permits (Blue or Green), without having to enter the number plate into the meter or Blinkay App., noting these are time limited as sign-posted.
 - e. Establishment of long vehicle bays (x2) in Ward Street in close proximity to the Horsham Town Hall to allow another space for caravans to park to access Visitor Services at the Horsham Town Hall.
 - f. Introduce 30-minute unmetered parking in front of the Post Office (4 bays).
 - g. Non-removal of on street fleet vehicle spaces (notably GWMWater and Council) to off street locations.
 - h. Investigate the introduction of tap and go and weekly/monthly/ yearly permit.

REPORT

Background

Council resolved in June 2021 to adopt the Parking Management Plan (**Appendix 9.1A**), commence implementation and to review as necessary. Based on the new parking meters in the CAD now being in operation for a period of 6 months and feedback provided by the community on the new parking arrangements (including the new parking meters), it was deemed an appropriate time for a review to be carried out.

A community feedback form was developed and made available to the community for a two-week period. Submissions closed on Friday 8 September. When submissions closed at 5pm Friday 8 September there were 1200 submissions received. The majority of submissions provided extra comments in addition to ranking the importance of the key issues listed.

A petition was submitted by Ms. Kath Dumesny on Friday 15 September on behalf of 895 valid petitioners. The petition ideally seeks to achieve the removal of parking meters or, if this is not possible, their permanent disuse from the entire municipality of Horsham Rural City (**Appendix 9.1D**). The petition cover letter states that they want parking meter fees set aside to make parking in the municipality more user friendly for locals and visitors alike and that the flow of traffic can be managed through timed parking strategies. Also raised as a significant issue to be considered, is one of disadvantage in regards to the disabled, elderly and frail accessing the new parking system.

Currently 33% of on street parking in CAD is free. There are 191 Council owned off street parking bays (108 all day), (69, 2 hours) and (14, 4 hours). Additional to this, there is all day parking at The Plaza, paid private parking in Darlot Street, as well as off street business parking.

Discussion

In August 2022 Council awarded a contract to Peritus Technology for the introduction of the new parking meters the amount being \$735,359.00 GST Exc. (inclusive of cost of meters, installation and 5-year contract for background licences, enforcement technology, maintenance support and support for operation of a smart city system integrated with HRCC's corporate system) plus applicable CPI increases on annual fees.

In March 2023 new parking meters and associated technology were introduced to the Horsham CAD. This has changed the way in which parking now occurs in the CAD. In particular, the majority of parking being for two hours, the introduction of two zones, new pay by plate meter technology and new meters being placed strategically across the CAD which are further apart than the previous meters with the ability to pay by cash, card and via the Blinkay Parking App.

Initially to enable the community to get used of the new arrangements there was no enforcement in place for the first three months. There continues to be an extensive education focussed campaign.

The following data is provided in regards to meter usage since the new meters were introduced (15 March 2023 to 22 August 2023).

	Meter	Mar	Apr	May	Jun	Jul	Aug	Total
Bank card	\$5,203.70	\$3,608.10	\$6,029.30	\$5,033.30	\$4,723.80	\$4,665.20	\$3,783.00	\$33,046.40
Cash	\$13,056.70	\$6,882.90	\$11,390.30	\$12,719.00	\$12,582.40	\$11,935.40	\$10,353.20	\$78,919.90
Pay by phone		\$1,987.86	\$3,831.30	\$5,396.88	\$6,177.26	\$7,188.94	\$6,869.18	\$31,451.42
Grand Total	\$18,260.40	\$12,478.86	\$21,250.90	\$23,149.18	\$23,483.46	\$23,789.54	\$21,005.38	\$143,417.72

Any net income that comes from parking fees and fines after any direct expenses in relation to parking meter operations are deducted is transferred to the Central Business District (CBD) Reserve for its future development. The amount estimated to be transferred to the reserve in the 23/24 budget is \$90,000. Parking fee revenue for the 23/24 financial year is estimated to be \$220,000. These figures are conservative post COVID, as there is no base line revenue data to draw on in regards to meter usage to inform the current budget, as the meters were not in place when the 23-24 budget was developed.

The following is historical financial data in regards to net income transferred to the CBD Reserve from Parking Fees operations. It also notes the figures before Covid, through Covid and after Covid.

	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Car Parking fees	-\$ 402,372.43	-\$ 384,418.13	-\$ 294,124.76	-\$ 117,235.57	-\$ 222,034.24	-\$ 228,188.60
Transfer To Reserves For Capex	\$ 343,070.61	\$ 360,607.76	\$ 248,198.99	\$ 54,035.00	\$ 149,106.00	\$ -
	Pre Covid					
	During and Post Covid					
	Capex spend on new meters					

The following were the key issues identified since the new technology was introduced in March 2023. The priority ranking of these issues was determined by the recent community survey where there were 1200 submissions, with the outcome summarised as follows:

Values	Average
Paid parking is inconvenient for motorists intending to park for less than 30 minutes	2.7
Paid parking is not needed in Horsham	3.1
Meters are too far apart	4.4
The two zones are confusing	4.6
The meters operate too slowly	4.8
Not enough parking beyond two hours close to city centre	4.9
Meters are hard to locate	5.7
Instructions are not clear enough	5.8

The lowest average score is the highest ranking and therefore the highest priority issue for the community.

The following table lists the proposed solutions to the key issues identified and what the implications are if the proposed solution was supported.

Issue	Score Ranking	Proposed Solution	Implications
Paid parking is inconvenient for motorists intending to park for less than 30 minutes	1	First 30 minutes of parking to be free, noting you still need to enter your number plate into the meter or via the Blinkay App. to access free parking. Once you enter your number plate, you have 30 minutes free parking in the zone you are in, i.e. you can move from one park to another within the zone.	No paid parking for 30 minutes will result in a reduction in parking meter revenue per annum for the amount of approx. \$57,200 based on 23/24 budget. This is based on 26% of revenue for paid parking being currently received in the first 30 minutes
Paid parking is not needed in Horsham	2	Part solution proposed, i.e. introduce 30 minute free parking. Also additional non-metered parking (refer to <i>Not enough parking beyond two hours in close proximity to the CAD Issue</i>)	Paid parking is a well recognised mechanism for effective churn and ensure availability of parking for shoppers and visitors to the CBD. It generated net income (after deducting costs of \$160,000) of \$361,000 in 2018-19 (pre-Covid). This income is placed in a reserve and funds the upkeep of the CAD.
Meters are too far apart	3	Relocate low demand meters into other locations to ensure a maximum of approximately 30 metres between parking meters where practicable. It can be justified that in some locations there no longer needed to be meters with the proposal to change these to 4P unmetered or all day unmetered parking. No need to use the meter if you have an accessible parking permit (either blue or green).	There will be a small cost associated with the relocation of meters.
Two zones are confusing	4	No change to zones as it enables if you move from one zone to another, that you can have up to 4 hours in the CBD. Having a single zone will restrict parking in the metered areas to a maximum of 2 hours. More education on how zones work both on the parking meters and on the Blinkay App. Also more information as to which zone you are in.	Minor costs to provide additional information.
The meters operate too slowly	5	Do not allow the modem which connects the user to the system to hibernate. This saves approx. 10 seconds in transaction time for coins and card. Remove QR receipt option on machine as this makes it quicker for the next person to pay. Receipts if required can be requested from Council.	Additional administration for receipting if required (minimal). Reduction in the life of the batteries.
Not enough parking	6	Provide 58 All Day and 30, 4 hour parking bays in the following locations: East end of	There will be some loss in revenue by increasing the amount of non-

Officers Reports

beyond two hours in close proximity to the CAD		Roberts Avenue on southern side between Urquhart Street and end of old Kindergarten site, 4 hours unmetered, between Old Kindergarten site and Whitehart Hotel, all day unmetered. McLachlan Street (middle section), all day unmetered parking between Firebrace Street and Darlot Street (start at Bradbury Carpark), 4 hour unmetered parking in the middle section of Hamilton Street (between Grampians Community Health and Darlot Street), middle section of Hamilton Street between Firebrace Street and Madden Street, all day unmetered. All day unmetered parking in the northern section of Darlot Street between McLachlan Street and May Park.	metered parks in the CBD to either 4 hour or all day the estimated amount being \$21,000.
Meters are hard to locate	7	Assess if additional signage is required once meters are relocated	Minimal, extra signage required if needed.
Instructions are not clear enough	8	This was not considered a major issue, can explain two zones better in the app and also on the meter, additional instructions have already been included on the meter.	Minimal costs

Total Removal of Paid Parking

By having no paid parking in the CAD there be a loss of revenue of \$1.1 million over 5 years (based on the 23/24 budget). Council would have to bear these costs from general rates or in another way. As mentioned in the table above, the net income before Covid in 2018-19 was \$361,000. In the absence of a revenue stream from paid parking, the CBD Reserve would become redundant unless it is funded from another source.

The other issue is the current investment made in the new parking meters system being \$735,359.00 (plus applicable CPI increases on annual fees). There is no market for the used meters in the event Council decides to go with unmetered parking. Typically, meters reach the end of their operational life before being removed and replaced. The previous meters were in place for over 50 years.

Benefits

The benefits derived if the recommendations in this report are supported are:

- 30 Minutes Free Parking if having to use a metered 2-hour park in the CAD.
- An increase in 58 All Day parking bays and 30, 4 hour parking bays providing greater access to the CAD in close proximity for those wanting to park beyond 2 hours with no charge.
- No need to use the meter if you have an accessible parking permit (either blue or green)
- You will only have to walk 30 metres to use a parking meter.
- New long vehicle parks (x2) in Ward Street for vehicles with caravans to access the Visitor Information Centre in addition to the Wilson Street Long Vehicle (Caravan) Park.
- Decrease in time to use meter i.e. 40 seconds for card and 25 seconds for coins. Previously approx. 10 seconds longer.

Benchmarking with other regional cities and comparable towns

The table below shows that eleven (11) out of the thirteen (13) cities benchmarked have paid parking. It also shows the fee charged. Horsham is less than Ballarat, Bendigo and Echuca and on par with Shepparton. Noted also is that some councils have 1-hour free parking i.e. Ballarat and Warrnambool.

City	Population	Meters	Hourly Fee
Ballarat*	113762	y	3
Bendigo	122511	y	2.1
Geelong	276166	y	3.45
Horsham	20327	y	1.5
Mildura	34565	n	n/a
Shepparton	68873	y	1.5
Wangaratta	29882	y	1.1
Warrnambool*	35406	y	1.4
Wodonga	43635	n	n/a
Swan Hill	21403	y	1.3
Echuca	15031	y	1.8
Hamilton	10209	y	1.2

Options to Consider

1. Retain the current Parking Management Plan arrangements
This would result the current level of dissatisfaction by some community members continuing whilst retaining current revenue.
2. Adopt the changes as proposed in the proposed solution table (refer to discussion section)
This provides a solution to the key issues identified since the introduction of the new parking meters. This would increase overall satisfaction.
3. Remove all of the meters
Council has purchased new parking meters and installed these meters at a value of \$541,859 and has a 5-year contract with Peritus Technology the operator for ongoing support etc. (\$193,500). There would be a cost involved in ceasing this contract and also no guarantee the meters will be sold to offset the cost of the contract. If there was no paid parking, approx. 220k of revenue would need to be found elsewhere in Council's budget i.e. through rates or another source.

The net revenue from the parking meters provides funding for future development of the CBD and surrounds. It is estimated the 90k will be transferred to the reserve at then on of the 23/24 financial year. This is a conservative estimate post Covid. The net income (after deducting all staff and associated costs) before Covid in 2018-19 was \$361,000.

By removing the meters there would still need to be enforcement to ensure churn in the CBD, this would likely require additional staffing resources to ensure that cars are not remaining in bays beyond the allocated time through the chalk the tyre methodology which on occasions is not defensible when it comes to enforcement in comparison to the current technology.

Sustainability Implications

Not applicable

Community Engagement

Since the introduction of the new parking meters in March 2023, feedback has been received from customers both in written form, through our Customer Service requests system (MERIT) and verbally at the Horsham Talks Expo. A community feedback form was developed and made available to the community for a two-week period. Submissions closed on Friday 8 September. When submissions closed at 5pm Friday 8 September there were 1200 submissions received (**Appendix 9.1B**). The majority of submissions provided extra comments in addition to ranking the importance of the key issues listed. There were also other submissions received over this period of time (**Appendix 9.1C**).

A petition was submitted on Friday 15 September by Ms. Kath Dumesny (**Appendix 9.1D**). There were 895 valid petitioners (total submitters 1078) who provided the required details to be accepted. 183 petitioners were not accepted due to either not signing the petition or providing full address details as required by Council's Governance Rules. The petition has been considered as part of the overall review. This was requested in the cover letter provided with the submission as follows: "I present this parking meter feedback, and petition, to Horsham Rural City Council to be included in Discussions in the forthcoming parking review."

Innovation and Continuous Improvement

The review process in itself is about reviewing feedback from the community and improving the current approach to car parking arrangements in the CBD. There is an opportunity for the current parking meter technology to change to address some of the issues identified in the review. This requires an innovative approach from the supplier.

Collaboration

Not applicable

Financial Implications

There will be a reduction of revenue of approx. \$57,200 as a result of the introduction of free parking for 30 minutes and changing some areas in the CAD to either 4 hours or All Day unmetered, which is estimated to be \$21,000.00. There will be some other minor costs also.

Regional, State and National Plans and Policies

Not applicable

Council Plans, Strategies and Policies

HRCC Parking Strategy 2017

Parking Management Plan 2021

Car Parking Permits Policy 2021

Risk Implications

There are a range of issues that have been identified by the community in regards to the new parking meters. By not addressing these issues there will continue to dissatisfaction with the current arrangements.

Conclusion

Council committed to reviewing the 2021 Parking Management Plan where necessary. Now that the new parking arrangements have been in place for 6 months and based on community feedback it is was timely to carry out a review. This has now been completed. The recommended changes will enhance the customer experience in relation to parking arrangements in the CBD.

9.2 PUBLIC ART POLICY 2023-2027

Author's Name:	Michelle Rethus	Director:	Kevin O'Brien
Author's Title:	Creative Services & Events Lead	Directorate:	Communities and Place
Department:	Arts Culture & Recreation	File Number:	F19/A10/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Public Art Policy 2017-2021 (**Appendix 9.2A**)

Draft Public Art Policy 2023-2027 (**Appendix 9.2B**)

Purpose

To present the revised and updated Public Art Policy.

Summary

A review of the existing Public Art Policy (**Appendix 9.2A**) has been undertaken. Public Art is one function of the Creative Services team based at the Horsham Town Hall (HTH). The Public Arts Officer generally oversees the tasks and functions of this program, which have been previously been supported by the Public Arts Advisory Committee, which was discontinued post the Council Committees Review in 2020. It is proposed that successive work be guided by the overarching Public Art Policy (**Appendix 9.2B**).

Recommendation

That Council adopt the Public Art Policy 2023-2027 (**Appendix 9.2B**).

REPORT

Background

Council developed a Public Art Policy in 2005, including setting a vision, themes and procedures to guide delivery of quality public art for Horsham Rural City Council. This policy was previously, not adopted by Council but guided the work of public art delivery. Since then, subsequent 2013-2017 and 2017-2021 Public Art Policies were developed and adopted to reflect the evolving priorities and aspirations identified both within Council and as a result of community consultation. Previously the Public Art Advisory Committee (PAAC) provided input and advice to the Public Art Officer to guide selection and review of public art projects. In 2020 the PAAC was discontinued post Council's formal review of its' Committee Structures.

The Creative Services Team has provided subsequent advice and support. For particularly complex public art projects, (like the Horsham Silo), a Project Control Group may be established.

Public Art achievements since 2013 include:

- A total of 27 works created and delivered.
- Inclusion of Horsham's Yangga Dyata Silo Art into the Wimmera Mallee Silo Art Trail.
- The expansion of mural art across private walls and businesses, including the commissioning 3 new artworks as a result of the Covid Activation grant
- Integration of public art into capital projects- including the Wimmera Riverfront development (Kinetic Sculpture), Nature and Waterplay Park (Children's artworks) and upgrades and to the toilets at the Horsham Skatepark
- Development of several Public Art Trails, including:
 - Yangga Dyata Walking on Country Trail
 - Powercor and NBN Art Box Trail.
 - Framing the Wimmera and
 - The CBD Art Trail.

Discussion

Since investing annually to a public art program, the Horsham community's appreciation and acceptance of public art has grown. The Wimmera's Silo Art Trail has further reinforced and supported economic and tourism benefits of public art.

Public art is an important part of Council's work, delivered through positive collaboration across Council teams and enhances liveability. Having clear, transparent and efficient process for Public Art delivery ensures Council continues to deliver a high quality, engaging and cost-effective Public Art that best delivers on Council's vision and objectives.

The updated Public Art Policy (2023-2027) will provide the necessary direction and guidance to ensure public art investment and projects maintain and build on the high standards and processes established.

Options to Consider

1. Adopt the 2023 Public Art Policy as presented
2. Not adopt the 2023 Public Art Policy as presented

Option 1 is recommended as the updated Policy is required to ensure clear, efficient work processes and good governance.

Sustainability Implications

As the Public Art register of works expands, an emerging challenge is the sustainable management of these assets. The Public Art Officer attends to issues/repairs and oversees the Public Art Maintenance Register. The budget for repair or upgrades to existing public art is very modest. It is recommended that Public Art assets be assessed once every 5 years, to assess condition / actions, unless otherwise stated in the commissioning contract. Public Art is currently not included in HRCC's Asset register and will ideally be included to ensure accessioning; decommissioning or repair can be appropriately scheduled.

Community Engagement

Internal feedback has been sought on the review and updating of the procedures and flowchart from numerous teams across Council. Input provided through the development of the Creative Horsham Plan has also informed the procedures (Creative Horsham is currently out for public feedback).

Innovation and Continuous Improvement

With Visitor Services now located as part of the Creative Services team at the HTH, there is more alignment between public art outcomes supported by destination and visitation promotion. Visitation collateral developed by Visitor Services will increase awareness of and improve connection to visitors' experiences of and to our Public Art assets.

Collaboration

The updating of the Public Art Policy has involved HRCC's Governance team, who oversee and quality control all of Council policies/procedures.

Financial Implications

Council currently allocates an amount of \$30,000 toward its annual Public Art Program.

Public Art is expensive to commission. The number of public art commissions able to be delivered each year is limited by budget. Seeking external and public funding to leverage HRCC's annual budget is both difficult to secure and highly competitive. An example is, the successful three Laneway Mural Projects, which were funded by the State Government's Covid Activation Fund. Each mural cost an average of \$35,000. This included commissioning the artist, project management, surface cleaning and preparation, anti-graffiti coating and signage attribution, but not maintenance. Large-scale projects, such as the Horsham Silo project, could be replicated through substantial external and private contributions, but this is highly competitive and changing in the current conditions.

Regional, State and National Plans and Policies

The value of Public Art is recognised in Council's primary arts & culture strategy- Creative Horsham. Creative Victoria's Creative State Strategy 2025 informs Creative Horsham. The Public Art Policy and procedure is also informed by guiding principles listed in the [Australia Council's Protocols for using First Nations Intellectual Property in the Arts](#) where Indigenous interest in the project is identified.

Council Plans, Strategies and Policies

Council Plan 2021-2025: Theme 1 Community

Strategy 2. A community that encourages and celebrates all cultures, heritage and diversity

Initiative and priorities: Promote and support the municipality's key tourism, events and local and cultural offerings.

Theme 2: Liveability

Strategy 2. A destination to live, work, explore and invest

Initiative and priorities: Create engaging spaces and places for social connection and wellbeing to build community resilience.

Theme 5: Leadership

Strategy 1. Good governance, through leadership and connection with community

Initiative and priorities: Implement systems, processes and use of technology that support efficient and secure business operations.

- Creative Horsham Strategy 2023-2027

This policy has been reviewed and informed by the Creative Horsham Strategy currently out for feedback.

- Open Space Strategy 2019
- Community Vision 2041
- Horsham CAD Revitalisation Streetscape Plan 2022
- Health and Wellbeing Plan

Risk Implications

Having clearly described procedure reduces risk and enables the continuation of quality public art outcomes

Conclusion

The updated and revised Public Art Policy provides a clear and transparent process enabling good governance and leadership across Council departments to enable the future delivery of a strong Public Art Program.

It is recommended that Council approve the updated Public Art Policy (2023-2027).

9.3 CREATIVE HORSHAM STRATEGY 2023 – 2026

Author's Name:	Michelle Rethus	Director:	Kevin O'Brien
Author's Title:	Creative Services & Events Lead	Directorate:	Communities & Place
Department:	Arts, Culture & Recreation	File Number:	F34/A01/000003

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Draft Creative Horsham Strategy 2023 – 2026 (**Appendix 9.3A**)

Draft Creative Horsham Strategy 2023 – 2026 Community Response Survey Results (**Appendix 9.3B**)

Draft Creative Horsham Strategy 2023 – 2026 Feedback and Revision Summary Table (**Appendix 9.3C**)

Purpose

To present the Creative Horsham Strategy.

Summary

- The draft Creative Horsham Strategy was open for public feedback for a 5-week feedback period, from 28 June – 7 August 2023.
- An online survey, referencing the draft strategy, was developed and promoted through the Horsham Rural City Council website.
- The invitation to provide public feedback period was communicated on Facebook, through the HRCC public notices, the HRCC weekly newsletter and to the original reference group for the project.
- In total 21 responses were received. Majority feedback referenced and reinforced points made in the Strategy.
- The updated Strategy now includes this feedback and is presented to Council for adoption.

Recommendation

That Council adopt the Creative Horsham Strategy 2023-2026 (**Appendix 9.3A**).

REPORT

Background

The Creative Horsham Strategy has been developed to continue the work commenced as part of the HRCC Arts and Cultural Plan 2014-2018. Regional Arts Victoria, was engaged as Consultant to review existing policies, undertake community engagement and draft the new Creative Horsham Strategy. The project was allocated an amount of \$20K to undertake the work.

Learnings were taken from the previous Arts and Culture Plan 2014-2018, which contained a large number of ambitious targets, not aligned to HRCC resources nor budget. As such, the objective for the new Strategy was to be realistic, consolidate work structures, align to key Council strategies, including the Council Plan, work within existing resource constraints and leverage opportunities to enable success.

The draft strategy was released for public feedback for 5 weeks, following a Council Meeting on 26 June, where the draft plan was presented. Feedback has been collated, minor edits to the plan made and the final draft plan has now been finalised for Council's consideration.

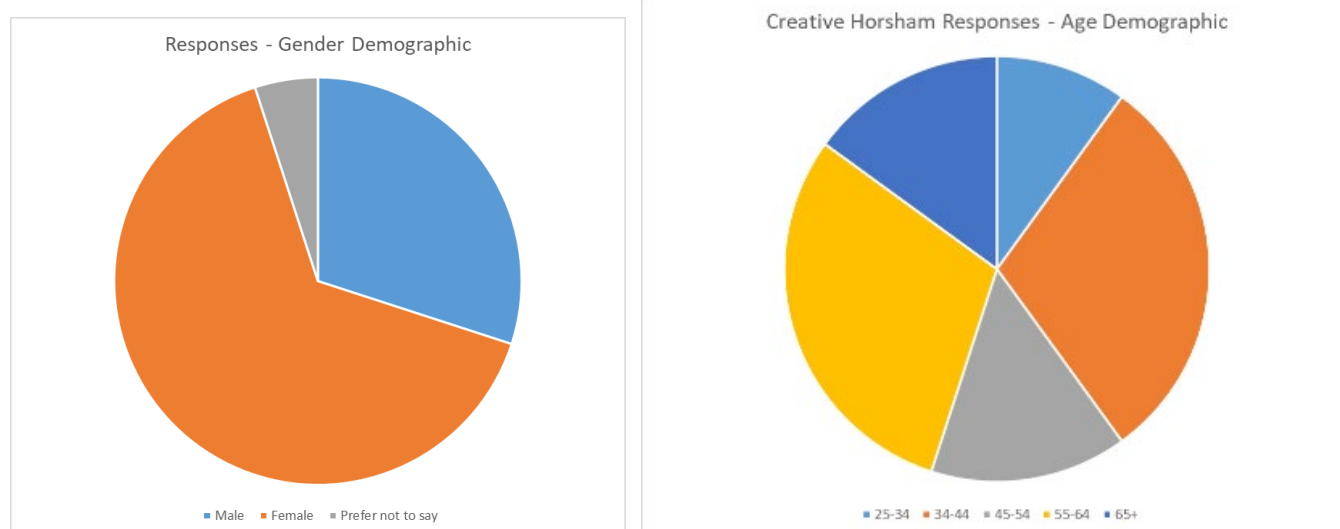
Discussion

Following the Council Meeting on 26 June, the Creative Horsham draft strategy was released for public feedback – opening on 28 June and closing on 7 August.

Opportunities to provide feedback were advertised through the HRCC's public notice page, HRCC Facebook page and direct emails to the Creative Horsham Advisory Group. BGLCAC also contacted personally and provided direct and valuable feedback on the Plan.

A survey form was established to seek responses to the five themes listed in the plan according to what respondents believe is the priority. Survey participants were asked to nominate if there was anything missing from the strategy.

21 responses were received with demographics of respondents shown below:



Responses to the survey were general. Feedback has provided staff with insight into reasons for prioritisation of themes by the small sample of respondents. Nothing was noted as missing from the strategy although some suggestions were more specific and may be considered for inclusion into Team's operational plans that are the next stage post Strategy adoption (**Appendix 9.3C**).

The 5 key themes presented in the plan included: Venues, inclusivity, accessibility and collaboration – particularly with local artists and art groups. All comments have been noted and will feed into the implementation plan.

Options to Consider

Council can choose to option to approve the Creative Horsham Strategy or opt to reject the strategy.

If not adopted there is no strategic guidance for the work undertaken by Council in this space.

Sustainability Implications

The plan will form the guiding strategy for the Cultural Services Team based at the Horsham Town Hall. This team includes the services of: Performing Arts; Visual Art (Art Gallery), Education, Public Art and Public Programming and Visitor Services

Community Engagement

This report centres on the final community engagement and all details are provided in the Discussion section. Details of submission can be found in **Appendix 9.3B**. A summary of feedback received and changes made to the draft strategy as a result can be found in **Appendix 9.3C**.

Innovation and Continuous Improvement

Not applicable

Collaboration

Extensive community engagement has been conducted in the development of the draft Creative Horsham Strategy. This commenced with the formation of an initial Project Advisory Group prior to Covid. During Covid, participation was impacted by the limitations placed of social gathering, however, feedback from members suggesting targeting and theming consultations aligned to interests and broad creative genres.

This transacted into more direct consultation through workshops and themed consultation. Resulting in participation in the 2021 Horsham Talks Expo attended by 204 people, a series of public consultation sessions with the community, co-hosted between Regional Arts Victoria and industry experts was also undertaken. A survey was distributed to the local community to collect key data from creatives and creative organisations. Staff, teams and Council Executive were also consulted as part of the Strategies' development

Throughout the process, a number of one-on-one interviews were also conducted with individuals from across the community providing detailed input which strengthened many of the concepts and contributions to the Plan and picked up opportunities pertinent to the municipality and its' creative strengths and competitive advantages.

This plan places particular and important focus on developing an ongoing and respectful relationship with Barengi Gadjin Land Council Aboriginal Corporation. This is a key relationship for Council and particularly the arts and cultural services within Council. This relationship has grown, evolved and matured over recent years and is a key current and future focus of the Strategy.

Financial Implications

The Strategy and commitments presented, focus primarily on what is achievable with existing resources, venues, spaces, people and funds. The Strategy focusses on key actions that the Cultural Services Team has at its' discretion, autonomy and control to deliver. The plan also recognises, that many actions and quick wins can be achieved in collaboration with other Teams within Council, and in partnership with community groups, artists and state based and regional cultural providers and services.

There will be times when specific arts based funding becomes available to achieve projects outside of committed programs. Opportunities to leverage existing Council resources with external funding to deliver creative outcomes, events and initiatives will be actively pursued. New and yet to be identified opportunities will likely arise outside of the existing Strategy, however, alignment to themes and guiding principles will ensure that any new opportunities are sense checked and referenced.

The Strategy's alignment to the Council Plan and other key approved strategies of Council is also important.

Regional, State and National Plans and Policies

The Federal Government has released *Revive*, its new cultural policy that sets the plan for Australia's arts and culture sectors across the next five years.

Creative Victoria released its *Creative State 2025* Strategy which is designed to grow jobs and skills, and secure Victoria's reputation as a global cultural destination and bold creative leader. Creative State 2025 aims to engender stability, create opportunity and stimulate growth for Victoria's creative workers, businesses and industries. Creative Horsham has references to this key Victorian strategy.

Creative Horsham will be informed by its role and position as a *Regional Creative Industries Leader* in its relationship to both the Federal and State Government's strategic creative priorities.

Council Plans, Strategies and Policies

Arts and Culture is a key driver to achieving the Community Vision. Direct links are as follows:

2021-2025 Council Plan

Theme 1: Community

Strategies:

2. A community that encourages and celebrates all cultures, heritage and diversity
3. A community that is empowered in shaping the future of our region
4. A region that acknowledges and engages with First Nations people on place, connection and truth

Theme 2: Liveability

Strategies:

1. A resilient, inclusive and socially connected community,
5. Quality opportunities and facilities that meet the health and wellbeing needs and interests of all ages, abilities and backgrounds.

Risk Implications

Not applicable

Conclusion

It is recommended that Council adopt the Creative Horsham Strategy as the guiding document for Arts & Cultural initiatives in the municipality.

9.4 2023 COMMUNITY SATISFACTION SURVEY ACTION PLAN

Author's Name:	Kim Hargreaves	Director:	Kim Hargreaves
Author's Title:	Director Corporate Services	Directorate:	Corporate Services
Department:	Corporate Services	File Number:	F14/A05/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Nil

Purpose

To present the planned actions to address concerns raised in the 2023 Local Government Community Satisfaction Survey.

Summary

- The results of the 2023 Local Government Community Satisfaction Survey were presented to the Council meeting on 24 July 2023.
- The survey seeks opinions from residents about their living and working experiences, reflecting confidence in the Council's efforts and abilities and provides a long-term measure of performance, perception and trends in community satisfaction.
- The results indicated a decline in ratepayer satisfaction compared to the previous two years' surveys.
- When the results were presented to Council it was confirmed that an action plan would be developed to address concerns raised by community. That action plan is now presented to Council.

Recommendation

That Council receive and note the action plan to address community concerns raised in the 2023 Community Satisfaction survey results.

REPORT

Background

The 2023 Community Satisfaction Survey compiles community feedback on five key performance areas and includes comparisons to Council's results in previous years. The involvement of the majority of other Councils within the State also provides meaningful comparison data between Councils. Horsham has been classified as a Regional Centre according to the classification list with the group including Ballarat, Greater Bendigo, Greater Geelong, Horsham, Latrobe, Mildura, Wangaratta, Warrnambool and Wodonga.

The main objective of the survey is to assess the performance of Council across a range of measures, and to seek insight into ways to provide improved or more effective service delivery. Wherever appropriate, results for Horsham Rural City Council for the 2023 State-wide Local Government Community Satisfaction Survey have been compared against other participating councils classified as a Regional Centre, and on a state-wide basis.

A summary of HRCC's performance when compared to the previous year's results, comparable councils (i.e. the Regional Centres) and State-wide averages, show that Council experienced a decline in all indicators since 2022.

A separate question was again asked in relation to sealed local roads to identify which local roads were an issue. Of the responses provided, many are roads managed by Regional Roads Victoria. As noted in relation to the poor results in 2020, there is a need to educate the community as to which roads are the responsibility of Council and which are the responsibility of Regional Roads Victoria. It was confirmed that this should form part of a broader action plan to address concerns raised in the 2023 survey.

Discussion

The key challenges identified in the report related to:

A declining perception of Council's overall performance

- Significant decline in community perception of the Council's overall performance in 2023, reverting to the low point recorded in 2020, losing the gains in community confidence achieved in 2021 and 2022.
- Council's performance ratings were below group averages, indicating a sharper decline compared to regional and statewide results. Service area ratings also decreased significantly.
- Council's top performing area of waste management was still lower than the group average. This relates to the State Government's 4-bin policy and associated increase in costs.

Concerns regarding sealed local roads condition

- The condition of sealed local roads was a key focus for the community with performance ratings at their lowest level recorded (indexed score of 38 out of 100).

Dissatisfaction among rural area and 50 to 64 year old residents

- Residents of the rural area and 50 to 64 year olds rated Council performance lowest on almost all service areas evaluated.
- Rural area residents are mostly concerned about the condition of rural roads, as well as investment in the city of Horsham.

Decreased Customer Service Index Score

- HRCC customer service index score decreased by 8 points from 2022 and 12 points from 2021, reflecting increasing community dissatisfaction. The current rating is the lowest in a decade and is significantly below Statewide and Regional Centres group averages.

Comparison with regional centres and statewide average

- Council’s performance ratings were significantly lower than regional and statewide group averages across most service areas evaluated.
- *Concerns about Council direction*
- The 2023 results have highlighted a significant decline in community approval and confidence, particularly regarding Council direction.
- The perception of Council direction experienced a sharp drop, reaching an index score of 34, down 16 points compared to 2022. This decline raises important concerns about the community’s trust in the decision-making processes and strategic direction of Council.

The Action Plan is intended to confirm to the community that Council has listened to their concerns with the below actions reflecting commitments made to address the dissatisfaction articulated in the survey results.

Topic	Actions
Council functions	<ul style="list-style-type: none"> ● Series of ‘Did you know’ in social media and Public Notices highlighting the day-to-day functions of Council ● Continue the Community Conversations
Infrastructure	<ul style="list-style-type: none"> ● Implement capital works dashboard for community view similar to those provided by other Councils ● Grading program –where is it up to, and future progress ● Footpath inspection program ○ Follow up of major work in past 4 years ○ Ongoing program to monitor
Roads	<ul style="list-style-type: none"> ● Use the data from the survey to inform Rural Roads Victoria of identified problem roads and advocate for their improvement on behalf of community ● Ongoing targeted campaigns around roads education (maintenance versus renewal, potholes, cost etc.) ● Online presentation about road management processes –including raising community awareness about options for reporting roads that have been subject to adverse events ● Update on flood recovery progress ● Live presentations of the online presentation at key opportunities ● Develop and implement an action plan to address community satisfaction concerns with gravel and formed roads
Customer Service	<ul style="list-style-type: none"> ● Review Customer Service Charter ● Review service level agreements to ensure all customers receive a response within an agreed period of time and actions occur within agreed timeframes and report on delivery against those timeframes ● Consider additional options such as Snap, Send, Solve ● Revisit the Council’s Complaint Management Policy if/as required by the update to the Charter ● Continue to review the after-hours phone service ● Explore options for e-servicing to enable customers to access self-service options 24/7

Topic	Actions
Waste management	<ul style="list-style-type: none"> Bin review due in November to be informed by customer feedback through MERITS Opportunity to engage community for additional feedback on any options developed for change of system in place App development for waste in progress that may be incorporated into a HRCC app overtime/as required Provide details of benefits of scheme to community (e.g. reduction in landfill etc.)
Parking meters	<ul style="list-style-type: none"> Review underway with options presented for community feedback Report back to community once review complete
Reporting	<ul style="list-style-type: none"> Council to consider alternatives or additions to current reporting e.g. Council Performance Dashboard used by some other Councils
Community engagement	<ul style="list-style-type: none"> Council to develop a review and approval mechanism to ensure community engagement plans are appropriate to the level of engagement required Community engagement training to be provided in-house to all relevant officers – including training in any/all improved processes Council to explore options for automated systems in relation to community engagement practices to ensure greater consistency within and across the organisation to enhance the engagement experience for community Council to raise awareness within the community about the respective levels of engagement and process that determines level of engagement adopted
Municipal Monitor	<ul style="list-style-type: none"> Communication to the community about HRCC responses to the recommendations and issues raised in the Monitors report

Options to Consider

Council can opt not to receive the proposed Action Plan but the actions outlined above have been identified to ensure Council is responding to the community dissatisfaction articulated in the survey results.

Sustainability Implications

Not applicable

Community Engagement

The summary report from the 2023 Community Satisfaction Survey report for Horsham Rural City Council was provided as an attachment to the July Council report and was placed on Council's website following the Council meeting.

Innovation and Continuous Improvement

Council has now prepared an action plan to address the concerns raised by the community as per the commitment made when the results were presented. The action plan will part of Council's commitment to continuous improvement.

Financial Implications

The cost of actions included in the action plan to address community concerns will be incorporated into existing budget measures wherever possible with costs to Council intended to be kept minimal and within budget.

Regional, State and National Plans and Policies

The Community Satisfaction survey is a collaborative survey coordinated and conducted by JWS Research under the guidance of Local Government Victoria.

Council Plans, Strategies and Policies

Council Plan 2021-2025

Theme 5 Leadership

Risk Implications

The results from the Community Satisfaction Survey indicate that there is a further reputation risk to Council if the concerns identified in the survey report are not addressed. The action plan has been developed as a means to mitigate that risk by seeking to address the concerns raised.

Conclusion

The action plan to address community concerns raised in response to the 2023 Local Government Community Satisfaction Survey has been completed and is presented to the Council for noting.

9.5 PROPOSED COMMON SEAL AND CONDUCT AT MEETINGS LOCAL LAW No. 1 2023

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Department:	Governance	File Number:	F25/A03/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Proposed Common Seal and Conduct at Meetings Local Law 2023 (**Appendix 9.5A**)
Local Laws Community Impact Statement (**Appendix 9.5B**)

Purpose

To present the proposed Common Seal and Conduct at Meetings Local Law 2023 to Council for release of the proposed Local Law to the community to enable engagement to be undertaken.

Summary

- Council's Local Law No1. Governance (2016) sunsets on 31 January 2026.
- The majority of that Local Law was made redundant following the introduction of the *Local Government Act 2020* and the adoption of Council's Governance Rules on 24 August 2020.
- In light of those matters, the proposed Common Seal and Conduct at Meetings Local Law 2023 has been drafted to retain only those provisions considered necessary and not addressed elsewhere.
- The provisions proposed for retention relate to:
 - The use of Council's Common Seal; and
 - Conduct at Council Meetings.

Recommendation

That Council:

1. Receive and note the proposed Common Seal and Conduct at Meetings Local Law 2023.
2. Endorse the release of the proposed Local Law and Local Laws Community Impact Statement to the community for a period of two (2) weeks in accordance with Council's Community Engagement Policy.

REPORT

Background

Council's Local Law No1. (Governance) was gazetted on 1 February 2016 and will therefore sunset on 31 January 2026. In accordance with clause 3 of Local Law No.1 – Governance, the purpose of that Local Law was to:

- Set the general standards expected in the Council's formal meeting processes;
- Prescribe how motions and amendments to motions before the Council are dealt with;
- To promote and encourage community participation in the system of Local Government by providing mechanisms for the Council to ascertain the community's views and expectations;
- Identify the methods by which the community can participate in Council meetings; and
- Manage the debate on matters before the Council.

At the Council meeting on 1 February 2016, when the Local Law was adopted, it was confirmed that meeting procedures would be separated into a Council Procedure (Meeting Procedure P04/143) that would be then be incorporated into the Local Law by reference to s112(1) of the *Local Government Act 1989*. This approach was adopted to enable the Local Law to be simplified and limited to governance in relation to a small range of Council activities that warrant a higher level of protection, including following the requirements of the Act to be followed where any changes are proposed. These included:

- Use of the Common Seal of Council
- The procedure for election of the Mayor
- The procedure for election of any Deputy Mayor, and
- The process for amending provisions of this procedure.

The activities and processes of Council not addressed in the Local Law were included in the Meeting Procedure. This approach enabled changes and improvements to be made more easily to the procedures to ensure they were able to be tailored to the needs of Council.

On 5 September 2016 Council resolved to conduct a review of the Meetings Procedure, applicable to Council meetings and meetings of Special Committees, within 6 months of the municipal elections held on 22 October 2016. Council commenced the review on 23 May 2017 and made recommendations to Council on 18 September 2017 for changes to the Meetings Procedure. These included changes to time limits for debate, foreshadowing motions and similar administrative processes but also confirmed the introduction of audio recording of future Council meetings. As per the previous process the revised Meetings Procedure were incorporated into Local Law No1. (Governance).

With the introduction of the *Local Government Act 2020* and the adoption of Council's Governance Rules on 24 August 2020, the majority of the Local Law No1. Governance (2016) effectively became redundant.

Discussion

The purpose of the proposed Common Seal and Conduct at Meetings Local Law 2023 is to:

- Regulate the use of Council's Common Seal;
- Create offences relating to conduct at Council meetings; and
- Repeal Council's Local Law No.1 Governance (2016).

The proposed Local Law retains the following clauses from the Local Law No.1 Governance (2016):

- Use of and penalties for misuse of Council's Common Seal; and
- Offences and Penalties relating to Conduct at Council Meetings.

Pursuant to section 14 of the *Local Government Act 2020*, Council must have a Common Seal.

The Common Seal of a Council must:

- Bear the name of the Council and any other word, letter, sign or device the Council determines should be included;
- Be kept at the Council office; and
- Be used in accordance with any applicable local law.

It is considered both appropriate and necessary to retain a Local Law (as foreshadowed by section 14 of the Act,) to protect the integrity of the Common Seal and describe when and how it may be affixed to a document.

With respect to conduct at Council meetings, the proposed clauses are intended to assist in the proper administration of Council business and the facilitation of good governance, by creating offences to regulate behaviour.

Those provisions make it an offence, at a meeting of the Council for a person to engage in the following conduct:

- For a Councillor, at the Chair's direction, to not withdraw an expression which is considered by the Chair to be defamatory, indecent, abusive, offensive, disorderly or objectionable, and to not satisfactorily apologise when called upon twice by the Chair to do so.
- For any person, not being a Councillor, who is regarded by the Chair as having engaged in improper or disorderly conduct, to not leave the meeting when requested by the Chair to do so.
- For any person to fail to obey a direction of the Chair relating to the conduct of the meeting and the maintenance of order.
- For a Councillor to refuse to leave the chamber on suspension.
- For any person to have fraudulently signed a petition or joint letter which is presented to that meeting.

Penalties

As is consistent with the drafting of Local Law within the Local Government sector generally, the proposed Local Law prescribes infringement penalties for breaches of the Local Law and also lists maximum penalties in circumstances where offences are prosecuted in Court.

The infringement penalties are listed in Schedule One of the proposed Local Law and provide for the following:

Local Law provision	Offence	Penalty Units
7.5	Using the Common Seal without Council's authority	10
8.1	Failure to withdraw an expression which is considered by the Chair to be defamatory, indecent, abusive, offensive, disorderly or objectionable, and to not satisfactorily apologise when called upon twice by the Chair to do so.	2
8.2	For any person, not being a Councillor, who is regarded by the Chair as having engaged in improper or disorderly conduct, to not leave the meeting when requested by the Chair to do so	2
8.3	For any person to fail to obey a direction of the Chair relating to the conduct of the meeting and the maintenance of order.	2
8.4	For a Councillor to refuse to leave the chamber on suspension.	2
8.5	Fraudulently signing a petition or joint letter	5

* The penalties referred to above are the penalties HRCC have opted to apply for each offence noting they are lower than the maximum amount which a Court can order a person to pay following the institution of prosecution proceedings in the Magistrates' Court as outlined in the Local Law.

Penalty units are adjusted by the State Government on 1 July each year. As of the date of writing this report, a penalty unit is currently, \$192.31.

Options to Consider

Council may decide not to adopt the proposed Common Seal and Conduct at Meetings Local Law 2023 which would allow for the retention of Local Law No1. Governance (2016) until it sunsets in 2026. This option is not recommended given Local Law No1. Governance (2016) has limited application and is largely redundant following the introduction of the *Local Government Act 2020* and Council's Governance Rules.

Sustainability Implications

Nil

Community Engagement

Community engagement will be conducted in accordance with s73(2) of the *Local Government Act 2020*. The responses from that process will be presented to Council for consideration noting the constraints referred to.

Innovation and Continuous Improvement

The review of HRCC documentation, including Local Laws, in line with legislative and regulatory changes is part of Council's commitment to continuous improvement.

Collaboration

Nil

Financial Implications

Nil

Regional, State and National Plans and Policies

Nil

Council Plans, Strategies and Policies

2021-2025 Council Plan: Theme 5 Leadership

Strategy 1: Good governance, through leadership and connection with community

Strategy 3: High organisational standards focussing on continuous improvement

Strategy 5: A safe, inclusive, and resilient culture that delivers for the community

Risk Implications

To appropriately manage corporate risks including statutory non-compliance and reputational risk, Council must effectively maintain its' Local Laws in line with contemporary best practice and aligned to its existing Governance Rules which were first adopted in August 2020 and have been reviewed since with the most recent amendments adopted in 2023.

Conclusion

The proposed Common Seal and Conduct at Meetings Local Law 2023 has been developed to reflect the appropriate processes and mechanisms for addressing key aspects of Council responsibility in line with the requirements of the *Local Government Act 2020*.

If the proposed Common Seal and Conduct at Meetings Local Law 2023 is adopted by Council, Local Law No1. Governance (2016) will be revoked.

9.6 2024 COMMUNITY LEADERSHIP PROGRAM

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Department:	Governance and Information	File Number:	F06/A13/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

2024 Community Leadership Program Guideline (**Appendix 9.6A**)

Purpose

To present Council with the Guideline outlining the proposal, program design, and selection process for the 2024 Community Leadership Program.

Summary

A Community Leadership Program (as per **Appendix 9.6A**) will be introduced during the first half of 2024 and seek to achieve against recommendation 3 of Council's 2023 Municipal Monitor report.

Recommendation

That Council endorse the 2024 Community Leadership Program Guideline in preparation for implementation of the program (**Appendix 9.6A**).

REPORT

Background

The Municipal Monitor report provided to HRCC in March 2023 recommended that:

“Recommendation 3:

...community members and community groups appear to be interested in Council’s activities, programs, and projects through social media interactions and attendance at Council Meetings. However, this interest does not appear to be translating into candidates.

To foster community members’ interest in contesting an elected position and building knowledge of community members around the operations of Council and roles, responsibilities, and expectations of Councillors, it is recommended that Council invest in a community leadership program to support potential candidates at the 2024 election.”

In response, Officers have now obtained a brief from the Victorian Local Governance Association (VLGA) for the proposed delivery of a Community Leadership program, in satisfaction of the Monitor’s recommendation.

Discussion

Subject to Council endorsement, VLGA is positioned strongly to deliver a best practice Community Leadership Program (CLP) for HRCC. It is proposed that the CLP be delivered over a period of approximately four to five months from early 2024, with the graduation to be held by end of July 2024.

VLGA offers a strong CLP curriculum with a ‘toolkit’ of relevant skills, knowledge and theory, reinforced by hands-on learning to encourage participants to grow and seek civic leadership after graduation. The proposed content is underpinned by adult learning principles and prioritises the lived experiences and knowledge that participants will bring with them.

The proposed selection criteria for HRCC’s CLP is described in **Appendix 9.6A**. The aim is to generate an engaged, proactive and diverse pool of potential candidates to stand as candidates for Horsham Rural City Council in the October 2024 local government election. CLP graduation is timed to ensure participants with an interest in running for office will have an adequate window to meet the nomination deadline (32 days before election day) and also have time to focus on their campaigns.

Council will receive a report evaluating the effectiveness of the CLP post-election. It should be noted that the efficacy outcomes are not limited to a strong field of political candidates. The Horsham community will also benefit significantly from graduates who choose to seek out increased civic leadership opportunities in the community more generally following the program.

Selection for the program will be determined by an independent panel of three members drawn from the community. Current and past serving Councillors, and current Council staff are ineligible for participation either in the CLP or as members of the selection panel. They will however maintain preliminary involvement as program decision-makers and also have the opportunity to network with participants during the later stages of the CLP.

Options to Consider

Council may consider changes or optional extras to the Community Leadership Program and its proposed timelines, as per the attached program outline. It may also consider not delivering the CLP but should note that is contrary to the Municipal Monitor’s recommendation.

Sustainability Implications

Not applicable

Community Engagement

By its nature, this program will generate general engagement within the community through the program promotion and then direct engagement with those community members who participate in the program. The development and design of the program itself is not suitable for any expanded community engagement process, given its context as a response to the Municipal Monitor report and the relative limitations on achieving a CLP that meets suitable professional standards.

Innovation and Continuous Improvement

As per the Monitor's recommendation, the program is intended to:

"foster community members' interest in contesting an elected position and building knowledge of community members around the operations of Council and roles, responsibilities, and expectations of Councillors"

Collaboration

The City of Whittlesea has also partnered with VLGA to deliver a CLP and is being consulted on elements regarding operational design and subsequent evaluation of this program.

Financial Implications

The cost to Council for delivery of the CLP is approximately \$13,500 ex GST plus the cost of in-house events. Variation of the cost will be based on two primary factors:

- Any additional (elective) course components added to the program; and
- The level of servicing for any of the Council-led events (e.g. Graduation Ceremony).

Regional, State and National Plans and Policies

Not applicable

Council Plans, Strategies and Policies

2021-2025 Council Plan: Theme 5 Leadership:

Strategy 1: Good governance, through leadership and connection with community

Strategy 3: High organisational standards focussing on continuous improvement

Risk Implications

Not applicable

Conclusion

In an environment of community recovering following a Municipal Monitor report and challenges associated with community sentiment as revealed in the Community Satisfaction Survey 2023, the introduction of a best practice Community Leadership Program represents a positive and proactive step for HRCC.

9.7 COUNCIL ELECTION PERIOD POLICY 2024

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Author's Title:	Governance Officer	Directorate:	Corporate Services
Department:	Governance	File Number:	F19/A10/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Council Election Period Policy 2024 (Appendix 9.7A)

Purpose

To present the revised Council Election Period Policy 2024 in preparation for the next Council election.

Summary

- Council adopted the previous Election Period Policy on 21 September 2020 in accordance with the *Local Government Act 2020* (the Act).
- As required under section 69 of the Act, a Council must include an election period policy in its Governance Rules.
- The policy must prohibit certain Council decisions during the election period as outlined in the Act.

Recommendation

That Council adopt the revised Council Election Period Policy 2024 (Appendix 9.7A) noting the updated policy will be included as a replacement Chapter 7 in the Governance Rules 2023.

REPORT

Background

Councils must comply with special arrangements in the lead up to elections, known as the Election Period. Council adopted the current Election Period policy on 21 September 2020 in accordance with the requirements of the *Local Government Act 2020* (the Act) and included this adopted policy as a component of its Governance Rules adopted by Council 24 August 2020.

In accordance with the requirements of section 69 of the Act, Council must adopt a replacement Election Period Policy. The Election Period has special arrangements in place for the 32 days prior to Council elections. For the October 2024 elections, the Election Period commences at 12 midday on Tuesday, 24 September 2024 and concludes on 6pm Saturday, 26 October 2024 (subject to confirmation by the Minister for Local Government in accordance with section 257(1)(b) of the *Local Government Act 2020*).

Discussion

Council is required to maintain an election period policy and review it no less than 12 months before an election period begins.

The revised policy contains some minor changes in line with legislation. These changes aim to provide greater clarity to ensure Council Staff and Councillors avoid certain actions and decisions which could be seen to be influencing voters or that would have a significant impact on the incoming Council.

Revisions made to the 2024 policy include:

- Section 4.1 Election Period
- Section 4.3.5 Councillors prohibited from using photos or images, or images provided by Council for past Council activities during election period.
- Section 4.3.6 publicity/media releases will not include Councillors or quotes from Councillors
- Section 4.7 Assistance to candidates

It is not necessary to re-visit Council's Governance Rules which were adopted by Council on 26 June 2023, as the existing Council Election Period Policy 2020 can be administratively replaced by the new adopted Council Election Period Policy 2024.

Options to Consider

Council could choose not to adopt the new policy however they should not this would be in breach of the LG Act 2020.

Sustainability Implications

Nil

Community Engagement

The draft policy has been endorsed by the Executive Management Team (EMT) for progression to Council and was distributed to Councillors for feedback at the Councillor briefing held on 4 September 2023.

Innovation and Continuous Improvement

Not applicable

Collaboration

Not applicable

Financial Implications

Not applicable

Regional, State and National Plans and Policies

Not applicable

Council Plans, Strategies and Policies

2021-2025 Council Plan: Theme 5 Leadership

Risk Implications

Legislative compliance risks exist if the Election Period Policy is not updated prior to the 2024 General Election (Local Government).

Conclusion

The Election Period Policy ensures Council is transparent and accountable during the election process. It is also a requirement under the LG Act 2020 that the policy be updated in advance of a new election period.

9.8 DELEGATIONS UPDATE

Author's Name:	Andrea Coxon	Director:	Kim Hargreaves
Author's Title:	Governance Officer	Directorate:	Corporate Services
Department:	Governance	File Number:	F19/A12/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

S6 Instrument of Delegation to members of Council staff (**Appendix 9.8A**)

Purpose

To approve the updated Instrument of Delegation, S6 Instrument of Delegation, Council to other Members of Council staff (S6).

Summary

- These updates are provided approximately every six months from a subscribed service by Maddocks Lawyers and Council generally updates its delegations following receipt of this information.
- This update takes into account legislative changes which were assented to or made on or after 20 January 2023.

Recommendation

In the exercise of the powers conferred by the legislation referred to in the attached instrument of delegation (**Appendix 9.8A**), Horsham Rural City Council (Council) resolves that:

1. There be delegated to the members of Council staff holding, acting in or performing the duties of the offices or positions referred to in the attached *S6 Instrument of Delegation to members of Council staff*, the powers, duties and functions set out in that instrument, subject to the conditions and limitations specified in that Instrument.
2. The instrument comes into force immediately upon this resolution being made and is to be signed by the Council's Chief Executive Officer.
3. On the coming into force of the instrument all previous delegations to members of Council staff (other than the Chief Executive Officer) are revoked.
4. The duties and functions set out in the instrument must be performed, and the powers set out in the instruments must be executed, in accordance with any guidelines or policies of Council that it may from time to time adopt.

REPORT

Background

A Council is a statutory entity and as such it is only able to do those things which it is authorised by statute to do. The sources of Council authority can be summarised as:

- Power to do things which a “natural person” can do – in particular, the power to enter into contracts
- Powers conferred by provisions of Acts and regulations, such as the *Local Government Act 2020* and the *Planning and Environment Act 1987*
- Powers conferred by other forms of statutory instrument

The formal delegation of legislated powers, duties and functions via instruments of delegation, supported by consistent policies allow Council staff to perform day to day duties and make decisions that may otherwise need to be decided upon by Council. An instrument of delegation is a written document that specifies what powers and functions are delegations and to what positions within Council. Delegations empower employees with the authority to make binding decisions on behalf of Council.

Council last reviewed and adopted by resolution of Council:

- S5 Instrument of Delegation, Council to the CEO 27 March 2023
- S6 Instrument of Delegation, to members of Council staff 27 March 2023

Discussion

This update amends the S3 Council Resolution, Delegation to members of staff and the S6 Instrument of Delegation administered by Council, with the changes outlined below.

1. Changes to the S3 Council Resolution, Delegation to members of staff (S3)

- 1.1. Insert item 2 under Recommendation of this report, when the Instrument will come into effect. The purpose of the change is to make it consistent with the S2 Council Resolution (Delegation to the Chief Executive Officer). This amendment is recommended by Maddocks Lawyers.

2. Changes to the S6 Instrument of Delegation to members of Council staff (S6)

The following change has been made to the S6:

- 2.1. Section 185L(4) of the Local Government Act 1989, the only member of staff who can be a delegate is the CEO. (pg. 36 of **Appendix 9.8A**). This amendment is recommended by Council officers.
- 2.2. Reference to ‘delivery of memorial’ has been removed from s181 of the *Planning and Environment Act 1987*. (pg. 85 of **Appendix 9.8A**). This amendment is a legislative update with s181 now referring to *Duty to apply to the Registrar of Titles to record the agreement*.

Options to Consider

Council has the option to reject the recommendations and therefore resolve not to delegate the powers, duties and functions as recommended. It should be noted this would be contrary to the advice received from Maddocks and/or the officer’s recommendations.

By not adopting the *S6 Instrument of Delegation to members of Council staff* all decisions in relation to the provisions contained in the attached instrument will be required to be made by resolution of Council.

Sustainability Implications

Nil

Community Engagement

The attached delegations have been updated using the Maddocks Lawyers delegation service and in consultation with relevant Council Officers.

Innovation and Continuous Improvement

Council uses the subscribed service by Maddocks Lawyers as part of our commitment to continuous improvement as a cost effective and efficient means to ensure our delegations continue to align with legislative and other regulatory changes.

Collaboration

Maddocks Lawyers delegation service.

Financial Implications

The financial impact of the review of delegations is limited to staff time, the cost of Maddocks Lawyers delegation service which includes access to all materials relating to delegations and authorisations and bi-annual updates and Council's subscription to the RelianSys Delegations+ system. These costs have been budgeted for within the 2023-24 budget. No additional resourcing is required to give effect to these functions.

Regional, State and National Plans and Policies

Nil

Council Plans, Strategies and Policies

2021-2025 Council Plan: Theme 1 Community and Theme 5 Leadership

Delegations and Authorisations to Members of Council Staff Guidelines

- These guidelines were last updated and adopted by EMT 9 August 2022

Risk Implications

It is essential that the instruments of delegation remain contemporary to ensure members of staff are appropriately empowered to undertake their roles. Updates to the S6 Instrument ensures ongoing legislative compliance for Horsham Rural City Council.

Conclusion

Delegations facilitate the success of good governance for the community by empowering appropriate members of staff to make decisions on behalf of Council.

9.9 ANNUAL FINANCIAL AND PERFORMANCE STATEMENTS 2022-23

Author's Name:	Ramki Subramaniam	Director:	Kim Hargreaves
Author's Title:	Finance Manager	Directorate:	Corporate Services
Department:	Finance Department	File Number:	F18/A10/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Financial Statement 2022-23 (**Appendix 9.9A**)

Performance Statement 2022-23 (**Appendix 9.9B**)

Purpose

To seek Council's in-principle approval of the Financial and Performance Statements for 2022-23 and authorise their submission to the Victorian Auditor-General's office.

Summary

- The Annual Financial and Performance Statements for 2022-23 have been prepared and presented to the auditor.
- The Annual Financial and Performance Statements for 2022-23 have been reviewed by Council's Audit and Risk Committee on 20 September 2023.
- They are now presented to Council with a recommendation from the Audit and Risk Committee that Council approves in-principle the 2022-23 Financial Statements and Performance Statement for Horsham Rural City Council, subject to any changes that are recommended or agreed by the Auditor in accordance with Section 98(2) of the *Local Government Act 2020*
- In accordance with section 98 of the *Local Government Act 2020*, nominates the Mayor, Councillor Robyn Gulline and Councillor Les Power to certify and approve the 2022-23 Financial Statements and Performance Statement in their final form.

Recommendation

That Council:

1. Provide in-principle approval of the Financial and Performance Statements for 2022-23 and authorise their submission to the Victorian Auditor-General's office [VAGO].
2. Authorise Mayor Cr Robyn Gulline and Cr Les Power to certify the Statements in their final form after any changes recommended or agreed to by VAGO or their sub-contractors, Crowe, have been made, pursuant of section 99 of the *Local Government Act 2020*.

REPORT

Background

The Annual Financial and Performance Statements for the financial year 2022-23 were prepared and presented to the Council's external auditor, Crowe via email on 28 August 2023. The Financial Statement (**Appendix 9.9A**) and Performance Statement (**Appendix 9.9B**) have been forwarded to the Victorian Auditor-General's office for final review, and minor changes to notes and presentation of the Statements may be required/requested.

It is recommended that Council provide its in-principle approval on the Statements in accordance with the *Local Government Act 2020*. The Statements will form part of the Council's Annual report which is required, by legislation, to be presented at an open Council meeting within 4 months of the end of the financial year. No changes other than those which might be recommended by the Victorian Auditor-General's Office are anticipated.

Discussion

The Audit and Risk Committee reviewed the Statements at its meeting on 20 September 2023. Representatives from Crowe, the external auditors appointed by the Victorian Auditor-General's Office, discussed the Statements and presented their audit findings at that meeting.

Specifically the Audit Committee adopted the following recommendations.

That the Audit and Risk Committee recommends that Council:

- Approves in-principle the 2022-23 Financial Statements and Performance Statement for Horsham Rural City Council, subject to any changes that are recommended or agreed by the Auditor in accordance with Section 98(2) of the *Local Government Act 2020*;
- Makes provision, that if there is any significant change prior to certification of the 2022-23 Financial Statements or Performance Statement, they be referred to the Audit and Risk Committee for endorsement; and
- In accordance with section 98 of the *Local Government Act 2020*, nominates The Mayor, Councillor Robyn Gulline and Councillor Les Power to certify and approve the 2022-23 Financial Statements and Performance Statement in their final form, after any changes recommended or agreed with the Auditor and the Audit and Risk Committee, have been made on behalf of Council. at Council adopt, in-principle, the Financial and Performance Statements for 2022-23.

Options to Consider

Council can decide not to provide in-principle approval for the financial statements but doing so would make Council non-compliant with the requirements of the legislation. Where there are any issues identified with the statements they will be addressed in accordance with the requirements of the Victorian Auditor-General's Office noting they will be referred back to the Audit and Risk Committee for endorsement as part of that process as outlined above.

Sustainability Implications

Not applicable

Community Engagement

Not applicable

Innovation and Continuous Improvement

Not applicable

Collaboration

Not applicable

Financial Implications

The cost of the audit is included in the 2022-23 Budget

Regional, State and National Plans and Policies

Not applicable

Council Plans, Strategies and Policies

2021-2025 Council Plan

Theme 5 – Leadership

Preparation of the Annual Financial and Performance Statements are a statutory requirement.

Risk Implications

There is a requirement for the Council to adopt its Annual Financial and Performance Statements in accordance with the *Local Government Act 2020*, and, to not to do so may result in loss of reputation and concern about Council's financial management capabilities.

Conclusion

The Financial and Performance Statements for 2022-23 have been completed in accordance with the relevant legislation and with the reference to relevant Accounting Standards. They are now presented, with the recommendation of the Audit and Risk Committee, that they be approved in-principle by the Council.

REPORTS FOR INFORMATION

9.10 INVESTMENT ATTRACTION AND GROWTH DEPARTMENT REPORT

Author's Name:	Fiona Gormann	Director:	Kevin O'Brien
Author's Title:	Manager Investment Attraction and Growth	Directorate:	Communities and Place
Department:	Communities and Place	File Number:	F15/A06/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Spendmapp Report July 2023 (**Appendix 9.10A**)

Purpose

To present the Investment Attraction and Growth Department Report for July 2023.

Summary

The Investment Attraction and Growth Department Report provides the progress and outcomes achieved through the delivery of the Investment Attraction Strategy and Implementation Plan during the reporting period.

Recommendation

That Council receive and note the Investment Attraction and Growth Department Report for July 2023.

REPORT

Background

An Investment Attraction and Growth Department Report is tabled monthly at the Ordinary Meeting of Council.

Discussion

The work undertaken across Investment Attraction and Growth Department includes Strategic Planning, Statutory Planning, Building Services, Business Development and Tourism.

The Investment Attraction Strategy and Implementation Plan progress and key achievements for the month of July are articulated in the information and tables, as follow.

Actions are measured by goals and set timelines. The timelines are indicated by years which relate to financial years.

Year 1 - 2022-2023

Year 2 - 2023-2024

Year 3 - 2024-2025

Year 4 - 2024-2025

Year 5+ 2025+

The teams will focus on delivering actions with in the current financial year whilst carrying out the necessary planning to ensure targets are meet in sequential years.

INVESTMENT ATTRACTION

Council Priorities	Action	Goal Measured by	Progress
3.5.1 (2 years)	Prepare submission of the EES for the Avonbank mining project to ensure that the licence reflects world best practice	Statutory Planning to prepare submission for consideration by council	Avonbank Mineral Sands Project EES Hearing commenced 31 July and will conclude 24 August 2023
3.6 (ongoing)	Widely promote the advantages of establishing solar and wind farms in the Horsham region	Website updated and investment prospectus developed	ESCO Pacific held a community drop in session in July. The business team met with ESCO who provided an update. Planning to commence construction end of 2023.
2.10 (ongoing)	Undertake regular meetings between the Wimmera Development Association and Investment Attraction Department to inform and discuss economic development opportunities	10 forums held per year	Meeting held in July between WSM Development and HRCC Investment & Business Development Team 1/10 meetings held at 14/7/23

STATUTORY PLANNING AND STRATEGIC PLANNING

Strategic Planning

Conservation Management Plan for the Horsham Theatre (Cinema)

Conservation Studio was the successful consultant appointed for the preparation of the Conservation Management Plan (CMP) for the Horsham Theatre.

Conservation Studio undertook an inspection of the theatre on 15 and 16 June to assist them in assessing the heritage fabric and condition of the building.

Community consultation is intended to take place in late July to assist Conservation Studio in understanding the social significance (community value) of the building for Horsham residents.



Council Priorities	Action	Goal Measured By	Progress
(4 years)	Prepare a Conservation Management Plan for the Horsham Cinema	Management plan endorsed by Council	Consultant appointed and site visit undertaken.
2.10.2 (2 to 3 years)	Develop and implement a Housing Affordability and Diversity Strategy	Strategy developed and implemented through a planning scheme amendment	Fee proposals are being assessed.
2.10.3 (2 years)	Prepare and implement the Horsham South Structure Plan (Stage 2)	Plan adopted by Council	Refining a draft future urban structure.

Planning Applications Determined

Below are the number of Planning Permits issued for the month of July 2023 and a comparison with the same period last year.

Type	JULY 2023		JULY 2022	
	No.	*Value \$	No.	*Value \$
Miscellaneous Domestic	0	0	-	0
Industrial/Commercial	2	100,000	4	429,327
Subdivisions	1 (2 Lots)	400,000	1 (2 lots)	80,000
Other	0	0	0	0
Total	3	500,000	5	509,327

(*Please note: Not all applications have a \$ figure)

Total number of planning permits issued in the Horsham Rural City Council area from 1 July 2023 to 31 July 2023 is 3 compared to 5 in the same period in 2022-2023.

Planning permits issued for subdivision have permitted 2 new lots from 1 July 2023 to 31 July 2023 compared to 2 in the same period in 2022-2023.

Building Services

Below are the number of building permits issued for the month of **July 2023** and a comparison with the same period last year.

Permits issued by Horsham Rural City Council for this Municipality

Type	2023		2022	
	No.	Value \$	No.	Value \$
Dwellings	-	-	-	-
Alterations to Dwellings	-	-	-	-
Dwelling resitings	-	-	-	-
Misc Domestic (Carports, Garages etc)	2	30,689	1	14,376
Removal/Demolish	1	27,808	-	-
Industrial/Commercial	-	-	-	-
Signs	-	-	-	-
Total	3	58,497	1	14,376

Permits issued by other Private Building Surveyors for this Municipality or by Government Departments:

Type	2023		2022	
	No.	Value \$	No.	Value \$
Dwellings	2	824,701	6	2,852,080
Alterations to Dwellings	1	42,460	2	55,632
Dwelling resitings	-	-	-	-
Misc Domestic (Carports, Garages etc)	3	126,584	5	144,829
Removal/Demolish	-	-	-	-
Industrial/Commercial	6	2,458,831	7	6,859,723
Signs	-	-	-	-
_Sub Total	12	3,452,576	20	9,912,264

A total of **3** Building Permits has been issued by the Horsham Rural City Council at a total value of **\$58,497** from **1 July 2023 to 31 July 2023** compared to **1** Building Permit at a total value of **\$14,376** for the same period in 2022-2023.

Private Building Surveyors have issued **12** Building Permits at a total value of **\$3,452,576** from **1 July 2023 to 31 July 2023** compared to **20** at a total value of **\$9,912,264** for the same period in 2022/2023.

BUSINESS DEVELOPMENT & TOURISM

SPENDMAPP

Spendmapp report for July 2023 (**Appendix 9.10A**)

*data is from bankcard transactions and may not capture all Ag Industry

Grampians Tourism Update Report

Industry Partner Program 2023 - 2024

Grampians Tourism Regional Tourism Board and in partnership with the four LGAs, the key goal is to increase the value of the visitor economy in the Grampians via destination marketing, industry and product development partnerships and investment attractions.

Grampians Tourism benefits deliver:

- Destination marketing activity to enhance marketing efforts, build reach and drive visitation.
- Strong digital presence through our consumer site: www.visitgrampians.com.au
- Large following on our social media channels: [Facebook](#) and [Instagram](#)
- Access to media and trade famils.
- Ongoing Industry Forums across our four regions plus new workshops facilitated by little BIG Marketing, our digital agency.
- Access to industry training and resources via a Grampians Tourism (GT) Partner Portal on their new corporate website, available later this year.
- Advocacy and representation to peak industry bodies including Tourism Australia, Visit Victoria and the Victoria Tourism Industry Council (VTIC).
- Regular industry communication to keep well informed.
- Data and insights to drive robust decision-making.

Business Visitations for the Month of July 2023

Month Visitation	Retail Services	Hospitality & Accommodation	Event contacts	Over all contacts for the month
February	13	8	15	36
March	35	6	12	53
April	20	13	10	43
May	15	8	4	27
June	28	4	5	37
July	71	17	15	103
Total	182	56	61	299

Occupied Businesses:

Street and Number of Businesses	June FY 22/23 Businesses Occupied	July FY 22/23 Businesses Occupied	July FY 22/23 Businesses Vacant	July FY 22/23 Percentage Businesses Occupied
Darlot St – 43 car wash and businesses operating from a house included	41	41	2	95%
Firebrace St - 99	91	90	9	91%
Hamilton St - 17	15	15	2	88%
Wilson St – 34	28	29	5	85%
Pynsent St – 28 Cinema included	22	22	6	79%
Roberts Ave – 27 Coles included	26	25	2	93%
McLachlan St – 24 CFA & GWM included	22	23	1	96%
Total 272 Post February 2022 there were 262 shops identified in the study area	245/272	245/272	27	90%

(Businesses are determined by whether they are 1. A premises, 2. Have customers 3. Exchange money; i.e Centre Link and the Cinema are included, and the Public Library is excluded). There are four known shops that are not suitable for occupancy as they require major renovations or are being used as a secondary business not requiring a retail front. These shops are reflected in the vacant shop numbers and unfortunately reduce the percentage of occupied businesses.

Council Priorities	Action	Goal Measured by	Progress
3.1.2 (3 years)	Seek investment for opportunities highlighted in the Wartook Valley Strategy	3 new tourism products developed	<ul style="list-style-type: none"> Industry partnership program. Working alongside the Regional Tourism Board GT, delivering the key goals/benefits. Communications directly with local tourism operators, goal is to increase value of the visitor economy and enhance marketing activity that drives visitation.
2.1.2 (ongoing)	Design, promote, participate and support municipal activities and events as scheduled including NAIDOC, Volunteers, International Women’s Day & Seniors Week	Events reported on in the Investment Attraction and Growth monthly Council Report	New software from Geografia called Placemapp will allow us to track data from mobile phones in order to give us an accurate indication of event attendees. The App is in the pilot phase at the moment, however will be finalised in the coming months.

Council Priorities	Action	Goal Measured by	Progress
(ongoing)	Ensure constant communication through e-mails and business newsletters with tourism operators and local businesses regarding what is happening in the region	A minimum of 10 business newsletters distributed annually 4 business forums are held annually	1 business newsletter was sent in July The newsletter received 357 opens and 21 clicks.
(ongoing)	Attract businesses to lease vacant shops in the Horsham city centre through the Wimmera Business Centre	Vacant shops reduced from 24 shops to 20 in the first year and maintained at or below 18 shops for the succeeding years	See table above (Occupied Businesses)

New and Closing Businesses

The Business Team visited a number of new (5) and closing businesses (3) this month to ensure they felt supported by Council and to see if there was anything we could assist with. These visits were well received.

Options to Consider

Not applicable – no decision required

Sustainability Implications

Report provides overview of the development and business activity across the region with no direct sustainability implications.

Community Engagement

Report has been prepared in consultation with range of agencies and will be made publicly available to Wimmera Southern Mallee Development, West Vic Business, and Grampians Tourism and on Council’s website.

Innovation and Continuous Improvement

Report provides overview of activity and assists with continuous improvement.

Collaboration

Report has been prepared in collaboration with Council officers across Planning, Building and Business Development and Tourism Support.

Financial Implications

Nil

Regional, State and National Plans and Policies

Not applicable – no direct relationship or requirements

Council Plans, Strategies and Policies

2021-2025 Council Plan: Theme Three Sustainability

Horsham Rural City Council will actively lead in sustainable growth and development of the community and the economy. Strategy 2: A sustainable economy where local business, agriculture, tourism and other diverse industries thrive.

Risk Implications

Not applicable – no decision required

Conclusion

The monthly Investment Attraction and Growth Department report provides the opportunity to give Council and the community an insight into the projects being undertaken to grow our municipality and Horsham as a regional city.

9.11 CHIEF EXECUTIVE OFFICER'S OPERATIONAL REPORT

Author's Name:	Sunil Bhalla	Director:	Not applicable
Author's Title:	Chief Executive Officer	Directorate:	Not applicable
Department:	Chief Executive Office	File Number:	F06/A01/000001

Officer Conflict of Interest

Officer disclosure in accordance with *Local Government Act 2020* – Section 130:

Yes No

Reason: Nil

Status

Defined as confidential information in accordance with *Local Government Act 2020* – Section 3(1):

Yes No

Reason: Nil

Appendix

Nil

Purpose

To present the Chief Executive Officer's Operational Report for September 2023.

Summary

The Chief Executive Officer's Operational Report highlights issues and outcomes affecting the organisation's performance and matters which may not be subject of Council reports or briefings.

Recommendation

That Council receive and note the Chief Executive Officer's Operational Report for September 2023.

REPORT

Background

At the 24 June 2019 Ordinary Meeting of Council, it was resolved that the Chief Executive Officer provide an operational report to Council.

Discussion

Key items of interest for the report period are summarised below.

A. Advocacy/Funding Announcements

Wimmera Southern Mallee Regional Partnership Meeting (WSMRP): The CEO attended WSMRP meetings on 30 August and 1 September 2023 to review Partnerships advocacy priorities.

Joint State-Local Government CEO Forum: CEOs, Municipal Association of Victoria and Local Government Victoria attended the forum held on 6 September 2023. Discussions were held on the 2024 local government elections, preventing corruption in local government and an LGV update.

Wimmera Regional CEO Meeting: The CEOs from Horsham, West Wimmera, Buloke and Hindmarsh met on Thursday 14 September 2023. Acting Regional Director for Grampians Region, Department of Energy, Environment and Climate Action (DEECA) provided an update to the group.

HRCC/RDV Meeting: The CEO attended a meeting with Regional Development Victoria on Thursday 21 September 2023. Discussions included emerging investment opportunities in Horsham.

Funding Opportunities:

Nil

B. Community Engagement

Community Conversations: Councillors and Senior Officers met with the Quantong community at the Recreation Reserve on Monday 18 September 2023. The meeting was an opportunity for the community to raise local issues and questions for Council.

C. Projects and Events

Young Mayors Youth Council: The Horsham Young Mayors Youth Council Swearing in Ceremony was held on Thursday 31 August 2023 in the Council Chambers.

Skate/Scott/BMX Competition: On Sunday 17 September the Skate/Scott/BMX Competition was held at the Horsham Skate Park. There were around 30 competitors on the day and a crowd of about 120 were on hand to watch the competition. Competitors ranged in age from 6 to people in their 20's, with one skateboarder travelling from Torquay to compete. The day was facilitated by Renton Millar from Shredability, who is also a senior World Skate Judge. The day was supported by FReeZA, Grampians Community Health, Headspace, Uniting Wimmera, Wimmera Proactive Policing, GWMWater and The Lions club who provided the crowd with a BBQ lunch.

Book Week: Book Week celebrations were held at Wimmera Libraries at the end of August. Horsham, Edenhope and Kaniva Libraries all held lively sessions in which not just the kids, but even the librarians were dressed as their favourite book characters.

D. Staff Matters

Careers in Council: During the week of 11 September 2023 the Youth team, in partnership with the Wimmera Southern Mallee LLEN welcomed 20 local High School students from Murtoa College into Council to learn more about careers, available pathways, traineeships and apprenticeships and the role of Council in the community. The theme of the day was pathways and lifelong learning - encouraging the young people to think about the varied skills required over their careers, and thinking with an open mind about their future.

Financial Implications

Not applicable

Links To Council Plans, Strategies, Policies

2021-2025 Council Plan

Theme 5 - Leadership

Consultation/Communication

Not applicable

Risk Implications

Not applicable

Environmental Implications

Not applicable

Human Rights Implications

This report complies with the rights listed in the *Victorian Charter of Human Rights and Responsibilities Act 2006*.

Conclusion

That Council receive and note the Chief Executive Officer's Operational Report for September 2023.

10. COUNCILLOR REPORTS AND ACKNOWLEDGEMENTS

Cr Robyn Gulline, Mayor

Committee Representation	
01/09/23	Joint Councillor and Officer VLGA Governance Advisory Network (GAN) Meeting (virtual)
11/09/23	Regional Cities Victoria meeting with IBAC's David Wolf re Operation Sandon findings
20/09/23	Audit and Risk Committee meeting
Other Council Activities	
31/08/23	Swearing in of new Horsham Youth Council
01/09/23	Eureka Village morning tea and tour
01/09/23	Creation Official Opening at Horsham Art Gallery
02/09/23	Oasis Father's Day at Horsham Neighbourhood House
06/09/23	Old Riverside School Site Recreation Reserve AGM
07/09/23	Legacy Centenary Torch Relay
12/09/23	HRCC Careers in Council – welcomed Year 10 students from Murtoa College
14/09/23	R U Ok? Day morning tea at Horsham Neighbourhood House
14/09/23	Tim Shaw's retirement from Wimmera Southern Mallee LLEN
19/09/23	"Defying the Drift" Program at Longerenong College

Cr Penny Flynn

Committee Representation	
Date	Description
14/09/23	ALGWA Vic Finance Subcommittee Meeting – Online
Other Council Activities	
31/08/23	Horsham Youth Council Swearing in Ceremony – Council Chamber
01/09/23	Creation Official Opening – Horsham Regional Art Gallery
21/09/23	Council Planning Workshop – Council Chambers

Cr David Bowe

Other Council Activities	
31/08/23	Horsham Youth Council Swearing in Ceremony – Council Chambers
04/09/23	Council Briefing – Council Chambers
07/09/23	Municipal Association of Victoria (MAV) Sexual Harassment Prevention Workshop - online
07/09/23	Corruption risks in local councils: Operation Sandon special report - IBAC webinar
07/09/23	Victorian Local Governance Association (VLGA) & Local Government Information Unit (LGIU) Global Executive Panel: Harmonious council decision making – Setting up councils for success - online
11/09/23	Council Briefing – Council Chambers
14/09/23	R U OK Day – Horsham Neighbourhood House
18/09/23	Quantong Community Conversations - Quantong Recreation Reserve

Cr Claudia Haenel

Committee Representation	
Date	Description
07/09/23	Municipal Association of Victoria - Professional Development Reference Group Meeting
Other Council Activities	
30/08/23	Coffee with Cr. Claudia
30/08/23	From the Battlefield to the Boardroom Leadership Workshop – Horsham RSL
31/08/23	Horsham Young Mayors Youth Council Swearing in Ceremony
31/08/23	Chat Cr. Claudia – Horsham RSL
01/09/23	Creation Official Opening HRAG
02/09/23	Parliament of Victoria WE Lead Bendigo 2023
04/09/23	DCA event - RISE Project Information Session Webinar
04/09/23	Council Briefing Meeting
05/09/23	Conversation at the Crossroads via zoom
06/09/23	Coffee with Cr. Claudia
07/09/23	MAV & VEOHRC Sexual Harassment Prevention Workshop
07/09/23	VLGA & LGiU Global Executive Panel: Harmonious council decision making – Setting up councils for success. Chris Eddy and Kathryn Arndt moderate Q&A style discussion with a panel comprising leaders in this space from across Australia and the UK: -Monica Barone, Chief Executive Officer, City of Sydney Australia, Alison McCullagh, Chief Executive, Fermanagh and Omagh District Council, Northern Ireland. <ul style="list-style-type: none"> The concept of decision-making in a group setting, with council leaders from Australia and around the globe sharing their experiences on ensuring good governance and harmonious decision making

	<ul style="list-style-type: none"> Communities look to councils to make decisions in their best interests. While elected officials may not always agree, acting with integrity, impartiality, lawfully and with respect to others when making decisions are the principles of good leadership and good governance. But what happens when things aren't quite working as they should? How can we ensure good governance and that good decisions are made? <p>Key areas of discussion included:</p> <ul style="list-style-type: none"> How to make good decisions in group settings <p>Good governance practises How to effect councillor behaviour and conduct</p>
08/09/23	Parliament of Victoria tour Melbourne
11/09/23	Council Briefing Meeting
14/09/23	Australian Institute of Business – Master of Business Administration Professional networking event Melbourne
20/09/23	Coffee with Cr. Claudia
21/09/23	Council Planning Workshop
21/09/23	Chat with Cr. Claudia – Horsham RSL
22/09/23	GWM Stakeholder Workshop
25/09/23	Council Meeting

11. URGENT BUSINESS

12. PETITIONS AND JOINT LETTERS

13. PROCEDURAL BUSINESS

13.1 INFORMAL MEETINGS OF COUNCILLORS – RECORD OF MEETINGS

- Council Briefing meeting held on Monday 4 & 11 September 2023 at 5:00pm.
- Quantong Community Conversations held on Monday 18 September 2023 at 5:30pm
- Councillor Planning Workshop held on Thursday 21 September 2023 at 9:00am

Refer to **Appendix 13.1A**

13.2 SEALING OF DOCUMENTS

Nil

13.3 INWARD CORRESPONDENCE

Nil

13.4 COUNCIL COMMITTEE MINUTES

- Wimmera Intermodal Freight Terminal Advisory Committee held on 17 May 2023
- Older Persons Advisory Committee held on 6 September 2023

Refer to **Appendix 13.4A**

Recommendation

That Council receive and note agenda items:

- 13.1 Informal Meetings of Councillors – Record of Meetings
- 13.2 Sealing of Documents
- 13.3 Inward Correspondence
- 13.4 Council Committee Minutes.

14. NOTICE OF MOTION



Parking Management Plan – June 2021

Prepared by Tonkin (Consulting)

The HRCC Parking Management Plan is an operational plan focused on on-street parking designed to support implementation of the Municipal Parking Strategy 2017.

Municipal Parking Strategy

Relevant to this Plan, the following recommendations of the Municipal Parking Strategy include:

- analysis and review of car parking occupancy should be conducted on an annual basis.
- monitoring of parking conditions, particularly the effectiveness of time-restricted parking, is to take place at different intervals throughout the year
- regular parking enforcement should remain across the study area, and strengthen if possible
- improve signage and wayfinding for off-street car parks throughout the town to enable strong utilisation of peripheral and longer-term parking
- undertake an audit of accessible (disability) parks to ensure location meets the needs of users, and that the parking spaces meet the requirements of accessibility.

Guiding Principles

Tonkin (Consulting) was engaged to review parking in Horsham's Central Activities District (CAD) with a focus on the operational times and allocation of on street parking. A review of the Strategy and multiple site visits to Horsham, confirmed that the following guiding traffic management principles were considered optimal for Horsham:

- on-street car parking is managed under time-restrictions that encourage use and turnover, while ensuring members of the community and visitors have enough time to fulfil their visit to the Central Activities District (**CAD**) of Horsham and encourage on-street pedestrian activity
- paid parking for on-street parking in Horsham is appropriate to encourage regular turnover and efficient use of parking bays
- paid parking is applied in areas with high demand for kerb space while unpriced parking is located in more peripheral locations. This ensures that users pay an appropriate price for parking in convenient high-value locations
- short – medium term parking should be provided in the CAD with longer term/unrestricted parking on the periphery.
- on-street parking supports all abilities access, local business and adjacent land uses and should not generally be allocated for exclusive use.

Parking Management Plan

Objectives

Overall, the objectives of the Plan are to support the Municipal Parking Strategy and achieve a better customer experience with parking in Horsham by:

- supporting local business activity by encouraging the turn-over (churn) of on street parking spaces
- providing a simplified zone arrangement that enables shoppers time to complete their visit to the CAD without having to continuously return to their car to top up meters or move to another location
- providing ease of access to all types of users
- recognising the role of Horsham as a regional centre for business, commerce and recreation
- optimising available street space in an equitable, fair and transparent manner
- maintaining community access to local businesses, services and amenities, and
- balancing the needs of residents, local workers, businesses, shoppers and commuters

Review of Existing Parking Controls and Restrictions

The Plan is based on a review of existing parking controls and restrictions, undertaken by Tonkin and focus-tested extensively by a representative Community Reference Committee.

Key findings of that review, supported by the Community Reference Committee, were:

- the extensive number and scattered nature of parking restrictions were confusing, particularly to visitors to Horsham
- one hour car parking did not give sufficient time for the full range of activities one could expect to undertake whilst visiting the CAD, eg: shopping, commerce, meals and coffee, causing inconvenience to those parked in such bays
- consolidating 1P and 2P into one time limit (two hours) will reduce public confusion and provide sufficient time for all activities to be completed without having to return to the meter or to move the car.
- a designated area signposted as a two-hour parking (2P) precinct would also reduce the cause of confusion to visitors and locals
- the large number of short-term parking time restrictions was also confusing and rationalising these to a single 30-minute time slot would provide the opportunity for short-term parkers to undertake any one of the full range of activities such as going to the Post Office, the Library or to quickly pay a bill
- visitors to Horsham have difficulty locating long-vehicle car spaces (eg with caravans) and signage was needed to support these visitors



Parking Management Plan

- the ad hoc nature of the business and community permit system was inequitable and did not support the aim of creating churn to help maximise the number of people having access to the parking bays in the CAD.
- employee and fleet vehicles should be managed off street where possible
- there were many extra locations that would benefit from DDA accessible parking bays in highly frequented locations.
- there is an opportunity to increase the number of DDA car parking spaces, particularly in high frequented areas, and better locate DDA spaces relative to the specific building and land use
- Additional DDA parking should generally be time limited to two hours to support churn and maximise access, while retaining existing DDA spaces as unrestricted to provide some all day parking
- some DDA spaces were non-compliant and needed a full audit of the associated infrastructure
- the long-term parking spaces (unrestricted and 4P) were generally appropriately located around the edges of the CAD
- no additions or other changes to the location of metered spaces are recommended at this time, but should be reviewed subject to ongoing monitoring of parking demands
- parking restrictions after 5pm are redundant because most retailers close at 5pm

Key elements of the Plan

- Key elements of the Parking Management Plan include:
- the consolidation of all 1-hour parking spaces into 2-hour parks
- the establishment of a signposted 2-hour precinct in the core of the retail area where all car parks are 2P unless signposted otherwise
- the consolidation of all short-term parking (10, 15, 20 and 30 mins) into 30 min parking
- DDA spaces spread across the CAD in key locations including high turnover
- the removal of exclusive reserved parking and any associated infrastructure which is to be made available and accessible to the general public
- as a general principle, unrestricted parking spaces to be outside or on the periphery of the retail core
- the moving of fleet vehicles into off streets parking areas
- parking restrictions to apply 9am-5pm Monday to Friday and 9am-12pm Saturday
- all additional DDA spaces to be limited to 2P to provide a balance of short and long term parking and access for all
- long-vehicle parking directional signage be established in strategic locations to help point visitors to these without having to do a U-turn
- the streamlining of permit applications



Parking Management Plan

Structure of the Plan

The objectives of the Plan and guiding principles are set out above.

Appendix A of this Parking Management Plan specifies the various time limits and their locations and the specific locations for specialised parking such as Disability (DDA), long-vehicle parking (including directional signage), loading bays and taxi ranks.

Appendix B sets the policy direction for considering requests for parking permits including business and community permits.

Future Changes to Parking in Horsham

Any changes to the time limits and their locations, the locations of the various different specialised parking types and consideration of any permit applications must be considered and decided by an internal delegated working group comprising the Director of Infrastructure and/or delegate, the Director of Communities and Place and/or delegate, and a member of the Community Safety Unit.

It is recognised that this Plan was developed over the Covid 19 period where shopping and business patterns were severely disrupted. It is important that this initial Plan recognises this and that there is a rigorous ongoing monitoring and review of the Plan. Car parking operational staff will monitor and review usage and turnover rates of the various categories of parking, issues arising and any permit applications across the year and provide an annual report with recommended changes should they be necessary.

Staff will monitor occupancy rates on a regular basis across the CAD, particularly the all-day parking bays (unrestricted and metered) in McLachlan Street, all streets east of Urquhart Street and in the all-day, off-street parking in Council-owned car parks with a view to determining (on a monthly basis):

- the extent and location of high demand convenient parking locations (unrestricted and metered) and
- underutilised all-day parking and the opportunities for creating specified parking for people working in the CAD area.

The data gained from the regular monitoring and any issues arising across the year will be included in an annual report presented to Council with recommended changes should they be considered appropriate.

An on-line feedback form will be established for community members to lodge any issues. These will also be considered as part of the annual review. A community reference group will be established to review any proposed changes or issues of substance.



Parking Management Plan

Fees, Charges and Parking Related Infrastructure

This Plan does not address parking fees and charges or parking related infrastructure and upgrades. Any budgetary issues pertaining to fees and charges or infrastructure upgrades will be considered via the annual budget and the associated engagement processes.



Parking Management Plan

Appendix A – On Street Parking Zones.



Legend

- 2P-Area Timed (AT)
- 2P
- 2P -AT Boundary

All 1 hour parking spaces have been changed to 2 hour parking spaces

Permit areas have been replaced with 30min or 2 hour parking

Fees will apply in some areas.

Times have been changed to 9am-5pm Mon-Fri and 9am-Noon Sat.

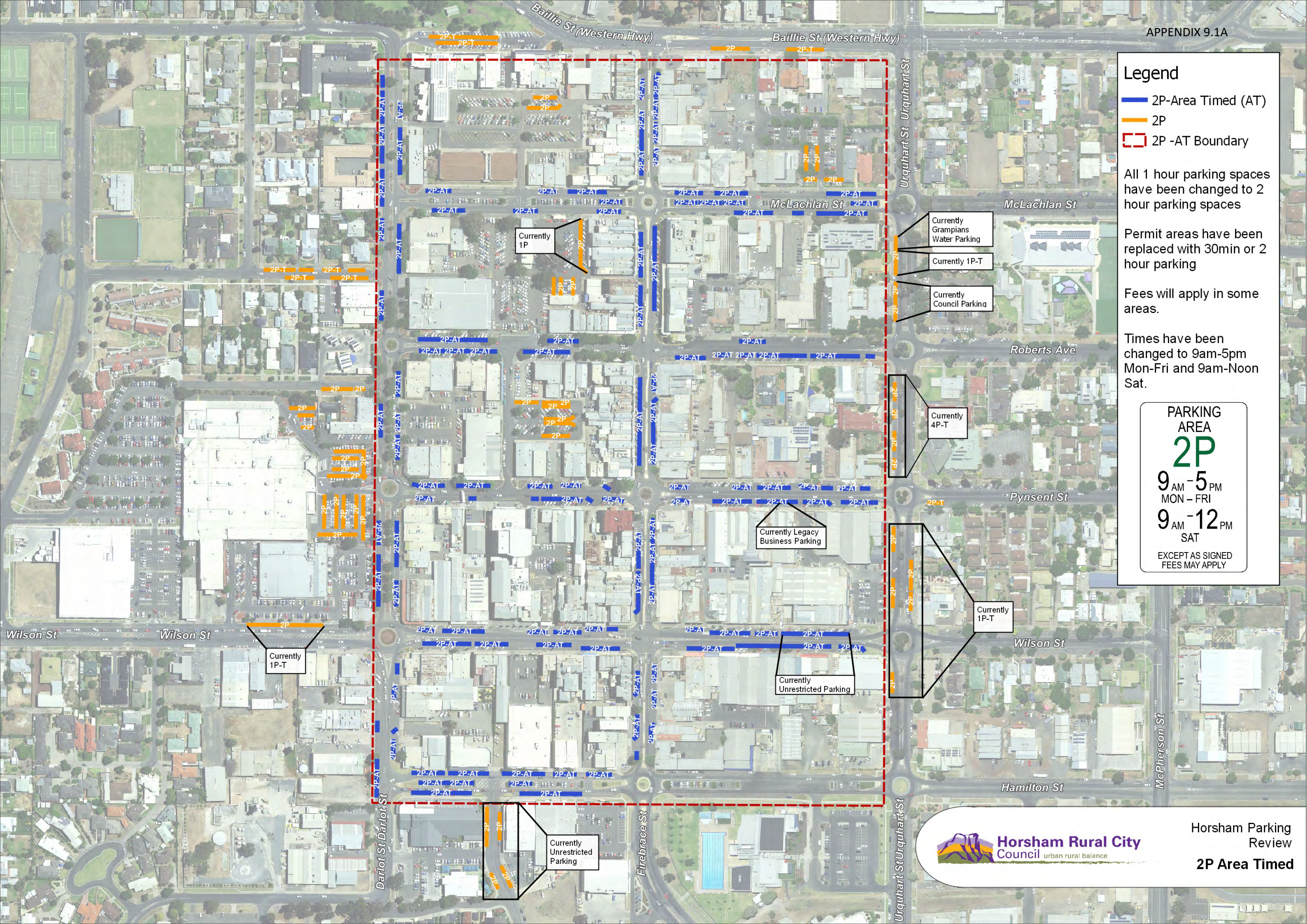
PARKING AREA

2P

9 AM - 5 PM
MON - FRI

9 AM - 12 PM
SAT

EXCEPT AS SIGNED
FEES MAY APPLY



Legend

 Permit Parking

This map shows the locations of current permit parking

Retain existing off-street permits for CEFC

CEFC

Currently Grampians Water Parking. Change to Unrestricted.

GW-T

Currently Grampians Water Parking. Change to 2P.

L-GW

Currently Council Parking. Change to 2P.

CZ-T

Currently Police Parking. Change to 30min Parking.

PP

1/3 P CZ-T CZ

Currently Council Parking. Change to 30min Parking.

Currently Senior Citizen Parking. Change to DDA Parking.

SC-T

SC

Currently Residential Permit Parking. Remain unchanged.

PZ PZ PZ PZ PZ PZ

Currently Legacy Business Parking. Change to 2P-AT.

L-B



Legend

-  Proposed New DDA Spaces (2P)
-  Existing DDA Spaces (Unrestricted)

All new on-street DDA spaces to be limited to 2P (9am-5pm Mon-Fri and 9am-noon Sat) to support turnover that facilitates access for all. Existing DDA spaces to retain unrestricted times

The infrastructure associated with all DDA spaces to be reviewed and upgraded in compliance with Australian Standards over a staged implementation program.



Additional DDA space as requested by Dental Group




New DDA spaces as requested by Church

Currently Senior Citizen Parking

New DDA Space as requested by Church

New DDA space in front of 'The Station' redevelopment

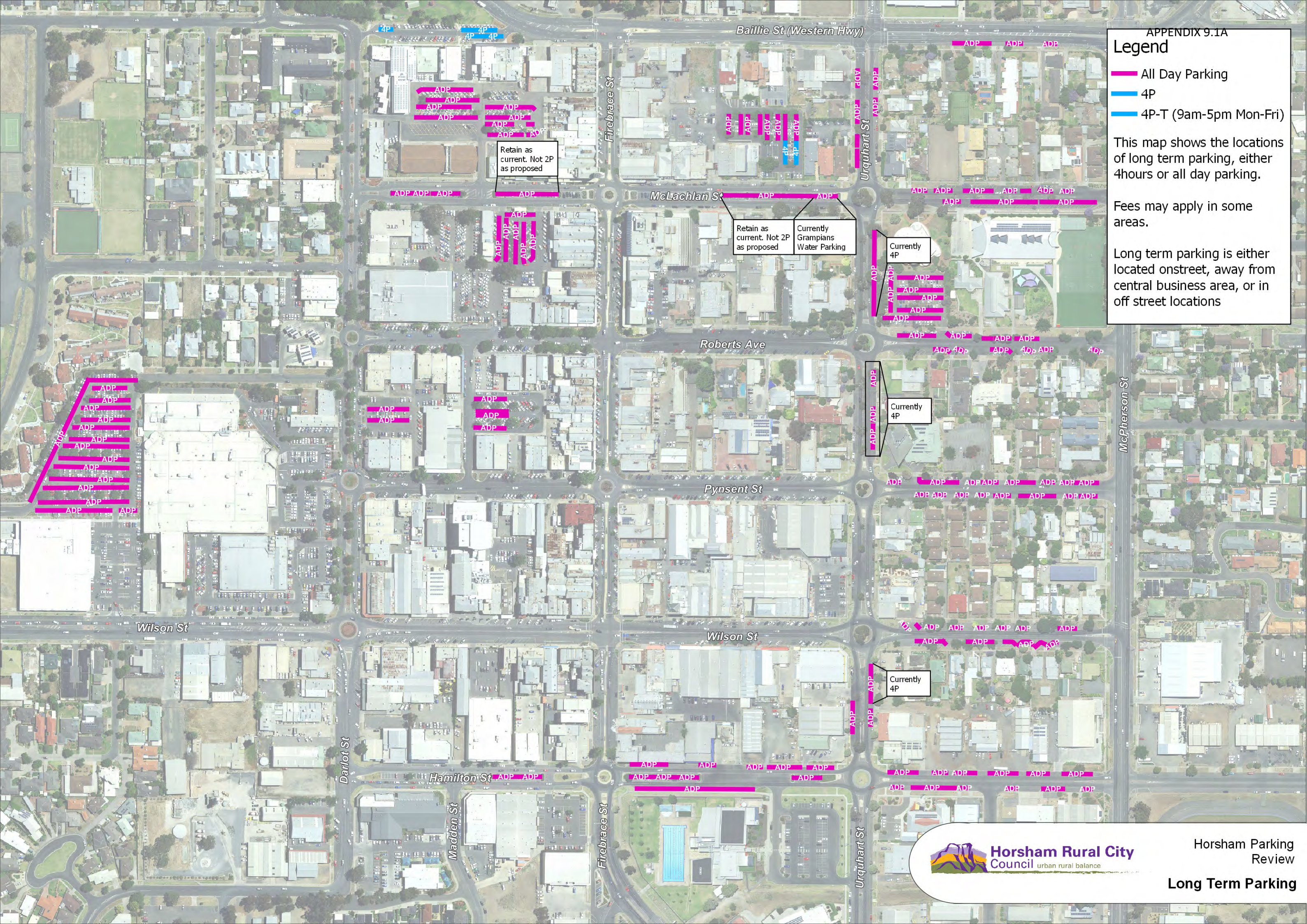
APPENDIX 9.1A
Legend

-  All Day Parking
-  4P
-  4P-T (9am-5pm Mon-Fri)


This map shows the locations of long term parking, either 4hours or all day parking.

Fees may apply in some areas.

Long term parking is either located onstreet, away from central business area, or in off street locations



Legend



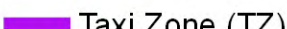
 Long Vehicle (LVZ)

This map shows the locations of existing spaces for long vehicles.

New signage as shown, will be installed to provide direction to the spaces.



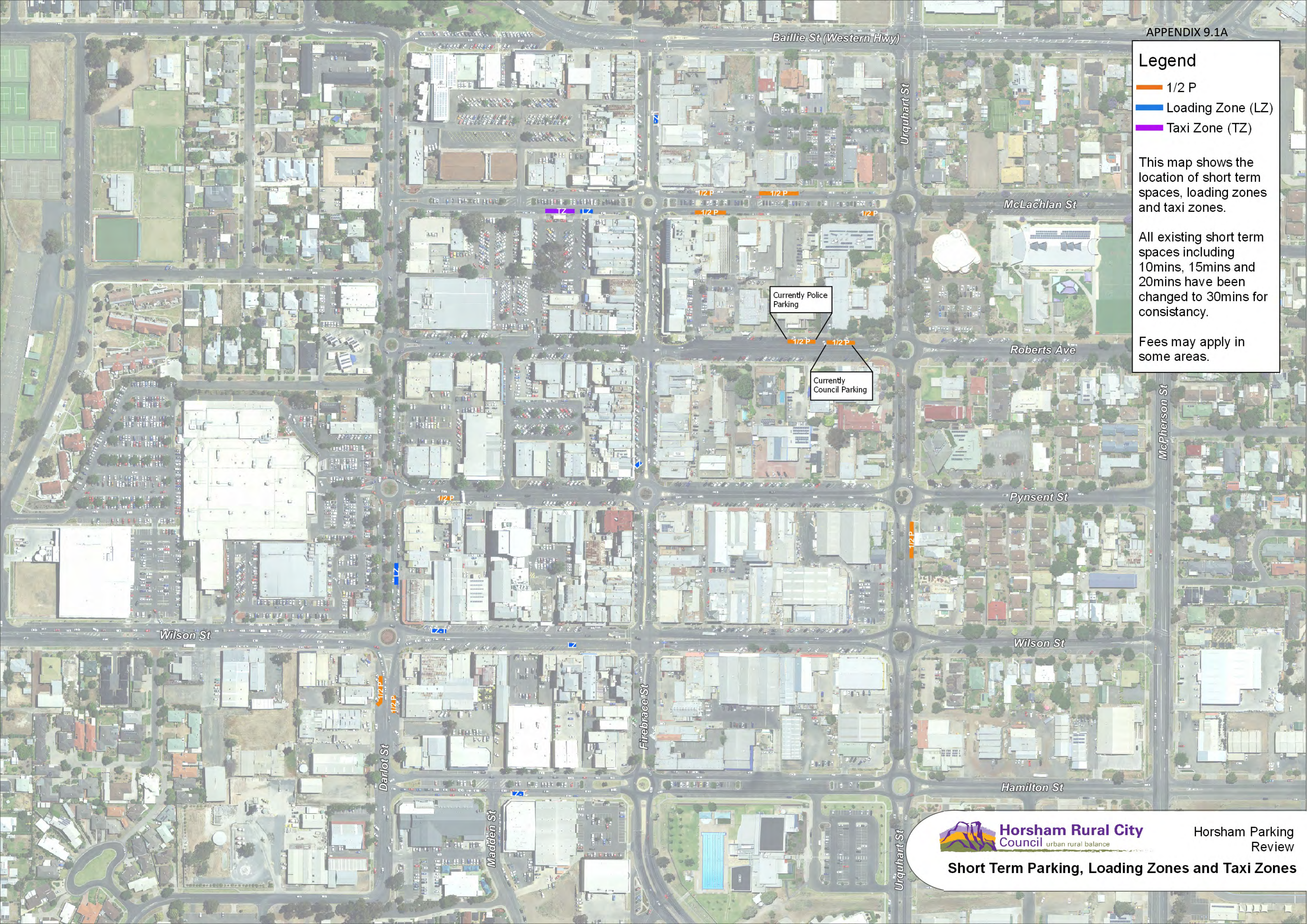
Legend

-  1/2 P
-  Loading Zone (LZ)
-  Taxi Zone (TZ)

This map shows the location of short term spaces, loading zones and taxi zones.

All existing short term spaces including 10mins, 15mins and 20mins have been changed to 30mins for consistency.

Fees may apply in some areas.



Parking Management Plan

Appendix B – Car Parking Permits Policy



1. PURPOSE

This policy is designed to guide and control the issuing of parking permits to businesses and community organisations and the broader community.

2. INTRODUCTION

Council has endorsed an overarching Parking Strategy and through consultation with a community reference group developed an operational parking management plan. The collective aims and objectives of the Horsham Parking Strategy and Parking Management Plan are to:

- support retail trade,
- provide ease of access to all types of users,
- recognise the role of Horsham as a regional centre for business, commerce and recreation
- optimise available street space in an equitable, fair and transparent manner
- maintain access to local businesses, services and amenities
- balance the needs of residents, local workers, businesses, shoppers and commuters
- support business activity by encouraging the turn-over (churn) of on street parking spaces
- provide a simplified zone arrangement that enables shoppers time to walk the street rather than move their cars.

Overall, the aim is to provide a better customer experience with parking in Horsham.

In the past, more than 20 organisations have enjoyed special on-street parking arrangements in Horsham. These organisations were exempt from most of the sign-posted parking regulations applicable to other stakeholders and there is little documentation or consistency in the various permit arrangements which appear to have accumulated in an ad hoc fashion over a long period of time outside any policy or guidelines. As such they contradict the core objectives of the Horsham Car Parking strategy. This policy is designed to ensure that car parking rules and regulations are fair, equitable and consistent with the Horsham Car Parking Strategy

3. SCOPE

This policy applies to the urban areas of Horsham and in particular to the commercial areas of the Central Business District.

4. PRINCIPLES

As an overarching guiding principle, on street parking will not (generally) be allocated through the means of the exclusive use of a single space or spaces by any individual or group. Some exceptions to this rule are obviously the allocation of spaces for disability access or loading and taxi zones. However, the specific allocation of on-street spaces to specific user groups or community organisations will not generally be facilitated.

Three potential classes of permit are outlined below, noting that some permits (eg residential) are more applicable to a Council-wide policy rather than the CAD/CBD area.

Business parking permits (including Community Service Organisations)

Council will not allocate on street parking for specific business groups including community service organisations. Dedicated employee and fleet vehicle parking will be managed in off-street parking facilities. Businesses should not rely on on-street parking to support a shortfall in parking supply for employee or fleet vehicle arrangements. Future land use developments must demonstrate how parking demands will be managed as part of the development application processes.

All historic permits issued previously by HRCC will cease within six months of Council's adoption of the Horsham Parking Management Plan and this Policy.

Resident parking permits

Residential Parking Permits will only be considered for residential properties that do not have off street (on-property) car parking and in precincts where the following conditions apply:

- there is very limited available on-street parking due to high competing demands from other land uses; or
- there are time limited parking controls applied to the street.

When providing residential parking permits, Council may apply specific conditions to the permit including (for example):

- Limited number of permits per residential property
- Permits will only be issued to residents and not business owners, operators, management employees, landlords or property maintenance personnel
- Permits will be allocated to specific vehicle and are non-transferable
- Permits may only be used in the street/s where it is allocated.

Special event parking permits

These may be issued on an as-needs basis to residents or businesses that are affected by special event traffic management. They can be issued for individual events and the permit must include the date/s and location of the special event. Alternately, they may be issued as an annual permit for areas where there are a large number of special events, such as near the racecourse or sports precinct.

5. COMMUNICATION

This policy will be exhibited to the community as a draft and all impacted organisations will receive individual advice about the policy and how they can make submissions as part of that exhibition. The exhibition of the draft policy will be communicated via press release and social media.

6. RESPONSIBILITY

Policy Owner: Community Safety Unit Co-ordinator

7. DEFINITIONS

Not applicable.

8. SUPPORTING DOCUMENTS

Document	Location
Horsham Car Parking Strategy	
Council Report – Parking Management Plan	
Parking Management Plan – Guiding Principles Discussion Paper (?) although this may be referenced in the council report	
Austrroads – Guide to Traffic Management Part 11: Parking Management Techniques	

9. DOCUMENT CONTROL

Version Number	Approval Date	Approval By	Amendment	Review Date
			<ul style="list-style-type: none"> New Policy 	Annually

Receipt Number	How often do use the central activity district?	Gender	Age	Do you use the Blinkay parking app?	Which of these issues do you feel are most important to fix?	Which of these issues do you feel are most important to fix?	Other comments (optional)
1	Once a day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	Ridiculous and time wasting to have to walk halfway up a block to put number plate etc in meter if only dropping off a prescription, getting money from ATM or posting a letter. Larger centres than Horsham don't have parking meters, just time limits. Easier to enforce and more sensible.
2	Every day	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I can't use the metres as I'm 6 foot high. Every time I use them I have to bend down and some days this hurts my bad knee. If I was in a wheelchair and they were too high this would be classified as discrimination. Just get rid of the metres have a one hour time limit in Firebrace street. 30 minutes near post office and two hour on the side roads. This will help "churn" as you call it. Raise the fine to \$200 for over staying parking which would more than cover the cost for a parking meter attendant. Horsham should be a livable city and metre stress should not be our concern. The old metres were easier to use and the old app was so much better.
3	Once a day	Prefer not to say	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	We pay enough taxes for you to not waste our time and money on these ridiculous Alien looking meters in our streets. This has forced me to abandon shopping in the main street or surrounds. I used to park at least once per day or two. Now i choose to only park when the meters are not operating. They also torture our aging community. The number of people I have helped and the number of people I see holding their hands up to try and see the meters. I imagine the town is losing money from the meters and we really should adopt the street scape in Orange NSW. Parking i time limited of 2 hours, and you can park anywhere.
4	Once a day	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	

5	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	
6	Once a day	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Should have at least 30 min free parking to encourage people to stop & buy I have noticed a big drop in foot traffic in our business door since the new meters
7	Once a day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
8	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I have witnessed many people having difficulty using the machines & I feel that paid parking is not necessary for the town as it discourages people entering the town. There are also numerous vehicles with caravans & larger cars having difficulty accessing appropriate parking spaces this needs to be addressed.

9	Once a day	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
10	Once a day	Prefer not to say	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
11	Once a day	Male	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
12	Once a month or less	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	paid parking is not needed and as is clearly visible most are avoiding using the new parking meters. (or fined for trying). horsham is becoming unfriendly for visitors and to shop in.

14	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Was so much easier when you could jump out of your car and put coins in the meter in front of you, no lining up and pushing buttons, these meters are absolutely a waste of time and money
15	Once a day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	
16	Once a day	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	These meters are absolutely terrible, the worst thing Horsham could've done to the community, the oldies trying to figure out how to use them even young people have lots of trouble. People getting fined as they are walking to the meters because they are ridiculously way to far apart or even as they are paying for their parking spot. People having to remember their rego then forgetting it as they walk to the meters. Has no one noticed the streets! They are so quiet and I thought we always had to support local shops. Why would you want to go out shopping when you have to use these horrible meters and get fined. No way. Not many other towns have working parking meters and that's what Horsham needs to follow. The town would get a lot more activity if we could park down the street without having to think about the parking meters. Worst thing Horsham could ever do.
18	Every day	Male	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1")}	I think that the Current system is fine. There are always wingers out there.

17	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	already some metres don't accept payment especially of coins when this happens I refuse to go looking for another metre as instructed .
19	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	They are causing people to avoid any areas that require paid parking
20	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
21	Once a day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	Need more disabled parking in the main street.

22	Once a month or less	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The meters are hard to read in the sunlight.
23	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	Easy park was better
24	Every day	Male	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"5")}	
25	Once a day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	I've never paid for parking since these meters have been installed because it takes longer to pay than it is to go in a shop. Jokes on you for wasting our money.

26	Every day	Male	60 or older	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")	I read somewhere that parking meters in Horsham raise \$90,000 in revenue each year. If this is the case, wouldn't it make more sense to increase rates to cover this and remove parking meters. 20,000 population with an average of 3 people per home would be approx. 6600 homes. If rates were increased by \$13.50 there's your \$90,000??
27	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")	Maybe a grace period of 30 mins? The parking meter officers need a bit more training, as they are booking people before they even get a chance to pay. The previous meter officers allowed a bit of a grace period, if you don't pay you get fined which is fair, but not for a minute over! They are stricter than a police officer!!! It's causing anxiety in the community and I think businesses are being affected as people are not popping into shops for impulse purchases.
28	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")	I only used them a few times, as I probably only park in these areas a couple of times a week and scoot in and out to the shops quickly. The hardest thing I have is remembering the registration of the car I'm driving the time :)
29	Once a month or less	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")	There was nothing wrong with the old system or stopping paid parking altogether. This system is complicated, slow and impractical. And a waste of money. A very poor move on the council's part. And then people are getting booked simply because they don't understand the system. Take them away.

30	Once a month or less	Male	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	Why would I park anywhere in Horsham where you have to pay now, when every time you here that the parking inspectors are booking people on the way to the machines because they don't have to the app our where to slow.
31	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Our town is dying. And this is definitely making it worse
32	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Both the app and the meters refuse to accept both my debit card and my credit card. They also won't accept my personalised number plate
33	Every day	Female	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	-Very hard for elderly. -People are avoiding the shopping down the street because of them.

34	Once a month or less	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
35	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	I operate a business in the CBD of Horsham. All of my clients, local residents and those visiting from surrounding towns, have expressed difficulty with the new system. They find it confronting & confusing; meters are too far apart; All are in favour of a free parking for short periods when popping in to a shop briefly. Two zones are not required in such a small area. I am also finding an increase in people using the designated parks for my business despite them having signage for staff parking. One of the advantages of living in a regional town is often being able to find a park outside the business you are wanting to visit. Not having a free parking period and having to walk some distance to find a meter is putting people off visiting local businesses. The street outside my shop used to be full all day, with a regular turnover of vehicles, but now hardly anyone parks there.
36	Once a month or less	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	Being from out of town and using the parking meters these are a waste of time. People who have trouble seeing take longer to process there ticket and in the mean time your getting a ticket because you haven't paid for parking. It's time Horsham looked at other city's and see how parking is done. For a small city town there should only be one zone that if your walking pass a meter you can pay extra for your parking instead of trying to work out the zone your in. Bad move by the council putting these metres in. Should have left it with the old style.
37	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Current cost of parking is too high

38	Every day	Female	18 - 30	Yes	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	
39	Every day	Male	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	I exclusively use the app which is slow and behaves erratically. The end user experience is frustrating regardless of what device is being used.
40	Once a month or less	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Do not charge us to park. You are not a big city. You do not need to discourage people from staying in town. You do not need to stick your hand out for more money. People are going without at the moment, no need to kick them while they are down and ask for their last few dollars. As a consumer, being met with paid parking is unwelcoming. Paid parking is the opposite of trying to encourage a sense of community and belonging among locals, it creates an 'us vs them' mentality. Please just let people get on with their day. Thank you.
41	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"2"}	There should be first hour free parking like in other regional cities such as Ballarat. More parking closer to CBD for workers. Perhaps a multi-storey car park? Or options for workers to pay for parking passes?

42	Once a day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	Would happily pay an annual subscription fee for a free 30 minute parking pass. Alternatively, automatically charge registered app users using number plate / Bluetooth detection when they park.
43	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	
44	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
45	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	The app is so slow. Often not loaded by time im in a shop. Easypark was much more user friendly. The actual meters are awful i wont use them but have had to help visitors work them. First hour should be free like ballarat. Businesses are suffering and people are choosing to online shop. Price per hr is too much also. Feels like a total money grab by a greedy council

46	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3", "The two zones are confusing ":"4", "The meters operate too slowly":"5", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"7", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8")}	The old meters I always paid for parking quick and easy. Now I just walk further. I'm not putting in rego number and do want another app on mobile which sometimes I leave at home. Parking should be free first 30mins and option to pay cash or card Hard to number above boxes as never used them
47	Once a month or less	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4", "The two zones are confusing ":"3", "The meters operate too slowly":"8", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"7", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"6")}	I don't want to park in a paid zone for fear of being issued a parking ticket whilst walking to a meter. There is way too many paid parking areas. This makes visiting Horsham less desirable.
48	Every day	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7", "The two zones are confusing ":"6", "The meters operate too slowly":"5", "Instructions are not clear enough":"4", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"2", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8")}	I see multiple people each week struggling to use the meters. Many people get frustrated and get back in their cars.
49	Once a day	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3", "The two zones are confusing ":"7", "The meters operate too slowly":"6", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"4")}	These parking meters have been nothing but a curse for this town since they were implemented. Not to mention the anxiety the community now feels regarding being fined the second they pull into a park, with no grace period time to get yourself sorted, locate a meter, walk to it, and wait for the stupid meter to load and process your payment, if it even works. All the while the inconsiderate and rude parking meter staff are waiting just metres away for their chance to pounce and fine you, when you have only just pulled in. This is particularly unnecessarily anxiety ridding for a new mum like myself, stressing about the time it takes for me to get my newborn baby out of the car and safely into the pram, before I can make my way to the nearest meter, fearing being fined for having taking a little extra time before I can even get to a meter. Don't get me started on the inconsistent and ridiculous app. Free parking for the first hour SHOULD be in Horsham, it is absolutely ridiculous we even have to pay for parking here, but even having a free first hour is better than nothing. The attitude of the parking meter staff is less than desirable and absolutely disgusting how they have been speaking to members of the community, particularly the elderly, when they have merely asked for assistance to use the meters or are taking a little extra time to walk to the meters, likewise for those with children, and are being fined anyway, for doing nothing wrong! All those involved with this decision making of these parking meters need to take a long hard look at themselves and listen to the community, for once. It's no wonder the community is pushing back.

50	Once a day	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	The app is not that user friendly compared with the other app cellopark which is used in other towns and permits free parking in the first hour. Also need signs to say free parking. Eg. mibus car park and other on street areas and car park behind newsagents across from coles. The app is also not as good as the previous easy park. So many transactions going in and out of my account when I stop parking. And having 2 zones is confusing. Should be able to pay for parking and move around all over town without having to repay for another zone. Hope you fix this ridiculous app and give us something better like cello park. Im not against paying for parking. It's just this Blinkyak parking thing which is not good.
51	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	Being a Professional support career I find using these meters far to hard to walk client's that are elderly or disabled to the meters as they need to pay there own parking as we use work vehicles. Sometimes we have multiple clients and we just can not take our eyes off them around the roads . The meters are slow close to use that I have had a client walk off on me and I didn't even get to complete the meter. Sometimes we can be taking clients down the street up 5 or 6 times a day and finding meters and using the confusing things is just off putting! I now do not do May personal shopping in Horsham because of the meters
52	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
53	Once a day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	

54	Once a day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6"}	Parking meters are to close to the kerb, I had bumped a number of them until becoming more conscious how little distance there is and noted dents on them from others hitting them. I drive a Utility with a bulbar. Being a farming area these are very common, don't understand why HRCC hadn't taken this into account. Screen is hard to read in direct sunlight.
56	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	
57	Once a day	Male	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"5"}	The council have made plenty of silly decisions over the years but this takes the cake. To start with what was wrong with the old system? If it isn't broke don't fix it. Plenty of feedback about the "officers" abusing their power and having no leniency to anyone. When I use the cbd I'm usually between 5 and 20min. Why not do like other cities and have the first hour free. You'll attract more people to the cbd. This has turned so many people away and they won't shop here. The council are currently hurting the local businesses and local people by trying to make money. They need to stop
58	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	

59	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")	Visually hard to see due height of system and person I am unfamiliar either the zones and should be able to go from. One park to the next if I have time remaining regardless of zones Currently I would rather park in coles etc than in parking offered by HRCC as I do not have the app (old phone and no intention of upgrading) and use coins but cannot always see the screen. My partner is technologically disadvantaged due to dyslexia and cannot read what to do when by himself Elderly and people with disabilities also disadvantaged for obvious reasons It is very rough to be booked with a parking infringement when accessing the machine as well there needs to be leeway to allow people time to put in their details
60	Once a day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"3","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"2")	One zone would be sufficient and less frustrating. Example if I buy a heavy power tool at total tools and then need to post something at post office it's across two zones and requires logging into the ap to pay again which is frustrating when I could just pay once to cover entire time in cbd area. The ap is easy to use, I haven't tried to use the actual meter. I can see how it is not easy for older people who may not have the ap and with meters spaced so far apart. Also it's annoying that every town seems to use a different ap for parking (I have three now but eparking seems the most popular in Geelong and Melbourne) - after downloading and confirming by email and then adding my card details etc it took longer than walking into the shop and buying what I needed. People from other towns would have this issue when visiting which may deter them from parking in the cbd and consequently utilising the shops/businesses there. Maybe Council officers could set up down the street and offer to help people download the ap or show how to use the meters for a while just to break the ice around this new concept.
61	Once a day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")	Honestly believe there is no need for paid parking in Horsham. Times are tough enough and by having the meters shops are suffer because people don't want to use meters or deal with the arrogance of the parking inspectors.
62	Once a day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	

63	Every day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	I walk rather than pay a thing,needs to be a free half hour window I wouldn't pay to duck into a newsagents or bank and only be gone 10 mins
64	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	
65	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Just get rid of the metres. Rate payers have had another rate rise and not seeing the money being used to benefit the community other than "beautifying" it. Roads being people and keep people here. Fix them before forcing locals to pay for a park and be harassed by an inspector that should be there.
66	Every day	Male	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	

68	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
69	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	Controlled, 2 hours or less, parking would have been far more acceptable. Many residents are struggling financially. Parking fees only add to living costs.
70	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Parking for Grampians community health staff is challenging. Should not have to pay, cannot leave a client counselling apt to put money in meters. Should be disabled parks outside Hamilton st of Grampians community health window for staff needing this. Shouldn't have to pay for parking multiple times in main st if disabled and needing to get to multiple shops for a few minutes at a time.
71	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	After spending so much money on upgrade, will this survey change things. There should be no paid parking where the city is trying to attract tourist and promote tourism

72	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	We need to have half an hour free as I'm noticing a substantial decrease in foot traffic during the week as no body wants to pay for there parking when in and out of shops. It takes most of my customers longer to put there money in the meter then to pick up or drop off there items it's very frustrating seeing our older community struggle and get upset when trying to use the meters a change needs to happen I believe you should introduce at least half an hour free parking as it's not viable to remove them all together as too much money has been spent already
73	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	
74	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"]	
75	Once a day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	["Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"]	

76	Once a month or less	Female	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Parking should be free to encourage people to stop in Horsham. Have lunch or look at what Horsham has to offer.
77	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	I think no one wants to pay for parking but if we must then why not do it like other towns and have a certain amount of time free first because \$3 for 2 hours is expensive. Especially workers who are paying it multiple times a day and every day of the week. Also longer parking in some areas would be good because sometime your get busy or can't get on your phone at work so you can't renew parking every 2 hours and risk a fine. The 2 zones are to confusing. Better off with just one zone since it's same time and price, confuses people especially if they are from out of town. If people can't find the meters because they are too far apart could put little arrows in front of the parks that point towards closest meter box. Machines are slow which is annoying if your just wanting to run in for 5min. The multiple transactions are very annoying. Especially if you cancel after a bit and then get a refund. Should be like the other app and it's all billed on one day. The screens are fine. I can see them clearly
78	Once a day	Female	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	
79	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

80	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	There should be 2 hrs free parking and no zoning, pay once to use the whole town district
81	Once a month or less	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7"}	Bring back easy park!
82	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	The old esypark app was quicker and easier to use. Personally I feel it was a waste of money from the council to put new ones in the meters aren't needed just do zones and have parking meters patrol as usual without meters.
83	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	

85	Every day	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	We shouldn't have to pay for parking. I spend enough money at the shops. You just encourage people to shop online
86	Every day	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3"}	
87	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8"}	Too many transactions with the app - old app was much better to use and also used in other towns / don't need multiple apps Zones are confusing and no value Free parking for the first hour in Ballarat is great! Allows you to run in and out of shops, for example during your lunch hour. So confusing for the elderly - there are always people standing around the machines trying to work them out. I think it has been over complicated - the old meters worked fine with the option of the app. It was simple for the elderly.
84	Every day	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	I refuse to use these metres as I refuse to punch in my details just to park, I have never heard of anything so bloody stupid! If I need to go down the street I walk just so I don't have to use these stupid meters! It's all a power grab for councils and the government to force these 15 min cities onto the people! If the government know where you are, what you're doing and how long you park then they have complete control, and as for the old parking meters they were so much easier to use. In closing the only reason why you are asking for the public's response into these parking meters is because you have noticed a decline in parking in metered zones which means no money for the council which is why so many fines are being issued even before people have got out of their vehicle! And hats off to the local businesses for standing their ground in regards to these stupid metres because if all these local businesses collapse because of these stupid parking metres then what are you, the council going to do then?? You will need to find another way to line your own pockets!

88	Every day	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I'm new to the area, moved 6 months ago from wodonga. Horsham having metres for such a small township is insane. Wodonga is a large city and guess what, no payed parking. Wangaratta large township with metered parking, that makes sense for the size and business selection available. The meters are easy to use and don't charge until your parking has finished. Also is a lot more reasonable price. Horsham doesn't have enough business varieties to warrant payed parking. And I find it to be more of a deterrent. I being new to the community haven't explored as much as I'd like too purely because of the rediculoussness of paying for parking. I'm now also seeing the car park of my work (coles), being filled with people who are shopping else where but not wanting to pay for parking, making it so much harder for actual coles customers to be able to park close to store to do their groceries. Horsham I believe will see more money spent in its business district if meters were eliminated entirely.
89	Every day	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	I only use blinkpay as I can't read the bloody meters , there is only one each block not good for the elderly. Clunky and non user friendly, parking men booking people whilst they are attending parking meters
90	Once a month or less	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"4")}	Please make it easier for the elderly, they support alot of businesses around town. Definitely think the parking meters are affecting alot of business owners. If small owner businesses aren't here, Horsham will become a ghost town. And we definitely don't want this to happen.
91	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	

92	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	These new metres are an absolute joke. Takes me longer to stand and wait at the metre to do it's thing than having to run in and out of a shop. I avoid them as much as I possibly can. Metres are super slow and are way overpriced. I could go on about how unpractical for the elderly as well. If I could mark the above boxes all with a 1 I would.
93	Once a day	Male	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	
94	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4"}	The first 30 minutes should be free and only one zone across the cbd. More all day parking for workers etc
95	Once a day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	The app is terrible! I can't get it to work. It is not a convenient solution or even necessary. With Horsham's obvious larger than normal older demographic I can't see why this was chosen as a workable method or why you even see the need for paid parking. Time limits would be enough. Stop wasting money on trying to "fix" it

96	Once a day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	Firebrand St is a ghost town. I feel very sorry for the business owners who are probably are already doing it tough.
97	Every day	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Having to pay for parking in Horsham is the worst thing as you have free parking in a lot of towns. Getting a parking fine when only going in and out of shops to pick something up makes it hard for families who are already struggling to live with the living crisis that's going on. The council is making people's lives harder not easier when the cost of living is through the roof. Think about other people and not just getting money from everyone to cover cost that we don't need in the town. The cost of the machines and the enforcement officers outweighs the benefits to the council and business trying to earn a living.
98	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	
99	Once a day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1")}	I didn't rank all options as I don't think they are important. I like the blinkay app. It is easy to use and convenient ie. I like it that i don't need coins, I don't need to walk to the parking meter, I only pay for the time in parked

100	Every day	Female	18 - 30	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"]	I agree with paying for paying although i strongly believe there needs to be a 30 minute buffer before your required to pay. I once paid, went to the door of the shop to find out it was closed. Waste of money. Ballarat have the best system that runs smoothly.
101	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"]	Regardless whether attempting to use cash/card at the meters or the app, the whole process is very time consuming. Even as a tech savvy person, i have found these difficult to navigate (i can only imagine how difficult it is for anyone who is not tech savvy). Brief parking trips are now taking longer than the actual task because of how long it takes just to get the parking meter sorted. We are a RURAL area and i am very disappointed in changes that do not sufficiently cater to the WHOLE community. I am realistic in understand that parking meters assist in raising revenue to be put towards community projects, but there are better, existing systems elsewhere would have been much better suited.
102	Once a day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"]	I was parked in a 2 hour spot the other day and only let me put in enough money for 1 and a half hours but I knew I would be longer and couldn't come back to put more money in so that is an inconvenience. If it says 2 hours we should be able to put in enough money for that time and no I do not use the app
103	Once a month or less	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	["Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"]	Honestly I won't go to the Main Street or where the parking meters are now unless I really have to. There is no parking in the cbd at the best of times.

104	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	The app is clunky The previous app was fantastic & able to be used in Geelong & parts of Melbourne which made it worth while to have. Ararat had the previous app but recently abolished parking meters all together. As a result, I stop in to their shops on my way to Ballarat & try to support them. Because of our terrible meters I try to shop after 5 or before 9. I also park a long distance behind shops & walk. However, I am able bodied & not everyone has this privilege. My elderly parents just avoid the Main Street & we buy online for them. Neither are tech savvy enough to use the app & they struggle to manage the meter so just don't.
106	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Why should I have to enter personal information, where is this stored? As a victim of family violence whom has been stalked and tracked, I am not comfortable entering my information. I have also had several meters reject all coins I had at the time and with no card I have gone home instead of shopping, simply because of wanting to avoid a fine due to faulty meters. I recieved a fine while accessing support for extreme family violence as I couldn't understand newly installed meters, I intercepted parking inspectors and was told 'too bad, your own fault.' By a power tripping fool.
107	Once a day	Male	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	
108	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	Need first 15 -30minutes free -for quick stops like going to an atm for example.

110	Once a day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	More all day parking for workers would be amazing. Us workers struggle to find parks, especially for 9am starts
111	Once a day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Nobody should be forced to use electronic payment methods. Cash is still legal tender. These machines are too difficult to operate especially for the older generations & those with mobility issues. Get rid of them and actually do something to BENEFIT the community instead of the current money grab.
112	Once a day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3"}	One zone for all of gorsham would be better, can then do 1 payment and move car around town as needed. This will reduce number of transactions on visa
113	Once a day	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"3"}	

114	Once a day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	It would be good to be able to you PayPal on the app. Parking for quick times like using an ATM. Or having a take away coffee is inconvenient. I don't believe it should be free for less than 30 minutes. But 5 minutes should be free.
115	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"2")}	I need to park my car for work outside my workplace and these parks are now always full as there is not enough free parking in the cbd .
116	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	Further to previous submission, the extension of parking spots subject to parking meters is infuriating. As an office worker who does the mail & banking run for an employer in the factory district (Plumpton rd area), parking on Pynsent st outside of the previous parking meter zone was always a preferable option to be able to squeeze in a brief walk without cutting into work's productivity and took the same period of time as driving up and down the main street looking for a park. By extending the area, i struggle to find a free parking area with vacant parks within a suitable area close enough that i can get the mail and banking done within the allotted 30mins allowed for the trip. I also get caught out if the work car does not have coins as i will not be using my personal account to pay for work parking
117	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	I have disabled and elderly clients with me. There should be no cost for under 30 mins. I am constantly dragging them to meters and back to car to put their money in. Some of the 'behaviours' I am dealing with make this nearly impossible. Because I transport in my own car, I will get the fine. Even when I'm in company cars... that fine would fall back on me. Not my clients.

118	Once a day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Paid parking is definitely not needed, if it is then how about the first hour free, or even half an hour! Meeting my partner at the pub for lunch occasionally and he only has 1 hr lunch break to eat and go again, finding a meter and then using it takes a good 10 minutes with how slow they are! These are really not good for the elderly either!! I really hope you take into consideration everyone's opinions on this subject as it seems to be a very hot topic around at the moment and you, the council, are not getting a very good rap for it!
119	Once a day	Prefer not to say	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	
120	Every day	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"}	The app is just as complicated as the meters, I am not giving Credit Card details to some random app to pay for parking. Putting car rego numbers in is hard as I drive company cars and always need to write the rego down. It's just easier not to pay for a quick 5 min visit to any of the shops.
122	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	We pay more than enough on taxes and rates. We don't need to pay for parking in our own town

123	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	I use the app and it's much easier than the meters. If I had to use the meters only, I wouldn't pay at all. They are terrible to use. Slow and clunky. Parking for 15mins should be free for quick errands.
124	Every day	Female	18 - 30	Yes	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	I have had to assist many elderly people with these parking meters, which has therefore wasted a lot of my paid parking time. I hate that's is basically 2x the amount for the same amount of parking. The machines operate so slow and the app is buggy as. Definitely do not like or appreciate these
125	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8"}	The old system was much more user friendly. An absolute waste of rate payers money.
126	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	I don't pay and just park in free areas.

127	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Paid parking is inconvenient and expensive as a business owner who uses the CBD multiple times a day.
128	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	The meters are slow & inconvenient
130	Once a week	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	
131	Once a week	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

129	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	I think for those not using the app this new system may be difficult to adjust to. We really need more all day parking to cater for workers, which is not too far from central business area - perhaps a multi level car park. The car park at forty winks is not utilized to its maximum, maybe this is an area that could be converted to "free" all day parking for workers (understandably it would probably have to be leased by council due to it being privately owned?). Whilst vocal people will get up & voice their disagreement at paid parking, I have not known when we haven't had it. Why is it all of a sudden an issue? Is this an agenda of a particular group or general consensus? Cut the revenue from parking & im sure council will have to find it from somewhere else....if the revenue wasn't important or significant to council, I'm sure this wouldn't be a debate & paid parking would be scrapped.
133	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	You have to do something about parking in Horsham. The city is dying. If towns like Mildura can have free parking , surely Horsham can .
134	Once a week	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	
135	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	The meters are slow, I have little children and it's hard to keep them from wandering off while the meters take a long time to work. Often longer than I need in a shop.

136	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Parking meters have stopped me shopping on the main streets of Horsham. FREE parking is hard to come by but I refuse to use the meters
137	Every day	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Our rates are some of the highest in the state. We should not have to pay for parking or offer passes to locals
138	Once a week	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	

139	Once a month or less	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	The meters are slow to use, too far apart especially when only popping into the post office or a shop for 10 minutes. The 2 zones - don't get me started! If I go to my hair appointment in Firebrace street, then need to run errands afterwards, I have exceeded my zone time & have to move zones! It is utterly ridiculous!!! I used to frequent parking in the the Main Street, but now avoid it, parking in other non metered places and walking. The app is a pain as you get charged the full amount and then refunded if your parking time is shorter - too many small bank transactions. The Easy Park app used to be great & user friendly. The old meters were so much easier and simpler to use. I see so many older people and travellers who have no idea of how to use them, really struggling trying to find out what to do. If we go to Aldi or TriStar Drs, there is no meter in Madden St! Council have made a big mistake putting these expensive meters in. They have caused a lot of heartache for Main Street traders and town citizens. I could go in and on about how much I and my friends and family dislike the new meters and metering system. I am sorry to hear your rangers have been treated unkindly with regards to them as this behaviour is unacceptable. I agree with all the public's frustrations though. Why can't we be like other towns & have a period of time free, then pay? Keep the Main Street moving! I really do hope you listen to the public's feedback and get rid of these ridiculous new meters.
132	Once a week	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"4"}	Understanding the zones, especially if you are not from this area is a nightmare. Remove the advertising on the side of the meters and colour code the 2 zones and include a map. This will be even clearer than a number 1 and 2. The time the meters take to allow cash payment is beyond ridiculous and there have been times where it has taken nearly 5 minutes to access the meter because 2 people were in front of me. We have paid a lot of money for a program that runs as well as windows XP in comparison to today's computers, it is slow. For these meters to work successfully, we need to enter the number plate and then be able to insert the money, no lag time. Other meters in other towns handle this so much better than what these meters do. How did we ever come to the decision that this system was good for the Horsham residents? Further to all of this, I absolutely agree that the first hour should be free. If we went down this path, the rate for parking could be increased to help subsidise this time but by doing this I am sure that the general public could be convinced this is a good thing for Horsham. If we don't do something about the current meters, revenue will drop dramatically because everyone is going to either not pay, or find free parking spots a little further away. So, there are 2 things needed. 1. Easier and faster meters, more clearly labelled. 2. Change the rate for parking to entice people back into the CBD. The only other thing that could be done would be to reinstate a meter per parking spot, but from what I understand there is a contract in play here which would inhibit a change like this, so we are stuck with these poorly thought through meters. Good luck with this problem, you are going to need it. Thank you and I hope this feedback can be used to help find a true solution to this problem.
141	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8"}	Regards. Andrew Dumesny Horsham is not big enough for 2 zones. First 30 minutes free would be great for those quick stops

140	Once a week	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
142	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	To difficult for elderly persons to use.. there has been no education in how to use correctly. First 30 minutes should be free for all...
143	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	Tried to use credit card. Only option available was \$3 and I only wanted \$2.Also to slow.
144	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	

145	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
146	Once a week	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6")}	
147	Once a month or less	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I never shop or park in the CBD any more because of these parking meters, always park in free zones and walk, take my money elsewhere to spend.
148	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Overpriced, slow, too far apart, stops people from shopping in town. Ballarat has the first hour free and can transfer remaining time to another parking space.

149	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1"}	Should be per park not per car. Used to be able to use the left over time from the last car but now you are making more money off us
151	Every day	Male	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5"}	
152	Once a month or less	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
153	Once a week	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	

155	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
156	Every day	Female	60 or older	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	Bi-Laws officers should be more visible (ie Fluro Vests). Knowing they are on duty would make people more vigilant in using the meters and less conflict re parking fines etc.
157	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	
159	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	I have no issue, I find app easy to use and convenient..I moved to Horsham 12 months ago and I'm discovering people don't like change in this town.i don't think they k ow how lucky they are to live here .I didn't want to number above as I really have no issue...

160	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")	I am 30 and struggled trying to find a meter to put a coin in because the app is sneaky and won't take just ten cents to run into a shop. How are our elderly or disabled people in particular supposed to navigate the screens? The demographic down the street during the day is older and yet the new meters are not appropriate. Give people 10 minute parks for free to run into a shop. I shop online now because parking is too much of a hassle / can't get a park anyway since the trees got added and waste precious space. CBD is not the place to be and that's unfortunate for local businesses.
161	Once a month or less	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")	Use the app cause it's too hard to use the meters. But hate all the notification emails I get. Pain in the bum if you're in a borrowed car and can't remember the rego by the time you've walked all the way to the meter. Screens hard to see in the light. Literally keep having to pay like 10 or 20 cents because I'm ducking in and out in 5mins. Was a lot easier to just whack a coin in the meter for the quick trips.
162	Once a week	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	Nowhere near enough disabled parking spaces. Hard enough to get around in a wheelchair let alone having to park so far from where need to get to.
163	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")	

164	Every day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	First hour free and remove the zones. The multiple transactions on my bank statement is annoying
165	Every day	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"}	It's not clear on how to select all day parking on McLachlan Street through the app or on the meters.
166	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	Prior to the implementation of the new parking metres, Wdeea Horsham, community was not educated on how to use the devices. It is very important to consider our ageing population as they are not up-to-date with modern technology. It is terrible to see an elderly person walking in to toy world to ask for some assistance with the new meter system when she returns to her car, there is a fine implemented on it. Yes, I'm talking about an 90-year-old lady with a walking stick, very frail and has paid her way in life, and this is what she receives because she endeavoured to do the right thing by our government!! She probably drove around to the council and spoke to the receptionist there, and they didn't know what to do about the situation, and because she felt so intimidated by the receptionist she paid her way. There was no empathy respect to Dodds this 90-year-old lady by the employees of the Horsham council. The other concerning thing is the meters aren't working accurately when there is no sunshine the metres do not work they go into a dormant mode therefore we cannot park pay for our parking, and yet we still get fined. The other thing that is an accurate with them parking meters is that when you pay your coins into the meter you end up receiving your monies back constantly and yet you haven't paid for your use of your parking bay. These parking metres should be like the ones in Ballarat where you pay for a ticket and allows you to go anywhere in Ballarat within a two hour period that to me would be more financially beneficial to our residence of our community.
167	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Should have had more community involvement and research before purchasing Parking fees are also now to expensive

168	Once a week	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
169	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1"}	I support the need for parking metres but do not support the increased amount of parking spaces that became metered with the upgrade. Working in the CBD parking is almost untenable for all day parking without a significant monetary cost to a worker. Perhaps decrease the amount of spaces that are metered and go back to a mix of metered and no charge 2 and 4 hourly.
170	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	My husband was recently fined as he downloaded the blinkay app to commence his parking, his app metre was running as he was notified of being issued a fine. It's extremely rude of the parking officer to be out issuing fines, standing in-front of the metre while people are downloading the app to 'do the right thing and pay for parking'. It's a clear sign that Horsham council is about revenue making and not about listening and helping the locals.
171	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"2"}	

172	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	On many occasions i have rended assistance to the elderly as they dont know how to use, cannot walk the distance to the meters etc.. not much thought was given to the elderly when this was bought in, or to anyone really to have 2 zones in our small main street is silly. We should have at least the first hour free. To go do the Bank, then the Post Office, you are chasing meters, which is as short as 5 minutes each place mostly. You need to consult the businesses that are trying to make a living, as well as the customers. There seems to be a lot employed at the Council would it hurt to walk around the streets and ask the people do a survey etc.. for a week or two everyday to get some feedback from the people out and about. Most of the elderly dont use computer to fill this out or even own one
173	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Waiting in line at metre with others when raining,then getting wet waiting for others and myself trying to work out how to use.
174	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	This is especially difficult for the elderly. I have assisted so many elderly people as they have no idea what they are doing and the screen is too hard for them to see it properly with reflections/too small.. they need to go.
175	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	There is not much option for free short term parking i.e- 30mins or less. But this would be resolved from the removal of parking meters in general. Even with the slow meters being put at 6, it is still a big problem.

176	Once a week	Female	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	Really inconvenience when you have kids and have to walk half a mile to put money in !!
177	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	They are so hard to use I hate shopping in horsham now
178	Every day	Prefer not to say	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	they're especially inconvenient for those that are down the street just to run errands- it is quicker to go into wherever they're going and completing their task than it is to stand around and waiting for the machine. they were never a good idea and should have been a community vote to place them throughout the whole town.
179	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	The parking system is ridiculous. The community should be able to park all day everyday without having to pay. Members of the community should not have to walk kilometres to work, potentially causing safety risks for those who work in the afternoon and then walk in the dark their cars because there is no all day parking. A rural town is suppose to take care of its community members, not exploit them. All parking should be free!

180	Once a week	Male	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5"}	Need more all day parking
181	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
182	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	Why do we need parking meters anyway I think council gets enough revenue now, with the rates going up. But if you have to have them..then first 30mins should be free. That way there would be more movement of vehicles .
183	Every day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	Difficult for the older people or people with a disability that don't use technology Too slow between screens Should of had machines that print tickets to display in windows Or simpler machines where you just type in vehicle registration or have someone walking to offer assistance.witj the meter Need to improve the town to attract business not lose business

184	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	["Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"]	
186	Every day	Other	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	
187	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"]	It's ridiculous what the council have done. There was nothing wrong with the meters we had. What a waste of money spent to get them. Ballarat have 1 free hour of parking yet Horsham still have to pay. It's ridiculous and our retail shops are suffering as no one wants to go near the CBD because of these meters. The poor elderly can't operate them & I've heard when they go into a shop to get change to try & use the meters they then return to find they are getting a fine!Get rid of them!
185	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"2"]	As a mother with young children I have found several issues with the parking in horsham which I find very important: - the two zones are not necessary in a small town. At least once a week I head into town for lunch and an afternoon shopping with my young baby. If she is asleep in the pram I shouldn't have to load her in the car to move zones just because my 2 hrs is up. I should just be able to keep paying. Better to stay and pay then head home! - as a parent with young children attending st michael and John's primary school the meters have been hugely inconvenient. Many cbd workers are using the free parking around the school as it is now the closest to the Main Street. This makes it extremely difficult to get a park at school pick up time. Sometimes making it a late pick up or parking a distance from school and walking- often all that is available is a metered park in McLachlan street. Meaning I have to pay to pick my son up from school?? - the meters are very slow and clunky to use. - parking is expensive for such a small town. Much better when it was \$1 for 1 hour.

188	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	It would be great if the council could implement something like the first hour free then pay from their. it would allow people to move around a little more freely (especially the elderly)
189	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
190	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1")}	working in the CBD near may park there is NOT enough all day parks for workers in the area. the ones out the back of uniting, are filled before 830 by all main st, McLachlan st coles and other workers come lunch time people who attend the sports use them which leave all day staff unable to park. as well as our agency travel out of town to see clients and require all day parks
191	Every day	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	How much consultation was done with the retail sector prior to the decision re the new meters? To me it seems you're only helping the move to online shopping by making local shopping more difficult. Personally I support the new meters - I've saved about \$5 a week that I put into the old meters - and I'm getting more exercise walking everywhere from where I park in the free carparks. (I'm being facetious)

192	Once a week	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Horsham doesn't need meters
193	Once a week	Male	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Should atleast be 1 free hour a day like the bigger towns have. Also should be a grace period at the start so people aren't still getting fined just walking to the meter
194	Every day	Male	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	Outside of my top three responses, none of the above were really relevant to me. I do believe that paid parking is required, however the first half an hour could be free. Longer term parking for example the all day parking that was previously 20c per hour should be reinstated. It's too expensive for people parking on those side streets in the CAD for work. We have found school pick up is really tricky following the changes due to people parking and walking to work from out the front of schools, and where we generally would to pick the kids up. Anyway, I understand the need but the cost is probably slightly high and the first half hour should be free. Give that to Horsham people and maybe there won't be as much carry on. Cheers, Josh Koenig.
195	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

196	Once a week	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"}	
197	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	The first hour should be free
198	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5"}	Meters should give you the option to add time, and then tell you how much it would cost, rather than adding money and it telling you what time you've paid to.
199	Every day	Male	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	It's a shame that parking is paid in Horsham. It is number one complaint from out of town visitors...even large city like Ballarat had free 1 hour parking along Sturt street to encourage visitors to support local businesses. If anything it should be only paid along Firebrace street

200	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
201	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	10c for 4 mins, by the time the parking metre works, I could have been in and out of the store. I try not to use the street now and walk as it costs too much and have heard of people getting fined while trying to pay at the metre. Disgusting
202	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I own a small retail business, and for the past three months have been seeing a lot less customers, by 3 0clock everyday its isn't even worth staying open. NOBODY wants to use the meters. I believe there should only be one zone and the first hour should be FREE. It would be interesting to see if parking was made FREE for maybe the month of October, if it made more people come into our retail shops (if people stay away, Horsham will loose more shops, there are enough empty buildings already)
204	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")}	The parking is horrible. I try to find free parking as it is an absolute rip off. First hour should be free to encourage people to visit the shops in the street. the Main Street is so dead, never many cars around!!

203	Every day	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")	Whilst we the community didn't want this upgrade you insist we are stuck with it. Your design is flawed all meters should be positioned in front of the disabled parks first and foremost - it's called disabled parks for a reason those ppl cannot walk well or promptly to the meters. You scare the elderly who have to use them bc it's too hard to understand. You jump and book people as they are making their way to the meters no grace is given - you are becoming the most dangerous council for a town - you are killing our city centre, you don't listen when we say no, all you do is spend spend spend and wonder why we are unhappy. These should never have been installed, they should be removed promptly and nothing put in their place - it would improve flow and use of our CBD just look at other towns without metres - their towns are bustling and natural flow down the streets occur because everyone honors the overall time limits given in those areas. You have lost your way - you are not for the people of this town. It's time to step up and listen. Get rid of the metres! And show us good faith that you are listening.
205	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"3")	the meters are too slow and there is no option to just pop money in if you are going into a shop for 10 minutes. There are no options for people in the city centre for parking other than to walk blocks. Then if you need to go somewhere during the day you can't. There is only 1 meter on either side of the road in Pynsent street between the roundabout at Firebrace street and the roundabout at Urquhart street. If using the parking system, \$3 for 2 hours is too expensive and you can't extend further than 2 hours unless using the app.
206	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")	
207	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")	Working mum with young kids...No Free Parking (or not much) within cbd. Where do people who work flexible hours park? If i start any later than 9am and leave to go home for lunch, I cannot get a park anywhere near my work or if so it is only 2 hours and metered at THREE DOLLARS AN HOUR?! Working mum with young kids... i have to come and go from work regularly during the day so parking a mile away cuts in to time for me to work and make money to live.

208	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}	
209	Every day	Male	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	I work for Grampians Community Health. Longer then 2 hours of parking is required. Work for 7-8 each week day. Along with 30+ other staff. Community health workers shouldn't have to pay for daily parking
210	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	Far too slow and often do not register card transactions!
211	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Max of 2 hours per zone is NOT long enough, eg if a lady was at hair art for 2 hours getting her hair done, and then wasto move her car too meet friends at the Exchange for lunch they are both in Zone 2 therefore unable to park in that zone

212	Once a month or less	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Will avoid the meters, even if it means I don't get what I need. Especially in the Main Street.
213	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
214	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	I don't like that you can't just slip 10c in to nip into the post office to check the PO Box. They are slow to wake up and you can't actually see the screen when wearing polarised sunglasses. I'm happy to pay for parking but the meters are spread out and are no longer convenient. The old ones also had an app you could use, as well as just pop in a coin. It seems a huge waste of money. Also it used to be free to park in front of Bunnings now that's a 2hr parking zone, given the Bunnings car park is so small and difficult to navigate i fee this is very unfair.
215	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Extremely difficult for elderly, people with small children, visitors. Should be a few minutes free time just to post a letter or drop something off etc. should be more meters in each block. Zones are confusing. Different for people to attend the theatre or town hall for a function during the day.

216	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	I work in aged care in the community, and are constantly taking elderly people down the street shopping. It is a big inconvenience that I have to take their precious time to walk down to a parking metre, and wait for the queue to put money in the metre, to go into a shop for 5 minutes. Last week I was helping my elderly client into the shop, and by the time I got in and went on my phone to put money in the metre on the app, I had a parking fine.
217	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	
218	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	Find other ways to make money. Parking fees aren't needed in a small country town
219	Every day	Male	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	It is very hard as I work in the city center and have to park so far and usually its raining and it is so hard to go to your job. and if sometimes we park more than hours. you get a fine as well. it is so hard and expensive. And I would majorly suggest that the people who issue fine or people who are responsible for the parking meters in Horsham. should not have parking premises at there workplace and should walk 200m in rain and then describe there experience. disgusting parking system/

220	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Daily I see elderly people struggling with these meters, or like me mothers with young children. Ducking in somewhere for 5 minutes and it takes longer to operate the meter
221	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Today 3 of us lined up to use the meter and first person had no idea. I gave up and was back in the car before meter was free
222	Once a week	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	These parking meters are a joke and show how money hungry the council is
223	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	

224	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4"}	All of the above are of concern to me except happy to pay meter as we had before. Why is it that an extra letter is added to my rego when I enter my number and of course have to re enter mine again taking extra time , someone could be waiting or be booked in the meantime
225	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	I think with the large amount the ratepayers pay in rates we should not have to pay additional fees for parking & fines etc. Rates have once again gone up and with the increase on most houses valuations the council should be drawing plenty of income.
226	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	For business owners, it is another unnecessary finance being paid to the council when we already have to pay multiple other permits. I was told I needed to cart my stock from 2-4 blocks away, and park there of a night and carry my sleeping daughter there late at night. Not a chance.
227	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4"}	

228	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Paid parking is not needed in Horsham as other areas such as Mildura had them and did not work and not viable.
229	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5"}	Takes so long to put in coins on the occasions you just need to pop into a shop. Hard for the elderly/those not tech savvy.
230	Once a week	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Parking metres have a huge negative effect on local businesses
231	Once a week	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	

232	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
233	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	There should only be metres parking in the main street and the first hour free. It is very unfriendly. I moved from a large regional town in Tamworth NSW and they only had main street parking metre and not many in the lateral side streets. When I moved here I got booked straight away that was 30 years ago. I AM STILL DISGUSTED WITH THEM.
234	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"2")}	
235	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	I am bewildered by the poor execution of the new parking system, especially when other larger cities such as Ballarat have had better, more comprehensive systems for a longer period. The lack of a free first-hour is very disappointing, the increased parking fee for a smaller town is infuriating, and the decision to split the city into two zones is unnecessarily confusing. I can honestly say I avoid the CBD now, I spend less time there when I do go in and visit less businesses because of it. Parking is not the way to raise revenue in a struggling small town with an actively dying CBD.

236	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Nothing wrong with the old parking system. Should have left it alone. Most people who are only going to be 5-10 min would put money in the meter and walk off now it takes longer to pay for parking than it does to do what we need in the shops
237	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	More all day parking for workers would be beneficial. I think there needs to be some form of permit system here though as it is amazing how many people park in the all day parking to get free parking. Maybe businesses need to apply for these on behalf of workers?
239	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Parking should be free to encourage local shopping. The meters are cumbersome and hard to understand. Staff need to have designated spots to parked all day.
240	Every day	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	The app is very easy to use and very convenient. I don't need to worry about keeping change in the car any more.

241	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"5")}	
242	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
238	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	All of the above are a problem, inconvenient confusing and time is wasted in getting in and out of shops by chasing down and feeding meters especially for young mums and the elderly. We are turning tourists off coming into Horsham not making our city a welcoming tourist destination. Council need to listen to the rate payers. Our businesses are hurting.
243	Once a week	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

244	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
245	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Yes have parking limits but the paid parking is ridiculous for a town like horsham. (Traralgon a much busier, more vibrant town with only 6000 or so extra population has \$0 parking for the whole town)
246	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	As a worker in the CBD it is difficult to find all day parking anywhere, I used to be able to park along the street out the front of work in 2 hour parking and move my car, it is all metered. I have heard so many complaints from elderly clients coming to see me that find it too hard to use and the distance to walk down to the meter is too far.
247	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	It would be nice to see free parking for 1 hr and then maybe charged after that Thank you

248	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	["Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"]	I feel it would be beneficial to have a good look into what other councils have done - totally abolishing metered parking. They researched the costs involved in having meters eg wages, maintenance costs and costs of admin distributing and chasing up fines etc vs money made from meters and found that they were spending more than they were making. I would love to see our council make a decision that would benefit the community as a whole and give back to your community by taking away meters all together!! God knows you could use the brownie points.
249	Every day	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	["Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"]	
250	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	In the question above, if you use more than once a week there is nothing to tick, but I don't use everyday. Old system worked much better. Less confusing. The money to upgrade to this new system was a huge waste of money. Ballarat offer first hour free, other towns have no parking fees at all. It is sad to look down Main Street & it looks so empty of cars. I've lived in the area all my life & I'm truly disappointed with the new meter system. I've not heard any good comments at all.
251	Every day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	["Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"]	I feel having these meter's when there was nothing wrong with the previous electronic meter system and app that is widely used across Victoria and metro Melbourne is simply a waste of resource's and money to implement this system. People widely walk up and walk away from those meter's and for elderly such as my grandparents simply don't use the main street now because they find it too difficult and rely on the rest of the family to shop for them.

252	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1"}	Honestly it's a pretty easy system, it is a bit hard for people who work and need parking longer then 4 hours. I think the car park behind the news agency should be longer parking for workers in shops and restaurants.
253	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	I understand the value of metres however they are so time consuming when you just need to quickly pop into a shop for 5 mins. Particularly if it's several shops in different areas. Businesses down the street will lose trade.
254	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	
255	Once a week	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	these new parking meters have just made life a whole lot harder for those who do not use todays technology. It was an unnecessary move on the part of the council and a huge waste of funds!!!!

256	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
257	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I work in this town, I shop in this town and I pay rates in this town. I drive on some of the worst roads full of pot holes but see money spent on crossings and speed humps??? Now you also expect parking fees. I realise council's use this to generate income. Perhaps a good look at spending and saving rather than triple dipping.
258	Every day	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Major country towns do not have parking meters, they encourage residents and travellers to support the local businesses The closure of the tourist information centre and its current location at the Arts Centre would have to be the most stupid and illogical decision our Council has ever made.
259	Once a month or less	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	It deters me from shopping in Horsham

260	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	I tend to not go into shops now unless I need to. Before the new parking meters were installed I would gladly get out of my car go to the meter put my money in and then walk into the shop all within 20 seconds. It's now not worth doing as it takes too long. I think having 1 hour free parking would be a good option for the community and struggling businesses.
261	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
262	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Can't read the screen when the sun is shining on it
263	Once a week	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	I am choosing to do my shopping/business online or elsewhere. Most other people I know are also avoiding the CBD whenever possible.

264	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7")	There absolutely terrible! Can we go back to how they were before with money and the meter at each car!
265	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8")	
266	Once a week	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"3")	<p>Personally, most of these options rate as a 1 then 2.</p> <p>So, there is a massive flaw with the new parking system. Why it was changed in the first place, beyond me.</p> <p>The new system is frustrating to understand especially if you are elderly or out of town visitor. The distance between the meters is somewhat some questionable. Example - Pynsent St - you have an appointment at Power and Bennett, you either must have the app on your phone or walk down to the meter, pay and then back for your appointment. Possible could have put a meter at Wades which have helped the situation, although not entirely but it would save someone with mobility issues/elderly who don't have access to the app, to pay for parking.</p> <p>While we are speaking of the app or even using the meters, they are slow. As mentioned, if you are wearing polarised lens, you must take your glasses off otherwise you face a black screen. Let's hope you don't need the glasses to be able to read. Weather is another issue especially if it has been raining. The screen doesn't always register. The screen and app freeze and crash. It's a slow process. Hopefully you can remember your number plate as you must enter it. If not, then you face the walk back to the car, try to remember the plate and then try again the meter. Again, distance is an issue here depending on where you have parked.</p> <p>Zoning - WHY???? I don't understand why we had to have 2 zones. Apparently, you can pay for time in 1 zone and be able to move around that zone freely. But to enter another zone, you have to pay for parking again. There is no need for zoning whatsoever. Your zones are restricted to 2hr parking and then you are forced to move your car to another zone or off-street parking for 30 minutes before returning to the zone. You cannot extend your time above the 2hrs in a zone either. So, if I'm at an appointment that takes longer than the 2hrs, I must stop my appointment, move my car and go back to the appointment to continue unless I manage to find an available parking spot in off-street parking close to my appointment.</p> <p>The next issue is the fines. You have no grace period if your time runs out. I witnessed one person who was trying to top up their time on the phone and because she didn't make it in time, she got fined. Does this mean, if you are waiting in line to use the meter, are you going to get fined? One person tried to dispute this as it has happened, they were told by the ranger "you have parked here for too long?" They had only just pulled up and were waiting for the person to finish at the meter. Hate to imagine what would happen if there is a line of a few people waiting.</p> <p>Meters need to be marked a little more clearly. Even for those with pretty good eye sight, they aren't always easy to spot. Kinda need a big neon flashing sign on some of them.</p>

267	Every day	Male	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	The fact that we have rates rise every year saying these are not paying for themselves. Ararat city council hasn't had rate rise in the last four years, so clearly they are doing something right. The parking meter are not even serviced by locals some body has come from Melbourne to move the solar panels which is joke because they could have sun tracking. Create local jobs? Not when comes to parking meters. These are a joke and will be changed again in five years. You should be ashamed of them because clearly they are costing the rate payer money. Not impressed.
268	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	If you're savvy and have the app, paying for parking is fairly simple. But I feel for the older generation of visitors to our town who don't use the app because the parking metres are difficult to use. Hard to see in the light, slow etc. I feel like we are getting pretty ripped off for parking in a small rural town, it's turning people off supporting our local businesses and putting people from outerlying areas off coming here.
269	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	
270	Once a week	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	

272	Once a week	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
271	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
273	Once a month or less	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7"}	It would be good to have one hour free like they do in several other cities given that Horsham is a rural city with lots of country people that are not used to paying for parking. This would help people get used to the system without actually having to pay for the first hour. I guess the question is, is it revenue raising or is it to keep parking moving in the centre of town? I live out of town and would be more inclined to park in the main street if I didn't have to pay for the first hour. The only reason I haven't used the new metres is, I haven't taken the time to learn yet. Each time I come shopping I'm extremely busy to get all my work done. I usually move frequently and don't stay long. The longest I would park would be in the Kmart parking.
274	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Not easily accessible by people with a disability Too expensive to park in horsham paid parking zones \$1.80 per hour Business are losing customers due to pid expensive parking.

275	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1")}	The parking meters are a huge burden, particularly on those who work full-time and do not have access to free all-day parking on their block. There needs to be more free/all-day parking areas, or the introduction of weekly/monthly permits for a small fee to enable workers and business owners the convenience of parking on the street at their workplace for longer than two hours at a time where free/all-day parking lots are not in close proximity to the building or are full.
276	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Don't have parking metres. We are travelling and the towns that don't have parking meters is great.
277	Every day	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I refuse to use them. I don't do the electronic rubbish and now stick money on my windscreen and risk it. Absolutely useless.
278	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	When going into a store or likes of the post office, by the time you put the money in the slow meter you could be in out of the store. I have met people from Adelaide who have told me we have to put money in meters in Horsham because they book you & that has happened a few times, I've helped them with change & to put the money in.

279	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1"}	Need more parking >2 hours for workers where parking lots are not close by or are full. Perhaps introduce a permit system at a discount for those parking/travelling in the course of business duties, to park in either zone during work hours for any amount of time necessary for work attendance or activities.
280	Every day	Male	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	
281	Every day	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Old age people find it so hard to park then have to walk long distance to use machine
282	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	

283	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	I used the metres when first installed with coins. I followed the instructions and the prompts but it took my coins without giving me any parking time. I do but wish to use the app or my credit card for parking. I have decided to park elsewhere and walk instead of using the metres. I have had many people ask me for assistance with how to use the metres to which I reply I am not familiar as didn't work for me. Elderly people are very frustrated. I have used the metres in Ballarat and they offer first hour free. We could consider this for horsham.
284	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	I am not able to work them. I have an Acquired Brain Injury and severe back pain. I usually only park for 10 minutes at most.
285	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
286	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Maybe first hour or 2 hours free like other cities much smaller than Horsham. Mildura has no parking meters...helps for tourism. People will by_pass Horsham if getting fines. I saw 2 parking officers booking cars in the main street when there was a huge basketball tournament on that weekend. Not a good look for visitors who may be confused about our parking laws.

287	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Would be good to have a free half, or one hour.
288	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Horsham does not need parking meters and is driving visitors away from our town. The meter officer is rude & booking people as he watches them leave their cars. Very sad for Horsham & local businesses
289	Every day	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	I use app so not really a huge issue but I do observe people totally confused and the distance between meters is terrible for old and disabled.
290	Every day	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"2")}	We should be trying to promote shopping locally , surely the new meters have discouraged this

291	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	For the elderly and the not savvy with modern technology the new meters definitely not suitable. Time is wasted at the meter filling in required info and money not accepted most of the time Ballarat have the 1st hour free parking which encourages people to shop locally, Horsham would benefit from same encouraging people to visit the city centre which is not happening ATM.
292	Every day	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I do not see the need for pain parking in the Horsham CAD. If you wish to create churn, you can make some areas shorter zones. For example, outside the Post Office to Tasty Express could be 15 minutes. Other areas could be 1 hours and other 2. It would not be hard to work out and manage. The local laws staff could undertake targetted enforcement.
293	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Very hard for the elderly, my mother in law now parks in coles and walks everywhere at 75 because she doesn't know how to use them and finds them very confusing. Should have stuck to the old metres or none at all.
294	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1")}	I work at Earles everyday, since the new parking meters have been put in I am unable to park anywhere that is all day because everyone is now parking in the all day parks simply because they refuse to use the meters. This makes in extremely difficult and EXTREMELY frustrating, there is simply not enough car parks for people that actually work all day in the shops! My father is also 70 and is unable to walk far at all,he can't use the meters simply because he can't walk the distance to get to them, because of his older age, he doesn't understand technology and becomes very confused. Im 20 and i even find it difficult, I've got a fine because I ran into a shop to get money for a meter.

295	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{ "Meters are too far apart ":"4", "The two zones are confusing ":"5", "The meters operate too slowly":"3", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"7", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8" }	
296	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{ "Meters are too far apart ":"2", "The two zones are confusing ":"4", "The meters operate too slowly":"1", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7", "Meters are hard to locate":"3", "Paid parking is not needed in Horsham":"8", "Not enough parking beyond two hours close to city centre ":"5" }	My parents are elderly and find it difficult not only to operate but also to read the parking meter depending where the sun is. It is also difficult for them now to walk longer distances, so they like to park close to the shop they are going too. Which usually means they need to walk a distance to a meter. Also my mother suffers with the shakes, so finds it very difficult to get the car registration number into the machine. Mum has on a number of occasions put in an incorrect registration numbers because her shaking has been bad and has been unable to get her correct one in.
297	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{ "Meters are too far apart ":"4", "The two zones are confusing ":"3", "The meters operate too slowly":"5", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"6" }	As above, when having to run errands that require going in and out of multiple shops, it's silly to have to pay for parking for what could be 2 minutes. We are a small town and we pay extensive rates, why can't we have free parking for up to an hour everywhere? You would ensure more people using the CBD and then people who are supermarket shopping at Coles could actually use that carpark.
298	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 2	{ "Meters are too far apart ":"5", "The two zones are confusing ":"4", "The meters operate too slowly":"6", "Instructions are not clear enough":"3", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"7", "Not enough parking beyond two hours close to city centre ":"2" }	

299	Once a month or less	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Get rid of them! You scam us enough and take enough money from us! I don't see anything good come out of paying for parking!! What do you actually use the money for??
300	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	The whole town is saying the same thing. I'm yet to meet a single person that agrees with the new parking, let alone any paid parking in a town like this. But I guess we'll just have our rates increased even higher if you take away paid parking 😊
301	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7"}	I avoid the city area as much as possible to avoid getting fined. If I can't get a park near a meter then online shops get my business instead. Great idea with new parking system but very poorly planned and executed. In some parks a passenger can't open their door to get out because the meter is placed there. Horsham is losing its charm with inconvenient parking and ridiculous speed hump/crossings everywhere, it's not a great place to shop anymore.
302	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4"}	

303	Every day	Male	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	Clients of my business, many of whom are elderly and infirm have to walk a long distance to find a meter. The nearest meter is not visible from my business. Many older people struggle to use the meter or the Blinkay App. Anyone dropping off or picking up documents from my office has to walk a considerable distance to use the meter only to spend a few moments in our reception.
304	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
305	Once a week	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Spend more time on the parking meters than I do in the shops no need for meters in Horsham they are ugly and course bad will between shoppers HRCC
306	Every day	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Either remove meters or provide a 30-60 min free parking period like other towns have done. The current system is not sustainable.

307	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	I'm disabled and getting to the meters is way to far apart now so I have stopped using the Main Street for anything I have found it easier to buy on line and I only use the supermarket for food lately even meat haven't been to my butcher in months even my medication is bought online now And as for the seating area taking up car parks it has to be a joke they look so shabby and cheap my family all live in the city and they said they would be too embarrassed to sit in them why did we need to get new parking meters and put use rubbish that was found in the tip to (decorate)the street council are just wasting taxpayers money on unnecessary things
308	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	It's a joke on a rainy day. It's time wasting. Not good for the elderly or people with poor eyesight or mobility issues. I keep out of the paid parking area when I can.
309	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	I live in dimboola and always attempt to support local dimboola and horsham. With the new meters and hearing about all the issues I have been avoiding the Main Street of horsham which means not supporting local businesses. It is easier to shop online than bother navigating those meters.
311	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")}	I don't park in the main street. If I need to go there I park in Coles.

312	Every day	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	As I work at a local business, the parking meters are stopping customers from coming in. As a worked, I'm blessed I start at 6 because I can get a free pack, however not all of my coworkers are able to do the same and have to struggle to find a park that is free. As for the whole, you need to leave for 30 minutes before you can park in the same spot again. We are also a delivery company, how are we suppose to navigate this? It's not fair on business in the catering industry. Parking costs have gone up by a dollar, which is also stupid. How do you expect people to come and shop locally when you want people to pay that, but then have to move to a different zone after the 2 hrs. I'm sorry, but I do not agree with the Horsham parking meters.
313	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"3")}	As a business owner, where paid parking is located, I am not against paid parking, however I feel at least first 30minutes free should apply. I have had to wait over 15 minutes whilst older people were working out the meter. I also feel the fine is extreme particularly as it is well known the cost of living crisis we are experiencing. This would be detriment to the psychological well-being of someone struggling, particularly older people. It is a little harsh to also expect that having an aging population, that an app is an appropriate alternative to pay for parking. Thank you for allowing feedback on this issue, it is appreciated.
314	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
315	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Towns without paid parking have much happier visitors

316	Once a week	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	
317	Every day	Female	60 or older	Yes	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Let's make our beautiful city thrive again, as it once used to. It is slowly dying and this is not helping one bit. Gone are the days when you had to drive around the block several times before you could get a park. It's becoming a ghost town ☹️
318	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	I feel the first 10 -15 minutes should be free to quickly duck in and out of a store, for example to collect a pharmacy order or purchase a ready-made drink from an eatery. It can take longer to pay for parking than the time spent away from vehicle. This has me prioritising businesses close to the large free carparks such as Kmart, Target and Coles etc. Therefore, this disadvantages the businesses in and around the main street from getting my sales. It also discourages visitors and locals who can just avoid the area and shop elsewhere. It's easier to go a fast-food store than navigate parking fees/machines to attend a cafe. Our main shopping area would be more vibrant with activity if parking wasn't such an issue. It also discourages visitors and locals who can just avoid the area and shop elsewhere.
319	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	

320	Once a week	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 1	["Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"1"]	They are incredibly complex, and it is madness in Horsham that we have so few extended car parking spots.
321	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"]	
322	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"]	
323	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	["Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"]	Ridiculous!!! Let's stay a country town and abolish meters. Many times I park just to run in and out of a shop in under 5 mins yet I have to pay for longer. And please...don't start me in the rubbish collection service or I'll run out of writing space

324	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Paid parking is alot harder for older people . And silly if your only there 10 min to pick somthing up
325	Every day	Male	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	All day parking as been increased from 0.20c per hour, to \$1.50 per hour in the McLaughlin Street block. A little more give and a little less take from HRCC would be nice!
326	Once a month or less	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"5")}	Not enough disabled parking. Free parking for people with a disabled permit - unable to park in free parking because of distance to shops.
327	Every day	Male	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	Two zones limits movement rather than promotes as it's easier to stay in one place rather than move and pay again. Even with the app that is not the quickest anyway.

328	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{ "Meters are too far apart ":"5", "The two zones are confusing ":"4", "The meters operate too slowly":"2", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8" }	I am opposed to the new meters as they are exclusionary to members of the community, particularly the elderly, who are not confident using "smart technology" and are actively contributing to increased social isolation and adversely affecting local businesses. I personally know several elderly members of the community who will no longer park where they are required to use the new meters, which is in most of the Horsham CAD, because they lack the confidence to use them or find it a physical challenge due to the large distances between the spaces and the meters. Before the new meters were introduced, I was concerned that my elderly father who is tech-illiterate would not be able to use them. I raised this concern during an information session to a council representative and I was reassured that they would be easy and there would be plenty of assistance provided when the meters were rolled out. I have not seen any council staff providing assistance on the ground but I have personally been approached by older members of the community for assistance. Personally, I think it no longer makes sense for Horsham to have paid car parking at all as the cons outweigh the pros. These days, local businesses are competing with online retailers - and losing. Council should be making every effort to support these businesses and encourage people to shop locally. Introducing free car parking would be a great start. Paid car parking is a deterrent to potential shoppers and disproportionately affects individuals from disadvantaged backgrounds with lower incomes who are already grappling with significant cost of living pressures. Council should listen to their constituents who they are supposed to represent and completely scrap the meters as the negative impact that they have had on the town has been obvious. However, timed car parking spaces should remain to encourage vehicle turnover.
329	Every day	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{ "Meters are too far apart ":"3", "The two zones are confusing ":"7", "The meters operate too slowly":"6", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"4" }	
330	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{ "Meters are too far apart ":"4", "The two zones are confusing ":"6", "The meters operate too slowly":"7", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"3" }	

331	Once a week	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"}	Thank you for the opportunity to provide feedback. I think it would be very beneficial to have Council Parking Meter Ambassadors (or similar) walking the streets to assist tourists / visitors (similar to Ballarat). I feel a majority of locals are now familiar with the new system, but people passing through struggle as the meters are different in operation to other regional centres. At weekends, my partner and I have frequently helped visitors to our town to navigate the coin operation side of feeding the meters.
332	Once a week	Male	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
333	Every day	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8"}	for the older person it can be very confusing, as my parents who visit from out of town, it seems to upset them when they cant understand or see the instru ctions properly, so they look for free parking and have to end up walking which is not very fare when you are 85. maybe 1 hr free parking would work better for most people, as i refuse to feed a meter for 2 minute parking which is the majority of my time in city centre
334	Once a month or less	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	

335	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
336	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	There needs to be more options for short term parking. Most of my needs in the CAD are 10minutes or less. I tend to avoid parking on the street. I would rather park in a carpark and walk.
337	Once a month or less	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I hate them....parking should be free...and old meters were so easy to use
338	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	There should be a first 15(?) minutes free (consult with shop owners on appropriate length of time) to encourage people to do quick jobs around town but keep parking spaces available. Having two zones in such a small area is NOT practical at all. It should be one zone. The new parking arrangements don't work for people who work in the CBD area and ignores that they are possibly the largest group of people who want to do quick jobs in the CBD during their lunch break. All day parks are hard to find, and we're unwilling to give them up at lunch time to drive somewhere and have them taken, so that limits us the distance we can walk in a few minutes, which limits the businesses we can visit during our break and thus we resort to online shopping so our dollars go elsewhere.

339	Once a week	Male	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"}	Blinky is terrible eparking was a lot easier to use and a fairer payment system
340	Once a week	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	
341	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"3"}	There should be some period of "Free" parking - eg 30 minutes to 1 hour in all zones. The revised parking system does not make Horsham a Tourist friendly location. Insufficient long vehicle parking especially around May Park. Insufficient free parking zones
342	Every day	Male	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4"}	Parking is needed to stop workers from taking good parking from customers but at least the first half to an hour should be free to increase street traffic

343	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	The new meters are terrible to use I live out of town so I don't go to the areas with meters only shop at places that have free car parks
344	Once a week	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I personally think the metres are a stupid idea. The council doesn't allow the public to write anything on Facebook posts about our opinions and turn comments off because you guys know the back lash you're going to get. Some rural towns in Victoria are bigger than horsham and don't have this many parking metres, some places even allow all day free parking, horsham does not have that here. I don't feel like the communities opinions matter doing a survey like this, you won't take it on board anyway.
345	Every day	Female	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	
346	Once a week	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Total waste of money. Council need to do so much better for our town.

347	Once a week	Male	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8"}	Like Ballarat and Bendigo, there should be at least 1 hour of free parking. The new machines are really slow even when you want to put 20c cash in to go into a store for 5 minutes. It adds considerable time overall!
348	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8"}	
349	Every day	Female	18 - 30	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
350	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	

351	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"5"}	Thank you for allowing people to bring their comments to the table. We seriously need to be heard. Not in anger, but frustration will possibly come across that way. Please consider the elderly.
352	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4"}	There should be free parking for first half hour
353	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	The meters make it difficult for elderly or people like me who can't walk to far due to health. The app taking money up front is strange. There was a reason the previous owners got rid of these machines. Think about it. Also once free parking is now metered. Revenue collecting?
354	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Why can't we have a system like Ballarat whereby the first hour is free. This is an additional cost of living to an already tough economic climate for many households.

356	Once a week	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Parking meters are not a good tool to manage parking One of the few cities in Australia that uses them to manage parking The software and the meters will cost more than they make as time goes on they are plagued with problems just like miki
355	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Sometimes you just have to listen to the people. People were happy to pay on the old meters but you spent all that money on new ones and TWO ZONESWHY ??? There are far more important things required in Horsham than new meters. I know there are some upset ratepayers in this shire and they have reason to be. Why not try the normal talking approach instead of the bullying approach. Just my thoughts which by the way I do not put on social media.
357	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	Support Worker so am constantly parking in the main street to do things for clients. People are getting booked for taking too long at the meters as it looks like you are not paying.. I for one are to scared if I take to long to get money out of my wallet in case I get booked. Bloody ridiculous we should of been informed as to what we wanted not what's cheap and nasty and anything will do.
358	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	The new parking has been just another inconvenience cost to people in the HRRC electorate area. Especially since covid. We have a lot of empty buildings due to costs to business owners. Money could have been better spent.

359	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
360	Once a week	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
361	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I volunteer on a Wednesday at Horsham paws in the Main Street and have to park almost in McPherson street..people who work full time have to park further away from the Main Street since these meters were installed resulting in this.. Of interest, I overheard a conversation recently that people were being told to bypass Horsham I also pulled up in front of post office to post a letter, meter was being used and another waiting to use it, I had posted my letter and back in my car as that person waiting got access to the metre, a bit ridiculous really, would happily pop 10 c in the old meters for a quick job like that Ararat have got rid of these meters..Ballarat at least have first hour free
362	Once a week	Male	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	The metres are often too far apart and you risk getting a ticket just walking to pay for your parking. I have found myself on numerous occasions when i was waiting for someone else to finish on the machine and hoping an inspector isn't on the prowl and ready to book my vehicle. This is unacceptable and anger is quite evident within the community. Council should reconsider installing more machines that are simpler machines so people are not waiting in lines to pay for tickets. Elderly are also a real victim to these machines, i have found myself assisting the Elderly a few times.

363	Every day	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Parking meter attendant needs to have some compassion. He doesnt need to act like the leader of a communist regime.
364	Every day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	
365	Once a week	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7"}	
366	Once a week	Male	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2"}	With the app maybe payment can come out once you have finished parking, having to extend and have a payment come out everytime is annoying. Maybe the 1st 10mins free for when you only need to run into a place for 2 minutes

367	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
368	Every day	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1")}	You can't refill after 2 hours with coins. But how does the meter know I didn't move my car 2 spaces up when it's all zoned into 2 sections. If people are willing to pay for longer and shop locally for longer BLOODY LET THEM!!!!
369	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Non for profit organisation workers are being fined to park - to service the community, those addicted to substances, those who are suicidal etc. it's ridiculous.
370	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	The meters don't tell you how much it costs the consumer for any time limit. Very challenging for older people. The cost of receiving a fine is wrong wrong wrong. The fine doesn't fit the crime. We are in a very difficult financial time and this is unfair for a minor misdemeanour. Retail activity is down and they discourage people to stop over with fear of a fine. Get rid of them

371	Every day	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	Making everything online is not the answer.
372	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3"}	Lack of signage telling where meters are when they are spaced to far apart.
373	Every day	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	
374	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	If it's raining you get drenched while standing there in the rain trying to use the meter. Meters are way too slow and definitely not easy to use.

375	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	All progressive rural cities are removing parking meters. Horsham should do the the same to encourage shoppers. Employ an inspector to make sure people only stay certain time. EG 2 hrs
376	Once a month or less	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6")}	A lot of places have the first hour free. I've got no idea how to pay now
377	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	The parking meters are difficult to operate. Very difficult for the elderly computer illiterate. Too far to walk to get to the meters. Some people do not know their number plates.
378	Every day	Prefer not to say	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

379	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	
380	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	I'd rather my rates go up slightly knowing I didn't have to pay for parking in and around Horsham.
381	Once a week	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")	
382	Once a week	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	I am 22 and found it a hassle to use those large and slow parking metres. I sympathise with those that are elderly.

384	Every day	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	So many of the elderly people do not know how to use these machine they find them too hard to use. Couldn't tell you how many people have approached me to help them with the machines or to locate them.
385	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}	There is not enough all day parking for business owners and staff, especially now that people are refusing to pay for parking therefore taking parks that are all day. Elderly people that come into our business are parking in coles or finding free parking and walking longer distances because they don't know how to use the meters.
386	Every day	Male	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	Horsham is too small to necessitate two zones. Ballarat is much larger and only has one zone, similarly we should follow suit and have the first hour free, regardless of area. I don't mind paying for parking in Horsham, but 10c per 4 minutes is beyond highway robbery. 1 dollar per hour, with a max of 2 dollars per day is much more suited for the region. The parking meters themselves are only new and already outdated.
387	Every day	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	It's an absolute disgrace the money spent on the new meters and further more bullshit with the amount of which rates are charged within Horsham Rural City Council.

388	Once a week	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	I live 40 km from Horsham which is my main shopping centre. I do not want to have to go through the process of paying for parking when I want to stop for 30 seconds to post a letter or do other short term things. Some other cities in the western Vic have the first 30 minutes parking free, which is user friendly. I think Horsham could seriously look at this.
389	Once a week	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
390	Every day	Male	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
391	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	Don't think two zones are needed Have no problem with paying its the type of meters that are the problem These parking meters are slow and tedious with too many unnecessary steps Ballarat would have been a good case study to take learnings The app appears dodgy as I wanted to store my credit card details and it said "make a payment" and "submit". I merely wanted to save the details for future ongoing use - not make a payment.

392	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}
393	Once a week	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}
394	Once a week	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}
395	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"}

396	Once a month or less	Male	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Good thing there is only 12 months left, your killing the CBD. I can't see you listening to remove the meters now they are installed
397	Once a month or less	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	The cost/benefit return is just not worth the expenditure by council in installing these metres. Surely council should be doing all it can to support the business's in the city and not penalising shoppers.
398	Every day	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2"}	
399	Once a week	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	We pay enough in rates so we should have free parking

400	Once a week	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	No way I am using those meters. Are they ever cleaned. I avoid using them where I can.
401	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Since the new meters were installed and the numbers of meters were significantly stretched in area and the amount of meters increased it is hard to find longer parking if attending a movie, function or appointment. The new parking system appears to have significantly decreased the number of cars parking in Firebrace St, which I would imagine makes a big difference to the bottom line of shops in this area. We travel extensively and there are so many cities who have free parking in their central shopping area. I would imagine the \$'s made from parking would hardly cover the wages and on costs of staff patrolling the meters.
402	Once a week	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	
403	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	

404	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The parking app makes you pay first then will refund if applicable. The old app was much better where you were only charged for the time used. Visitors to town find the meters confusing. One parking zone would be much better as the two zones are painful. There is not enough parking for visitors with caravans. Moving the tourist information centre to where it is now situated was the most ridiculous decision. It is too hard to find parking nearby. Some people are unable to walk the distances now required. If I was trying to find a park in Horsham to go to the tourist information centre I would give it a miss.
405	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Sooooo slow. It drives me crazy To many steps. Definitely not aging/ disability population friendly on so many levels Who ever thought and approved this system is very very out of touch
406	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
407	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Why can't the app just charge you when the parking is completed. It's annoying having so many charges on credit card and email receipt for what you pay for and then the refund

408	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
409	Every day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	People need to be able to park and go in and out of a shop without having to locate the meter and pay which takes longer than going into the shop. It does not encourage people to use the parking available and the all day parking is full for those that actually need it for work purposes. I have spoken to many elderly people who do not know how to use the meters and then park in all day parking in fear of getting a ticket. Why spend \$500,000 plus to install something that makes \$90,000 a year. Add on the cost of meter police and the system runs at loss and does not encourage people to use the Main Street.
410	Once a week	Prefer not to say	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	
411	Every day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	

412	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	
413	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8"}	All of the above, I choose not to use these meters, if I have to walk I might as well get free parking & walk the same distance. Metered parking has been extended however the center rd parking on mclachan st outside GWM Water remains free all day parking! Total BS !!
414	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	Paid parking is a joke and the reason i choose to shop online and not support local
415	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	I have helped a lot of people with the parking meters. The change has not been great frustrating users . We need to encourage people to our town and I think this has been a backward step .

416	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	I don't find this app as easy to use as the previous one
417	Once a month or less	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
418	Once a month or less	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	As a visitor to my hometown, I do not use metered parking. In my current city, parking is free with time limits. I believe this is a much better option to encourage parking in the CBD of Horsham.
419	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	It's a disgrace the council charges for parking. It's too expensive. It makes us loose that country feel/vibe which is a shame, Friendly is gone.

420	Once a week	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
421	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	Apart from Meters sometimes being quite far away.... They are not user friendly;, hard to read and understand. I dodge them as much as I can stops me going down the street.... Too time consuming and not everyone wants to attach card to another ap that could be hacked
422	Every day	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
423	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5")}	Spend more time paying for parking that the time it takes to complete most jobs. The app is slow. Parking should be free for A period of time. Ballarat and the like 1st hr free. Lots of places in NSW don't even have parking meters. The 2 zones are too confusing. Much preferred easy park.

424	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	I think Horsham needs to get rid of parking meters all together it is an absolute joke, it takes way too long to use, the elderly struggle and no one likes the new meters. Start listening to what the community actually wants not what you enforce upon them
425	Every day	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3"}	Need first half hour free.
426	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Paid parking in a town that has significant business losses after covid is disgusting. Port Douglas doesn't have parking meters at all. Why would people want to pay for parking when they can shop online? What's the point in going into town to shop when cafes aren't open and you get fined if you don't pay for parking
427	Every day	Female	18 - 30	Yes	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"7"}	

428	Once a week	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
429	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"}	The two zones need to be one only with the opportunity to move around the whole metres area in the paid time frame. Extremely slow and to far apart. To difficult for older people to negotiate.
430	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	
431	Once a week	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	I rather pay more in rates then payed parking. PARKING BAYS NEED TOO BE BIGGER!

432	Every day	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I just want to shop. I park in Coles and walk all over town.
433	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Horsham doesn't need parking meters.. with shops having a hard time as it is.. people are not stopping to look because of meters . its a joke. horsham city council is a joke. but we have to pay someone wages right or there super.. lets not start on our rates and what you do with the money.. not much right ..
434	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
435	Every day	Male	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Ballararat has 1st hour free we you go to pay great idea when just popping into shops

436	Every day	Male	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	No issues to date for me, I find some public comments made about it seem egregiously exaggerated... Personally I find the Blinkay app better than the old Easypark app, easy to locate the zone required, simple start/stop operation. You're welcome.
437	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	A free 5-10 mins before having to pay to allow for those quick in and out jobs would make it more convenient and save time.
438	Once a week	Male	60 or older	Yes	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	Give first hour free Too inconvenient Rather shop elsewhere
439	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	Coming into town from a neighbouring rural town we have many a job to squeeze into a day, appointment's to make etc. i have found these new parking meters to be quite a headache when coming into town solo with my 2 toddler/preschool children. Where once we used to pull into the street for lunch as was easy to find park in front of a cafe, chuck coins in the metre as we go into shop, I now have to walk the kids to the parking metre, remember the rego on the car im using for the day, and after the hr to get to town the kids just want their lunch and then walk back to the cafe. I now park behind the plaza, we eat in the target or plaza complex and vary rarely go down the main street anymore. I am finding I am shopping online more for things that I used to go look at when in town due to this.

440	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2"}	There should only be one zone. First hour should be free
441	Once a week	Male	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	
442	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}	Some signs have still got old times on them. The app should pick up zones that don't require payment. I was so unsure of parking in Hamilton Street near the pool that I paid for it when I don't believe I should have.
443	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8"}	Parking meters are way to far apart and with no signage to tell you where to locate the closest one it makes it more confusing. When needing to attend an appointment and time poor, the last thing you need is stress on finding the meter and trying to work it out. The two zone thing is very disappointing, I have no idea which zone is which. I am not local to Horsham either so really feel for visitors to the town. We all need more visitors if we want to keep the businesses operating, however not being user friendly is really pushing people away. Myself included. I park in free parking mostly and walk to where I need to go, I no longer extra spend time shopping and socialising. Instead I travel to surrounding towns that have no parking meters. It is definitely not user friendly...for anyone

444	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
445	Every day	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	These meters are killing small business in CBD Horsham. People are using internet shopping more and more and no wonder when people have to put up with parking and parking fines. They are slow to operate, too far apart and fining officers have no compassion and are just waiting to pounce. Many people are avoiding CBD now due to these meters.(Me included) There will be no shops left soon, for "Horsham the most walkable city".
446	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	For ten cents you used to get six minutes now you only get four minutes. The time starts ticking as soon as you start to use it, often by the time it finally completes it's process you've already used two minutes...ridiculous! If you want to use the QR code for your receipt it can be near impossible due to the reflection on the screen. Have travelled for two weeks up through nsw and haven't had to pay for parking anywhere.... they're a bloody nightmare!... poor choice!
447	Every day	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	

448	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Extremely frustrating when you are needing short term (ie. 5 mins at the butcher or post office), you cannot locate a metre, have to walk way to far (especially for elderly and disabled), and they are extremely slow!! The first 30mins should be free to allow you to run your errands in the main Street, or we shouldn't have them!! More long term/daily parking for cbd employees, and larger businesses within the cbd.
449	Once a week	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	Horsham is an aging population and these meters are not user friendly for older residents. I use the app which is easier but not everyone can use that either. My husband is happier using the app. Other places eg Ballarat have easy to operate meters. Did council members try using these before purchasing?
450	Every day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Our rates are high enough. I feel for the elderly who have to try and get their head around it
451	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	First hour (even half hour) should be free! 2 zones not needed here

452	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	I use the app and would rather it only charge for time used rather than having to wait extra days for the credit to appear on credit card. Zones are confusing and too large - especially if doing multiple activities in same zone eg lunch at exchange followed by a movie at cinema. Visitors don't realise there are different zones and you can move between them. A lot of our elderly clients say the meters are hard to use and too far to walk to and from. Time zones near post office and banks should be shorter.
453	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Cannot see for the glare flat or
454	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Meters don't provide a welcoming environment to our city, and I don't mean aesthetically. It would be good to encourage visitors to spend in our local shops rather than on parking meters.
455	Once a week	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	

456	Once a week	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Ridiculous to want people to come to Horsham to do your shopping and then they get slugged to park. Then you employ staff to make sure we pay to park! Stupidity at its highest level!
457	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Since these parking meters have come in, I certainly don't use the CBD as much as I did previously. They are not great for older people or people visiting our town. They don't know where they are, the zones etc... they have also caused significant problems at a local primary school as now people needing longer parking are having to park near the school reducing the number of parks available at the end of the day for school pick up, causing chaos!
458	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	Why are there two zones? I visit Ararat, a similar size city and they don't have parking. Ballarat and Geelong have much better set up.
459	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	

460	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	
461	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	
462	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	
463	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Fuck them off please

464	Once a week	Male	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
465	Once a month or less	Male	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	
466	Every day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	No need for paid parking. The cost of our yearly rates should more than cover it already.
468	Once a week	Prefer not to say	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5"}	Didn't realise there were 2 zones! Is there a map in the screen? Having free 10 minute park zones close to shops like post office, newsagents, chemists would be helpful !

469	Every day	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Parking meters not required in Horsham. Not enough parks for my workplace, which is arguably needed given my job and the people I deal with.
470	Once a week	Prefer not to say	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Why are we required to touch a screen that everyone else touches? We just came through a pandemic where we were encouraged not to touch anything without sanitising our hands. Happy to use the basic coin in meter devices, but I refuse to use these germ spreaders. Also by the time I find a meter, follow the instructions, pay, I could have done my business and be gone.
471	Every day	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Council need to manage their income more effectively. Rate payers money already goes towards maintaining streets, roads, parks, etc. Charging for parking is double dipping rate payers pockets and discouraging them to use the activity district. Charging visitors to park prevents them shopping in our district when shop owners are already doing it tough. If you want to encourage people to our district, remove the parking meters. Not only does that save paying a company outside of horsham to manage them, you'll be encouraging people to spend more time in the shopping district. This will help small business owners immediately. Council spend millions each year apparently on "maintenance" however the result around town is not clear on where the money is going other than into staff pockets.
472	Once a week	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Meters are to far apart for elderly drivers and nearly impossible for them to operate .a parking fine is the last thing pensioners need to pay,many of them park in coles and struggle to walk were they need to go. They feel left behind and forgotten it is shameful that they are treated in this manner.

473	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Costs so much money.
474	Every day	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	I always use the app but am confused about what to do when I move to another park in the same zone.
475	Every day	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1")}	Get rid of the zones. First half hour free. Allow people to top up their meters beyond the 2 hr time limit. Many people are not only in the cbd to shop hop. Many people, & I dare say visitors to our city do not understand or know of the zoning & the 2 hr limit, & what happens after the two hours is up. Let alone how to operate these slow machines through to completion. My spouse has Alzheimers, but still fully licensed. Understanding the system, let alone the app is beyond him. Please listen to the community!
476	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	with a dissability very hard walking so far to a meter and then back again , when sun hits the screen very very hard to read

477	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
478	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8"}	First hour free would be most helpful
479	Once a week	Prefer not to say	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	I don't think having to rank these issues will give a good understanding of the problems. They are all issues solved by 1 thing, no more paid parking. Restricting the issues either like removing some needed car park like the one at the back of specsavers.
480	Every day	Male	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	

481	Once a week	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	There is a parking meter in front of the drycleaners shop in Pynsent Street, however the three parks in front of the drycleaners are not metered/FREE. Therefore this parking meter should be moved to be in front of metered parking spots. It is very confusing for motorists to a parking meter in front of the drycleaners shop but the sign nearby says 30 minutes not metered - which should it be?
482	Every day	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"7")}	I really feel fir the elderly, 1 to find the meter 2. To walk to it 3 to understand what they have to do 4. They have to memorise their rego It's just way to hard for them . & for the young the system is slow , and way way to far apart
483	Once a month or less	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I refuse to go into the business district as I believe that for far to long,parking meters have ruined our town.The pressure and angst of getting a parking ticket whilst trying to support our businesses is ridiculous and if you councillors have any nous between you,will rid Horsham of these business destroying money eaters.So until you get rid of them,I will not be shopping in Horsham.I sincerely hope that you take the public's feedback seriously as up until now,you haven't.Live and learn councillors.
484	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	It works well for me!

485	Once a week	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	House/land rates have jumped up 44% in the last 12 months and yet locals get no benefit. How much money do you want for nothing?
486	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Paid parking is ridiculous for people who work at headspace, community health, ndis etc having to park blocks away or take up car parks by the doctor to have free all day parking is less than ideal
487	Every day	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
488	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Through the implementation of these parking meters more and more people are now parking in the free parking behind Horsham sports and community which is behind where I work and now I'm finding it harder and harder to find a free park for work and therefore now having to pay for my parking to go to work. I believe it workers should have the right to free parks and something needs to be done with the meters as so many clients have been complaining.

489	Once a week	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3"}	Two zones are unnecessary and make things needlessly more time consuming. Would appreciate if the app was quicker and more intuitive. It's a little slow and clunky compared with others. Nil concerns with meters/locations of as I will never need one - an app is far more convenient for me. Would appreciate convenience of unpaid parking for short time periods eg 15mins for quick visits to shops. Happy to pay for anything longer.
490	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	No meter,s in Ararat.
491	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	
492	Once a month or less	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	

493	Every day	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Our local businesses are struggling after the covid thing. Let alone now facing closure as a lot of residents will not shop locally. Other nearby towns have no meters and seem to do better with people wanting g to stop and wonder through the town
494	Every day	Male	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
495	Once a week	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	
496	Once a week	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	The meters are way to slow, and ever hard for elderly people to operate. I have helped so many people work the stupid things. Bring back our old meters. To far fir older people to walk too

497	Every day	Male	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
498	Once a week	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	No wonder some businesses are suffering . We're on holidays at the moment and we have not seen one parking meter since we left Horsham
499	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	I think the 2 zones are unnecessary
500	Once a week	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	

501	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Very difficult for older residents and visitors .I know many people refused to park in Main Street .Shop keepers must be losing business .For goodness sake ,Horsham is a country town .You don't have to pay in other Wimmera towns .The council is money hungry .Metres are very hard to use .Such a bad decision made by the council .Listen to your rate players they are not happy about this and many other problems with the council
502	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
503	Once a week	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
504	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	The app is slow and the long list of small charges on my credit card is VERY annoying. It would be more convenient if the app worked from a top up system where you put in an amount and top up when it has been used

505	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	The new app charges then refunds any left over time/payment. This results in multiple bank transactions of low denomination which is a nuisance when managing banking/budget/spreadsheets. The previous app was much more customer friendly. The two zones exaggerates this issue, assuming I could remember where the zones starts/ends.
506	Once a week	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	Meters are to far apart for the elderly...entering rego number is annoying as not everyone knows their rego number or if your driving some else's car
507	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	This is very very cruel for the elderly 1: to remember their registration for a start 2: to walk the ridiculous distance 3: for them to understand how to operate when most of us younger ones dont. It should be mandatory that you are given 2 hours free parking then pay or else go back to the old ways. Horsham is not Ballarat or Melbourne or Geelong and never will be....if it's not broke don't fix it and people walking around handing out fines in daggy clothes is a disgraceful look
508	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	

509	Every day	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	To be considered elderly resident.
510	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1")}	Meters are too far apart especially for elderly When requiring long day park not any available
511	Once a week	Male	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	I don't have any trouble or issues with the meters, except that it would be good to only have a nett charge come onto your bank statement, rather than a charge and credit if you stop the parking on the ap. Most of the issues listed I would not even rank as being 'issues' but the survey wouldn't submit without numbering them all. I think only my first 3 selections are valid, the others I don't care about at all. Some people are never happy! I think we do need paid parking as otherwise people would park all day and clog up the parking for everyone else. I think that the first hour free as Ballarat does is a great idea, I use that when I go to Ballarat.
512	Once a month or less	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6")}	

513	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	Extremely slow to process and no cover when raining , hard to see in some light also ... I've also had them take coins with no time given
514	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"5")}	The meters are FAR too slow. You use 2-3 mins of parking time waiting for the completed transactions. I've also witnessed visitors to the region give up trying to work them out and old people as well. Even in pynsent st where it says metered parking (power and Bennett) the meter is near the old bank of Melbourne. By the time you go to pay parking you'd be able to get a fine from the meter readers. The old easy pay app was far better because you could stop parking at any time where as with Blinkay you can't. These meters are the biggest waste of money and stupidist thing the council has done since we moved here in 2021 (apart from that silly traffic island in Wilson St at cheap as chips recently!)
515	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	
516	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	The cost of parking is excessive!

517	Every day	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}
518	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}
519	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}
520	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}

521	Once a month or less	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	["Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"]	
522	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"]	A 5 or 10 mins for free would be fantastic for those like myself who quickly grab the mail from the PO Box or run into the butchers. As I use the app this would be easy. Those that use the meters would still be inconvenienced I guess as they'd have to enter their details still to have a time on the parking? I'm happy to pay for parking but I do think the price is a little much currently and do park where free as much as possible and walk. But this isn't good for the business as I won't window shop incase I need to carry things, where as if I parked in the streets I would spend more money in the shops.
523	Every day	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	
524	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	

525	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1"}	I use my phone to pay so I think there ok
526	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	We need to be tourist friendly. Be like most other towns/cities and get rid of the parking meters or give at least one hour free parking. Businesses in the cbd need to be supported not penalised by council greed.
527	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"5"}	Give us first 10 mins free to duck into the bank, or something like that.
528	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	Confirmation emails for amount paid annoying. Thus survey was confusing

529	Every day	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
530	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
531	Once a week	Female	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8")}	Parking is shit. Please fix. In Ballarat you get an hour free parking before you have to pay, and here you can't even duck into trevs for 5 minutes. It's bad for businesses in the main street as well.
533	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Meters are not needed in Horsham and are in fact driving people and businesses away. Locating meters is a pain, often in the opposite direction of where you want to go. Elderly people have difficulty walking to and from the meters, especially if just popping into shop to collect something. People getting booked whilst in line to pay at meters. Blinkay app does not work on all phones.

534	Once a week	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	
535	Once a month or less	Male	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Been to NSW for two weeks drop up to Newcastle along the coast and not o e parking meter any where. So why do we. Only a money maker for the council.
536	Every day	Female	18 - 30	Yes	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Lack of consideration for our increasingly elderly population who do not have phone or phones compatible with the app, they are then forced to use the metres that are difficult to use with reflection issues and far spacing. In addition, I use the app and spend around 5 days waiting for the refund in this day and age that isn't good. The council should have in place a formal policy that lets people know that there is a 10 minute grace period like many other councils, this would remove risk of being fined going to metres and allow people with quick matters to duck to the store. As someone that works in the CAD and has regularly parked in a full day park, it is not incredibly difficult to find. I also do not agree with the fact that metres have been expanded to areas in which there weren't previous metres Eg. Parts of pynsent street and given that it is near a church for funerals this puts many mourners at risk. Timed zones in many spot, rather than metres should occur.
537	Every day	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I avoid using meter parks or I will risk it. My elderly parents park in free parks and walk because they don't know how to operate them.(Both have trouble walking) My mother in law get my wife to take her shopping (she can't work then)

538	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Paid parking really drives people away from the town and small businesses. I park the the free areas on the city centre for work through the week but avoid going down the Main Street to shops as I don't want to pay for parking or be fined so I avoid it and spend my money online. The metres have been terrible in terms of consideration of the elderly, considering horsham is an ageing town it is very poor. Fuelled by greed and not what's best for the town.
539	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	I will not use the apt on my phone for parking. I would rather walk than use the stupid things.
540	Once a month or less	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
541	Once a week	Male	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	MAINLY, THEY JUST SUCK!!! The app is sooo slow vs the older app! It's a joke how it deducts 20c then refunds 10c or whatever your parking works out to be. Don't get me wrong, it's great I pay for only the amount of parking I do, but the time I takes to complete the parking is INSANE! App crashes and server timeouts ALL THE TIME. From someone that works as an IT Manager, I cannot believe that this wasn't better tested before deployment to the council. My visiting parents couldn't find the meters, as they are VERY poorly sign posted and they are kilometres apart!!! Like seriously, how does this EVER past the pub test that Victorian Government uses!

542	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	I haven't used the meters as I use the app. I've had no problems what so ever. I cannot see why everyone e is so upset with the parking. Although first 30-60 mins free would be excellent.
543	Every day	Female	31 - 40	Yes	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Far too hard for Enderley people to use and too far for them to walk to the meter in which they are then unable to use without stress
544	Every day	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	
545	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Confusing as the old meter markings are still on the footpath. Personally I would like to see 1 ZONE ONLY for all of the parking meters in Horsham. That way you can pay once and then drive here and there and not have to bother finding another meter. I think this would get rid of some of the angst that meters are too far apart.

546	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Have had many elderly clients who have had trouble working the meters, getting confused. Even after being shown what to do, forgetting the process once on their own, getting flustered and then stressed about receiving a ticket if they haven't got it right.
547	Once a month or less	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Please remove the parking metres...it's having a big effect on ppl wanting to park up the Main Street and this can hurt businesses.
548	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	We lived in Coffs Harbour where there are no parking meters. It's so much better. It's time saving, less stressful, less work for the council, much more attractive for visitors. So many advantages to everyone. These meters in Horsham are terrible to operate and way too hard for elderly people. So many people are complaining about them.
549	Once a week	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	Tedious and unnecessary. If we must have metered parking the first 30 min should be free and forget the zones. Parking meters send a message that we don't want you in our town.

550	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6")	Family member was about to get booked whilst putting money in the metre which was half way down the street in his 80s running back to explain to the council man.Very disappointing
551	Once a week	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")	
552	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")	I would prefer a third zone, 2 x 2 hours all up in one day is not always convenient. First hour free would be nice. A meter is needed east of Firebrace St in Roberts Ave, ie short term free parking outside the police station and council, but the only meter near the courthouse / bus station in Roberts Ave is across the road in a different zone (unsure if you can change zones if paying at a meter, ie outside the app). The Blinky app is great, and gives a refund if full time purchased not needed, or can add time if needed. Maybe one way of "selling" the app to those who think they can't use it would be to suggest if they can use facebook, internet banking, or other apps then they could probably navigate the app. Perhaps some 'meter maids' employed during the early stages of the meters in busy periods helping people with using the meters would be nice (please no bikinis!).
554	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")	Paid parking needs to be scrapped. Doesn't work causes stress to shoppers and shop owners

555	Once a week	Male	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	I could prob put up with them if there was 30 min free so we could stop at shops to spend money, get a coffee , post office , chemist etc quick stops are a pain to go to meters Haven't heard a single person that likes paid parking other than the Mayor, they are hurting businesses and it's prob going to cost to much to remove them so even just 30 min free will keep the cars circulating and save our shops , if they stay as they are they will destroy our Main Street shops
556	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
557	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
558	Every day	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	People being fined within minutes of parking with no consideration to challenge the fine Welcome to Horsham

559	Every day	Male	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
560	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Disappointing to see the Main Street car parking empty which is having a huge flow in for retailers in Horsham. Out of Town customers not want to come to Horsham for the day shopping !!
561	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
562	Once a week	Male	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1")}	There needs to be more free times parking such as 2 hours, 4 hours and all day. I understand paid parking in Firebrace Street, Darlot Street and Roberts Ave / Pynsent St / McLachlan Street between Darlot and Firebrace but beyond this it should be timed by free. There are limited options for workers to park close to the CBD this needs to be addressed

566	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")	When transporting clients with disabilities that do not have disabled parking permits, or when all the disabled parking places are being used, I either have to make my disabled clients walk some distance to a meter, or leave them alone (which is against policy and could be dangerous, as they have carers for a reason) in order to utilise parking meters. I use the app for personal journeys, but policy dictates that clients pay for parking when I am on shift. Disability parking is frequently occupied, and often not close to services needed.
567	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")	
568	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")	I would prefer there was one zone. An hour of free parking would be nice. Otherwise I have no issues with the new meters. I consider them an improvement on the previous system and the streets look better without all the old meters.
569	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	Horsham is a large city with many houses and business premises which provide funding for shire through rates. A cities success and desirability as a destination is determined by the range of shops firstly, business support and services that it provides. Council also need to recognise that it services a radius of over 120kms. Given the need for business to recover post covid Council Should be ensuring that the travelling public wish to continue to travel to Horsham and support this city. Given that I travel 120kms regularly paying for parking is unnecessary, time consuming and an unnecessary added expense. Revenue from fines does not equal the discontent and dissatisfaction it causes. Mildura city removed there parking meters very successfully and it's easy to get a park in a very busy city centre.

570	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
571	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	You want us to pay for parking then pay for shading etc
572	Once a month or less	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	I THINK I paid for parking today, but I used my bankcard and I'm really not sure it worked
573	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	

574	Once a week	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Remove all paid parking, you didn't have it during covid you don't need it now.
575	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The blinkay app charges you amounts of 50c \$1 etc. Must cost a lot in fees to operate like that. Shouldn't have to use a meter if your only going to be 5mins. And why weren't similar but more efficient meters installed in every 3 or 4 parks like previously. We're users surveyed or did some bright spark just decide it was a good idea. And many older people have no idea how to use the meters let alone the app.
577	Once a month or less	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	They are all a one to me. Difficult when you're short too. We don't need them. First he should be free. Extended parking. Can't go to a hairdressers if colouring in under 3 hrs. I say yes to app but only used twice.
578	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I think there are to many parking metres and it's getting worse, we pay enough with rates and we don't need any more, I think the council really needs to think about what they are doing to the people in Horsham you are going to kill our town parking metres are a joke and a greedy way of getting more money out of our people in our town, don't you think we pay enough into our town, no you don't, it will come down that we as a town won't have anymore to give.

579	Once a week	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}
580	Every day	Prefer not to say	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}
581	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"2"}
582	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}

583	Once a week	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	****Council should consider allowing the first 15 minutes to be FREE. For short visits to the Post Office or to get some money from the Bank. The way to do this would be to a) promote the fact that the first 10 Minutes are free. b) allow members of the public to use the machine and top up if necessary. c) Policing is done using a process similar to the old chalk system. Using the machine staff can see which cars are parked but have not paid. Come back in 12-15 minutes later and if these cars are still there with no payment they should be fined. ***One Zone for the entire CBD should be adopted. ***On a positive note.....No Paper Tickets.....still takes coins down to 10cents.....fair Hourly rate.....very good to be able to shift from one spot to another.....One large machine on the street looks better than a row of meters.
584	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Parking meters are killing Horsham. You would have to be blind not to see it. I would hate to own a business where parking was metered out front. You should all be thrown out of office. In life there are givers and takers and you are the latter...Even your ranking question is so you can use it as a percentage to justify your intentions..
585	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Bring back old metres
586	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")}	Too difficult for elderly to understand and locate. Easier to shop out of town

587	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	Don't know why all this money spent when the old EasyPark system was excellent. Parking should be to manage people parking for too long so a free period of 30 mins would make sense. Blinkay app? Didn't know there was one.
588	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Paying for parking is a money making scheme. We should take it away to encourage more people to the street and shops to spend money where it's needed, in local small business. Horsham is our closest major town and I find it very frustrating parking, paying and being concerned about a fine. The shopping precinct is already stressful enough with its layout. When I come to town I usually have multiple appointments and errands to run. Travelling over an hour I make the most of the trip. I often have to move and relocate the car multiple times throughout the day just to get to the required venues. Parking meters only add to the stress of then having to pay to park, worry about going over the allocated time and getting a fine.
589	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"7"}	
590	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	

591	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Meters are too slow
592	Once a week	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5")}	Why do the council consistently refuse to look at the working models of other similar sized regional towns and learn from these existing systems? The Blinky app is fine but the cost of parking would have to be one of the highest in the state. Does the council have data from its research that shows the cost in other regional towns? My parents from Ballarat are flabbergasted that there isn't a portion of time that is free!
593	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Horsham is an aging population and the meters are difficult to use for older people. I use the app which is much easier to use but a lot of older people are unable to use that too. My husband can use the app easier than the actual meter. Meters in other towns are much simpler to use eg Ballarat. Were these meters tested for ease of use prior to purchase and by whom?
594	Every day	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 1 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"1","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	

595	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	With young children getting in and out of the car quickly (chemist for example) it is very frustrating when the meters are so slow and need to key in all information etc and you are holding a newborn and a toddler is running off because you have no free hands
596	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	The parking meters are so far apart it often takes longer to find one and pay than it would to quickly go in and out of some shops/bank. Also the screens are hard to read sometimes when it's sunny. I have not heard anyone say they think it was a good move. I will park further away from the street now to avoid them.
597	Once a week	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
598	Every day	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	A town this size does not need paid parking, and is not exactly thriving at the moment. If the council are serious about listening to the community, parking will be free very soon

600	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	For workers, it's harder to get parks as the shoppers are just parking in the free all day zones because they don't like the meters.
601	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Should be 10 min grace once meter runs out. You get booked walking to put money in metre
602	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Having free parking will improve the foot traffic to the central business district and therefore increase business for our local traders. There could still be time restrictions, just not a cost attached to it.
603	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Meters not required in Horsham.

604	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Can't read them in the sun, too confusing what's with the - .have to walk too far , if you park near the shop you want you still have to walk half way up the street and back to the meter.
605	Once a month or less	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Do the council really think that parking meters are the best way to go. Bring back some vibrancy to the place. Let people want to there!
606	Once a week	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	
607	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Why do Horsham need do many parking meters even in from of Woolworths now. Mildura has none and they survive. They are hard to use. They are not needed and now so far apart so now I park in the supermarket car parks. So sad that Horsham is so much into collecting money more than anything else

608	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7", "The two zones are confusing ":"1", "The meters operate too slowly":"5", "Instructions are not clear enough":"2", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"8", "Not enough parking beyond two hours close to city centre ":"3")}	Just remove them The general population are not happy That is beyond obvious Do the right thing For a change
609	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5", "The two zones are confusing ":"6", "The meters operate too slowly":"7", "Instructions are not clear enough":"3", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"2", "Not enough parking beyond two hours close to city centre ":"1")}	No free parking for workers around back of police station library car parks. Fines always being issued
610	Once a week	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6", "The two zones are confusing ":"8", "The meters operate too slowly":"3", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"5")}	Honestly Horsham doesn't need parking meters. There is no point having them other than for the council to get money.
611	Every day	Female	18 - 30	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7", "The two zones are confusing ":"8", "The meters operate too slowly":"6", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"3")}	

612	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6")}	I have stopped browsing the shops because the meters take too much time. Especially if there are 2 or 3 people waiting to pay... and especially if they don't understand what they're doing. I've also noticed that using the meters are slower still if the sun isn't shining on that side of the road. I feel angry about the decision to use this style of parking meter.
613	Once a week	Prefer not to say	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	It's just another form of tax. The price has doubled from the old meters and one of the main reasons I hate coming to horsham. As everything is so spread out I sometimes have to access 5 or 6 parking meters in any one day. They are ridiculous for old people to navigate. I have helped an elderly gentleman in tears as he just didn't understand what to do. Get rid of them completely
614	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"2")}	With the cost of living so high already, the parking is way too expensive for someone who may use it several days a week. This is discouraging people to go down the street and buy locally. We want to be encouraging people to park and shop local. I find I don't want to park and browse anymore. Just get the thing I need and leave.
615	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	

616	Every day	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	The machines are so hard to use and take so long that I could have gone into the supermarket and got what I needed, before I've even paid for my parking. Every other major town has between 1-3 hours of free parking before you are charged. Something to consider implementing. Need a more user friendly app. A ticket system may also be beneficial. Such as displaying your ticket on the dash. Need more adequate signing of where the parking metres are. They blend in and are blocked by bigger cars and it's hard to tell where you need to pay.
617	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	I avoid parking in main st. Free parking has been proved to be effective.
618	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Have parked in free parking and walk previously would use the old meters .
619	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	The elderly are struggling with the technology. Increasing Risk of social isolation and anxiety.

620	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
621	Every day	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	
622	Every day	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Paid parking is just not necessary. We live in a rural town. The big intimidating metres just install unnecessary fear for all.
623	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	No need for meters - it stops people from shopping locally. It's a hassle when your in a hurry to do the meters when your just paying a bill and will be gone for 10 minutes ! Or shopping at retail stores always keeping in mind the time!! And you feel for the business owners in town , it's hard enough to survive as it is , the council should be supporting local businesses

624	Every day	Male	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	I work in the paid parking area and everyday we have customers ask for help with these meters, I firmly believe the time has not been taken to show the town how to operate and locate these meters. And we as a town have not been shown that council even has a use for the revenue of these meters apart from there own gain. If the town was shown a actual goal then maybe the feelings surrounding the meters would be better.
625	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"}	Parking meters are NOT needed or conjunctive to creating and encouraging business or visitors to the town of Horsham. Why, are you making it difficult and hard for people to visit and use the services within town? It's unfriendly, unwelcoming and unnecessary! Take them away, invite people in, grow the town!
626	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	
627	Once a week	Female	18 - 30	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	

628	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	Some paid parking is OK, but there is too much. There is more paid parking since the introduction of new meters.
630	Once a week	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	Parking is a complete joke
631	Once a week	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	With the rates we pay being some of the highest in the nation, residents of HRCC should absolutely be afforded periods of free parking in the CBD. Short errands can be completed in the time it takes to just pay for parking making it inconvenient, frustrating, expensive and unnecessary. Did council research the systems of other regional locations like Mildura, Ballarat, etc. It certainly feels like we have ended up with the worst option available.
632	Once a week	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1"}	

633	Once a week	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
634	Every day	Male	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6"}	Well done on installing a system that would have been considered too slow and inconvenient 50years ago. Obviously the beaurocracy in Horsham is large enough that no single individual will take the blame and the pay cut warranted, so congratulations, another job well done from your standpoint, citizens will probably just avoid the CBD and buy online.
635	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	For people running into a shop for 5 minutes, this is not practical. They are slower than the old system and inconvenient. I will not park in town now when I can avoid it and it has reduced my in town spending. Good job HRCC, on yet again spening a bucket of money and butchering a system that wasn't broken. No doubt the council has only put this survey out so they can say they got feedback. We all know very few citizens are happy with the system, and if your survey results don't relect this we won't be happy.
636	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	

637	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	
638	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
639	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	It's inconvenient that you are unable to park in the zones for more than a 2 hour period, even if you move to a different section of it. This forces elderly people and those with mobility issues (not all qualify for disabled parking) to either walk extended distances or just to not bother to finish their shopping and go home
640	Once a week	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	

641	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	
642	Once a month or less	Male	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	If you have to have paid parking go back to the old meters which there was absolutely nothing wrong with the way they operated
643	Every day	Male	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4"}	
644	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	It is so expensive to park for just half hour! I find I am not going down the street to support our local shops as much as I can't stand the parking! Also I have help elderly with using these machines and they really struggle! These machines are ugly and not supporting the community!

645	Once a week	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
646	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	I use the parking meters about 3 times a week, not each day, not every day but no option for this. They take longer to locate and use than I would be in each business for, especially if there is a que at the meter! I drive multiple vehicles and remembering number plates just adds to me wanting to avoid meters. Metered zones have increased drastically, making it more difficult to free park and walk if actually purchasing products. The meters have decreased my shopping in Horsham and I try to avoid them. I am not happy with the initial cost nor the ongoing costs associated with the meters. The change of meters have taken away the ease and convenience of parking in the shopping precinct.
647	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Please remove the parking meters. They are unnecessary and expensive for residents of a regional town
648	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	

649	Every day	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 1	["Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"1"]	App too slow to boot up. I could have put 10c in the old meters, in and out of car quickly, now waste time trying to use app. Not user friendly
650	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	The screen is difficult to read. The meters are time consuming, a hassle and have decreased my shopping, previously insert a coin, entered shops and left, quick, convenient, no hassle, no fear of fines.
651	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"]	I do believe in this town, parking meters should not be required. I refuse to park in a parking meter area! Maybe stop giving yourself pay rises and use the money instead in the town/roads to make it a better place to live as there is nothing good in this town. I won't be using the water park along the river, or the sporting arena you talking about. Oh I have never step a foot into the new town hall! What makes it worst I have lived in the town for nearly 24 years. I go do grocery shopping, hardly walk into any other shops apart from the post offices in main st, don't go to the plaza. A lot of it does come down to no free parking in this town.
652	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7"]	Fines being issued while waiting at the meter. Elderly people have further to walk to meters and are Standing out in the elements while trying to use them and a lot of them are confused as to what to do. Also not enough time to scan the code , therefore leaving you with out your receipt. Absolutely hate these meterswould rather go out of town to shop

653	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
654	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	It's so sad to see the empty street and the comments always come back to the dodgy unrequired meters :(
655	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	All regional areas should have free parking. Still time limits, but free.
656	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	The paid meters are extremely slow and way too expensive. 3\$ is the max which was very inconvenient when I went to go in for a 4-5 hour hair app. The people who this is really affecting is older generations, who can't walk long distances to find a parking meter. I'm a uni student that often only has 30 cents in my account, which gets me little-no time at all to do anything. At least I could get some shopping done with the old meters.

657	Once a week	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	I'm not visiting the street as much anymore as the meters are too frustrating! Want to support local small businesses but no wonder there are so many empty shops as there's no quick ducking in & out as it takes longer to pay for parking!
658	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	Also I think very expensive. I put one dollar in the metre and got 15 mins. Then moved to another meter put in my number plate and I put in another dollar and I only got 8 minutes. Something is wrong. How much money gives you an our because in my calculation it could easily be over \$5. Which is way too much
659	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	
660	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	

661	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	I avoid shops in the main street because of parking metres.
662	Once a month or less	Prefer not to say	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	
663	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	The parking meter officer was rude and disrespectful to an innocent woman, I can totally see why they have been getting abused (as written up in the local paper). That doesn't make it right from either side, but as it is all new - patience and respectfulness is required. Our beautiful town doesn't need the reputation of 'nasty' meter officers to be out there in communities. I only pay by cash and found it relatively easy to do, to the point of helping others who are trying to do the right thing at the meter, but cant follow or understand the process.
664	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Parking has become more expensive. Hamilton, darlot street and all the other streets which border the main area should be free as they are the areas where long term parking is needed. The Main Street should be free for half hour and then charged.

665	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	["Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1"]	Horsham definitely needs parking metres otherwise people will just block the CBD up with workers parked in front of their shops. Most of the issues listed above are not an issue for me because I use the Blinkay app. The app is easy to use and I am very happy to use it in future as I don't need to go to a meter. Am not so happy about getting multiple transactions for each stay (e.g. 2 x charges and 1 x refund for a single parking event). Also not sure if I get a full refund for each unused portion - if yes, it would be easier to select a longer parking window and then just get a refund at the end. Need more info on how to preload money on the app? I think the two zones is perfectly clear and provides a good option for people who want to spend the whole morning in town, although as I have not used a meter I don't know how well it is explained on the actual meters. The inconvenience for users intending to stay <30mins is only because people find the meters a bit difficult to use - but I can't see any way to regulate this unless you install camera readers on each parking space and use number plate tracking to make sure they don't stay more than 30mins, and I am not sure that would work as well on a busy streetscape as it does in enclosed carparks. I can understand the issue of screens being hard to read on a sunny day - the phone app is the same - but suggest just building some kind of shading.
666	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	["Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"]	I don't use them as they are not necessary in Horsham. I am seeing more businesses opening up away from Fibrace Street. Easier free parking in supermarkets etc may be the reason. It certainly is my reason for avoiding using them. Older people and those with other responsibilities should not be hindered in going about their business. The people on council were elected to make living in Horsham better not making excuses for poor management. I see the mayor as a gob for poor decisions not the leader that we need.
667	Once a week	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7"]	Motorists are also getting fined on the way to the meter. Too hard and confusing especially for the elderly
668	Once a week	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	The parking system and meters are a shambles, difficult to operate and discouraging to want to shop in the CBD

669	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
670	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
671	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	Technology challenged I have a husband who can't use meters has no idea cannot even text on his mobile - I have had 2 hip replacements ! Sick of spending so much time trying to work it out when we are trying to quickly do our shopping and get home (45 minute drive home). It's all just too confusing ! I will not download the app and do not want to use a card I am getting scammed enough and don't need all these entries on our statements ! Not everyone is young and fit or uses technology- remember the elderly remember special needs remember tourist caravans Horsham is becoming a place to stay away from ! Not people friendly at all ! There are meters where there has never been meters ! Then I look at some & they have finger marks everywhere or I can't see for shadows or sunlight ! Mount gambier has no meters and neither does Mildura - they welcome their tourists to Horsham with open arms ! The caravans finding Horsham so difficult as you moved the tourist information centre - what a massive mistake this was ! Our trips to Horsham are becoming less and less it's just a city to hard to visit now !
672	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	New system is a complete waste of taxpayer money. This isnt Melbourne. We shouldnt be charged to park here - especially for quick stops. Businesses are already struggling. Meters deter people from stopping. A better use of taxpayer funds would be to create MORE (and free) car spaces! I almost got a ticket recently when I stopped at the bank to drop off a document. I was literally parked for 1 minute. Is a fine REALLY warranted?? Is there no grace period at all? The nearest meter was halfway up the block! In the time it would've taken me to go up & pay, I was in/out of the bank & gone! Council is completely out of touch.

673	Once a month or less	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	I always avoid the areas with parking meters when in horsham. I now do the majority of my shopping elsewhere.
674	Once a week	Male	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	EasyPark app was significantly easier & convenient to use compared to Blinkay. System is very complex & time consuming, especially if you only intend to park for a few minutes. I'm tech-savvy and find it painful to use - I suspect older clients and people less capable of using technology will find it very stressful to use. Return on investment spend on the new system seems disproportionate to benefit. Long-term, this new system will most likely discourage visitors to our town & shops. Overall, I think this system wasn't well thought-out. It would have been more beneficial for Horsham to cancel parking fees with time-zones being enforced.
675	Every day	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Absolutely not inclusive for the elderly community and simply money hungry.
676	Once a week	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Screens are extremely hard to see and very time consuming when in a rush to go into a shop for a couple of items with two babies

677	Every day	Male	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
678	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Permitted parking is needed in the carparks behind businesses for business employees working along firebrace st. Staff getting parking fines and/or having to pay for parking is not fair
679	Once a week	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Metering needs to be quick and easy. Slot some coins and be done. It's more time to set up paying for meters than to drop off a letter at the post office. Parking meters have been extended along the side streets. This seems to be a money naming scheme over making parking accessible and allowing the turn over to promote movement shared parking. Disabled parking spots should have a meter at their location. There doesn't need to be added the stress of distance to get to the meter. Disabled parking should be accessible for all aspects. All day workers need to parking. And shops need to feel supported. How long are people staying at cafes verses visiting shops. Do they need varying times for parking to support business? Why did the per hour charge go up?
680	Once a month or less	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	

681	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
682	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Parking meters just stop me from going to shops in Firebrace St, so they miss out on my patronage altogether. Get rid of parking meters and just have 30 minute and 1 hour parking so people can go to the shops and businesses can flourish.
158	Every day	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Plenty of rural towns like Mildura don't have metres. We shouldn't either.
683	Once a month or less	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	

684	Every day	Prefer not to say	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1"}	The app only allows pay from a credit card. It should allow other types of payment e.g. PayPal, ApplePay. Not everyone has a credit card.
685	Every day	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	
686	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	It is impacting people who need to park all day for work when all the available free parking spots are taken. Work is 8 hours and tickets are being issued
687	Every day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"2"}	First 30 minutes should be free. If I'm going into the post office for 5 minutes I shouldn't have to spend 5 minutes trying to pay for parking. It's a total waste of time. And the app is unusable. I tried using it and it's very difficult to operate.

688	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	
689	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	1) If you want tourists to spend \$,s in the CBD get rid of all parking. 2) establish a Tourist info centre on the approach to Horsham on Stawell Rd 3) to have Caravans parked in the CBD to attend the Tourist Info centre beggars belief!
690	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"6")}	The meters aren't friendly for the elderly, mums with young ones and the disabled. If you don't have the app, the meters are terrible. We don't have enough disabled parking in town either.
691	Once a week	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	What was wrong with the previous machines!? The zone rules are unclear. eg Can you park and pay for 30 mins in one zone and stay for 10 mins then move your car within the zone and use the remaining 20 mins? Promote free 2 hour parking out of the Main Street so mobile people are motivated to park there and walk perhaps!

692	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1"}	I am a Support Coordinator at Grampians Community Health and I have been fined TWICE for parking in a 2 hour time slot, when there are only 4 'all day' parking spaces within 500 metres of my work place that are almost always taken up by Aldi workers by the time I arrive at 8.45am. We have petitioned previously about coming up with ways of resolving this, but still nothing has changed in the 4 years I've been with the organisation. It's inconvenient & almost impossible to avoid when I'm spending the day travelling out more regionally for the day to support clients living with a disability. I do believe there should be permits that we are able to purchase so that we can go to work without having concerns of being fined. I'm a single mum, I don't have the means to deal with this all because the council wants to make some cash on public parking. It's selfish.
693	Once a week	Male	18 - 30	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	
694	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5"}	I've used them 4 times, I try to avoid parking metres, all 4 times whilst carrying my 15 month old & keeping an eye on my 4 year old, the 1st time was unsuccessful, next 3 I worked it out but find it more time consuming, I tried to park close to a machine too so can see my number plate, I'm only parking there for a 30 minute dancing lesson, would be much more convenient & encourage me to park in the main street again if the first 30 minutes were free. I can't download the app as my phone storage is full
695	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	No paid parking would see more locals use the city centre. The ranking system will give flawed results. I don't think any of the comments about having paid meters is needed....

696	Every day	Female	18 - 30	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	
697	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	I find them hard to use for my elderly parents. They don't have a smart phone. Not sure why you can't have the A,B,C coin system on the same meter without typing in rego details.
698	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3"}	We need to have parking meters closer than what they are, I have trouble reading them when sun is shining. I'm happy putting money in and not using the app as will have a lot of paper when get my statement. I only realised when given pamphlet on the meters that the council have printed that if I'm in zone 1 for 2 hours I have to wait 30 mins before I have park in zone 1 again. I not happy with that. I wish it was like Ballarat the 1st hour free.
532	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	They are dirty, we are still trying to avoid Covid and with manual use we touch the screen six times to make payment. One entry only on previous metered so easy. Impact on CBD is disgraceful. They are a blight on the landscape, ugly ugly. I have trouble at times walking any distance and rushing to feed the metres is a real issue. Have a moratorium of say up to Christmas and evaluate the impact on the CBD.

699	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	There is no need for parking meters in Horsham. Remove and place timed parking using signage for Main Street. Eg 1/2hr post office, banks etc, hour to two hours for the remainder of firebrace street, with all other parking deemed four hour or all day.
700	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1"}	If there was no paid parking would this be time limited? Blinkay is very easy to use once set up
383	Every day	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Time to have new CEO and mayor. They are destroying Horsham and don't listen to the ratepayers.
701	Every day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	Changing what area were free, eg out the front of power and Bennett...to now being charged but the meter is our free front of Anytime fitness or the network place is crazy. Old Mary with a walker cannot walk that far and also has no idea it's changed!

702	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
703	Every day	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5")}	Generally, a frustration, inconvenience and a waste of time. A 5 min dash into the shops takes that long to walk to the meter.
704	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Meters are too confusing especially for elderly Meters do not encourage Main Street parking this flows onto shopping in main areas If meters are to be used have first hour free/ shop volunteers should have a permit to allow for all day parking (craft shop/op shops) Should be promoting local shopping not hindering it - Horsham has become known for its hard line on parking this does nothing to promote the city
705	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	

706	Every day	Male	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1")}	Are two zones really necessary?
707	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	After working out how to use the meters , I downloaded the app and find it easy to use now , I can understand how out of town or older people may have trouble with the meters and a lot don't realise there is a meter as might be down the street a bit . Perhaps you could have a meter maid walking around to explain how to use them for a few months .
708	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	
709	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	

710	Once a week	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	It's disgusting that our rates have been wasted with this paid parking creating an issue that didn't exist Rate payers should get a vote in any council expenditure over \$500
711	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	
712	Every day	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	There needs to be free parking for the first 15-30 minutes. Other places do this why can't Horsham. It would increase revenue. Or even better no payed parking at all!
713	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"4"}	I'm not opposed to Horsham having paid parking, although our rates are extremely high so I don't agree with paying \$1.50 per hour. As someone who works on the edge of the CBD, I am finding it increasingly difficult to find free all day parking due to the influx of drivers utilising the nearby free parks instead of using meters. I regularly hear people complaining about the parking meters when they enter my place of work. My mother in law, who is in her 70s and not terribly fit, cannot understand how to work the new meters and now often avoids the street or asks me to run her errands. As a mother of three young children, this is no easy for me either. I much preferred the old meters. I did use the Easy pay app and found that to be great, but I do not wish to download the Blinkay app after my phone being hacked recently.

714	Once a week	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	We should not have to pay for parking if we are going to be under an hour. That is how it is in almost every other town/city.
715	Once a week	Prefer not to say	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	
716	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	NOT APPROPRIATE FOR ELDERLY PERSON..eg People over 70 years + who often have more complex walking issues..have to struggle often in walking quite a distance from their parked car to these machines..VERY INCONVENIENT FOR ELDERLY PEOPLE..
717	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I don't find this survey ok force a ranking when all of the above applies equally . Why do we also need metres where they've never ever been before ? . Also this survey does not work for apple mobile phones

718	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	While my experience has been adequate, I experienced some visitors to town on a rainy day and they had no idea where the meters were. To save showing them where they were and how to operate, I added their licence to my Blinky and paid for their parking. Locals may get used to them eventually but for visitors it's a complete imposition. If we're wanting Horsham to be a destination for visitors, we are going to lose more than we attract if this is their welcome! The ramifications of this new parking meter system appears to have become a burden to so many people. Bad news travels faster than good news. I'm embarrassed for Horsham as a city, to have this reputation. Unfortunately the cost to decommission them is going to be another bitter pill to swallow. Law enforcement officers have also been known to show no empathy to the elderly. Really bad PR for Horsham as a city, which is really disappointing. Is the revenue worth the heartache?
719	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Meters are not required, it's clear that people move on when they are finished Metering those who need to drive into town don't allow enough time to peruse the shops get coffee or food etc and use the business district Placing meters at previously non metered zones is disgraceful. Top end darlot street where no one stays anyway is an example Placement of meters shows no relevance for shopping trends eg newsagent, amcal chemist where oldies have to walk backwards to get to the meters when they have mobility issues in the first place. Telling people to use a device to access instructions is again ridiculous, ie if they can use a tech device to access this then they can use the meters Non qwerty keyboard is again ridiculous, and the angle of the screens are horrendous, I've watched oldies struggle to bend enough to see the screen. All in all this is a debacle and has cemented my view that the council is incompetent and is unable to have any vision for the future of business viability in Horsham Lastly making me rank these so I can submit is infuriating
720	Every day	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	
721	Once a week	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	I often am just running into a shop (for example the pharmacy) to drop off or pick a script. To pay for parking each time takes longer to do then the actual time spent in the shop. Especially when I have to walk 20 metres in the opposite direction to the metre then back to the shop. Super inconvenient compared to throwing a coin in the machine on my way past the metre

722	Every day	Female	18 - 30	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	
723	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
724	Once a week	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	
725	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	It would be interesting to see a survey of the businesses in the parking areas to see if they genuinely believe the parking meters encourage business. Alternatively what other rationale is there for the parking meters in Horsham? The revenue from the parking meters, after administration and overheads for their operation are removed cannot be so substantial that they warrant the level of dissatisfaction the parking meters bring. The abuse of compliance officers is inexcusable but has there been a risk assessment of the benefit of the parking meters versus the OHS risk to the local laws staff? I am of the understanding the surplus funds go into a reserve for cbd beautification- however once again, there seems to be little value presented with most recent upgrades coming from external funding receipts.

726	Every day	Male	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}
727	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}
728	Once a week	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}
729	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}
						I am remitting this here as the "Send Feedback Online"that was sent out, does not work. 1. I will never download an app and add my credit card number, I think this is absurd that anyone would do this. 2. If you have paid for meter time in one area, that should carry on to any area, no double dipping. 2. Remove all parking meters and sell them. They are completely unnecessary and nothing good can come from keeping them. 3. Add a small increase to rates to cover the cost of one staff member to monitor 2 hour limits. Also, shop owners need to be vigilant on people parking too long in the one place. 4. DO NOT, UNDER ANY CIRCUMSTANCES CHANGE THE MAIN STREET TO PARALELL PARKING. Retail in this country is bloody hard, it is competeing on an unlevel playing field. Its dealing with online, rising interest rates, rising wages, rising GST, and rising everything in the world it seems. if you remove parking spaces in the elite shopping precinct of the town you will have more businesses closing their doors. This should not be up for negotiation, DO NOT DO IT.

730	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	
731	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	I'm disappointed in the way this was implemented without community involvement and consultation. I feel there is major disconnect between what council think the community wants and what the community actually want. I used to park down the Main Street every day for years, the previous app was much better and cheaper. Now I park in free parking at coles, the library car park or the plaza- I really avoid shopping extra if I have to pay for parking. I'm disappointed
732	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	I found the last EasyPark app easy to download/ use. These meters take longer to use (when they actually work) than a lot of the errands I am running. Very unhappy with the new meters!
733	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"}	Screens can barely be read if sunny day - no hope for people with bad eyesight. They are not user friendly at all. They are slow and clunky. Always happy to pay and have coins in car but these are such a waste of money compared to what we had

734	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
735	Once a week	Female	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"2")}	30mins or less should be free.
736	Once a week	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	I found the EasyPark app much easier to use. Also, it didn't charge you and then refund you for every time you parked like the Blinkay app, but charged you once you'd finished parking.
737	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	it's just stupid having these meters. There is hardly any one in the main street and always free car parks before having these meters the streets were full. Stop ruining our town.

738	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1")}	
739	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I hate that I can have up to five transactions on my bank account for one lot of parking. Easypay was better as it determined the amount to pay once the parking was completed, not at first guess of how long you would need to pay for parking.
740	Every day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
741	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	Loss of car parks for outdoor dining a concern. Wouldn't appeal to me to eat outdoors in such a public location set amongst cars and fumes.

743	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	The app lags a lot. I preferred the other app, as this one will give a refund after you have already paid. The other, took your money after the park and paid accordingly. My mum struggles with them, she is 76. It's not easy for elderly.
744	Every day	Male	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1"}	
745	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
746	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Why was so much money wasted changing from EasyPark to this new system? Just seems like such a waste of rate payers money on all levels. Parking cost has also gone up significantly. It's ridiculous.

747	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	Putting money into the new metres takes too long. By the time you enter your details you could have been in and out of the shop. You have to go an extra 5 mins earlier to an appointment just to put money in the meters
748	Once a month or less	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 1 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"1","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5"}	I won't shop in the main street because of the paid parking. Being from another town i had trouble locating machine while parking at lawyers for a cinema session the machine was up the opposite end of street and i had recently had surgery. If you had 3 or 2 hour parking in main street then you would find more people use businesses there instead of just going to target or kmart for things where you can park and walk.
749	Once a week	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1"}	
751	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	Spend longer at the parking meter than I do on the store. Annoying and a waste of time. Often a queuee

752	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I now only go to cbd when I have to visit banks and post office during business hours and even then I refuse to park in the streets and walk everywhere. I can do this but elderly people or people with mobility issues can't. This council has driven everyone away so you can go ahead with your parallel parking. It's about time you listen to the people who actually voted you in, you're there to work for us not yourselves.
753	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
754	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	I have noticed all the free car parks are always full I can understand why specially for those working a full day as they have to move their car every two hours. Parking meters are too expensive I feel having to pay for parking takes the country feel away I have always felt bad for those who leave in Melbourne for having to pay I would properly prefer to pay a yearly amount in advance and receive a card and all I need to do is scan it with all my details etc. I own a few cars so remembering the number plate is frustrating specially as I have ADHD bipolar and dyslexia so walking far to the metre is very frustrating specially when you get their and then forget number plates. I thought leaving in the country had some advantages but it seems like you are following the city ways rather than keeping the country atmosphere.
755	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"5")}	

756	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7"]	The first 2hrs should be free then pay. You should be able to move your car around various areas within the 2 hr window then pay if you are going to be longer.
757	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"]	
758	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	When it is pouring rain and the parking meter screens are hard to read, also it takes a long time to read instructions when screen has water all over it and you have to wipe it with your hand.. Yoi get wet while doing this and have to remain wet for the time you are doing your jobs. This creates decently a bad experience. Not a particularly encouraging welcoming process for shopping.
759	Every day	Female	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	["Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8"]	People are using the free areas and walking because it's too hard to find a meter. People who can't walk to them and back to the shop they're going to are just not using them. Some people are just avoiding some areas of the CBD altogether because there's no free parking, the meters are too far away, and they're too hard to find. Shouldn't have changed them.

760	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	<p>{("Meters are too far apart ":"2", "The two zones are confusing ":"6", "The meters operate too slowly":"1", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4", "Meters are hard to locate":"3", "Paid parking is not needed in Horsham":"7", "Not enough parking beyond two hours close to city centre ":"5")}</p>	
761	Once a week	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	<p>{("Meters are too far apart ":"5", "The two zones are confusing ":"6", "The meters operate too slowly":"4", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"2")}</p>	
762	Once a month or less	Female	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	<p>{("Meters are too far apart ":"8", "The two zones are confusing ":"3", "The meters operate too slowly":"7", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"4")}</p>	
763	Once a week	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	<p>{("Meters are too far apart ":"4", "The two zones are confusing ":"2", "The meters operate too slowly":"3", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"8", "Not enough parking beyond two hours close to city centre ":"7")}</p>	Just need one zone and it free first hour per day in that parking zone

764	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Council stuffed up with this without any communication with the community
765	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Why would you wasted money installing these without asking the community? Oh because you know what's good for us and we don't!
766	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Small towns don't have parking meters so why do we? You can't relax when you shop as you're always worried about the meter
767	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	Not being able to park in the same zone again for 30 minutes is ridiculous especially for older residents that are unable to walk longer distances. Also there are not enough metres as some of the parking metres are too far apart or not even on the same street

768	Once a week	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
769	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	I don't believe Horsham needs parking meters. Why not just timed zones? As a weekly shopper my visits to places such as the chemist, post office and bank are very brief and i don't believe I should have to pay for a 10 min park.
770	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7"}	They're so slow. I walked off without any info on park. What a monumental waste of money. Go back to coin. Warnambool is shit now due to this system.
771	Every day	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	

772	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5", "The two zones are confusing ":"1", "The meters operate too slowly":"7", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"3", "Not enough parking beyond two hours close to city centre ":"6"}	Does not support the elder community and does not encourage visitors to the city
773	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2", "The two zones are confusing ":"3", "The meters operate too slowly":"7", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8"}	
774	Every day	Male	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1", "The two zones are confusing ":"2", "The meters operate too slowly":"3", "Instructions are not clear enough":"4", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"7", "Not enough parking beyond two hours close to city centre ":"8"}	been fined twice happy to pay it because I didn't pay for the parking pretty simple.... you guys are doing a great job keep it up. ignore the rankings above
775	Once a week	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7", "The two zones are confusing ":"6", "The meters operate too slowly":"8", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"2", "Not enough parking beyond two hours close to city centre ":"3"}	

776	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	Not user friendly or inviting for visitors to our town, leaves a bad taste in their mouths and probably won't return. Difficult for the older generation who are not tech savvy and have to work out how to use meter. Is there an option for trade vehicles who are working in shops to be exempt? I agree that we need to have parking limits but do we need parking meters. Do they actually make a profit once wages, parking meter cost/depreciation etc are considered?
777	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Most other towns do not have paid parking. It discourages people from visiting the CBD. The fines for not paying are exorbitant. First 30 minutes should be FREE!
778	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Why 2 zones, Horsham is not very big. As far as I am concerned the majority of these questions are a number 1
779	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4")}	People/workers are parking in now over crowded off street parking. Need free parking in front of post office, why feed a meter when you are mostly collecting mail. Meters are confusing to manage, waste time studying them. Not necessary to have meters at all, just revenue hunters. Have to walk too far to feed them. Crazy having zones, more confusing.

780	Once a week	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6"}	Wastes 10 mins of my lunch break locating and waiting for the dial up speeds of the operating system when it used to only take less than a minute to get out and pop a dollar in there. Failed everyone in town its a disgrace iv stopped stopped shopping locally because im not wasting 10 mins of my lunch break to operate the useless thing. 0 out 10 council
781	Every day	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	I do not know of the different zones of parking metered zones
782	Once a month or less	Female	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	The arrangements do not encourage people to shop in Horsham
783	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	We're losing visitors to our beautiful town due to these silly meters, I know so many people that refuse to shop down main st now which is meaning the shops are losing business. Elderly can't work out the machines and aren't going out anymore which is sometimes their only outing for the week. Either get rid of them or bring back the old ones. Horsham doesn't need them Bairnsdale don't have parking meters so why does Horsham need them?

784	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	Parking metres are deterring me from shopping locally & the metres are confusing with zones & expensive. I will shop online now.
785	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7"}	Not good to use in wet weather or hot weather. Not easy to use for older people.
786	Once a month or less	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1"}	As an "out of town" who visits to shop several times a year I have found it impossible to work out the new meters, parking zones etc. It certainly makes shopping in the vicinity of the main street much less appealing or even possible. I have illegally parked due to not knowing how to work the new system. If you must have meters why not stick in a coin and have the meter display how long you have. While I have your ear, same topic different problem...I travel by public transport to Melbourne several times a year and stay 2 or 3 nights away. My closest point to catch a bus or train is Horsham but absolutely nowhere I can park my car overnight and several days. I drive to Ararat to use the parking at the station which is free and very well patrolled by police. Any chance horsham could consider having overnight patrolled parking?
787	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	How about 1 hour free like Ballarat

788	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	
789	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")	they are hard too read.
790	Once a week	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")	
791	Once a month or less	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	I haven't used the meters as they r a waste of time and oarking should be free this council just does wot they want so i dont know why ur now asking about meters

792	Every day	Female	60 or older	Yes	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	Many other towns have no parking meters and this would be more attractive to visitors as well as the locals. At the very least there should be the first hour free. This would allow people to visit chemists, banks, post office etc. without having to worry about meters. It would also help people support the towns small businesses.
793	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	
794	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 1 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"1","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
795	Every day	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	Absolutely unfair on workers in the city. Discriminatory with the two area system. I.e. park near Coles for two hours you then cannot move up to Cheeky fix for coffee, you must go to the south area.

796	Once a week	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	
797	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	
798	Once a week	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	I've given up. Most of the time I park, buy what I need and leave. Can't be bothered trying to jostle between apps (not that I know what bay I'm in) or cash (haven't really seen the meters since covid) while I'm wrangling children in and out of the chemist or picking up a pizza.
799	Every day	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	It would be much better for small businesses if there were no parking meters. Regional people who have to drive to Horsham to shop should not then have to pay to park. They would be better off to drive to Ballarat where they at least get the first hour free.

800	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	It is blatantly obvious the meters are just a complete mess up by council with the lack of cars parking in our business streets. The range of failures and problems these contraptions have caused our community is just unacceptable when we need positives to support everyone. Thank goodness we have some innovative ideas from our CBD businesses and general public to try and overcome the councils crazy ideas. The general public had no say in the meter installation.
801	Every day	Male	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}	Also - all meters are exposed to the weather - sun and rain. There should be shelter over the meters. First hour of parking free. Meters blend in with shadows and could be colourful. Accessible parking should be located near meters - distancing and location of meters currently disadvantages less able members of the community. Blinkay App addresses many of the problems - but a large section of our community struggle with the technology (App) and are disadvantaged by the current parking arrangements. The original motivation for meters has been superseded by changed ways of shopping and ther new parking meter arrangements ignore the reality of our population and the way we behave as consumers.
802	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	They are not user friendly for the elderly. Reading the instructions on the screen is difficult because of the glare and the multiple steps required for older people is intimidating.
803	Every day	Female	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	

804	Once a month or less	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	I refuse to park in the metered area as I am too worried about how to use the meters. It is frustrating especially for those of us who are not tech savvy.
805	Once a week	Male	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Paid parking in horsham is so stupid. Like not to use vulgar language on purpose but genuinely makes doing everyday activities that annoying because now I'm down even more money all from you wanting me to pay to park to go to the gym. To go pay my phone bill. To go get Chinese. To do literally anything.
806	Once a month or less	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Horsham council. Please look at the damage you are doing to the town. I now no longer shop down the street and shop online for fear off a fine. Bigger towns than us have no meters, You are killing business and Horsham.
807	Once a week	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	

808	Every day	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
809	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
810	Once a week	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7"}	Very annoying having to plug your rego in everytime.
811	Once a month or less	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"}	

812	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
813	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	The meters are too confusing for elderly residents Also as a small business owner, foot traffic is down and I believe this is because it's now inconvenient for people to pop into a shop . Meters are too far away and time consuming! The meters are slow so if it's raining, you get wet waiting for each screen to process.
814	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Don't need two zones. Coin slots are already not working. Blinkay app. doesn't work - setting up credit card won't issue conformation. Meters way too far apart.
815	Every day	Male	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	

816	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5", "The two zones are confusing ":"6", "The meters operate too slowly":"4", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"3", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"8")}	Strongly feel that there should be NO paid parking in Horsham at all. Inconvenience of having to waste my TIME to pay for parking when ducking in and out of shops or posting a letter at post office. I don't use the app. The machines are way too slow to use and difficult to understand/use for newbies. I have now found out there are 2 zones, who knew...visitors/out of towners certainly won't. Cannot see the parking meter screens very well and hard to read. I have spoken to some people including the elderly, and they are scared they'll be fined cause they don't understand them or it takes them too long to get to a meter. There have been occasions (that I personally know of and seen the evidence) where fines have been issued at the same time or before the person has had the time to get to the meter. I doubt I am the only person that doesn't get out of their car as soon as they turn off the engine. It can take me up to few minutes before even opening my door and stepping out of my car. I need time to organise myself. Whoever is responsible for the decision to either replace, update AND the current issuing of parking tickets should hand their head in shame and feel embarrassed for their part in this disaster. The meters are not user friendly and the elderly are struggling to use them.
817	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5", "The two zones are confusing ":"4", "The meters operate too slowly":"7", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"2")}	Horsham needs areas that offer all day parking for those that work in the CBD. Paid parking should not be a thing, if we are wanting to encourage tourists to the area.
818	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7", "The two zones are confusing ":"3", "The meters operate too slowly":"4", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"5")}	
819	Every day	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2", "The two zones are confusing ":"6", "The meters operate too slowly":"4", "Instructions are not clear enough":"3", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"8", "Not enough parking beyond two hours close to city centre ":"7")}	Observed visitors to Horsham find the meters very difficult to read and use. Horsham is or should be a prime stopping location for people travelling on the Western Hwy. Locals would also welcome first hour free. More disabled parking would be appreciated but not too close to intersections because backing out of angle parking is really hard. People who make decisions need to experience situations they impose on others. First law of decision making. Thank you for opportunity to have a say.

820	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	Disabled parking bays should be either side of the parking meter.
821	Every day	Male	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	
822	Once a month or less	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	I very rarely shop in Horsham now, because parking is too expensive & difficult to use, instead preferring to shop in Stawell, Warracknabeal, St Arnaud & Donald, all of which have NO parking meters. The two times I have attempted to use the new meters, once it worked, once it didn't ... have no idea why. As for the zones, I wouldn't have a clue where they are, or why they are needed?
823	Once a week	Prefer not to say	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Stop wasting our money on parking meters, restrictions & enforcement. We don't want any of it & we don't need it!

824	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"]	The time parks are really inconvenient for workers. Often, workers will have to set alarms and leave meetings etc. just to move their car. It is also stressful when you are out for the day, because it means you have to park your car far away or ask a co-worker to move it throughout the day. Car parks for workers causes a lot of anxiety. I think public parking is fine, but there needs to be more accessible parking for workers.
825	Once a month or less	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	["Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"]	
826	Every day	Prefer not to say	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"]	If council is serious about attracting more shoppers to the city they should keep traffic free flowing. Go back to mechanical meters at each space. With hacking on the rise I won't use the app. The screens are impossible to see with polarised sunglasses on. Nobody wants to stand in the rain or hot sun for the amount of time it takes to use these new meters.
827	Once a week	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"]	As a Mum with young children I find it annoying that the new meter have so many steps and sooooo slow to use. I installed the app but forget to use it half the time because its crappy weather and just want to get inside, but then dont want to lug the kids to the closest meter in the rain. AND why has parking gone up in price? aren't we tring to get MORE people into the town?

828	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4")}	
829	Once a month or less	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Need shade for car parks in Horsham as well especially for the middle of summer, there is not enough shady car parks and for parents with young children or the elderly, getting into a car that has been baking in the sun is uncomfortable for the children, elderly and parents.
830	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I think you need to support small business with free parking in the CBD.
831	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1")}	The current parking set up is extremely difficult for my older parents to use!

832	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	The parking meters and the zones do not support the elderly generation. Most of the time they are confused. I've helped an older lady recently who was brought to tears because she's thought she paid but it didn't work, then Got a fine. She was trying to pay again but the meters were causing her anxiety that she started to cry.
833	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
834	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Not enough free all day parking for people working in CBD
835	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	I quite often don't shop in Horsham central because of the inconvenience of the parking meters.

836	Every day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7"}	Personally, I do not have any issues with paying for parking or the price or how to use the meters.
837	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	paid parking discourages visitors to remain shopping/dining in the CBD. Other towns such as Ballarat offer first 2 hours free and then you must pay.
838	Once a week	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	What problem are the meters trying to solve? Seems more of a revenue grab and a disincentive to shop locally especially in the age of online shopping
839	Once a week	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	All other major towns have atleast 1 hour of free parking and we have to pay straight up not good enough

840	Every day	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{ "Meters are too far apart ":"6", "The two zones are confusing ":"7", "The meters operate too slowly":"5", "Instructions are not clear enough":"4", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8", "Meters are hard to locate":"3", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"2"}	
841	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{ "Meters are too far apart ":"3", "The two zones are confusing ":"8", "The meters operate too slowly":"7", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"5"}	<p>I think these new meters discriminate against the elderly and/or infirm: the meters are too far apart and there's not enough clear signage as to where they are. Some people take longer to walk down the block to the meters, and can be fined before they get to the meter, or if it takes them too long to work out how to use the meter. Many people do not have (and do not want) a smart phone and/or apps. The touch screen works slowly and people think the machine is broken.</p> <p>People need to be able to park in front of the business or shop they want to go to, and pop in for five minutes, not spend five minutes or more finding and using the meter.</p> <p>You can't go to the cinema during a week day and watch a film, which mostly run at least 2 hours. Not only do you have to walk half a block to get to the meter, the maximum time is 2 hours, so you run the risk of a fine.</p> <p>This leads to another point - these meters discourage people from shopping in person. Local businesses lose out as people will either order online where appropriate or go without.</p> <p>I've used the new meters once, and refuse to use them any more. Not only is the parking fee expensive (it is - this is Horsham, after all), I risk a fine by taking too long to get to and use the meter. These new meters were a poor idea, and should be removed altogether. We need free parking (with a limit) if you actually want to reinvigorate the CBD.</p>
842	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{ "Meters are too far apart ":"5", "The two zones are confusing ":"4", "The meters operate too slowly":"2", "Instructions are not clear enough":"3", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"7", "Not enough parking beyond two hours close to city centre ":"8"}	<p>It is just too easy to forget and head off in to the shop without paying for parking. I really feel sorry for all the older people trying to figure it out.</p>
843	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{ "Meters are too far apart ":"6", "The two zones are confusing ":"3", "The meters operate too slowly":"8", "Instructions are not clear enough":"7", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"2", "Paid parking is not needed in Horsham":"4", "Not enough parking beyond two hours close to city centre ":"5"}	The first half hour or first hour for parking should be free

844	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5"}	<p>The first question doesn't have enough options. I would use the CAD 3 - 4 times a week. So once per week, or every day are not suitable options.</p> <p>I was more than happy to drop a coin in the meter and pay for parking before the new meters were installed. Now they are exceedingly slow, not user friendly, there can be queues at the meter (and no I don't want the app, I don't carry my phone everywhere with me and don't need another app taking up space on my phone.) To park and collect my mail from the PO Box used to take a couple of minutes maximum. Now it takes far longer than that. The meters can be difficult to see and are also very unhygienic/dirty at times.</p> <p>I have not spoken to one person who thinks these new meters are a good idea. The zones are confusing and many seem to be totally confused by the meters in general, avoiding the paid parking altogether. I believe this will be detrimental to our local traders in the long term, because it's easier to shop online than go through all this. Whereas I used to duck into a shop for a browse and perhaps a purchase, I just don't bother now.</p> <p>Many thriving cities survive without parking meters, Mildura being one example. So, are they really necessary in Horsham or is it all just about raising funds through the many fines being issued?</p>
845	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
846	Every day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	<p>The app is too slow as well. Congests parking spaces 1. whilst loading up the app and using, then again at finish to stop the app and refund. Could have been many blocks away by this point, onto the next job. What an epic waste of money. Previously jumped out of the car, threw 10c in the meter, was in and out of the shop, and gone. Our rates are well and truly high enough without having to pay for parking. Sooo off-putting for visitors to our town, and locals alike.</p>
847	Every day	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	<p>We do not need meters in Horsham or at less give people the first hour or two free it is driving people away from the Main Street I am not interested in using the meters at all so no longer shopping in Main Street if I do need to I park in coles</p>

849	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	shouldnt have to pay for parking in my own town when trying to support local business.
848	Once a week	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	I now travel to the farm trade houses to buy supplies that don't have parking meters. i have only parked at the meters once since the new meters fitted as I have decided to buy from ebay or similar rather than shop in Horsham. This was never the case in the past. The options listed above are your options and not my list. I had to travel to Ballarat last month and was trying to work out the meters when two people unknown to me said the first hour is free. This survey is probably a waste of time as this Council doesn't listen to the ratepayers anyway. I am very disappointed with this Council.
850	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	I don't have any money or a credit or debit card so I park where it's free.
851	Once a week	Female	18 - 30	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7"}	Privacy concerns around meters t&c's on blinkay website. Vague wording about giving our info to non-government providers. Are they bound by Aust Privacy Laws? Why does our info go overseas? Who exactly gets it and why, how long do they keep it for and why can they change the terms at any time, how do they handle breaches. Can suitable uniforms be arranged for the law enforcement as well.

852	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	
853	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Are the council actually going to take rate payers and out of towners seriously?? On Facebook they always turn comments off, so they don't care about the rate payers or vistors, feedback.
854	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	I find myself not shopping in the CBD now because of the parking meters and the fines being issued. Parking should be free for the first hour.
855	Once a week	Male	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Paid parking is unnecessary in a small town like Horsham. Time limits are fine to prevent people parking all day. Have 1hr parking down main street and 2 and 3 hour parking down side streets. Fines should not be a source of revenue for the council. Get rid of the paid parking.

856	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	These machines are so hard to read the screens reflect with the sun during the day and you can hardly read them I won't download the app as I feel as though my details will not be safe .
857	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	Actually I avoid them at all costs ... I will walk to cbd from back of Kmart if I need to before I use those inconvenient and annoying metres ... thanks
858	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"}	
859	Every day	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Parking metres and fees have and are destroying the commercial centre of the city. An aged demographic is discriminated against due to the new metre parking arrangements. Commercial activity is decreasing and the metres are not encouraging customer support

862	Once a month or less	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")	How do people without smart phones use the meters?
863	Once a week	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")	App is not user friendly! In fact it is horrible! I have not had any success using it on the street or on my mobile. It tells me unable to complete transaction and closes even though my details have been entered correctly into the app. There is a need for a short period of free parking for those with mobility problems that make frequent short stops. Otherwise make one payment for time in CBD instead of multiple 10 cent payments! The making of small refunds is silly! Why not hold as a credit for next time. What about a system like a toll where I put an amount of money into my account and I top it up as required? Remembering which zone I am in doesn't work. Needs to automatically come up on screen with the address which zone parked in or signs indicating zone. Street address is on the app but there are no numbers on businesses (that I could see) so can't transfer correct address to the app Whoever set up this parking system did a very poor job. Was it the cheapest? It shouldn't be that hard, there are plenty of examples that are much better. Ballarat for example. I only have issues with a couple of these but was required to select all 8.
864	Once a week	Male	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1")	
865	Once a week	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")	The new meters are confusing and slow, it is stopping a lot of us from doing buisness in the main street, also its holding elderly people back from socialising , they are affraid to go there because of the big fines too.

866	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1"}	
867	Every day	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Hate the new parking system
868	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Remove meters and just have timed parking as per Ararat. Their Main Street always have lots of people shopping in it. There is no need for the other questions, PAID PARKING is not needed in Horsham.
869	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8"}	

870	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6"}	Shouldn't have to disclose registration number it's an invasion of privacy, the price is absolutely ridiculous and fines being handed out must be making the council a massive profit. Ive seen the elderly confused and not able to operate the parking meters, but not only the elderly, it has confused a lot of people and there has been no grace period. I will avoid parking where there are meters, even if I have to walk a mile, it's been an absolute disgrace.
871	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1"}	The meters are slow and confusing. The need to put your rego number in is hard if you drive multiple cars. Too few meters so waiting for other people and then you get booked. I believe they affect the older citizens in an in proportional way. Eg they are slower, less reliant on technology and less likely to trust it. I go as far as saying the meters are ageist.
872	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	Also you people are being fined whilst walking to the meter to pay this is absolutely absurd old meters where way better
873	Every day	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Makes me not want to visit the main street, I actively avoid it now

874	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Too hard for disabled to get to meter if park in front of shop they are going to. Have seen so many, not only the elderly having difficulty using. My main bug bear is the app and the amount of transactions. Paying then getting a credit is such a mess to sort through. For me I find it easier to park a distance away and not pay for meters. I suppose the amount of people being fined is better than what would be received in parking payments.
875	Once a week	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
876	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	
877	Every day	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

878	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8"}	I don't park or shop in the main CBD area very much anymore due to the confusion. I want to just put my money in the machine for the time I want, I think that's fair The new parking meters are not fair.
879	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5"}	If I am only going to be 5 minutes I risk running into the shop out front and not bother about looking for a meter. I figure by the time I go up to the meter and put my money in I could be in and out of the shop. I can't see how you aren't losing money since you've introduced them. People are lazy.
880	Once a week	Female	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8"}	Trying to pay for parking, after finding a meter with small kids (often screaming) in tow is a nightmare. The meters are far too slow. It took us 7 mins to go through the process last week, I avoid parking in the city centre where possible now. And as a result, spending less time in the city centre if I go in at all. So
881	Once a week	Prefer not to say	18 - 30	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6"}	Meters are difficult to understand unsure of how to operate them

882	Every day	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7")}	A better way would be the option to buy a 3/6/9/12 month parking pass - register your plates for parking in the cbd - I would be willing to pay up to \$100 for the year to know my car was covered for all my shopping trips — you guys get money up front for my car - a better win for you because I wouldn't spend \$100 a year on parking normally! I think a lot of the older people would go for this too knowing they don't have to use the meters/apps and are covered for the year! The parking man can scan our plate and see it's for a paid membership so no ticket required - is this an option you've explored?
883	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	I use the app & there are a lot of transactions on bank statement. The 30 min free parking has merit as I have reconsidered more than once stopping to quickly run in & out of a shop There is definitely issues with the whole process, given the amount of angst in the community & from travellers & I hope this can be resolved to support the local businesses/community
884	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The old meters are better because you can just put your money in and be gone. The new one to put your licence plate number in every time is silly, especially if your only there for 10 or so minutes
885	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5")}	With businesses dying out of the CBD of Horsham, my suggestion would be to have 1 or 2 hour limits without meters in Firebrace street. If you are going to be longer, then put money in the meters. This should also be written in bold print on the meters. I use the app for the meters and I have no issue with it. Setting up the app was a time consuming process when you are standing down the street trying to get it organised. The issue I had prior to setting up the app was how difficult the screen was to see in the outdoors. The biggest problem I see with the meters is how they discourage people from parking in the CBD. People head to the free places to park like Coles and Kmart. What this does is encourages people to do their shopping close to those car parks. Everyone who goes to Ballarat knows that you go to the Target car parking because you get the first hour free, or to the Big W car park which also has free parking, so that's where us country folk head with the kids so we don't have to worry about the meters. So guess which business we go to??? The big stores and not the little boutiques that we might discover if we parked in front of them.

886	Every day	Prefer not to say	18 - 30	Yes	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	Ranking identified issues by severity in this survey is an amusing approach, I feel like if my number 1 isn't addressed my 'concerns' will trickle to 2, then 3, so on. And the HRCC will so something daft like add more meters after nothing but negative feedback. Honestly, get rid of the meters. This clearly underwent a pretty loose cost-benefit analysis. Once the meters are gone, you can start focusing on something genuinely valuable to the region, perhaps you can look into the hospital merger that is eroding the health of your constituents. Kind regards.
888	Once a week	Female	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
889	Every day	Male	18 - 30	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	Your parking meters are a waste of money. What was wrong with the old coin ones? Also it comes off as greedy. You have parking meters everywhere. Ive lived in many rural places and no where compares to the amount here. Its not like youve just built horsham and need money back for other projects asap. Its an established place already. Also that water park you just built is dangerous as hell. Whos idea was it to put rocks and wet surfaces together for kids to play on? Also what was the budget for that place? If you paid anymore than 20k for that park you are wasting money. Its rocks, rope, metal and tanbark and a few pumps. Youve could have actually made a decent and fun place there. Whoever approved that needs drug testing. Also why does a small rural city council need so many Toyotas? That wouldnt have been cheap. You should try caring for the community here instead of spending big money on stupid things. People are doing it tough and here comes the horsham council, here to rob everyone with their parking meters and not give back to the community. Its disgusting and you should all be ashamed of yourselves.
891	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	

892	Every day	Female	18 - 30	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6"}	Not enough disabled parking
893	Every day	Female	31 - 40	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 1 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"1","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"}	Parking should be free for the first hour
894	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	Paying a one off fee of \$50 entitles you to free parking for 12 months ... still have to follow meter time rules though.
895	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	As an aged person the parking machines are too far apart as I cannot walk any distance

896	Once a month or less	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	It takes so long. You have to line up behind 2 or 3 people taking ages to try and work out how to use it. Blinkay is just as slow.
897	Every day	Male	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	On three occasions in the last two weeks, I helped elderly people that could not operate the meter. Two other these occasions the people did not know their nameplate number as they were the partners vehicles, and vehicles where parked some distance from the parking meter. I felt sorry for them and went to their vehicle and got the rego number. All were quite distressed that they would get booked if they went back to the car to get the rego, because that very slow with their walking. One had a disability sticker but could not find a disabled park.
898	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	The glare on the meters can make it hard to see the meters. Usually in the afternoons, They are fine in the morning.) This is why I changed to the ap.
899	Every day	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	there are way too many restricted parking spaces and not enough all day spaces. The last upgrade added too many 2 hour paid zones that are not necessary Not user friendly for the elderly/disabled or people without smart phones

900	Every day	Male	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	The system is easy to use but this is completely unnecessary and it comes with a negative cost to benefit ratio. This is the only council area (from what i understand) that uses this system. It costs \$540,000 to install and then approx \$40,000 per year to operate the software and maintenance. How much do we as a council pay for parking inspectors? \$80,000? More? Then how much is gathered in parking fees and fines?Well here is a novel idea. If you didn't charge for parking and also removed the paid position of parking inspector, the city would be way in front. Yes parking would be a little more difficult in the main street but then the street would be full of people. This whole project seems like a complete waste of Ratepayers money.
901	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	As someone who only goes into a shop for a few mins the old system of 20c to 50c worked well for each meter. This is something that didnt need to change for Horsham. I would like to see half hour free parking in the main shopping area.
902	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
903	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	The zones are confusing, when I open the app Im hoping it has automatically chosen my zone for me as Im just leaving the zone as whatever comes up. Also the name of the app is hard to remember and if you search "park" there is no reference to this app and signs are few and far between, so I have to leave the car and search for a meter box or sign. The old app had the word "park" in it, so maybe add "park" to blinkay so people that don't use it often can find it as this is the easiest way to pay for your parking. Plus add extra signs with the app name on them.

904	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"2"}	App is very easy to use, I like that unused time is refunded. I feel Horsham should only have one zone.
905	Every day	Male	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	
906	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	I find the meters extremely frustrating to use & ive now simply stopped shopping in the main business precinct. The system and meters make a quick run in a shop take far too long so i find it easier to shop online or go to a shop where free parking is more accessible
907	Once a week	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3"}	

908	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Too hard on a cold rainy/windy day to walk half a block for elderly people to find the meter, and then takes too long to process screen by screen. Don't understand the zone. With the cost of our rates, there should be no need for parking meters anyway. Interest on the money wasted on the new infrastructure would surely exceed any gains from these new meters, without the frustration thrown onto people, especially family visiting town and tourists.
909	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5")}	I have noticed people are not parking in Main Street anymore because of new meters and all the businesses are hurting don't wait till it's to late we won't have a Main Street or any shops in Main Street open
910	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")}	I currently work in McLachlan st, however by the time I have dropped children off at school and childcare I am unable to find any long term car parking options in time to make it to work. I also only have a half hour lunchbreak, so do not have the time to move my car to another zone and walk back or find a free long term parking space.
911	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	First 30 mins should be free. They are too expensive. They are too slow to pay. The app sucks.

912	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	
913	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	The elderly people cannot work the parking meters. I work with the elderly and have an elderly parent and none of them can work the meters which means they are finding parks where they don't have to pay but then they have to walk to far to the shops. They are also taking up parks in the supermarket .
914	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	The Ballarat system where the first 30 minutes ir hour is free is so much better. Rarely do I need to park for more than 15 minutes, so a free first 30 minutes would be much more convenient than going through all the steps to pay for a few minutes. If we had gone from the current system to the one it replaced with meters every 6 car spaces, THAT would have seemed like progress!
915	Once a week	Male	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The meters are far too far apart. By the time I walk to use a meter, I often could have been in and out of the shop. Some free short term parking bays would help, or the first 30 minutes free.


916	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Since the installation of new parking metres, I have felt a pinch in my pocket. I try to find free parking spaces as an alternative, however they are few and far between. I did not see an issue with the old parking meters; or white paid parking in Horsham is required when other towns that even bigger than Horsham offer free parking in its CBD and surrounds. It really is offputting.
917	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Meters in close proximity to the cinema should have a longer time limit especially when movies can go longer than 2 hours. This could also apply to other businesses such as hairdressers where it's not practical to shift our vehicles to a different zone. The extra parks requiring meter payment were unnecessary.
918	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1")}	After going to the cinema today I discovered there is no parking close by that goes beyond 2 hours. Many movies are longer than 2 hours plus you need time to walk from your park to the cinema and have time to buy your ticket. There was a funeral at the nearby church so their carpark was full. The cinema is a long way from free parking.
919	Once a week	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	Very hard for elderly people to navigate too and understand how to operate the machines

920	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"2")}	Meyers should print a parking slip to prove the time you have paid up until and you should be able to move to other parks and still be covered provided the time hasn't elapsed. These new Meyers have killed Horsham CBD, no one is shopping there anymore.
921	Once a week	Female	31 - 40	Yes	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Paid parking in Horsham is not necessary and only negatively impacts our town, businesses and community. It deters locals and visitors from visiting shops along the Main Streets where primarily small businesses suffer due to this. I've heard and seen the parking impact on a lot of elderly citizens who don't use smart phones, struggle to see the screen and then have to walk long distances to actually get to the meters. And employees of local businesses have very limited parking options too. Even if they did want to pay, the timeframes don't allow it. It's just ridiculous on so many levels. We are a small community, let's just do what's BEST for our community and get rid of them.
922	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"3")}	I operate a business in Pynsent Street where the bulk of clients are elderly and the closest parking meter is 50 metres away. Ridiculous. Until the recent installation of paid meters 2 hr free parking was available in front of my business. HRCC is setting up vulnerable members of the community for fines. Also, metered parking along the Bunnings wood yard in Pynsent St is now often empty with free all day parking in the top end of Pynsent St inundated while my full time employees are unable to find any appropriate parking at all. Apparently HRCC now expects them to abandon their employment during the day to regularly feed parking meters. Again, ridiculous. This is Horsham not Melbourne. Administer appropriately for this community, not an urban metropolis.
923	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Meters do not show how much it will cost for 30mins, 1 hour etc when using coins

924	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
925	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"2")}	
926	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I think theres no need for paid parking as the signs for 2 hours parking are still up so why use a meter when the first 2 hours are free or does the 2 hour parking sign not valid anymore and you will get a ticket within the first 2 hours so should there be no 2 hour parking signs cause if theres a sign thats telling me 2hours parking up until 5.30 why would i need to pay money and im sure if i get a fine ill contest it anyway because of 2hours free parking
927	Once a month or less	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	I feel there has not been enough thought given to volunteers who help out at various venues. I help out at Craft for Cause craft shop and previously we were able to park in the middle of road section for 20c an hour, but now things have changed. It is hard enough to get volunteers and this only makes it worse. I think this is another reason why the number of volunteers is getting smaller each year.

928	Every day	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"1")}	I work in Wilson street and I now cannot get parking some days as the free parking is taken by the time I get there. I live out of town so I need to drive in but I also have 2 sons to get to school. On weekends I'd rather go somewhere where I don't need to think about parking so I tend to go places with their own parking or I will go to the plaza. What would be great is similar to Ballarat so you get the first hr or 2 free as its frustrating to run into the post office or grab a coffee but first needing to organise parking whereas entering your rego you're at least covered for a while rather than being paranoid you will get a fine before you even fine a metre. I have also assisted many people to use the parking metre, have had it time out, load very slowly, not understand it properly and my sister has the app, it reminded her her parking was going to expire half hr after it expired, not sure if that's a daylight savings time issue but a few people have told me this now
929	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	20 - 30 mins free parking is not unreasonable
930	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
931	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"7")}	Difficult for older generation to use the machine and will never use the app

932	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1")}	Why were all free parking & free 2 hour road parks all changed to metered? Why did legacy Horsham lose their charity carpark? all of these with NO consultation! Just isn't correct
933	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	We pay enough rates in the HRCC and shouldn't need to 'top up' the coffers. We need to be encouraging shopping in Horsham to support our local businesses.
934	Once a week	Female	18 - 30	Yes	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	It's a ridiculous system the only one was way better 3-4 times I've had to ring the council because machine was out of order! Also with such a large elderly population this not a practical system it's very hard and confusing for them to use. Not the mention meters are that far away that by the time you get to them you get a fine! And to say well use the app whilst I use it and am quiet able to my grandparents are not they aren't tech savvy the have old phones that don't support apps and are slow to get to the meter so how is that fair if they get slapped with a fine on their way to pay the meter! Needs to go back to meters for every 3-4 car bays
935	Once a month or less	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The new system discourages people coming into the CBD Horsham.

936	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	It takes more time to use the metre than it does to do your shopping, so I don't do any shopping in the main shopping area , I only use the Supermarket now not the private shops. It's a nightmare for me.
937	Every day	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Just the paid parking is not necessary.
938	Every day	Male	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
940	Every day	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"3")}	

941	Once a week	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
942	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	Not suitable for those who are older community members who do not use wifi and are unable to walk distances . Unfortunately the council has their own agenda and not for the benefit of the greater community.
943	Once a week	Female	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	Paid parking should be scrapped in horsham. Businesses have suffered enough and managing to pay for parking with young kids is a hassle. The Main Street is quiet enough and having paid parking is not helping.
944	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	I am replying on behalf of the WIMMERA MOBILITY GROUP as We have had many discussions about the parking meters in town. If we are to go to Amcal and park in paid parking as the Disabled are occupied by the time I get the Walker out of the car and walk to the meter and back to Amcal before returning to the car it has taken me a long time. How does the parking metre know that I have a disabled sticker allowing me to get double time? Many people are taking a long time to read and understand the metres and if from out of town need help from passersby. If going to the Bank to use the ATM i should be able to step out of the car without having to walk half a block to feed the metre when it is only 2 minutes to collect my money.

945	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5", "The two zones are confusing ":"6", "The meters operate too slowly":"7", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"2", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"4")}	I am still fit enough to walk from free parking areas but people who are not able to walk or have poor eye sight DO NOT MANAGE AND ITS SAD TO SEE THESE PEOPLE UNABLE TO USE THE METERS . THIS SHOULD NOT HAPPEN. PLEASE LOOK AFTER OUT ELDERLY AD DISABLED SOULS. Out of town people and caravan people are not happy....NO PARKING !! WHAT ABOUT FIRST HOUR OR HALF HOUR FREE ? ALOT OF TOWNS HAVE THIS , WHY NOT HORSHAM !!!
946	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5", "The two zones are confusing ":"2", "The meters operate too slowly":"3", "Instructions are not clear enough":"4", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6", "Meters are hard to locate":"8", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"7")}	If Mildura does not have parking meters, why does Horsham? If people can travel thousands of kilometres around Australia and not encounter parking meters, why does Horsham have them? Why can't HRCC be honest about how much of OUR money has been spent removing the old meters, planning, installing and running these new meters? People don't want them. Get rid of them. And be honest with us.
947	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"7", "The two zones are confusing ":"2", "The meters operate too slowly":"5", "Instructions are not clear enough":"6", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"8", "Not enough parking beyond two hours close to city centre ":"1")}	Due to our business The Makers' Gallery's hours being from 10.00-4.00pm, Monday to Friday, all day parks are taken in the Mibus car park. Therefore our volunteers are having to use 2 or 4 hour parking which does not work for our time frame, considering they would be required to shift their car mid way through their shift. The rules state at the moment that you must leave the zone for 1/2 hour therefore disrupting our business and very much inconveniencing our volunteers. Considering 95% of our volunteers are over the age of 70 and are not as mobile as a younger person.
948	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4", "The two zones are confusing ":"3", "The meters operate too slowly":"8", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"7")}	These options are limited and not representative of real answers. I would visit the CBD more than once a week but less than every day. I do not believe that people should feel compelled to use an app because it is perceived to be easier than using cash and walking to the meters being far away. There are many towns, larger than Horsham, who do not have parking meters or parking charges, and movement and business seems to be freely moving and successful. Parking should be directed to the business customers, not all day employees - inclusive of public servants. And with the extra cost for out of town customers is unfair when most have to drive a distance to support Horsham and then spend most of the day moving around to do their business; and the cost, complexities and inconvenience is not necessary for the rural, especially when rural rates are substantial on a percentage basis.

939	Every day	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	By the time you find meter and go through all the motions what was going to take five minutes takes 10. The Cost for short time is over priced because most of the time you have to go backwards to get where you need and time has nearly run out
949	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	I think this is very unfair for our retail businesses as you can buy online and not even have to worry about paying for parking. When COVID hit it forced people that normally would go down the street to shop online and now they have confidence and continue to shop online. I know this for a fact as my husband was in the freight industry.
950	Every day	Male	60 or older	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1")	<ol style="list-style-type: none"> 1. Meters are too far apart. A 50m hike to a meter is too far for many members of our community. 2. Many centres have the first hour or half hour free. This welcomes people to the business centre. Important for Horsham. 3. Many members of our community do not use screens of any sort, not even on a mobile phone. They are unable to cope with the technology. They will be the same people who may have limited mobility and would find it difficult to use off street parking and walk. Excluding these individuals is a disgrace. 4. Are parking inspectors identified by a uniform? An identity tag is not good enough. A visible presence will help with compliance.
951	Every day	Female	18 - 30	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	I refused to park down the main street now, the meters freeze all the time and are useless so I walk and every day I'm stopped by the elderly who can not wrap their heads around the meters. One local resident was even in tears because she was scared she was going to be fined if she couldn't figure it out. Absolutely shocking.

952	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	..Very UNFRIENDLY TOWN for tourists to find parking!! ..The elderly have NOT been considered! ..The Screens are impossible to read!! ..Other towns have NO parking fees!!! Why Horsham??
953	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	
954	Once a week	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	
955	Every day	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	The elderly cannot use. Not everyone has a mobile phone Should be first hour free as in Ballarat or if you re-locate it triggers to remember your number plate and continue on with first hour.. Evident what the Horsham residents think as no one is using them and local businesses are losing business. We don't expect the HRCC to care, as these decisions are made without input from the public.

956	Every day	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	The parking inspector is rude to many. An elderly lady was trying to work out the meter and he fined her, gave her an instructional piece of paper and said you need to work it out! Education is needed. I would like to know if Council is charged for paying money back into accounts if the time limit wasn't used? Previously you were charged at the end of your parking session.
957	Every day	Prefer not to say	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	First 15 or 30 mins could be free to encourage people to utilise the shops in the cbd and support local business and small business for the butchers etc in town where most people duck in and out taking 5 mins. It takes longer to walk to the meter pay and walk to the shop.
958	Once a week	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
959	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	For those not tech savvy it can be an anxiety driven exercise. I have chronic illnesses and to walk however far in the opposite direction that I need to go then back again is too much. Discourages users and therefore people shopping in these areas. Screens are hard to see.

960	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"5"}	Takes longer to find and get to meters than actual time required
961	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	The shops in Horsham are not big department stores where people are going to hog the parking. Most people are in and out very quickly to most of the stores. Therefore I feel that paid parking is not needed. To have to get out my phone and use the app before getting out and doing what I need to do when in a rush with children is a pain in the backside that I don't need. I also feel for the elderly who don't understand what to do. We are a regional town not a large city. We don't need to be money grabbing and handing out fines. I would like to know the reason that council came up with to justify the need for paid parking...do they have statistical evidence that it is needed? Or is it just a money grab? Get rid of the meters, council. Horsham is a friendly town. The parking inspectors just make everyone feel policed and it is horrible for such a beautiful place.
962	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7"}	
963	Every day	Female	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5"}	I personally find the meters reasonably easy to use and the app is great, however, I believe its quite challenging and confusing for some (mostly older) people in our community. Not everyone has a smart phone and they need to enter all their details at the meter which is also a bit time consuming when you're in a hurry. I've helped numerous people who have entered their registration number into the meter and then are unsure what they need to do next. If the process could somehow be simplified and there were some short term free parking options, together with meter-free longer term parking options not too far away from the CBD I think it would help to bring the community on board.

964	Once a week	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	The new meters are very confusing and hard to use. And its not just me everyone is complaining and i refuse to pay at them.
965	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	I actually think this will have a long term affect on small business operations with the possible closure of businesses along with the high cost of living this has already had an affect everywhere. Maybe not such a great idea. We are a small rural country town not a city.
966	Once a week	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	I'm discouraged from shopping in the street shops because of the paid parking. The bigger free car parks at Target and the Plaza make parking very easy but I would way rather support small business. I would do that much more often if parking was free and I could park close to them rather than having to walk from the free plaza car park.
967	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	I will not use the blinkay app. I loved easypark but the blinkay thing takes forever. I will either park in free parking or take a chance on getting caught.

968	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	All equally important. While I have marked I use the App I hate to do so. The app is useless for many people in and around Horsham. And a nightmare for visitors.
969	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	We need provision for short term parking. Rarely do I need to park for more than 15 minutes. Can't we have a first 30 minutes free system as seen in other towns.
970	Every day	Female	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	The new system is a disincentive to people to visit and shop in the main shopping areas. I attempt to find parking in areas where paying is not required.
971	Once a week	Female	18 - 30	No	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	I am very disappointed that Horsham have these eyesores in our Main Street. There was nothing wrong with the ones that used to be there and the change was very unnecessary! The metres are so so incredibly slow and rather than quickly inserting a coin and ducking into a shop, it takes at least 2 mins to get a coin in there and pay for the parking. It's a joke that we have them and would highly suggest they are changed back to something easier and quicker to operate. I feel bad for the elderly people who don't know how to use them, and they shouldn't have to learn, it should be a straightforward and easy process to put money in a metre to park. Please please consider changing these terrible metres, they really are awful!

972	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2"}	Judging by the survey questions you know that these are all issues experienced by locals and visitors. These should not even be surveyed as you know the issues. Just take the lead and remove them and have free parking with time limits to allow for lengthy appointments in the CBD. The meters and parameters are ridiculous - dear, confusing, ugly, to far to walk to. I don't know how the elderly, disabled or confused people are able to operate them or the app. Rates are dear enough in town for residents and businesses. Parking should be free. Encourage the shopper/visitor into the CBD to spend money at businesses - not penalise them with confusing parking. Countless times I have been asked to help people with parking. It's a joke. And the zones and times limits are just plain dumb. Please be a progressive and inclusive Council.
973	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	Old system worked fine. Why attempt to fix what wasn't broken and at massive cost! All projects should be voted on by public prior to approval. Public opinion needs to be valued not silenced!!
974	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6"}	I see many people standing for ages trying to work the meters out! After they have managed to find one to use. They are too far apart for this aging community, many of whom do not have smart phones nor email addresses. My 91 year old mum still drives but can't walk far
975	Every day	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7"}	Ballarat Parking meters allow first hour free and operate faster

976	Once a week	Male	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	Paid parking make me avoid going to shops in horsham. I can go to stawell or other towns
977	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5"}	Need free parking for first hour wherever you park with meters and can move to other areas in that first free hour. Eg when you duck into the bank, post office etc
978	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 1	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"1"}	There needs to be more 4 hour parks available. Extremely stressful travelling from stawell to horsham daily during the week for work in community services then getting stuck having to use a two hour park and having to either risk a fine, inconvenience others to move my car, or leave meetings early to shift car to comply with parking regulations. I think that paid parking isnt nessasary in Horsham, especially for 30 mins or less and that more 4 hour parks and free parking is needed. Having to pay for parking discourages me from spending money in Horsham.
979	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{"Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"}	There should never be a need for parallel parking in the main street. If this happens then I will never park in the main street, thus I will never go shopping in those shops that occupy space in the main street. I will also use the Bennett Road shop for my postal needs

980	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	The 2 zones that are now there, should be divided into 4 zones. This would allow you to attend an appointment, move your car and still be close enough to do other shopping. The present setup must be impacting on local trade. I accept there is a need to pay for parking but my preference is to pay for convenient parking. The setup is electronic so creating 4 zones shouldn't be arduous.
981	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
982	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Horsham needs to far more welcoming to visitors and all users of the CBD. My suggestion is to remove the meters full stop. Please listen to the people
983	Once a week	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	

984	Every day	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
985	Every day	Male	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	My comments are from friends who don't have e-mail and don't like to use apps. I find this hard if you only have information or paperwork to leave at a business, a one-minute park. When you start Blinky pay in a park when does it stop charging, when you leave the park or the zone? Ballarat has one-hour free parking.
987	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	People are no longer parking in the main street, they are using the supermarket car parks instead. We already have a lot of empty shops, the lack of shoppers in the main street will hurt the small businesses that add vibrancy to our community.
988	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"7")}	I now actively avoid the cbd because of these meters. They are slow to operate when using coin and more often than not, my shopping takes less time than it takes to program the machine. I am not computer illiterate, but these machines are slow. Bring back realistic time zones and put more compliance officers on the job. It would be cheaper in the long run. If I need to do serious shopping, I go to a supermarket carpark or out of the cbd.

989	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	Thanks to these meters, I now don't shop unless it is at the plaza. You have successfully driven my business away. Well done!
990	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	Wait to use the meter after you walk past the shop you want to attend, do the meter walk back, it takes longer than i spend in the shop.
993	Once a week	Male	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	
994	Every day	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3"}	

995	Every day	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	HSCC you are destroying Horsham. People visiting will not spend money in Horsham while we have paid meters. The business houses are also losing business.
996	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	["Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5"]	1. Unbelievable where this metering has been extended to, Horsham does not need every car parking space metered! 2. The fact that there is no free parking period for those quick pop in errands we all do on a regular basis is just unfair and unrealistic. 3. So far between the pay stations just makes for inconvenience, and I am someone who walks without a problem but I should not have to factor in time to get to and from a meter paying station. 4. Very disappointed in this whole new metering, so much so that I will go out of my way to avoid meters as a matter of principle.
997	Every day	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"]	For the Trader sake meters should be removed asap, parking in cbd is mostly short term stays so costly meters are not the best option, it would be good if HRCC set the standard in the state for a meter free city.
998	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7"]	Free parking in Horsham with time limits in the CBD.

999	Every day	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5")}	
1000	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	
1001	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	
1002	Every day	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	It's Not fair on people working in the CBD as metered areas have been extended to Darlot st and Roberts so leaving very little off street parking for people. There must be other ways the town can generate income rather than parking meters, it clear that people are not using the Main Street by the lack of cars. We need to encourage people to shop in the town and this is not helping shop owners. The council seem to be spending money on things that aren't helping to improve our town and not helping to encourage people spend their money here.

1003	Once a week	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 1 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"1","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Screens are hard to see too much to read on them confusing for the elderly and hard for old people to see how much time they have paid for
1004	Once a week	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
1007	Every day	Male	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	The question about how often we use the parking meters needs another option 'several times a week', more than one day but less than everyday. Parking would be more acceptable if as in Ballarat the first hour is free. There only needs to be one zone and especially if there are two zones not divided down the middle of the street.
1008	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	Need three hour parking near the picture theatre

1009	Once a week	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Think you are doing yourselves an injustice with only negative responses to choose from! Even though I don't agree with needing parking meters and for people (especially the elderly) to access meters easily (having to walk a distance to find one), I find the Blinkay app very easy to use and like that you get money refunded if don't use all the time chosen. In saying that, is it publised that this happens? The only reason I realised was that I parked in a different zone & couldn't pay until I had selected stop & notified that I would get a refund.
1010	Every day	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	The parking metre process is cumbersome and slow. Ballarat has smaller, solar powers very simple and quick parking metres - what we gave seems like a very cheap version of what is available in the marketplace. First hour free would be excellent for attracting people to the cbd while keeping traffic moving - it could also encourage people to actually use the metres. I have assisted numerous people - both local and visiting - to use the metres, with all of them frustrated and angry by the metres.
1011	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"1")}	Zoning is not required in horsham parking needs to be horsham wide and there should be 2 hours free parking, where there was free parking past the cinema that should have remained and now has been changed to paid parking. Businesses are suffering and I am not shopping like I use to due tho the parking.
1012	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8")}	new meters are difficult to use, so I don't. always used to put money in the old meters

1013	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")	<p>ALL of these issues and more, are equally relevant. I numbered 1-8 as required, however I feel it is not an accurate picture of my opinion at all.</p> <p>Paid parking in Horsham is not even necessary, and having two zones in such a small area is not only inconvenient but also ripping people off.</p> <p>I refuse to use the app. I am not comfortable entering my payment details in a small app when even large corporations are being hacked and details stolen. Putting money into the parking meter is a slow process, especially when there are multiple people lining up to use it. I could have been and collected my mail from the PO box and left the parking space altogether, in less time than it takes to get to a meter and put money in. It is wasting more people's time than the other meters ever did. There is also no cover where most of the meters are located, leaving people standing in the rain or hot sun. The meters are also too far apart and in inconvenient locations.</p> <p>Parking in non- metered areas is now harder, as most people are parking just outside the metered area to avoid them.</p> <p>Total waste of money installing them. I hope council are mature enough to admit their mistake and remove them.</p> <p>Listen to the shookeepers. and the public. and do somethinga useful for once...</p>
1014	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	
1015	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 1	("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"1")	<p>I like the Blinkay app. I find it easy to use and it's great that I can get a refund if I use the parking space for less time than I expected.</p> <p>I like that Blinkay reminds me when it is due to expire.</p> <p>The app is easy to use & I haven't had any connection issues thus far.</p> <p>Downside is the numbers of records on my bank statement - but I can live with that.</p> <p>All young people should have no problem using the app.</p> <p>I suggest free training classes on how to use the app - for the older folk - and a free coffee. Make it fun!</p> <p>I tried to not rank the above statements because they all seem very negative! But I can't submit form without ranking them. Most of those statements are irrelevant if people just use the app.</p> <p>I'm happy to pay a small fee to park and happy to use Blinkay app.</p>
1016	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")	<p>For elderly people they are very inconvenient. Too far apart and slow and confusing to use. Should have 1/2 free parking in CBD. I often only need 5 minutes parking, by the time I locate metre and work out how to use, I could have been in and out of shop several times.</p>

1017	Once a week	Male	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	["Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"]	Why are we paying for paying under the premise of a fairer system? It is utter lies. Just say it is revenue raising. Will you actually follow the feedback, unlike other surveys or are we wasting our time AGAIN.
1018	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"]	Paid parking is purely revenue raising. Will the council actually listen to the feedback of its citizens this time and action the wishes of its citizens rather than pursue its own agenda?
1019	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	["Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"]	I would rather pay more in Rates and have no meters. time zones would be better. 2 hour limits within the Main shopping area should be clear for everyone. I am parking at the Plaza and walking from there. Also I hate all the bumps everywhere, especially leading down onto the roads as they are a Tripping hazard for everyone. And don't take away the angle parking. It is easier to park and more car spaces.
1020	Every day	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	["Meters are too far apart ":"6","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2"]	

1021	Every day	Prefer not to say	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
1022	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Deterant to shop, I dread having to park in the street because of the meters. 10 minute free parking outside essential services eg pharmacy, bank
1023	Every day	Male	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	A city the size of Horsham, it is ridiculous to have 2 parking zones, the parking is limited to 2 hours so drivers cannot stay in one parking spot for mor than 2 hours anyway. Many drivers may park at one end of the town and then move and not be aware of a zone change. Other much larger centres have one overall parking system for the whole city and first hour free. For elderly and disabled drivers, it is quite difficult to find, and go to many parking meters, and I believe some have been booked whilst doing so, and also while drivers may go into a shop to get change to use in the meters, not everyone wants to use apps on their phone. By the look of the deserted streets and many parking spaces available throughout the day within the CBD to me indicates the effect this system is having on destroying Horsham. Previously parks were unavailable, even on the side streets throughout the day. A large truck could be parked on many side streets at most times on most days.
1024	Every day	Female	31 - 40	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	I use the Blinky app, so most of the options above are irrelevant to my experience; however it is clear there is a lack of understanding about how to find and use the meters in the broader community. I don't believe we can blame parking meters on a quiet CBD when costs of living are rising substantially, the customer experience at local shops and services etc

1025	Every day	Male	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	* Not user friendly when paying with cash. *Need to be only one zone, doesn't encourage people to pay if they need to shift and is confusing. * Blinky is convenient and easy to use BUT you have to many small transactions on your credit card statement.
1026	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Disabled parking - not clear on meters.
1027	Once a week	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Appalling behavior and attitude of parking inspector
1028	Every day	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	I pay \$2500 a year in rates, why should i then have to pay for parking as well!

1029	Every day	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
1030	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"7")}	I stood behind an elderly lady for 10th a trying to figure out the meters. Having to remember your licence plate number is a painful
1031	Once a month or less	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	I dont use the cbd since they introduced those terrible metres.
1032	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	I really would like to see the first hour of parking free, then pay after that.. it would make more people utilise the Main Street and side street parking more, not much activity happening now in those areas. Ballarat has the first 1 hour free! And please remove the zones! No need for them! Surely Horsham can do this! Thankyou

1033	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	
1034	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	These meters are very confusing, especially for older residents and tourists passing through). If the Council is hoping these meters will increase revenue, that revenues is more likely to come from unfair parking fines, than actual use of the meters.
1035	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	Not enough Disability parking. People with a disability find it difficult to walk to the metres. Would like free parking for disability card holders for the first hour.
1036	Every day	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Parking meters are not needed in Horsham. However there should still be limited time you can park in the one spot in the main street. Other regional/ rural towns have taken out there meters and watched their towns grow and thrive!

1037	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	Signage is contradictory, too many paid parks putting people off coming into the cbd, makes the town look money hungry. Need first hour free to encourage activity in town. Side street should not be so heavily metered.
1038	Once a week	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	
1039	Every day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	Stop hurting everyone with an unnecessary cost. The cost of living is real, show some compassion and at least make the first hour free. Get rid of the zones, they are too confusing.
1040	Once a week	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	

1041	Once a week	Female	31 - 40	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"5")}	
1042	Every day	Male	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	There is no leniency by the inspectors and it is frightening people away from the main st. I do not park there to go to the ATM or post office for 1 minute for fear of being booked. It would be great to get rid of the 2 zones as that appears to be a pure money grab by the council. Have 1 hour free parking transferable to any metered area and then you might find that people will be happy to put extra money in the meters. This would also encourage people to shop in the main at more than they do at the moment which would mean more traffic and possibly more metered parking. A win/win I would say. You should be able to go to the ATM and get money out without being booked. This is the sort of behaviour (being driven by our CEO and councillors) that is making people angry and treating them the way they are at the moment. Need to bring back the old free parking spaces as it is impossible for some of the workers at the shops in the CBD to get parking. Also change the free parking zones back to the way it was especially near the Catholic primary school. What a shambles and a disaster waiting to happen. Think of the safety of the children and the parents. Far more important than a few extra paid parking spots that aren't being utilised because of the comments above. Thanks Dean
1043	Once a week	Male	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Mobility device users struggle with new meters unless they have mobile phone linked to credit card. Provide first 15 minutes free would solve problem in many cases
1044	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Queuing to pay and you could get a ticket in this time. Very hard for elderly and I find I don't go near the shops that are metered as much now as it's too difficult

1046	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")	Disabled parking is impossible to get plus they are few and far to find. For people who cannot work longer distances it is agonising. Please add more parking areas for disabilities Thank you.
1048	Every day	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	I have noticed that Horsham's shops are less and less frequented, due to the new parking meters. Free parking for the first 30 or 60 minutes might be the answer. Better still, remove the meters, as other cities nearby, such as Ararat and Stawell, have done. This would make Horsham more welcoming to everyone, including tourists.
1049	Once a week	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")	There's no shelter from rain when using the meter terminal.
1050	Every day	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")	You have not thought about people with mobility problems, people caring for people who have a disability/Dementia, post surgical patients, the elderly. Parking meter takes too much time (unsure if that's a solar/situational issue?) EasyPark app worked brilliantly whereas I cannot get the Blinkay app to work (council knows about this). I've had a meter in Wilson street not accept my coins (which is disgraceful for a new system!!) & I notified council immediately. The CBD used to full all day everyday & lately you can get a carpark anywhere/anytime (this in itself should be a reflection of our community is fed up or the new system is in the too hard basket & they avoid it altogether. Shop owners aren't happy as council told them the new metres would not impact their businesses = bology!! It's more expensive than when it was EasyPark. The new metres are so slow (in some cases taking 6 minutes to put my coins in and I was in & out of a shop in 2 minutes!! Have also been told that some people are getting booked as they're walking towards the meter = not fair Jane! Sometimes there are 6 people at a meter & the wait times are ridiculous. Even ballarat has the 1st hour free!

1051	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")	As I wear prescription sunglasses the screen is totally blocked out and all I see is a black screen. If I remove them all the information is fussy. It is confusing as you still have the markings on the footpath from the old meters and the new ones are so far apart. Mildura which is a larger town does not even have parking meters. Due to the changes I will not be parking in the areas where the new meters are. They are slow and confusing in how to use
1052	Every day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	Small country town doesn't need paid parking as local business will suffer. I will shop online if I need to pay for parking. Can't even park for 5 minutes without having to pay for parking or getting a ticket. Ticket inspectors get great satisfaction out of giving out tickets.
1053	Once a month or less	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")	Clearly businesses in the central metered area are disadvantaged when there is free parking near the shops people use regularly, supermarkets hardware plaza(not that I go there much). Most people have little need to go near Firbrace St regularly. I have not spent money in more than six businesses in Firebrace St for years. These new parking metres are the last straw. I suspect there will be plenty of empty shops to bulldoze and make car parks soon in the dead centre of Horsham.
1054	Every day	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")	Such a pity so much money has already been wasted on the new meters. Taking out the old meters has made the streets look much better and Horsham being a country city should be welcoming to visitors and shop owners, I don't believe there should be any metered parking. Few people would leave their vehicles in the one parking space for more than 2 hours unless they are business owners & their staff, and they should be given priority parking no charge in designated areas. Online shopping & even the advent of plazas, now has ruined a lot of businesses but it will never replace the experience of having a day out with friends, having a meal & wandering through an array of shops. Parking enhances the shopping experience whether you are a mother with young children needing a larger parking space to do battle with prams/pushers, or if you are battling with a disability & need better access to a parking space or an older person frustrated with technology, or you may be a tourist. Sadly this new technology does nothing to enhance the shopping experience, & will take a long time to make up the money already spent. Have you noticed the days when most car spaces are taken up in town is when the meters were covered & not in use for some specially advertised shopping day.

1055	Every day	Male	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"2")}	
1056	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	If you are going to have parking then at least have the first hour or 30 minutes free, as alot of people are just picking up mail, grabbing meat from the butcher, ducking into get milk or pick up a script. I might ha e the app, but its slow to load and by the time you've got it working I could be back in the car and gone..... I have heard that the meters are hard to use and confusing...need to make these things user friendly from teh tech savey to those who aren't.
1057	Once a week	Male	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	To encourage shopping first hour should be free like most other rural centres or no paid parking at all would be better- but they don't listen to us rate payers do what you want as you have been doing anyway
1058	Every day	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Remove meters & collect \$100 on every rate notice to replace the revenue. The revenue will be greater than what you collect now, because you will not have a capital outlay on the meters or any ongoing expenses to operate or maintain them. The other benefit, apart from keeping rate payers happy is, HRCC will get CPI increases on the \$100 meter fee (if on rates notice) every year which you will never get on a paid meter system. Happy to discuss this further. Anthony Lattanzio 0418 866 090

1059	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	Ridiculously hard for elderly people with the distance and system seems confusing to some. I have had to help a number of people. I only use the app if I don't have change on me.
1060	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	There have been too many free parking spots removed and added to parking meters. McLachan Street, Roberts Ave and Pynsent Street had free two hour parking, not now. This is discouraging to shoppers,
1061	Once a week	Male	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8"}	Have been using the system since its installation and only found out recently that I didn't have to log out and login again when changing locations. And then only found out this week that there are two zones. Communication needs improving. I could not work out the meters initially so ran the gauntlet and hoped not to get a fine until someone showed me how to download the app. EasyPark was so much easier and so much quicker to use. Much preferred system. Meters are so far apart, I thought many locations must have been free parking.
1062	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2"}	Very hard to pop into a shop in firebrace street quickly and leave. Not every thing can be obtained in Horsham Piazza

1063	Every day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	If made it one zone would make a huge difference horsham isn't that big. Only meter the main street that would encourage people to park on side streets
1064	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5")}	Elderly or people with walking difficulties should not have to walk so far to access a meter
1065	Once a week	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"6")}	Finding alternative parking away from the current system of meters is very detrimental (and frustrating) to both the town traders and the person parking. Encourage shoppers into Horsham by making some areas where meters are either able to accept short-term parking coins as was the case in the past, or take them away altogether. If short-term parking as above was implemented, then the current system could be used in other designated banks of meters catering for longer periods of parking (eg 2 hours). Surely revenue the HRCC raises from parking meters should not take precedence over serving the traders, the ratepayers and the shoppers of Horsham and district.
1066	Once a week	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	Disabled parking is not suited for disabled passengers. They must walk behind the vehicle to access the footpath. Longreach in Qld has access for both sides of the vehicle. Why must we have to pay for the first hour or part thereof. It really doesn't encourage visitors to the CBD.

1067	Once a week	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4"}	
1069	Every day	Male	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
1068	Once a week	Female	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4"}	Elderly cannot walk far and impacts on the health so much that they are unable to go out, finding that it's best to stay home Many elderly I know do not have smartphones or find it's too much for them to use the app, others I know who can walk park in supermarket shopping car parks and walk making it difficult to get parking for others at supermarket, also they are slow to get details in parking meter having to start again, leaving them frustrated and unable to continue. The two zones seems to me to be completely unnecessary and confusing, being confusing for locals how are visitors expected to know, the new meters are not user friendly, the old meters were easier to use , 2 hours in one area is confusing, can I go shopping in that area again or do I have to go home, seeing I cannot walk far and need rest before I can continue to shop
1070	Every day	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8"}	I think the parking meters are a disgrace. I don't intend to use them and they are particularly offensive for elderly people, as they are too hard to operate. They have been a total waste of money and typical of the wokey administration that our council is. How about we go back to common sense? The public should be consulted BEFORE this type of expensive work is carried out. I have not spoken to one person that thinks these meters are a good idea. All the council spin doesn't wash.

1071	Once a week	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"7","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8"}	<p>The Council has failed to articulate a justification for installing these meters or for the operational requirements imposed on ratepayers. The only people I have heard in favour of the concept are some shopkeepers who seem to think they have ownership of the spaces outside their shop and that most people don't walk to accomplish their shopping from the one parking space. Seems a silly attitude to me. The city seemed to function quite well during covid when there were no parking meters so the need for meters at all is certainly open to question and perhaps some thought about what is the actual problem and then an construct an appropriate solution. There may be a need to stop workers in the street from taking up parking all day but there seems little need to prevent shoppers from parking, not many people want to spend half the day sampling the delights of Firebrace St, such as they are. The idea of a one hour free period has much to recommend it. People pull in, register do their shopping, move to the next meter before the hour is up and repeat. Vehicles continue to circulate and shoppers get convenience so they are more likely to shop. Yes, you could fiddle that by reregistering at a different meter while not moving your car but, really, who could be bothered. Council has surveillance systems which could be used to manage this if required. Under the current arrangements I will go to an area which offers free parking, shop there and not go near the main street. The free period has been adopted by other Municipalities and seems to work well. The two zones in Horsham are not confusing, they just look like pointless bureaucratic pettiness. What problem does it solve? What is the logic for dividing the street into two zones? Does it irritate ratepayers? Yes. Do irritated ratepayers get tense with passive aggressive Council staff? Certainly. The cure for this is not to lecture people on their behaviour but to have requirements which make sense to people. Restrictions which seem pointless except for increasing costs do not make sense.</p> <p>The meters chosen are just plain awful. They are large, ugly things which dominate and distract from the streetscape and they are a dark brown which clashes with just about everything else. Did Council not go and have a look at Ballarat perhaps? There the meters are marginally attractive street furniture at least. Those in Horsham have screens which are too small and placed vertically and too low so that they are hard to read and use and the ugly looking solar panels tacked on top just complete the picture. They look like something you would find in an industrial warehouse. Council has just, for some unknown purpose, spent vast amounts of money changing its logo and colour scheme, perhaps you could do something useful along the same lines to restore the streetscape which these monstrosities have ruined. Some say they have had difficulty finding the meters, perhaps some easily visible guidance markings on the pavement to the closest meter would help.</p>
1072	Every day	Female	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 8 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"2","The two zones are confusing ":"8","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5"}	we need people to park in firebrace street to help local business ,we should offer the first 1/2 hour free.
1074	Once a week	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"}	

1075	Every day	Female	60 or older	Yes	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"1")}	The instructions on the meters are missing a step. Doesn't say when to put your money in, or more importantly...press the "confirm" button I know a lot of people have been caught out by this
1076	Once a week	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	there are reports that if your two hours expires that you can't start another parking period until 30 minutes has elapsed. This doesn't work for people who may be moving multiple times over several hours.
1077	Every day	Female	18 - 30	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	
1078	Once a week	Female	31 - 40	Yes	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"2")}	

1079	Once a month or less	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	
1081	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Screens hard to read when it's sunny. Meters time out if you don't do it quickly enough. Not user friendly
1082	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1")}	I agree with having meters to control how long people park in the one parking bay, but majority of my older customers are very confused by the new meters. My 91 year old mother will not use the new meters at all. So she is forced to walk from free parking like close or Woolworths. I strongly believe there should only be one zone, and move freely from parking area to another parking area. A capped 2 hour in one zone is definitely not long enough., appointments often run longer than 2 hours.
1083	Once a week	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	

1084	Every day	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
1086	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	
1087	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	Inconvenient, difficult, time consuming, impractical
1088	Once a week	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"5")}	

1089	Once a week	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	It's putting me off parking and shopping in the Main Street, I'll just got where there's free parking. I hate paid meters, rather coin operated
1090	Once a month or less	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Haven't had an issue with them, I think the app is great!
1091	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	
1092	Once a month or less	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	If you have an appointment that is 2-3 hours, there is no where close to the Main Street to park. It's also very inconvenient paying for parking if you are going to be less than 30 minutes in the shops. The meters are so slow

1093	Every day	Female	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	
1094	Every day	Female	31 - 40	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	Takes too long to access parking meter. Especially if is raining. Also hard to read screen due to sun exposure. Will be hot during summer. Often have to help elderly people to pay for parking. Instructions not user friendly. I now tend to park where it is free and walk. This is not easy if you can't walk far or have a disability. Most free parking areas are now full most of the time- K Mart, Coles, Safeway, Horsham Library, church car parks and the list goes on.
1095	Every day	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	The first hour should be free like in Ballarat
1096	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	All of the above for the elderly

1097	Once a week	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	Hard to operate, especially for the older population
1098	Every day	Male	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"8","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Always have issue paying with cash, obviously the government wants card use only. Shouldn't have to download an app for every aspect of our lives including parking meters, shouldn't have to pay period. We pay enough in taxes to cover tha
1099	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6")}	I actually like the general concept. I do find the cost of parking a bit rich.
1100	Once a week	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	I downloaded the app. However, I can get access to my account, as it does not recognise my email. I tried different ways but honestly the app is not user friendly.

1101	Every day	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"4")}	For older people these are definitely too far apart in certain spots and should be able to park free for the first hour like in other centres
1102	Once a week	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	
1103	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1104	Every day	Male	18 - 30	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	

1106	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	My usage various between every day and once a week depending on the week, this was not an option to choose. I regularly spend longer walking to the meter, waiting for the meter to wake up, putting my registration details in & then my money than I do going into the shop I need to. There are many areas that were never metered that are now metered and the parking bays are often empty, this needs to be looked at. Other people I've spoken to were happy to put 10cents in the old meters when ducking in & out of a shop however, these new meters take an unacceptable time to use. I've been caught in the rain trying to put money into a new meter which takes so much longer than simply using a coin; no matter how you improve the time it takes for the new meters to wake up it will always be longer than the old ones. Please listen to the comments that are submitted through this survey. Thank you.
1105	Every day	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Paid parking should definitely not be in Horsham.
1107	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	App not easy to setup. Lots of transactions on card.
1108	Every day	Female	31 - 40	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")}	The old coin meters were efficient and quick and allows for a quick on and out express shop. These meters are causing consumers to not park in cbd and is impacting shop owners immensely. Horsham should have the first 30 mins free or something like other municipalities. Ridiculous we don't

1109	Every day	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	If meters are to be retained in Horsham CBD, there should definitely be at least a 15 minute free period before paying to allow for multiple quick stops - papers, bread, bank etc.
1110	Once a month or less	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1111	Once a month or less	Prefer not to say	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4")}	
1112	Every day	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"6")}	This survey would have been better to initiate BEFORE installing a clunky and hard to navigate expensive system.

1113	Every day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1114	Once a week	Female	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1115	Every day	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	Terrible system implemented
1116	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	On occasion I have opted not to run into a store quickly because the parking metre takes longer than my intended visit to the store eg butcher, bakery. I have had to help elderly people several times with the metres. These are not user friendly for all people and are far from convenient.

1117	Every day	Female	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")	It's ridiculous that a small town like Horsham is paying for parking when most don't stay I. The parks for longer than a few minutes it's just another money grabbing thing from councils
1118	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 1	("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"1")	Consider additional four hour parking for CBD workers. Consider removing the number of designated parking spots for GWMWater and Council staff in McLachlan and Urquhart streets. The designated parking for the senior citizens group in Roberts Ave are often empty when no other nearby parking is available - please consider changing these designated parks to public parking during the days/times when the senior group is not using the hall or requiring the car parks.
1119	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")	I no longer stop in the street unless I absolutely have to. There is not enough long term parking for people who work in town. You have pushed people parking out around Ss Michael and Johns creating chaos and dangerous conditions at pick up and drop off. It's ironic that around council have unpaid parking close by for their workers but have not considered others. You have not supported local business at all by these changes.
1120	Once a week	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")	No good for elderly people

1121	Every day	Male	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	
1123	Once a week	Female	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 1 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"1","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"3")}	App was challenging to download and navigate hence my not utilising it
1122	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	App didn't work on my phone
1124	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	

1125	Every day	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
1126	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5")}	Way too slow and confusing!
1127	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	I work ion corner of Hamilton Street and Darlot street where paid parking is barely used. It should be free in the centre of the road for workers and charged on edge of street for customers. There is not enough parking in this area for workers and ample space for customers
1128	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 8 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"8","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Absolute disaster. Main Street is often deserted as people are avoiding it due to confusion over meters. Majority of those affected are the elderly in our community as I think they are overlooked when these changes are made and want to do the right thing but can not so don't do anything at all. A real shame. I can only imagine how the businesses in the cbd must be suffering. After covid lockdowns townspeople worked hard to support local Main Street traders just to be turned away by the parking situation. I live out of town but work in town - whenever I go down the Main Street I am amazed at how deserted it is and how often I notice it. My sympathy goes to Main Street traders and I think the council must fix it immediately or further businesses will be affected.

1129	Every day	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	As a business owner in the CBD. I regularly receive negative feedback about our parking meters, from both visitors and local customers. The covid lockdowns were tough on business, however, post covid is proving just as difficult, if not more! Please listen to your community, don't just tick a survey box.
1130	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	No clear distinction where there is unmetered parking. Is the library carpark unmetered? Visitors have no idea about where the zones are. Best to have just 1 zone if we must have metered parking. Mildura doesn't have it! Meters far too slow to respond to input. Meters too far apart. If you wear polarised sunnies you can't read the screen . Take them off and I can't read (prescription lenses). Takes longer to pay parking than to get the coffee I came for!
1131	Every day	Male	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"8")}	If I pull up to the front of the store I want to go to why should I have to walk up to 50 meters to use the meter for that parking spot. How about the councillors get out on the street and talk to the public
1132	Once a week	Female	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 7 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"7","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Elderly having to walk half a block away from where they parked. The app is easy for people with smart phones. Not so easy using coin or card. You often have to wait behind 2-3 people to pay for a 10 minute dash into a shop or supermarket. Stop wasting money where it's nit needed.

1133	Every day	Female	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
1135	Every day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"4")}	
1136	Once a week	Male	41 - 60	Yes	Meters are too far apart : 3 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"3","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	I use the app, therefore do not look for a metre. Not a fan of the full fare being taken upfront and refunded if parking ending early, fee should be taken after the time is concluded.
1137	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	

1138	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 1 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"1","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"4"}	
1140	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{"Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4"}	I need receipts for work and you cant get them, the website doesnt load, i witnessed a lady trying to get hers to load and hers didnt work either. 5 times i have tried this, and every single time its the same
1142	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3"}	
1141	Once a week	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{"Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5"}	It is so nice when visiting other towns that don't have paid parking, just timed. It makes things easier and convenient to shop locally.

1143	Every day	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	
1144	Once a month or less	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 2 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"2","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1145	Every day	Female	31 - 40	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Parking fees have increased to \$1.50 per hr with no notification. Paying then getting refunded is just ridiculous, why not just pay for as long as you parked, as before. Enforcement officers need to use discretion when issuing infractions, checking that the person isn't on their way to or from meters
1146	Every day	Female	31 - 40	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	

1147	Every day	Male	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 6 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"6","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	Short term parking should be free while recognizing the need to avoid working people occupying inner cbd parks all day
1148	Every day	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"1")}	
1149	Every day	Female	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	I have watched many elderly people struggle to work out how to pay for their parking, it's distressing! There needs to be passes which can be displayed on windscreens similar to disabled tags for rate payers/residents of HRCC over the age of 60. It is not fair to expect senior citizens to battle with these machines, in the heat and rain in order to undertake their errands. This MUST be stopped! There needs to be free parking for the first half hour. How that operates can be researched by many other councils who do the same. There has been a dramatic decline in street traffic since these machines have come in. I now park in two hour parking and walk the extra distance to get where I need to go. Not all residents are capable of doing that. In these extremely difficult financial times, I would assume the well being of the businesses in our city centre would be, if not SHOULD be a bigger priority than ensuring HRCC makes revenue from hard to use, inconvenient, business killing, tourism killing parking meters! At least 50% of the meters installed should now be removed!
1150	Once a week	Female	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 4 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"4","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	Annoying when wanting to duck in to a shop for a couple of minutes - takes longer to attend to meter than to pop in where you need to go. The elderly are (understandably) confused and take a lot of time using meter, causing waiting time for others to be ridiculous. Meters are located way too far apart, causing a nuisance for all-particularly the elderly.

1151	Every day	Female	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 5 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"5","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	I have struggled with this process until I downloaded the blinkray app. This should be made common knowledge. So now we need multiple parking apps for different places we go. What a waste! We should have remained with easy park
1152	Once a week	Male	41 - 60	Yes	Meters are too far apart : 1 The two zones are confusing : 8 The meters operate too slowly: 2 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"1","The two zones are confusing ":"8","The meters operate too slowly":"2","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"3")}	offer free parking at certain times ie. school holidays/Saturdays to promote local shopping Please listen to the shop owners/community
1153	Once a month or less	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1154	Once a week	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 8 The meters operate too slowly: 1 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"8","The meters operate too slowly":"1","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	It's a pain they too slow and clumsy, I will park around Kmart and aldi just to avoid them, not because of money they are just too inconvenient

1155	Every day	Female	60 or older	Yes	Meters are too far apart : 2 The two zones are confusing : 1 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"1","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	If miscalculate your parking fine and have to add or subtract time you are charged transaction fees for each transaction. Be great if first hour was free as in other cities.
1156	Every day	Male	31 - 40	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	We shouldn't have to pay for parking the new System is disgusting
1157	Every day	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	As an aged care worker I find it very hard to to watch the older people standing in front of the meters struggling to work out how these meters work. So many things the elderly don't understand about these meters, such as the ridiculous zoning, how to use the app and they are simply confused as to how they pay with cash. In recent times I have been amazed at all the empty car parks there have been in Firebrace Street, this is so bad for the small businesses.
1158	Every day	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	

1159	Once a week	Female	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")	I see no reason for parking metres in Horsham Shoppers habits are not to park in one spot for a long length of time I should not have to download an app for the privilege of shopping in Horsham We are constantly encouraged to shop locally and find all of the above detrimental to that
1160	Once a week	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")	PLEASE be considerate of the many senior citizens, and those not so fit, in Horsham and district who would appreciate free parking, with time restrictions. I am an 85 year old driver and my husband, who now doesn't drive in town, is 87 years of age. We have found that since the new parking meters have been installed, we are unable to use them as we don't have the facilities or technical knowledge to use the App and would find it too far at times (especially in hot, wet or cold weather) to walk to and use the new meters. With the previous meters, we could put in a couple of coins near the business we required. Therefore we now have to use an off street carpark and (HOPEFULLY) find a parking spot, then walk to the businesses we wish to visit, which can be difficult and painful at times. Now we stay away from the CBD unless it is absolutely necessary, which we are very unhappy about doing. We are pleading that you listen to we, the people of Horsham, who have elected you to represent us, take heed and implement measures to help us and the businesses of the CBD. This has affected our happiness in our later years in calling Horsham our home....
1161	Every day	Male	31 - 40	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 1 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"1","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")	Loading zones are being used by the general public then delivery vehicles get fined for a 2 minute errand. We need more loading zones
1162	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 5	("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"5")	I have chosen not to use the meters, I have looked at screens but appear confusing & glare on screen makes them hard to read. I park in free carpark & walk. Don't need the stress.

1163	Once a week	Female	31 - 40	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8", "The two zones are confusing ":"4", "The meters operate too slowly":"6", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"7", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"3")}	
1164	Once a week	Female	18 - 30	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"3", "The two zones are confusing ":"4", "The meters operate too slowly":"7", "Instructions are not clear enough":"8", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6", "Meters are hard to locate":"5", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"2")}	
1165	Every day	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7", "The two zones are confusing ":"3", "The meters operate too slowly":"4", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1", "Meters are hard to locate":"6", "Paid parking is not needed in Horsham":"2", "Not enough parking beyond two hours close to city centre ":"8")}	Blinkay app not as good as Easypark app-takes a very long time to log on, not very flexible with time spent (ie minimum 4 min, in 4 min blocks, unlike EasyPark app, which just had time spent, and no cost for less than 2 minutes etc) and multiple emails instead of one email for parking, and multiple charges added/refunded on card account. Also having spoken to people who visit Horsham, they don't understand how the parking works, and tried to avoid all paid parking spots at all cost, even while I tried to explain how it works eg. app- this is not good for Horsham's image. Also rollout not very good- Council website has not an easy way to navigate to find out how parking works- when tried to show a visitor to Horsham how it works, almost impossible to locate on website- not very easy to navigate
1166	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"7", "The two zones are confusing ":"6", "The meters operate too slowly":"8", "Instructions are not clear enough":"5", "Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2", "Meters are hard to locate":"4", "Paid parking is not needed in Horsham":"1", "Not enough parking beyond two hours close to city centre ":"3")}	

1167	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"5")}	Some signs delineating the zones would be helpful and signs on the meter saying which zone it's in., First hour should be free, as it is in Ballarat and Chadstone
1168	Every day	Male	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	There is a bug with the system that needs immediate attention... My partner once paid for my car parking with her app. She deleted my number plate from her app after using. Weeks later, I got a fine and she received the fine notification as well as me. This could lead to privacy issues. Also, the fact you can't pay the fine on the app is ridiculous. Surely calling someone at the council office to pay via eftpos is an absolute complete waste of time and resources? It's 2023 guys, a fine should be easily payable online via bpay or through the app.
1169	Every day	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	
1170	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Free 1st hour should be implemented to encourage people to park and access CBD.

1171	Every day	Male	41 - 60	No	Meters are too far apart : 7 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"7","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"6")}	
1172	Every day	Female	18 - 30	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	Most importantly, we should not have to pay for parking!!
1173	Every day	Female	18 - 30	No	Meters are too far apart : 8 The two zones are confusing : 7 The meters operate too slowly: 1 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"8","The two zones are confusing ":"7","The meters operate too slowly":"1","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	
1174	Once a month or less	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	

1176	Once a week	Female	60 or older	Yes	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
1177	Once a week	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"5")}	Towns as big as Bendigo and smaller are thriving with no meters, Horsham is filling its streets with empty shops. Replace the meters with foot patrol to monitor 2 hr parking and act as a cheerful ambassador for the city, greeting local and visitors with " Hello can I help you."
1178	Every day	Prefer not to say	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	Age and gender totally irrelevant for survey
1179	Every day	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	Residents in our age group find it hard (re memory and walking) with a disability.

1180	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")}	
1181	Once a week	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"2","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	No one should have to pay money to post a letter or pick up or drop off something, anywhere. As a very slower mover due to a painful disability, I am afraid to use a meter for fear of being booked now. Olde meters were fine put 5c or 10c or 20c very close to car then off you go. I do not pay for these sorts of things for fear of phone details being hacked. I have quite a few friends in the same situation as me but added problem is no mobile phone, no internet on no ability to walk more than 20-30 metres. A handicap park in front of the post office would help. The ones in McLaughlin and Firebrace Stret are too far away from the P.O. or top end of that block. Thankyou, the staff behind the counter are lovely and helpful.
1182	Once a month or less	Female	31 - 40	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	I don't park long enough for paid parking. I don't have time to work out how to operate these meters. I don't always have reading glasses or my phone with me.
1183	Every day	Prefer not to say	31 - 40	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	It is not understood why free parking within the CBD for a period of time is not allocated considering how the retail sector is struggling. Its ridiculous that HRCC are money grabbing off the public for parking in a time of extreme household budgetary constraints. Yet another display of how the current CEO and Mayor simply have no understanding of the issues of the current rate payer base.

1184	Once a week	Female	41 - 60	Yes	Meters are too far apart : 5 The two zones are confusing : 4 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"5","The two zones are confusing ":"4","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"2")}	
1185	Every day	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Get rid of them. It's an embarrassment.
1186	Every day	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Parking meters in Horsham are a complete disaster!!!! Businesses are being affected because of shoppers. Trying to avoid parking anywhere near meters. The last time the business Centre was so deserted was when COVID was on. Elderly locals (and some younger as well) have no idea how to work the meters and have to walk to far to get to the meters. Visitors have even less idea and it is a reason to avoid shopping in Horsham. We should not have any meters in Horsham, just 1 and 2 hr parking. Council has made some terrible decisions lately which are a complete waste of money and these meters are one of the worst. Perhaps some old-fashioned common sense as to what is good for Horsham.
1187	Once a month or less	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	remove two zones, allow 30 mins to one hour free parking, if 2 zones omit 30 mins before parking in zona again.

1188	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	There should be free parking for 30 minutes (or 60 mins as per Ballarat). Then there will be turnover. There should be one zone, so that if I need to move within paid time, I don't have to worry about which zone I park in. Too far between meters for people with health problems, More disabled parking adjacent to a meter.
1189	Once a month or less	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	I rang Ararat Council, they had them and got rid of them, so should Horsham. You waste our Rate money, better things to do. Do not like the new sterile logo. either, no character at all. Mr O'Brien lies, I heard a few people fined while attending these stupid parking meters. Everybody hates them! Park elsewhere and walk.
1190	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8")}	I have found that the meters are too far apart. I have parked in front of shop or bank I need to go into and are expected to walk nearly a block for a meter. I am 86 years old with back problems. When a meter was being repaired although I was straight in front of the shop I wanted to go to I was told by the repairman to either a h1/2 a block one way and a full block the other way to put my money in.
1191	Once a month or less	Female	41 - 60	Yes	Meters are too far apart : 6 The two zones are confusing : 7 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"7","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2")}	Very inconvenient for visitors to town. I tried to meet a friend who was passing through for lunch but because she did not have the app it was all too hard and we went to McDonalds

1192	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	
1193	Once a week	Male	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	
1194	Once a week	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"8")}	Why only 1 meter of either side of Pynsent street between Firebrace street and Urquhart street , no fair on the businesses and we are a older population ,
1195	Once a week	Female	41 - 60	Yes	Meters are too far apart : 2 The two zones are confusing : 7 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 6 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"2","The two zones are confusing ":"7","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"6","Not enough parking beyond two hours close to city centre ":"8")}	

1196	Every day	Female	18 - 30	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"3")}	
1197	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	I would give most of the questions in this survey a 1 very important. Parking meters are essential but Horsham's are terrible they are too far apart, no easy explanation about the zones, to slow, no positives in regards to parking meters in Horsham but other regional centres have them & they are more user friendly meters that are easier to use, understand & are closer together & get first hour free
1198	Once a week	Male	31 - 40	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	More all day parking is required.
1199	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 2 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 5	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"2","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"5")}	Compare fines from 2022 to 2023 - vast difference in council's favour. Very wrong. Do visitors to Horsham mistakenly think there are no parking metres? (Distance apart) Retail stores in the main thoroughfares doing it tough, people choosing not to park there. Seems council enjoys spending money.

1200	Once a week	Female	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"4","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"7")}	There should be only 1 zone for parking fees. Having to pay for another parking spot just around the corner is ridiculous. It is confusing especially for visitors to the town. The meters are difficult to read with glare from screens. Cost for parking just for short term is way too expensive.
1201	Every day	Male	18 - 30	Yes	Meters are too far apart : 4 The two zones are confusing : 7 The meters operate too slowly: 8 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"4","The two zones are confusing ":"7","The meters operate too slowly":"8","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	It would be easier for most people if there was free half an hour parking on the streets and free carpooling in the parking lots in the blocks.
1203	Once a week	Female	41 - 60	No	Meters are too far apart : 4 The two zones are confusing : 6 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"6","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1204	Every day	Female	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Disabled parking is difficult. The ramps for the footpath are on the wrong sides of the cars.

1202	Every day	Male	60 or older	Yes	Meters are too far apart : 6 The two zones are confusing : 1 The meters operate too slowly: 2 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"1","The meters operate too slowly":"2","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"4")}	I believe a more important issue than any of these is the provision of shaded off street parking in a warming climate. With respect to the new system, I'm fine with it - once you have uploaded the app on your phone it's really easy - and unlike using coins, you can pay as little as a few cents for a short period. And it's bringing Horsham up to date with other major centres. I do wonder why it's just not all one zone to further simplify. I realise that not all people are able to use a smart phone, so suggest that an alternative say for people with a concession card would be to provide low cost passes to place on car dashboards - or even as a sticker
1205	Once a week	Female	41 - 60	Yes	Meters are too far apart : 4 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"4","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3")}	
1206	Every day	Female	41 - 60	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 3 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 4 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"3","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"4","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"7")}	Parking meters are not needed in a place like Horsham. And if we are to have them then we should have the first 30/60 minutes free like in other towns. The meters are to far apart and not easy to use. For a person with a disability we try to park as close to where we need to go to cut down on walking. But then we have to walk a block to find one. These parking meters are one of the worst decision the council has ever made.
1207	Every day	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"5","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"7")}	Bloody useless machines. The meters are hard to use, I dont use computers and have not intention of learning. They are hard to find. Since they have been installed I have refused to use them and only park in car parks like coles. At my age I cant walk distances so I no longer support the shops in the main street.

1208	Every day	Male	41 - 60	Yes	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Really should be free parking to encourage people to shop If cannot be free should at least have 30min to 1 hr free parking Most towns have free parking ie no meters Horsham has gone backwards introducing new meters It discourages shoppers and discourages visitors from stopping in town
1209	Every day	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 8 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"8","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	I would like to see the 1st hour parking free. More free 1/2 hour parks. 2 zones is very confusing!!! I find myself avoiding shopping at my usual butcher, for example, because of the parking meter difficulties and there are no free parks within a reasonable distance. The meters are difficult for older people from surrounding areas to use when they come to town. Very limited disabled parking or parking for people with mobility issues in McLachlan st near Equip Physio and the Maternity Outpatient Clinic as all day workers park now in Urquhart St.
1210	Every day	Male	60 or older	No	Meters are too far apart : 4 The two zones are confusing : 3 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"4","The two zones are confusing ":"3","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	Paid parking not required in Horsham. Unfair on CBD traders. Ratepayers are already getting charged enough. If you are going to keep them, ratepayers should be exempt from paying. Save the cost of installation of meters and maintenance of them in the future. This is just a petty money making exercise for the council. Costs far outweigh the benefits to the city and its traders.
1212	Once a week	Female	18 - 30	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"8")}	

1213	Every day	Female	60 or older	Yes	Meters are too far apart : 1 The two zones are confusing : 7 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 8 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"1","The two zones are confusing ":"7","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"8","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")	What is the problem the meters are supposed to address? The problem has not been identified or if identified has not been explained to our community. I suspect the original reasons for the introduction of parking meters has changed - a need to ensure regular turn-over of spaces is not the current motivation for parking meters. This 'crisis of confidence' in HRCC and the extraordinary response to this issue is a real opportunity for HRCC to demonstrate responsiveness to our community and to work closely with the retailers in the CAD to identify solutions to whatever 'problem' exists. Maintaining the current stance re: parking meters will simply confirm our community's current perception of HRCC's 'tin ear' to legitimate feedback and misses the opportunity for HRCC to work with a struggling retail sector. Whether or not the parking meters are contributing to a decline in traditional retail activity, (and we know they are not the fundamental cause of changes) persisting with the current new meter arrangements will be used as evidence that HRCC does not care about commercial activity in the CAD. If there is a reason for keeping parking meters, this needs to be explained - with evidence - and accessibility needs to be addressed. The current spacing of meters and the way they are configured (instructions, slow to operate, exposed to the weather, not located near accessible parking bays etc) disadvantages many people in our community and sends strong signals that they are not welcome in the CAD. The current arrangement is discriminatory and a wholistic approach to parking and accessibility needs to be taken and clearly communicated to our community. This would help provide a narrative - a story of positive change - and would be the beginning of rebuilding community trust in our decision-making. Arrangements re: the 2 zones is confusing and options re: extended parking are not well known. There is a high level of angst and distress in our community at the moment where people are both anxious of being booked and defiant against an organisation that is seen as being disconnected from our community. Our response to the survey results is an opportunity to demonstrate we are truly listening to our community.
1214	Once a week	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8")	As a person with an inability to walk far or fast it is very difficult to get to and from a meter when I park just in front of where I need to go so that I can access it. I no longer use the main street during the week and wait for the weekend to do essential things like check postbox, go to chemist etc just so I do t have to ta kle the meters because I am just not physically capable of getting to them
1215	Once a month or less	Female	41 - 60	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 8 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 5 Not enough parking beyond two hours close to city centre : 6	("Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"8","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"5","Not enough parking beyond two hours close to city centre ":"6")	Should be free for people with a disabled parking permit

1216	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	zones are not helping businesses to keep customers in the immediate area
1217	Once a week	Male	41 - 60	No	Meters are too far apart : 6 The two zones are confusing : 5 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"6","The two zones are confusing ":"5","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	As a community we should be supporting retail commerce by reducing barriers not creating them. The digital divide and physical constraints with our aging population needs to be considered.
1218	Every day	Female	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 4 The meters operate too slowly: 5 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"3","The two zones are confusing ":"4","The meters operate too slowly":"5","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	
1219	Once a week	Female	41 - 60	Yes	Meters are too far apart : 7 The two zones are confusing : 5 The meters operate too slowly: 6 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 1	{("Meters are too far apart ":"7","The two zones are confusing ":"5","The meters operate too slowly":"6","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"1")}	I don't like how it takes your money on the app straight up and then if you leave early and stop it then you get a refund. The old one was better that only charged you once you finished using it. Also the new one is very expensive. I use the meters a couple of times a week

1220	Every day	Female	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 4 The meters operate too slowly: 6 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 2	{("Meters are too far apart ":"8","The two zones are confusing ":"4","The meters operate too slowly":"6","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"2")}	All the above options to me are all important as each other. I'd rank them all as number 1.
1221	Once a week	Male	41 - 60	No	Meters are too far apart : 3 The two zones are confusing : 5 The meters operate too slowly: 8 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 6	{("Meters are too far apart ":"3","The two zones are confusing ":"5","The meters operate too slowly":"8","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"6")}	The current situation is a disaster. The meters should be done away with completely, they detract from the town and are costly to run. Horsham doesn't need meters to control the parking
1223	Every day	Male	41 - 60	No	Meters are too far apart : 8 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 3 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"8","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"3","Not enough parking beyond two hours close to city centre ":"4")}	Not enough parking for Motorcycles and Scooters.
1224	Every day	Male	41 - 60	No	Meters are too far apart : 5 The two zones are confusing : 8 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 3	{("Meters are too far apart ":"5","The two zones are confusing ":"8","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"3")}	Do we really need payed parking it would be great to have more short stop free parking

1225	Every day	Male	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 6 The meters operate too slowly: 5 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	["Meters are too far apart ":"7","The two zones are confusing ":"6","The meters operate too slowly":"5","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"]	The council has destroyed the CBD by installing parking meters.. Have the council spoken to the shop owners ????? No. At the town entrance the signs should have in BIG sign FREE PARKING. More travellers would stop and spend foreign money in our town. Listen to the ratepayers..
1226	Every day	Female	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 1 The meters operate too slowly: 7 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	["Meters are too far apart ":"5","The two zones are confusing ":"1","The meters operate too slowly":"7","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"]	Meters hard to read for many - often don't have reading glasses with you when paying - app good to use (not as good as easypark app) but many older people not comfortable using the app. Quite happy to pay for parking and always do - however it is a bit irritating when a very quick stop/park is required. I am also happy to walk distances from my parked car however many aren't. As I don't tend to use meters - prefer the app - unable to comment on some of the questions however can't submit unless all boxes checked - so the first 4 are most significant for me.
1227	Every day	Male	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 6 The meters operate too slowly: 8 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 7	["Meters are too far apart ":"3","The two zones are confusing ":"6","The meters operate too slowly":"8","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"7"]	No signage of metered parking or direction of meters. No instruction for operating meters or meters. Quary as to who has access to registration numbers other than HRCC.
1228	Once a week	Prefer not to say	60 or older	Yes	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 2 Not enough parking beyond two hours close to city centre : 3	["Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"2","Not enough parking beyond two hours close to city centre ":"3"]	Have free parking days and times to encourage people back into the central shopping area

1229	Once a week	Male	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 1 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 4 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 6	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"1","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"4","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"6"}	
1230	Every day	Other	60 or older	No	Meters are too far apart : 3 The two zones are confusing : 2 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 6 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"3","The two zones are confusing ":"2","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"6","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	No receipts for using cash, no rates (time) on meters, no means of checking your time later on, no need for 2 zones, we put money in and sometimes spits half it back out.
1231	Every day	Male	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 5 The meters operate too slowly: 2 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 3 Meters are hard to locate: 7 Paid parking is not needed in Horsham: 4 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"1","The two zones are confusing ":"5","The meters operate too slowly":"2","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"3","Meters are hard to locate":"7","Paid parking is not needed in Horsham":"4","Not enough parking beyond two hours close to city centre ":"8"}	We need a referendum on whether the town needs them. Tourist Towns do not have them.
1232	Every day	Female	60 or older	No	Meters are too far apart : 2 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 6 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 7 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"2","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"6","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"7","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	Horsham should not have paid parking. These new meters are not user friendly and very, very confusing for the elderly and visitors from out town This survey will not be considered in a manner that truly reflects the voice of Horsham

1233	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 3 The meters operate too slowly: 2 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 7	{("Meters are too far apart ":"1","The two zones are confusing ":"3","The meters operate too slowly":"2","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"7")}	The older people do not have time to put their money in the meter and they get fined and I am showing people how to use them as well.
1234	Every day	Male	60 or older	No	Meters are too far apart : 5 The two zones are confusing : 6 The meters operate too slowly: 4 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 3 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"5","The two zones are confusing ":"6","The meters operate too slowly":"4","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"3","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8")}	We don't need meters in Horsham. It is no way to attract visitors or shoppers not a friendly town anymore.
1235	Every day	Female	60 or older	No	Meters are too far apart : 1 The two zones are confusing : 2 The meters operate too slowly: 3 Instructions are not clear enough: 4 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 5 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 7 Not enough parking beyond two hours close to city centre : 8	{("Meters are too far apart ":"1","The two zones are confusing ":"2","The meters operate too slowly":"3","Instructions are not clear enough":"4","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"5","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"7","Not enough parking beyond two hours close to city centre ":"8")}	These meters discriminate against elderly and/or infirm people who cannot walk quickly. These meters are difficult for tourists a, the zones are not clear, b, there are too few longer spaces, and these are far from the shops. Remnants of previous parking zones are confusing, signage directing motorists to meters are inadequate, these meters do not allow patrons to enjoy the movies or concert events because two hours is inadequate time, why are users required to insert identifying details?
1237	Once a week	Male	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 3 The meters operate too slowly: 7 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 8 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 4	{("Meters are too far apart ":"6","The two zones are confusing ":"3","The meters operate too slowly":"7","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"8","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"4")}	I pay over \$7k in rates. Paying for parking is ridiculous

1238	Once a week	Female	60 or older	No	Meters are too far apart : 7 The two zones are confusing : 3 The meters operate too slowly: 4 Instructions are not clear enough: 5 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 2 Meters are hard to locate: 6 Paid parking is not needed in Horsham: 1 Not enough parking beyond two hours close to city centre : 8	{"Meters are too far apart ":"7","The two zones are confusing ":"3","The meters operate too slowly":"4","Instructions are not clear enough":"5","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"2","Meters are hard to locate":"6","Paid parking is not needed in Horsham":"1","Not enough parking beyond two hours close to city centre ":"8"}	With present economic hardships and with support for shops in Firebrace Street and the Central Shopping district diminishing, being able to park free of charge will encourage shoppers to again patronize the small businesses in the CBD. There are too many vacant shops in the CBD already. I want to see the family businesses thrive in our town.
1239	Every day	Female	60 or older	No	Meters are too far apart : 6 The two zones are confusing : 4 The meters operate too slowly: 3 Instructions are not clear enough: 7 Paid parking is inconvenient for motorists intending to park for less than 30 minutes: 1 Meters are hard to locate: 5 Paid parking is not needed in Horsham: 8 Not enough parking beyond two hours close to city centre : 2	{"Meters are too far apart ":"6","The two zones are confusing ":"4","The meters operate too slowly":"3","Instructions are not clear enough":"7","Paid parking is inconvenient for motorists intending to park for less than 30 minutes":"1","Meters are hard to locate":"5","Paid parking is not needed in Horsham":"8","Not enough parking beyond two hours close to city centre ":"2"}	The 1 hour free parking is ideal (Ballarat) - why is Horsham not using this system? Disability parking is not in appropriate sites! Business owners must be missing out on income due to the parking meters.

Other comments (optional)

Ridiculous and time wasting to have to walk halfway up a block to put number plate etc in meter if only dropping off a prescription, getting money from ATM or posting a letter. Larger centres than Horsham don't have parking meters, just time limits. Easier to I can't use the metres as I'm 6 foot high. Every time I use them I have to bend down and some days this hurts my bad knee. If I was in a wheelchair and they were too high this would be classified as discrimination. Just get rid of the metres have a one hour time limit in Firebrace street. 30 minutes near post office and two hour on the side roads. This will help "churn" as you call it. Raise the We pay enough taxes for you to not waste our time and money on these ridiculous Alian looking meters in our streets. This has forced me to abandon shopping in the main street or surrounds. I used to park at least once per day or two. Now i choose to only park when the meters are not operating. They also torture our aging community. The number of people I have helped and the

Should have at least 30 min free parking to encourage people to stop & buy I have noticed a big drop in foot traffic in our business

I have witnessed many people having difficulty using the machines & I feel that paid parking is not necessary for the town as it discourages people entering the town. There are also numerous vehicles with caravans & larger cars having difficulty accessing

paid parking is not needed and as is clearly visible most are avoiding using the new parking meters. (or fined for trying). horsham is Was so much easier when you could jump out of your car and put coins in the meter in front of you, no lining up and pushing

These meters are absolutely terrible, the worst thing Horsham could've done to the community, the oldies trying to figure out how to use them even young people have lots of trouble. People getting fined as they are walking to the meters because they are ridiculously way to far apart or even as they are paying for their parking spot. People having to remember their rego then forgetting it as they walk to the meters. Has no one noticed the streets! They are so quiet and I thought we always had to support local shops. Why would you want to go out shopping when you have to use these horrible meters and get fined. No way. Not many other towns I think that the Current system is fine. There are always wingers out there. already some metres don't accept payment especially of coins when this happens I refuse to go looking for another metre as They are causing people to avoid any areas that require paid parking

Need more disabled parking in the main street.

The meters are hard to read in the sunlight.

Easy park was better

I've never paid for parking since these meters have been installed because it takes longer to pay than it is to go in a shop. Jokes on I read somewhere that parking meters in Horsham raise \$90,000 in revenue each year. If this is the case, wouldn't it make more sense to increase rates to cover this and remove parking meters. 20,000 population with an average of 3 people per home would be Maybe a grace period of 30 mins?

The parking meter officers need a bit more training, as they are booking people before they even get a chance to pay. The previous meter officers allowed a bit of a grace period, if you don't pay you get fined which is fair, but not for a minute over! They are stricter than a police officer!!!

I only used them a few times, as I probably only park in these areas a couple of times a week and scoot in and out to the shops There was nothing wrong with the old system or stopping paid parking altogether. This system is complicated, slow and impractical. And a waste of money. A very poor move on the council's part. And then people are getting booked simply because they don't Why would I park anywhere in Horsham where you have to pay now, when every time you here that the parking inspectors are Our town is dying. And this is definitely making it worse

Both the app and the meters refuse to accept both my debit card and my credit card. They also won't accept my personalised

-Very hard for elderly.

-People are avoiding the shopping down the street because of them.

I operate a business in the CBD of Horsham. All of my clients, local residents and those visiting from surrounding towns, have expressed difficulty with the new system. They find it confronting & confusing; meters are too far apart; All are in favour of a free parking for short periods when popping in to a shop briefly. Two zones are not required in such a small area. I am also finding an increase in people using the designated parks for my business despite them having signage for staff parking. One of the advantages Being from out of town and using the parking meters these are a waste of time. People who have trouble seeing take longer to process there ticket and in the mean time your getting a ticket because you haven't paid for parking. It's time Horsham looked at other city's and see how parking is done. For a small city town there should only be one zone that if your walking pass a meter you Current cost of parking is too high

I exclusively use the app which is slow and behaves erratically.

The end user experience is frustrating regardless of what device is being used.

Do not charge us to park. You are not a big city. You do not need to discourage people from staying in town. You do not need to stick your hand out for more money. People are going without at the moment, no need to kick them while they are down and ask for their last few dollars. As a consumer, being met with paid parking is unwelcoming. Paid parking is the opposite of trying to

There should be first hour free parking like in other regional cities such as Ballarat.

More parking closer to CBD for workers. Perhaps a multi-storey car park? Or options for workers to pay for parking passes?

Would happily pay an annual subscription fee for a free 30 minute parking pass. Alternatively, automatically charge registered app

The app is so slow. Often not loaded by time im in a shop. Easypark was much more user friendly. The actual meters are awful i wont use them but have had to help visitors work them. First hour should be free like ballarat. Businesses are suffering and people The old meters I always paid for parking quick and easy. Now I just walk further. I'm not putting in rego number and do want another app on mobile which sometimes I leave at home. Parking should be free first 30mins and option to pay cash or card Hard to number above boxes as never used them

I don't want to park in a paid zone for fear of being issued a parking ticket whilst walking to a meter.

There is way too many paid parking areas. This makes visiting Horsham less desirable.

I see multiple people each week struggling to use the meters. Many people get frustrated and get back in their cars.

These parking meters have been nothing but a curse for this town since they were implemented. Not to mention the anxiety the community now feels regarding being fined the second they pull into a park, with no grace period time to get yourself sorted, locate a meter, walk to it, and wait for the stupid meter to load and process your payment, if it even works. All the while the inconsiderate and rude parking meter staff are waiting just metres away for their chance to pounce and fine you, when you have only just pulled in.

This is particularly unnecessarily anxiety riddling for a new mum like myself, stressing about the time it takes for me to get my newborn baby out of the car and safely into the pram, before I can make my way to the nearest meter, fearing being fined for having taking a little extra time before I can even get to a meter. Don't get me started on the inconsistent and ridiculous app. Free parking for the first hour SHOULD be in Horsham, it is absolutely ridiculous we even have to pay for parking here, but even having a free

The app is not that user friendly compared with the other app cellopark which is used in other towns and permits free parking in the first hour. Also need signs to say free parking. Eg. mibus car park and other on street areas and car park behind newsagents accross from coles. The app is also not as good as the previous easy park. So many transactions going in and out of my account when I stop parking. And having 2 zones is confusing. Should be able to pay for parking and move around all over town without Being a Professional support career I find using these meters far to hard to walk client's that are elderly or disabled to the meters as they need to pay there own parking as we use work vehicles.

Sometimes we have multiple clients and we just can not take our eyes off them around the roads . The meters are slow close to use that I have had a client walk off on me and I didn't even get to complete the meter. Sometimes we can be taking clients down the

Parking meters are to close to the kerb, I had bumped a number of them until becoming more conscious how little distance there is and noted dents on them from others hitting them. I drive a Utility with a bullbar. Being a farming area these are very common, don't

The council have made plenty of silly decisions over the years but this takes the cake. To start with what was wrong with the old system? If it isn't broke don't fix it.

Plenty of feedback about the "officers" abusing their power and having no leniency to anyone. When I use the cbd I'm usually

Visually hard to see due height of system and person

I am unfamiliar either the zones and should be able to go from. One park to the next if I have time remaining regardless of zones. Currently I would rather park in coles etc than in parking offered by HRCC as I do not have the app (old phone and no intention of upgrading) and use coins but cannot always see the screen.

My partner is technologically disadvantaged due to dyslexia and cannot read what to do when by himself

Elderly and people with disabilities also disadvantaged for obvious reasons

One zone would be sufficient and less frustrating. Example if I buy a heavy power tool at total tools and then need to post something at post office it's across two zones and requires logging into the app to pay again which is frustrating when I could just pay once to cover entire time in cbd area. The app is easy to use, I haven't tried to use the actual meter. I can see how it is not easy for older people who may not have the app and with meters spaced so far apart. Also it's annoying that every town seems to use a different app for parking (I have three now but eparking seems the most popular in Geelong and Melbourne) - after downloading and confirming. Honestly believe there is no need for paid parking in Horsham. Times are tough enough and by having the meters shops are suffer

I walk rather than pay a thing, needs to be a free half hour window I wouldn't pay to duck into a newsagents or bank and only be

Just get rid of the metres. Rate payers have had another rate rise and not seeing the money being used to benefit the community other than "beautifying" it. Roads being people and keep people here. Fix them before forcing locals to pay for a park and be

Controlled, 2 hours or less, parking would have been far more acceptable. Many residents are struggling financially. Parking fees

Parking for Grampians community health staff is challenging. Should not have to pay, cannot leave a client counselling apt to put money in meters. Should be disabled parks outside Hamilton st of Grampians community health window for staff needing this.

After spending so much money on upgrade, will this survey change things. There should be no paid parking where the city is trying. We need to have half an hour free as I'm noticing a substantial decrease in foot traffic during the week as no body wants to pay for there parking when in and out of shops. It takes most of my customers longer to put there money in the meter then to pick up or drop off there items it's very frustrating seeing our older community struggle and get upset when trying to use the meters a change needs

Parking should be free to encourage people to stop in Horsham. Have lunch or look at what Horsham has to offer.

I think no one wants to pay for parking but if we must then why not do it like other towns and have a certain amount of time free first because \$3 for 2 hours is expensive. Especially workers who are paying it multiple times a day and every day of the week. Also longer parking in some areas would be good because sometime you get busy or can't get on your phone at work so you can't renew parking every 2 hours and risk a fine. The 2 zones are too confusing. Better off with just one zone since it's the same time and price, confuses people especially if they are from out of town. If people can't find the meters because they are too far apart could put little

There should be 2 hrs free parking and no zoning, pay once to use the whole town district

Bring back easy park!

The old esypark app was quicker and easier to use. Personally I feel it was a waste of money from the council to put new ones in the

We shouldn't have to pay for parking. I spend enough money at the shops. You just encourage people to shop online

Too many transactions with the app - old app was much better to use and also used in other towns / don't need multiple apps

Zones are confusing and no value

Free parking for the first hour in Ballarat is great! Allows you to run in and out of shops, for example during your lunch hour.

So confusing for the elderly - there are always people standing around the machines trying to work them out.

I think it has been over complicated - the old meters worked fine with the option of the app. It was simple for the elderly.

I refuse to use these metres as I refuse to punch in my details just to park, I have never heard of anything so bloody stupid! If I need to go down the street I walk just so I don't have to use these stupid meters! It's all a power grab for councils and the government to force these 15 min cities onto the people! If the government know where you are, what you're doing and how long you park then they have complete control, and as for the old parking meters they were so much easier to use. In closing the only reason why you are asking for the public's response into these parking meters is because you have noticed a decline in parking in metered zones which I'm new to the area, moved 6 months ago from Wodonga. Horsham having metres for such a small township is insane. Wodonga is a large city and guess what, no payed parking. Wangaratta large township with metered parking, that makes sense for the size and business selection available. The meters are easy to use and don't charge until your parking has finished. Also is a lot more reasonable price.

Horsham doesn't have enough business varieties to warrant payed parking. And I find it to be more of a deterrent. I being new to the community haven't explored as much as I'd like too purely because of the ridiculousness of paying for parking. I'm now also seeing the car park of my work (coles), being filled with people who are shopping elsewhere but not wanting to pay for parking, making it I only use blinkpay as I can't read the bloody meters, there is only one each block not good for the elderly.

Clunky and non user friendly, parking men booking people whilst they are attending parking meters

Please make it easier for the elderly, they support a lot of businesses around town.
 Definitely think the parking meters are affecting a lot of business owners.
 If small owner businesses aren't here, Horsham will become a ghost town. And we definitely don't want this to happen.

These new metres are an absolute joke. Takes me longer to stand and wait at the metre to do its thing than having to run in and out of a shop. I avoid them as much as I possibly can. Metres are super slow and are way overpriced. I could go on about how impractical for the elderly as well.

The first 30 minutes should be free and only one zone across the CBD. More all day parking for workers etc
 The app is terrible! I can't get it to work. It is not a convenient solution or even necessary. With Horsham's obvious larger than normal older demographic I can't see why this was chosen as a workable method or why you even see the need for paid parking.
 Firebrand St is a ghost town. I feel very sorry for the business owners who are probably already doing it tough.
 Having to pay for parking in Horsham is the worst thing as you have free parking in a lot of towns. Getting a parking fine when only going in and out of shops to pick something up makes it hard for families who are already struggling to live with the living crisis that's going on. The council is making people's lives harder not easier when the cost of living is through the roof. Think about other people

I didn't rank all options as I don't think they are important.

I like the blinkay app. It is easy to use and convenient i.e. I like it that I don't need coins, I don't need to walk to the parking meter, I agree with paying for parking although I strongly believe there needs to be a 30 minute buffer before you're required to pay. I once paid, went to the door of the shop to find out it was closed. Waste of money. Ballarat have the best system that runs smoothly. Regardless whether attempting to use cash/card at the meters or the app, the whole process is very time consuming. Even as a tech savvy person, I have found these difficult to navigate (I can only imagine how difficult it is for anyone who is not tech savvy). Brief parking trips are now taking longer than the actual task because of how long it takes just to get the parking meter sorted.

We are a RURAL area and I am very disappointed in changes that do not sufficiently cater to the WHOLE community.

I was parked in a 2 hour spot the other day and only let me put in enough money for 1 and a half hours but I knew I would be longer and couldn't come back to put more money in so that is an inconvenience. If it says 2 hours we should be able to put in enough.
 Honestly I won't go to the Main Street or where the parking meters are now unless I really have to. There is no parking in the CBD at
 The app is clunky

The previous app was fantastic & able to be used in Geelong & parts of Melbourne which made it worth while to have.

Ararat had the previous app but recently abolished parking meters all together. As a result, I stop in to their shops on my way to Ballarat & try to support them. Because of our terrible meters I try to shop after 5 or before 9. I also park a long distance behind shops & walk. However, I am able bodied & not everyone has this privilege. My elderly parents just avoid the Main Street & we buy

Why should I have to enter personal information, where is this stored? As a victim of family violence whom has been stalked and tracked, I am not comfortable entering my information.

I have also had several meters reject all coins I had at the time and with no card I have gone home instead of shopping, simply

Need first 15 -30minutes free -for quick stops like going to an atm for example.

More all day parking for workers would be amazing. Us workers struggle to find parks, especially for 9am starts

Nobody should be forced to use electronic payment methods. Cash is still legal tender. These machines are too difficult to operate especially for the older generations & those with mobility issues. Get rid of them and actually do something to BENEFIT the

One zone for all of gorsham would be better, can then do 1 payment and move car around town as needed. This will reduce number

It would be good to be able to you PayPal on the app. Parking for quick times like using an ATM. Or having a take away coffee is inconvenient. I don't beleive out should be free for less than 30 minutes. But 5 minutes should be free.

I need to park my car for work outside my workplace and these parks are now always full as there is not enough free parking in the Further to previous submission, the extension of parking spots subject to parking meters is infuriating. As an office worker who does the mail & banking run for an employer in the factory district (Plumpton rd area), parking on Pynsent st outside of the previous parking meter zone was always a preferable option to be able to squeeze in a brief walk without cutting into work's productivity and took the same period of time as driving up and down the main street looking for a park.

By extending the area, i struggle to find a free parking area with vacant parks within a suitable area close enough that i can get the I have disabled and elderly clients with me. There should be no cost for under 30 mins. I am constantly dragging them to meters and back to car to put their money in. Some of the 'behaviours' I am dealing with make this nearly impossible. Because I transport in my Paid parking is definitely not needed, if it is then how about the first hour free, or even half an hour!

Meeting my partner at the pub for lunch occasionally and he only has 1 hr lunch break to eat and go again, finding a meter and then using it takes a good 10 minutes with how slow they are! These are really not good for the elderly either!! I really hope you take into

The app is just as complicated as the meters, I am not giving Credit Card details to some random app to pay for parking. Putting car rego numbers in is hard as I drive company cars and always need to write the rego down. It's just easier not to pay for a quick 5 min We pay more than enough on taxes and rates. We don't need to pay for parking in out own town

I use the app and it's much easier than the meters. If I had to use the meters only, I wouldn't pay at all. They are terrible to use.

I have had to assist many elderly people with these parking meters, which has therefore wasted a lot of my paid parking time. I hate that's is basically 2x the amount for the same amount of parking. The machines operate so slow and the app is buggy as. Definitely The old system was much more user friendly. An absolute waste of rate payers money.

I don't pay and just park in free areas.

Paid parking is inconvenient and expensive as a business owner who uses the CBD multiple times a day.

The meters are slow & inconvenient

I think for those not using the app this new system may be difficult to adjust to. We really need more all day parking to cater for workers, which is not too far from central business area - perhaps a multi level car park. The car park at forty winks is not utilized to its maximum, maybe this is an area that could be converted to "free" all day parking for workers (understandably it would probably have to be leased by council due to it being privately owned?).

Whilst vocal people will get up & voice their disagreement at paid parking, I have not known when we haven't had it. Why is it all of a You have to do something about parking in Horsham. The city is dying. If towns like Mildura can have free parking , surely

The meters are slow, I have little children and it's hard to keep them from wandering off while the meters take a long time to work. Parking meters have stopped me shopping on the main streets of Horsham. FREE parking is hard to come by but I refuse to use the Our rates are some of the highest in the state. We should not have to pay for parking or offer passes to locals

The meters are slow to use, too far apart especially when only popping into the post office or a shop for 10 minutes. The 2 zones - don't get me started! If I go to my hair appointment in Firebrace street, then need to run errands afterwards, I have exceeded my zone time & have to move zones! It is utterly ridiculous!!!

I used to frequent parking in the the Main Street, but now avoid it, parking in other non metered places and walking. The app is a pain as you get charged the full amount and then refunded if your parking time is shorter - too many small bank transactions. The Easy Park app used to be great & user friendly.

The old meters were so much easier and simpler to use.

I see so many older people and travellers who have no idea of how to use them, really struggling trying to find out what to do.

If we go to Aldi or TriStar Drs, there is no meter in Madden St!

Council have made a big mistake putting these expensive meters in.

They have caused a lot of heartache for Main Street traders and town citizens.

I could go in and on about how much I and my friends and family dislike the new meters and metering system.

I am sorry to hear your rangers have been treated unkindly with regards to them as this behaviour is unacceptable.

I agree with all the public's frustrations though.

Why can't we be like other towns & have a period of time free, then pay?

Keep the Main Street moving!

Understanding the zones, especially if you are not from this area is a nightmare. Remove the advertising on the side of the meters and colour code the 2 zones and include a map. This will be even clearer than a number 1 and 2.

The time the meters take to allow cash payment is beyond ridiculous and there have been times where it has taken nearly 5 minutes to access the meter because 2 people were in front of me.

We have paid a lot of money for a program that runs as well as windows XP in comparison to today's computers, it is slow. For these meters to work successfully, we need to enter the number plate and then be able to insert the money, no lag time.

Other meters in other towns handle this so much better than what these meters do.

How did we ever come to the decision that this system was good for the Horsham residents?

Further to all of this, I absolutely agree that the first hour should be free. If we went down this path, the rate for parking could be increased to help subsidise this time but by doing this I am sure that the general public could be convinced this is a good thing for Horsham. If we don't do something about the current meters, revenue will drop dramatically because everyone is going to either not pay, or find free parking spots a little further away.

So, there are 2 things needed.

1. Easier and faster meters, more clearly labelled.
2. Change the rate for parking to entice people back into the CBD.

The only other thing that could be done would be to reinstate a meter per parking spot, but from what I understand there is a contract in play here which would inhibit a change like this, so we are stuck with these poorly thought through meters.

Good luck with this problem, you are going to need it.

Horsham is not big enough for 2 zones. First 30 minutes free would be great for those quick stops

To difficult for elderly persons to use.. there has been no education in how to use correctly. First 30 minutes should be free for all... Tried to use credit card. Only option available was \$3 and I only wanted \$2. Also to slow.

I never shop or park in the CBD any more because of these parking meters, always park in free zones and walk, take my money Overpriced, slow, too far apart, stops people from shopping in town. Ballarat has the first hour free and can transfer remaining time Should be per park not per car. Used to be able to use the left over time from the last car but now you are making more money off us

Bi-Laws officers should be more visible (ie Fluoro Vests). Knowing they are on duty would make people more vigilant in using the

I have no issue, I find app easy to use and convenient..I moved to Horsham 12 months ago and I'm discovering people don't like change in this town.i don't think they know how lucky they are to live here

I am 30 and struggled trying to find a meter to put a coin in because the app is sneaky and won't take just ten cents to run into a shop. How are our elderly or disabled people in particular supposed to navigate the screens? The demographic down the street during the day is older and yet the new meters are not appropriate. Give people 10 minute parks for free to run into a shop. I shop Use the app cause it's too hard to use the meters. But hate all the notification emails I get. Pain in the bum if you're in a borrowed car and can't remember the rego by the time you've walked all the way to the meter. Screens hard to see in the light. Literally keep Nowhere near enough disabled parking spaces. Hard enough to get around in a wheelchair let alone having to park so far from

First hour free and remove the zones.

The multiple transactions on my bank statement is annoying

It's not clear on how to select all day parking on McLachlan Street through the app or on the meters.

Prior to the implementation of the new parking metres, Wdea Horsham, community was not educated on how to use the devices. It is very important to consider our ageing population as they are not up-to-date with modern technology. It is terrible to see an elderly person walking in to toy world to ask for some assistance with the new meter system when she returns to her car, there is a fine implemented on it. Yes, I'm talking about an 90-year-old lady with a walking stick, very frail and has paid her way in life, and this is what she receives because she endeavoured to do the right thing by our government!! She probably drove around to the council and spoke to the receptionist there, and they didn't know what to do about the situation, and because she felt so intimidated by the receptionist she paid her way. There was no empathy respect to Dodds this 90-year-old lady by the employees of the Horsham council.

The other concerning thing is the meters aren't working accurately when there is no sunshine the metres do not work they go into a dormant mode therefore we cannot park pay for our parking, and yet we still get fined. The other thing that is an accurate with them Should have had more community involvement and research before purchasing Parking fees are also now to expensive

I support the need for parking metres but do not support the increased amount of parking spaces that became metered with the upgrade. Working in the CBD parking is almost untenable for all day parking without a significant monetary cost to a worker. My husband was recently fined as he downloaded the blinkay app to commence his parking, his app metre was running as he was notified of being issued a fine. It's extremely rude of the parking officer to be out issuing fines, standing in-front of the metre while

On many occasions i have rendered assistance to the elderly as they dont know how to use, cannot walk the distance to the meters etc.. not much thought was given to the elderly when this was bought in, or to anyone really to have 2 zones in our small main street is silly.

We should have at least the first hour free.

To go do the Bank, then the Post Office, you are chasing meters, which is as short as 5 minutes each place mostly.

You need to consult the businesses that are trying to make a living, as well as the customers. There seems to be a lot employed at the Council would it hurt to walk around the streets and ask the people do a survey etc.. for a week or two everyday to get some feedback from the people out and about.

Waiting in line at metre with others when raining, then getting wet waiting for others and myself trying to work out how to use.

This is especially difficult for the elderly. I have assisted so many elderly people as they have no idea what they are doing and the There is not much option for free short term parking i.e- 30mins or less. But this would be resolved from the removal of parking meters in general.

Really inconvenience when you have kids and have to walk half a mile to put money in !!

They are so hard to use I hate shopping in horsham now

they're especially inconvenient for those that are down the street just to run errands- it is quicker to go into wherever they're going and completing their task than it is to stand around and waiting for the machine. they were never a good idea and should have been The parking system is ridiculous. The community should be able to park all day everyday without having to pay. Members of the community should not have to walk kilometres to work, potentially causing safety risks for those who work in the afternoon and then Need more all day parking

Why do we need parking meters anyway

I think council gets enough revenue now, with the rates going up. But if you have to have them..then first 30mins should be free. That way there would be more movement of vehicles .

Difficult for the older people or people with a disability that don't use technology

Too slow between screens

Should of had machines that print tickets to display in windows

Or simpler machines where you just type in vehicle registration or have someone walking to offer assistance.witj the meter

Need to improve the town to attract business not lose business

It's ridiculous what the council have done. There was nothing wrong with the meters we had. What a waste of money spent to get them. Ballarat have 1 free hour of parking yet Horsham still have to pay. It's ridiculous and our retail shops are suffering as no one wants to go near the CBD because of these meters. The poor elderly can't operate them & I've heard when they go into a shop to As a mother with young children I have found several issues with the parking in horsham which I find very important:

- the two zones are not necessary in a small town. At least once a week I head into town for lunch and an afternoon shopping with my young baby. If she is asleep in the pram I shouldn't have to load her in the car to move zones just because my 2 hrs is up. I should just be able to keep paying. Better to stay and pay then head home!

- as a parent with young children attending st michael and John's primary school the meters have been hugely inconvenient. Many cbd workers are using the free parking around the school as it is now the closest to the Main Street. This makes it extremely difficult to get a park at school pick up time. Sometimes making it a late pick up or parking a distance from school and walking- often all that is available is a metered park in McLachlan street. Meaning I have to pay to pick my son up from school??

- the meters are very slow and clunky to use.

It would be great if the council could implement something like the first hour free then pay from their. it would allow people to move

working in the CBD near may park there is NOT enough all day parks for workers in the area. the ones out the back of uniting, are filled before 830 by all main st, McLachlan st coles and other workers come lunch time people who attend the sports use them which How much consultation was done with the retail sector prior to the decision re the new meters? To me it seems you're only helping the move to online shopping by making local shopping more difficult.

Horsham doesn't need meters

Should atleast be 1 free hour a day like the bigger towns have. Also should be a grace period at the start so people aren't still getting Outside of my top three responses, none of the above were really relevant to me.

I do believe that paid parking is required, however the first half an hour could be free.

Longer term parking for example the all day parking that was previously 20c per hour should be reinstated. It's too expensive for people parking on those side streets in the CAD for work.

We have found school pick up is really tricky following the changes due to people parking and walking to work from out the front of schools, and where we generally would to pick the kids up.

The first hour should be free

Meters should give you the option to add time, and then tell you how much it would cost, rather than adding money and it telling you

It's a shame that parking is paid in Horsham. It is number one complaint from out of town visitors...even large city like Ballarat had free 1 hour parking along Sturt street to encourage visitors to support local businesses. If anything it should be only paid along

10c for 4 mins, by the time the parking metre works, I could have been in and out of the store. I try not to use the street now and walk as it costs too much and have heard of people getting fined while trying to pay at the metre. Disgusting

I own a small retail business, and for the past three months have been seeing a lot less customers, by 3 O'clock everyday its isn't even worth staying open. NOBODY wants to use the meters.

I believe there should only be one zone and the first hour should be FREE.

It would be interesting to see if parking was made FREE for maybe the month of October, if it made more people come into our retail

The parking is horrible. I try to find free parking as it is an absolute rip off. First hour should be free to encourage people to visit the
Whilst we the community didn't want this upgrade you insist we are stuck with it. Your design is flawed all meters should be positioned in front of the disabled parks first and foremost - it's called disabled parks for a reason those ppl cannot walk well or promptly to the meters. You scare the elderly who have to use them bc it's too hard to understand. You jump and book people as they are making their way to the meters no grace is given - you are becoming the most dangerous council for a town - you are killing our city centre, you don't listen when we say no, all you do is spend spend spend and wonder why we are unhappy. These should be the meters are too slow and there is no option to just pop money in if you are going into a shop for 10 minutes. There are no options for people in the city centre for parking other than to walk blocks. Then if you need to go somewhere during the day you can't. There is only 1 meter on either side of the road in Pynsent street between the roundabout at Firebrace street and the roundabout at

Working mum with young kids...No Free Parking (or not much) within cbd. Where do people who work flexible hours park? If i start any later than 9am and leave to go home for lunch, I cannot get a park anywhere near my work or if so it is only 2 hours and metered at THREE DOLLARS AN HOUR?! Working mum with young kids... i have to come and go from work regularly during the

I work for Grampians Community Health. Longer than 2 hours of parking is required. Work for 7-8 each week day. Along with 30+
Far too slow and often do not register card transactions!

Max of 2 hours per zone is NOT long enough, eg if a lady was at hair art for 2 hours getting her hair done, and then waste to move her car too meet friends at the Exchange for lunch they are both in Zone 2 therefore unable to park in that zone

Will avoid the meters, even if it means I don't get what I need. Especially in the Main Street.

I don't like that you can't just slip 10c in to nip into the post office to check the PO Box. They are slow to wake up and you can't actually see the screen when wearing polarised sunglasses.

I'm happy to pay for parking but the meters are spread out and are no longer convenient. The old ones also had an app you could
Extremely difficult for elderly, people with small children, visitors. Should be a few minutes free time just to post a letter or drop something off etc. should be more meters in each block. Zones are confusing. Different for people to attend the theatre or town hall

I work in aged care in the community, and are constantly taking elderly people down the street shopping. It is a big inconvenience that I have to take their precious time to walk down to a parking metre, and wait for the queue to put money in the metre, to go into a

Find other ways to make money. Parking fees aren't needed in a small country town

It is very hard as I work in the city center and have to park so far and usually its raining and it is so hard to go to your job. and if sometimes we park more than hours. you get a fine as well. it is so hard and expensive.

And I would majorly suggest that the people who issue fine or people who are responsible for the parking meters in Horsham. should not have parking premises at there workplace and should walk 200m in rain and then describe there experience.

Daily I see elderly people struggling with these meters, or like me mothers with young children. Ducking in somewhere for 5 minutes

Today 3 of us lined up to use the meter and first person had no idea. I gave up and was back in the car before meter was free

These parking meters are a joke and show how money hungry the council is

All of the above are of concern to me except happy to pay meter as we had before. Why is it that an extra letter is added to my rego when I enter my number and of course have to re enter mine again taking extra time , someone could be waiting or be booked in the I think with the large amount the ratepayers pay in rates we should not have to pay additional fees for parking & fines etc. Rates have once again gone up and with the increase on most houses valuations the council should be drawing plenty of income.

For business owners, it is another unnecessary finance being paid to the council when we already have to pay multiple other permits. I was told I needed to cart my stock from 2-4 blocks away, and park there of a night and carry my sleeping daughter there

Paid parking is not needed in Horsham as other areas such as Mildura had them and did not work and not viable.

Takes so long to put in coins on the occasions you just need to pop into a shop. Hard for the elderly/those not tech savvy.

Parking metres have a huge negative effect on local businesses

There should only be metres parking in the main street and the first hour free. It is very unfriendly. I moved from a large regional town in Tamworth NSW and they only had main street parking metre and not many in the lateral side streets. When I moved here I

I am bewildered by the poor execution of the new parking system, especially when other larger cities such as Ballarat have had better, more comprehensive systems for a longer period. The lack of a free first-hour is very disappointing, the increased parking fee for a smaller town is infuriating, and the decision to split the city into two zones is unnecessarily confusing. I can honestly say I avoid Nothing wrong with the old parking system. Should have left it alone. Most people who are only going to be 5-10 min would put money in the meter and walk off now it takes longer to pay for parking than it does to do what we need in the shops

More all day parking for workers would be beneficial. I think there needs to be some form of permit system here though as it is amazing how many people park in the all day parking to get free parking. Maybe businesses need to apply for these on behalf of

Parking should be free to encourage local shopping. The meters are cumbersome and hard to understand. Staff need to have The app is very easy to use and very convenient. I don't need to worry about keeping change in the car any more.

All of the above are a problem, inconvenient confusing and time is wasted in getting in and out of shops by chasing down and feeding meters especially for young mums and the elderly. We are turning tourists off coming into Horsham not making our city a

Yes have parking limits but the paid parking is ridiculous for a town like horsham. (Traralgon a much busier, more vibrant town with As a worker in the CBD it is difficult to find all day parking anywhere, I used to be able to park along the street out the front of work in 2 hour parking and move my car, it is all metered.

It would be nice to see free parking for 1 hr and then maybe charged after that

Thank you

I feel it would be beneficial to have a good look into what other councils have done - totally abolishing metered parking. They researched the costs involved in having meters eg wages, maintenance costs and costs of admin distributing and chasing up fines etc vs money made from meters and found that they were spending more than they were making. I would love to see our council

In the question above, if you use more than once a week there is nothing to tick, but I don't use everyday. Old system worked much better. Less confusing. The money to upgrade to this new system was a huge waste of money. Ballarat offer first hour free, other towns have no parking fees at all. It is sad to look down Main Street & it looks so empty of cars. I've lived in the area all my life & I'm I feel having these meter's when there was nothing wrong with the previous electronic meter system and app that is widely used across Victoria and metro Melbourne is simply a waste of resource's and money to implement this system. People widely walk up and walk away from those meter's and for elderly such as my grandparents simply don't use the main street now because they find it Honestly it's a pretty easy system, it is a bit hard for people who work and need parking longer then 4 hours. I think the car park I understand the value of metres however they are so time consuming when you just need to quickly pop into a shop for 5 mins.

these new parking meters have just made life a whole lot harder for those who do not use todays technology. It was an unnecessary move on the part of the council and a huge waste of funds!!!!

I work in this town, I shop in this town and I pay rates in this town.

I drive on some of the worst roads full of pot holes but see money spent on crossings and speed humps???

Now you also expect parking fees. I realise council's use this to generate income. Perhaps a good look at spending and saving

Major country towns do not have parking meters, they encourage residents and travellers to support the local businesses

The closure of the tourist information centre and its current location at the Arts Centre would have to be the most stupid and illogical

It deters me from shopping in Horsham

I tend to not go into shops now unless I need to. Before the new parking meters were installed I would gladly get out of my car go to the meter put my money in and then walk into the shop all within 20 seconds. It's now not worth doing as it takes too long. I think

Can't read the screen when the sun is shining on it

I am choosing to do my shopping/business online or elsewhere. Most other people I know are also avoiding the CBD whenever There absolutely terrible! Can we go back to how they were before with money and the meter at each car!

Personally, most of these options rate as a 1 then 2.

So, there is a massive flaw with the new parking system. Why it was changed in the first place, beyond me.

The new system is frustrating to understand especially if you are elderly or out of town visitor.

The distance between the meters is somewhat some questionable. Example - Pynsent St - you have an appointment at Power and Bennett, you either must have the app on your phone or walk down to the meter, pay and then back for your appointment. Possible could have put a meter at Wades which have helped the situation, although not entirely but it would save someone with mobility issues/elderly who don't have access to the app, to pay for parking.

While we are speaking of the app or even using the meters, they are slow. As mentioned, if you are wearing polarised lens, you must take your glasses off otherwise you face a black screen. Let's hope you don't need the glasses to be able to read. Weather is another issue especially if it has been raining. The screen doesn't always register. The screen and app freeze and crash. It's a slow process. Hopefully you can remember your number plate as you must enter it. If not, then you face the walk back to the car, try to remember the plate and then try again the meter. Again, distance is an issue here depending on where you have parked.

Zoning - WHY???? I don't understand why we had to have 2 zones. Apparently, you can pay for time in 1 zone and be able to move around that zone freely. But to enter another zone, you have to pay for parking again. There is no need for zoning whatsoever. Your zones are restricted to 2hr parking and then you are forced to move your car to another zone or off-street parking for 30 minutes before returning to the zone. You cannot extend your time above the 2hrs in a zone either. So, if I'm at an appointment that takes longer than the 2hrs, I must stop my appointment, move my car and go back to the appointment to continue unless I manage to find

The fact that we have rates rise every year saying these are not paying for themselves. Ararat city council hasn't had rate rise in the last four years, so clearly they are doing something right. The parking meter are not even serviced by locals some body has come from Melbourne to move the solar panels which is joke because they could have sun tracking. Create local jobs? Not when comes to If you're savvy and have the app, paying for parking is fairly simple. But I feel for the older generation of visitors to our town who don't use the app because the parking metres are difficult to use. Hard to see in the light, slow etc. I feel like we are getting pretty

It would be good to have one hour free like they do in several other cities given that Horsham is a rural city with lots of country people that are not used to paying for parking. This would help people get used to the system without actually having to pay for the first hour. I guess the question is, is it revenue raising or is it to keep parking moving in the centre of town? I live out of town and would be more inclined to park in the main street if I didn't have to pay for the first hour. The only reason I haven't used the new Not easily accessible by people with a disability
 Too expensive to park in horsham paid parking zones \$1.80 per hour
 Business are losing customers due to pid expensive parking.

The parking meters are a huge burden, particularly on those who work full-time and do not have access to free all-day parking on their block. There needs to be more free/all-day parking areas, or the introduction of weekly/monthly permits for a small fee to enable workers and business owners the convenience of parking on the street at their workplace for longer than two hours at a time Don't have parking metres. We are travelling and the towns that don't have parking meters is great.
 I refuse to use them. I don't do the electronic rubbish and now stick money on my windscreen and risk it. Absolutely useless. When going into a store or likes of the post office, by the time you put the money in the slow meter you could be in out of the store. I have met people from Adelaide who have told me we have to put money in meters in Horsham because they book you & that has Need more parking >2 hours for workers where parking lots are not close by or are full. Perhaps introduce a permit system at a discount for those parking/travelling in the course of business duties, to park in either zone during work hours for any amount of time

Old age people find it so hard to park then have to walk long distance to use machine

I used the metres when first installed with coins. I followed the instructions and the prompts but it took my coins without giving me any parking time. I do but wish to use the app or my credit card for parking. I have decided to park elsewhere and walk instead of using the metres. I have had many people ask me for assistance with how to use the metres to which I reply I am not familiar as I am not able to work them. I have an Acquired Brain Injury and severe back pain. I usually only park for 10 minutes at most.

Maybe first hour or 2 hours free like other cities much smaller than Horsham. Mildura has no parking meters...helps for tourism. People will by_pass Horsham if getting fines. I saw 2 parking officers booking cars in the main street when there was a huge
 Would be good to have a free half, or one hour.
 Horsham does not need parking meters and is driving visitors away from our town. The meter officer is rude & booking people as he I use app so not really a huge issue but I do observe people totally confused and the distance between meters is terrible for old and
 We should be trying to promote shopping locally , surely the new meters have discouraged this

For the elderly and the not savvy with modern technology the new meters definitely not suitable. Time is wasted at the meter filling in required info and money not accepted most of the time Ballarat have the 1st hour free parking which encourages people to shop locally, Horsham would benefit from same encouraging people to visit the city centre which is not happening ATM.

I do not see the need for pain parking in the Horsham CAD. If you wish to create churn, you can make some areas shorter zones. For example, outside the Post Office to Tasty Express could be 15 minutes. Other areas could be 1 hours and other 2. It would not Very hard for the elderly, my mother in law now parks in coles and walks everywhere at 75 because she doesn't know how to use I work at Earles everyday, since the new parking meters have been put in I am unable to park anywhere that is all day because everyone is now parking in the all day parks simply because they refuse to use the meters. This makes in extremely difficult and EXTREMELY frustrating, there is simply not enough car parks for people that actually work all day in the shops! My father is also 70 and is unable to walk far at all,he can't use the meters simply because he can't walk the distance to get to them, because of his

My parents are elderly and find it difficult not only to operate but also to read the parking meter depending where the sun is. It is also difficult for them now to walk longer distances, so they like to park close to the shop they are going too. Which usually means they need to walk a distance to a meter. Also my mother suffers with the shakes, so finds it very difficult to get the car registration number As above, when having to run errands that require going in and out of multiple shops, it's silly to have to pay for parking for what could be 2 minutes. We are a small town and we pay extensive rates, why can't we have free parking for up to an hour everywhere?

Get rid of them! You scam us enough and take enough money from us! I don't see anything good come out of paying for parking!! The whole town is saying the same thing. I'm yet to meet a single person that agrees with the new parking, let alone any paid parking in a town like this. But I guess we'll just have our rates increased even higher if you take away paid parking 😊 I avoid the city area as much as possible to avoid getting fined. If I can't get a park near a meter then online shops get my business instead. Great idea with new parking system but very poorly planned and executed. In some parks a passenger can't open their door to get out because the meter is placed there. Horsham is losing its charm with inconvenient parking and ridiculous speed

Clients of my business, many of whom are elderly and infirm have to walk a long distance to find a meter. The nearest meter is not visible from my business. Many older people struggle to use the meter or the Blinkay App. Anyone dropping off or picking up

Spend more time on the parking meters than I do in the shops no need for meters in Horsham they are ugly and course bad will Either remove meters or provide a 30-60 min free parking period like other towns have done. The current system is not sustainable.

I'm disabled and getting to the meters is way to far apart now so I have stopped using the Main Street for anything I have found it easier to buy on line and I only use the supermarket for food lately even meat haven't been to my butcher in months even my medication is bought online now

And as for the seating area taking up car parks it has to be a joke they look so shabby and cheap my family all live in the city and they said they would be too embarrassed to sit in them why did we need to get new parking meters and put use rubbish that was It's a joke on a rainy day. It's time wasting. Not good for the elderly or people with poor eyesight or mobility issues. I keep out of the I live in dimboola and always attempt to support local dimboola and horsham. With the new meters and hearing about all the issues I have been avoiding the Main Street of horsham which means not supporting local businesses. It is easier to shop online than bother I don't park in the main street. If I need to go there I park in Coles.

As I work at a local business, the parking meters are stopping customers from coming in. As a worked, I'm blessed I start at 6 because I can get a free pack, however not all of my coworkers are able to do the same and have to struggle to find a park that is free. As for the whole, you need to leave for 30 minutes before you can park in the same spot again. We are also a delivery company, how are we suppose to navigate this? It's not fair on business in the catering industry. Parking costs have gone up by a As a business owner, where paid parking is located, I am not against paid parking, however I feel at least first 30minutes free should apply. I have had to wait over 15 minutes whilst older people were working out the meter. I also feel the fine is extreme particularly as it is well known the cost of living crisis we are experiencing. This would be detriment to the psychological well-being of someone struggling, particularly older people.

Towns without paid parking have much happier visitors

Let's make our beautiful city thrive again, as it once used to. It is slowly dying and this is not helping one bit. Gone are the days when you had to drive around the block several times before you could get a park. It's becoming a ghost town 😞

I feel the first 10 -15 minutes should be free to quickly duck in and out of a store, for example to collect a pharmacy order or purchase a ready-made drink from an eatery. It can take longer to pay for parking than the time spent away from vehicle. This has me prioritising businesses close to the large free carparks such as Kmart, Target and Coles etc. Therefore, this disadvantages the businesses in and around the main street from getting my sales. It also discourages visitors and locals who can just avoid the area

They are incredibly complex, and it is madness in Horsham that we have so few extended car parking spots.

Ridiculous!!!

Let's stay a country town and abolish meters.

Many times I park just to run in and out of a shop in under 5 mins yet I have to pay for longer.

And please...don't start me in the rubbish collection service or I'll run out of writing space

Paid parking is alot harder for older people . And silly if your only there 10 min to pick somwthing up
 All day parking as been increased from 0.20c per hour, to \$1.50 per hour in the McLaughlin Street block. A little more give and a little less take from HRCC would be nice!

Not enough disabled parking.

Free parking for people with a disabled permit - unable to park in free parking because of distance to shops.

Two zones limits movement rather than promotes as it's easier to stay in one place rather than move and pay again. Even with the I am opposed to the new meters as they are exclusionary to members of the community, particularly the elderly, who are not confident using "smart technology" and are actively contributing to increased social isolation and adversely affecting local businesses. I personally know several elderly members of the community who will no longer park where they are required to use the new meters, which is in most of the Horsham CAD, because they lack the confidence to use them or find it a physical challenge due to the large distances between the spaces and the meters.

Before the new meters were introduced, I was concerned that my elderly father who is tech-illiterate would not be able to use them. I raised this concern during an information session to a council representative and I was reassured that they would be easy and there would be plenty of assistance provided when the meters were rolled out. I have not seen any council staff providing assistance on the ground but I have personally been approached by older members of the community for assistance.

Personally, I think it no longer makes sense for Horsham to have paid car parking at all as the cons outweigh the pros. These days,

Thank you for the opportunity to provide feedback.

I think it would be very beneficial to have Council Parking Meter Ambassadors (or similar) walking the streets to assist tourists / visitors (similar to Ballarat). I feel a majority of locals are now familiar with the new system, but people passing through struggle as the meters are different in operation to other regional centres. At weekends, my partner and I have frequently helped visitors to our

for the older person it can be very confusing, as my parents who visit from out of town, it seems to upset them when they cant understand or see the instructions properly, so they look for free parking and have to end up walking which is not very fare when

There needs to be more options for short term parking. Most of my needs in the CAD are 10minutes or less. I tend to avoid parking I hate them....parking should be free...and old meters were so easy to use

There should be a first 15(?) minutes free (consult with shop owners on appropriate length of time) to encourage people to do quick jobs around town but keep parking spaces available. Having two zones in such a small area is NOT practical at all. It should be one zone. The new parking arrangements don't work for people who work in the CBD area and ignores that they are possibly the largest group of people who want to do quick jobs in the CBD during their lunch break. All day parks are hard to find, and we're unwilling to Blinky is terrible eparking was a lot easier to use and a fairer payment system

There should be some period of "Free" parking - eg 30 minutes to 1 hour in all zones.

The revised parking system does not make Horsham a Tourist friendly location.

Insufficient long vehicle parking especially around May Park.

Insufficient free parking zones

Parking is needed to stop workers from taking good parking from customers but at least the first half to an hour should be free to increase street traffic

The new meters are terrible to use I live out of town so I don't go to the areas with meters only shop at places that have free car I personally think the metres are a stupid idea. The council doesn't allow the public to write anything on Facebook posts about our opinions and turn comments off because you guys know the back lash you're going to get. Some rural towns in Victoria are bigger than horsham and don't have this many parking metres, some places even allow all day free parking, horsham does not have that

Total waste of money. Council need to do so much better for our town.

Like Ballarat and Bendigo, there should be at least 1 hour of free parking.

The new machines are really slow even when you want to put 20c cash in to go into a store for 5 minutes. It adds considerable time

Thank you for allowing people to bring their comments to the table. We seriously need to be heard. Not in anger, but frustration will

There should be free parking for first half hour

The meters make it difficult for elderly or people like me who can't walk to far due to health. The app taking money up front is strange. There was a reason the previous owners got rid of these machines. Think about it. Also once free parking is now metered.

Why can't we have a system like Ballarat whereby the first hour is free. This is an additional cost of living to an already tough

Parking meters are not a good tool to manage parking

One of the few cities in Australia that uses them to manage parking

The software and the meters will cost more than they make as time goes on they are plagued with problems just like miki

Sometimes you just have to listen to the people. People were happy to pay on the old meters but you spent all that money on new ones and TWO ZONESWHY ???? There are far more important things required in Horsham than new meters. I know there are some upset ratepayers in this shire and they have reason to be. Why not try the normal talking approach instead of Support Worker so am constantly parking in the main street to do things for clients. People are getting booked for taking too long at the meters as it looks like you are not paying.. I for one are to scared if I take to long to get money out of my wallet in case I get booked. Bloody ridiculous we should of been informed as to what we wanted not what's cheap and nasty and anything will do.

The new parking has been just another inconvenience cost to people in the HRRC electorate area. Especially since covid. We have a lot of empty buildings due to costs to business owners. Money could have been better spent.

I volunteer on a Wednesday at Horsham paws in the Main Street and have to park almost in McPherson street..people who work full time have to park further away from the Main Street since these meters were installed resulting in this.. Of interest, I overheard a conversation recently that people were being told to bypass Horsham I also pulled up in front of post office to post a letter, meter was being used and another waiting to use it, I had posted my letter and back in my car as that person waiting got access to the metre, a bit rediculous really, would happily pop 10 c in the old meters for a quick job like that Ararat have got rid of there meters..Ballarat at least have first hour free The metres are often too far apart and you risk getting a ticket just walking to pay for your parking. I have found myself on numerous occasions when i was waiting for someone else to finish on the machine and hoping an inspector isn't on the prowl and ready to book my vehicle.

This is unacceptable and anger is quite evident within the community. Council should reconsider installing more machines that are simpler machines so people are not waiting in lines to pay for tickets.

Parking meter attendant needs to have some compassion. He doesnt need to act like the leader of a communist regime.

With the app maybe payment can come out once you have finished parking, having to extend and have a payment come out everytime is annoying.

You can't refill after 2 hours with coins. But how does the meter know I didn't move my car 2 spaces up when it's all zoned into 2 Non for profit organisation workers are being fined to park - to service the community, those addicted to substances, those who are

The meters don't tell you how much it costs the consumer for any time limit. Very challenging for older people.
 The cost of receiving a fine is wrong wrong wrong. The fine doesn't fit the crime. We are in a very difficult financial time and this is unfair for a minor misdemeanour. Retail activity is down and they discourage people to stop over with fear of a fine.
 Get rid of them
 Making everything online is not the answer.
 Lack of signage telling where meters are when they are spaced to far apart.

If it's raining you get drenched while standing there in the rain trying to use the meter. Meters are way too slow and definitely not
 All progressive rural cities are removing parking meters. Horsham should do the the same to encourage shoppers. Employ an
 A lot of places have the first hour free. I've got no idea how to pay now
 The parking meters are difficult to operate. Very difficult for the elderly computer illiterate. Too far to walk to get to the meters. Some

I'd rather my rates go up slightly knowing I didn't have to pay for parking in and around Horsham.

I am 22 and found it a hassle to use those large and slow parking metres. I sympathise with those that are elderly.
 So many of the elderly people do not know how to use these machine they find them too hard to use. Couldn't tell you how many
 There is not enough all day parking for business owners and staff, especially now that people are refusing to pay for parking
 therefore taking parks that are all day. Elderly people that come into our business are parking in coles or finding free parking and
 Horsham is too small to necessitate two zones. Ballarat is much larger and only has one zone, similarly we should follow suit and
 have the first hour free, regardless of area. I don't mind paying for parking in Horsham, but 10c per 4 minutes is beyond highway
 It's an absolute disgrace the money spent on the new meters and further more bullshit with the amount of which rates are charged
 I live 40 km from Horsham which is my main shopping centre. I do not want to have to go through the process of paying for parking
 when I want to stop for 30 seconds to post a letter or do other short term things. Some other cities in the western Vic have the first

Don't think two zones are needed
 Have no problem with paying its the type of meters that are the problem
 These parking meters are slow and tedious with too many unnecessary steps Ballarat would have been a good case study to take
 learnings

Good thing there is only 12 months left, your killing the CBD. I can't see you listening to remove the meters now they are installed
The cost/benefit return is just not worth the expenditure by council in installing these metres. Surely council should be doing all it can

We pay enough in rates so we should have free parking

No way I am using those meters. Are they ever cleaned. I avoid using them where I can.

Since the new meters were installed and the numbers of meters were significantly stretched in area and the amount of meters increased it is hard to find longer parking if attending a movie, function or appointment.

The new parking system appears to have significantly decreased the number of cars parking in Firebrace St, which I would imagine makes a big difference to the bottom line of shops in this area.

The parking app makes you pay first then will refund if applicable. The old app was much better where you were only charged for the time used. Visitors to town find the meters confusing. One parking zone would be much better as the two zones are painful. There is not enough parking for visitors with caravans. Moving the tourist information centre to where it is now situated was the most

Sooooo slow. It drives me crazy

To many steps.

Definitely not aging/ disability population friendly on so many levels

Who ever thought and approved this system is very very out of touch

Why can't the app just charge you when the parking is completed. It's annoying having so many charges on credit card and email

People need to be able to park and go in and out of a shop without having to locate the meter and pay which takes longer than going into the shop. It does not encourage people to use the parking available and the all day parking is full for those that actually need it for work purposes. I have spoken to many elderly people who do not know how to use the meters and then park in all day parking in

All of the above, I choose not to use these meters, if I have to walk I might as well get free parking & walk the same distance.

Metered parking has been extended however the center rd parking on mclachan st outside GWM Water remains free all day

Paid parking is a joke and the reason i choose to shop online and not support local

I have helped a lot of people with the parking meters.

The change has not been great frustrating users .

We need to encourage people to our town and I think this has been a backward step .

I don't find this app as easy to use as the previous one

As a visitor to my hometown, I do not use metered parking. In my current city, parking is free with time limits. I believe this is a disgrace the council charges for parking.

It's too expensive.

It makes us lose that country feel/vibe which is a shame, Friendly is gone.

Apart from Meters sometimes being quite far away.... They are not user friendly, hard to read and understand. I dodge them as much as I can stops me going down the street.... Too time consuming and not everyone wants to attach card to another app that

Spend more time paying for parking than the time it takes to complete most jobs.

The app is slow. Parking should be free for a period of time. Ballarat and the like 1st hr free.

Lots of places in NSW don't even have parking meters.

The 2 zones are too confusing. Much preferred easy park.

I think Horsham needs to get rid of parking meters all together it is an absolute joke, it takes way too long to use, the elderly struggle and no one likes the new meters.

Need first half hour free.

Paid parking in a town that has significant business losses after covid is disgusting. Port Douglas doesn't have parking meters at all. Why would people want to pay for parking when they can shop online? What's the point in going into town to shop when cafes aren't

The two zones need to be one only with the opportunity to move around the whole metres area in the paid time frame. Extremely

I rather pay more in rates than payed parking. PARKING BAYS NEED TOO BE BIGGER!

I just want to shop. I park in Coles and walk all over town.

Horsham doesn't need parking meters.. with shops having a hard time as it is.. people are not stopping to look because of meters . it's a joke. horsham city council is a joke. but we have to pay someone wages right or there super.. lets not start on our rates and

Ballarat has 1st hour free we you go to pay great idea when just popping into shops

No issues to date for me, I find some public comments made about it seem egregiously exaggerated... Personally I find the Blinky app better than the old Easypark app, easy to locate the zone required, simple start/stop operation. You're welcome.

A free 5-10 mins before having to pay to allow for those quick in and out jobs would make it more convenient and save time.

Give first hour free Too inconvenient Rather shop elsewhere

Coming into town from a neighbouring rural town we have many a job to squeeze into a day, appointment's to make etc. I have found these new parking meters to be quite a headache when coming into town solo with my 2 toddler/preschool children. Where once we used to pull into the street for lunch as was easy to find park in front of a cafe, chuck coins in the metre as we go into shop, I now have to walk the kids to the parking metre, remember the rego on the car im using for the day, and after the hr to get to town the kids just want their lunch and then walk back to the cafe. I now park behind the plaza, we eat in the target or plaza complex and vary rarely go down the main street anymore. I am finding I am shopping online more for things that I used to go look at when in town due to this. There should only be one zone. First hour should be free

Some signs have still got old times on them. The app should pick up zones that don't require payment. I was so unsure of parking in Parking meters are way to far apart and with no signage to tell you where to locate the closest one it makes it more confusing. When needing to attend an appointment and time poor, the last thing you need is stress on finding the meter and trying to work it out. The two zone thing is very disappointing, I have no idea which zone is which. I am not local to Horsham either so really feel for visitors to the town. We all need more visitors if we want to keep the businesses operating, however not being user friendly is really pushing

These meters are killing small business in CBD Horsham. People are using internet shopping more and more and no wonder when people have to put up with parking and parking fines. They are slow to operate, too far apart and fining officers have no compassion For ten cents you used to get six minutes now you only get four minutes. The time starts ticking as soon as you start to use it, often by the time it finally completes it's process you've already used two minutes...ridiculous! If you want to use the QR code for your receipt it can be near impossible due to the reflection on the screen. Have travelled for two weeks up through nsw and haven't had

Extremely frustrating when you are needing short term (ie. 5 mins at the butcher or post office), you cannot locate a metre, have to walk way to far (especially for elderly and disabled), and they are extremely slow!! The first 30mins should be free to allow you to run your errands in the main Street, or we shouldn't have them!!

Horsham is an aging population and these meters are not user friendly for older residents. I use the app which is easier but not everyone can use that either. My husband is happier using the app. Other places eg Ballarat have easy to operate meters. Did council members try using these before purchasing?

Our rates are high enough. I feel for the elderly who have to try and get their head around it

First hour (even half hour) should be free! 2 zones not needed here

I use the app and would rather it only charge for time used rather than having to wait extra days for the credit to appear on credit card. Zones are confusing and too large - especially if doing multiple activities in same zone eg lunch at exchange followed by a movie at cinema. Visitors don't realise there are different zones and you can move between them. A lot of our elderly clients say the Cannot see for the glare flat or

Meters don't provide a welcoming environment to our city, and I don't mean aesthetically. It would be good to encourage visitors to

Ridiculous to want people to come to Horsham to do your shopping and then they get slugged to park. Then you employ staff to Since these parking meters have come in, I certainly don't use the CBD as much as I did previously. They are not great for older people or people visiting our town. They don't know where they are, the zones etc... they have also caused significant problems at a local primary school as now people needing longer parking are having to park near the school reducing the number of parks

Why are there two zones?

I visit Ararat, a similar size city and they don't have parking. Ballarat and Geelong have much better set up.

Fuck them off please

No need for paid parking. The cost of our yearly rates should more than cover it already.

Didn't realise there were 2 zones! Is there a map in the screen? Having free 10 minute park zones close to shops like post office, Parking meters not required in Horsham. Not enough parks for my workplace, which is arguably needed given my job and the people Why are we required to touch a screen that everyone else touches? We just came through a pandemic where we were encouraged not to touch anything without sanitising our hands. Happy to use the basic coin in meter devices, but I refuse to use these germ Council need to manage their income more effectively. Rate payers money already goes towards maintaining streets, roads, parks, etc. Charging for parking is double dipping rate payers pockets and discouraging them to use the activity district. Charging visitors to park prevents them shopping in our district when shop owners are already doing it tough. If you want to encourage people to our district, remove the parking meters. Not only does that save paying a company outside of horsham to manage them, you'll be Meters are to far apart for elderly drivers and nearly impossible for them to operate .a parking fine is the last thing pensioners need to pay,many of them park in coles and struggle to walk were they need to go. They feel left behind and forgotten it is shameful that Costs so much money.

I always use the app but am confused about what to do when I move to another park in the same zone.

Get rid of the zones. First half hour free. Allow people to top up their meters beyond the 2 hr time limit. Many people are not only in the cbd to shop hop. Many people, & I dare say visitors to our city do not understand or know of the zoning & the 2 hr limit, & what happens after the two hours is up. Let alone how to operate these slow machines through to completion. My spouse has Alzheimers, with a dissability very hard walking so far to a meter and then back again , when sun hits the screen very very hard to read

First hour free would be most helpful

I don't think having to rank these issues will give a good understanding of the problems. They are all issues solved by 1 thing, no more paid parking. Restricting the issues either like removing some needed car park like the one at the back of Specsavers.

There is a parking meter in front of the drycleaners shop in Pynsent Street, however the three parks in front of the drycleaners are not metered/FREE. Therefore this parking meter should be moved to be in front of metered parking spots. It is very confusing for I really feel for the elderly,

- 1 to find the meter
2. To walk to it
- 3 to understand what they have to do
4. They have to memorise their rego

It's just way too hard for them . & for the young the system is slow , and way too far apart

I refuse to go into the business district as I believe that for far too long, parking meters have ruined our town. The pressure and angst of getting a parking ticket whilst trying to support our businesses is ridiculous and if you councillors have any nous between you, will rid Horsham of these business destroying money eaters. So until you get rid of them, I will not be shopping in Horsham. I sincerely hope it works well for me!

House/land rates have jumped up 44% in the last 12 months and yet locals get no benefit. How much money do you want for Paid parking is ridiculous for people who work at headspace, community health, ndis etc having to park blocks away or take up car

Through the implementation of these parking meters more and more people are now parking in the free parking behind Horsham sports and community which is behind where I work and now I'm finding it harder and harder to find a free park for work and therefore now having to pay for my parking to go to work. I believe it workers should have the right to free parks and something Two zones are unnecessary and make things needlessly more time consuming.

Would appreciate if the app was quicker and more intuitive. It's a little slow and clunky compared with others.

Nil concerns with meters/locations of as I will never need one - an app is far more convenient for me.

Would appreciate convenience of unpaid parking for short time periods eg 15mins for quick visits to shops. Happy to pay for No meter, s in Ararat.

Our local businesses are struggling after the covid thing. Let alone now facing closure as a lot of residents will not shop locally. Other nearby towns have no meters and seem to do better with people wanting to stop and wonder through the town

The meters are way too slow, and ever hard for elderly people to operate. I have helped so many people work the stupid things. Bring

No wonder some businesses are suffering . We're on holidays at the moment and we have not seen one parking meter since we left
I think the 2 zones are unnecessary

Very difficult for older residents and visitors .I know many people refused to park in Main Street .Shop keepers must be losing
business .For goodness sake ,,Horsham is a country town .You don't have to pay in other Wimmera towns .The council is money

The app is slow and the long list of small charges on my credit card is VERY annoying. It would be more convenient if the app
The new app charges then refunds any left over time/payment. This results in multiple bank transactions of low denomination which
is a nuisance when managing banking/budget/spreadsheets. The previous app was much more customer friendly.
The two zones exaggerates this issue, assuming I could remember where the zones starts/ends.
Meters are to far apart for the elderly...entering rego number is annoying as not everyone knows their rego number or if your driving
some else's car

This is very very cruel for the elderly

- 1: to remember their registration for a start
- 2: to walk the ridiculous distance
- 3: for them to understand how to operate when most of us younger ones dont.

It should be mandatory that you are given 2 hours free parking then pay or else go back to the old ways.

Horsham is not Ballarat or Melbourne or Geelong and never will be....if it's not broke don't fix it and people walking around handing

To be considered elderly resident.

Meters are too far apart especially for elderly
When requiring long day park not any available

I don't have any trouble or issues with the meters, except that it would be good to only have a nett charge come onto your bank statement, rather than a charge and credit if you stop the parking on the ap.

Most of the issues listed I would not even rank as being 'issues' but the survey wouldn't submit without numbering them all. I think only my first 3 selections are valid, the others I don't care about at all.

Some people are never happy!

I think we do need paid parking as otherwise people would park all day and clog up the parking for everyone else.

Extremely slow to process and no cover when raining , hard to see in some light also ... I've also had them take coins with no time The meters are FAR too slow. You use 2-3 mins of parking time waiting for the completed transactions. I've also witnessed visitors to the region give up trying to work them out and old people as well. Even in pynsent st where it says metered parking (power and Bennett) the meter is near the old bank of Melbourne. By the time you go to pay parking you'd be able to get a fine from the meter readers. The old easy pay app was far better because you could stop parking at any time where as with Blinkay you can't. These

The cost of parking is excessive!

A 5 or 10 mins for free would be fantastic for those like myself who quickly grab the mail from the PO Box or run into the butchers. As I use the app this would be easy. Those that use the meters would still be inconvenienced I guess as they'd have to enter their details still to have a time on the parking?

I'm happy to pay for parking but I do think the price is a little much currently and do park where free as much as possible and walk.

I use my phone to pay so I think there ok

We need to be tourist friendly. Be like most other towns/cities and get rid of the parking meters or give at least one hour free parking. Give us first 10 mins free to duck into the bank, or something like that.

Confirmation emails for amount paid annoying.

Thus survey was confusing

Parking is shit. Please fix.

In Ballarat you get an hour free parking before you have to pay, and here you can't even duck into trevs for 5 minutes.

It's bad for businesses in the main street as well.

Meters are not needed in Horsham and are in fact driving people and businesses away.

Locating meters is a pain, often in the opposite direction of where you want to go.

Elderly people have difficulty walking to and from the meters, especially if just popping into shop to collect something.

People getting booked whilst in line to pay at meters.

Blinkay app does not work on all phones.

Been to NSW for two weeks drop up to Newcastle along the coast and not one parking meter anywhere. So why do we. Only a lack of consideration for our increasingly elderly population who do not have phone or phones compatible with the app, they are then forced to use the metres that are difficult to use with reflection issues and far spacing. In addition, I use the app and spend around 5 days waiting for the refund in this day and age that isn't good. The council should have in place a formal policy that lets people know that there is a 10 minute grace period like many other councils, this would remove risk of being fined going to metres and allow people with quick matters to duck to the store. As someone that works in the CAD and has regularly parked in a full day I avoid using meter parks or I will risk it. My elderly parents park in free parks and walk because they don't know how to operate them. (Both have trouble walking) My mother in law get my wife to take her shopping (she can't work then)

Paid parking really drives people away from the town and small businesses. I park the the free areas on the city centre for work through the week but avoid going down the Main Street to shops as I don't want to pay for parking or be fined so I avoid it and spend my money online. The metres have been terrible in terms of consideration of the elderly, considering horsham is an ageing town it is I will not use the apt on my phone for parking. I would rather walk than use the stupid things.

MAINLY, THEY JUST SUCK!!!

The app is sooo slow vs the older app!

It's a joke how it deducts 20c then refunds 10c or whatever your parking works out to be.

Don't get me wrong, it's great I pay for only the amount of parking I do, but the time I takes to complete the parking is INSANE!

App crashes and server timeouts ALL THE TIME.

From someone that works as an IT Manager, I cannot believe that this wasn't better tested before deployment to the council.

My visiting parents couldn't find the meters, as they are VERY poorly sign posted and they are kilometres apart!!!

Like seriously, how does this EVER past the pub test that Victorian Government uses!

I haven't used the meters as I use the app. I've had no problems what so ever. I cannot see why everyone e is so upset with the

Far too hard for Enderley people to use and too far for them to walk to the meter in which they are then unable to use without stress

Confusing as the old meter markings are still on the footpath.

Personally I would like to see 1 ZONE ONLY for all of the parking meters in Horsham. That way you can pay once and then drive here and there and not have to bother finding another meter. I think this would get rid of some of the angst that meters are too far. Have had many elderly clients who have had trouble working the meters, getting confused. Even after being shown what to do, forgetting the process once on their own, getting flustered and then stressed about receiving a ticket if they haven't got it right. Please remove the parking metres...it's having a big effect on ppl wanting to park up the Main Street and this can hurt businesses. We lived in Coffs Harbour where there are no parking meters. It's so much better. It's time saving, less stressful, less work for the council, much more attractive for visitors. So many advantages to everyone. These meters in Horsham are terrible to operate and Tedious and unnecessary.

If we must have metered parking the first 30 min should be free and forget the zones.

Parking meters send a message that we don't want you in our town.

Family member was about to get booked whilst putting money in the metre which was half way down the street in his 80s running

I would prefer a third zone, 2 x 2 hours all up in one day is not always convenient.

First hour free would be nice.

A meter is needed east of Firebrace St in Roberts Ave, ie short term free parking outside the police station and council, but the only meter near the courthouse / bus station in Roberts Ave is across the road in a different zone (unsure if you can change zones if paying at a meter, ie outside the app).

The Blinky app is great, and gives a refund if full time purchased not needed, or can add time if needed.

Maybe one way of "selling" the app to those who think they can't use it would be to suggest if they can use facebook, internet

Paid parking needs to be scrapped. Doesn't work causes stress to shoppers and shop owners

I could prob put up with them if there was 30 min free so we could stop at shops to spend money, get a coffee , post office , chemist etc quick stops are a pain to go to meters

Haven't heard a single person that likes paid parking other than the Mayor, they are hurting businesses and it's prob going to cost to

People being fined within minutes of parking with no consideration to challenge the fine

Welcome to Horsham

Disappointing to see the Main Street car parking empty which is having a huge flow in for retailers in Horsham.

Out of Town customers not want to come to Horsham for the day shopping !!

There needs to be more free times parking such as 2 hours, 4 hours and all day. I understand paid parking in Firebrace Street, Darlot Street and Roberts Ave / Pynsent St / McLachlan Street between Darlot and Firebrace but beyond this it should be timed by free.

When transporting clients with disabilities that do not have disabled parking permits, or when all the disabled parking places are being used, I either have to make my disabled clients walk some distance to a meter, or leave them alone (which is against policy and could be dangerous, as they have carers for a reason) in order to utilise parking meters. I use the app for personal journeys, but

I would prefer there was one zone. An hour of free parking would be nice. Otherwise I have no issues with the new meters. I consider them an improvement on the previous system and the streets look better without all the old meters.

Horsham is a large city with many houses and business premises which provide funding for shire through rates.

A cities success and desirability as a destination is determined by the range of shops firstly, business support and services that it provides.

Council also need to recognise that it services a radius of over 120kms. Given the need for business to recover post covid Council Should be ensuring that the travelling public wish to continue to travel to Horsham and support this city.

Given that I travel 120kms regularly paying for parking is unnecessary, time consuming and an unnecessary added expense. Revenue from fines does not equal the discontent and dissatisfaction it causes.

You want us to pay for parking then pay for shading etc

I THINK I paid for parking today, but I used my bankcard and I'm really not sure it worked

Remove all paid parking, you didn't have it during covid you don't need it now.

The blinkay app charges you amounts of 50c \$1 etc. Must cost a lot in fees to operate like that. Shouldn't have to use a meter if your only going to be 5mins. And why weren't similar but more efficient meters installed in every 3 or 4 parks like previously. We're users They are all a one to me. Difficult when you're short too. We don't need them. First he should be free. Extended parking. Can't go to a hairdressers if colouring in under 3 hrs.

I think there are to many parking metres and it's getting worse, we pay enough with rates and we don't need any more, I think the council really needs to think about what they are doing to the people in Horsham you are going to kill our town parking metres are a joke and a greedy way of getting more money out of our people in our town, don't you think we pay enough into our town, no you

****Council should consider allowing the first 15 minutes to be FREE. For short visits to the Post Office or to get some money from the Bank.

The way to do this would be to a) promote the fact that the first 10 Minutes are free. b) allow members of the public to use the machine and top up if necessary. c) Policing is done using a process similar to the old chalk system. Using the machine staff can see which cars are parked but have not paid. Come back in 12-15 minutes later and if these cars are still there with no payment they should be fined.

Parking meters are killing Horsham. You would have to be blind not to see it. I would hate to own a business where parking was metered out front. You should all be thrown out of office. In life there are givers and takers and you are the latter...Even your ranking
Bring back old metres

Too difficult for elderly to understand and locate. Easier to shop out of town

Don't know why all this money spent when the old EasyPark system was excellent. Parking should be to manage people parking for too long so a free period of 30 mins would make sense. Blinky app? Didn't know there was one.

Paying for parking is a money making scheme. We should take it away to encourage more people to the street and shops to spend money where it's needed, in local small business. Horsham is our closest major town and I find it very frustrating parking, paying and being concerned about a fine. The shopping precinct is already stressful enough with its layout. When I come to town I usually have multiple appointments and errands to run. Travelling over an hour I make the most of the trip. I often have to move and relocate the

Meters are too slow

Why do the council consistently refuse to look at the working models of other similar sized regional towns and learn from these existing systems? The Blinky app is fine but the cost of parking would have to be one of the highest in the state. Does the council
Horsham is an aging population and the meters are difficult to use for older people. I use the app which is much easier to use but a lot of older people are unable to use that too. My husband can use the app easier than the actual meter. Meters in other towns are

With young children getting in and out of the car quickly (chemist for example) it is very frustrating when the meters are so slow and need to key in all information etc and you are holding a newborn and a toddler is running off because you have no free hands
The parking meters are so far apart it often takes longer to find one and pay than it would to quickly go in and out of some shops/bank. Also the screens are hard to read sometimes when it's sunny. I have not heard anyone say they think it was a good

A town this size does not need paid parking, and is not exactly thriving at the moment. If the council are serious about listening to
For workers, it's harder to get parks as the shoppers are just parking in the free all day zones because they don't like the meters.

Should be 10 min grace once meter runs out. You get booked walking to put money in metre

Having free parking will improve the foot traffic to the central business district and therefore increase business for our local traders.
Meters not required in Horsham.

Can't read them in the sun, too confusing what's with the - .have to walk too far , if you park near the shop you want you still have to
Do the council really think that parking meters are the best way to go. Bring back some vibrancy to the place. Let people want to

Why do Horsham need do many parking meters even in from of Woolworths now. Mildura has none and they survive. They are hard to use. They are not needed and now so far apart so now I park in the supermarket car parks. So sad that Horsham is so
Just remove them

The general population are not happy

That is beyond obvious

Do the right thing

For a change

No free parking for workers around back of police station library car parks. Fines always being issued

Honestly Horsham doesn't need parking meters. There is no point having them other than for the council to get money.

I have stopped browsing the shops because the meters take too much time. Especially if there are 2 or3 people waiting to pay... and especially if they don't understand what they're doing. I've also noticed that using the meters are slower still if the sun isn't shining
It's just another form of tax. The price has doubled from the old meters and one of the main reasons I hate coming to horsham. As everything is so spread out I sometimes have to access 5 or 6 parking meters in any one day. They are ridiculous for old people to
With the cost of living so high already, the parking is way too expensive for someone who may use it several days a week. This is discouraging people to go down the street and buy locally. We want to be encouraging people to park and shop local. I find I don't

The machines are so hard to use and take so long that I could have gone into the supermarket and got what I needed, before I've even paid for my parking.

Every other major town has between 1-3 hours of free parking before you are charged. Something to consider implementing.

Need a more user friendly app.

A ticket system may also be beneficial. Such as displaying your ticket on the dash.

I avoid parking in main st. Free parking has been proved to be effective.

Have parked in free parking and walk previously would use the old meters .

The elderly are struggling with the technology. Increasing Risk of social isolation and anxiety.

Paid parking is just not necessary. We live in a rural town. The big intimidating metres just install unnecessary fear for all.

No need for meters - it' stops people from shopping locally. It's a hassle when your in a hurry to do the meters when your just paying a bill and will be gone for 10 minutes ! Or shopping at retail stores always keeping in mind the time!! And you feel for the business

I work in the paid parking area and everyday we have customers ask for help with these meters, I firmly believe the time has not been taken to show the town how to operate and locate these meters. And we as a town have not been shown that council even has Parking meters are NOT needed or conjunctive to creating and encouraging business or visitors to the town of Horsham. Why, are you making it difficult and hard for people to visit and use the services within town? It's unfriendly, unwelcoming and unnecessary!

Some paid parking is OK, but there is too much. There is more paid parking since the introduction of new meters.

Parking is a complete joke

With the rates we pay being some of the highest in the nation, residents of HRCC should absolutely be afforded periods of free parking in the CBD. Short errands can be completed in the time it takes to just pay for parking making it inconvenient, frustrating,

Well done on installing a system that would have been considered too slow and inconvenient 50years ago. Obviously the beaurocracy in Horsham is large enough that no single individual will take the blame and the pay cut warranted, so congratulations, For people running into a shop for 5 minutes, this is not practical. They are slower than the old system and inconvenient. I will not park in town now when I can avoid it and it has reduced my in town spending.

Good job HRCC, on yet again spening a bucket of money and butchering a system that wasn't broken. No doubt the council has

It's inconvenient that you are unable to park in the zones for more than a 2 hour period, even if you move to a different section of it. This forces elderly people and those with mobility issues (not all qualify for disabled parking) to either walk extended distances or

If you have to have paid parking go back to the old meters which there was absolutely nothing wrong with the way they operated

It is so expensive to park for just half hour! I find I am not going down the street to support our local shops as much as I can't stand the parking! Also I have help elderly with using these machines and they really struggle! These machines are ugly and not

I use the parking meters about 3 times a week, not each day, not every day but no option for this.
 They take longer to locate and use than I would be in each business for, especially if there is a que at the meter!
 I drive multiple vehicles and remembering number plates just adds to me wanting to avoid meters.
 Metered zones have increased drastically, making it more difficult to free park and walk if actually purchasing products.
 The meters have decreased my shopping in Horsham and I try to avoid them.
 I am not happy with the initial cost nor the ongoing costs associated with the meters.
 The change of meters have taken away the ease and convenience of parking in the shopping precinct.
 Please remove the parking meters. They are unnecessary and expensive for residents of a regional town

App too slow to boot up. I could have put 10c in the old meters, in and out of car quickly, now waste time trying to use app.
 Not user friendly

The screen is difficult to read.

The meters are time consuming, a hassle and have decreased my shopping, previously insert a coin, entered shops and left, quick, I do believe in this town, parking meters should not be required. I refuse to park in a parking meter area! Maybe stop giving yourself pay rises and use the money instead in the town/roads to make it a better place to live as there is nothing good in this town. I won't be using the water park along the river, or the sporting arena you talking about. Oh I have never step a foot into the new town hall! Fines being issued while waiting at the meter. Elderly people have further to walk to meters and are Standing out in the elements while trying to use them and a lot of them are confused as to what to do. Also not enough time to scan the code , therefore leaving

It's so sad to see the empty street and the comments always come back to the dodgy unrequired meters :(

All regional areas should have free parking.

Still time limits, but free.

The paid meters are extremely slow and way too expensive. 3\$ is the max which was very inconvenient when I went to go in for a 4-5 hour hair app. The people who this is really affecting is older generations, who can't walk long distances to find a parking meter. I'm not visiting the street as much anymore as the meters are too frustrating! Want to support local small businesses but no wonder there are so many empty shops as there's no quick ducking in & out as it takes longers to pay for parking!
 Also I think very expensive. I put one dollar in the metre and got 15 mins. Then moved to another meter put in my number plate and I put in another dollar and I only got 8 minutes. Something is wrong. How much money gives you an our because in my calculation it

I avoid shops in the main street because of parking metres.

The parking meter officer was rude and disrespectful to an innocent woman, I can totally see why they have been getting abused (as written up in the local paper). That doesn't make it right from either side, but as it is all new - patience and respectfulness is required. Our beautiful town doesn't need the reputation of 'nasty' meter officers to be out there in communities. I only pay by cash Parking has become more expensive. Hamilton, darlot street and all the other streets which border the main area should be free as they are the areas where long term parking is needed. The Main Street should be free for half hour and then charged. Horsham definitely needs parking metres otherwise people will just block the CBD up with workers parked in front of their shops. Most of the issues listed above are not an issue for me because I use the Blinky app. The app is easy to use and I am very happy to use it in future as I don't need to go to a meter. Am not so happy about getting multiple transactions for each stay (e.g. 2 x charges and 1 x refund for a single parking event). Also not sure if I get a full refund for each unused portion - if yes, it would be easier to select a longer parking window and then just get a refund at the end. Need more info on how to preload money on the app? I think the two zones is perfectly clear and provides a good option for people who want to spend the whole morning in town, although as I have not used a meter I don't know how well it is explained on the actual meters. The inconvenience for users intending to stay I don't use them as they are not necessary in Horsham. I am seeing more businesses opening up away from Fibrace Street. Easier free parking in supermarkets etc may be the reason. It certainly is my reason for avoiding using them. Older people and those with other responsibilities should not be hindered in going about their business. The people on council were elected to make living in Horsham better not making excuses for poor management. Motorists are also getting fined on the way to the meter. Too hard and confusing especially for the elderly The parking system and meters are a shambles, difficult to operate and discouraging to want to shop in the CBD

Technology challenged I have a husband who can't use meters has no idea cannot even text on his mobile - I have had 2 hip replacements ! Sick of spending so much time trying to work it out when we are trying to quickly do our shopping and get home (45 minute drive home). It's all just too confusing ! I will not download the app and do not want to use a card I am getting scammed enough and don't need all these entries on our statements ! Not everyone is young and fit or uses technology- remember the elderly remember special needs remember tourist caravans Horsham is becoming a place to stay away from ! Not people friendly at all ! There are meters where there has never been meters ! Then I look at some & they have finger marks everywhere or I can't see for shadows or sunlight ! Mount gambier has no meters and New system is a complete waste of taxpayer money. This isnt Melbourne. We shouldnt be charged to park here - especially for quick stops. Businesses are already struggling. Meters deter people from stopping. A better use of taxpayer funds would be to create MORE (and free) car spaces! I almost got a ticket recently when I stopped at the bank to drop off a document. I was literally I always avoid the areas with parking meters when in horsham. I now do the majority of my shopping elsewhere.

EasyPark app was significantly easier & convenient to use compared to Blinky.

System is very complex & time consuming, especially if you only intend to park for a few minutes.

I'm tech-savvy and find it painful to use - I suspect older clients and people less capable of using technology will find it very stressful to use.

Return on investment spend on the new system seems disproportionate to benefit.

Long-term, this new system will most likely discourage visitors to our town & shops.

Absolutely not inclusive for the elderly community and simply money hungry.

Screens are extremely hard to see and very time consuming when in a rush to go into a shop for a couple of items with two babies

Permitted parking is needed in the carparks behind businesses for business employees working along firebrace st. Staff getting Metering needs to be quick and easy. Slot some coins and be done. It's more time to set up paying for meters than to drop off a letter at the post office.

Parking meters have been extended along the side streets. This seems to be a money naming scheme over making parking accessible and allowing the turn over to promote movement shared parking.

Parking meters just stop me from going to shops in Firebrace St, so they miss out on my patronage altogether. Get rid of parking meters and just have 30 minute and 1 hour parking so people can go to the shops and businesses can flourish.

Plenty of rural towns like Mildura don't have metres. We shouldn't either.

The app only allows pay from a credit card. It should allow other types of payment e.g. PayPal, ApplePay. Not everyone has a credit

It is impacting people who need to park all day for work when all the available free parking spots are taken. Work is 8 hours and First 30 minutes should be free. If I'm going into the post office for 5 minutes I shouldn't have to spend 5 minutes trying to pay for parking. It's a total waste of time. And the app is unusable. I tried using it and it's very difficult to operate.

1) If you want tourists to spend \$,s in the CBD get rid of all parking.

2) establish a Tourist info centre on the approach to Horsham on Stawell Rd

3) to have Caravans parked in the CBD to attend the Tourist Info centre beggars belief!

The meters aren't friendly for the elderly, mums with young ones and the disabled. If you don't have the app, the meters are terrible.

What was wrong with the previous machines!? The zone rules are unclear. eg Can you park and pay for 30 mins in one zone and stay for 10 mins then move your car within the zone and use the remaining 20 mins? Promote free 2 hour parking out of the Main

I am a Support Coordinator at Grampians Community Health and I have been fined TWICE for parking in a 2 hour time slot, when there are only 4 'all day' parking spaces within 500 metres of my work place that are almost always taken up by Aldi workers by the time I arrive at 8.45am. We have petitioned previously about coming up with ways of resolving this, but still nothing has changed in the 4 years I've been with the organisation. It's inconvenient & almost impossible to avoid when I'm spending the day travelling out

I've used them 4 times, I try to avoid parking metres, all 4 times whilst carrying my 15 month old & keeping an eye on my 4 year old, the 1st time was unsuccessful, next 3 I worked it out but find it more time consuming, I tried to park close to a machine too so can see my number plate, I'm only parking there for a 30 minute dancing lesson, would be much more convenient & encourage me to park in the main street again if the first 30 minutes were free.

No paid parking would see more locals use the city centre. The ranking system will give flawed results. I don't think any of the

I find them hard to use for my elderly parents. They don't have a smart phone. Not sure why you can't have the A,B,C coin system We need to have parking meters closer than what they are, I have trouble reading them when sun is shining. I'm happy putting money in and not using the app as will have a lot of paper when get my statement. I only realised when given pamphlet on the They are dirty, we are still trying to avoid Covid and with manual use we touch the screen six times to make payment. One entry only on previous metered so easy. Impact on CBD is disgraceful. They are a blight on the landscape, ugly ugly. I have trouble at There is no need for parking meters in Horsham.

Remove and place timed parking using signage for Main Street.

Eg 1/2hr post office, banks etc, hour to two hours for the remainder of firebrace street, with all other parking deemed four hour or all If there was no paid parking would this be time limited?

Blinkay is very easy to use once set up

Time to have new CEO and mayor. They are destroying Horsham and don't listen to the ratepayers.

Changing what area were free, eg out the front of power and Bennett...to now being charged but the meter is our free front of Anytime fitness or the network place is crazy. Old Mary with a walker cannot walk that far and also has no idea it's changed!

Generally, a frustration, inconvenience and a waste of time. A 5 min dash into the shops takes that long to walk to the meter.

Meters are too confusing especially for elderly

Meters do not encourage Main Street parking this flows onto shopping in main areas

If meters are to be used have first hour free/ shop volunteers should have a permit to allow for all day parking (craft shop/op shops)

Should be promoting local shopping not hindering it - Horsham has become known for its hard line on parking this does nothing to promote the city

Are two zones really necessary?

After working out how to use the meters , I downloaded the app and find it easy to use now , I can understand how out of town or older people may have trouble with the meters and a lot don't realise there is a meter as might be down the street a bit . Perhaps you could have a meter maid walking around to explain how to use them for a few months .

It's disgusting that our rates have been wasted with this paid parking creating an issue that didn't exist
Rate payers should get a vote in any council expenditure over \$500

There needs to be free parking for the first 15-30 minutes. Other places do this why can't Horsham. It would increase revenue. Or I'm not opposed to Horsham having paid parking, although our rates are extremely high so I don't agree with paying \$1.50 per hour. As someone who works on the edge of the CBD, I am finding it increasingly difficult to find free all day parking due to the influx of drivers utilising the nearby free parks instead of using meters. I regularly hear people complaining about the parking meters when they enter my place of work. My mother in law, who is in her 70s and not terribly fit, cannot understand how to work the new meters and now often avoids the street or asks me to run her errands. As a mother of three young children, this is no easy for me either. I We should not have to pay for parking if we are going to be under an hour. That is how it is in almost every other town/city.

NOT APPROPRIATE FOR ELDERLY PERSON..eg People over 70 years + who often have more complex walking issues..have to struggle often in walking quite a distance from their parked car to these machines..VERY INCONVENIENT FOR ELDERLY
I don't find this survey ok force a ranking when all of the above applies equally . Why do we also need metres where they've never While my experience has been adequate, I experienced some visitors to town on a rainy day and they had no idea where the meters were. To save showing them where they were and how to operate, I added their licence to my Blinkay and paid for their parking. Locals may get used to them eventually but for visitors it's a complete imposition. If we're wanting Horsham to be a destination for visitors, we are going to lose more than we attract if this is their welcome! The ramifications of this new parking meter system appears to have become a burden to so many people. Bad news travels faster than good news. I'm embarrassed for Horsham as a Meters are not required, it's clear that people move on when they are finished
Metering those who need to drive into town don't allow enough time to peruse the shops get coffee or food etc and use the business district
Placing meters at previously non metered zones is disgraceful. Top end darlot street where no one stays anyway is an example
Placement of meters shows no relevance for shopping trends eg newsagent, amcal chemist where oldies have to walk backwards to get to the meters when they have mobility issues in the first place.
Telling people to use a device to access instructions is again ridiculous, ie if they can use a tech device to access this then they can use the meters

I often am just running into a shop (for example the pharmacy) to drop off or pick a script. To pay for parking each time takes longer to do then the actual time spent in the shop. Especially when I have to walk 20 metres in the opposite direction to the metre then

It would be interesting to see a survey of the businesses in the parking areas to see if they genuinely believe the parking meters encourage business. Alternatively what other rationale is there for the parking meters in Horsham? The revenue from the parking meters, after administration and overheads for their operation are removed cannot be so substantial that they warrant the level of dissatisfaction the parking meters bring. The abuse of compliance officers is inexcusable but has there been a risk assessment of

I am remitting this here as the "Send Feedback Online" that was sent out, does not work.

1. I will never download an app and add my credit card number, I think this is absurd that anyone would do this.
2. If you have paid for meter time in one area, that should carry on to any area, no double dipping.
2. Remove all parking meters and sell them. They are completely unnecessary and nothing good can come from keeping them.
3. Add a small increase to rates to cover the cost of one staff member to monitor 2 hour limits. Also, shop owners need to be vigilant on people parking too long in the one place.
4. **DO NOT, UNDER ANY CIRCUMSTANCES CHANGE THE MAIN STREET TO PARALELL PARKING.** Retail in this country is bloody hard, it is competing on an unlevel playing field. Its dealing with online, rising interest rates, rising wages, rising GST, and

I'm disappointed in the way this was implemented without community involvement and consultation. I feel there is major disconnect between what council think the community wants and what the community actually want. I used to park down the Main Street every day for years, the previous app was much better and cheaper. Now I park in free parking at coles, the library car park or the plaza- I found the last EasyPark app easy to download/ use. These meters take longer to use (when they actually work) than a lot of the Screens can barely be read if sunny day - no hope for people with bad eyesight.

They are not user friendly at all. They are slow and clunky. Always happy to pay and have coins in car but these are such a waste of

30mins or less should be free.

I found the EasyPark app much easier to use. Also, it didn't charge you and then refund you for every time you parked like the it's just stupid having these meters. There is hardly any one in the main street and always free car parks before having these meters

I hate that I can have up to five transactions on my bank account for one lot of parking. Easypay was better as it determined the amount to pay once the parking was completed, not at first guess of how long you would need to pay for parking.

Loss of car parks for outdoor dining a concern. Wouldn't appeal to me to eat outdoors in such a public location set amongst cars
The app lags a lot. I preferred the other app, as this one will give a refund after you have already paid. The other, took your money after the park and paid accordingly.

Why was so much money wasted changing from EasyPark to this new system? Just seems like such a waste of rate payers money
Putting money into the new metres takes too long. By the time you enter your details you could have been in and out of the shop.
I won't shop in the main street because of the paid parking. Being from another town i had trouble locating machine while parking at lawyers for a cinema session the machine was up the opposite end of street and i had recently had surgery. If you had 3 or 2 hour

Spend longer at the parking meter than I do on the store. Annoying and a waste of time.

Often a queue

I now only go to cbd when I have to visit banks and post office during business hours and even then I refuse to park in the streets and walk everywhere. I can do this but elderly people or people with mobility issues can't. This council has driven everyone away so

I have noticed all the free car parks are always full I can understand why specially for those working a full day as they have to move their car every two hours. Parking meters are too expensive I feel having to pay for parking takes the country feel away I have always felt bad for those who leave in Melbourne for having to pay I would properly prefer to pay a yearly amount in advance and receive a card and all I need to do is scan it with all my details etc. I own a few cars so remembering the number plate is frustrating

The first 2hrs should be free then pay. You should be able to move your car around various areas within the 2 hr window then pay if

When it is pouring rain and the parking meter screens are hard to read, also it takes a long time to read instructions when screen has water all over it and you have to wipe it with your hand.. You get wet while doing this and have to remain wet for the time you are
People are using the free areas and walking because it's too hard to find a meter. People who can't walk to them and back to the shop they're going to are just not using them. Some people are just avoiding some areas of the CBD altogether because there's no

Just need one zone and it free first hour per day in that parking zone

Council stuffed up with this without any communication with the community

Why would you waste money installing these without asking the community? Oh because you know what's good for us and we
Small towns don't have parking meters so why do we? You can't relax when you shop as you're always worried about the meter
Not being able to park in the same zone again for 30 minutes is ridiculous especially for older residents that are unable to walk
longer distances. Also there are not enough metres as some of the parking metres are too far apart or not even on the same street

I don't believe Horsham needs parking meters. Why not just timed zones?

As a weekly shopper my visits to places such as the chemist, post office and bank are very brief and I don't believe I should have to
They're so slow. I walked off without any info on park. What a monumental waste of money. Go back to coin. Warnambool is shit

Does not support the elder community and does not encourage visitors to the city

been fined twice happy to pay it because I didn't pay for the parking pretty simple.... you guys are doing a great job keep it up. ignore

Not user friendly or inviting for visitors to our town, leaves a bad taste in their mouths and probably won't return. Difficult for the older
generation whom are not tech savvy and have to work out how to use meter. Is there an option for trade vehicles who are working in
shops to be exempt? I agree that we need to have parking limits but do we need parking meters. Do they actually make a profit once
Most other towns do not have paid parking. It discourages people from visiting the CBD. The fines for not paying are exorbitant.
Why 2 zones, Horsham is not very big.

As far as I am concerned the majority of these questions are a number 1

People/workers are parking in now over crowded off street parking. Need free parking in front of post office, why feed a meter when
you are mostly collecting mail. Meters are confusing to manage, waste time studying them. Not necessary to have meters at all, just
Wastes 10 mins of my lunch break locating and waiting for the dial up speeds of the operating system when it used to only take less
than a minute to get out and pop a dollar in there. Failed everyone in town its a disgrace iv stopped stopped shopping locally

I do not know of the different zones of parking metered zones

The arrangements do not encourage people to shop in Horsham

We're losing visitors to our beautiful town due to these silly meters, I know so many people that refuse to shop down main st now
which is meaning the shops are losing business. Elderly can't work out the machines and aren't going out anymore which is

Parking metres are deterring me from shopping locally & the metres are confusing with zones & expensive. I will shop online now.

Not good to use in wet weather or hot weather.

Not easy to use for older people.

As an "out of town" who visits to shop several times a year I have found it impossible to work out the new meters, parking zones etc. It certainly makes shopping in the vicinity of the main street much less appealing or even possible. I have illegally parked due to not knowing how to work the new system. If you must have meters why not stick in a coin and have the meter display how long you have.

How about 1 hour free like Ballarat

they are hard to read.

I haven't used the meters as they're a waste of time and parking should be free this council just does what they want so I don't know. Many other towns have no parking meters and this would be more attractive to visitors as well as the locals. At the very least there should be the first hour free. This would allow people to visit chemists, banks, post office etc. without having to worry about meters.

Absolutely unfair on workers in the city.

Discriminatory with the two area system. I.e. park near Coles for two hours you then cannot move up to Cheeky fix for coffee, you

I've given up. Most of the time I park, buy what I need and leave. Can't be bothered trying to jostle between apps (not that I know what I'm in) or cash (haven't really seen the meters since covid) while I'm wrangling children in and out of the chemist or picking up. It would be much better for small businesses if there were no parking meters.

Regional people who have to drive to Horsham to shop should not then have to pay to park. They would be better off to drive to Melbourne. It is blatantly obvious the meters are just a complete mess up by council with the lack of cars parking in our business streets. The range of failures and problems these contraptions have caused our community is just unacceptable when we need positives to support everyone. Thank goodness we have some innovative ideas from our CBD businesses and general public to try and improve. Also - all meters are exposed to the weather - sun and rain. There should be shelter over the meters. First hour of parking free. Meters blend in with shadows and could be colourful. Accessible parking should be located near meters - distancing and location of meters currently disadvantages less able members of the community. Blinky App addresses many of the problems - but a large section of our community struggle with the technology (App) and are disadvantaged by the current parking arrangements. The meters are not user friendly for the elderly. Reading the instructions on the screen is difficult because of the glare and the multiple

I refuse to park in the metered area as I am too worried about how to use the meters. It is frustrating especially for those of us who have paid parking in Horsham is so stupid. Like not to use vulgar language on purpose but genuinely makes doing everyday activities that annoying because now I'm down even more money all from you wanting me to pay to park to go to the gym. To go pay my phone

Horsham council. Please look at the damage you are doing to the town.

I now no longer shop down the street and shop online for fear off a fine. Bigger towns than us have no meters, You are killing

Very annoying having to plug your rego in everytime.

The meters are too confusing for elderly residents Also as a small business owner, foot traffic is down and I believe this is because it's now inconvenient for people to pop into a shop . Meters are too far away and time consuming! The meters are slow so if it's Don't need two zones.

Coin slots are already not working.

Blinkay app. doesn't work - setting up credit card won't issue conformation.

Meters way too far apart.

Strongly feel that there should be NO paid parking in Horsham at all.

Inconvenience of having to waste my TIME to pay for parking when ducking in and out of shops or posting a letter at post office.

I don't use the app.

The machines are way too slow to use and difficult to understand/use for newbies.

I have now found out there are 2 zones, who knew...visitors/out of towners certainly won't.

Cannot see the parking meter screens very well and hard to read.

I have spoken to some people including the elderly, and they are scared they'll be fined cause they don't understand them or it takes them too long to get to a meter. There have been occasions (that I personally know of and seen the evidence) where fines have been issued at the same time or before the person has had the time to get to the meter. I doubt I am the only person that doesn't get out of their car as soon as they turn off the engine. It can take me up to few minutes before even opening my door and stepping

The meters are not user friendly and the elderly are struggling to use them.

Horsham needs areas that offer all day parking for those that work in the CBD.

Paid parking should not be a thing, if we are wanting to encourage tourists to the area.

Observed visitors to Horsham find the meters very difficult to read and use. Horsham is or should be a prime stopping location for people travelling on the Western Hwy. Locals would also welcome first hour free. More disabled parking would be appreciated but not too close to intersections because backing out of angle parking is really hard. People who make decisions need to experience

Disabled parking bays should be either side of the parking meter.

I very rarely shop in Horsham now, because parking is too expensive & difficult to use, instead preferring to shop in Stawell, Warracknabeal, St Arnaud & Donald, all of which have NO parking meters. The two times I have attempted to use the new meters, Stop wasting our money on parking meters, restrictions & enforcement.

We don't want any of it & we don't need it!

The time parks are really inconvenient for workers. Often, workers will have to set alarms and leave meetings etc. just to move their car. It is also stressful when you are out for the day, because it means you have to park your car far away or ask a co-worker to

If council is serious about attracting more shoppers to the city they should keep traffic free flowing. Go back to mechanical meters at each space. With hacking on the rise I won't use the app. The screens are impossible to see with polarised sunglasses on. Nobody As a Mum with young children I find it annoying that the new meter have so many steps and sooooo slow to use. I installed the app but forget to use it half the time because its crappy weather and just want to get inside, but then dont want to lug the kids to the

Need shade for car parks in Horsham as well especially for the middle of summer, there is not enough shady car parks and for parents with young children or the elderly, getting into a car that has been baking in the sun is uncomfortable for the children, elderly I think you need to support small business with free parking in the CBD.

The current parking set up is extremely difficult for my older parents to use!

The parking meters and the zones do not support the elderly generation. Most of the time they are confused.

I've helped an older lady recently who was brought to tears because she's thought she paid but it didn't work, then Got a fine. She

Not enough free all day parking for people working in CBD

I quite often don't shop in Horsham central because of the inconvenience of the parking meters.

Personally, I do not have any issues with paying for parking or the price or how to use the meters.

paid parking discourages visitors to remain shopping/dining in the CBD. Other towns such as Ballarat offer first 2 hours free and

What problem are the meters trying to solve?

Seems more of a revenue grab and a disincentive to shop locally especially in the age of online shopping

All other major towns have atleast 1 hour of free parking and we have to pay straight up not good enough

I think these new meters discriminate against the elderly and/or infirm: the meters are too far apart and there's not enough clear signage as to where they are. Some people take longer to walk down the block to the meters, and can be fined before they get to the meter, or if it takes them too long to work out how to use the meter. Many people do not have (and do not want) a smart phone and/or apps. The touch screen works slowly and people think the machine is broken.

People need to be able to park in front of the business or shop they want to go to, and pop in for five minutes, not spend five minutes or more finding and using the meter.

You can't go to the cinema during a week day and watch a film, which mostly run at least 2 hours. Not only do you have to walk half a block to get to the meter, the maximum time is 2 hours, so you run the risk of a fine.

This leads to another point - these meters discourage people from shopping in person. Local businesses lose out as people will It is just too easy to forget and head off in to the shop without paying for parking. I really feel sorry for all the older people trying to The first half hour or first hour for parking should be free
The first question doesn't have enough options. I would use the CAD 3 - 4 times a week. So once per week, or every day are not suitable options.

I was more than happy to drop a coin in the meter and pay for parking before the new meters were installed, Now they are exceedingly slow, not user friendly, there can be queues at the meter (and no I don't want the app, I don't carry my phone everywhere with me and don't need another app taking up space on my phone.) To park and collect my mail from the PO Box used to take a couple of minutes maximum. Now it takes far longer than that. The meters can be difficult to see and are also very unhygienic/dirty at times.

I have not spoken to one person who thinks these new meters are a good idea. The zones are confusing and many seem to be

The app is too slow as well. Congests parking spaces 1. whilst loading up the app and using, then again at finish to stop the app and refund. Could have been many blocks away by this point, onto the next job. What an epic waste of money. Previously jumped out of the car, threw 10c in the meter, was in and out of the shop, and gone. Our rates are well and truly high enough We do not need meters in Horsham or at less give people the first hour or two free it is driving people away from the Main Street I am not interested in using the meters at all so no longer shopping in Main Street if I do need to I park in coles shouldnt have to pay for parking in my own town when trying to support local business.

I now travel to the farm trade houses to buy supplies that don't have parking meters. i have only parked at the meters once since the new meters fitted as I have decided to buy from ebay or similar rather than shop in Horsham. This was never the case in the past. The options listed above are your options and not my list. I had to travel to Ballarat last month and was trying to work out the meters

I don't have any money or a credit or debit card so I park where it's free.

Privacy concerns around meters t&c's on blinkay website. Vague wording about giving our info to non-government providers. Are they bound by Aust Privacy Laws? Why does our info go overseas? Who exactly gets it and why, how long do they keep it for and

Are the council actually going to take rate payers and out of towners seriously?? On Facebook they always turn comments off, so I find myself not shopping in the CBD now because of the parking meters and the fines being issued. Parking should be free for the Paid parking is unnecessary in a small town like Horsham. Time limits are fine to prevent people parking all day. Have 1hr parking down main street and 2 and 3 hour parking down side streets. Fines should not be a source of revenue for the council. Get rid of the These machines are so hard to read the screens reflect with the sun during the day and you can hardly read them I won't download Actually I avoid them at all costs ... I will walk to cbd from back of Kmart if I need to before I use those inconvenient and annoying

Parking metres and fees have and are destroying the commercial centre of the city.

An aged demographic is discriminated against due to the new metre parking arrangements.

Commercial activity is decreasing and the metres are not encouraging customer support

How do people without smart phones use the meters?

App is not user friendly! In fact it is horrible! I have not had any success using it on the street or on my mobile. It tells me unable to complete transaction and closes even though my details have been entered correctly into the app.

There is a need for a short period of free parking for those with mobility problems that make frequent short stops.

Otherwise make one payment for time in CBD instead of multiple 10 cent payments! The making of small refunds is silly! Why not hold as a credit for next time.

What about a system like a toll where I put an amount of money into my account and I top it up as required?

Remembering which zone I am in doesn't work. Needs to automatically come up on screen with the address which zone parked in or signs indicating zone.

I only have issues with a couple of these but was required to select all 8.

The new meters are confusing and slow, it is stopping a lot of us from doing business in the main street, also its holding elderly

Hate the new parking system

Remove meters and just have timed parking as per Ararat. Their Main Street always have lots of people shopping in it. There is no

Shouldn't have to disclose registration number it's an invasion of privacy, the price is absolutely ridiculous and fines being handed out must be making the council a massive profit. Ive seen the elderly confused and not able to operate the parking meters, but not The meters are slow and confusing. The need to put your rego number in is hard if you drive multiple cars. Too few meters so waiting for other people and then you get booked. I believe they affect the older citizens in an in proportional way. Eg they are Also you people are being fined whilst walking to the meter to pay this is absolutely absurd old meters where way better

Makes me not want to visit the main street, I actively avoid it now

Too hard for disabled to get to meter if park in front of shop they are going to. Have seen so many, not only the elderly having difficulty using. My main bug bear is the app and the amount of transactions. Paying then getting a credit is such a mess to sort

I don't park or shop in the main CBD area very much anymore due to the confusion.

I want to just put my money in the machine for the time I want, I think that's fair The new parking meters are not fair.

If I am only going to be 5 minutes I risk running into the shop out front and not bother about looking for a meter. I figure by the time I go up to the meter and put my money in I could be in and out of the shop. I can't see how you aren't losing money since you've Trying to pay for parking, after finding a meter with small kids (often screaming) in tow is a nightmare. The meters are far too slow. It took us 7 mins to go through the process last week,

Meters are difficult to understand unsure of how to operate them

A better way would be the option to buy a 3/6/9/12 month parking pass - register your plates for parking in the cbd - I would be willing to pay up to \$100 for the year to know my car was covered for all my shopping trips — you guys get money up front for my car - a better win for you because I wouldn't spend \$100 a year on parking normally! I think a lot of the older people would go for this too I use the app & there are a lot of transactions on bank statement. The 30 min free parking has merit as I have reconsidered more than once stopping to quickly run in & out of a shop

The old meters are better because you can just put your money in and be gone. The new one to put your licence plate number in With businesses dying out of the CBD of Horsham, my suggestion would be to have 1 or 2 hour limits without meters in Firebrace street. If you are going to be longer, then put money in the meters. This should also be written in bold print on the meters. I use the app for the meters and I have no issue with it. Setting up the app was a time consuming process when you are standing down the street trying to get it organised. The issue I had prior to setting up the app was how difficult the screen was to see in the outdoors. The biggest problem I see with the meters is how they discourage people from parking in the CBD. People head to the free places to park like Coles and Kmart. What this does is encourages people to do their shopping close to those car parks. Everyone who goes Ranking identified issues by severity in this survey is an amusing approach, I feel like if my number 1 isn't addressed my 'concerns' will trickle to 2, then 3, so on. And the HRCC will do something daft like add more meters after nothing but negative feedback. Honestly, get rid of the meters. This clearly underwent a pretty loose cost-benefit analysis.

Once the meters are gone, you can start focusing on something genuinely valuable to the region, perhaps you can look into the hospital merger that is eroding the health of your constituents.

Your parking meters are a waste of money. What was wrong with the old coin ones? Also it comes off as greedy. You have parking meters everywhere. Ive lived in many rural places and no where compares to the amount here.

Its not like youve just built horsham and need money back for other projects asap. Its an established place already.

Also that water park you just built is dangerous as hell. Whos idea was it to put rocks and wet surfaces together for kids to play on? Also what was the budget for that place? If you paid anymore than 20k for that park you are wasting money. Its rocks, rope, metal and tanbark and a few pumps.

Youve could have actually made a decent and fun place there. Whoever approved that needs drug testing.

Also why does a small rural city council need so many Toyotas? That wouldnt have been cheap. You should try caring for the community here instead of spending big money on stupid things.

People are doing it tough and here comes the horsham council, here to rob everyone with their parking meters and not give back to the community. Its disgusting and you should all be ashamed of yourselves.

Not enough disabled parking

Parking should be free for the first hour

Paying a one off fee of \$50 entitles you to free parking for 12 months ... still have to follow meter time rules though.

As an aged person the parking machines are too far apart as I cannot walk any distance

It takes so long. You have to line up behind 2 or 3 people taking ages to try and work out how to use it. Blinky is just as slow.

On three occasions in the last two weeks, I helped elderly people that could not operate the meter. Two other these occasions the people did not know their nameplate number as they were the partners vehicles, and vehicles where parked some distance from the parking meter. I felt sorry for them and went to their vehicle and got the rego number. All were quite distressed that they would get

The glare on the meters can make it hard to see the meters. Usually in the afternoons, They are fine in the morning.) This is why I there are way too many restricted parking spaces and not enough all day spaces. The last upgrade added too many 2 hour paid zones that are not necessary Not user friendly for the elderly/disabled or people without smart phones

The system is easy to use but this is completely unnecessary and it comes with a negative cost to benefit ratio. This is the only council area (from what i understand) that uses this system. It costs \$540,000 to install and then approx \$40,000 per year to operate the software and maintenance. How much do we as a council pay for parking inspectors? \$80,000? More? Then how much is gathered in parking fees and fines?Well here is a novel idea. If you didn't charge for parking and also removed the paid position of As someone who only goes into a shop for a few mins the old system of 20c to 50c worked well for each meter. This is something that didnt need to change for Horsham. I would like to see half hour free parking in the main shopping area.

The zones are confusing, when I open the app Im hoping it has automatically chosen my zone for me as Im just leaving the zone as whatever comes up. Also the name of the app is hard to remember and if you search "park" there is no reference to this app and signs are few and far between, so I have to leave the car and search for a meter box or sign. The old app had the word "park" in it, App is very easy to use, I like that unused time is refunded. I feel Horsham should only have one zone.

I find the meters extremely frustrating to use & ive now simply stopped shopping in the main business precinct. The system and meters make a quick run in a shop take far too long so i find it easier to shop online or go to a shop where free parking is more

Too hard on a cold rainy/windy day to walk half a block for elderly people to find the meter, and then takes too long to process screen by screen. Don't understand the zone. With the cost of our rates, there should be no need for parking meters anyway. I have noticed people are not parking in Main Street anymore because of new meters and all the businesses are hurting don't wait I currently work in McLachlan st, however by the time I have dropped children off at school and childcare I am unable to find any long term car parking options in time to make it to work. I also only have a half hour lunchbreak, so do not have the time to move my First 30 mins should be free. They are too expensive. They are too slow to pay. The app sucks.

The elderly people cannot work the parking meters. I work with the elderly and have an elderly parent and none of them can work the meters which means they are finding parks where they don't have to pay but then they have to walk to far to the shops. They are The Ballarat system where the first 30 minutes ir hour is free is so much better.

Rarely do I need to park for more than 15 minutes, so a free first 30 minutes would be much more convenient than going through all the steps to pay for a few minutes. If we had gone from the current system to the one it replaced with meters every 6 car spaces, The meters are far too far apart. By the time I walk to use a meter, I often could have been in and out of the shop. Some free short Since the installation of new parking metres, I have felt a pinch in my pocket. I try to find free parking spaces as an alternative, however they are few and far between. I did not see an issue with the old parking meters; or white paid parking in Horsham is Meters in close proximity to the cinema should have a longer time limit especially when movies can go longer than 2 hours. This could also apply to other businesses such as hairdressers where it's not practical to shift our vehicles to a different zone.

The extra parks requiring meter payment were unnecessary.

After going to the cinema today I discovered there is no parking close by that goes beyond 2 hours. Many movies are longer than 2 hours plus you need time to walk from your park to the cinema and have time to buy your ticket. There was a funeral at the nearby Very hard for elderly people to navigate too and understand how to operate the machines

Meyers should print a parking slip to prove the time you have paid up until and you should be able to move to other parks and still.be covered provided the time hasn't elapsed. These new Meyers have killed Horsham CBD, no one is shopping there anymore.

Paid parking in Horsham is not necessary and only negatively impacts our town, businesses and community. It deters locals and visitors from visiting shops along the Main Streets where primarily small businesses suffer due to this. I've heard and seen the parking impact on a lot of elderly citizens who don't use smart phones, struggle to see the screen and then have to walk long distances to actually get to the meters. And employees of local businesses have very limited parking options too. Even if they did

I operate a business in Pynsent Street where the bulk of clients are elderly and the closest parking meter is 50 metres away. Ridiculous. Until the recent installation of paid meters 2 hr free parking was available in front of my business. HRCC is setting up vulnerable members of the community for fines. Also, metered parking along the Bunnings wood yard in Pynsent St is now often empty with free all day parking in the top end of Pynsent St inundated while my full time employees are unable to find any Meters do not show how much it will cost for 30mins, 1 hour etc when using coins

I think theres no need for paid parking as the signs for 2 hours parking are still up so why use a meter when the first 2 hours are free or does the 2 hour parking sign not valid anymore and you will get a ticket within the first 2 hours so should there be no 2 hour I feel there has not been enough thought given to volunteers who help out at various venues. I help out at Craft for Cause craft shop and previously we were able to park in the middle of road section for 20c an hour, but now things have changed. It is hard enough to get volunteers and this only makes it worse. I think this is another reason why the number of volunteers is getting smaller each I work in Wilson street and I now cannot get parking some days as the free parking is taken by the time I get there. I live out of town so I need to drive in but I also have 2 sons to get to school. On weekends I'd rather go somewhere where I don't need to think about parking so I tend to go places with their own parking or I will go to the plaza. What would be great is similar to Ballarat so you get the first hr or 2 free as its frustrating to run into the post office or grab a coffee but first needing to organise parking whereas entering your rego you're at least covered for a while rather than being paranoid you will get a fine before you even fine a metre. 20 - 30 mins free parking is not unreasonable

Difficult for older generation to use the machine and will never use the app

Why were all free parking & free 2 hour road parks all changed to metered?

Why did legacy Horsham lose their charity carpark? all of these with NO consultation! Just isn't correct

We pay enough rates in the HRCC and shouldnt need to 'top up' the coffers. We need to be encouraging shopping in Horsham to support our local businesses.

It's a ridiculous system the only one was way better 3-4 times I've had to ring the council because machine was out of order! Also with such a large elderly population this not a practical system it's very hard and confusing for them to use. Not the mention meters are that far away that by the time you get to them you get a fine! And to say well use the app whilst I use it and am quiet able to my The new system discourages people coming into the CBD Horsham.

It takes more time to use the metre than it does to do your shopping, so I don't do any shopping in the main shopping area , I only Just the paid parking is not necessary.



Not suitable for those who are older community members who do not use wifi and are unable to walk distances . Unfortunately the

Paid parking should be scrapped in horsham. Businesses have suffered enough and managing to pay for parking with young kids is I am replying on behalf of the WIMMERA MOBILITY GROUP as We have had many discussions about the parking meters in town. If we are to go to Amcal and park in paid parking as the Disabled are occupied by the time I get the Walker out of the car and walk to the meter and back to Amcal before returning to the car it has taken me a long time. How does the parking metre know that I have a disabled sticker allowing me to get double time? Many people are taking a long time to read and understand the metres and if from I am still fit enough to walk from free parking areas but people who are not able to walk or have poor eye sight DO NOT MANAGE.AND ITS SAD TO SEE THESES PEOPLE UNABLE TO USE THE METERS . THIS SHOULD NOT HAPPEN. PLEASE LOOK AFTER OUT ELDERLY AD DISABLED SOULS.

Out of town people and caravan people are not happy....NO PARKING !!

WHAT ABOUT FIRST HOUR OR HALF HOUR FREE ? ALOT OF TOWNS HAVE THIS ,WHY NOT HORSHAM !!!

If Mildura does not have parking meters, why does Horsham? If people can travel thosuands of kilometres around Australia and not encounter parking meters, why does Horsham have them? Why can't HRCC be honest about how much of OUR money has been Due to our business The Makers' Gallery's hours being from 10.00-4.00pm, Monday to Friday, all day parks are taken in the Mibus car park. Therefore our volunteers are having to use 2 or 4 hour parking which does not work for our time frame, considering they would be required to shift their car mid way through their shift. The rules state at the moment that you must leave the zone for 1/2 These options are limited and not representative of real answers. I would visit the CBD more than once a week but less than every day. I do not believe that people should feel compelled to use an app because it is perceived to be easier than using cash and walking to the meters being far away. There are many towns, larger than Horsham, who do not have parking meters or parking charges, and movement and business seems to be freely moving and successful. Parking should be directed to the business customers, not all day employees - inclusive of public servants. And with the extra cost for out of town customers is unfair when most have to drive a distance to support Horsham and then spend most of the day moving around to do their business; and the cost, By the time you find meter and go through all the motions what was going to take five minutes takes 10. The Cost for short time is over priced because most of the time you have to go backwards to get where you need and time has nearly run out

I think this is very unfair for our retail businesses as you can buy online and not even have to worry about paying for parking. When COVID hit it forced people that normally would go down the street to shop online and now they have confidence and continue to

1. Meters are too far apart. A 50m hike to a meter is too far for many members of our community.
2. Many centres have the first hour or half hour free. This welcomes people to the business centre. Important for Horsham.
3. Many members of our community do not use screens of any sort, not even on a mobile phone. They are unable to cope with the technology. They will be the same people who may have limited mobility and would find it difficult to use off street parking and walk. Excluding these individuals is a disgrace.

I refused to park down the main street now, the meters freeze all the time and are useless so I walk and every day I'm stopped by the elderly who can not wrap their heads around the meters. One local resident was even in tears because she was scared she was going to be fined if she couldn't figure it out.

- ..Very UNFRIENDLY TOWN for tourists to find parking!!
- ..The elderly have NOT been considered!
- ..The Screens are impossible to read!!
- ..Other towns have NO parking fees!!! Why Horsham??

The elderly cannot use. Not everyone has a mobile phone Should be first hour free as in Ballarat or if you re-locate it triggers to remember your number plate and continue on with first hour..

The parking inspector is rude to many. An elderly lady was trying to work out the meter and he fined her, gave her an instructional piece of paper and said you need to work it out! Education is needed.

First 15 or 30 mins could be free to encourage people to utilise the shops in the cbd and support local business and small business for the butchers etc in town where most people duck in and out taking 5 mins. It takes longer to walk to the meter pay and walk to

For those not tech savvy it can be an anxiety driven exercise.

I have chronic illnesses and to walk however far in the opposite direction that I need to go then back again is too much.

Discourages users and therefore people shopping in these areas.

Screens are hard to see.

Takes longer to find and get to meters than actual time required

The shops in Horsham are not big department stores where people are going to hog the parking. Most people are in and out very quickly to most of the stores. Therefore I feel that paid parking is not needed. To have to get out my phone and use the app before getting out and doing what I need to do when in a rush with children is a pain in the backside that I don't need. I also feel for the elderly who don't understand what to do. We are a regional town not a large city. We don't need to be money grabbing and handing

I personally find the meters reasonably easy to use and the app is great, however, I believe its quite challenging and confusing for some (mostly older) people in our community. Not everyone has a smart phone and they need to enter all their details at the meter which is also a bit time consuming when you're in a hurry. I've helped numerous people who have entered their registration number into the meter and then are unsure what they need to do next. If the process could somehow be simplified and there were some The new meters are very confusing and hard to use. And its not just me everyone is complaining and i refuse to pay at them.

I actually think this will have a long term affect on small business operations with the possible closure of businesses along with the high cost of living this has already had an affect everywhere. Maybe not such a great idea. We are a small rural country town not a I'm discouraged from shopping in the street shops because of the paid parking. The bigger free car parks at Target and the Plaza make parking very easy but I would way rather support small business. I would do that much more often if parking was free and I I will not use the blinkay app. I loved easypark but the blinkay thing takes forever. I will either park in free parking or take a chance

All equally important. While I have marked I use the App I hate to do so. The app is useless for many people in and around We need provision for short term parking. Rarely do I need to park for more than 15 minutes. Can't we have a first 30 minutes free The new system is a disincentive to people to visit and shop in the main shopping areas. I attempt to find parking in areas where I am very disappointed that Horsham have these eyesores in our Main Street. There was nothing wrong with the ones that used to be there and the change was very unnecessary!

The metres are so so incredibly slow and rather than quickly inserting a coin and ducking into a shop, it takes at least 2 mins to get a coin in there and pay for the parking. It's a joke that we have them and would highly suggest they are changed back to something easier and quicker to operate.

I feel bad for the elderly people who don't know how to use them, and they shouldn't have to learn, it should be a straightforward Judging by the survey questions you know that these are all issues experienced by locals and visitors. These should not even be surveyed as you know the issues. Just take the lead and remove them and have free parking with time limits to allow for lengthy appointments in the CBD.

The meters and parameters are ridiculous - dear, confusing, ugly, to far to walk to. I don't know how the elderly, disabled or confused people are able to operate them or the app.

Rates are dear enough in town for residents and businesses. Parking should be free. Encourage the shopper/visitor into the CBD to Old system worked fine. Why attempt to fix what wasn't broken and at massive cost! All projects should be voted on by public prior I see many people standing for ages trying to work the meters out! After they have managed to find one to use. They are too far apart for this aging community, many of whom do not have smart phones nor email addresses. My 91 year old mum still drives but Ballarat Parking meters allow first hour free and operate faster

Paid parking make me avoid going to shops in horsham. I can go to stawell or other towns

Need free parking for first hour wherever you park with meters and can move to other areas in that first free hour. Eg when you duck There needs to be more 4 hour parks available. Extremely stressful travelling from stawell to horsham daily during the week for work in community services then getting stuck having to use a two hour park and having to either risk a fine, inconvenience others to move my car, or leave meetings early to shift car to comply with parking regulations. I think that paid parking isnt nessasary in There should never be a need for parallel parking in the main street. If this happens then I will never park in the main street, thus I will never go shopping in those shops that occupy space in the main street. I will also use the Bennett Road shop for my postal The 2 zones that are now there, should be divided into 4 zones. This would allow you to attend an appointment, move your car and still be close enough to do other shopping. The present setup must be impacting on local trade. I accept there is a need to pay for

Horsham needs to far more welcoming to visitors and all users of the CBD.

My suggestion is to remove the meters full stop.

Please listen to the people

My comments are from friends who don't have e-mail and don't like to use apps.
 I find this hard if you only have information or paperwork to leave at a business, a one-minute park.
 When you start Blinkey pay in a park when does it stop charging, when you leave the park or the zone?
 Ballarat has one-hour free parking.

People are no longer parking in the main street, they are using the supermarket car parks instead.
 We already have a lot of empty shops, the lack of shoppers in the main street will hurt the small businesses that add vibrancy to our
 I now actively avoid the cbd because of these meters. They are slow to operate when using coin and more often than not, my
 shopping takes less time than it takes to program the machine. I am not computer illiterate, but these machines are slow.
 Bring back realistic time zones and put more compliance officers on the job. It would be cheaper in the long run. If I need to do
 Thanks to these meters, I now don't shop unless it is at the plaza. You have successfully driven my business away. Well done!
 Wait to use the meter after you walk past the shop you want to attend, do the meter walk back, it takes longer than i spend in the

HSCC you are destroying Horsham. People visiting will not spend money in Horsham while we have paid meters. The business
 1. Unbelievable where this metering has been extended to, Horsham does not need every car parking space metered! 2. The fact
 that there is no free parking period for those quick pop in errands we all do on a regular basis is just unfair and unrealistic. 3. So
 far between the pay stations just makes for inconvenience, and I am someone who walks without a problem but I should not have to
 For the Trader sake meters should be removed asap, parking in cbd is mostly short term stays so costly meters are not the best
 Free parking in Horsham with time limits in the CBD.

It's Not fair on people working in the CBD as metered areas have been extended to Darlot st and Roberts so leaving very little off
 street parking for people. There must be other ways the town can generate income rather than parking meters, it clear that people
 are not using the Main Street by the lack of cars. We need to encourage people to shop in the town and this is not helping shop
 Screens are hard to see too much to read on them confusing for the elderly and hard for old people to see how much time they have

The question about how often we use the parking meters needs another option 'several times a week', more than one day but less than everyday.

Parking would be more acceptable if as in Ballarat the first hour is free.

There only needs to be one zone and especially if there are two zones not divided down the middle of the street.

Need three hour parking near the picture theatre

Think you are doing yourselves an injustice with only negative responses to choose from!

Even though I don't agree with needing parking meters and for people (especially the elderly) to access meters easily (having to walk a distance to find one), I find the Blinkay app very easy to use and like that you get money refunded if don't use all the time

The parking metre process is cumbersome and slow. Ballarat has smaller, solar powers very simple and quick parking metres - what we gave seems like a very cheap version of what is available in the marketplace. First hour free would be excellent for attracting people to the cbd while keeping traffic moving - it could also encourage people to actually use the metres. I have assisted numerous Zoning is not required in horsham parking needs to be horsham wide and there should be 2 hours free parking, where there was free parking past the cinema that should have remained and now has been changed to paid parking. Businesses are suffering and I am new meters are difficult to use, so I don't.

always used to put money in the old meters

ALL of these issues and more, are equally relevant. I numbered 1-8 as required, however I feel it is not an accurate picture of my opinion at all.

Paid parking in Horsham is not even necessary, and having two zones in such a small area is not only inconvenient but also ripping people off.

I refuse to use the app. I am not comfortable entering my payment details in a small app when even large corporations are being hacked and details stolen. Putting money into the parking meter is a slow process, especially when there are multiple people lining up to use it. I could have been and collected my mail from the PO box and left the parking space altogether, in less time than it takes to get to a meter and put money in. It is wasting more people's time than the other meters ever did. There is also no cover where most of the meters are located, leaving people standing in the rain or hot sun. The meters are also too far apart and in inconvenient locations.

I like the Blinky app. I find it easy to use and it's great that I can get a refund if I use the parking space for less time than I expected. I like that Blinky reminds me when it is due to expire.

The app is easy to use & I haven't had any connection issues thus far.

Downside is the numbers of records on my bank statement - but I can live with that.

All young people should have no problem using the app.

I suggest free training classes on how to use the app - for the older folk - and a free coffee. Make it fun!

I tried to not rank the above statements because they all seem very negative!

But I can't submit form without ranking them. Most of those statements are irrelevant if people just use the app.

I'm happy to pay a small fee to park and happy to use Blinky app.

For elderly people they are very inconvenient. Too far apart and slow and confusing to use. Should have 1/2 free parking in CBD. I often only need 5 minutes parking, by the time I locate metre and work out how to use, I could have been in and out of shop several times. Why are we paying for parking under the premise of a fairer system? It is utter lies. Just say it is revenue raising. Will you actually pay? Paid parking is purely revenue raising. Will the council actually listen to the feedback of its citizens this time and action the wishes of its citizens? I would rather pay more in Rates and have no meters. Time zones would be better. 2 hour limits within the Main shopping area should be clear for everyone. I am parking at the Plaza and walking from there. Also I hate all the bumps everywhere, especially

Deterant to shop, I dread having to park in the street because of the meters. 10 minute free parking outside essential services eg A city the size of Horsham, it is ridiculous to have 2 parking zones, the parking is limited to 2 hours so drivers cannot stay in one parking spot for more than 2 hours anyway. Many drivers may park at one end of the town and then move and not be aware of a zone change. Other much larger centres have one overall parking system for the whole city and first hour free.

For elderly and disabled drivers, it is quite difficult to find, and go to many parking meters, and I believe some have been booked whilst doing so, and also while drivers may go into a shop to get change to use in the meters, not everyone wants to use apps on their phone. I use the Blinky app, so most of the options above are irrelevant to my experience; however it is clear there is a lack of understanding about how to find and use the meters in the broader community.

* Not user friendly when paying with cash.

* Need to be only one zone, doesn't encourage people to pay if they need to shift and is confusing.

* Blinky is convenient and easy to use BUT you have to have many small transactions on your credit card statement.

Disabled parking - not clear on meters.

Appalling behavior and attitude of parking inspector

I pay \$2500 a year in rates, why should I then have to pay for parking as well!

I stood behind an elderly lady for 10th a trying to figure out the meters. Having to remember your licence plate number is a painful
 I dont use the cbd since they introduced those terrible metres.
 I really would like to see the first hour of parking free, then pay after that.. it would make more people utilise the Main Street and side
 street parking more, not much activity happening now in those areas.
 Ballarat has the first 1 hour free!
 And please remove the zones! No need for them!
 Surely Horsham can do this!

These meters are very confusing, especially for older residents and tourists passing through). If the Council is hoping these meters
 will increase revenue, that revenues is more likely to come from unfair parking fines, than actual use of the meters.
 Not enough Disability parking. People with a disability find it difficult to walk to the metres. Would like free parkng for disability
 Parking meters are not needed in Horsham. However there should still be limited time you can park in the one spot in the main
 street.
 Signage is contradictory, too many paid parks putting people off coming into the cbd, makes the town look money hungry. Need first
 Stop hurting everyone with an unnecessary cost. The cost of living is real, show some compassion and at least make the first hour

There is no leniency by the inspectors and it is frightening people away from the main st. I do not park there to go to the ATM or post
 office for 1 minute for fear of being booked. It would be great to get rid of the 2 zones as that appears to be a pure money grab by
 the council. Have 1 hour free parking transferable to any metered area and then you might find that people will be happy to put extra
 money in the meters. This would also encourage people to shop in the main at more than they do at the moment which would mean
 more traffic and possibly more metered parking. A win/win I would say. You should be able to go to the ATM and get money out
 without being booked. This is the sort of behaviour (being driven by our CEO and councillors) that is making people angry and
 treating them the way they are at the moment. Need to bring back the old free parking spaces as it is impossible for some of the
 Mobility device users struggle with new meters unless they have mobile phone linked to credit card.
 Provide first 15 minutes free would solve problem in many cases
 Queuing to pay and you could get a ticket in this time. Very hard for elderly and I find I don't go near the shops that are metered as
 Disabled parking is impossible to get plus they are few and far to find.
 For people who cannot work longer distances it is agonising.
 Please add more parking areas for disabilities
 Thank you.

I have noticed that Horsham's shops are less and less frequented, due to the new parking meters. Free parking for the first 30 or 60 minutes might be the answer. Better still, remove the meters, as other cities nearby, such as Ararat and Stawell, have done. This There's no shelter from rain when using the meter terminal.

You have not thought about people with mobility problems, people caring for people who have a disability/Dementia, post surgical patients, the elderly. Parking meter takes too much time (unsure if that's a solar/situational issue?) EasyPark app worked brilliantly whereas I cannot get the Blinky app to work (council knows about this). I've had a meter in Wilson street not accept my coins (which is disgraceful for a new system!!) & I notified council immediately. The CBD used to full all day everyday & lately you can get a carpark anywhere/anytime (this in itself should be a reflection of our community is fed up or the new system is in the too hard basket & they avoid it altogether. Shop owners aren't happy as council told them the new metres would not impact their businesses = bologna!! It's more expensive than when it was EasyPark. The new metres are so slow (in some cases taking 6 minutes to put my As I wear prescription sunglasses the screen is totally blocked out and all I see is a black screen. If i remove them all the informationis fussy. It is confusing as you still have the markings on the footpath from the old meters and the new ones are so far apart. Mildura which is a larger town does not even have parking meters. Due to the changes I will not be parking in the areas where the new meters are. They are slow and confusing in how to use

Small country town doesn't need paid parking as local business will suffer. I will shop online if I need to pay for parking.

Cant even park for 5 minutes without having to pay for parking or getting a ticket. Ticket inspectors get great satisfaction out of Clearly businesses in the central metered area are disadvantaged when there is free parking near the shops people use regularly, supermarkets hardware plazza(not that I go there much). Most people have little need to go near Firbrace St regularly. I have not spent money in more than six businesses in Firebrace St for years. These new parking metres are the last straw. I suspect there will Such a pity so much money has already been wasted on the new meters. Taking out the old meters has made the streets look much better and Horsham being a country city should be welcoming to visitors and shop owners, I don't believe there should be any metered parking. Few people would leave their vehicles in the one parking space for more than 2 hours unless they are business owners & their staff, and they should be given priority parking no charge in designated areas. Online shopping & even the advent of plazas, now has ruined a lot of businesses but it will never replace the experience of having a day out with friends, having a meal & wandering through an array of shops. Parking enhances the shopping experience whether you are a mother with young children

If you are going to have parking then at least have the first hour or 30 minutes free, as alot of people are just picking up mail, grabbing meat from the butcher, ducking into get milk or pick up a script. I might ha e the app, but its slow to load and by the time you've got it working I could be back in the car and gone.....

To encourage shopping first hour should be free like most other rural centres or no paid parking at all would be better- but hey don't

Remove meters & collect \$100 on every rate notice to replace the revenue. The revenue will be greater than what you collect now, because you will not have a capital outlay on the meters or any ongoing expenses to operate or maintain them. The other benefit, apart from keeping rate payers happy is, HRCC will get CPI increases on the \$100 meter fee (if on rates notice) every year which is ridiculously hard for elderly people with the distance and system seems confusing to some. I have had to help a number of people. There have been too many free parking spots removed and added to parking meters. McLachan Street, Roberts Ave and Pynsent have been using the system since its installation and only found out recently that I didn't have to log out and login again when changing locations. And then only found out this week that there are two zones. Communication needs improving.

I could not work out the meters initially so ran the gauntlet and hoped not to get a fine until someone showed me how to download the app.

EasyPark was so much easier and so much quicker to use. Much preferred system.

Very hard to pop into a shop in Firebrace Street quickly and leave.

Not every thing can be obtained in Horsham Plaza

If made it one zone would make a huge difference Horsham isn't that big. Only meter the main street that would encourage people to park. Elderly or people with walking difficulties should not have to walk so far to access a meter.

Finding alternative parking away from the current system of meters is very detrimental (and frustrating) to both the town traders and the person parking. Encourage shoppers into Horsham by making some areas where meters are either able to accept short-term parking coins as was the case in the past, or take them away altogether.

If short-term parking as above was implemented, then the current system could be used in other designated banks of meters.

Disabled parking is not suited for disabled passengers. They must walk behind the vehicle to access the footpath. Longreach in QLD has access for both sides of the vehicle.

Elderly cannot walk far and impacts on the health so much that they are unable to go out, finding that it's best to stay home. Many elderly I know do not have smartphones or find it's too much for them to use the app, others I know who can walk park in supermarket shopping car parks and walk making it difficult to get parking for others at supermarket, also they are slow to get details in parking meter having to start again, leaving them frustrated and unable to continue. The two zones seems to me to be completely unnecessary.

I think the parking meters are a disgrace. I don't intend to use them and they are particularly offensive for elderly people, as they are too hard to operate. They have been a total waste of money and typical of the woke administration that our council is. How about we go back to common sense? The public should be consulted BEFORE this type of expensive work is carried out. I have not

The Council has failed to articulate a justification for installing these meters or for the operational requirements imposed on ratepayers. The only people I have heard in favour of the concept are some shopkeepers who seem to think they have ownership of the spaces outside their shop and that most people don't walk to accomplish their shopping from the one parking space. Seems a silly attitude to me. The city seemed to function quite well during covid when there were no parking meters so the need for meters at all is certainly open to question and perhaps some thought about what is the actual problem and then an construct an appropriate solution. There may be a need to stop workers in the street from taking up parking all day but there seems little need to prevent shoppers from parking, not many people want to spend half the day sampling the delights of Firebrace St, such as they are. The idea of a one hour free period has much to recommend it. People pull in, register do their shopping, move to the next meter before the hour is up and repeat. Vehicles continue to circulate and shoppers get convenience so they are more likely to shop. Yes, you could fiddle that by reregistering at a different meter while not moving your car but, really, who could be bothered. Council has surveillance systems which could be used to manage this if required. Under the current arrangements I will go to an area which offers free parking, shop there and not go near the main street. The free period has been adopted by other Municipalities and seems to work well. The two zones in Horsham are not confusing, they just look like pointless bureaucratic pettiness. What problem does it solve? What is the logic for dividing the street into two zones? Does it irritate ratepayers? Yes. Do irritated ratepayers get tense with passive aggressive Council staff? Certainly. The cure for this is not to lecture people on their behaviour but to have requirements which make sense to people. Restrictions which seem pointless except for increasing costs do not make sense.

The meters chosen are just plain awful. They are large, ugly things which dominate and distract from the streetscape and they are a dark brown which clashes with just about everything else. Did Council not go and have a look at Ballarat perhaps? There the meters are marginally attractive street furniture at least. Those in Horsham have screens which are too small and placed vertically and too low so that they are hard to read and use and the ugly looking solar panels tacked on top just complete the picture. They look like something you would find in an industrial warehouse. Council has just, for some unknown purpose, spent vast amounts of we need people to park in firebrace street to help local business ,we should offer the first 1/2 hour free.

The instructions on the meters are missing a step. Doesn't say when to put your money in, or more importantly...press the "confirm" there are reports that if your two hours expires that you can't start another parking period until 30 minutes has elapsed. This doesn't

Screens hard to read when it's sunny. Meters time out if you don't do it quickly enough. Not user friendly
I agree with having meters to control how long people park in the one parking bay, but majority of my older customers are very confused by the new meters. My 91 year old mother will not use the new meters at all. So she is forced to walk from free parking like close or Woolworths.

Inconvenient, difficult, time consuming, impractical

It's putting me off parking and shopping in the Main Street, I'll just go where there's free parking. I hate paid meters, rather coin
Haven't had an issue with them, I think the app is great!

If you have an appointment that is 2-3 hours, there is no where close to the Main Street to park. It's also very inconvenient paying for

Takes too long to access parking meter. Especially if it is raining. Also hard to read screen due to sun exposure. Will be hot during summer. Often have to help elderly people to pay for parking. Instructions not user friendly. I now tend to park where it is free and walk. This is not easy if you can't walk far or have a disability. Most free parking areas are now full most of the time- K Mart, Coles, The first hour should be free like in Ballarat

All of the above for the elderly

Hard to operate, especially for the older population

Always have issue paying with cash, obviously the government wants card use only. Shouldn't have to download an app for every aspect of our lives including parking meters, shouldn't have to pay period. We pay enough in taxes to cover the

I actually like the general concept. I do find the cost of parking a bit rich.

I downloaded the app. However, I can get access to my account, as it does not recognise my email. I tried different ways but honestly
For older people these are definitely too far apart in certain spots and should be able to park free for the first hour like in other

My usage varies between every day and once a week depending on the week, this was not an option to choose. I regularly spend longer walking to the meter, waiting for the meter to wake up, putting my registration details in & then my money than I do going into the shop I need to. There are many areas that were never metered that are now metered and the parking bays are often empty, this needs to be looked at. Other people I've spoken to were happy to put 10cents in the old meters when ducking in & out of a shop however, these new meters take an unacceptable time to use. I've been caught in the rain trying to put money into a new meter
Paid parking should definitely not be in Horsham.

App not easy to setup. Lots of transactions on card.

The old coin meters were efficient and quick and allows for a quick on and out express shop. These meters are causing consumers to not park in CBD and is impacting shop owners immensely.

If meters are to be retained in Horsham CBD. there should definitely be at least a 15 minute free period before paying to allow for

This survey would have been better to initiate BEFORE installing a clunky and hard to navigate expensive system.

Terrible system implemented

On occasion I have opted not to run into a store quickly because the parking metre takes longer than my intended visit to the store eg butcher, bakery. I have had to help elderly people several times with the metres. These are not user friendly for all people and It's ridiculous that a small town like Horsham is paying for parking when most don't stay I. The parks for longer than a few minutes Consider additional four hour parking for CBD workers. Consider removing the number of designated parking spots for GWMWater and Council staff in McLachlan and Urquhart streets. The designated parking for the senior citizens group in Roberts Ave are often empty when no other nearby parking is available - please consider changing these designated parks to public parking during the I no longer stop in the street unless I absolutely have to. There is not enough long term parking for people who work in town. You have pushed people parking out around Ss Michael and Johns creating chaos and dangerous conditions at pick up and drop off. It's No good for elderly people

App was challenging to download and navigate hence my not utilising it
App didn't work on my phone

Way too slow and confusing!

I work ion corner of Hamilton Street and Darlot street where paid parking is barely used. It should be free in the centre of the road for workers and charged on edge of street for customers. There is not enough parking in this area for workers and ample space for Absolute disaster. Main Street is often deserted as people are avoiding it due to confusion over meters. Majority of those affected are the elderly in our community as I think they are overlooked when these changes are made and want to do the right thing but can not so don't do anything at all. A real shame. I can only imagine how the businesses in the cbd must be suffering. After covid lockdowns townspeople worked hard to support local Main Street traders just to be turned away by the parking situation. I live out of As a business owner in the CBD, I regularly receive negative feedback about our parking meters, from both visitors and local customers. The covid lockdowns were tough on business, however, post covid is proving just as difficult, if not more! Please listen

No clear distinction where there is unmetered parking. Is the library carpark unmetered?

Visitors have no idea about where the zones are. Best to have just 1 zone if we must have metered parking. Mildura doesn't have it!

Meters far too slow to respond to input.

Meters too far apart.

If you wear polarised sunnies you can't read the screen . Take them off and I can't read (prescription lenses).

Takes longer to pay parking than to get the coffee I came for!

If I pull up to the front of the store I want to go to why should I have to walk up to 50 meters to use the meter for that parking spot.

Elderly having to walk half a block away from where they parked. The app is easy for people with smart phones. Not so easy using coin or card. You often have to wait behind 2-3 people to pay for a 10 minute dash into a shop or supermarket. Stop wasting money

I use the app, therefore do not look for a metre. Not a fan of the full fare being taken upfront and refunded if parking ending early,

I need receipts for work and you cant get them, the website doesnt load, i witnessed a lady trying to get hers to load and hers didnt

It is so nice when visiting other towns that don't have paid parking, just timed. It makes things easier and convenient to shop locally.

Parking fees have increased to \$1.50 per hr with no notification. Paying then getting refunded is just ridiculous, why not just pay for as long as you parked, as before. Enforcement officers need to use discretion when issuing infractions, checking that the person

Short term parking should be free while recognizing the need to avoid working people occupying inner cbd parks all day

I have watched many elderly people struggle to work out how to pay for their parking, it's distressing! There needs to be passes which can be displayed on windscreens similar to disabled tags for rate payers/residents of HRCC over the age of 60. It is not fair to expect senior citizens to battle with these machines, in the heat and rain in order to undertake their errands. This MUST be stopped! There needs to be free parking for the first half hour. How that operates can be researched by many other councils who do the same.

There has been a dramatic decline in street traffic since these machines have come in. I now park in two hour parking and walk the Annoying when wanting to duck in to a shop for a couple of minutes - takes longer to attend to meter than to pop in where you need to go. The elderly are (understandably) confused and take a lot of time using meter, causing waiting time for others to be ridiculous. I have struggled with this process until I downloaded the blinkray app. This should be made common knowledge. So now we need multiple parking apps for different places we go. What a waste! We should have remained with easy park

offer free parking at certain times ie. school holidays/Saturdays to promote local shopping
Please listen to the shop owners/community

It's a pain they too slow and clumsy, I will park around Kmart and aldi just to avoid them, not because of money they are just too
If miscalculate your parking fine and have to add or subtract time you are charged transaction fees for each transaction. Be great if
We shouldn't have to pay for parking the new System is disgusting
As an aged care worker I find it very hard to to watch the older people standing in front of the meters struggling to work out how
these meters work.

So many things the elderly don't understand about these meters, such as the ridiculous zoning, how to use the app and they are

I see no reason for parking metres in Horsham Shoppers habits are not to park in one spot for a long length of time I should not
have to download an app for the privilege of shopping in Horsham We are constantly encouraged to shop locally and find all of the
PLEASE be considerate of the many senior citizens, and those not so fit, in Horsham and district who would appreciate free parking,
with time restrictions. I am an 85 year old driver and my husband, who now doesn't drive in town, is 87 years of age. We have found
that since the new parking meters have been installed, we are unable to use them as we don't have the facilities or technical
knowledge to use the App and would find it too far at times (especially in hot, wet or cold weather) to walk to and use the new
meters. With the previous meters, we could put in a couple of coins near the business we required. Therefore we now have to use
an off street carpark and (HOPEFULLY) find a parking spot, then walk to the businesses we wish to visit, which can be difficult and
Loading zones are being used by the general public then delivery vehicles get fined for a 2 minute errand. We need more loading
I have chosen not to use the meters, I have looked at screens but appear confusing & glare on screen makes them hard to read. I

Blinkay app not as good as Easypark app-takes a very long time to log on, not very flexible with time spent (ie minimum 4 min, in 4
min blocks, unlike EasyPark app, which just had time spent, and no cost for less than 2 minutes etc) and multiple emails instead of
one email for parking, and multiple charges added/refunded on card account. Also having spoken to people who visit Horsham, they
don't understand how the parking works, and tried to avoid all paid parking spots at all cost, even while I tried to explain how it works

Some signs delineating the zones would be helpful and signs on the meter saying which zone it's in.,

First hour should be free, as it is in Ballarat and Chadstone

There is a bug with the system that needs immediate attention...

My partner once paid for my car parking with her app. She deleted my number plate from her app after using. Weeks later, I got a
fine and she received the fine notification as well as me. This could lead to privacy issues.

Also, the fact you can't pay the fine on the app is ridiculous. Surely calling someone at the council office to pay via eftpos is an

Free 1st hour should be implemented to encourage people to park and access CBD.

Most importantly, we should not have to pay for parking!!

Towns as big as Bendigo and smaller are thriving with no meters, Horsham is filling its streets with empty shops.
 Replace the meters with foot patrol to monitor 2 hr parking and act as a cheerful ambassador for the city, greeting local and visitors
 Age and gender totally irrelevant for survey
 Residents in our age group find it hard (re memory and walking) with a disability.

No one should have to pay money to post a letter or pick up or drop off something, anywhere. As a very slower mover due to a painful disability, I am afraid to use a meter for fear of being booked now. Olde meters were fine put 5c or 10c or 20c very close to car then off you go. I do not pay for these sorts of things for fear of phone details being hacked. I have quite a few friends in the same situation as me but added problem is no mobile phone, no internet on no ability to walk more than 20-30 metres. A handicap I don't park long enough for paid parking. I don't have time to work out how to operate these meters. I don't always have reading It is not understood why free parking within the CBD for a period of time is not allocated considering how the retail sector is struggling. Its ridiculous that HRCC are money grabbing off the public for parking in a time of extreme household budgetary

Get rid of them. It's an embarrassment.

Parking meters in Horsham are a complete disaster!!!! Businesses are being affected because of shoppers. Trying to avoid parking anywhere near meters. The last time the business Centre was so deserted was when COVID was on. Elderly locals (and some younger as well) have no idea how to work the meters and have to walk to far to get to the meters. Visitors have even less idea and it is a reason to avoid shopping in Horsham. We should not have any meters in Horsham, just 1 and 2 hr parking. Council has made remove two zones, allow 30 mins to one hour free parking, if 2 zones omit 30 mins before parking in zona again. There should be free parking for 30 minutes (or 60 mins as per Ballarat). Then there will be turnover. There should be one zone, so that if I need to move within paid time, I don't have to worry about which zone I park in. Too far between meters for people with I rang Ararat Council, they had them and got rid of them, so should Horsham. You waste our Rate money, better things to do. Do not like the new sterile logo. either, no character at all. Mr O'Brien lies, I heard a few people fined while attending these stupid parking I have found that the meters are too far apart. I have parked in front of shop or bank I need to go into and are expected to walk nearly a block for a meter. I am 86 years old with back problems. When a meter was being repaired although I was straight in front Very inconvenient for visitors to town. I tried to meet a friend who was passing through for lunch but because she did not have the

Why only 1 meter of either side of Pynsent street between Firebrace street and Urquhart street , no fair on the businesses and we

I would give most of the questions in this survey a 1 very important. Parking meters are essential but Horsham's are terrible they are too far apart, no easy explanation about the zones, too slow, no positives in regards to parking meters in Horsham but other regional centres have them & they are more user friendly meters that are easier to use, understand & are closer together &

More all day parking is required.

Compare fines from 2022 to 2023 - vast difference in council's favour. Very wrong.

Do visitors to Horsham mistakenly think there are no parking metres? (Distance apart)

Retail stores in the main thoroughfares doing it tough, people choosing not to park there.

Seems council enjoys spending money.

There should be only 1 zone for parking fees. Having to pay for another parking spot just around the corner is ridiculous. It is confusing especially for visitors to the town. The meters are difficult to read with glare from screens. Cost for parking just for short It would be easier for most people if there was free half an hour parking on the streets and free carpooling in the parking lots in the

Disabled parking is difficult. The ramps for the footpath are on the wrong sides of the cars.

I believe a more important issue than any of these is the provision of shaded off street parking in a warming climate. With respect to the new system, I'm fine with it - once you have uploaded the app on your phone it's really easy - and unlike using coins, you can pay as little as a few cents for a short period. And it's bringing Horsham up to date with other major centres. I do wonder why it's just

Parking meters are not needed in a place like Horsham. And if we are to have them then we should have the first 30/60 minutes free like in other towns. The meters are too far apart and not easy to use. For a person with a disability we try to park as close to where we Bloody useless machines. The meters are hard to use, I don't use computers and have no intention of learning. They are hard to find. Since they have been installed I have refused to use them and only park in car parks like Coles. At my age I can't walk

Really should be free parking to encourage people to shop

If cannot be free should at least have 30min to 1 hr free parking

Most towns have free parking ie no meters

Horsham has gone backwards introducing new meters

It discourages shoppers and discourages visitors from stopping in town

I would like to see the 1st hour parking free. More free 1/2 hour parks. 2 zones is very confusing!!! I find myself avoiding shopping at my usual butcher, for example, because of the parking meter difficulties and there are no free parks within a reasonable distance. The meters are difficult for older people from surrounding areas to use when they come to town. Very limited disabled parking or Paid parking not required in Horsham. Unfair on CBD traders. Ratepayers are already getting charged enough. If you are going to keep them, ratepayers should be exempt from paying. Save the cost of installation of meters and maintenance of them in the future.

What is the problem the meters are supposed to address? The problem has not been identified or if identified has not been explained to our community. I suspect the original reasons for the introduction of parking meters has changed - a need to ensure regular turn-over of spaces is not the current motivation for parking meters.

This 'crisis of confidence' in HRCC and the extraordinary response to this issue is a real opportunity for HRCC to demonstrate responsiveness to our community and to work closely with the retailers in the CAD to identify solutions to whatever 'problem' exists. Maintaining the current stance re: parking meters will simply confirm our community's current perception of HRCC's 'tin ear' to legitimate feedback and misses the opportunity for HRCC to work with a struggling retail sector.

Whether or not the parking meters are contributing to a decline in traditional retail activity, (and we know they are not the fundamental cause of changes) persisting with the current new meter arrangements will be used as evidence that HRCC does not care about commercial activity in the CAD.

If there is a reason for keeping parking meters, this needs to be explained - with evidence - and accessibility needs to be addressed. The current spacing of meters and the way they are configured (instructions, slow to operate, exposed to the weather, not located near accessible parking bays etc) disadvantages many people in our community and sends strong signals that they are not welcome in the CAD.

As a person with an inability to walk far or fast it is very difficult to get to and from a meter when I park just in front of where I need to go so that I can access it. I no longer use the main street during the week and wait for the weekend to do essential things like check out. Should be free for people with a disabled parking permit

zones are not helping businesses to keep customers in the immediate area

As a community we should be supporting retail commerce by reducing barriers not creating them.

The digital divide and physical constraints with our aging population needs to be considered.

I don't like how it takes your money on the app straight up and then if you leave early and stop it then you get a refund. The old one was better that only charged you once you finished using it. Also the new one is very expensive. I use the meters a couple of times. All the above options to me are all important as each other.

I'd rank them all as number 1.

The current situation is a disaster.

The meters should be done away with completely, they detract from the town and are costly to run.

Horsham doesn't need meters to control the parking

Not enough parking for Motorcycles and Scooters.
Do we really need payed parking

it would be great to have more short stop free parking

The council has destroyed the CBD by installing parking meters.. Have the council spoken to the shop owners ???? No.

At the town entrance the signs should have in BIG sign FREE PARKING. More travellers would stop and spend foreign money in our
Meters hard to read for many - often don't have reading glasses with you when paying - app good to use (not as good as easypark app) but many older people not comfortable using the app.

Quite happy to pay for parking and always do - however it is a bit irritating when a very quick stop/park is required. I am also happy
No signage of metered parking or direction of meters. No instruction for operating meters or meters. Quarry as to who has access to
Have free parking days and times to encourage people back into the central shopping area

No receipts for using cash, no rates (time) on meters, no means of checking your time later on, no need for 2 zones, we put money
We need a referendum on whether the town needs them. Tourist Towns do not have them.

Horsham should not have paid parking. These new meters are not user friendly and very, very confusing for the elderly and visitors
from out town

The older people do not have time to put their money in the meter and they get fined and I am showing people how to use them as
We don't need meters in Horsham. It is no way to attract visitors or shoppers not a friendly town anymore.

These meters discriminate against elderly and/or infirm people who cannit walk quickly. These meters are difficult for tourists a, the
zones are not clear, b, there are too few longer spaces, and these are far from the shops. Remnants of previous parking zones are
confusing, signage directing motorists to meters are inadequate, these meters do not allow patrons to enjoy the movies or concert
I pay over \$7k in rates. Paying for parking is ridiculous

With present economic hardships and with support for shops in Firebrace Street and the Central Shopping district diminishing, being
able to park free of charge will encourage shoppers to again patronize the small businesses in the CBD. There are too many
The 1 hour free parking is ideal (Ballarat) - why is Horsham not using this system? Disability parking is not in appropriate sites!

Notes of Parking discussion at: CBD Business Group Meeting 04.09.23 at HSCC. 5.45pm

Businesses broadly invited at short notice to discuss Parking response and submission, late night trading and Firebrace St trial crossings installation.

Discussions

Parking – feedback – suggestions

Stats first – I requested no of parking infringements issued 1/7-31/7 2022 compared with 2023

July 2022 – 34 parking infringements issued July 2023 – 212 parking infringements issued

Parking – feedback closes this coming Friday and there is a CBD reference group meeting during the week, so our reps can take feedback from this meeting.

Some businesses said they have submitted feedback online - but there are limited fields in the form online, so we will submit a written summary re parking from tonight's discussion and feedback from apologies.

- opportunity for us to list ALL our concerns in ONE document from CBD Business Group Council has highlighted matters raised at the expo in their feedback form online and a section for other.

Staff parking has been raised by many as an issue for many in retail – I wrote to CEO Mr Bhalla in March after the parking changes commenced – and received the following response – “Free parking is located throughout the CDB including, Mibus car park, Bradbury car park, Town Hall carpark, Ward Street Car park, Horsham Plaza carpark. All have space available for workers”

Centre of Road in McLachlan St has been avoided by most in fear of a fine since March as the signage “All Day Meter 9am-5.30pm” but many tried to find where to pay and couldn't and Blinky only comes up with normal rate and 2 hours –

So I recently checked the 2023 -2024 budget and found that the All day charges are N/A. Insert ???

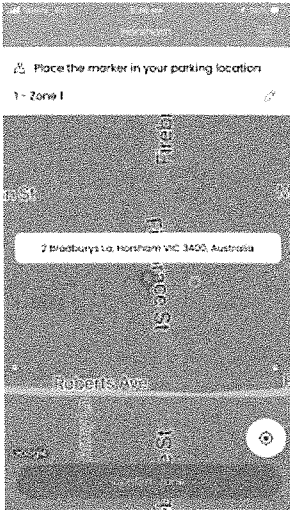
Businesses submitted points both in the meeting and also sent in with apologies – these are all listed below:

- people getting fined while picking up coffees in Darlot St
- Centre of road parking in McLachlan St – staff are confused and frightened to use re fines, but parking is needed and not acceptable that 6 months after parking changes the signage isn't clear.
- Customers constantly having trouble with machines and frightened to park in case fined

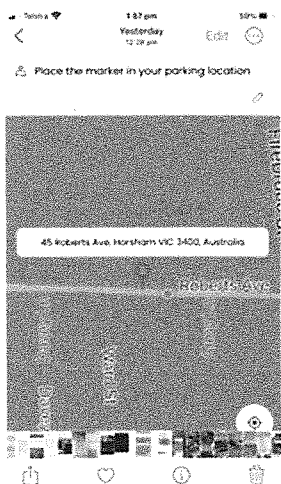
- Customers constantly asking about zones
- Should remove zones – inconvenient to leave a zone for 30 mins if regional shoppers
- Shoppers looking to buy worry about meter suddenly and leave to shift car and don't return – lost sale
- The meter system is a lemon – slow, difficult to use
- Never seen streets so dead
- Supermarket and other free parking areas all full of cars – people frightened of being booked so not risking it
- People cannot go back and check time left if they forget
- Problem accepting 50c and \$1 coins
- Customers dropping off items for repair – literally drop in and leave, been fined while doing so
- People used to pop money into meter and pop in for a look to see if anything new, now they don't as won't park in front due to new meters – regular customers have stated this
- Meters too hard to operate
- Interactions with Community safety team and community need to be improved, with more approachable comments and assistance.
- Has the number of staff in Community safety team been increased?
- Too much change at once – most of peripheral parking is now paid and also limited to 2 hours – has caused issues if someone needed to park for longer – request review some of the peripheral changes
- Some changes do not make sense – eg in Wilson St in front of Woolworths – on the north side it is Metered 2 hour and on the opposite side of the road is 2P within hours on 2 car parks, then 2 P parallel anytime , then 1P anytime all in the space of about 50 meters. Seems if you go to the CAD now you have to just focus on parking not what you are there to do – eg go to businesses
- Customers comment – Horsham looks “closed”
- Door traffic down by 20% since fine blitz started in July
- Ararat is doing well for a smaller town. Why? (note Ararat removed paid parking and went to 2 hours timed free parking early in 2022)
- I think our biggest concerns are the lack of longer term parking in the CBD ie 4 hours. It is very hard and expensive for staff to manage the parking arrangements at the moment. They have gone from paying \$2 a day to \$12 a day. So ideally it would be nice if some arrangement could be made for staff to have subsidised parking as it now cost retail staff \$2880 per year to park. If they pay for parking 5 days a week for 48 weeks of the year. Previously it was costing \$480 a year.
- We realise the meters are here to stay. But it would be great for the town if the first hour parking was free as it is in Ballarat.
- feel that HRCC have highlighted 30mins re free parking on the feedback survey - but believe this encourages shoppers to park and buy a particular item and move on, which defeats HRCC objective to have people stay a while and browse to support businesses and sense of community
- Major issues for retail staff parking – some do 3 hour shifts – but even all day – find that all day parking is taken by 8.30-8.45 by services like accountants, legal, council, GWM, uniting etc all of which are commonly on much larger pay rates than retail. Believe this is unfair.
- have already sent off a feed back to HRCC - 3 responses with this statement
- I filled in their survey and suggested council made free parking for the month of October to see if that makes customers come back (I told them there were already enough empty shops, they don't need any more) In the last three months customer numbers have dropped and part of that reason is they don't like the new parking meters
- Been paid parking for years and people have adjusted to changes of meters previously, but this time meters too hard for many to operate, don't understand zones and the aggressive booking blitz pushed many people past acceptance.
- staff cannot find parking – I have now informed them about Centre of Rd in Mclachlan st – I believe this has been deceptive and unfair of HRCC not to fix these signs as the budget clearly states N/a for charges in this all day location for 2023 2024
- we have a lot of elderly patients having eye checkups and buying glasses, they have been coming into appointments visually upset because they have had trouble with the parking meters not being able to

work them out , to far to walk, and these patients are certainly not up with the technology to use Blinky. All which makes them late to appointments. As we run on appointment times, if the patient is 10 minutes late, we have to rebook, which is distressing to the patient. We also have had patients distressed as they have put money in meter and received a fine. We also would like to point out that there is NO disable parking up near our business!! (Kevin Paisley)

- Blinky continually lands in incorrect location and you need to beware



you cannot park in Bradbury Lane – was parked on East side of Firebrace St



Also was parked on south side of Roberts Ave ie Zone 2 and in this case Blinky pin was in Zone 1 so if was in a hurry, may have been fined for being in wrong zone and not paying.

- Far to many entries on bank statements for Blinky – easypark was just one entry per parking – no debit then credit

03/09/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.30	16/07/2023	Refund Horsham Rural City Cou Horsham VIC	\$0.02
03/09/2023	Refund Horsham Rural City Cou Horsham VIC	\$0.08			
03/09/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$1.50	16/07/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.30
02/09/2023	Refund Horsham Rural City Cou Horsham VIC	\$0.32	16/07/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$1.40
02/09/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.79			
02/09/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.50	16/07/2023	Refund Horsham Rural City Cou Horsham VIC	\$0.05
01/09/2023	Refund Horsham Rural City Cou Horsham VIC	\$0.36			
01/09/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.50	16/07/2023	Purchase Horsham Rural City Cou Horsham VIC	-\$0.40

- Parking meters are frustrating. i don't use them but watch people trying to use the one outside our store. I have to admit, I would walk several blocks to avoid using them.

- Councillors should be encouraged to walk the streets and talk to businesses about their concerns.

Elderly volunteers working – charitable NFP organisations in the CBD

Feedback from those working in the Christian Emergency Food Centre, the Red Cross Shop, Craft for a Cause, and Hospital Opportunity Shop is quite concerning, given many of the volunteers are in late 70's and 80's, and some have limited walking ability or other challenges. I have pasted feedback from these organisations below and the contact numbers for any follow up.

Food Centre

Sent: Tuesday, September 5, 2023 5:53 PM

Subject: Parking

I am writing about the parking situation for volunteers at the Christian Emergency Food Centre at 28 Firebrace St Horsham. This is a vital community service and is manned by volunteers most of whom are in their 70's and 80's. We only have 4 allotted parking spaces out the back of our building designated for our use between 12.30 and 4.00pm. The car park is always almost completely full because people are trying to park anywhere but in the main street with the new parking meters. We have about 10 volunteers working each day and the lack of close-by parking means they are walking from the Coles car park or the Plaza car park to get to work. We could easily do with double the amount of car parks with the designated time extended from 12noon to 4pm as many people who park there in the morning don't bother getting back right on time and we always have volunteers starting early to prepare for opening so they are still needing to park elsewhere as our allotted car parks are taken by non-volunteers. We used to be allowed to park in Firebrace St if there were no parks available out the back so long as we had our parking vouchers displayed on our dash board but this no longer applies. We were also able to give clients (who are coming to us because they have no money) one of our parking vouchers to use while they were at the centre which they returned when they collected their food. This can no longer happen and some are risking a parking fine simply because they have no money. If they let us know we pay for their parking but that isn't what donations to our Centre are meant to be for. We would ask the HRCC to seriously consider adding more car parks for our volunteers and slightly extending the time we can use them to ensure this vital service can continue and also considering giving our clients some sort of help to pick up their food without risking a parking fine.

Craft for Cause –

Most of the volunteers are in 70s and 80s and some struggle to walk far, but still volunteer regularly. They have 2 ladies on at a time and work 10am till 1pm – They need to both remain in the shop so they can't leave to shift car to another zone, and no longer drive so their partners pick them up near the shop at the end of their shift, one has had Community safety tell him he cannot do that without paying to park while he is waiting for her to close.

Hospital Opportunity Shop – they have 2 allocated spots for parking off street, but on Mondays and Fridays usually have 5 volunteers – all older – in 70's and 80s and most have no mobile or if so do not use apps as many not capable and also having trouble with operating meters also due to lack of ability with technology. – If there was something which could be done to assist with the Monday and Friday for those unable to walk any distance, it would be a big help.

Red Cross shop

Have been having issues for quite a while as used to have an allocated car park in the old Town Hall car park, but no longer do. They often have heavy bags of goods to carry and volunteers are mainly 70's and 80's. The shop hours are varying as they are short of volunteers but usually 9am until 4pm if they have enough to staff and it is a requirement of Red Cross that 2 are on together. An allocated park in HTH or volunteer parking cards to put on their dash are desperately needed to assist please. A while back they did approach HRCC with a letter signed by the Red Cross organisation but the alleged response from HRCC was it was thrown out and no assistance was offered.

Trades

Tradesman needing to perform repairs or installations at businesses located in the CAD report having problems if the work requires longer time than 2 hours they cannot shift zones as they need their vehicle for parts and equipment. It is noted in some places they can purchase trade cards to display for these occasions.

Points to note re other regional locations

Regional shoppers account for approx. 50% of our shoppers

We are surrounded by:

Naracoorte – timed Free Parking (Goroke Edenhope and districts)

Bordertown – timed Free Parking (Kaniva and Nhill and districts)

Mildura – timed free parking (Hopetoun and district)

Stawell and Ararat – free parking - articles on Ararat – new meters then ? yrs later removed all together - talk to the businesses in fact Ararat had new meters and then stopped them to support shopping in Ararat. See news article

Hamilton – paid parking – currently old meters but new pay by plate meters have been approved.

Longer appointments – hair dresses, solicitors, accountants, health services, AXIS – training/meetings

Warrnambool – first hour free (but CBD trade reduced with all the crossings at roundabouts installed – many now just shop out at the Plaza – when there in Feb for a week I chatted to a lot of people and asked them)

Ballarat – first hour free

During the last 3 months we have travelled through a lot of regional Cities and towns.

Albury and Wodonga – timed free parking – 1 hour main street – 2 hour off seemed to be the main rules – which made it easy to follow – Wodonga just had signs up to cover the Main St. It was a buzz of activity - shaded car park rear of the Main St

Results of discussion of potential solutions put forward by businesses:

- Paid parking only apply from 10.30-3.30
- One zone only– causing constant confusion and if

- Want people to be coming to enjoy their time, support businesses and connect with others, now all they think about is parking and if they will be fined
- One hour free parking – discussion on 30 mins or 1 hour and felt that 30 mins people will pop in and get what they want, without staying longer to look at other businesses which was the aim of 2 hour parking.
- No Zones or must have, then Zone 1 needs to be Firebrace only, and all others zone 2 so easier to follow PLUS the zones need to be displayed on the parking signs clearly.
- ALL old ABCD bays for meters to be urgently removed from the street or painted grey to match the pavers and not be noticed as they are causing confusion.
- The new meters are lemons – slow, difficult, coins – 50x and \$1 constant issue, come up with message system not working
- Too aggressive on changing so many streets to 2 hour and paid – now not enough 4 hours or 2 hours free on the outer edge
- Need to review outer streets of CAD to remove paid parking added in March changes, but needs to be more than 2 hours on outer edges of CAD
- Use the meters removed to place in CBD paid parking areas to reduce distance between meters.

Vote was taken for preferences overall:

- **One hour free parking**
- **One Zone only but concerned that then limited people to only spending 2 hours in total in CAD, so if needed to keep zones it needs to be simple and clear like Main St Zone 1 and rest Zone 2**
- **Fix signage in Centre of Road McLachlan St**

BUT concerns that with any of these changes we would still have the poor quality meters that are lemons so none of this fixes older and vulnerable being able to use the meters, and people would need to use the meters to start their free parking, so removing meters altogether may be the only resolution.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 10:12 AM
To: Council Support <council@hrcc.vic.gov.au>
[REDACTED]

Subject: HRCC Parking

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good morning

Over the last few weeks, I have been paying more attention to the number of vacant car parking spaces that are metered around the CBD.

The CBD regularly looks like a ghost town.

I support the first 30 minutes, one/two hours free and then pay there after.

Maybe sensors could be used in each car space that can monitor how long the car has been parked.

If over the prescribed time, a message is sent to alert HRCC staff, they then attend and proceed from there.

Regards

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Kevin

I note that you are undertaking the Parking Review study and I draw your attention to the NON USER FRIENDLY , Council Carpark at Bus Terminal
This Carpark was constructed in 1995 and the then O/C Carparking chose linemarking at absolute minimum, then Australian Standard Carpark Bay size!!(probably to get maximum carparks!)
In 28 years the average size of motor vehicles has increased.
There needs to be a redesign/ remark to about 2.9m wide bays (or wider) to enable ease of parking
Recently I parked there ,within the bay with empty spaces each side.
When I returned both carparks each side ,were taken by larger vehicles
I could not open the doors of my vehicle
I had to wait 40 minutes until one vehicle was removed!
It is evident that the number of carparks in CBD is no longer a concern with several car parks taken by the "conversation" areas .The reduction of about 4 more should not be a concern
It would make this Council facility much more User Friendly

Thanks Kevin in anticipation

Regards

Take care

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Wednesday, 23 August 2023 4:22 PM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi
some constructive comments

1. it is very hard to read some of the screens especially when the sun is directly on them
2. the machines and screens are very low
3. my mother who is 91 finds it impossible to use these machines, and usually relies upon other people to assist or just hopes she doesn't get fined.
- 4 could you not allocate some spaces with the older type machines in the main street, so that people like my mother do not have to walk that far

this link hrcc.vic.gov.au/parking-feedback as advertised in The Weekly Advertiser doesn't direct you correctly

thanks

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Friday, 25 August 2023 10:04 AM

To: Council Support <council@hrcc.vic.gov.au>

Subject: Parking Meter feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

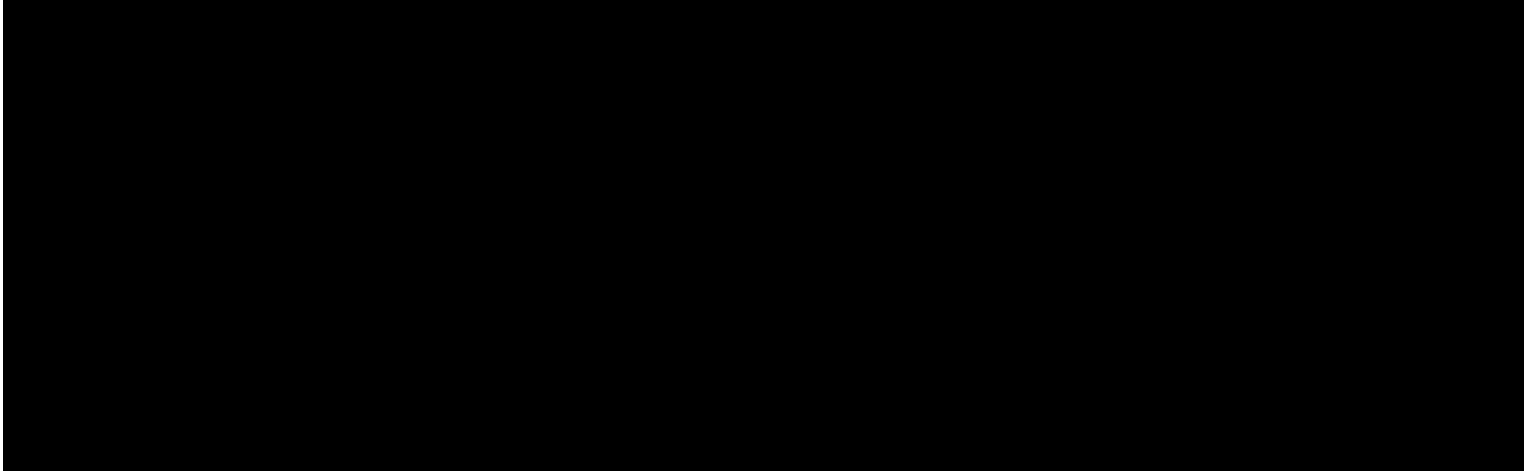
To whom it may concern,

Below I have listed some feedback regarding the new parking meters.

- It's been placed right in front of business and many people come in taking up time believing we manage the meter. A lot of my work time has been taking out to help and speak with people about the meters.
- These meters do not support our elderly people.
- Example: One elderly couple in their 80s went to lunch at the white hart. They park on the street and paid for the parking. They then had an appointment with us in Wilson street. Due to their age walking is difficult so drove down the street and park (on a different street) and went to go pay for the parking again. However, it would not expect payment as they were parking in the same zone. They now had to face the option for risking a fine or parking on the other side of Horsham and walking (which for age and health reasons is difficult for them).
- I have notice personally less people wanting to come into shop at our local business. I have heard people not wanting to go shopping in our local owned shops due to needing to pay for the parking, and struggling on how to work the meters. This would start to affect our local business!

- Personally, I received a fine, I went to go pay and there was no BPAY or bank account transfer details. I work full time so coming into the office to pay is difficult. I work business hours so phoning up to pay is a challenge. I do not have a cheque book, and would not feel comfortable posting out card details. This makes paying for fines very difficult for a good portion of people in our town.

Regards,



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 9:57 AM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter Feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hello Council

I installed the Blinky app on my phone

Went through the steps with my info and the app said unsuccessful try again

I did this 3 times

Then I had tea with a recently departed council employee

We went through the process three times again without success

Uninstalled app, reinstalled again

I am pretty tech savvy and have not had success so still using coins

No wonder the elderly are struggling

Kind regards

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 4:15 PM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter Feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

With regards to feedback on the new parking meter system within the Horsham CBD I provide the following points:

- Not enough parking meters provided;
- Hard for workers within the CBD for parking within reasonable distance to their workplace;
- Expensive;
- Hard for the older Horsham community to actually get to the meters provided;
- Not enough information provided initially on the installation and how to work the meters (I have a lot of clients at my workplace asking how do they work);
- I think Horsham has always been branded as shop locally, my view is this new parking system will take this away from local business especially within the metered parameters of the CBD. (I have already seen photos of this on Social Media and you only have to walk down the Main Street and see how deserted this really is) in the long run how sustainable is this going to be on small business;
- Maybe with a view to have the parking absorbed in the Horsham rate payers accounts;
- I believe the new bin system introduced this year is one thing to have to deal with along with the new parking system seems quite a lot at once.

Thank you for the chance to provide our thoughts.

Regards

[REDACTED]

[REDACTED]

[REDACTED]

Kevin OBrien | Director Communities & Place
Horsham Rural City Council
P: 03 5382 9743 | M: 0417 032 319

[REDACTED]

Sent: Thursday, 24 August 2023 2:17 PM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter Feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

If we must have them, why do we not have 1 hour free like other regions?

As an out of Towner travelling to Horsham it's a cost before I enter the town, the ridiculous rates we now pay at the meter are absurd. Where does this money get invested it definitely can't be seen?

I feel sorry for those disabled having to trek to the meter it's counterproductive to have disabled parking and a meter that sits half way down the block. Elderly and those that aren't tech savvy are disadvantaged.

In case you have had your eyes closed the street is beyond dead, buildings are empty, shops are closing on any given day there are whole blocks with no one parked why on earth have we not only implemented a costly new system but why have the rates increased so much? It's not like the street is in high demand

The zoning, my god, who made that decision far out if I want to do multiple jobs in the street and they cross zones I have to pay, cancel, pay, extend, cancel, change zones, cancel, change zone again.. absolute nightmare

It's costs you a third of a coffee to park for an hour, to then buy a coffee in a cafe catch up with friends that's revenue you're removing from a business, wouldn't it be a futuristic approach to provide growth to small business not lost opportunity.

We live 50kms out of town we have not choice but to drive and park and more often than not we fly in fly out with what's required on the day. We don't pay HRCC rates have no obligation to your mainstreet and at the very first point of contact you charge ridiculous money to discourage us from staying/visiting.

Put more effort into growth in small business, filling to empty space, create positive growth, adaptive resilience, look at existing landscapes with fresh eyes. I'm sure there are reasons why you've changed this system but from the outside your focus is completely off point. Time to regress before you can progress.

--

Many Thanks



[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 11:47 AM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking meter feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi ! [REDACTED]
These are the most ridiculous time consuming things around.
I went to use one the other day took 6 presses for it to open up and didnt so walked off.
Time it takes to use or wait for others to use , u have time to run into shop and out again while the same person is using them.
Popping a coin in the old parking meters were quicker and more convenient . People dont have time to waste on waiting on those damn machines, you must be losing lots as lots would not be using them.
Please put the old ones back ,
Thanks Cheers [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 11:23 AM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter Feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi,

The parking meters have caused issues with customers willing to park at the front of the store, and I don't believe is helping with increasing foot traffic in the store. I have spoken with numerous other business owners in the main street and they have said there has been a notable downturn in sales/foot traffic since the meters have gone in.

My personal preference would be to have time limit parking, where they are allowed to park for free for an hour, and if they stay longer they need to pay the fine. Something along those lines anyway.

I understand the need to encourage the public to keep moving so they are not parked in front of one shop all day, but this doesn't seem to be working at the moment.

We would also normally have a lot of cars park in front of our store for people who then want to go to the newsagency, but that has dropped off significantly.

Hopefully there can be a solution that benefits everyone.

Thanks,

--
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent: Thursday, 24 August 2023 10:19 AM
To: Council Support <council@hrcc.vic.gov.au>
Subject: PARKING METER FEEDBACK

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

PARKING METERS IN HORSHAM

PROS FOR METERS

FOR HRCC MONEY REVENUE

APP IS GOOD, EXCEPT YOU HAVE TO CONTINUE TO UPDATE WHEN YOU GO TO DIFFERENT ZONES.

NEGATIVES FOR METERS SINCE UPDATED

- . EXTREMELY SLOW TO USE – OLD ONES BETTER FOR THAT REASON – (BEING TIME POOR, THIS IS ABSOLUTLEY FRUSTRATING)
- . ELDERLY STRUGGLE TO USE AND OPERATE – MY DAD CANNOT USE IT AT ALL. HE JUST WANTS TO PUT A COIN IN SIMPLY AND NOT HAVE TO ANSWER QUESTIONS EACH TIME. HE DOES NOT HAVE A MOBILE PHONE FOR APP
- . I SEE PEOPLE UP THE STREET YOUNG AND OLD STRUGGLE TO UNDERSTAND HOW THEY WORK & FIND IT EMBARRASSING TO OUR SHIRE WHEN TRAVELLERS STRUGGLE TO USE AS WELL.
- . IF YOU ARE SHOPPING ALL OVER TOWN AND SHIFTING YOU HAVE TO UPDATE THE APP AND PAY MORE FOR DIFFERENT ZONES. IE YESTERDAY HAD TO GO TO 3 DIFFERENT ZONES, HAD TO USE APP 3 TIMES – (SO CC WILL SHOW MULTIPLE TRANSACTIONS) NOTE I LIKE TO SUPPORT LOCAL BUSINESSES.
- . I BELIEVE THEY ARE KEEPING SOME PEOPLE AWAY FROM THE STREET, WHICH IS CAUSING AN IMPACT TO THE CBD BUSINESSES OF WHICH HRCC NEED TO BE SUPPORTING.
- . ITS NOT INVITING FOR TRAVELLERS TRAVELLING THROUGH TO VISIT HORSHAM

IF ON A FISCAL NOTE: I WOULD LIKE TO SEE HOW MUCH MONEY THEY RAISE LESS ALL EXPENSES AND ADDRESS THE BENEFITS OF NOT HAVING THE METERS VS NET PROFIT.

INCOME

METER MONEY PAID

LESS EXPENSES

MACHINE COST

MACHINE MAINTENANCE – INCLUDING CONTRACTORS

MACHINE SUPPORT COSTS/SUBSCRIPTIONS

WAGE/S TO ADMINISTOR – INCLUDING METER PERSON, EMPTYING METERS, ADMIN STAFF

SUPERANNUATION TO ADMINISTOR – ON TOP OF WAGES PROPORTIONED

VEHICLE EXPENSES – INCLUDING COST OF VEHICLE, ALL FUEL, ALL MAINTENANCE, DEPRECIATION

INSURANCE.

IN MY OPINION HRCC SHOULD LOOK AT THIS CLOSER TO DETERMINE WHAT THEIR CONSTITUANTS AND BUSINESS OWNERS ACTUALLY REALLY WANT FOR THEIR SHIRE. IN THIS CLIMATE OF BUSINESSES IN HORSHAM SHOPS CLOSING THEIR DOORS IT IS WORTH THE DISCUSSION. OUR BUSINESSES REALLY DO RELY ON OUR PRIMARY PRODUCTION SECTOR TO SPEND MONEY IN HORSHAM, SO LISTEN TO THE PEOPLE, LOOK AT THE NET PROFIT AND WORK OUT IS IT WORTH IT WITH ALL THE NEGATIVES. LISTEN LISTEN.

ANOTHER SUGGESTION – IS ONE ZONE ONE CHARGE. HORSHAM ISN'T THAT HUGE TO HAVE ZONES. BUT IT DOES LOOK LIKE MORE OF A MONEY RAISER – SEEMS LIKE AN ON SELLING STYLE OF CHARGE.

ALSO METER READERS SHOULD NEVER EVER BE ABUSED AND I DEFINATLEY CONDONE THIS BEHAVIOUR.



[Redacted]

[Redacted]

[Redacted]

[Redacted]

Sent: Thursday, 24 August 2023 10:51 AM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi, My only opinion about the new parking meters is that as in other towns we should consider a Free first period of time for the times where you only have to run in and pick up something from a shop and it takes longer to pay the parking than it does to run into the shop. To entice more shoppers in our main street should we consider a Free first 30 minutes.

My other concern is that when we use consultants from capital cities that don't live in our City, they don't understand. They are trying to make us walk everywhere. I am telling you now that will not work. If I cant get a parking spot within a block away I wont go to that shop. People I talk with say the same thing. We will not park near the swimming pool and walk down the main street. The shops in our main street are hurting. Stop taking parking spots away. Learn from mistakes made by other cities who have tried this and has failed. Warrnambool & Stawell to name a couple.

[Redacted]



[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Sent: Friday, 25 August 2023 4:02 PM
To: Council Support <council@hrcc.vic.gov.au>
Subject: Parking Meter Feedback

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Working in the cinema, I have had many comments from elderly and disabled citizens with mobility issues and/or learning disabilities and/or technology struggles, who make up the majority of customers parking near the cinema during metered times, who feel that they were not considered with the new meters.

While many of these people have permits allowing for extra time in the parking spaces, the majority of the feedback I am receiving is that the placement of the meters on Pynsent Street is causing a lot of struggles and inconvenience, and in some cases physical discomfort, as many of these citizens struggle with mobility. The majority of the parking spaces from the cinema to the firebrace street end of the block (where the only meters are positioned on this block) are occupied the majority of the time, many are forced to park at the opposite end of the block and due to struggling to use the app or mistrust of giving any electronic device their credit card details, are having to walk to the length of the block to pay for their parking. I have not had a single day without comment of how stupid the new system is.

Another issue I see coming up very soon is during the school holiday period near the cinema. Not all movies go for 1.5hrs. I think you'll find more are closer to 2 hrs long and by the time you sort out tickets and popcorn and then go to the bathroom, even with the shortest of films, you'll be running for the car to avoid a fine (probably with small kids in tow). And while, yes, there are plenty of unmetered spaces within 2 blocks of the cinema, Most of those, I think you will find, during the day are taken up by the staff who work in the area. It is difficult enough for the cinema staff to find a car park anywhere nearby on some days of the week, as we have no staff carspaces and arrive later than other businesses in the area, with our opening and office hours running sometimes 9am-11pm. Between the Cinema, Wades and Green Taylors, our staff probably fill all but a few of the unmetered spaces at the end of the block, leaving very few available for the residences of those houses and their guests.

I think that the inconvenience of the meters in the area being restricted to only 2 hrs is going to negatively impact the cinema as a business. A small business, which has been globally and locally impacted over the last few years by covid, as well as currently impacted by a writers and actors strike taking place. Prior to this year, from the cinema onwards in Pynsent street, there were no meters, and while it was a 2hr zone, there wasn't as much anxiety over being fined as there has been recently, as people could just move their cars within the block to another carspace if they needed to. There have been customers who have already voiced that they have just driven past the unmetered spaces nearby and if none are available, they just drive back home. Again, some of these customers do have mobility issues, but not all of them.

My own personal issues with the new system is the zoning rules and that to avoid a fine, one must move to a new zone after the two hour limit? What is the point of having the accessibility of an app if you cannot top up?

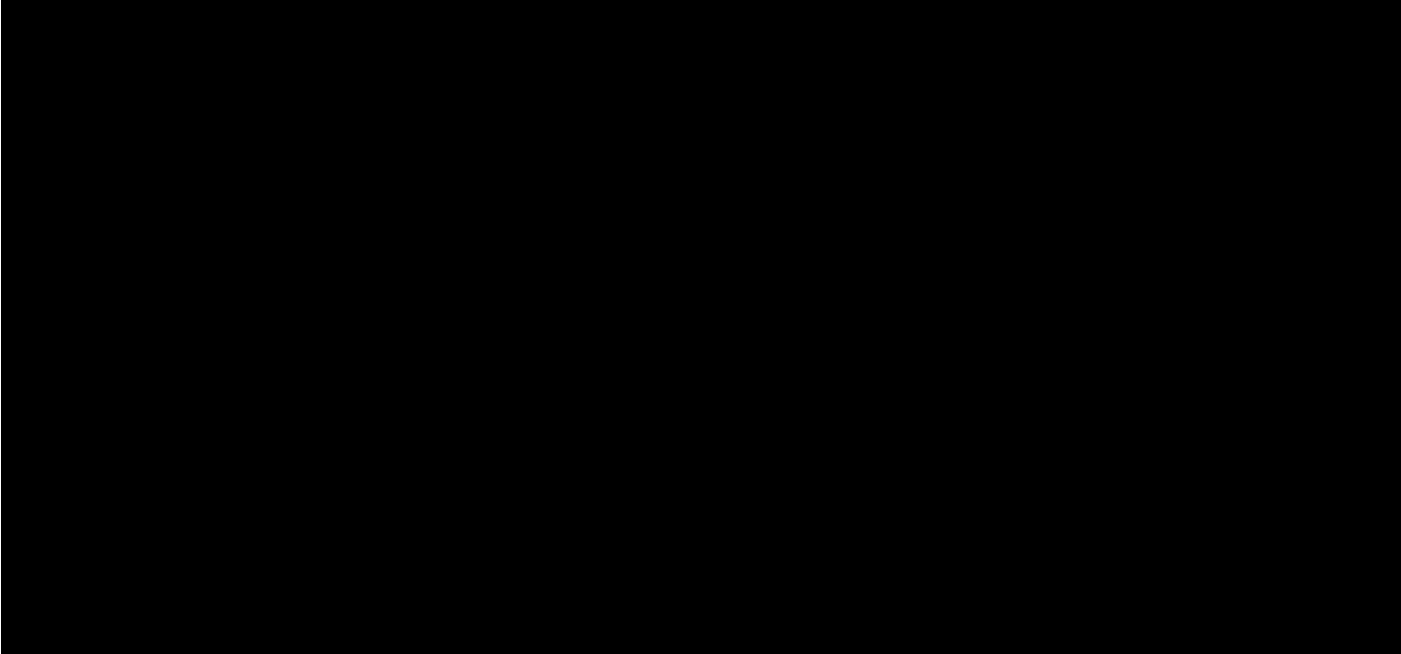
Sometimes appointments at a hair dresser or bank will go well over 2 hours. And during certain times of the day and week, there is not always an available unmetered space nearby. So, with the new system, someone getting their hair dyed would be expected to leave their hairdresser, go and move their car, sometimes several blocks, and then walk back with a full head of foils to avoid a fine. And if you are in a meeting at the bank that has gone on for longer than expected? Being unable to top up without moving your car to a different zone is honestly a little ridiculous.

Why do all the meters have to be 2 hrs, or why 2 hrs at all? Wouldn't 4 hours allow for people to linger during lunch at the cafes and give them more time to look into stores and stay in the main street instead of having to rush back to a car? I know for my friends and myself, when we manage to catch up on the rare day we all have off, the meter signals the end of our lunch date, when we could all have happily ordered another coffee and chatted longer or browsed the stores.

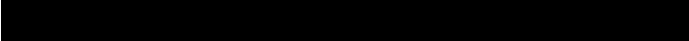
In conclusion and in all honesty, I have nothing against meters in general. I do think the current system has not been thought out or researched with an unbiased eye, by different genders and lifestyles, as well as it could have been. I question the placement of meters, especially along Pynsent street. Accessibility for physical disabilities doesn't seem to have been given the consideration it should have. And the time limit with the inability to top up is potentially harmful to local businesses.

Regards,

█

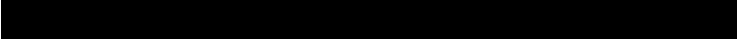


----- Forwarded message -----



Date: Thu, Aug 24, 2023 at 9:49 AM

Subject: RE: HRCC Parking Meter Feedback



Hi [redacted]

My biggest concern is the signage in the street doesn't show people who haven't used the meters before where the meters are located. We see it outside our premises regularly as the nearest meter is closer to the roundabout & can't be seen clearly from our location or closer to the Urquhart street roundabout.

Visitors & elderly people who may not have the app or are using the meters for the first time are confused & have to walk nearly a block to be able to get to the meter to pay by cas or card. This seems to disadvantage these groups of people

Signage pointing them in the direction of the closest meter may help. The meter signs just say it is a metered park.

Something to think about



EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Feedback from seniors re CAD parking etc.
 removed names of persons who sent it re confidentiality.
 may have more to follow after senior meeting wednesday 6 sept 2023

Hi [REDACTED]
 A couple of issues that keep popping up in my circles are:
 Dogs off leash - causing people to fall off their bikes, and in one case a walker knocked to the ground. Owners often abusive when they are asked to please put your dog on the leash, as this is not an off leash area and there are dog parks close by .
 Also an issue for bike riders (now all the stand alone meters have gone) is that there is no where to secure their bikes in the CAD .
 Only seats which riders feel is not appreciated for people wanting to actually sit on the seats .
 Thanks Hh....
 Sent from my iPad

Thanks for the opportunity to participate.
 I have also filled out the HRCC survey.
 I find the new parking meters easy to operate with a card - I have not downloaded the App and don't intend to.
 I refuse to use them when I'm just wanting to use an ATM for thirty seconds (about as long as it takes to find the meter and get a ticket)
 I'm still unclear if I can move to another zone whilst I still have time on my meter . I've heard that it won't let you register your car twice in same time.
 I also think there should be some free parking time available eg: first 15 minutes- allowing time for the ATM stops or a quick Pharmacy visit.
 Thanks again
 E

EXTERNAL EMAIL: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Further seniors feedback below re parking issues see below

Dear [REDACTED]

some feedback for your cbd reference group meeting.

The zone system does not appear to work too well as I discovered the other day when I met a group of people for coffee and then went to lunch with a different group. I could only put in enough time to add up to 2 hrs, it wasn't enough time to fit in both appointments. it would be a great detriment to businesses to keep going with this format I believe.

The meters are often very slow and adding to that there can be a queue at times. It is slow and inefficient and does not encourage people to stop and browse.

They are too far apart and discriminate against the elderly and infirm who can't walk very far and also those who are unable to either work the app or afford to upgrade their phone.

A very bad decision by our Council

Just a few issues which I have noted. I believe that we should remove parking , keep timed areas but I think Council will probably go with 1/2 or 1 hr free parking, most likely 1/2 hr.

Cheers

[REDACTED]
> Feedback from seniors re CAD parking etc.

> removed names of persons who sent it re confidentiality.
[REDACTED]

>

[REDACTED]
> A couple of issues that keep popping up in my circles are:

> Dogs off leash - causing people to fall off their bikes, and in one

> case a walker knocked

> to the ground. Owners often abusive when they are asked to please put

> your dog on the leash, as this is not an off leash area and there are

> dog parks close by .
> Also an issue for bike riders (now all the stand alone meters have
> gone) is that there is no where to secure their bikes in the CAD .
> Only seats which riders feel is not appreciated for people wanting to
> actually sit on the seats .
> Thanks Hh....
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> Thanks for the opportunity to participate.
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> I find the new parking meters easy to operate with a card - I have not
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> ticket)
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> time on my meter . I've heard that it won't let you register your car
> twice in same time.
> I also think there should be some free parking time available eg:
> first 15 minutes- allowing time for the ATM stops or a quick Pharmacy
> visit.
> Thanks again
> E
>
>
>
>
>
>
> 6 sept 2pm
>
> On 8/28/23, Kevin OBrien <Kevin.OBrien@hrcc.vic.gov.au> wrote:
>> Parking management in the centre of Horsham is currently under review.
>> You are invited to this meeting as a member of the CAD Reference Group
>> to
>> provide specific feedback.
>>
>>

>> Please also refer to the following link:
>>
>> Parking Feedback - Horsham Rural City Council
>> (hrcc.vic.gov.au)<<https://www.hrcc.vic.gov.au/Have-Your-Say/Parking-Feedback>>
>>
>

Feedback Form



Submitted on 23 August 2023, 7:46PM
 Receipt number 160
 Related form version 5

Name [REDACTED]

Date 23/08/2023

Email [REDACTED]

Phone [REDACTED]

Area of Council that your feedback refers to (if known) 3400

Staff member/s name/s (if relevant)

Please provide us with a brief summary of your feedback, including date, time and location (attach any relevant information)

I am providing feedback on the parking situation as a worker in the CBD.

If you are making a complaint or suggestion for improvement, please tell us what you would like to see happen to resolve the issue

In regards to the parking, there really needs to be a few allocations for all day parking for staff who work in the CBD. Currently there is very limited parking. The all day parking in McLachlan does not work as the app and metres on allow for 2hr parking. At \$1.50 an hr that is ridiculous no worker can afford \$60 a week. I would be more then happy to pay a yearly fee of no more then \$200 to guarantee a parking space and avoid getting a fine. Bradbury lane carpark is always full as people who don't want to use the meters park there. Reduce the parking rate to \$1 an hr or even have the first 1hr free.

Feedback Form



Submitted on 13 August 2023, 4:22PM
 Receipt number 158
 Related form version 5

Name [REDACTED]

Date 13/08/2023

Email [REDACTED]

Phone [REDACTED]

Area of Council that your feedback refers to (if known) Parking meters

Staff member/s name/s (if relevant) Sunil BHALLA

Please provide us with a brief summary of your feedback, including date, time and location (attach any relevant information)

The new BLINKAY parking meters are inconvenient, time-consuming and discouraging shoppers and tourists and should be removed. The fees are trivial but the time required to walk to a parking meter, navigate the system and pay for parking adds considerably to the stress and inconvenience of shopping in Horsham. The amount of profit gained by the Council from the parking meters is likely to be less than \$100,000 per year (which probably includes the revenue from parking fines). If the parking meters were abandoned, the loss of revenue to the Council would be far outweighed by the benefits for residents and visitors and it would encourage more shopping and tourism in Horsham. The artificial division of the Horsham CBD into two zones is obviously price-gouging. The city shopping area is far too small to justify two zones. Time limits on car parks should still be enforced to discourage people who park for too long.

If you are making a complaint or suggestion for improvement, please tell us what you would like to see happen to resolve the issue

Remove the BLINKAY parking meters.



Feedback Form

Submitted on 24 August 2023, 10:05AM
 Receipt number 163
 Related form version 5

Name [REDACTED]

Date 24/08/2023

Email [REDACTED]

Phone [REDACTED]

Area of Council that your feedback refers to (if known) Parking Meters

Staff member/s name/s (if relevant)

Please provide us with a brief summary of your feedback, including date, time and location (attach any relevant information)

Just a bit of feedback in relation to the parking strategy from council. I work in the CBD area and we have a lot of elderly clients, I think it would be beneficial to have additional parking meters available so they are closer to parking (people parking in Pynsent Street towards the corner or Urquhart street are required to walk all the way down the block to near Conways to pay for parking). Alternatively or in addition if there could be better signage as to where meters are located eg on the 2hour metered park sign if you could put a 'meter this way' sign with an arrow as we are often getting questions as to where the meters are located.

If you are making a complaint or suggestion for improvement, please tell us what you would like to see happen to resolve the issue

Additional meters made available and/or better signage to meter locations

HORSHAM RURAL CITY COUNCIL

JUST A FEW POINTS OF MY CONCERNES
REGARDING CAR PARKING + METRES
IN THE CITY OF HORSHAM

I DEPLORE THE FACT THAT PARKING OFFICERS
ARE COPPING ABUSE FROM SOME OF THE PUBLIC
THAT SHOULD NOT HAPPEN.

BUT HOWEVER, THE COUNCIL HAS PUT ITS OFFICER.
IN THE HOT SEAT POSITION.

BY PLACING 1 METRE PER BLOCK, IF YOU PARK
VECHILE AT END OF BLOCK, HAVE TO WALK TO
METRE + THEN BACK TO SHOP THAT YOU INTENDED
TO GO TO, NEAR YOU PARKED, SO DON'T BLAME

SOME OF THE PLUBIC FOR NOT BEING HAPPY.
CITY COUNCIL IS TRYING TO PROMOTE TOURESUM
+ LOCAL HORSHAM BUSINESS.

WHEN PEOPLE ARE NOT HAPPY WITH THE PARKING
SITUATION IT ENCOURAGES THEM TO SHOP ON LINE
OR SOMEWHERE ELSE, NOT LOCAL.

AT PRESENT THE METRES WOULD NOT BE
RETURNING A FINANCIAL PROFIT TO COUNCIL
WOODONGA + MILDURA, + SOME OTHER TOWENS DO
NOT HAVE METRES, THERE IS NO PROBLEM PARKING,
BECAUSE THE TRAFFIC MOVES IN + OUT

HORSHAM CITY WOULD BE MUTCH BETTER OFF
WITHOUT THE METRES. IT WOULD HELP TO
PROMOTE TOURISUM + LOCAL PEOPLE AS AN EASY
PLACE TO SHOP + PARK, ENCOURADGING LOCAL
BUSINESS TO STAY IN BUSINESS.

THANK YOU FOR THE OPPORTUNITY TO MAKE
SOME COMMENTS.

CAD Suggestion Sheet 2023 Sept

Initials person submitting	Concern re parking CBD	Ideas re CBD CAD development
K	Should be free 1 hour Free	
R	Can we have fittest 15 minutes free? Similar ballarat.	
H	When does time start	
B	Number of parking bays between meters. Hamilton street St 10 bays one meter.	
W	15 minutes free e.g. for posting letter.	
O	By the time I got to meter and put in my money 10 c for a short stop. It indicated I only had 2 minutes of the 4 minutes 10 cent.	
A	The cheap as chips car park is in a shocking state	
D	First 15 minutes of meter parking should be free.	

To HRCC
MAYOR & ALL COUNCILLORS

Parking Petition cover letter

This petition ideally seeks to achieve the removal of parking meters or, if this is not possible, their permanent disuse from the entire municipality of Horsham Rural City

We want parking meter fees set aside to make parking in the municipality more user friendly for locals and visitors alike. The flow of traffic can be managed through timed parking strategies.

Local people are now actively avoiding parking meters, and local business is suffering. I can't recall a time where business confidence generally has been appeared to be at a lower point. People have stated to me that they are more likely now to buy online.

Anxiety levels within the community have risen as a result of these meters, with residents being less likely to stay and shop awhile.

They have already changed the traffic flow and the way the CBD works. It's now almost impossible to park in an off-street carpark. There is an abundance of on street parking available though. It's changing our laid-back lifestyle. This petition seeks to ensure these detrimental changes don't become permanent.

Comments I have heard lately include how it's too hard now to bother going down the street, so I stay away. You are changing the use, feel and ambience of our town, and not in a good way. I agree with them.

The benefit of encouraging people to spend more time in the CBD supporting local business cannot be overstated.

Another significant issue to be considered, is one of disadvantage. Our disabled, elderly, frail and limited residents and visitors are left behind. Also left behind are the people who cannot afford, or are able to use the technology required. People in these special categories should have equitable access to use. This is another valid reason to discontinue the use of paid parking.

We are, in the scheme of things, a small country town. We are by far the smallest regional city. We are not like the other regional cities.

I present this parking meter feedback, and petition, to Horsham Rural City Council to be included in Discussions in the forthcoming parking review.



HORSHAM RURAL CITY COUNCIL	
FILE No.	
REFERRED TO	
RECEIVED	
15 SEP 2023	
REG. No.	
COPIES	

Parking petition to Horsham Rural City Council

This petition ideally seeks to achieve the removal of parking meters, or if this is not possible, their permanent disuse from the entire municipality of Horsham Rural City Council.

We want parking meter fees set aside to make parking in the municipality more accessible. The benefit of encouraging people to spend more time in the CBD supporting local business cannot be overstated.

Until recently, there were 361 parking meters servicing a smaller area than the current 60 parking meters that have replaced them. As a direct result of that action, there are now significantly increased distances involved that people must navigate before they are able to use a parking meter.

Local people are now actively avoiding parking meters, and business is suffering.

The current parking meters have issues that should have been noted and resolved prior to installation especially with our ageing population in mind.

These include:

Ease of access. People who are not tall have difficulty in reading the display on the meter. This also applies to people who use wheelchairs and can't find a disabled carpark. Our elderly who are not at all familiar with technology, and who often have mobility issues, which often also means they are a little slower than most people, and also have eyesight issues. In addition, there are people who don't remember their number plate. The pain, difficulty and exhaustion involved in making that trip 3 more times – and that's only if they are able to remember the plate number – can be great. Many try, but fail to navigate the parking meter instructions – often under pressure, because others are also needing to use it.

The digital readouts and instructions are not at all user friendly. In addition, the meters process so slowly, that people have walked away, believing the meter to be non-operational. People have almost navigated the long-winded process, including inserting coins, and then walked away because they believed the meter to be broken. They were unaware that they needed to press yet another button after the coins were lodged.

parking petition to Horsham Rural City Council

#	Title	Name	Email	Address	Town/City	Region	Zip/PC	Date
								

parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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parking petition to Horsham Rural City Council

#	Title Name	Email	Address	Town/City	Region	Zip/PC	Date
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Petition to Horsham Rural City Council

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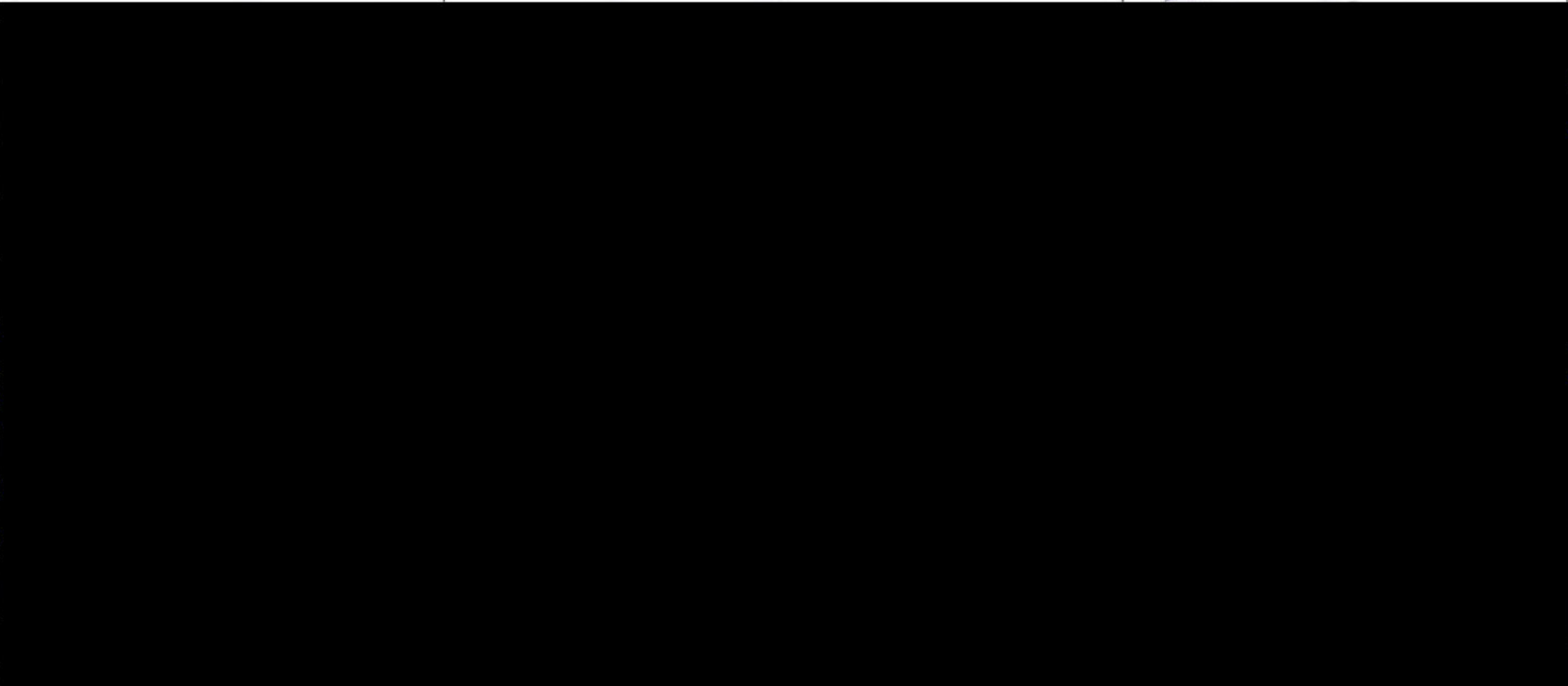
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NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online
[Redacted Content]		

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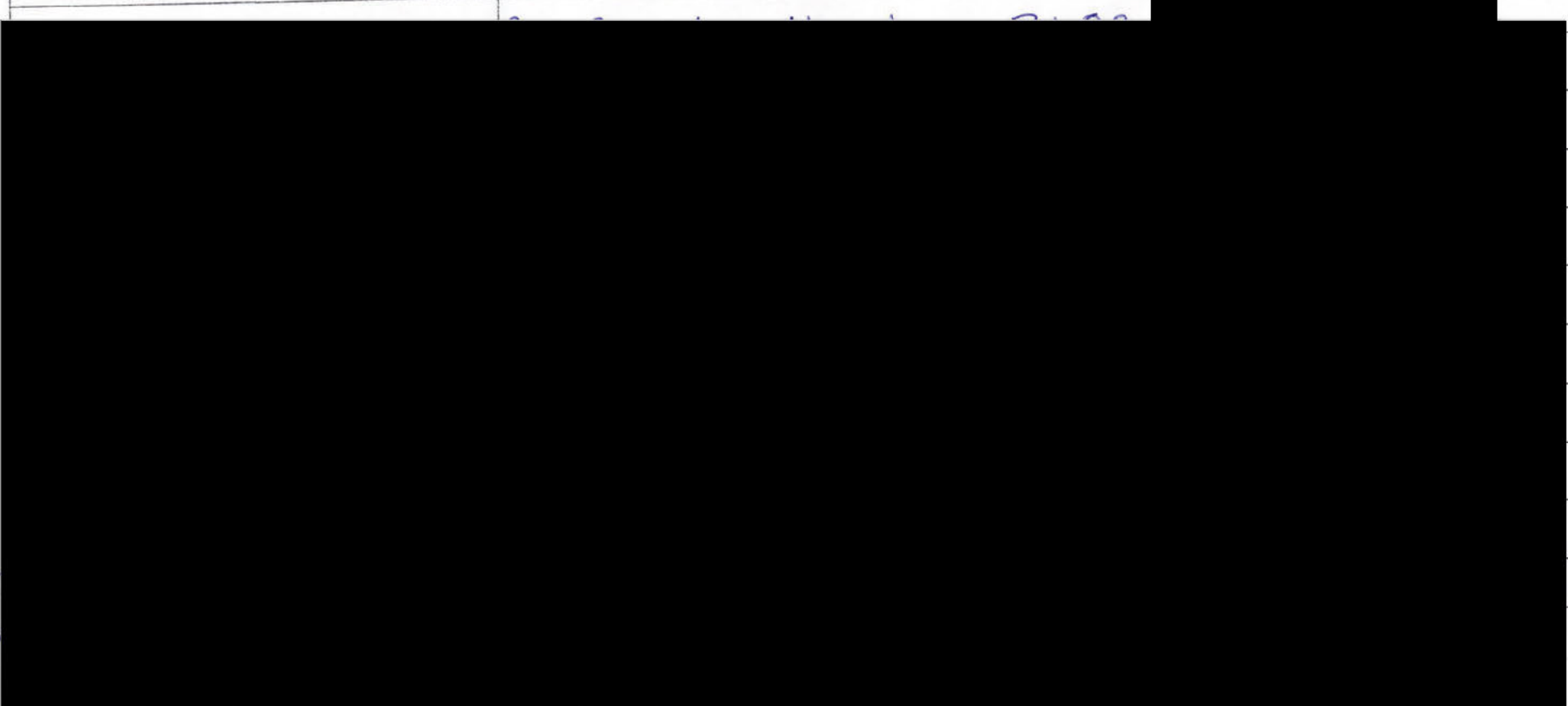
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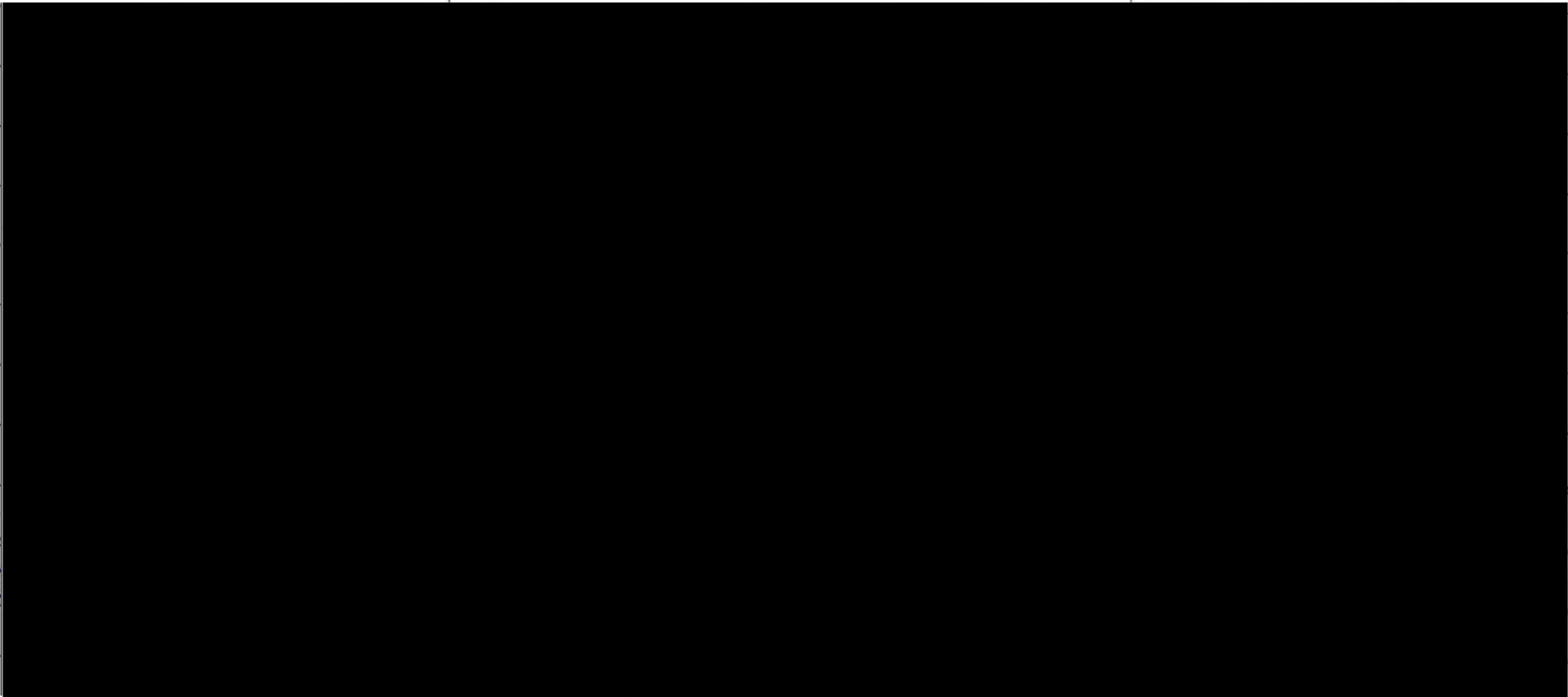
NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online
		

x
x
x

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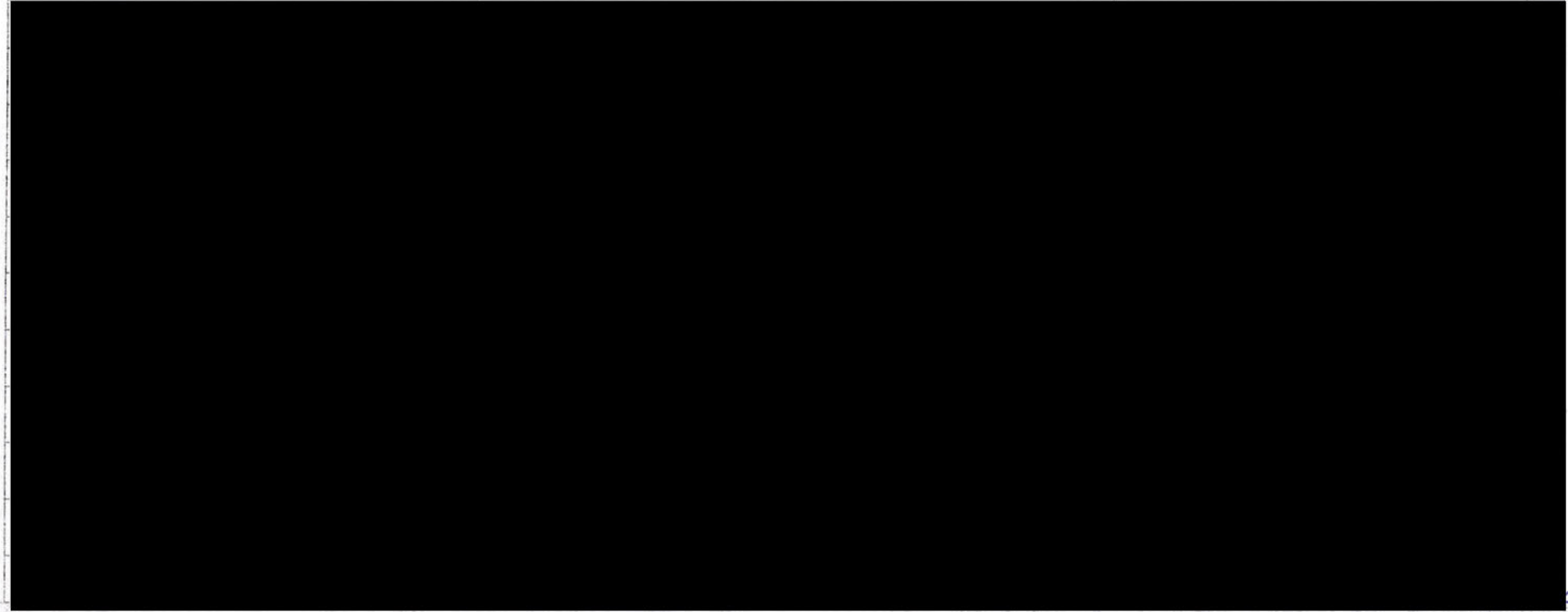
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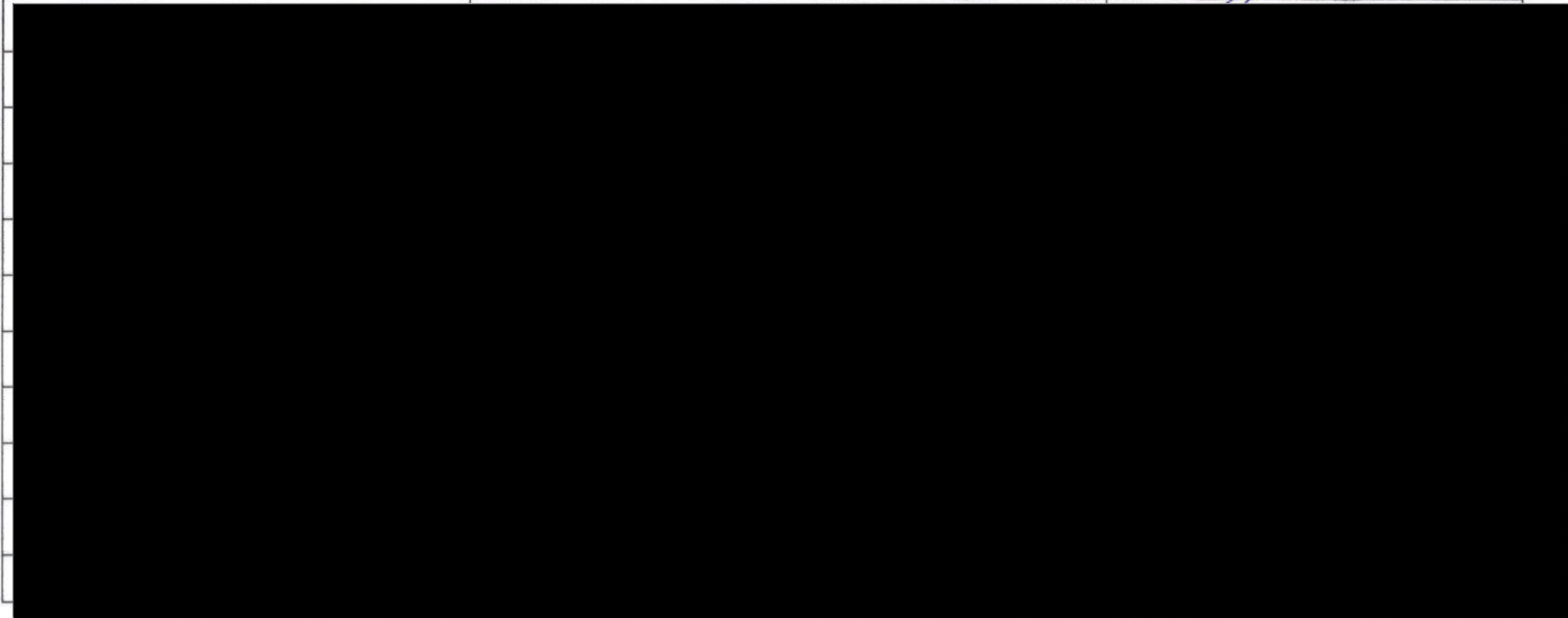


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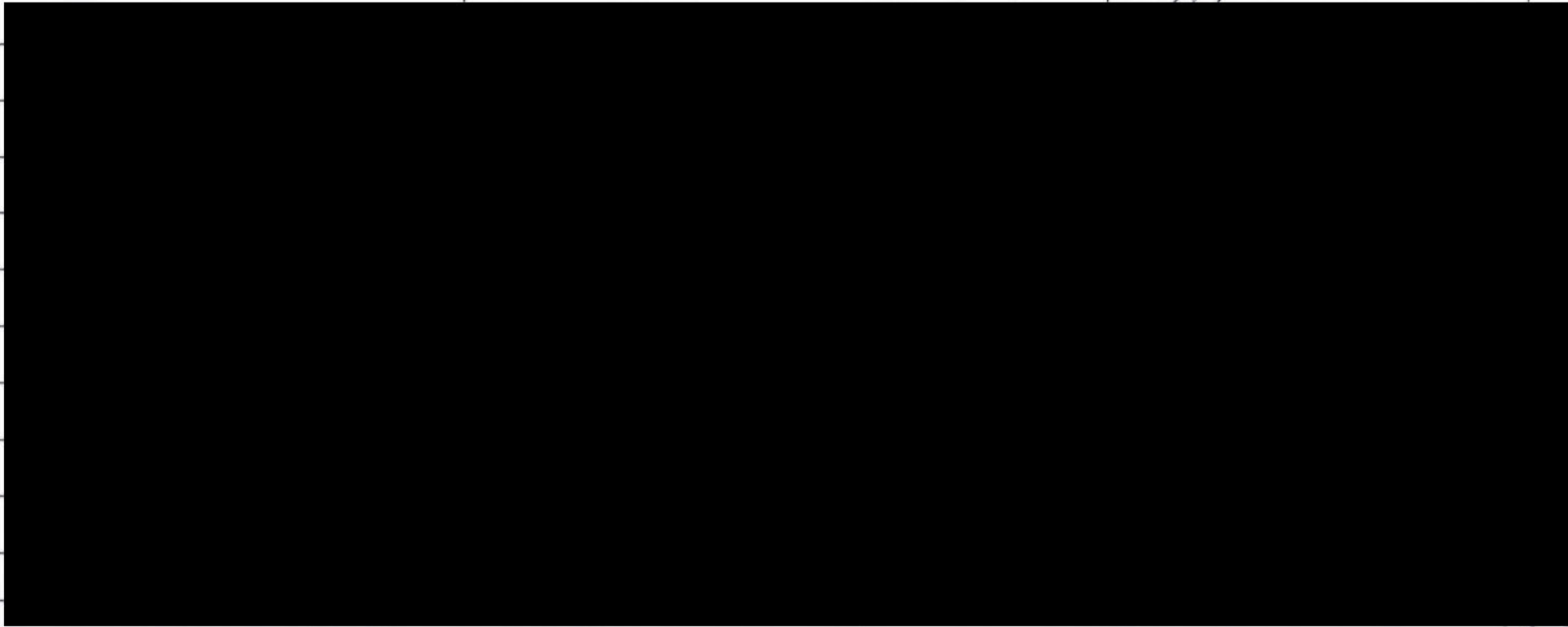


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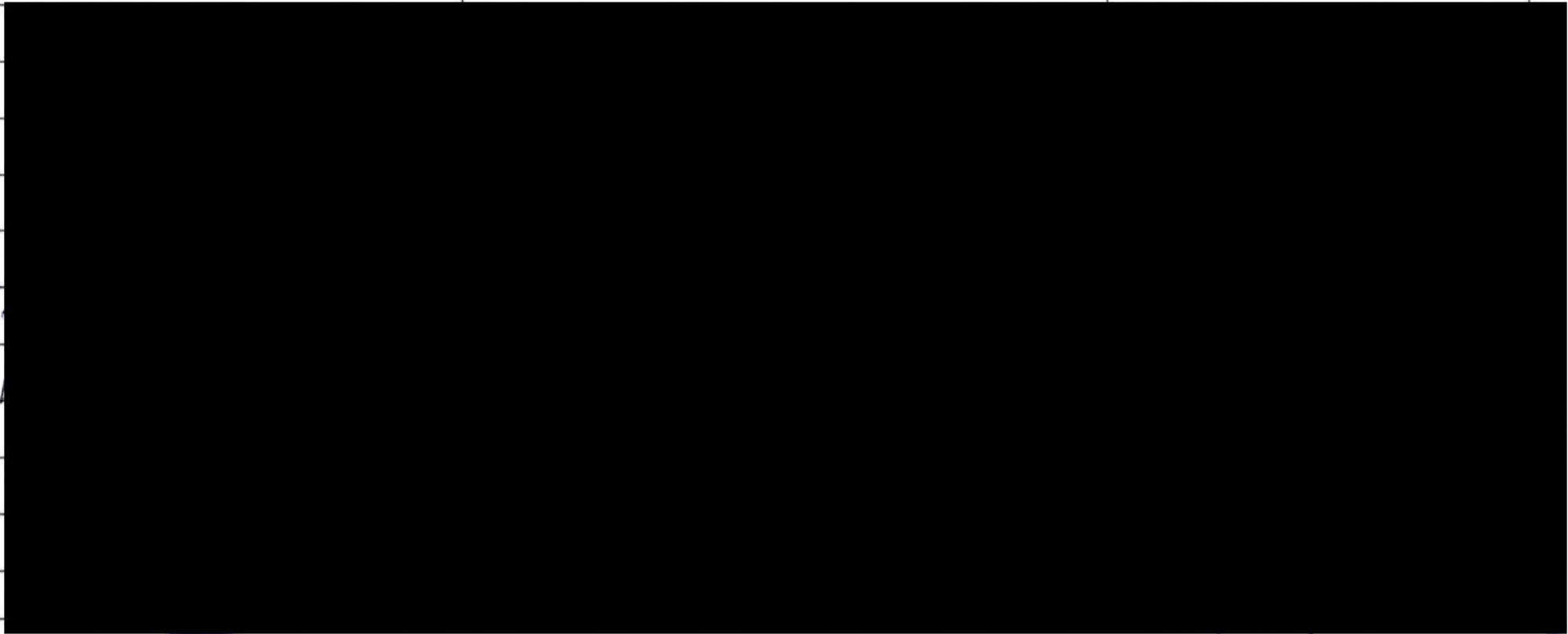
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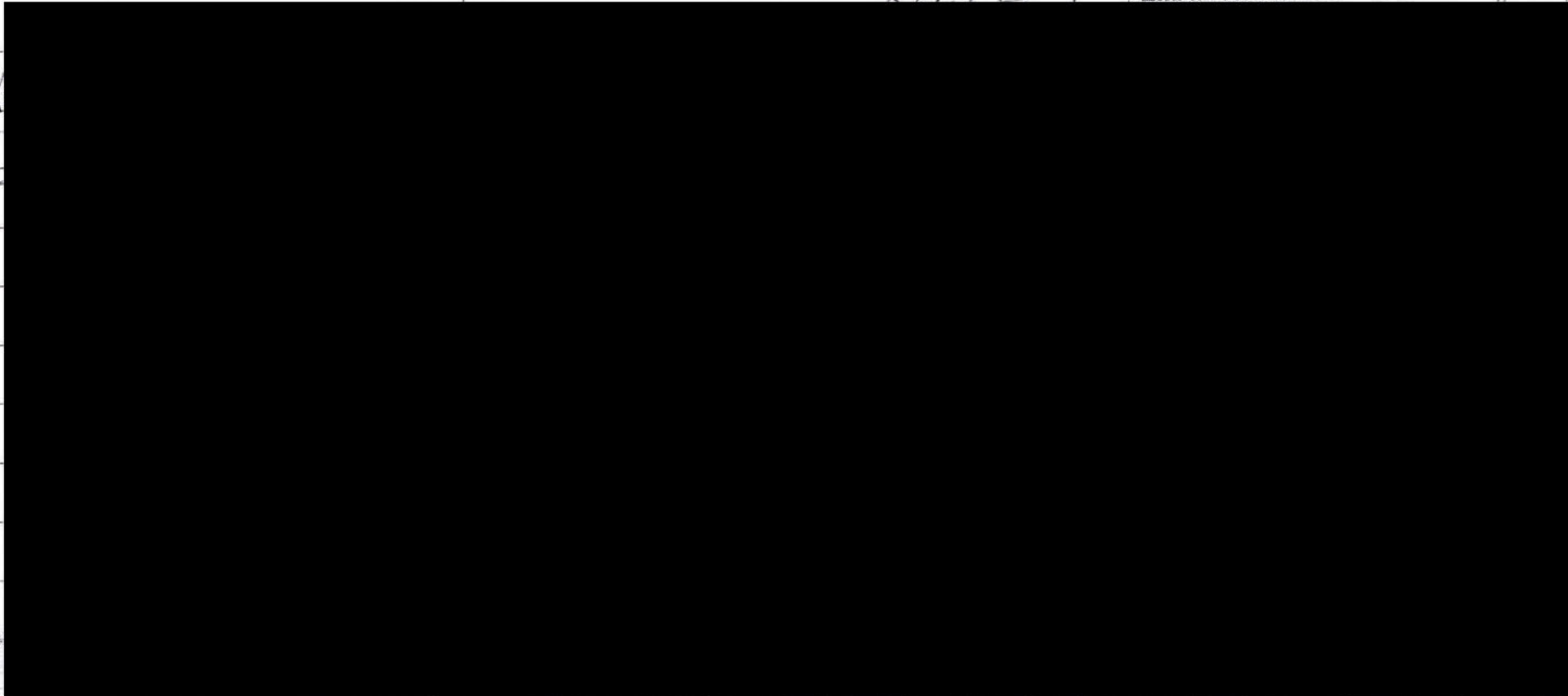
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1

Petition to Horsham Rural City Council

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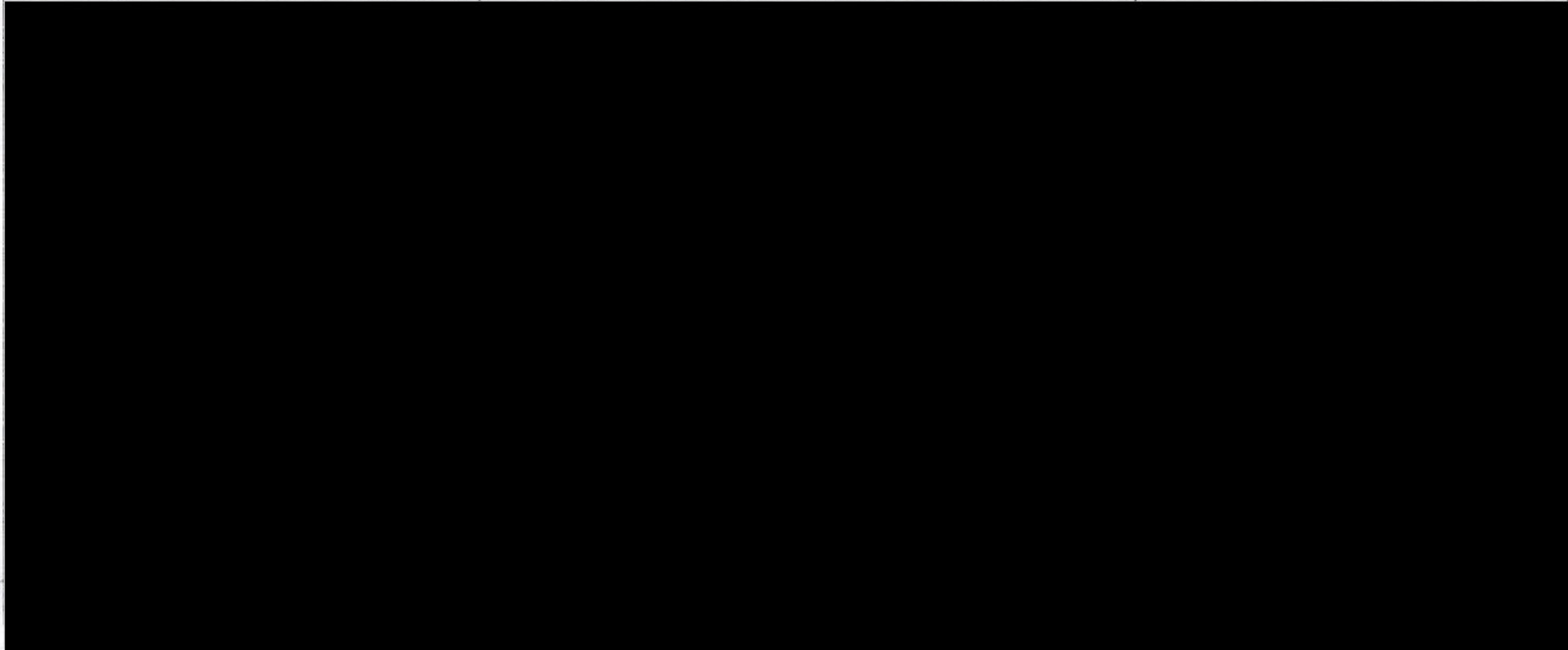
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X
X
X

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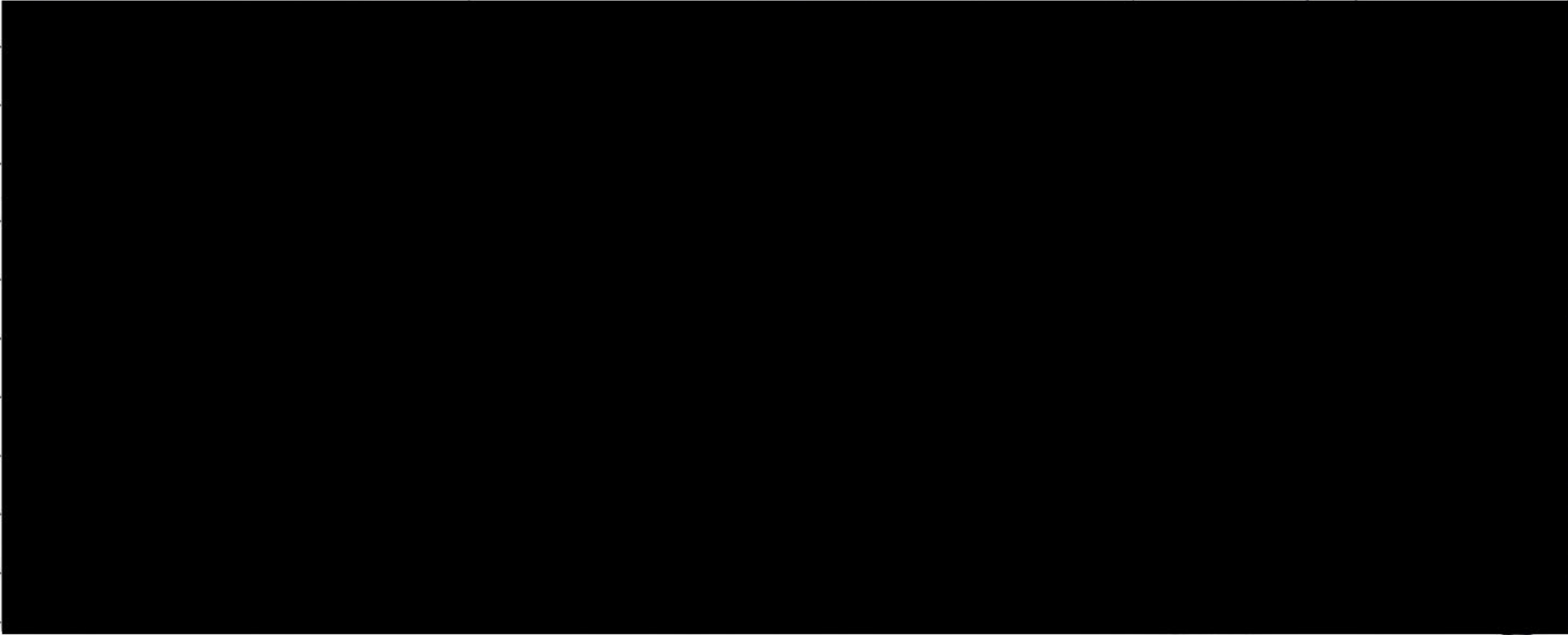
NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online
[Redacted Content]		

✓
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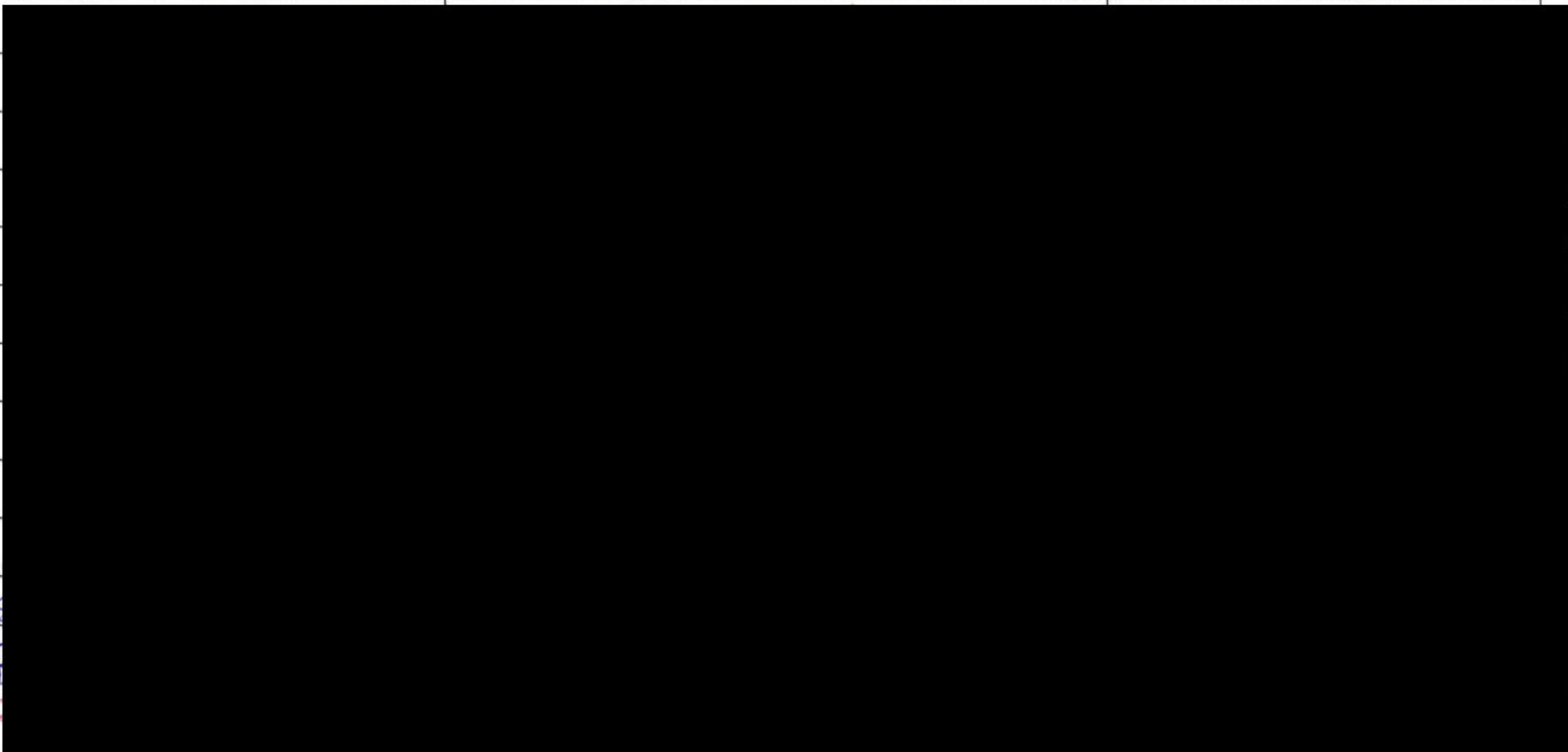
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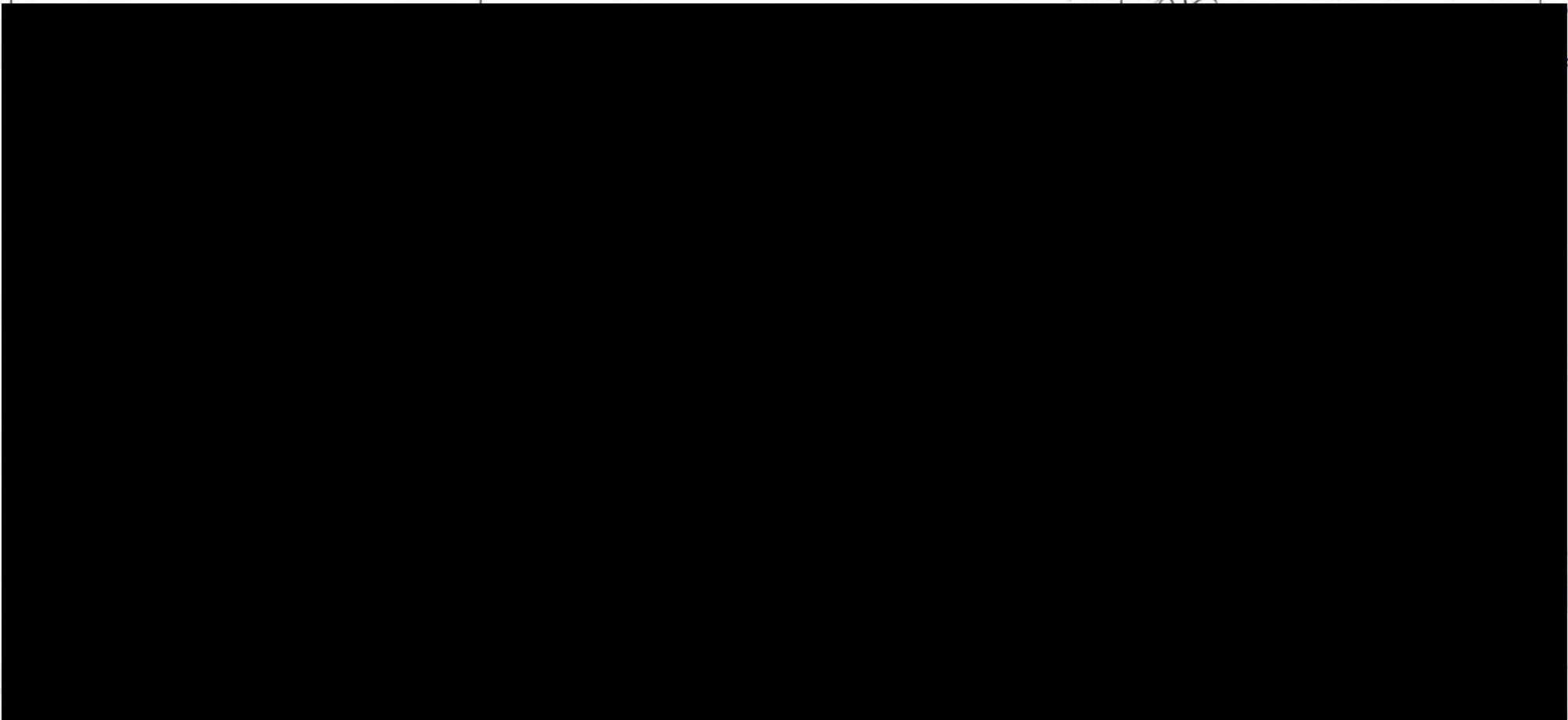


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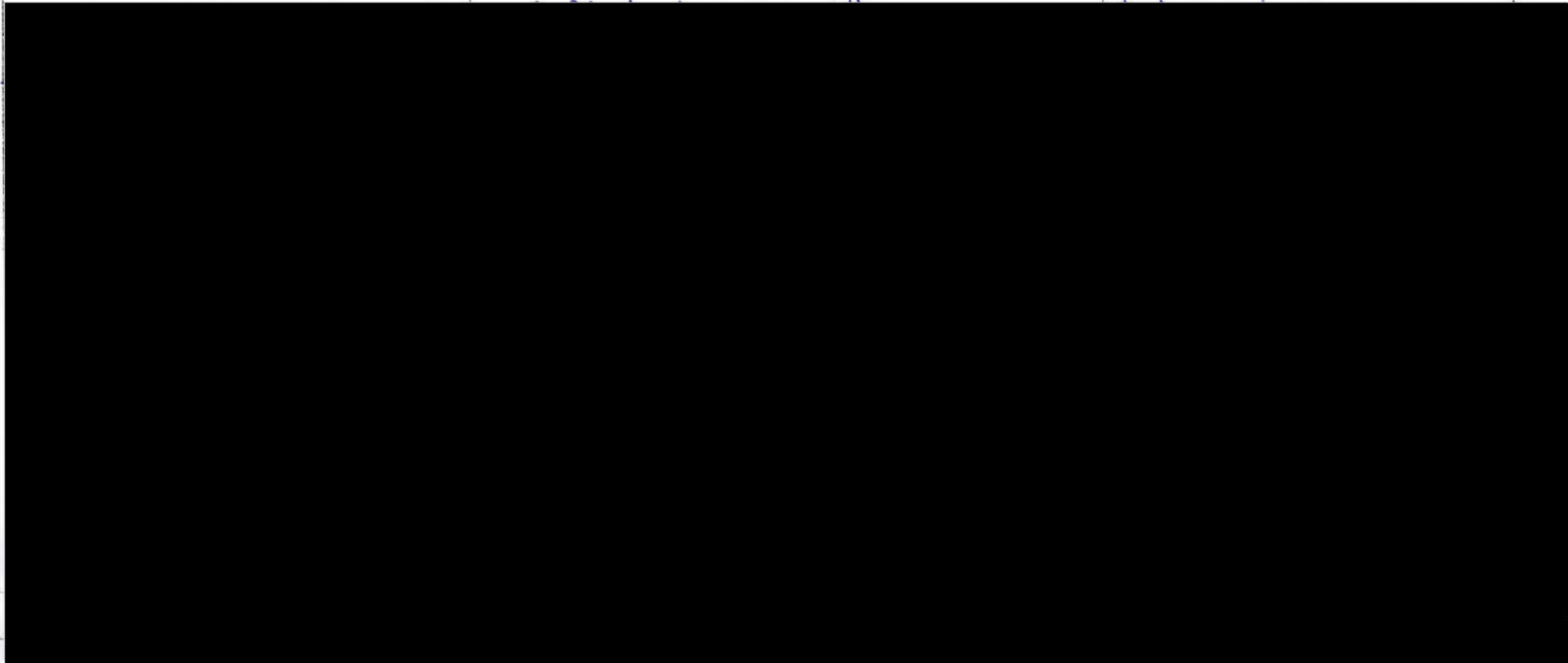


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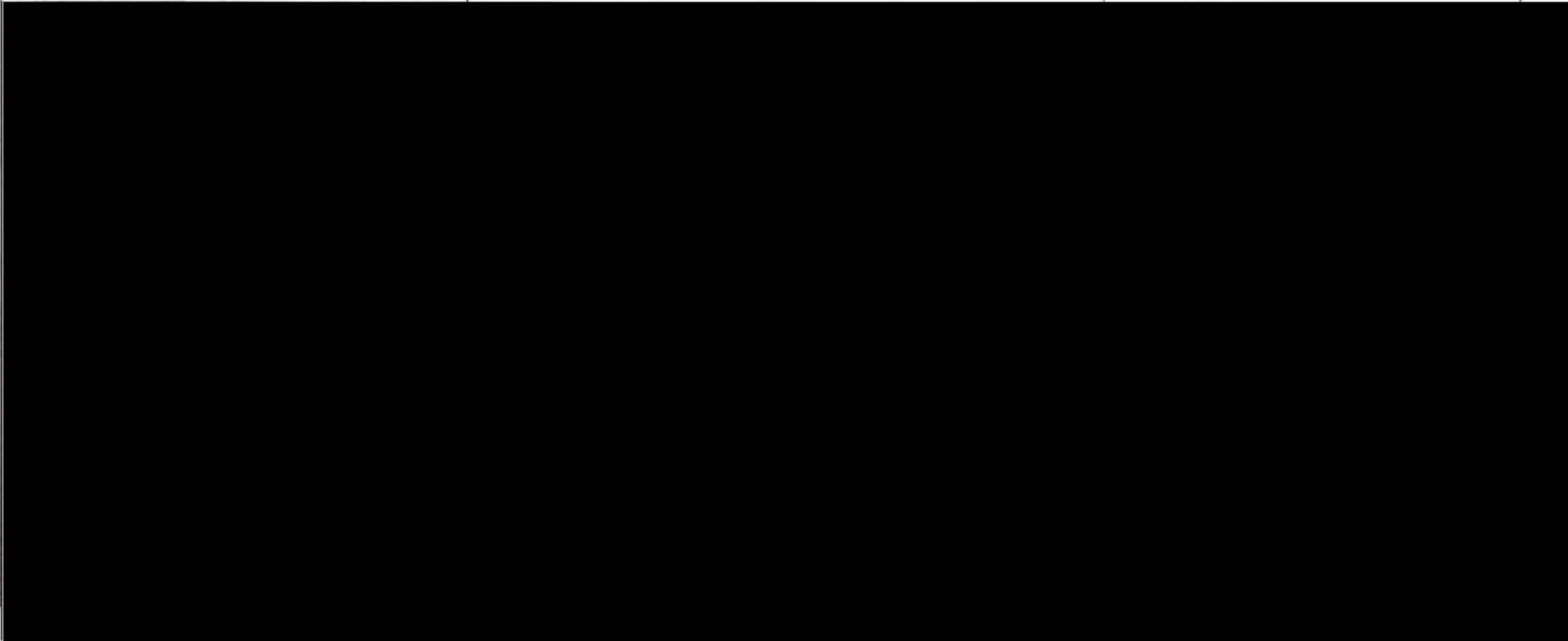


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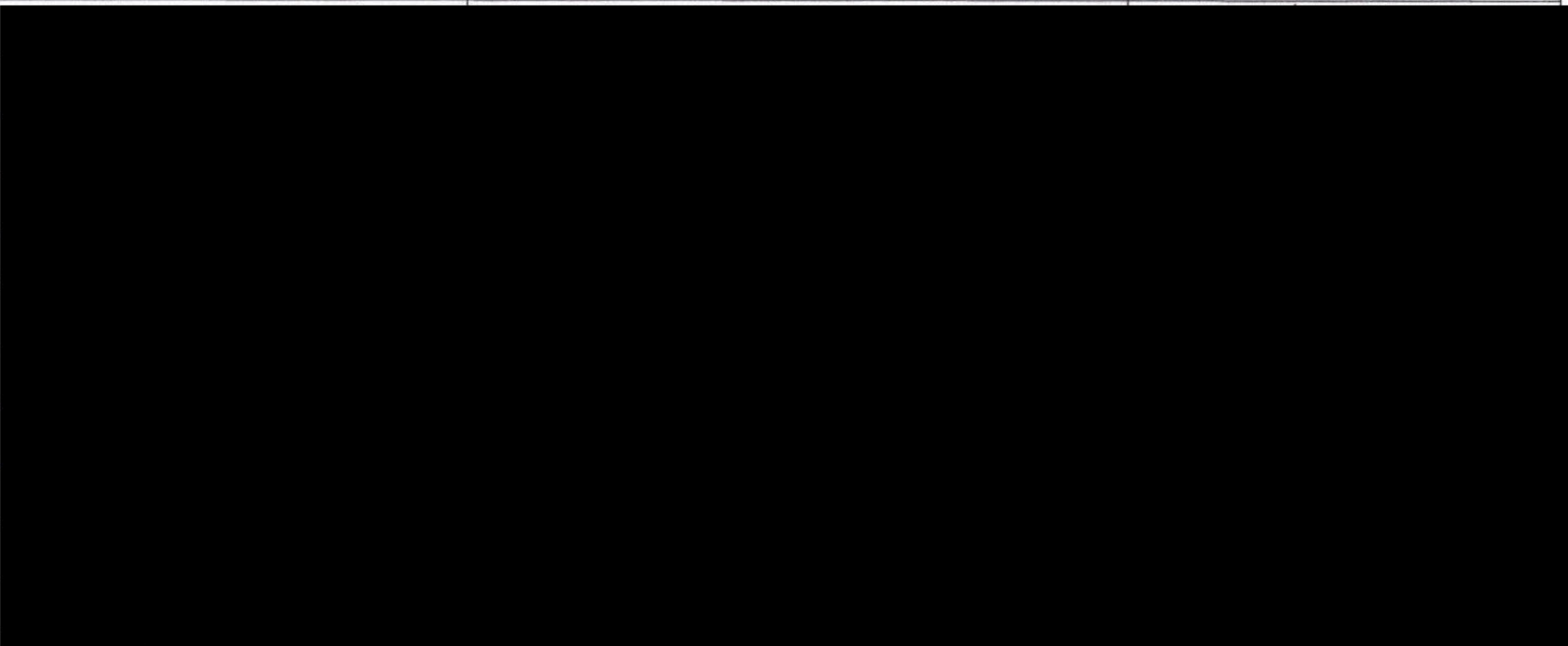
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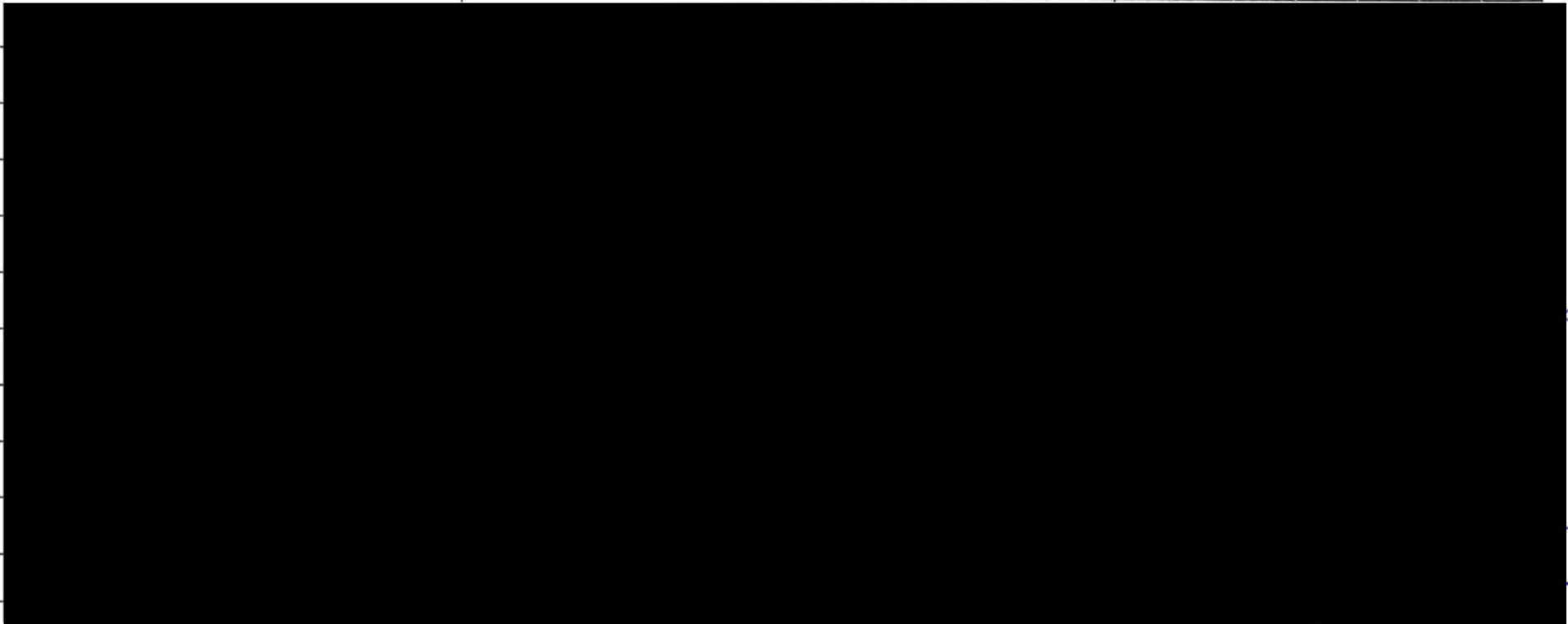
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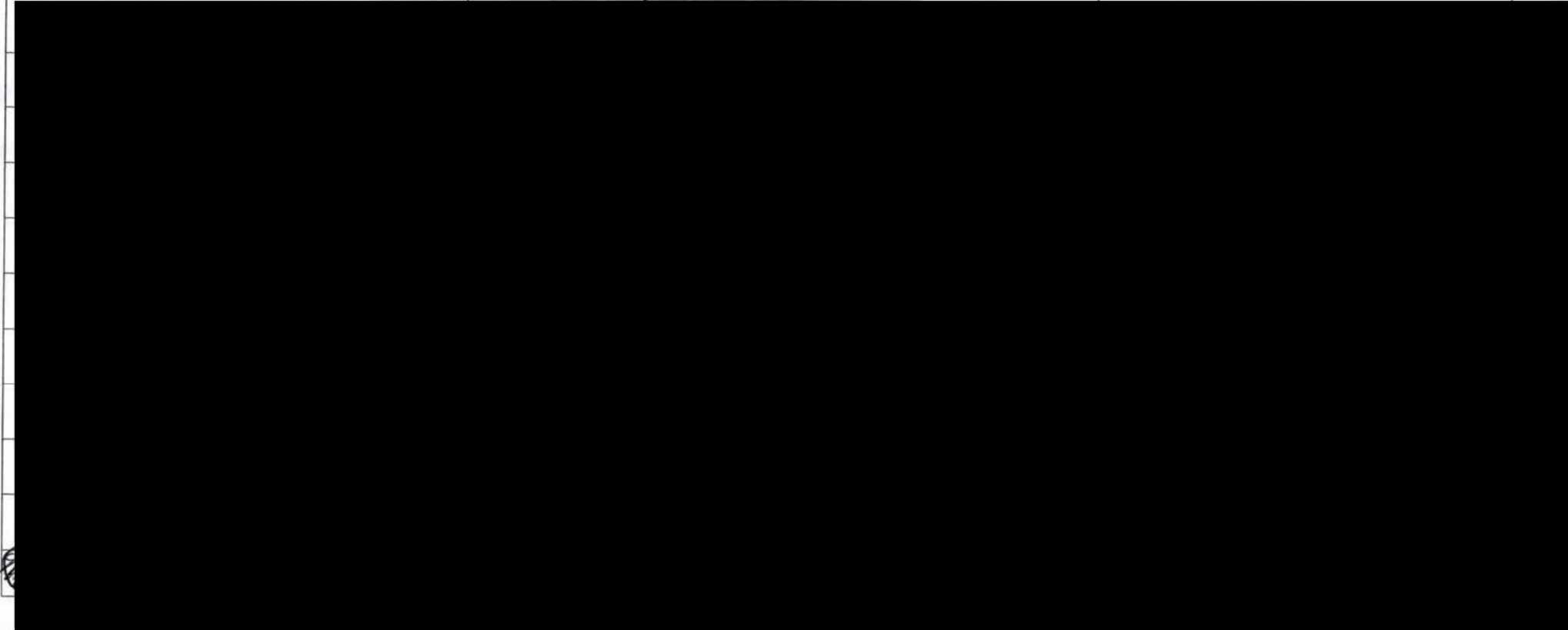


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NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online	
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(3)

Resolution to Horsham Rural City Council

Whereby undersigned residents, ratepayers and other concerned citizens request that Horsham Rural City Council:

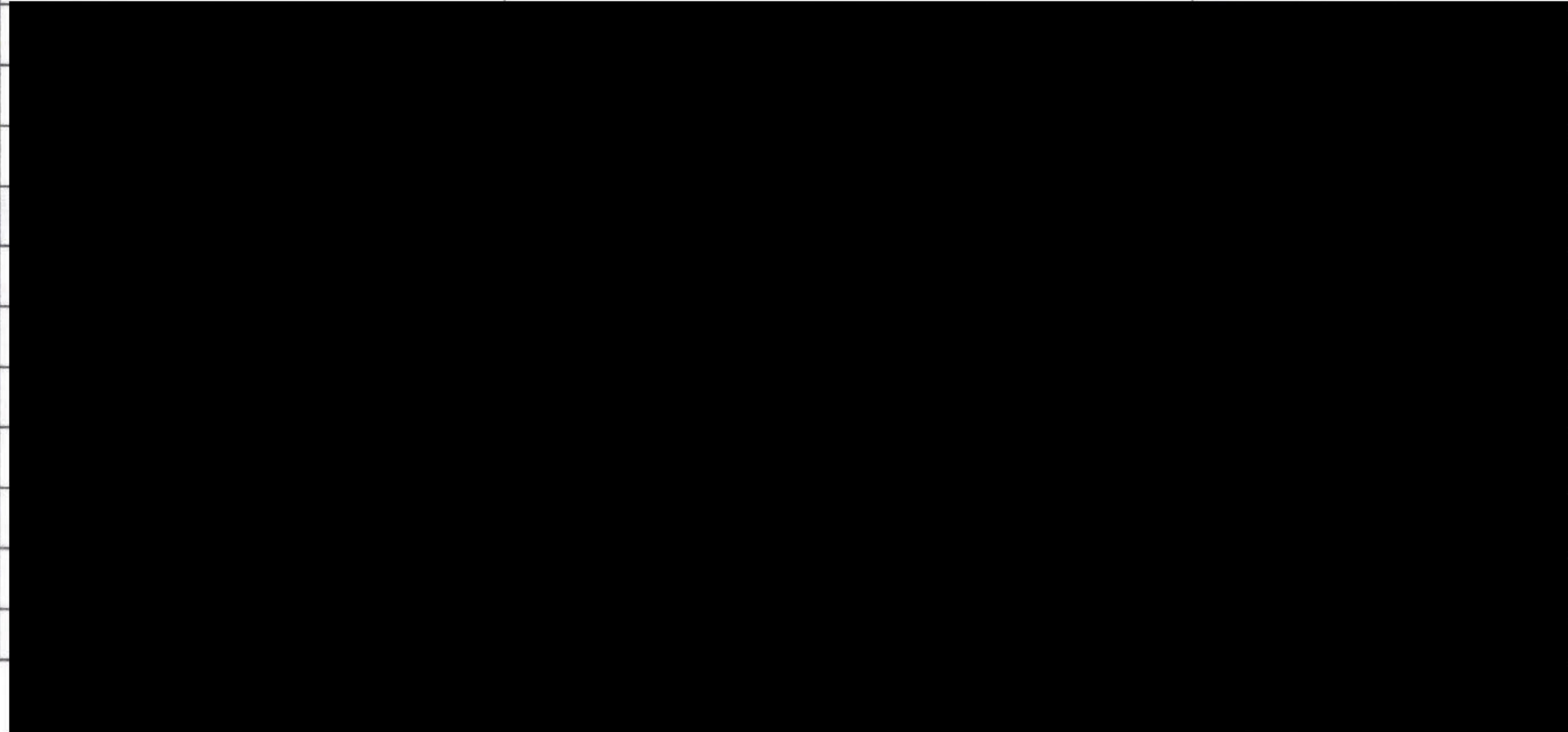
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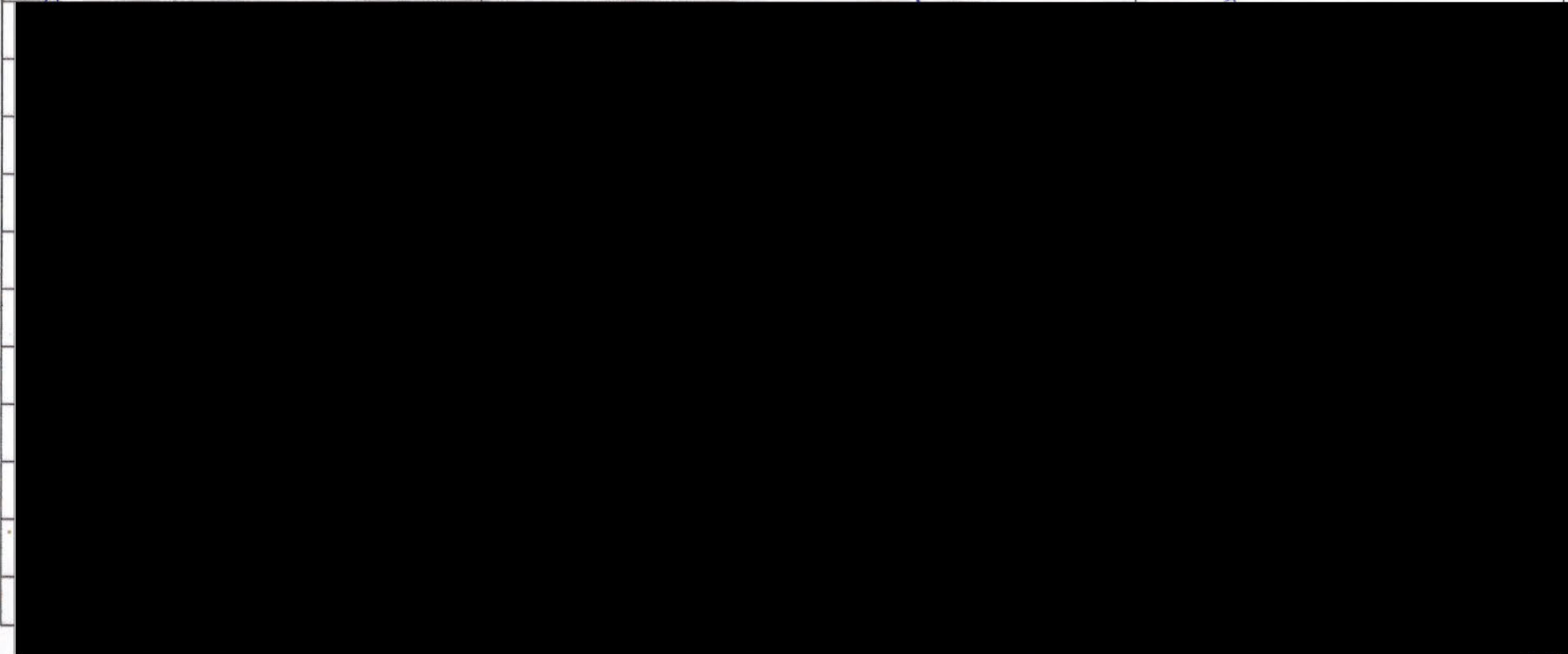
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Petition to Horsham Rural City Council

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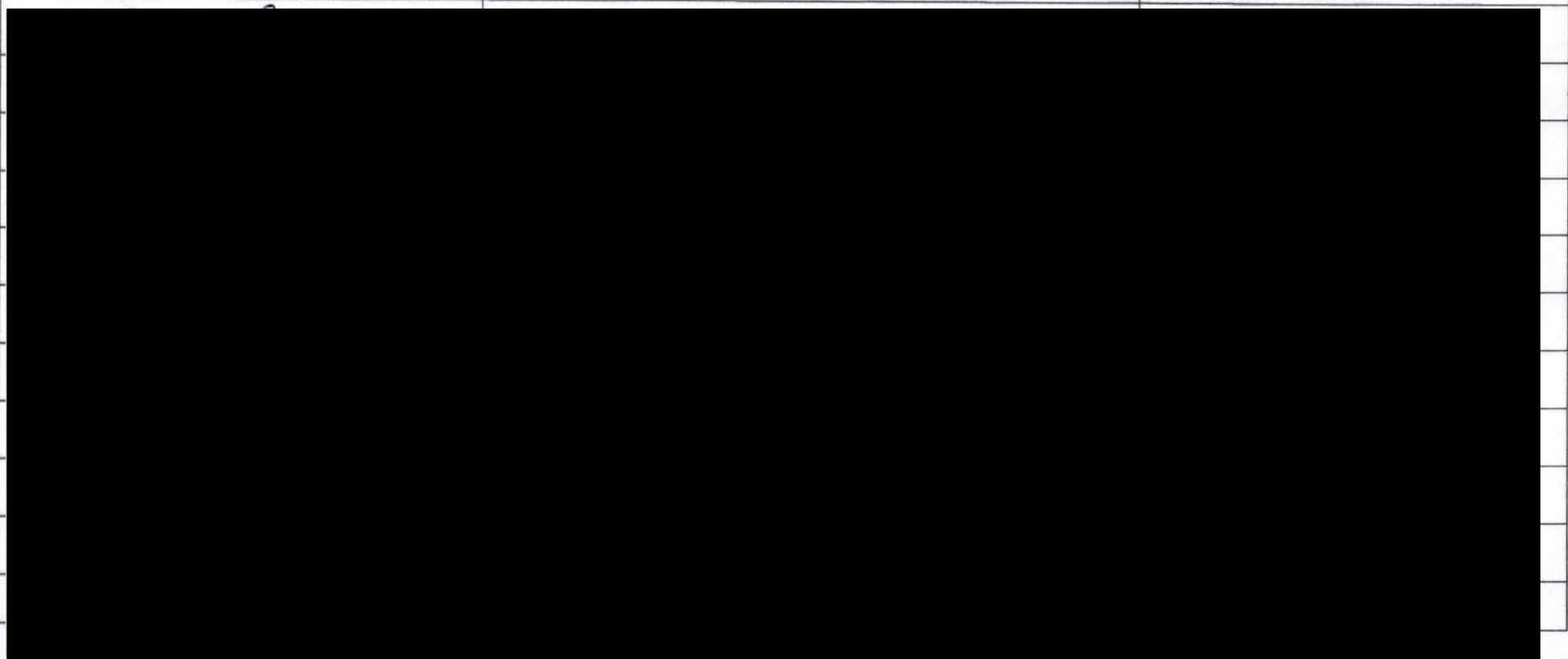
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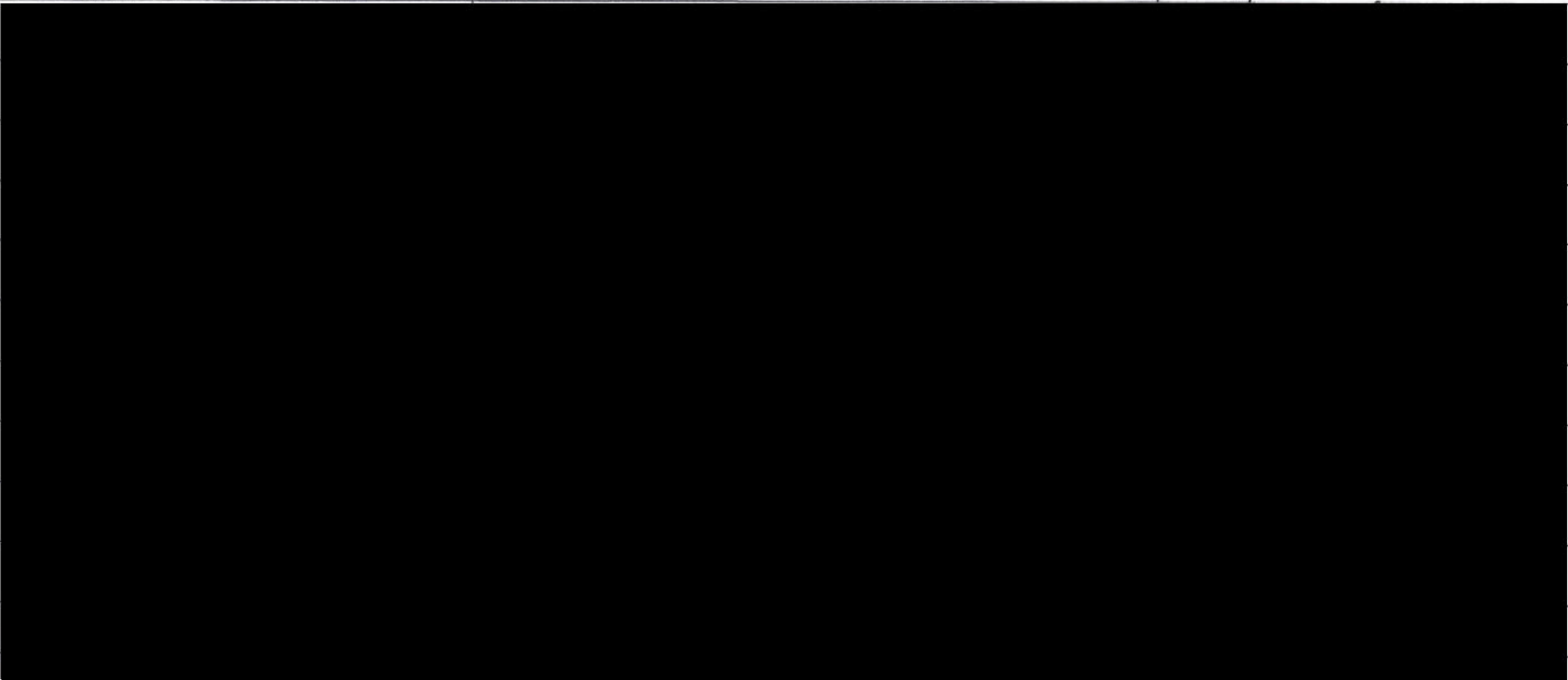
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(1)

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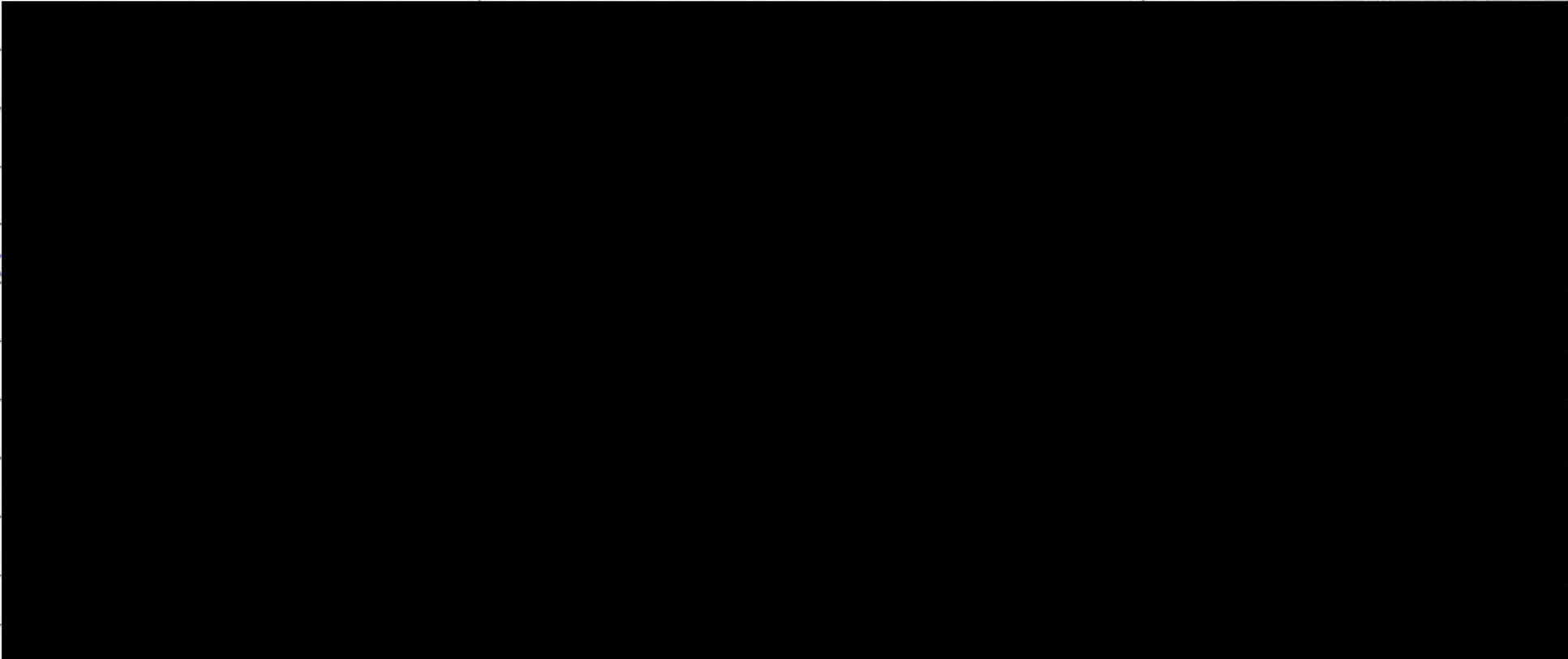
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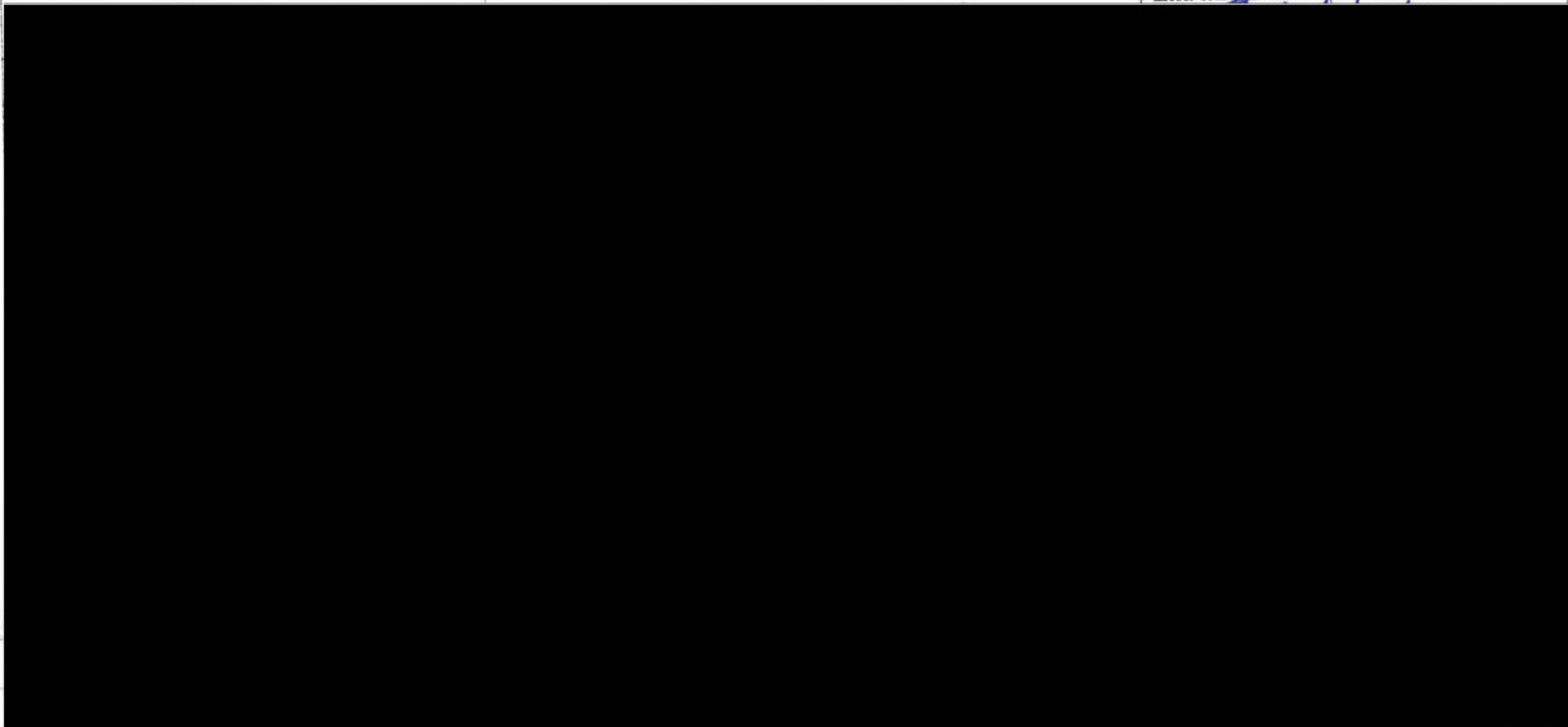
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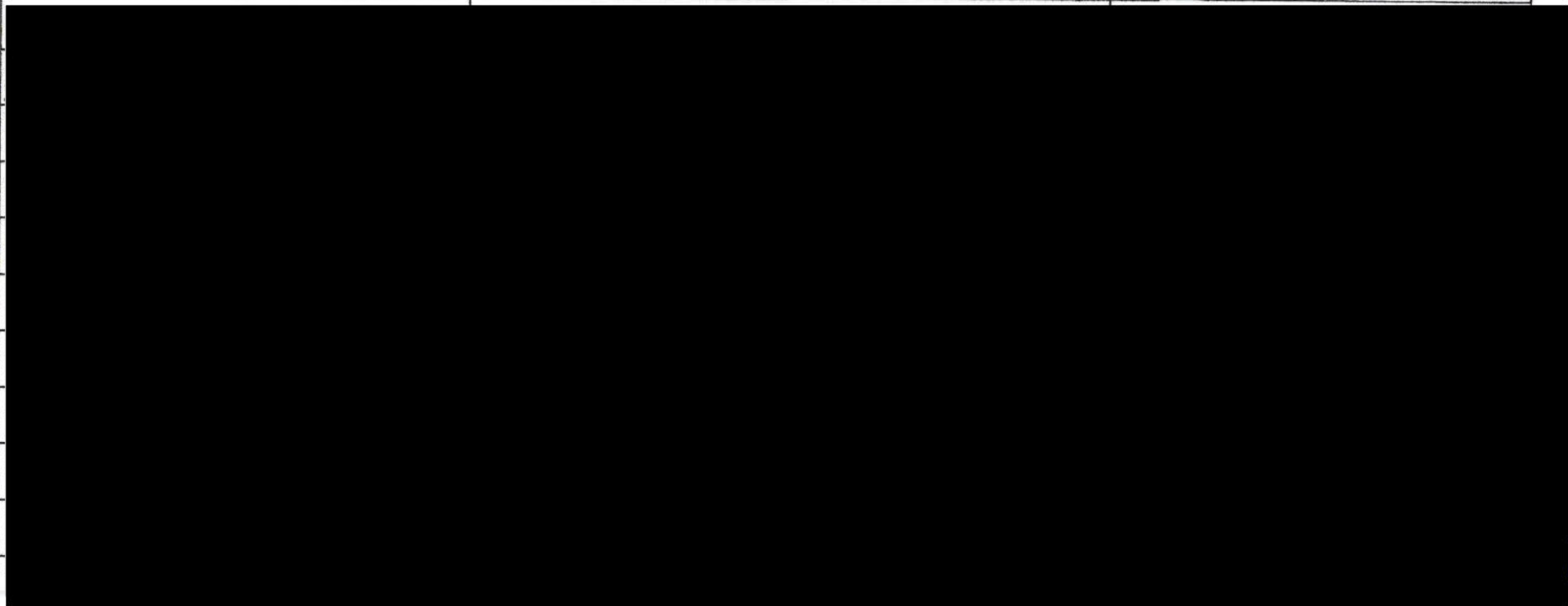
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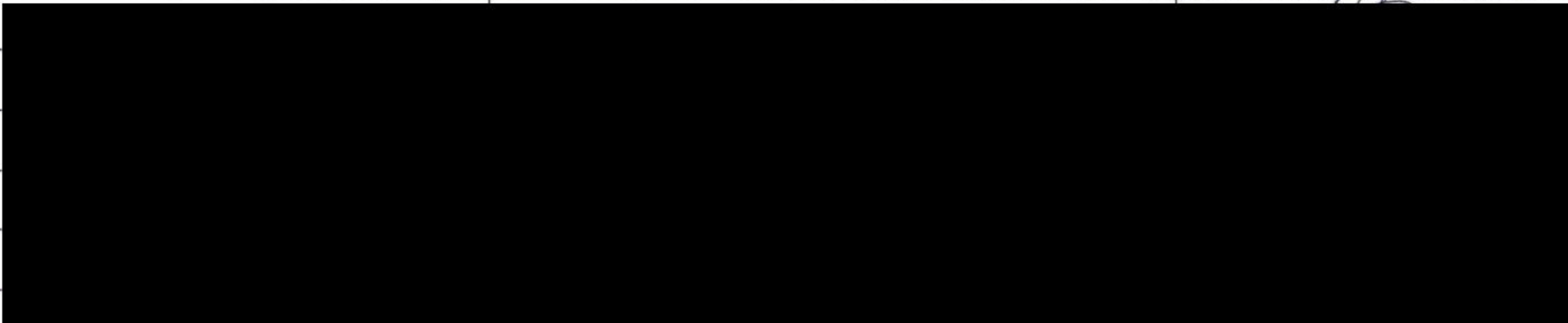
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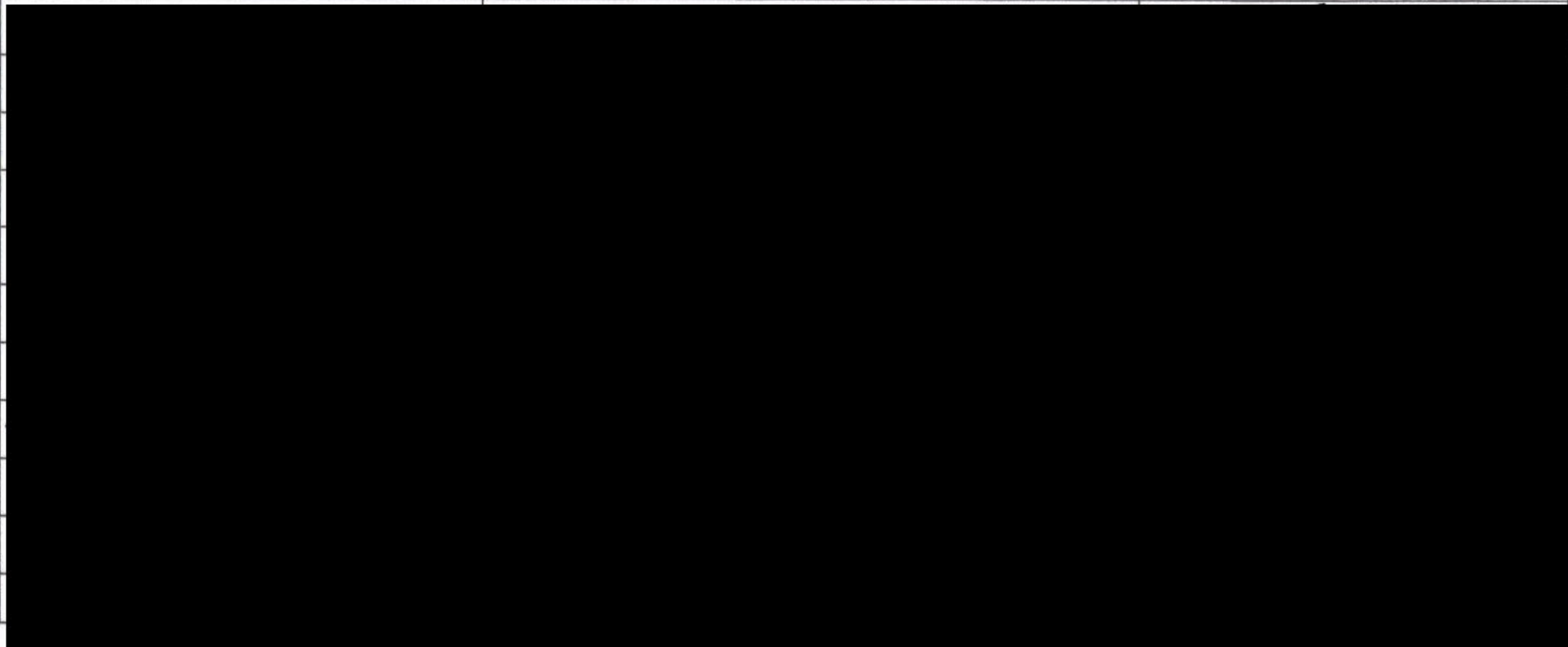
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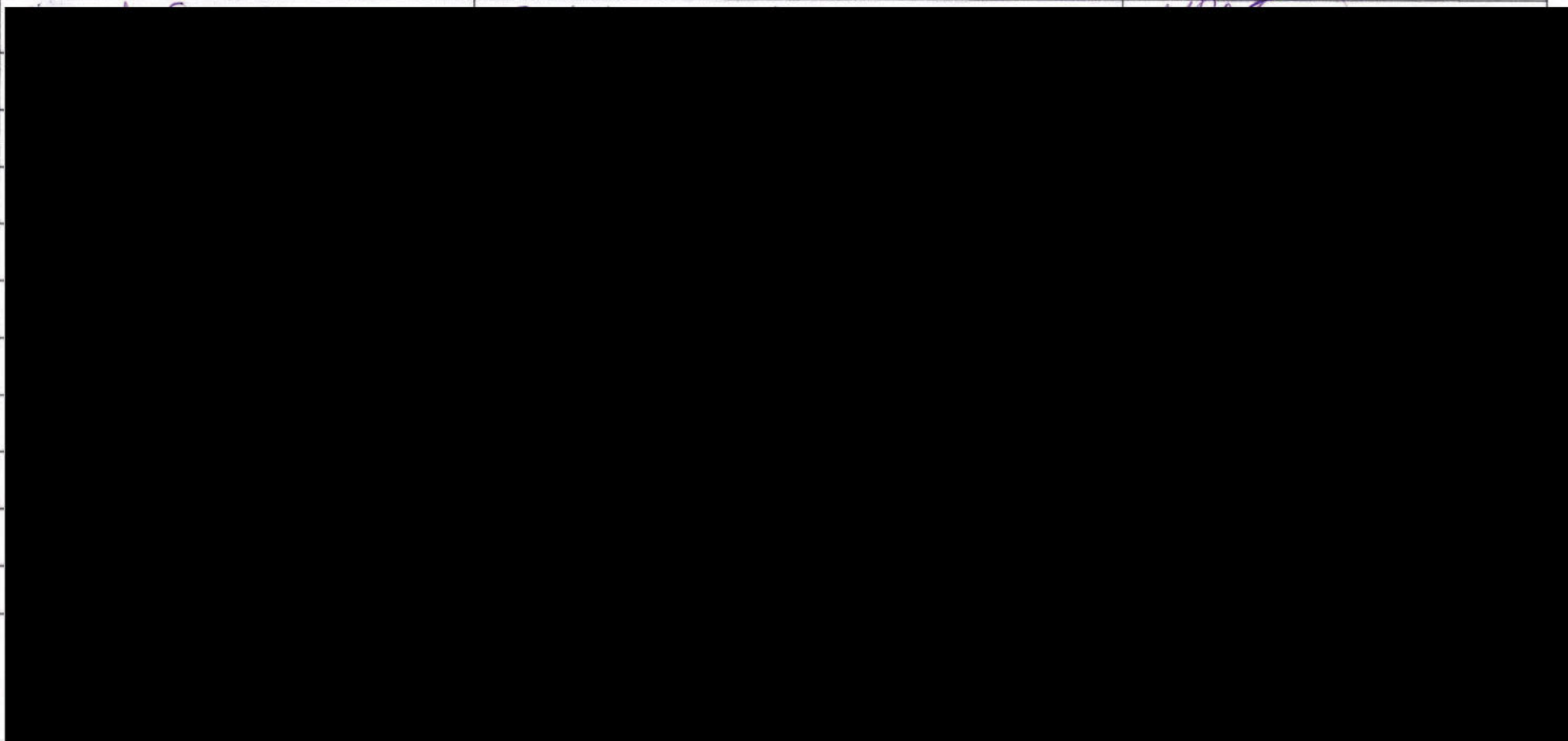
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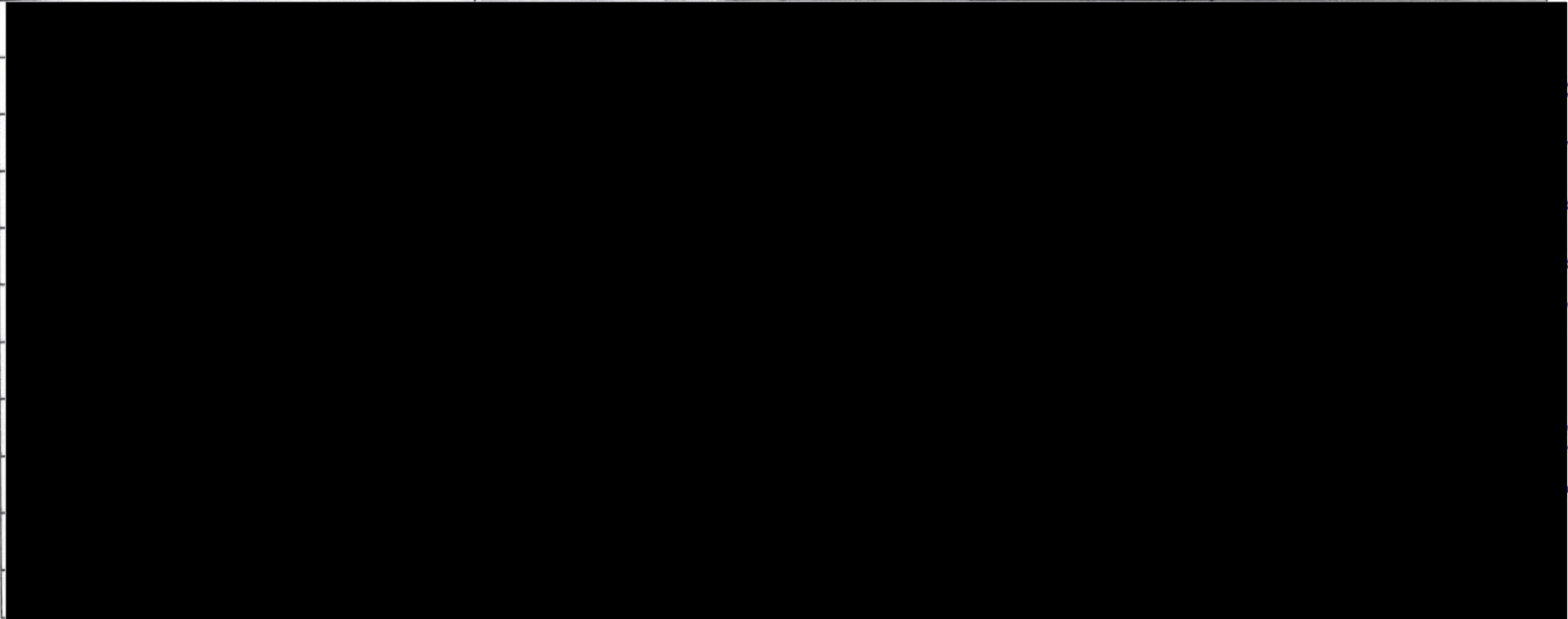
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[Redacted]		

X

(1)

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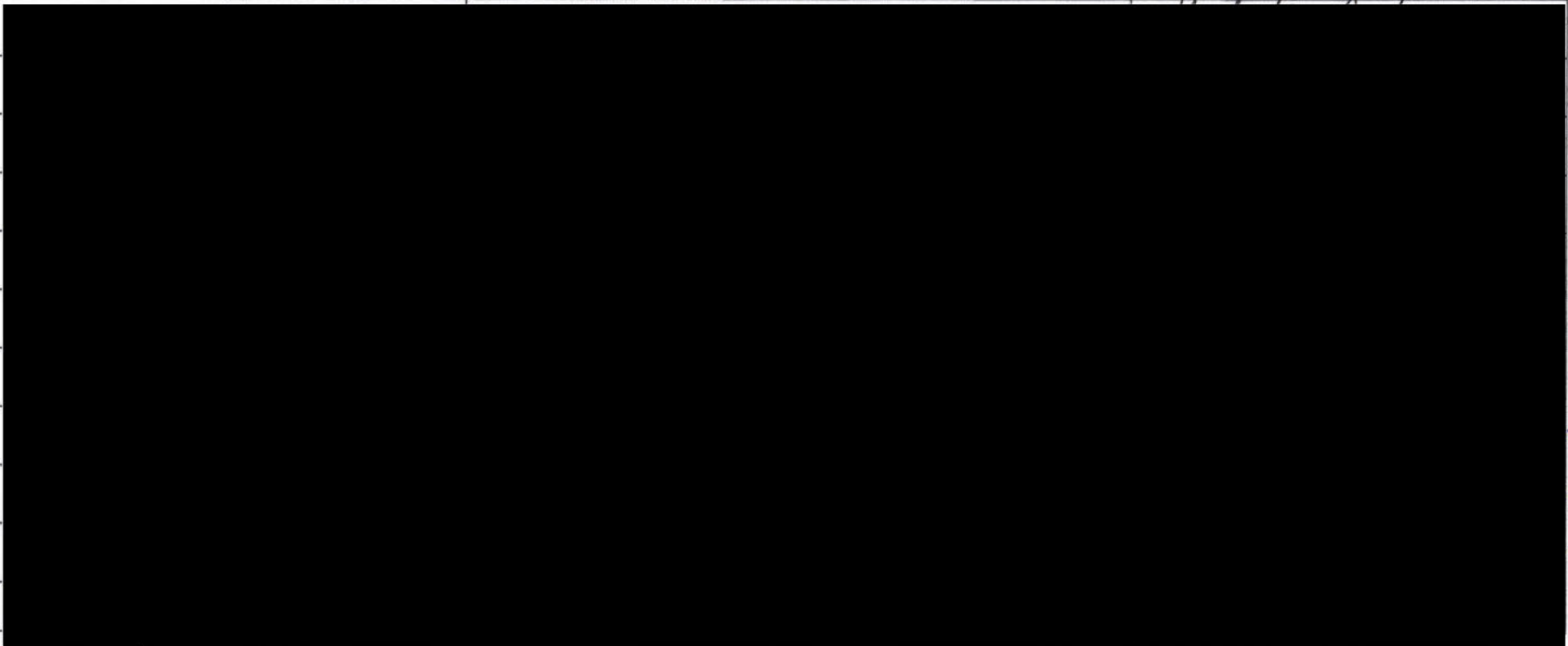
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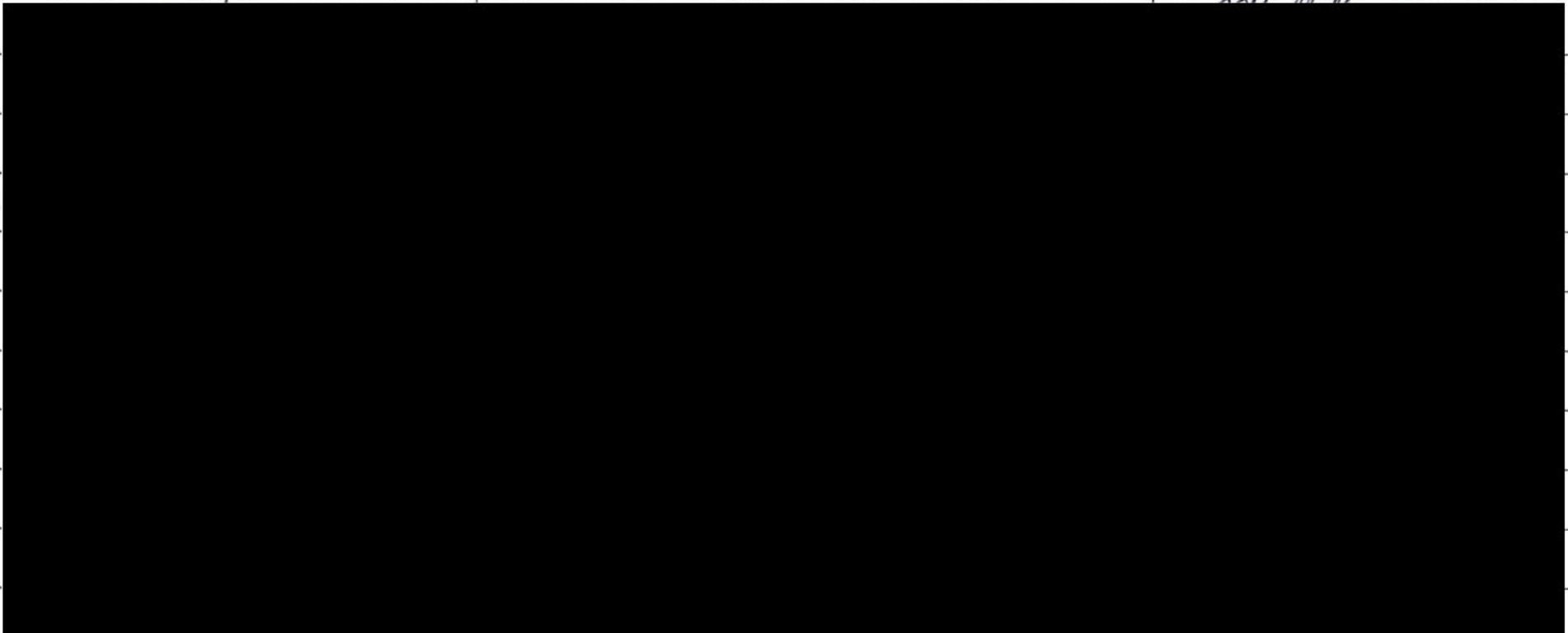
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5

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X

①

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NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online
[REDACTED]		

(2)

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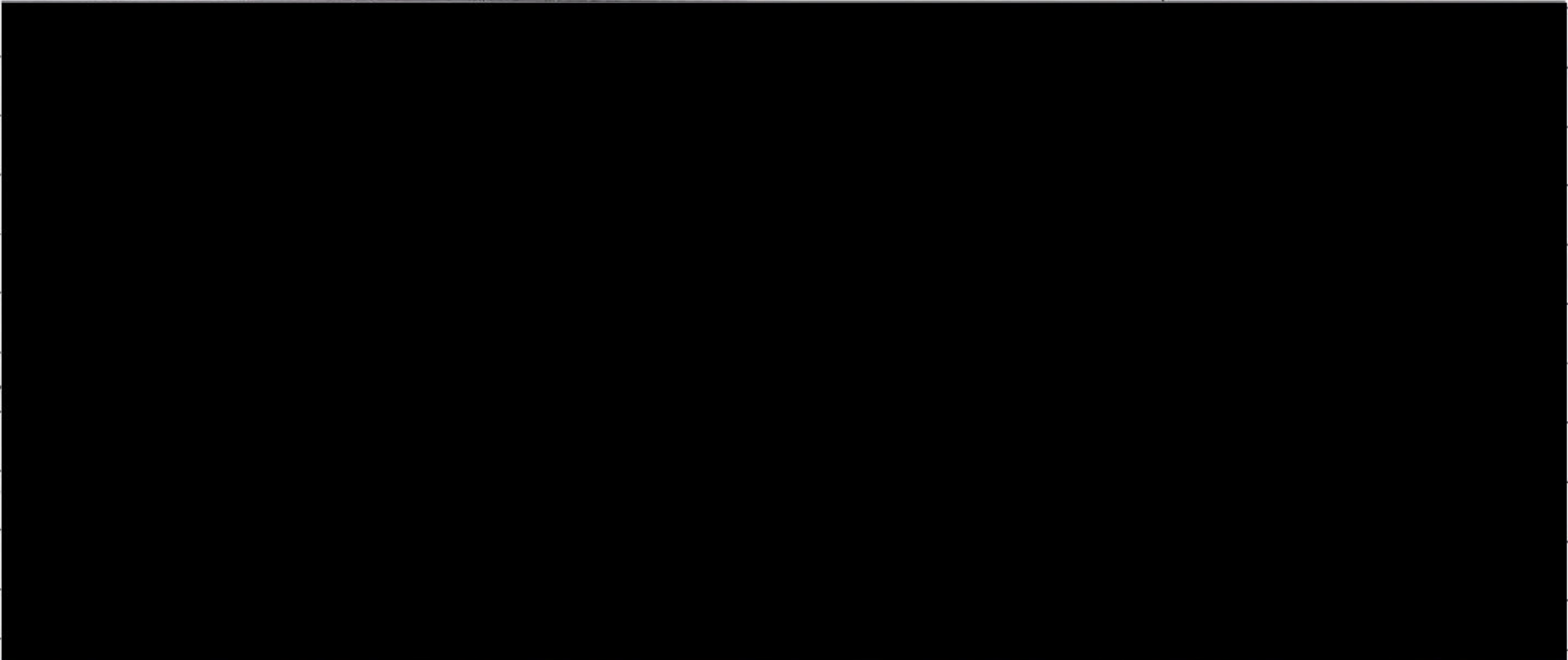
NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS - if online			
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①

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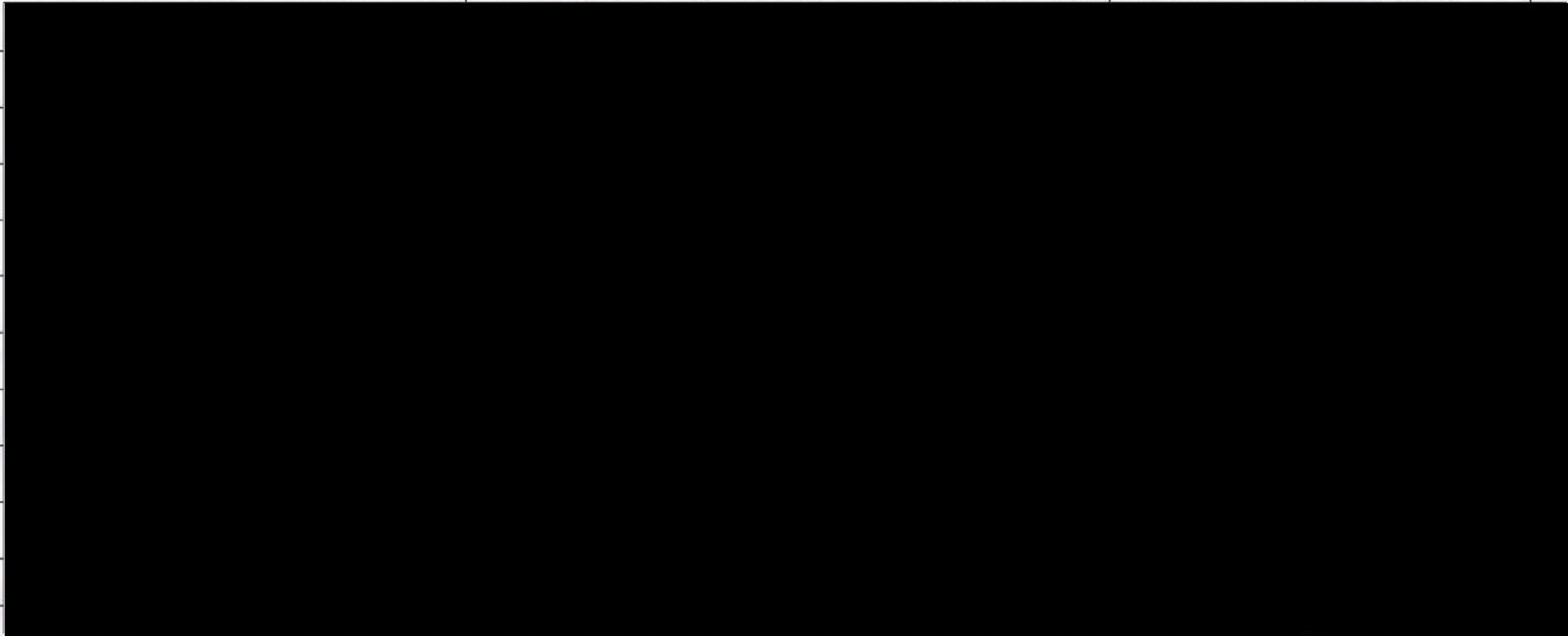
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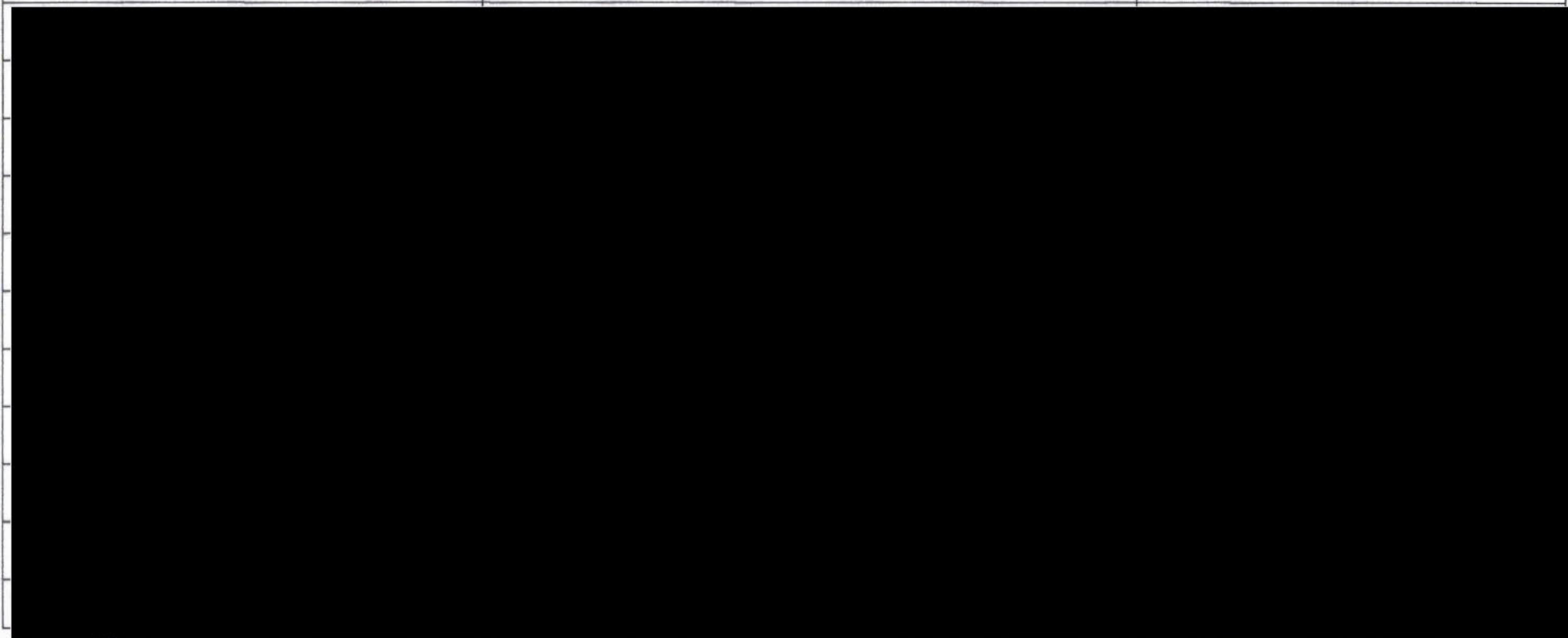
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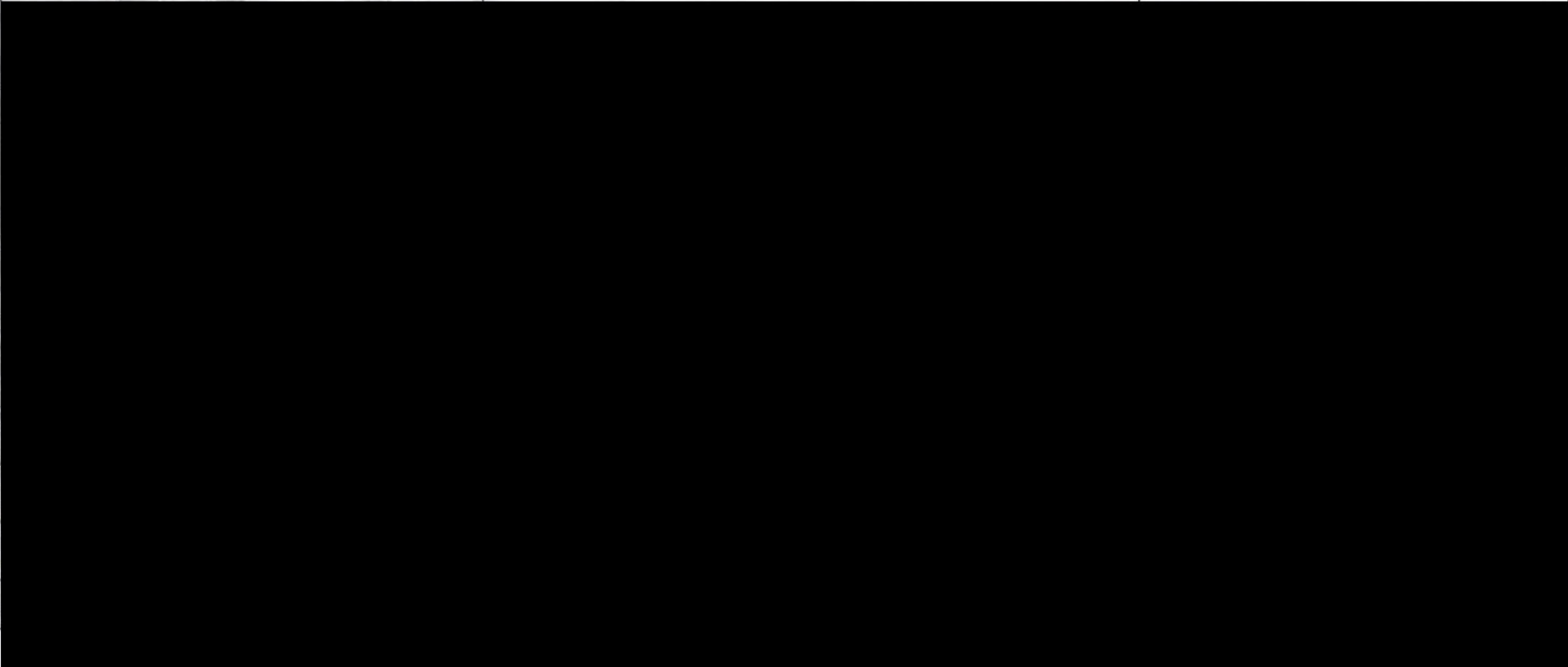
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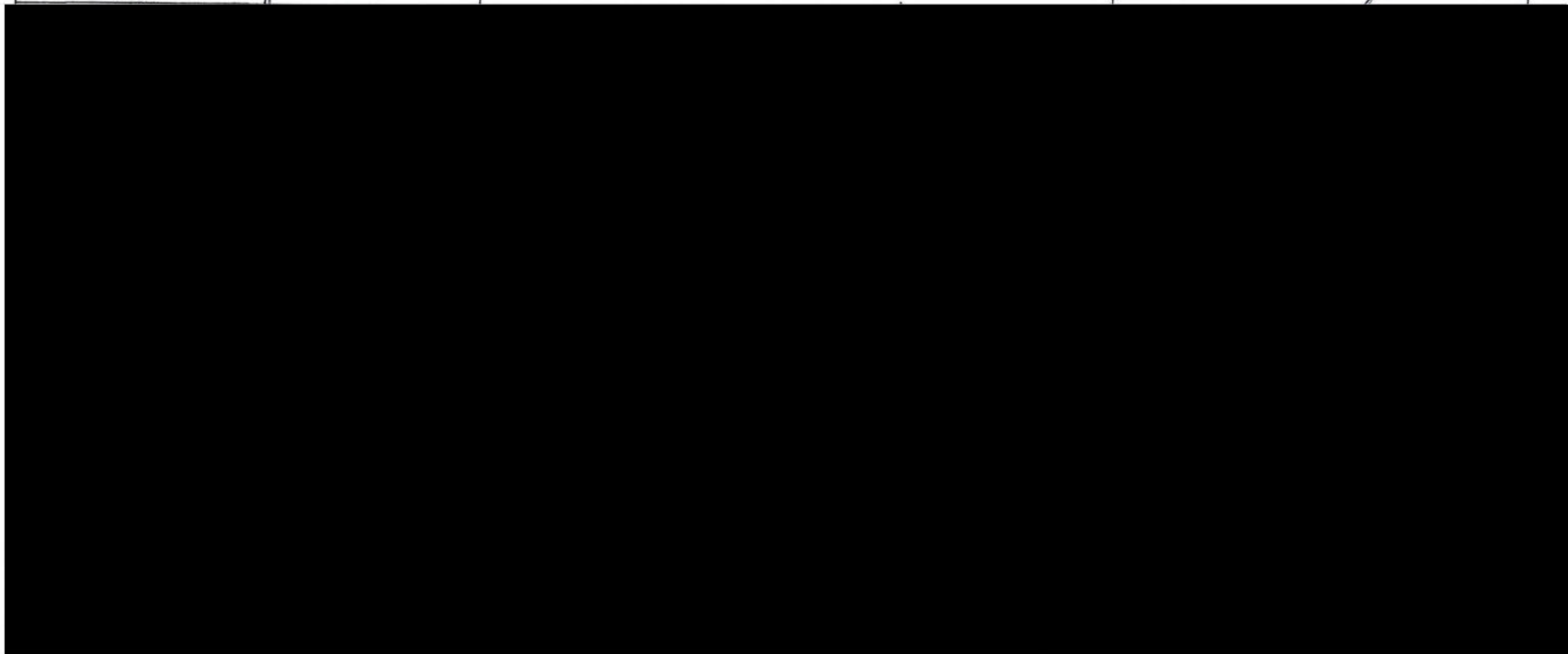
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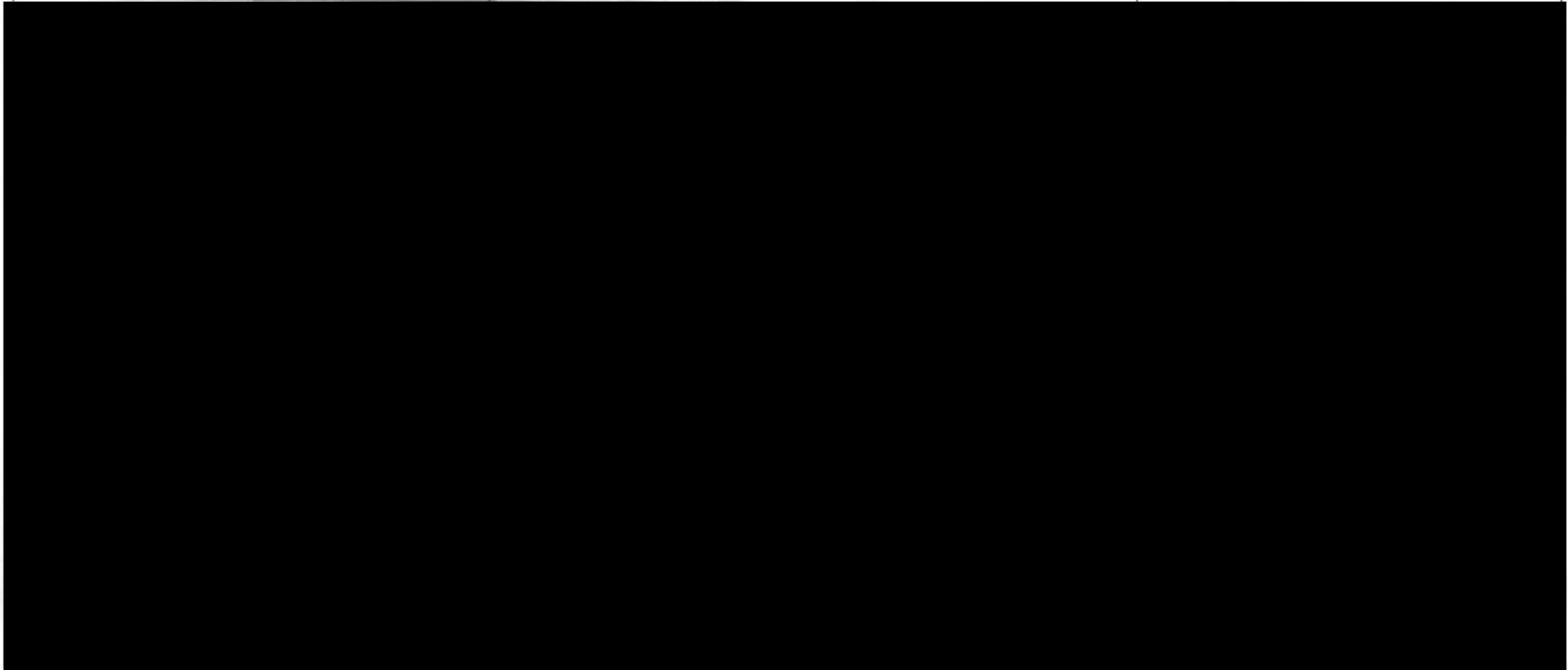


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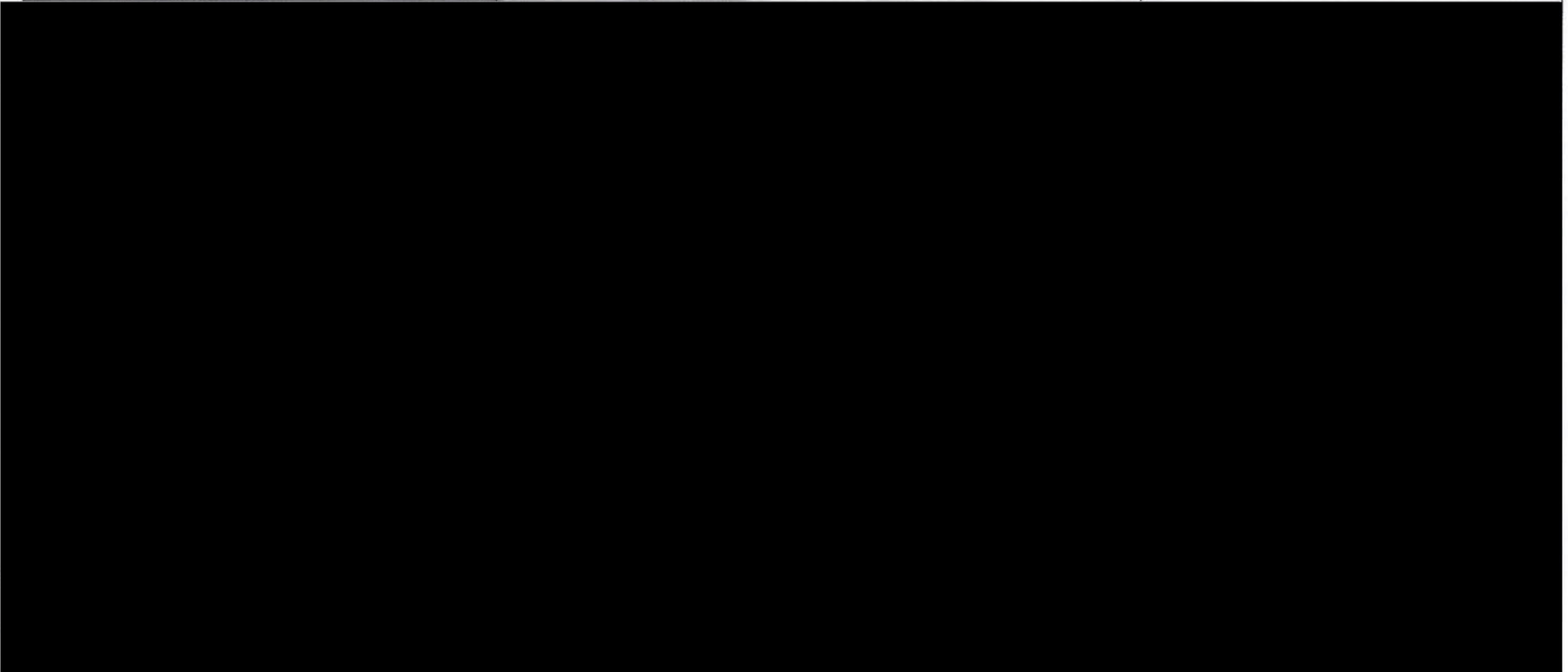


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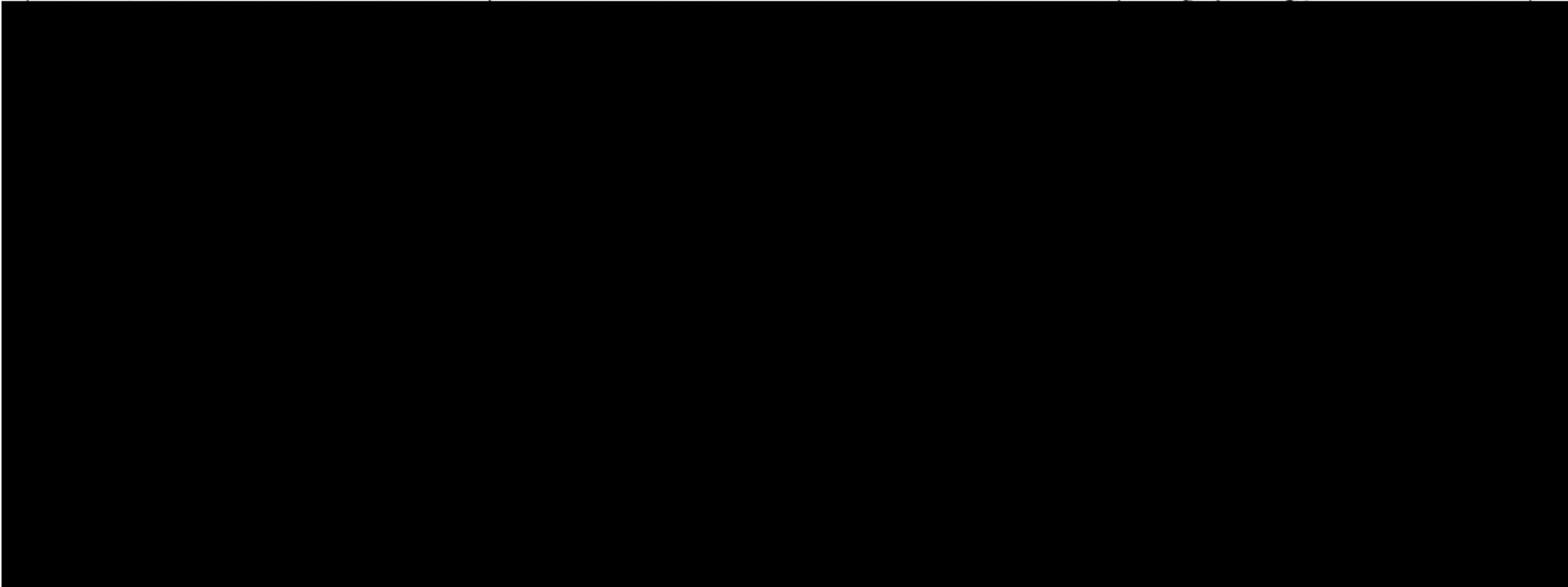


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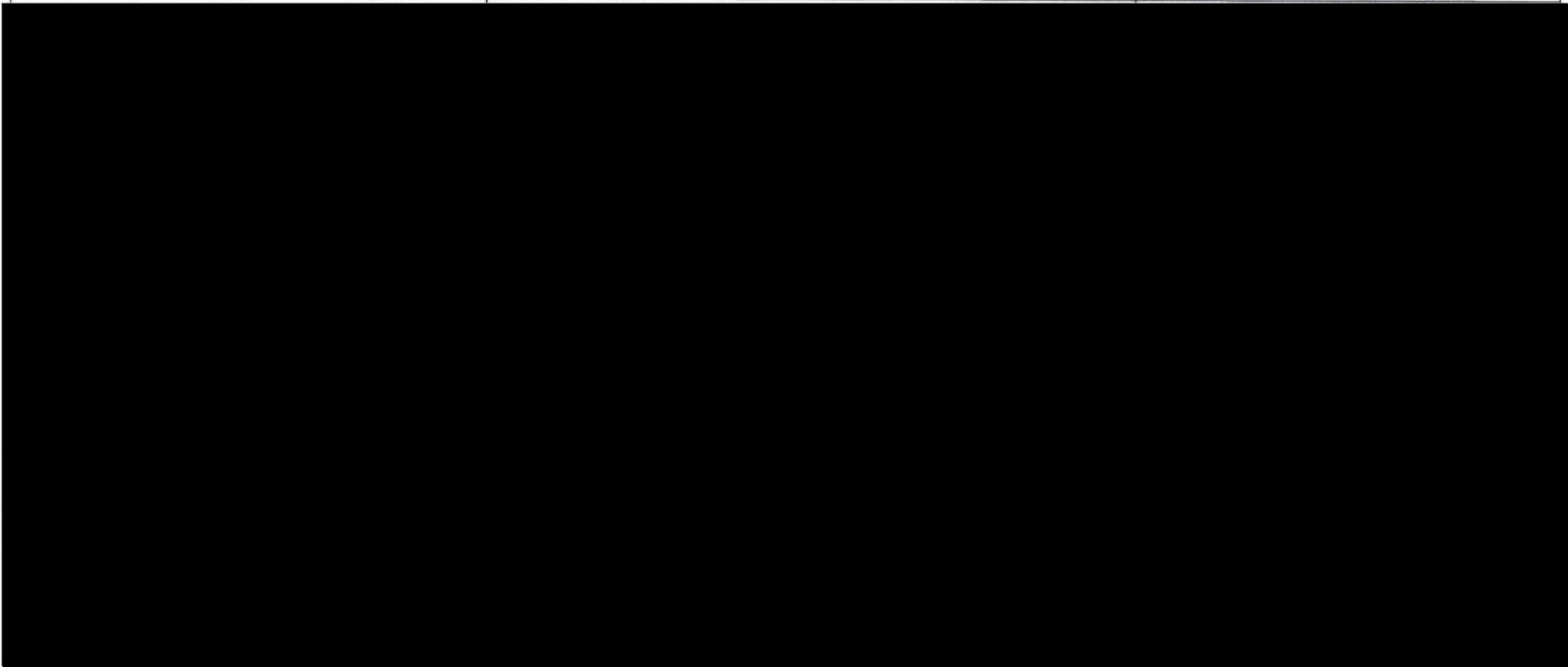


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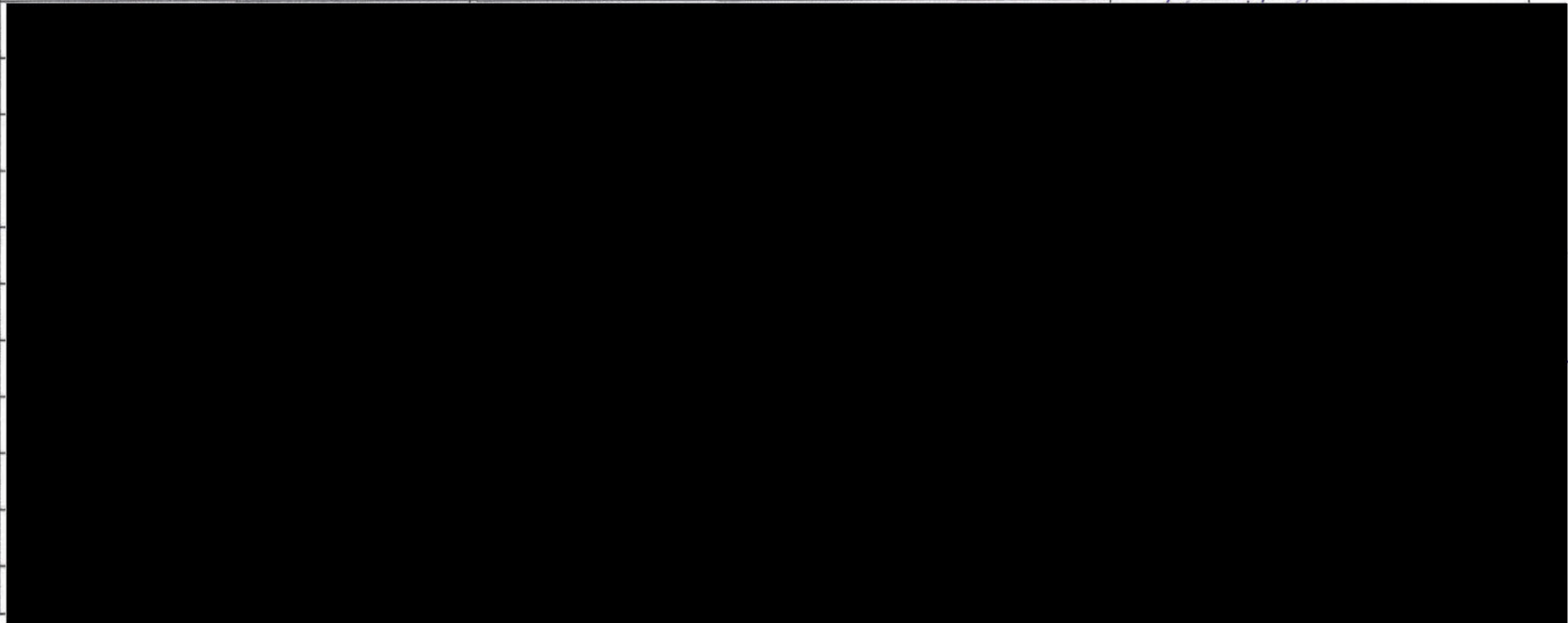


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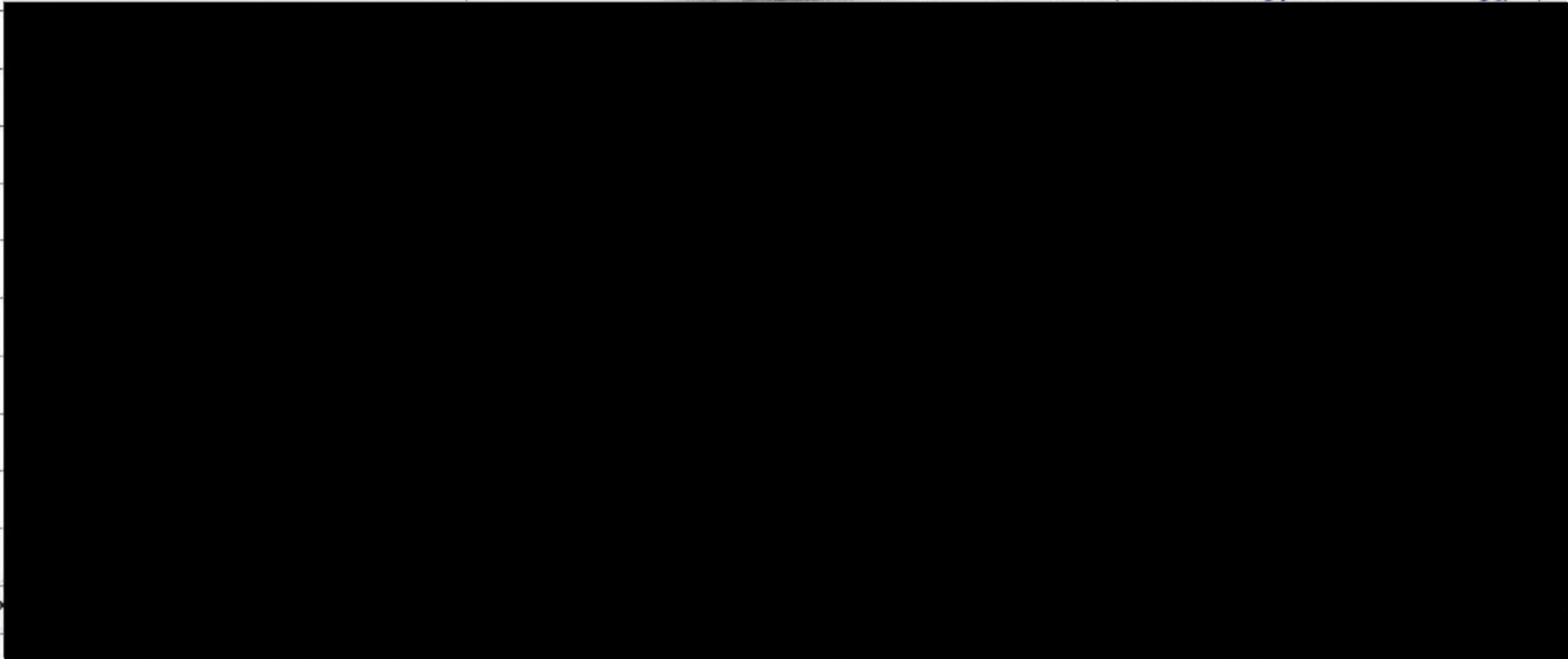
05

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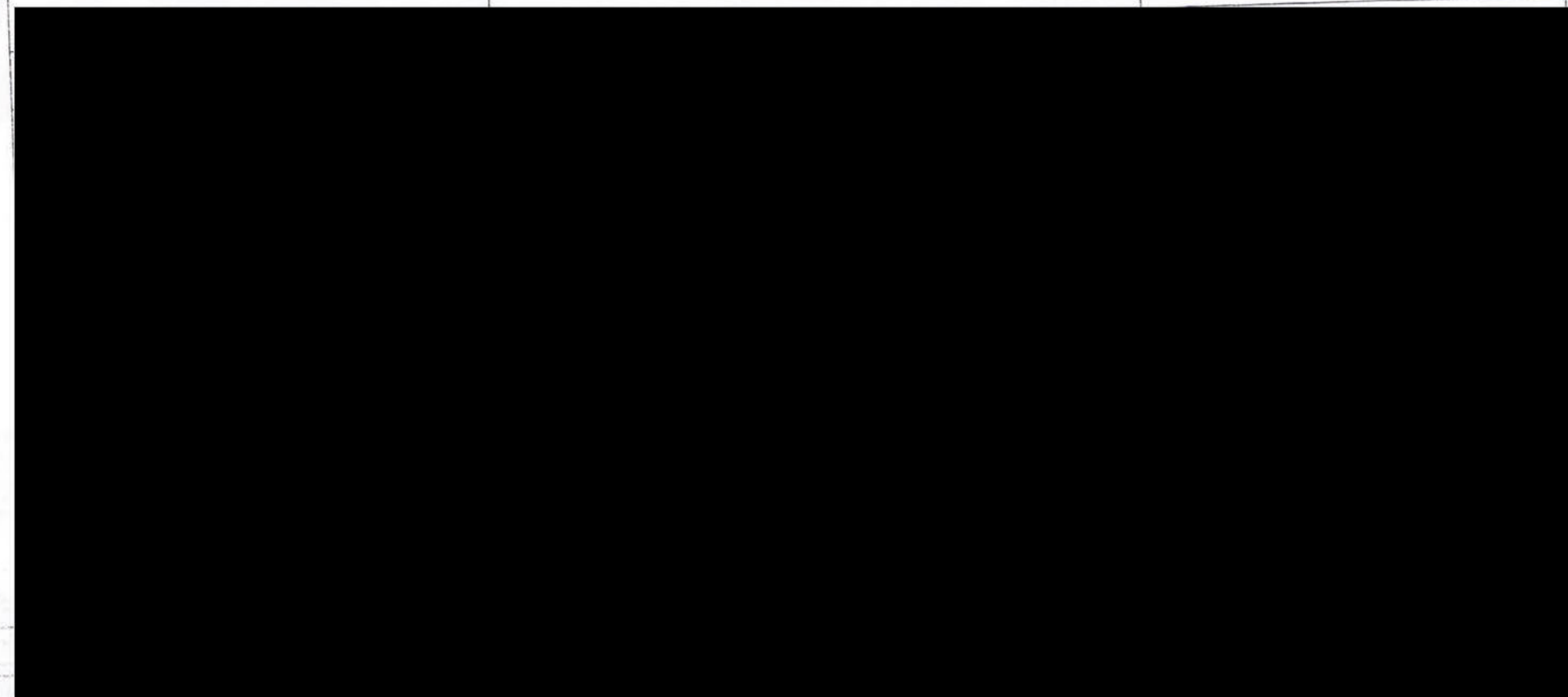
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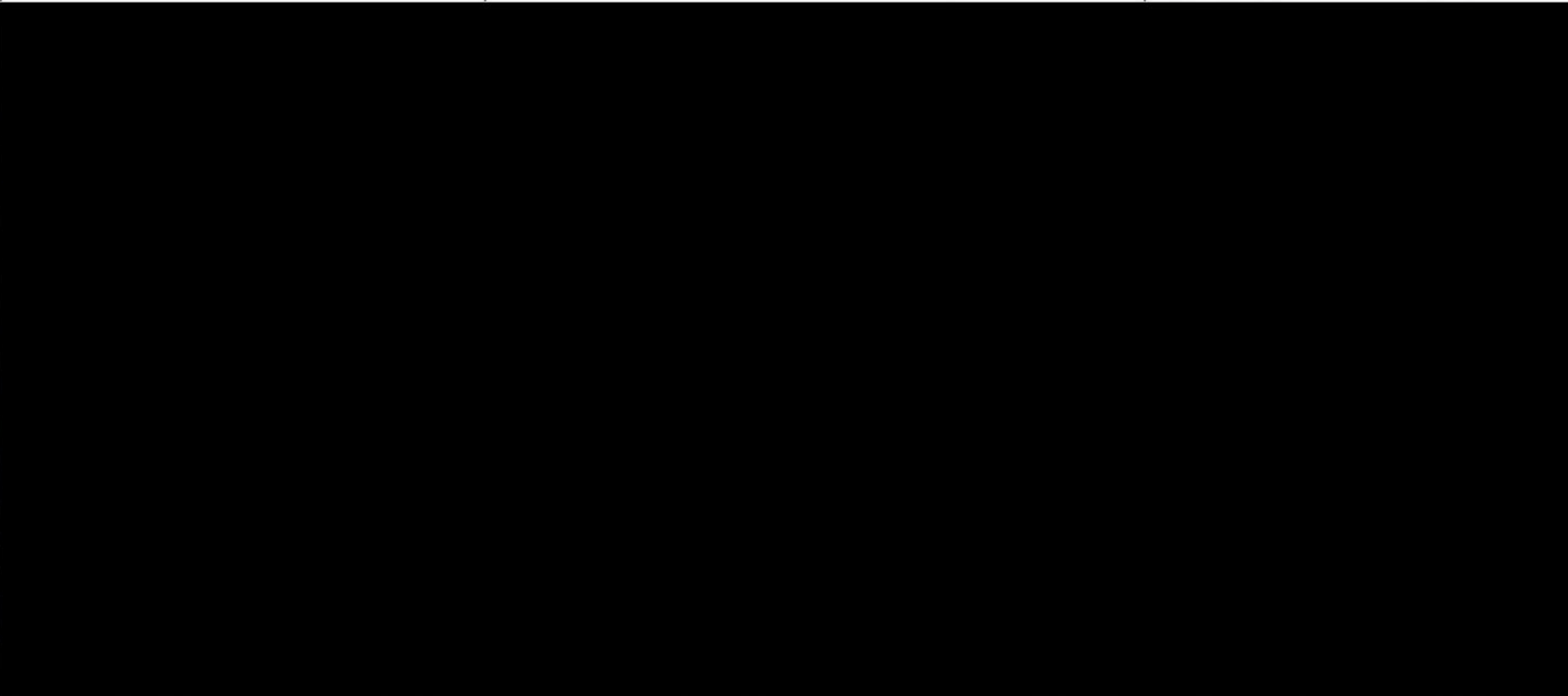
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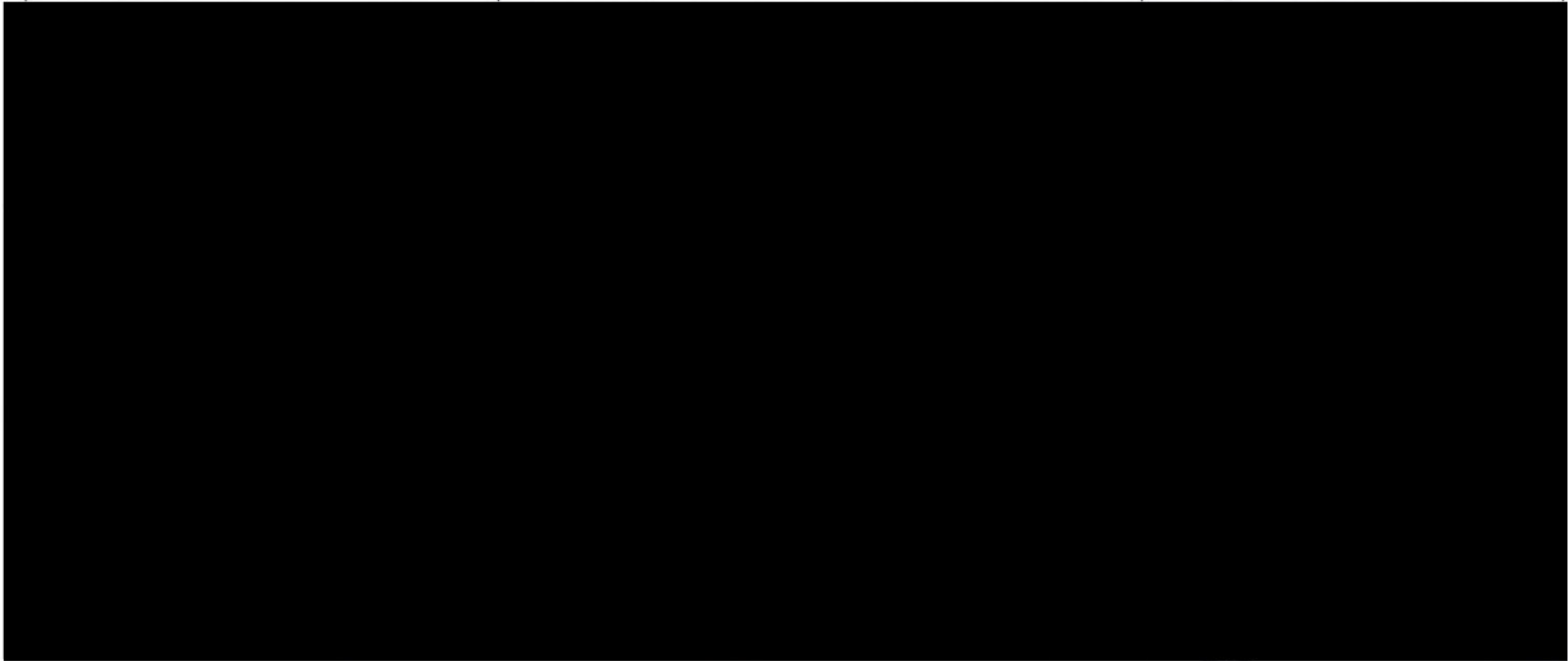


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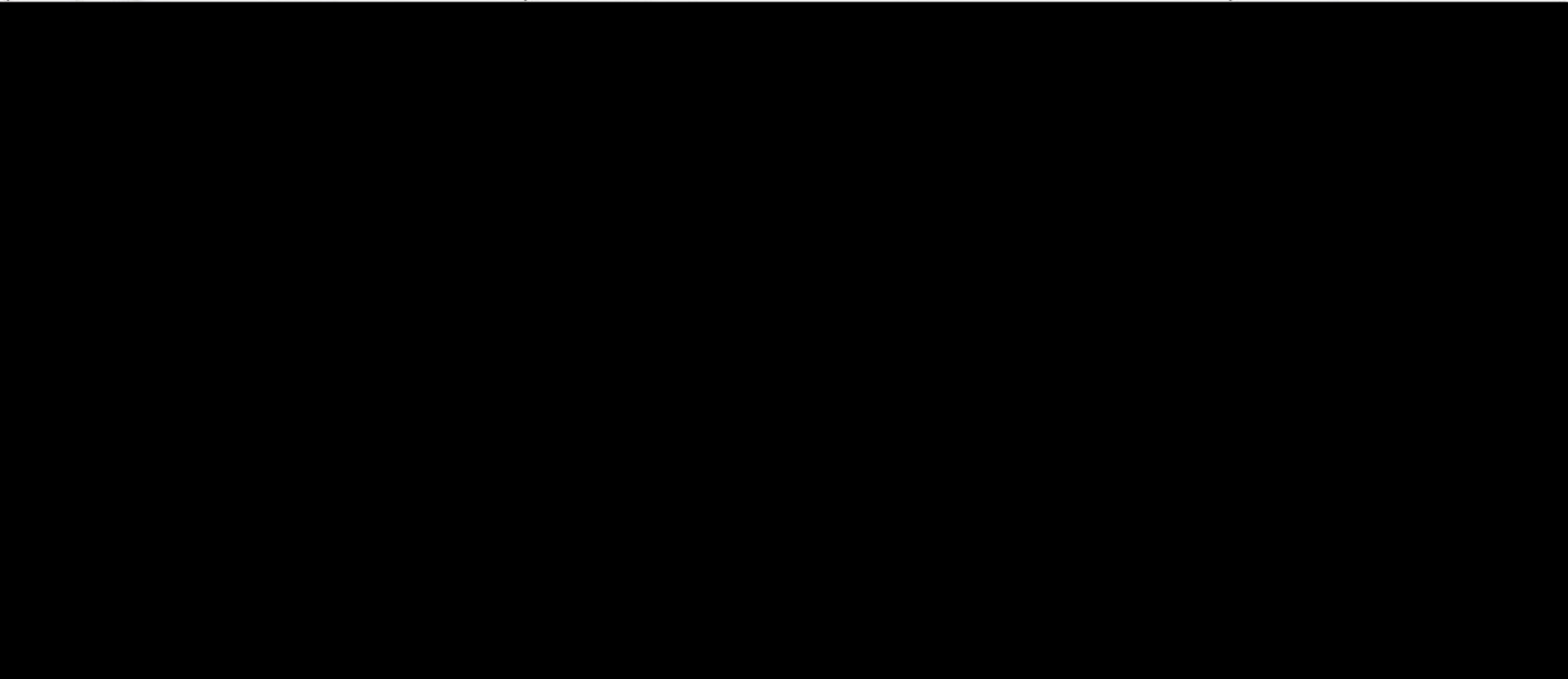
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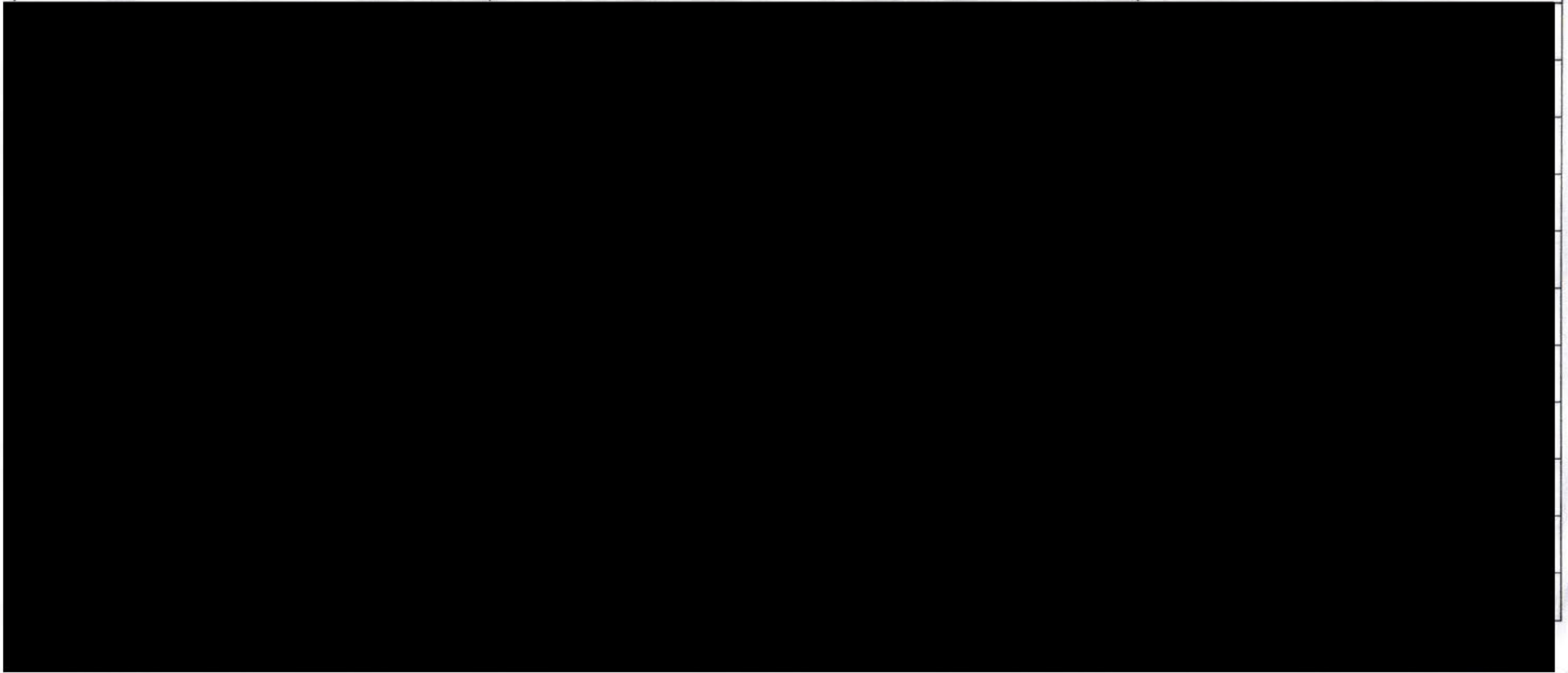
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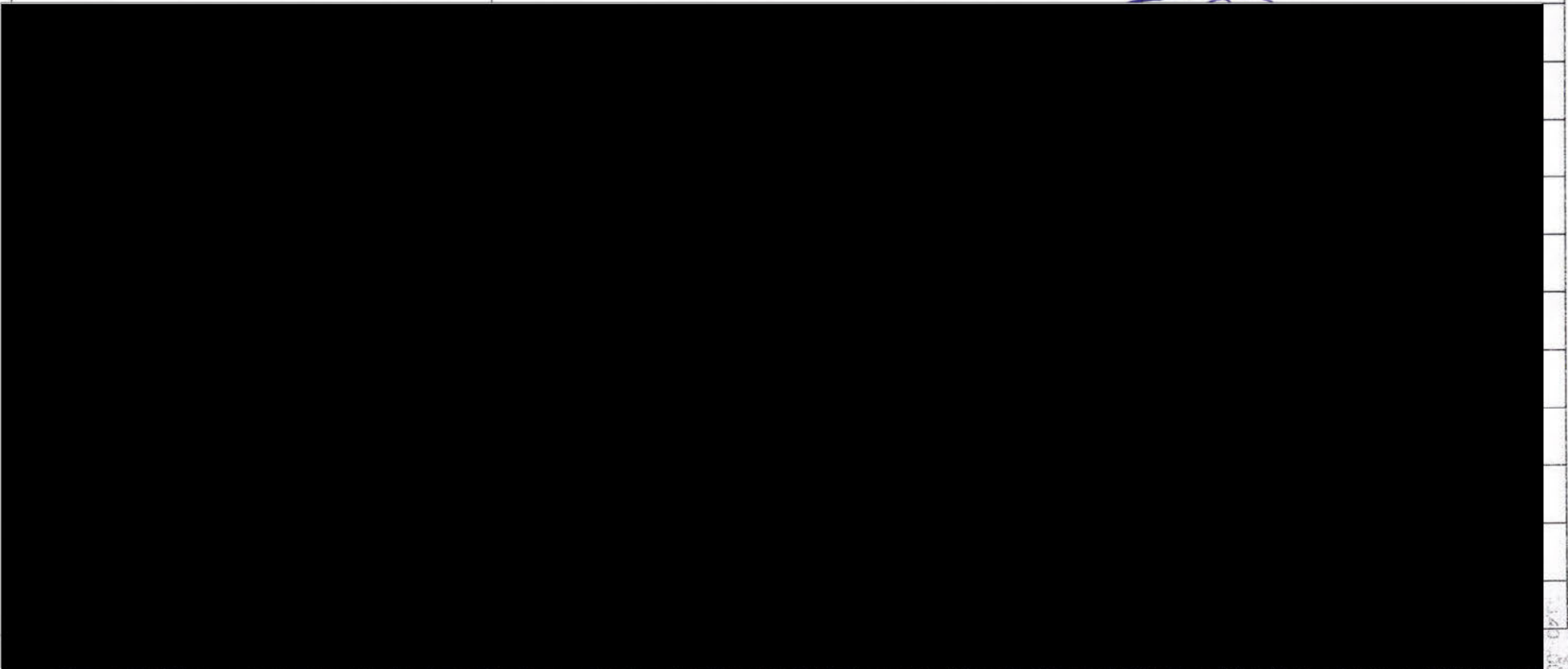
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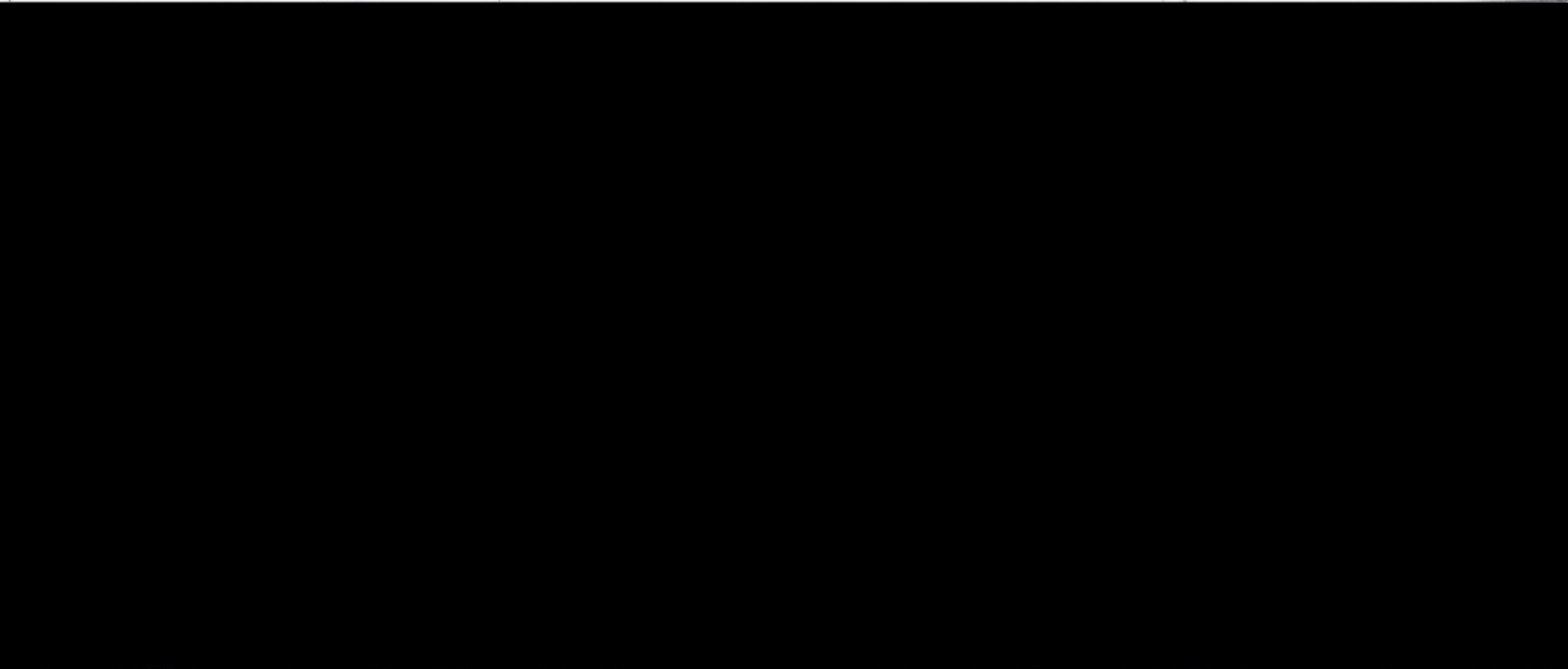
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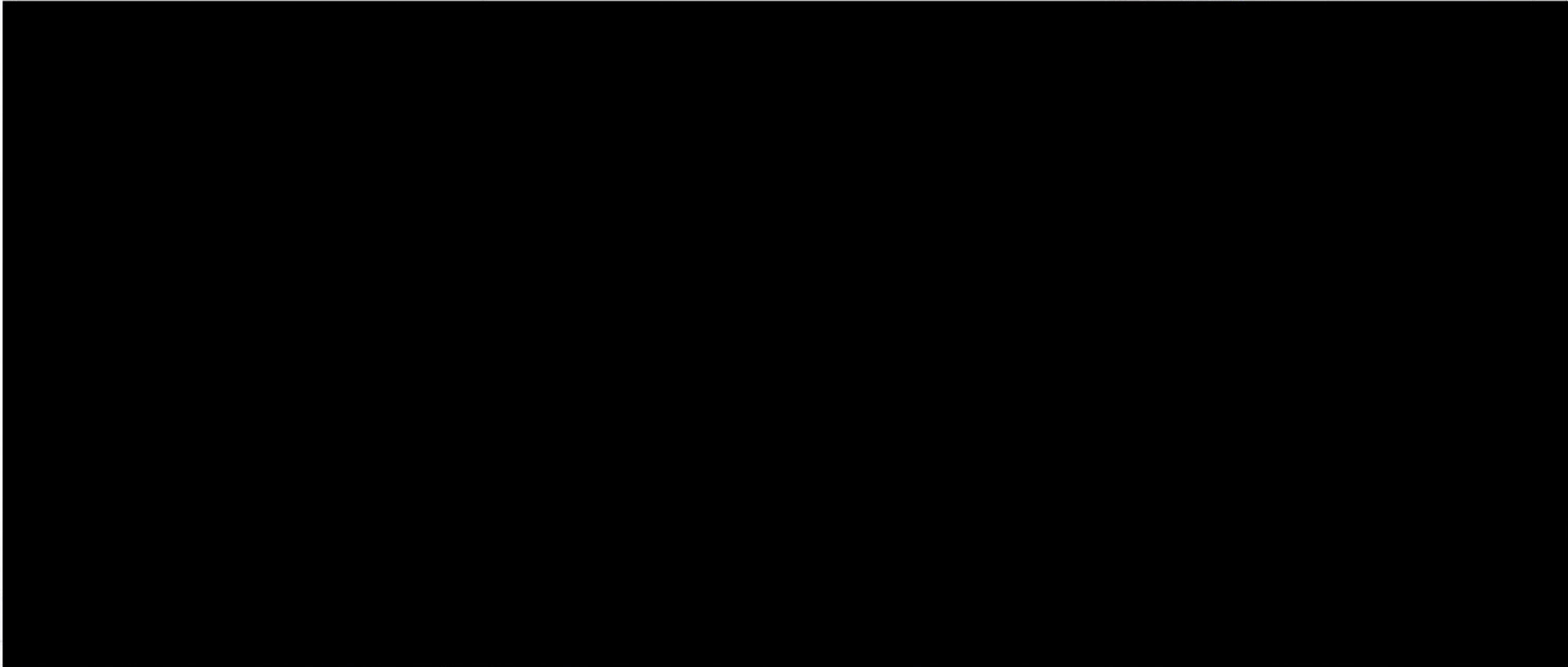
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 A large black rectangular redaction covers the entire content area of the table, obscuring all names, addresses, and signatures.		

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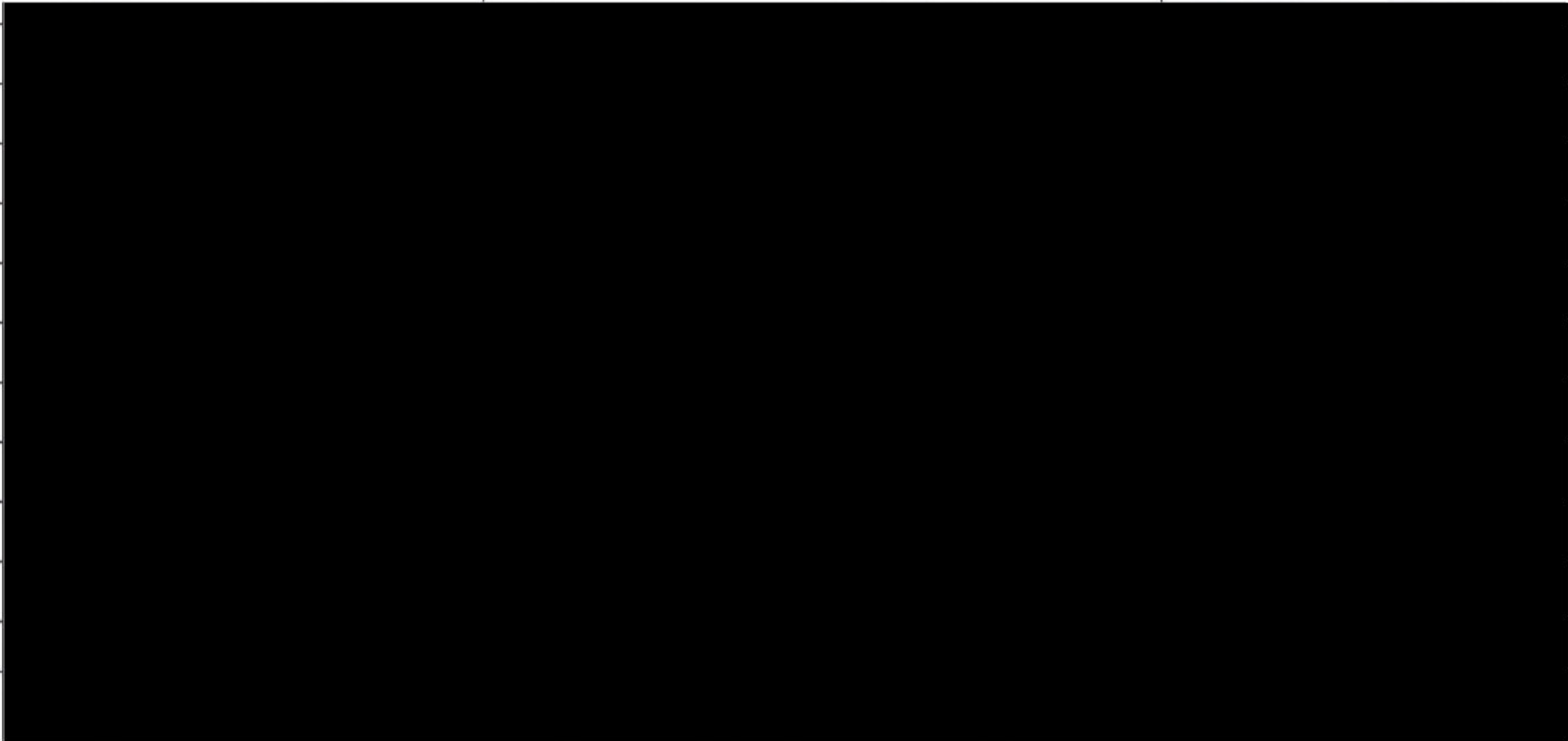
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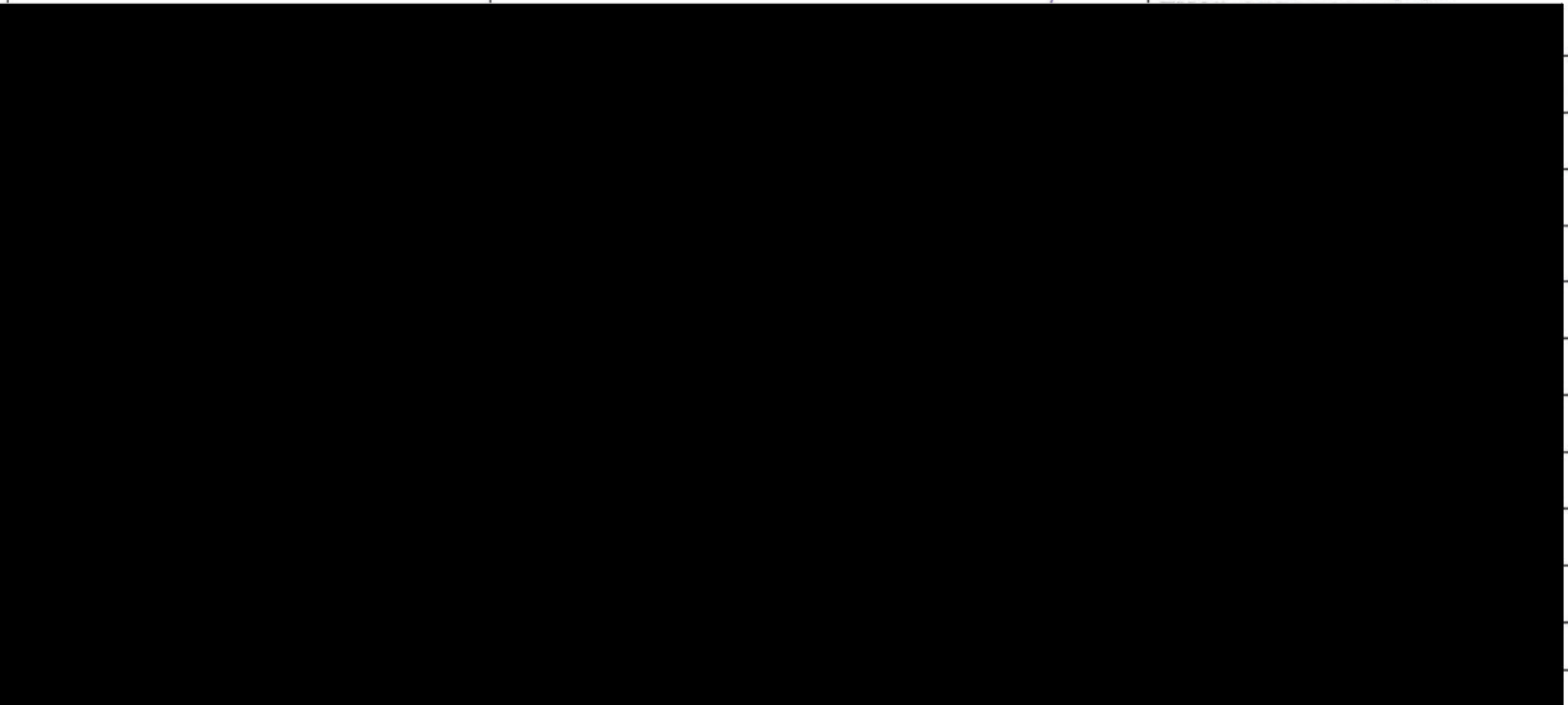
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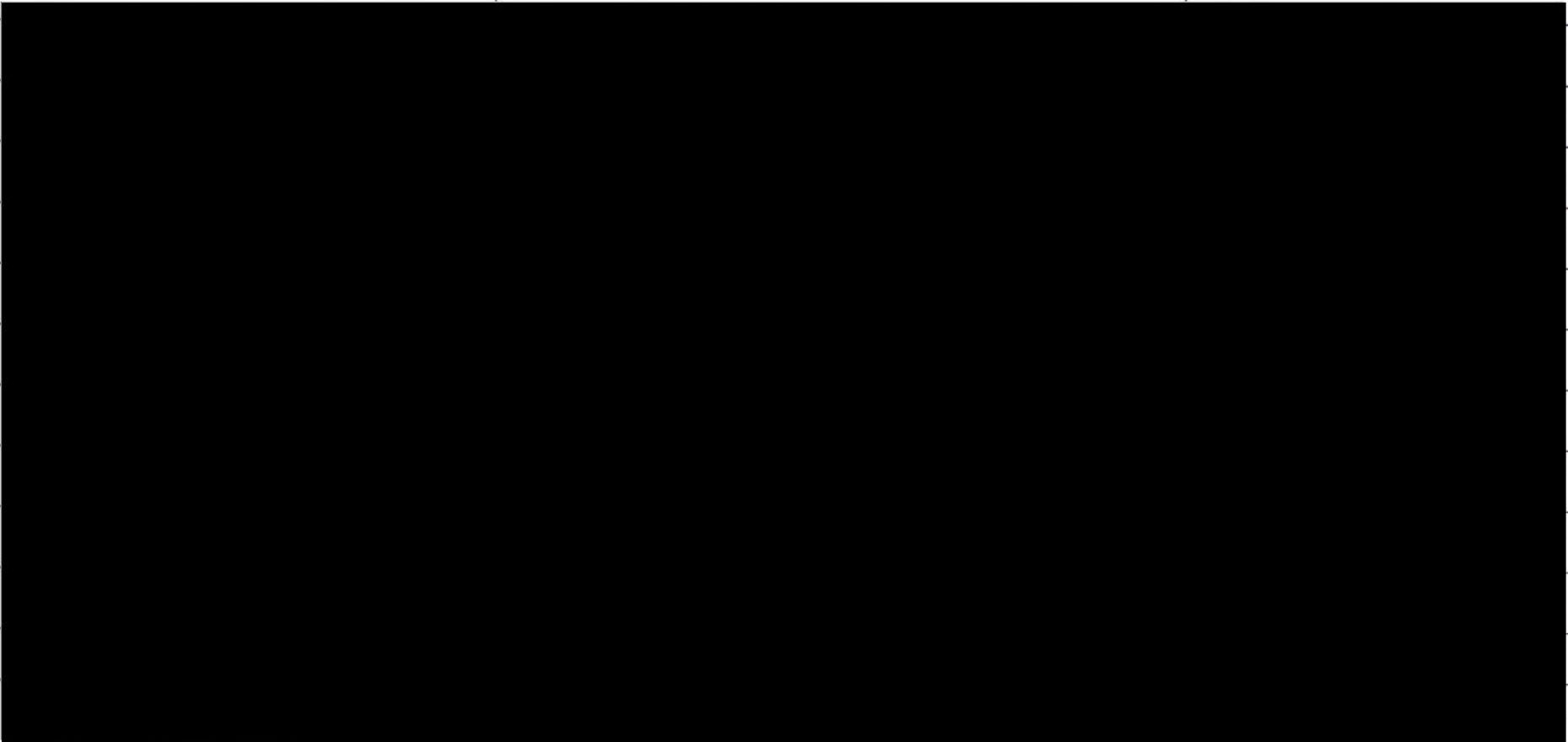
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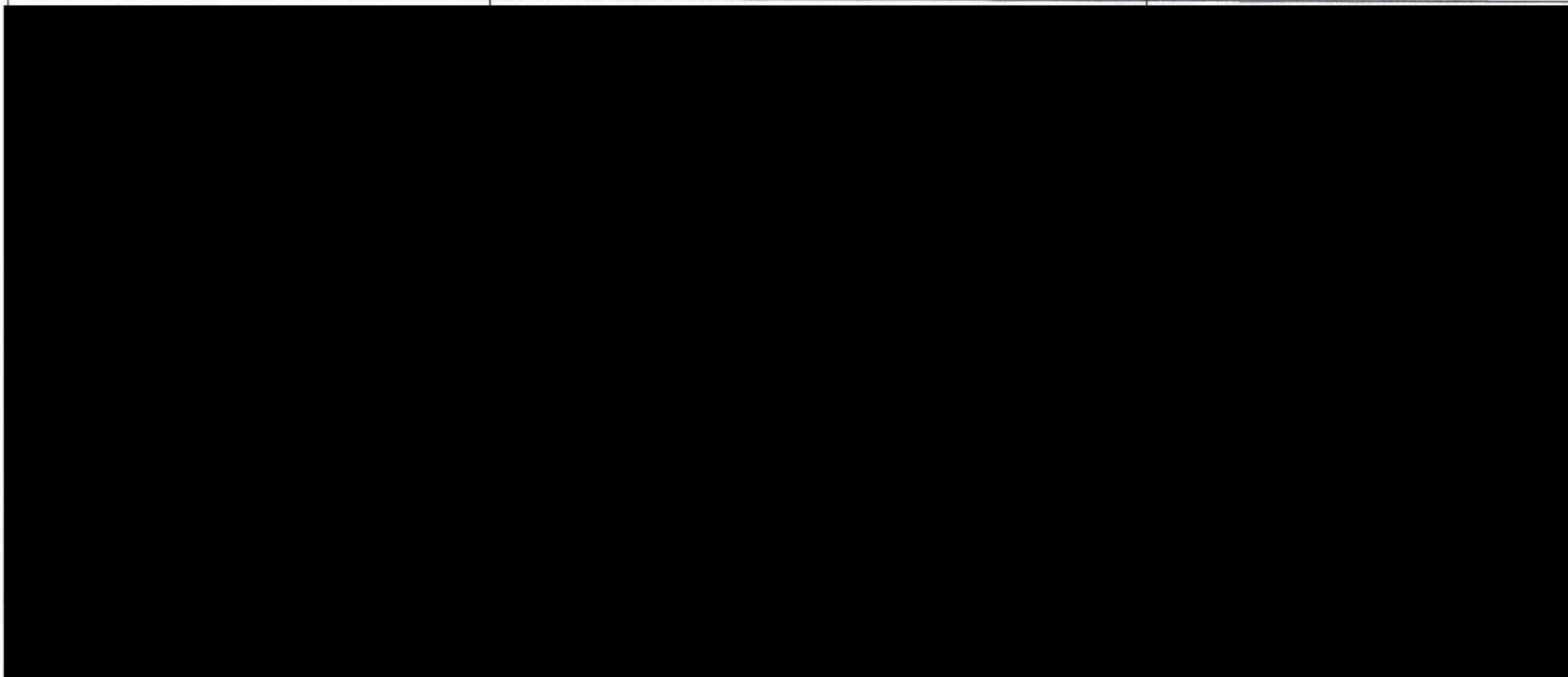
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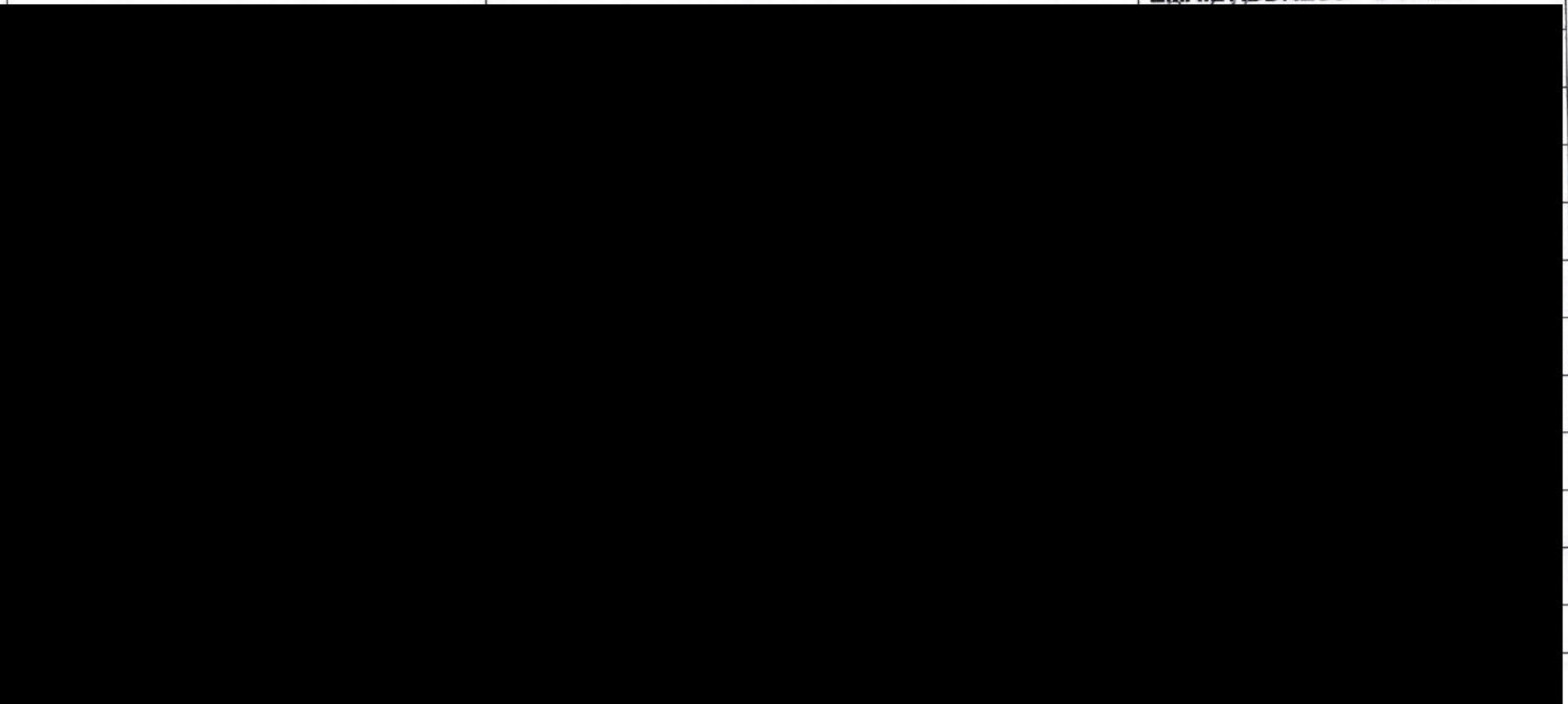
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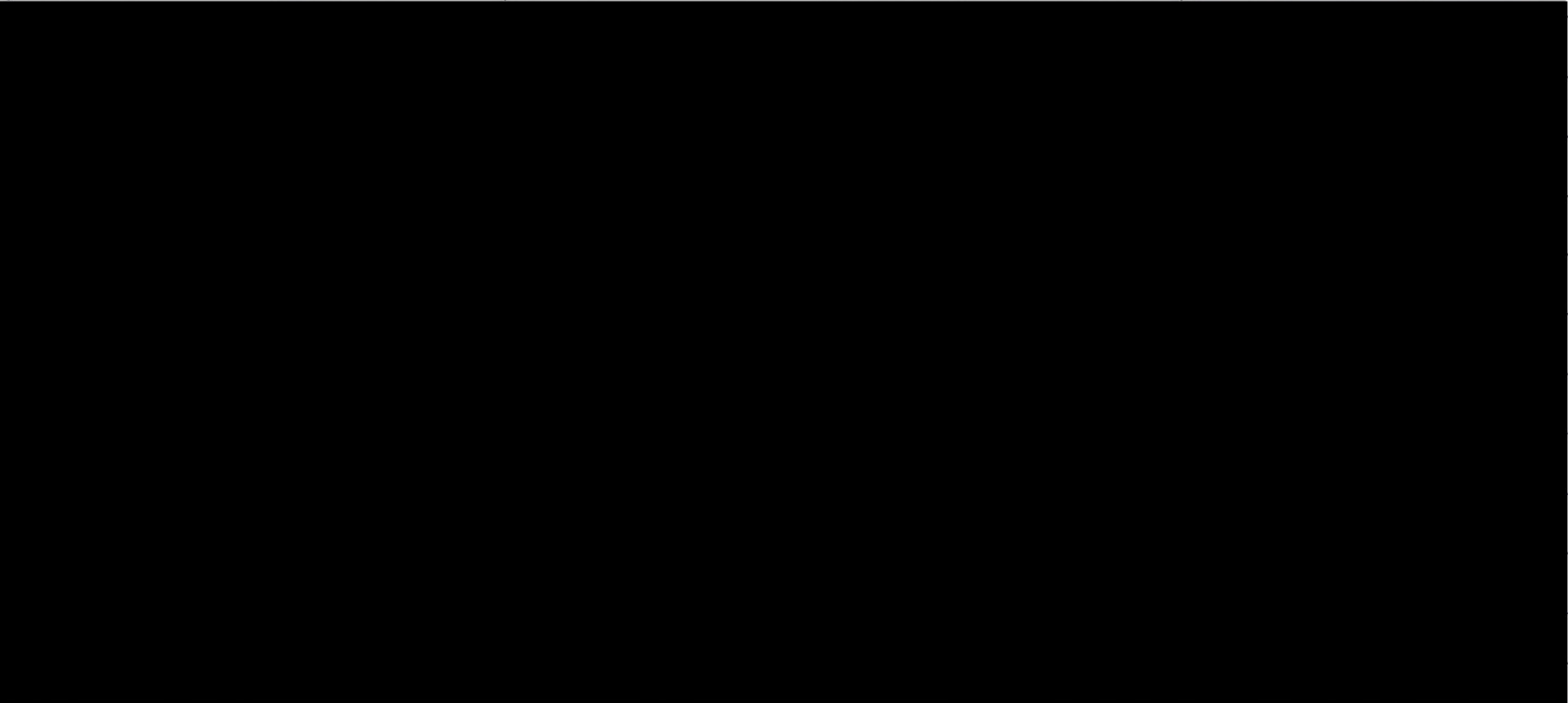
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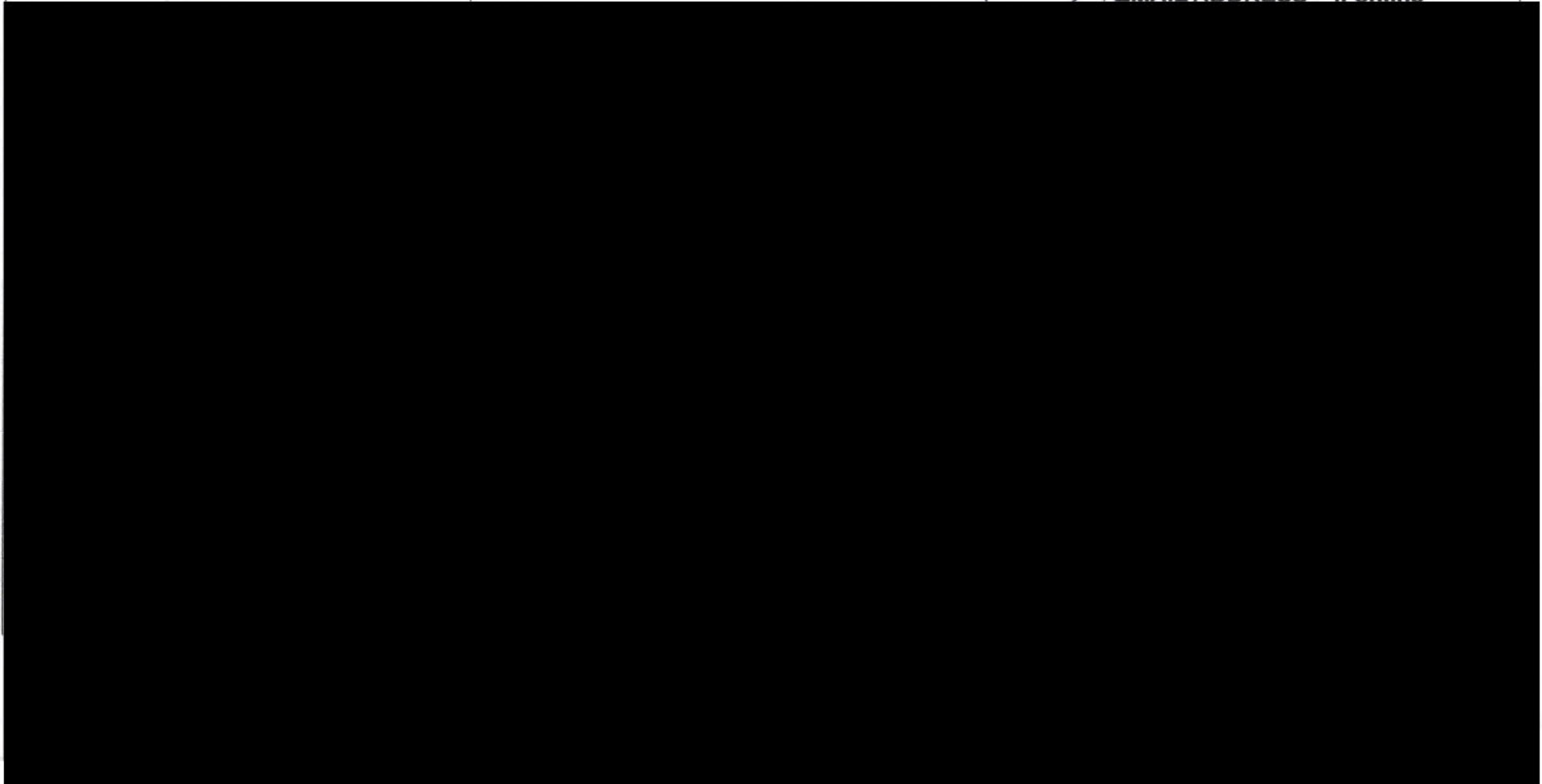
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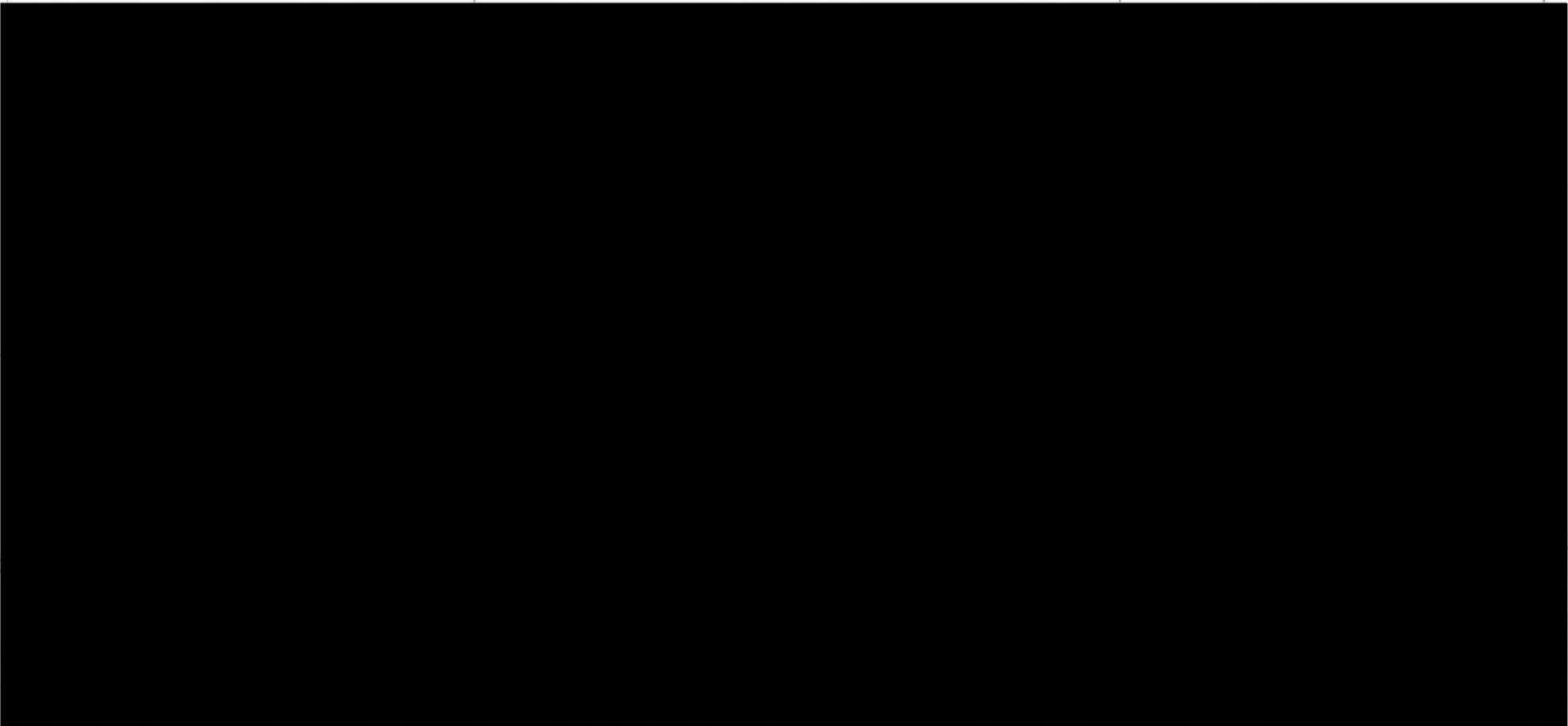


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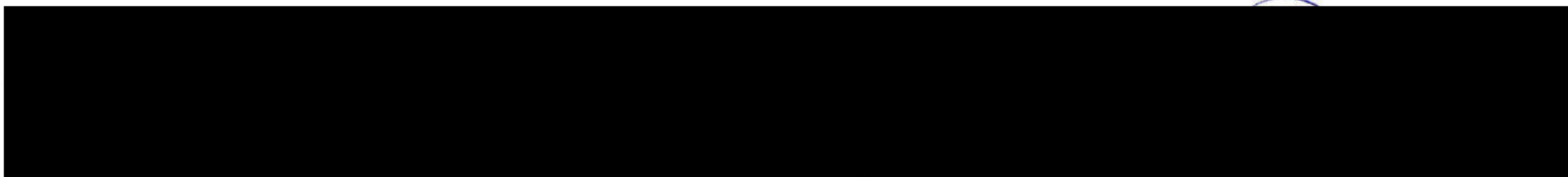
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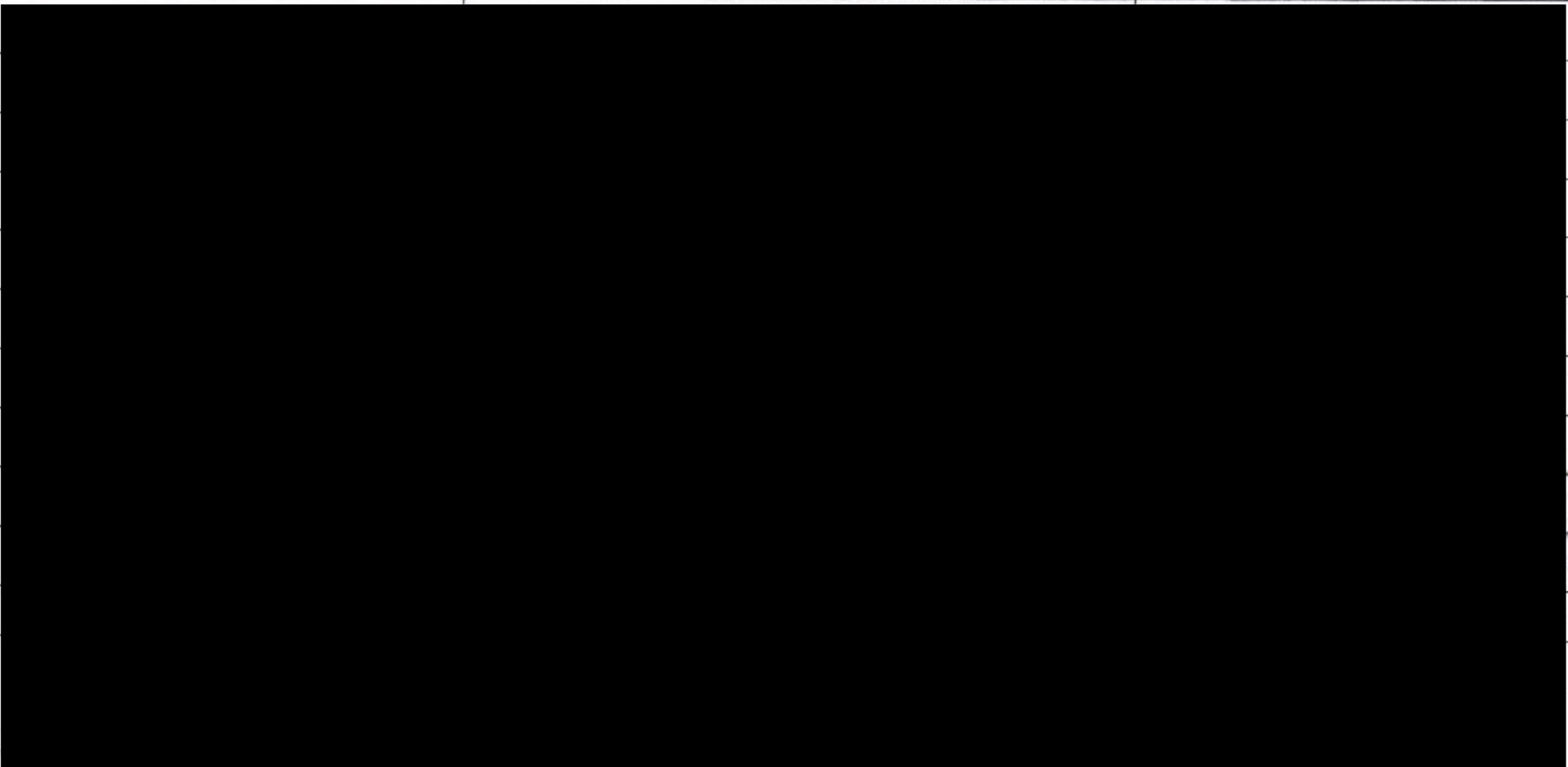
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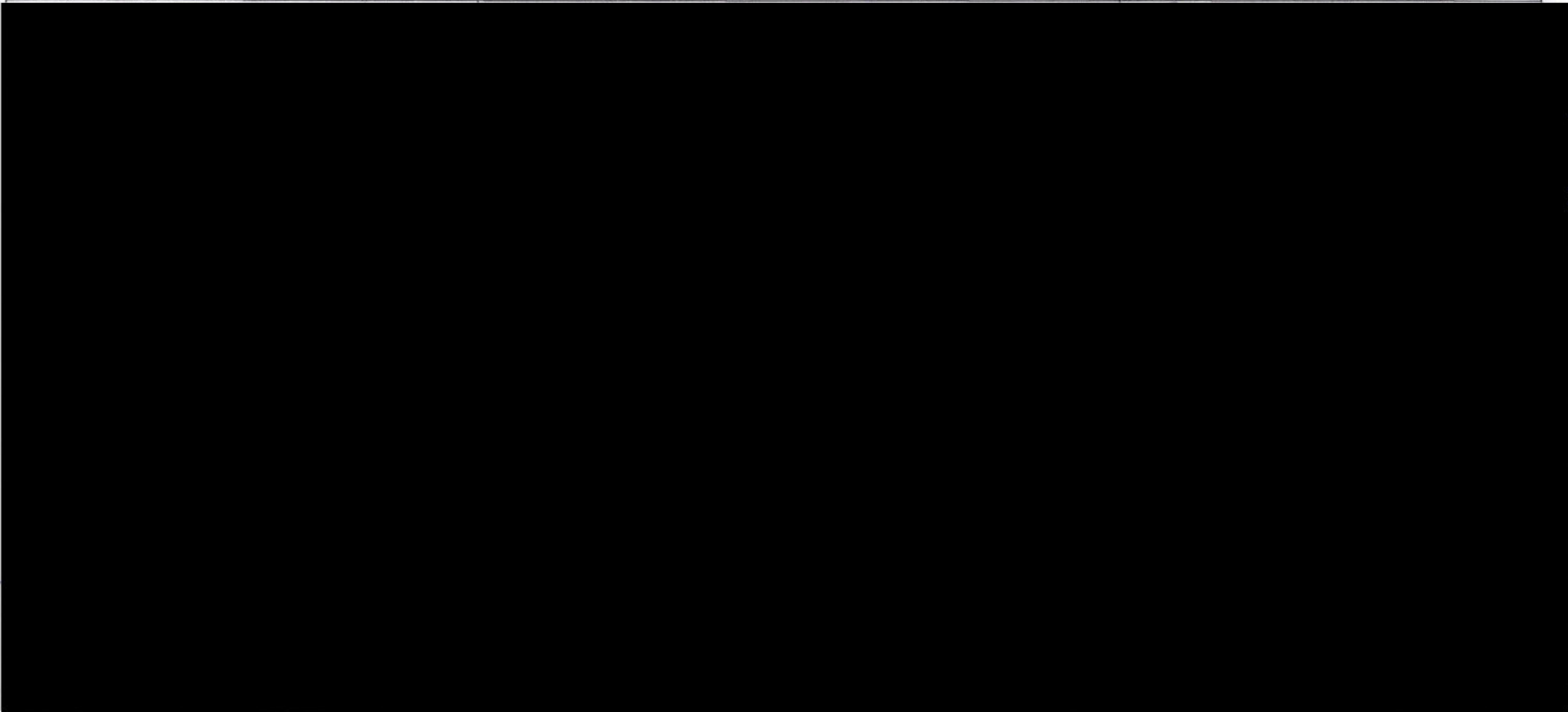
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[Redacted]		

Petition to remove Parking Meters



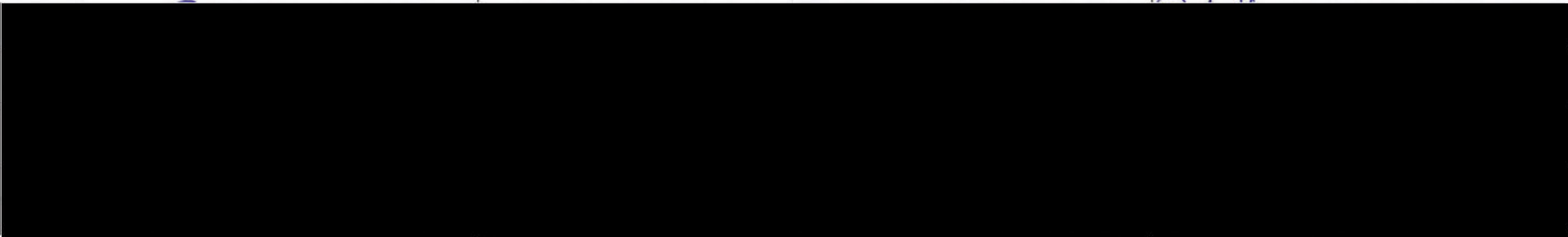
Petition to
We, the undersigned residents, ratepayers and other concerned
1. Remove, or permanently discontinue use of all parking
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NAME - Printed

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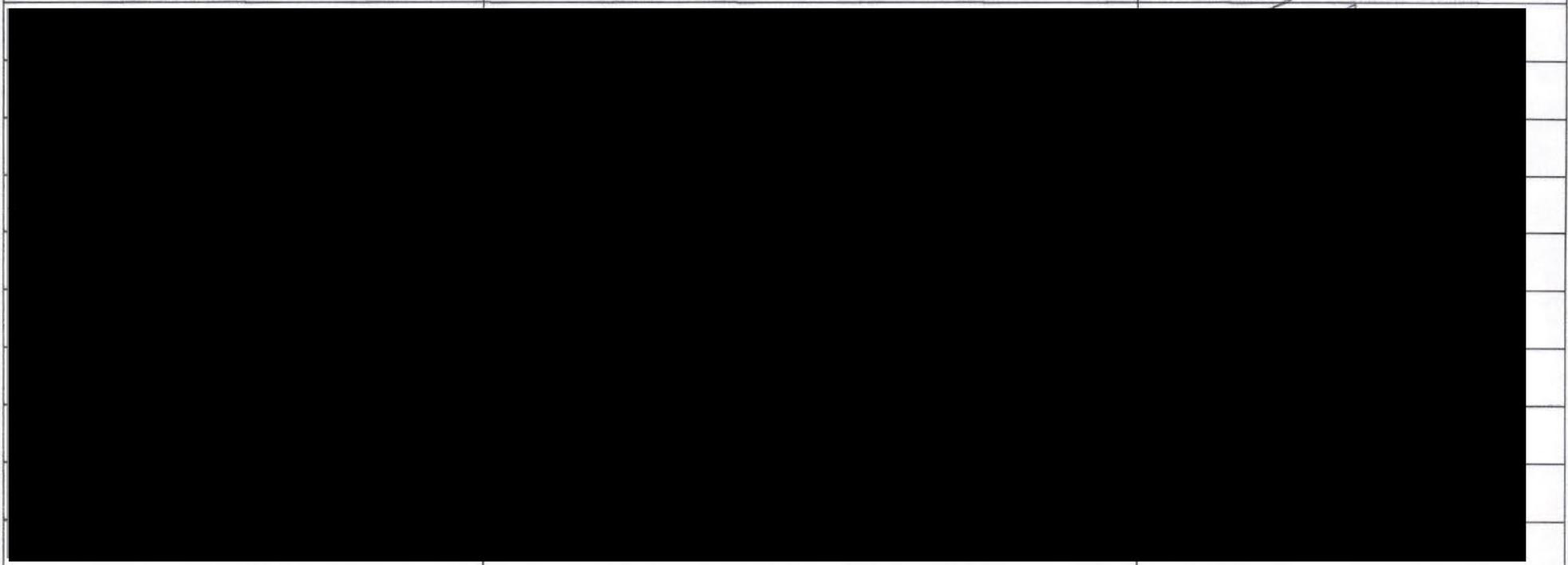
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NAME-Printed	ADDRESS	Signature
		

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15425

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NAME- Printed	ADDRESS	SIGNATURE - if on paper EMAIL ADDRESS – if online
		

please contact



If you need more

Station to Horsham Rural City Council

We the undersigned residents, ratepayers and other concerned citizens request that Horsham

Remove or permanently discontinue use of off parking meters within the municipality
Refer the attached system as per document: Parking Management Plan (2012)

SIGNATURE - For paper
EMAIL ADDRESS - If online


ADDRESS

NAME Printed

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Please call [REDACTED]

if you need more sheets.

178
169

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SIGNATURE - if on paper EMAIL ADDRESS - if online	ADDRESS	NAME-Printed



Horsham Rural City
Council urban rural balance

Council Policy

Public Art Policy 2017 – 2021

1. PURPOSE

Horsham Rural City Council (HRCC) is a vibrant municipality where people want to live and want to visit. HRCC recognises that quality public art, design and architecture can build on this asset by creating a unique community identity that informs the sense of place and creates iconic branding of our municipality. The HRCC Public Art Policy was created to respond to, and reflect, the community vision for Council's existing and future public art works within the municipality for the next five years.

2. INTRODUCTION

The HRCC 2005 Public Art Policy was developed to identify a vision, themes and procedures to guide the delivery of quality public art that reflected the aspirations of the people within Horsham Rural City Council. The 2005 HRCC Public Art Policy was never formally adopted by Council and both Council and community priorities have shifted slightly since 2005. As a result, the need for a review, consultation and development of a revised Public Art Policy was identified.

The subsequent 2013 Public Art Policy was developed and adopted in response to this review and reflected the priorities and aspirations identified both within Council and as a result of a community consultation process.

This current 2017 Public Art Policy has been reviewed to align with the newly developed 2017-2021 Public Art Implementation Plan.

3. SCOPE

The Public Art Policy covers all permanent, integrated and ephemeral public art work in public space that is either commissioned by, or in partnership with, Horsham Rural City Council.

The development of a Public Art program and implementation of the Public Art Plan will involve the continued guidance of the Public Art Advisory Committee who will review proposals or concepts and make recommendations to Council on artwork to be commissioned.

4. DEFINITIONS

Artist | Providing a definition of an artist is problematic as it is not an occupation defined by a professional structure such as an architect or certified accountant.

An artist can be a person:

- Who has specialist training within their field [not necessarily in academic institutions] and involved in the creation of art as their profession.
- With high level interpretive, conceptualising and creative skills that result in the creation of artwork.
- Who has demonstrated professional standing through exhibitions and commissions and is considered an artist by his or her peers.

Contemporary Art | Any artwork created today which is innovative for its time, comments on or otherwise engages with issues relevant to its time or uses materials and processes that are at the forefront of arts practice within their particular field at the time can be classed as contemporary art.

Public Art | Is for the purpose of this policy defined as any permanent or temporary art object, installation or activity in the public realm excluding galleries, museums and public collecting institutions. In general, public art is sited on public land and has been purchased or is owned by a public authority.

The range of forms in which public art may be realised includes and is defined as:

Integrated Aesthetic Design | Art and design work that is embedded within signage, seating, paving, fences, urban design, landscape design, architectural design etc.

Ephemeral Public Art | Artwork in temporary art spaces or platforms, such as lighting, projections, interventions and temporary installations, community engagement and place making initiatives.

Permanent Public Art | Artwork in this category might include signature works, landmarks, acquisition of existing art work for specific site, commemorative or monumental works, site specific art work in a public place. All these terms relate to the fact that such works tend to be commissioned as set pieces of art in their own right. These artworks are often major commissions with significant budgets and therefore require a transparent and accountable commissioning process to ensure the best artists are considered and that due process occurs.

Public Realm | The public realm can be defined as including but not limited to streets, squares, parks and spaces that are within buildings that are accessible to the general public and in the ownership of, or under the control of public authorities.

5. PRINCIPLES

5.1 Value Statement:

HRCC value the inherent social, cultural and economic value of public art. It serves to reflect an evolving culture, expresses our public histories, adds meaning and experience to our municipality and contributes toward a unique identity. Public art humanises our landscape and enlivens public space. It creates an ongoing conversation between our past, present and future; between ideas and values. Public art is free to experience while embracing and celebrating a culture of creative ideas and possibility. Public art has a role in increasing the liveability and desirability of the municipality which in turn has long term economic benefits to the region.

5.2 Vision:

Public art in the Horsham municipality expresses the community's aspirations for its future based on its unique attributes, heritage and people. Public art contributes to the creation and vibrancy of public spaces for the enjoyment of residents and visitors enhancing the identity of our community and enriching the region's cultural life.

5.3 Policy Aims

Key Focus Areas	
Story Telling	1. <i>To celebrate indigenous culture within the municipality.</i>
	2. <i>Develop a sense of identity and pride in the municipality.</i>
Activation	3. <i>Integrate public art into the planning and design of Horsham Central Activities District (CAD) and other key locations in the municipality.</i>
	4. <i>Create high quality public spaces through the integration of public art, urban and landscape design.</i>
	5. <i>Support the delivery of innovative and quality contemporary public art for the municipality.</i>
Communication	6. <i>Increase the understanding and enjoyment of contemporary art by the community.</i>
Engagement	7. <i>Create engagement opportunities for social inclusion that celebrate the diversity of the community.</i>
	8. <i>To encourage the incorporation of public art within key commercial developments.</i>
Visitor Experience	9. <i>To create strong tourism outcomes through the delivery quality public art and design experiences.</i>

5.4 Realisation

These aims may be delivered through public art in a variety of forms:

- Permanent public art (signature works, landmarks, acquisition of existing art work for specific site, commemorative or monumental works, site specific art work in a public place.)
- Integrated art work (aesthetic art and design work that is embedded within signage, seating, paving, fences, urban design, landscape design, architectural design etc.)
- Ephemeral art (found in temporary art spaces or platforms such as lighting, projections, interventions and temporary installations, community engagement and place making initiatives.)

•

5.5 Key Public Art Priority Areas

5.5.1

The following outlines the Public Art Priority Areas in three programs

Program	Name	Overview
Program 1	Places and Spaces	Developing the sense of place and identity through informing the everyday experience of our public spaces.
Program 2	Major Public Art Commissions	Honouring our unique environment and community through commissioning public art as part of major HRCC capital works. These works receive an annual allocation from the council budget for the PAAC to administer.
Program 3	Integrated Aesthetic Design	Informing the aesthetic and lived experience of the municipality through embedding integrated art and design works within the project scope of future Council plans and capital works programs. These projects would be funded from within the project capital works budgets.

Locations that inform current Council infrastructure and planning projects. These include:

- Horsham Town Hall
- Horsham North Children’s HUB
- Wimmera River Improvement Project
- Central Activities District of Horsham Railway Corridor redevelopment
- Sports Stadium

5.5.2 Work that responds to emerging Community Initiatives. Including Festivals and Events, past and present CBI initiatives at Natimuk, Dadswells Bridge, Laharum, Doon, and the Horsham Community Plan etc..

5.5.3 Architectural iconic assets within the municipality such as Silos.

5.5.4 Horsham Entrances.

5.5.5 Key parks and gardens, bike and walking trails.

5.6 Funding Public Art

To achieve the policy aims, Council will fund public art as follows:

- Through provision in the Council budget based on an annual budget submission.

- Continue to apply for external funding for public art.
- Develop sponsorship or partnerships arrangements with local businesses or industry.
- Utilise opportunities of existing council budgets from other departments (e.g. street furniture, banners and decorations).
- Strongly encourage voluntary “Developer” contributions that include public art.

It is the policy that funds not spent in one financial year will be accumulated and stay within the Public Art Program for following years. This requirement recognises the time required for planning and implementing public art projects and in some instances the need to secure additional funds.

6. COMMUNICATION

This policy will be publically accessed on the HRCC Website and available hard copies of the policy may be accessed contacting HRCC Customer Service or the Cultural Development Office of HRCC.

7. RESPONSIBILITY

Policy Owner: **Cultural Development Officer**

8. SUPPORTING DOCUMENTS

Document	Location
Public Art Procedure	HRCC Intranet, Council Website Hardcopy from Council Records
Public Art Implementation Plan 2017-2021	HRCC Intranet Council Website Hardcopy from Council Records
Public Art Register	Council Website Council Records
Public Art Maintenance Register.	Kept with Cultural Development Officer, 19 Roberts

	Ave Horsham

9. DOCUMENT CONTROL

Version Number	Approval Date	Approval By	Amendment
01	5 August 2013	Adopted by Council	New Policy

1. PURPOSE

Horsham Rural City Council (HRCC) is a vibrant, liveable hub that thrives on strong economic growth and social connectedness. Empowering people to live, work and access opportunities for recreation and culture, now and into the future.

(Community Vision - Council Plan 2021-2025)

The purpose of this policy is to provide a framework to guide the management of Council's public art. This policy has been produced to complement Council's Creative Horsham Strategy and responds to, and reflects, the Community Vision for the significance and longevity of Council's existing and future public art works.

2. INTRODUCTION

HRCC recognises that quality public art, integrated design and architecture can build on this Community Vision by creating a unique community identity that informs the sense of place and creates iconic branding of our municipality.

2.1 Background to the Policy

The HRCC 2005 Public Art Policy was developed to identify a vision, themes and procedures to guide the delivery of quality public art that reflected the aspirations of the people within Horsham Rural City Council. This policy was never formally adopted by the council of the day. Since then, subsequent 2013-2017 and 2017-2021 Public Art Policies were developed and adopted to reflect the evolving priorities and aspirations identified both within Council and as a result of community consultation.

2.2 Current Policy

Place and Space Activation and Public Art was seen as a significant impact on achieving the Community Vision and was identified as a priority within both the:

1. Community Vision as part of the current Council Plan 2021-2025,
2. Creative Horsham Strategy led by consultants Regional Arts Victoria.

3. SCOPE

This Public Art Policy applies across all Council departments involving project development, delivery and decision making processes within Council's delivery of its Public Art program. The Public Art Policy covers all permanent, integrated and ephemeral public art work in public space that is either commissioned by, or in partnership with, Horsham Rural City Council.

4. PRINCIPLES

4.1 Vision

Public Art contributes to making the Horsham region a vibrant, liveable hub that thrives on strong economic growth and social connectedness.

Public art in the Horsham municipality expresses the community's aspirations for its future based on its unique attributes, heritage and people. Public Art contributes to the creation and vibrancy of public spaces for the enjoyment of residents and visitors enhancing the identity of our community and enriching the region's cultural life.

4.2 Value Statement

HRCC value the inherent social, cultural and economic value of public art. It serves to reflect an evolving culture, expresses our public histories, adds meaning and experience to our municipality and contributes toward a unique identity.

- Public Art humanises our landscape and enlivens public space. It creates an ongoing conversation between our past, present and future; between ideas and values.
- Public Art is free to experience while embracing and celebrating a culture of creative ideas and possibility.
- Public Art has a role in increasing the liveability and desirability of the municipality, which in turn has long-term economic benefits to the region.

Council's Public Art program brings art out of our Arts and Cultural venues to be experienced by community in the public realm at any time.

4.3 Public Art Program

The annual Public Art Program may be delivered through 3 program areas, Community Places and Spaces, Major Public Art Commissions and Integrated Aesthetic Design through various plans and projects across Council and/or with community.

4.4 Public Art Principles

The Creative Horsham Principles, *Inclusion, Innovation, Collaboration and Reconciliation* guide Public Art Programming. The meanings of these terms are further articulated within the accompanying Public Art Procedure 2023-2027.

4.5 Funding Public Art

Council's commitment to public art and the public art programs is sustained through an annual budget allocation determined during the annual budget process. These funds provide for the resourcing of Council-led public art commissions, acquisitions and public art programs. Additional funding avenues may include state and federal government funding, relevant Council projects and their associated budget, sponsorship and/or partnerships and voluntary developer contributions.

5. COMMUNICATION

This policy will be publically accessed on the HRCC Website and available hard copies of the policy may be accessed contacting HRCC Customer Service or the Arts Development Office of HRCC.

6. RESPONSIBILITY

Policy Owner: Arts Development Officer

This policy will be reviewed every four years or earlier as required by changed circumstances including changes to legislation and plans, strategies or policies of HRCC.

7. DEFINITIONS

Term	Meaning
Artist	<p>Providing a definition of an artist is problematic as it is not an occupation defined by a professional structure such as an architect or certified accountant.</p> <p>An artist can be a person:</p> <ul style="list-style-type: none"> • Who has specialist training within their field [not necessarily in academic institutions] and involved in the creation of art as their profession. • With high-level interpretive, conceptualising and creative skills that result in the creation of artwork. • Who has demonstrated professional standing through exhibitions and commissions and is considered an artist by their peers.
Contemporary Art	Any artwork created today which is innovative for its time, comments on or otherwise engages with issues relevant to its time or uses materials and processes that are at the forefront of arts practice within their particular field at the time can be classed as contemporary art.
Public Art	Is for the purpose of this policy defined as any permanent or temporary art object, installation or activity in the public realm excluding galleries, museums and public collecting institutions. In general, public art is sited on public land and has been purchased or is owned by a public authority.
Mural Art	Any publically or privately commissioned visual artwork that includes but is not limited to hand-painted, paste up, mosaic, stencil and/or spray art.
Street Art	Any non-commissioned visual artwork that includes but is not limited to hand-painted, paste up, stencil and/or spray art. This maybe figurative and/or word based visual artwork.
Graffiti	Non-commissioned and illegal tagging or offensive language/visual images. Council has a service provision role in the management of Graffiti across the municipality that involves coordination with private property owners and public land managers. It supports the instigation of Street Art and Mural Art as one strategy to deal with Graffiti.
Integrated Aesthetic Design	Art and design work that is embedded within signage, seating, paving, fences, urban design, landscape design, architectural design etc.
Ephemeral Public Art	Artwork in temporary art spaces or platforms, such as lighting, projections, interventions and temporary installations, community engagement and place making initiatives.
Permanent Public Art	Artwork in this category might include signature works, landmarks, acquisition of existing artwork for specific site, commemorative or monumental works, and site specific art work in a public place. All these terms relate to the fact that such works tend to be commissioned as set pieces of art in their own right. These artworks are often major commissions with significant budgets and therefore require a transparent and accountable commissioning process to ensure the best artists are considered and that due process occurs.
Public Realm	The public realm can be defined as including but not limited to streets, squares, parks and spaces that are within buildings that are accessible to the general public and in the ownership of, or under the control of public authorities.

8. SUPPORTING DOCUMENTS

Document	Location
Draft Creative Horsham Strategy 2023-2027	Council Website, Hardcopy from Council Records
Public Art Procedure	HRCC Intranet, Council Website, Hardcopy from Council Records
Public Art Register	Council Website, Council Records, Arts Development Officer, HRAG 80 Wilson St Horsham
Public Art Maintenance Register.	Kept with Arts Development Officer, HRAG 80 Wilson St Horsham

9. DOCUMENT CONTROL

Version Number	Approval Date	Approval By	Amendment	Review Date
01	5 August 2013	Council	New Policy	
02	4 September 2017	Council	Reviewed	4 September 2021
03	TBD	Council	Scheduled review	TBD

It is recognised that from time-to-time circumstances may change leading to the need for minor administrative changes to Council and Administrative Policies. Where an update does not materially alter a Policy, such a change may be made administratively, without the need for formal adoption by EMT or Council. Examples include a change to the name of a Council Department/Position Title, a change to the name of a Federal or State Government Department, and a minor update to legislation which does not have a material impact. However, all changes will be noted in the document control section and version number updated.

CREATIVE HORSHAM 2023-2026

HORSHAM RURAL CITY COUNCIL | CREATIVE STRATEGY

Date Adopted: 2023





Image: Horsham Regional Art Gallery. Photo: HRCC Archive.

ACKNOWLEDGEMENT OF COUNTRY

The Horsham Rural City Council acknowledges the five traditional owner groups of this land; the Wotjobaluk, Jaadwa, Jadawadjali, Wergaia and Jupagulk people.

We recognise the important and ongoing place that all Indigenous people hold in our community.

We pay our respects to the elders, both past and present, and commit to working together in the spirit of mutual understanding and respect for the benefit of the broader community and future generations.

ACCESSIBILITY

To access the Strategy in other formats or request a copy, please email council@hrcc.vic.gov.au, or phone 03 5382 9777

THANK YOU

The development of Creative Horsham was supported by a range of community and cultural organisations in Horsham and beyond. Thank you to:

- Arena Theatre Company
- Arts Access Victoria
- Australian Museums and Galleries Association Victoria
- Barengi Gadjin Land Council
- Creative Victoria
- Esther Anatolitis
- Goolum Goolum
- Multicultural Arts Victoria
- Music Victoria
- Rising Festival
- The Push
- Theatre Network Australia
- Wall-to-Wall Festival
- Writers Victoria
- Independent Artists and Arts Organisations

Creative Horsham was developed by Horsham Rural City Council with support from Regional Arts Victoria. Future Tense completed the Policy Scan and Sector Survey. A Community Reference Group provided input at key stages of the process.

Thank you to the community members and artists who contributed their time and energy to attending a consultation session; completing a survey; making a phone call; sending an email; and those who make, share, attend and support the Horsham Creative Community.



Image: Horsham Regional Art Gallery collection room. Photo: Jesse Marlow.

EXECUTIVE SUMMARY

Creative Horsham (The Plan) is the creative strategy for Horsham Rural City for 2023-2026, and follows the previous Arts & Culture Strategy which ran from 2014-18.

The Strategy has five themes which guide activity:

- 1. Destination:** entice visitors to the region with a compelling offer of things to do and see in and around Horsham
- 2. Participation:** ensure that everyone can make, do or see art and culture in the Horsham region
- 3. Venues:** our places of Arts and Culture serve the Horsham community
- 4. Partnerships:** support the people and organisations we make Arts and Culture with
- 5. Communications:** celebrate and coordinate the way we tell our stories

Delivery of these five themes will contribute to the Vision for Creative Horsham which builds on the existing Community Vision: Arts & culture contributes to making the Horsham region a vibrant, liveable hub that thrives on strong economic growth and social connectedness.

In turn, successful delivery of Creative Horsham will result in a number of Outcomes:

- 1. Cultural:** Creativity is stimulated; Knowledge, ideals and insight are gained; Diversity of cultural expression is appreciated; Sense of belonging to a shared cultural heritage is deepened.
- 2. Social:** Physical and/or mental wellbeing is improved; Social connectedness is enhanced; Social differences are bridged; Feeling valued is experienced.
- 3. Economic:** Professional practice capability is enhanced; Employment enhancing skill development is facilitated; Individual economic wellbeing is increased; Local economy is supported.

This document comprises five Sections:

- **Section One** provides an Introduction to the Creative Horsham Plan;
- **Section Two** provides Background on the region and the Strategy development;
- **Section Three** outlines the Strategy, detailing the 5 themes and key projects;
- **Section Four** provides an overview of implementation; and,
- **Section Five** provides Appendices relevant to Creative Horsham.



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Image (Cover and back): Whoosh! By Sensorium Theatre.
Photo: Christophe Canato.

Whoosh! – an interactive sensory space adventure for young explorers with disabilities, was held at the Horsham Town Hall in 2022 and is an example of the inclusive offerings of the Venue.

Image (Left): Horsham Town Hall foyer. Photo: HRCC Archive.

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SECTION 1: INTRODUCTION

Horsham Rural City has a rich cultural heritage and is home to a broad range of arts organisations and dynamic creatives showcasing a wealth of diverse arts, and cultural opportunities for the community to enjoy.

Creative Horsham (The Plan) seeks to further recognise and celebrate this richness and aims to outline the opportunities Council and community can play in supporting the progress of arts and culture in our region.

Arts and Culture is a fundamental element to providing a liveable region for our community and provides a pathway to realising the community vision of:

“In 2041, Horsham region is a vibrant, liveable hub that thrives on strong economic growth and social connectedness. Empowering people to live, work and access opportunities for recreation and culture, now and into the future”

Ambition

The ambition for this Plan is to ensure creativity and the creative sector play a role in delivering on this vision, and that the creative community benefit in turn. In the longer term, this means:

- The creative community is a vital contributor to the vibrancy and liveability of the region;
- The creative sector contributes to the economic growth of the region;
- Creative programs are recognised for their role in supporting social connections;
- Creative professionals and organisations are supported to work and maintain a practice in the region; and,
- Horsham attracts creative professionals from outside the region to live, work and create.

Purpose

Creative Horsham 2023 – 2026 is the council’s key document relating to development, delivery and growth of arts and culture in the municipality of Horsham. The plan highlights the priorities and strategic direction for cultural services for the next five years, including but not limited to council’s commitment to arts, programming and cultural initiatives across the shire.

The plan seeks to direct resource to enhance arts and cultural infrastructure, services and programs as well as define the council’s role in working with cultural organisations and groups to increase access to arts and cultural experiences for our community and visitors.

About the Plan

Intensive community engagement was undertaken to ensure this Plan was reflective and responsive to Community. It supports the understanding that arts and culture is a key element in establishing the community’s identity and connection to place, contributing to strong economic development and enhancing health and wellbeing outcomes particularly that of social connection.

Five consistent themes emerged through the extensive community engagement undertaken, capturing the needs and ambitions for the region. These themes are underpinned by the guiding principles of inclusion, innovation, collaboration and reconciliation.



Image: Jimmy DVATE, JIMMY JAMES and the THREATENED FLAMES 2022-23. Acrylic paint on brick. Produced by Juddy Roller. Photo: Jumpin Jac Flash Photography.

Theme 1: Destination

Entice visitors to the region with a compelling offer of things to do and see in and around Horsham

Theme 2: Participation

Ensure that everyone can make, do or see art and culture in the Horsham region

Theme 3: Venues

Our places of Arts and Culture serve the Horsham community

Theme 4: Partnerships

Support the people and organisations we make Arts and Culture with

Theme 5: Communications

Celebrate and coordinate the way we tell our stories

These themes will direct and guide council resources and drive targeted and more co-ordinated action in identifying and building the creative and cultural landscape of Horsham and surrounds.

The Strategy aims to chart this path. To match the ambitions with actions, and weave these themes into the fabric of the wider community vision for Horsham. With so much work already completed or underway, there is much to build upon, but the work must still be deliberate, active and considered.

STRATEGY SUMMARY

Table One provides a snapshot summary of the Creative Themes and Actions for Creative Horsham. More details on each is provided in Section Three.

VISION (what it will look like if we succeed)

Arts & culture contributes to making the Horsham region a vibrant, liveable hub that thrives on strong economic growth and social connectedness.

OUTCOMES (what it will lead to)

Cultural: Creativity is stimulated; Knowledge, ideals and insight are gained; Diversity of cultural expression is appreciated; Sense of belonging to a shared cultural heritage is deepened.

Social: Physical and/or mental wellbeing is improved; Social connectedness is enhanced; Social differences are bridged; Feeling valued is experienced.

Economic: Professional practice capability is enhanced; Employment enhancing skill development is facilitated; Individual economic wellbeing is increased; Local economy is supported.

GUIDING PRINCIPLES (how we will approach everything we do)

Inclusion: empowering access to opportunity, addressing structural equalities, tackling unconscious bias and developing inclusive organisations.

Innovation: promoting and encouraging new ways of thinking, new technologies or new approaches in the community.

Collaboration: fostering respectful relationships, trust and respect.

Reconciliation: creating an improved understanding of Aboriginal and Torres Strait Islander histories, cultures, hopes and future aspirations through fostering strong, respectful, inclusive and meaningful relationships within our communities.

CREATIVE THEMES (the Themed goals we're trying to achieve)	ACTIONS (WHAT WE'RE GOING TO DO)		
	Quick Wins (work that is underway or soon to commence)	Work-in-Progress (work building on existing programs, projects or events)	Emerging Opportunities (new initiatives that require further development)
<p>Participation: ensure that everyone can make, do or see art and culture in the Horsham region</p>	<ul style="list-style-type: none"> In consultation with BGLC, develop a partnership agreement Deliver on the Horsham Silo project with BGLC to promote, celebrate and share First Nation stories of significance Work with BGLC for recognition and approvals of new street names and public spaces Encourage, promote and celebrate events enriching cultural diversity Design, promote, participate and support municipal activities and events as scheduled including NAIDOC, Volunteers, International Women's Day, Reconciliation Week Develop and implement Council wide guidelines for universal inclusion and access across all activities Prioritise and implement actions from the Open Space Strategy Deliver the Department of Education & Training funded Schools Education Program at the Horsham Town Hall Venue. 	<ul style="list-style-type: none"> Implementation of all actions identified in the 2019-2022 Community Inclusion Plan Develop and implement the Horsham North Local Area Plan Identify and recognise areas and places of cultural and historical significance that maintain connection to places, land and culture and engage early 	<ul style="list-style-type: none"> Formalise guidance on community cultural protocols with the BGLC Connect local Deaf and disability creatives with resources to showcase their work Invite culturally and linguistically diverse artists to share their creative practice with the wider community

Table One: Creative Horsham Strategy Summary

CREATIVE THEMES (the Themed goals we're trying to achieve)	ACTIONS (WHAT WE'RE GOING TO DO)		
	Quick Wins (work that is underway or soon to commence)	Work-in-Progress (work building on existing programs, projects or events)	Emerging Opportunities (new initiatives that require further development)
<p>Destination: entice visitors to the region with a compelling offer of things to do and see in and around Horsham</p>	<ul style="list-style-type: none"> Increase the range, quality and appropriateness of Visitor Services information and products Ensure Visitor Services successfully integrates into the Horsham Town Hall venue Work with local business to activate the Horsham town centre 	<ul style="list-style-type: none"> Implement the recommendations from the Wartook Valley Strategy Implement the recommendations from the Natimuk Social and Economic Plan 	<ul style="list-style-type: none"> Review the timeline and offer or existing Arts and Culture events in the Horsham region, and investigate options for developing new events or offerings that fill gaps in the calendar or suite of offers Increase the presence of arts and culture activities that build on the natural assets in the region Build the capacity of local arts events and organisations to professionalise their communication activities

CREATIVE THEMES (the Themed goals we're trying to achieve)	ACTIONS (WHAT WE'RE GOING TO DO)		
	Quick Wins (work that is underway or soon to commence)	Work-in-Progress (work building on existing programs, projects or events)	Emerging Opportunities (new initiatives that require further development)
Venues: our places of Arts and Culture serve the Horsham Community	<ul style="list-style-type: none"> Finalise actions from Stage 1 Concept Plans for Riverfront Activation Project - including detailed design drawings Work with community to develop Concept Plans for Sawyer Park & City Oval and develop detailed designs and drawings Produce, publish and promote an annual program of Horsham Town Hall performances Produce, publish and promote an annual program of visual art Develop and deliver an annual program of Public art commissions, installations and promotion Build on the quality of the Gallery's Visual Art Collection Seek community input and feedback on services at Horsham Town Hall Explore a more efficient technology solution for brokering Accommodation Inquiries and vacancies 	<ul style="list-style-type: none"> Implement the Horsham Heritage Study to protect buildings and places of historic cultural heritage to reinforce 'sense of place' and celebrate Horsham's character and distinctiveness Prepare a conservation management plan for Horsham Botanical Gardens Prepare a conservation management plan for the Horsham Cinema 	<ul style="list-style-type: none"> Develop Master Plan for key municipal level assets as listed in the Social Infrastructure Framework Support local artists, cultural communities and arts groups to showcase and develop their work Explore incentives for non-Council owned venues to host creatives beyond the CBD Investigate opportunities for arts and cultural programming in future developments, including the Riverfront development

CREATIVE THEMES (the Themed goals we're trying to achieve)	ACTIONS (WHAT WE'RE GOING TO DO)		
	Quick Wins (work that is underway or soon to commence)	Work-in-Progress (work building on existing programs, projects or events)	Emerging Opportunities (new initiatives that require further development)
Partnerships: support the people and organisations we make Arts and Culture with	<ul style="list-style-type: none"> Increased reach and diversity of allocation of Annual Community Grants program Provide support and educate community groups on (Arts & Cultural) grant applications to external funding bodies Partner with the WRLC to promote the library and related events through Council's public notice page Seek funding opportunities through Arts & Culture grants 	<ul style="list-style-type: none"> Increase activation and promotion of outdoor venues 	<ul style="list-style-type: none"> Support Wesley Committee to make the Wesley Performing Arts Centre operational Collaborate across Council to connect Council resources to needs identified by creative community
Communications: celebrate and coordinate the way we tell our stories	<ul style="list-style-type: none"> Promote recreation (and cultural) activities in our natural environment to increase destination tourism and visitation Develop a calendar of planned community engagements and proposed dates publicly available on our website Promote grant funding options, resources and information available to community groups Installation of an External Weather Proof Digital Promotions Sign in Pynsent Street Upgrade and update Visit Horsham Website Upgrade and update Horsham Town Hall Website 	<ul style="list-style-type: none"> Support the delivery of tourism opportunities on the Wimmera River, Mt Arapiles and lakes in our region Profile Arts & Culture activity in Council communications activity Devise a communications plan for promoting the progress of the Strategy 	<ul style="list-style-type: none"> Investigate mentoring support to enhance and coordinate the communications activities of existing community and Council activities

THE VALUE OF THE ARTS AND CULTURE

Cultural and art offerings provide avenues for people to express and exchange ideas and, in turn, build understanding of diverse concepts, foster an appreciation of shared and disparate beliefs and build connections in communities (6).

The 'Creating our Future', National Arts Participation Survey (2020) (6) explored the role of arts in Australia and highlighted the importance and value to communities.

Young Australians aged 15–24 years are highly engaged in arts and culture – four in five attend arts events (83%), including live music (66%) and festivals (61%).

84% of Australians acknowledged the positive impacts of arts and culture, up from 75% in 2016;

One in four prioritise investment in art that push boundaries and drives innovation;

One in three Australians were attending First Nations arts (32%, up from 26% in 2016) and four in ten were interested in First Nations arts (40%);

More than one in three Australians connect with, and share, their cultural background through arts and creativity (36%), including by attending arts events (31%);

More than half of Australians think funding should ensure art and creative experiences are available to support our health and wellbeing;

Two in three Australians use digital platforms to engage with the arts (64%), including Facebook (38%), YouTube (38%) and Instagram (25%);

Australians who creatively participate in the arts (45%) has increased by 13 percentage points since 2016. This includes increased participation in visual arts and craft, music, creative writing, dance and theatre;

Dealing with stress, anxiety or depression (56%)

Understanding other people and cultures (60%)

Our sense of wellbeing and happiness (56%)

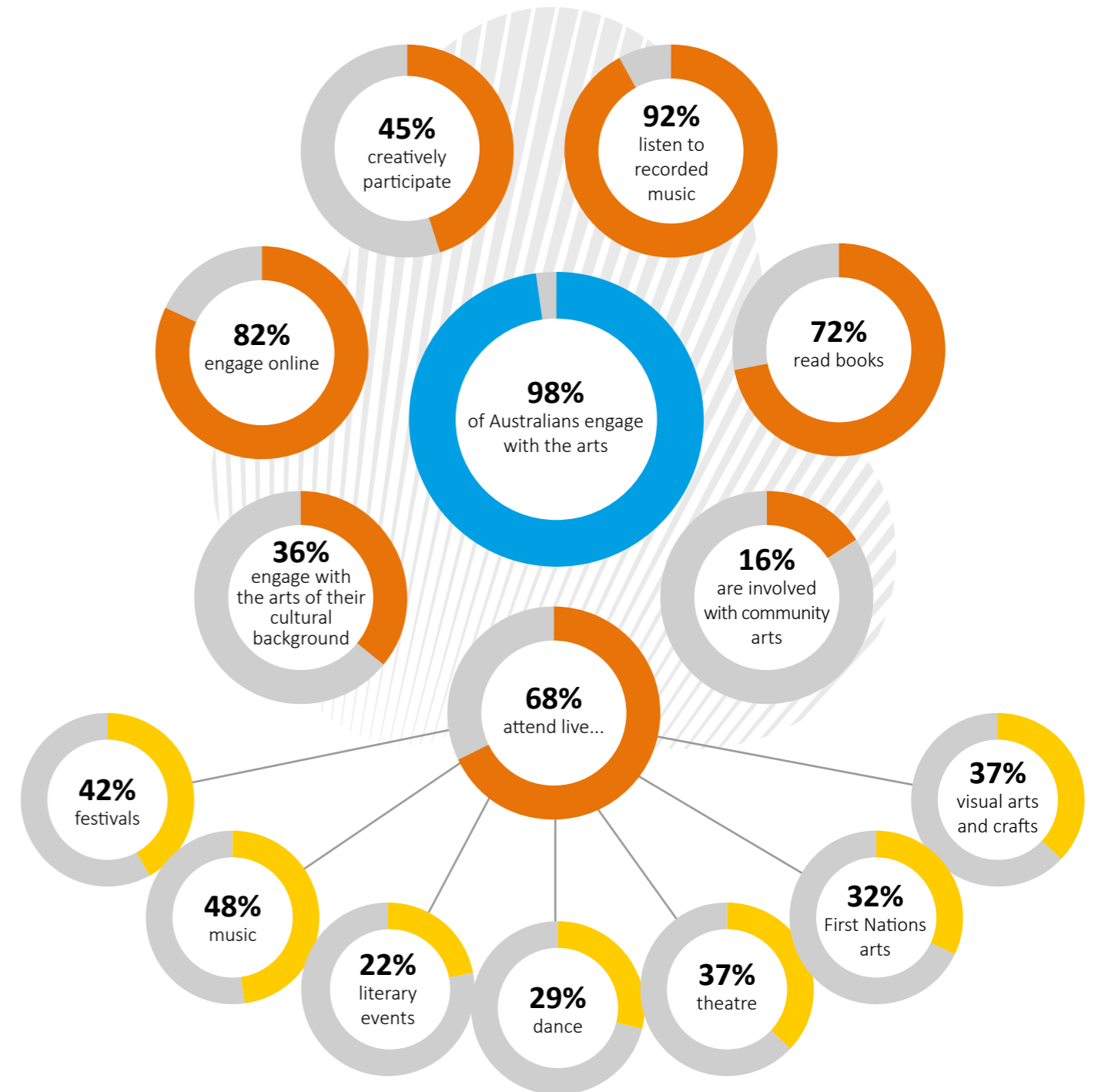
To add to this, research shows that communities themselves believe art and cultural activities have a positive impact on:

Child development (63%)

Bringing customers to local businesses (41%)

What types of art and cultural activities are we participating in?

Australians' arts engagement 2019 (6)



Our people participate in and enjoy a broad range of arts and cultural activities.

The council's continued investment in cultural assets and opportunities will facilitate our people's access and participation in diverse art forms, genres and opportunity for expression.

(6) Australia Council for the Arts, Creating our Future: Results of the National Arts Participation Survey, 2020

SECTION TWO: BACKGROUND



2.1 WHERE IS HORSHAM RURAL CITY COUNCIL?

For millennia, five traditional owner groups have held custodianship over the sky, land and water in which Horsham Rural City is now based; namely, the Wotjobaluk, Jaadwa, Jadawadjali, Wergaia and Jupagulk people.

Horsham Rural City is a vibrant, multi-cultural community situated in the heart of the Wimmera region of Victoria, approximately 300 kilometres north-west of Melbourne. The municipality has a population of 19,880, covering an area of 4,267 square kilometres, with approximately three quarters of residents living within the urban area of Horsham.

The municipality has a diverse array of natural assets including recreational lakes, wetlands, Barenji Gadjin (the Wimmera River), Dyurrite (Mt Arapiles), the Wartook Valley, and Gariwerd (the Grampians National Park) nearby.

Horsham Rural City Council includes the major centres of Horsham and Natimuk, and the localities of: Arapiles, Blackheath, Brimpaen, Bungalally, Clear Lake, Dadswells Bridge, Dooen, Douglas, Drung, Duchembegarra, Grass Flat, Green Lake, Greenland Dam, Haven, Jilpanger, Jung, Kalkee, Kanagulk, Kewell, Laharum, Longerenong, Lower Norton, McKenzie Creek, Mitre, Mockinya, Mount Talbot, Murra Warra, Noradjuha, Nurrabel, Pimpinio, Quantong, Riverside, St Helen's Plains, Telangatuk East, Tooan, Toolondo, Vectis, Wail, Wartook and Wonwondah.¹

As a regional centre, many creative programs also benefit and impact on neighbouring municipalities. Throughout the Strategy, the term 'Horsham region' is used to capture this wider reach and acknowledge the relevance of local creative programs beyond both the municipality and immediate Horsham township.

2.2 CREATIVE INDUSTRIES IN THE HORSHAM RURAL CITY COUNCIL AREA

The Horsham Rural City community has a range of organisations supporting the creative sector, including Council. Council provides support through a Community Program which in 2019-20 provided financial and non-financial support in excess of \$60,000.

In addition, the Council run Town Hall and Art Gallery annually support attendance of over 100,000 people, alongside hundreds of exhibitions, workshops and events. 2,493 pieces are held in the Gallery permanent collection, and many volunteers support the work of the Town Hall.

Outside of Council run venues, a range of other existing cultural organisations and venues in the region support creative activity. These include, but are not limited to:

- Arapiles Committee Theatre (ACT Natimuk / Nati Frinj)
- Art Is... Festival Inc
- Barenji Gadjin Land Council
- Goolum Goolum Aboriginal Co-op
- Horsham Arts Council (HAC)
- Horsham Cinema (Heritage)
- Horsham Film Society (HFS)
- Horsham Historical Society, Arapiles Historical Society
- Horsham Regional Arts Association (HRAA)
- Oasis Wimmera
- Smart Artz
- The Makers' Gallery and Studio (Makers')
- The Station (formerly Nexus Youth Centre)
- Wimmera Library Services (including Horsham Library)
- Wimmera Pride
- Wesley Performing Arts Centre (WPAC)

Tens of thousands of attendees, volunteers and workshop participants contribute their time through these organisations, each of which run hundreds of events and sell thousands of tickets each year.

2.3 WHY DOES HORSHAM NEED A CREATIVE STRATEGY?

A Creative Strategy guides the ways Council can support and advocate for the creative sector in our region. It allows us to plan and allocate resources, as well as prepares us to seize new opportunities when they arise.

For community members, the Strategy also documents the ways they may interact with Council, and work together on achieving shared outcomes.

Though a Strategy will never capture all of the things the community or Council are delivering, it provides a framework we can use to guide decision-making, based on the priorities we have agreed upon together.



Image: Horsham Regional Art Gallery. Photo: HRCC Archive.

¹ <https://www.hrcc.vic.gov.au/Our-Council/About-Us/About-Council#section-2>

2.4 HOW DOES CREATIVE HORSHAM INTERACT WITH OTHER COUNCIL STRATEGIES?

A number of existing Council documents guide the implementation of this Strategy, including:

- The Horsham Community Vision;
- The 2021-2025 Council Plan;
- Health and Wellbeing Plan;
- Annual Action Plans developed by Council;
- Annual Budgets developed by Council;
- Horsham & Grampians Visitor Information Centre Business & Marketing Plan;
- Wartook Valley Strategy;
- Natimuk Social & Economic Plan;
- Destination Horsham Investment Attracting Strategy & Implementation Plan;
- Horsham North Local Area Plan;
- 2019-2022 Community Inclusion Plan;
- Open Space Strategy;
- Horsham Streetscape Plan;
- Riverfront Activation Project (various, including Stage 1 Concept Plans);
- Public Arts & Heritage Trail;
- Public Art Policy;
- Concept Plans for Sawyer Park and City Oval;
- Social Infrastructure Framework;
- Horsham Heritage Study;
- Annual Community Grants program guidelines; and,
- The Horsham Streetscape Plan.

Links to Council Plans and Policies in full are available at: <https://www.hrcc.vic.gov.au/Our-Council/About-Us>.

2.5 WHAT DO WE MEAN BY ‘ARTS & CULTURE’?

As part of the development of ‘Creative State’, Victoria’s first Creative Industries strategy, Creative Victoria noted:

*Creative industries are an evolving mix of sectors spanning arts, culture, screen, design, publishing and advertising. They cover disciplines as diverse as game development and graphic design, fashion and filmmaking, performing arts and publishing, architecture and advertising, media and music, comedy and craft. They include activities that are commercially-driven and community based, experimental and export-intense.*²

Creative Horsham takes a similarly broad approach in considering the diverse fields that contribute to cultural, economic and social life in and around the Horsham Rural City Council area. Throughout the Strategy, unless otherwise specified, the phrases “arts & culture”, “culture”, “arts” and “creative” are used interchangeable, and intended to cover this broad reach of activity.



Image: Art Club. Photo: HRCC.

2.6 HOW WAS THIS STRATEGY DEVELOPED?

In 2019, Horsham Rural City Council began developing a new creative strategy to build on the legacy of the previous Arts & Culture Plan (2014-18) delivered by Council. Having reviewed and evaluated existing data, Council ran a public tender process and appointed Regional Arts Victoria and Future Tense to draft the new Creative Strategy in early 2021. The brief focused on taking learnings from the previous Arts & Culture Plan (2014-18) which contained a large number of stretch targets not aligned with resources and structures within HRCC. This resulted in a number of actions not being achieved. As such, the objective for this new Strategy was to be inspiring but also reflect that consolidation work on structures and processes is required to create the foundation for success.

Future Tense undertook a Policy Scan and review of existing documents in mid-2021 (see Background Paper). This assisted in determining some key gaps and opportunities not met by policies or strategies already in existence. Also in mid-2021, Council hosted the Horsham Talks Expo to collect opinions from local attendees.

Following this, in late 2021 Regional Arts Victoria co-hosted (with industry experts) a series of public consultation sessions with the community. Simultaneously, a survey was distributed to the local community to collect key data from creatives and creative organisations.

Throughout the process, a number of one-on-one interviews were conducted with individuals from across the community, which strengthened many of the concepts and contributions at the conception stages.

FIGURE ONE – WHAT WE DID



individual or group consultations



industry-expert led community events attended by 139 people



open survey completed by 66 people



existing policy or strategy documents reviewed

You can read more about our findings at <https://www.hrcc.vic.gov.au/Have-Your-Say/Creative-Horsham-Plan#:~:text=The%20four%20principles%20that%20will,Reconciliation%2C%20Innovation%2C%20and%20Partnership.&text=Council%20and%20RAV%20have%20extensively,through%20a%20variety%20of%20means.>

² [creative.vic.gov.au/creative-state/introduction/victorias-creative-industries](https://www.creative.vic.gov.au/creative-state/introduction/victorias-creative-industries)

2.7 WHAT WE HEARD

Table Two provides a summary of the community engagement analysis undertaken to inform Creative Horsham. More detailed information on outcomes from the investigation phase of the Strategy development is provided in Section Five.

TABLE TWO – WHAT WE HEARD	
CURRENT STRENGTHS	CURRENT CHALLENGES
<ul style="list-style-type: none"> • Active community of local artists (both practising professional and community artists and groups) • Key flagship cultural institutions, including Gallery and Town Hall • Long standing, successful festivals • The natural environment • Visual arts well established and regarded • Large scale, dynamic public art program 	<ul style="list-style-type: none"> • Limited resources – many groups and ageing volunteer base • Huge demand on Traditional Owner groups for support • Perceived lack of access to spaces to develop and present work • Lack of centralised communications platform for ‘what’s-on’ nor integration across Arts & Cultural, Festivals & Events and Tourism • Facilitating cross industry and departmental collaborations and partnerships to better integrate creativity and the creative sector
FUTURE OPPORTUNITIES	FUTURE IMPACTS
<ul style="list-style-type: none"> • Realising ambitions of local First People’s communities • Profiling and supporting the work of artists with a disability • Supporting access to and use of smaller venues for local groups (eg: Wesley and Jubilee Halls) • Increased support for experimentation and innovation within existing creative offerings and those emerging / non-traditional • Greater facilitation of connections / networks between creative practitioners within the region and inter-regionally • Strengthened professional development opportunities for local artists • More events or experiences after dark, including those that feature activation, lighting and projection • Bringing a wider diversity of entertainment, touring and experimental arts opportunities into region, such as bespoke and large-scale festivals, events and attractions and tourism-based initiatives • Branding – pulling multiple smaller activities / events under one umbrella and branding it, like Bendigo and Ballarat have done (<i>Bendigo Ignite & MADE of Ballarat</i>) • Horsham Streetscape plan 	<ul style="list-style-type: none"> • Changing support for some organisations and funding programs at State and Federal level • Declining and ageing membership of community organisations • Changing climate and impacts on natural attractions • Competition with other regional towns and communities to attract artists and visitors • Local creators uncertain about future • Widening divide between those who can and can’t afford access to cultural experiences • Young creatives leaving sector due to lack of opportunities imposed by Covid

2.8 THE STRATEGY DEVELOPMENT

The following pages, outline the approach taken to formalising the Strategy based on where we are; what we did; and what we heard, providing the relevant context to delve into more detail in following sections.

2.9 OUR APPROACH

The investigations and background information in previous sections reveal an already active and interested region, with underlying support for the creative sector both from community and Council. It is also an underlying assumption of this Creative Horsham Strategy that creativity can, and does, contribute to delivering on the broader goals of both the Council and local community – not just those identified as being specific to the creative sector.

For this reason, the Vision for Creative Horsham builds on the existing Community Vision: *Arts & culture contributes to making the Horsham region a vibrant, liveable hub that thrives on strong economic growth and social connectedness*. This will realise a number of Cultural, Social and Economic Outcomes.

Similarly, the four Guiding Principles draw from existing Council documents which codify them, including the Community Inclusion Plan; Council Plan; and Reconciliation Action Plan.

As noted in the Introduction, the five Creative Themes established early in the Strategy development process remained remarkably resilient throughout the consultation and investigation stages. Creative Horsham maintains these Themes, and organised Actions to be delivered around them in support of delivering the Vision.

Finally, there are a number of existing programs, strategies and priorities already in place at the time Creative Horsham comes to life. The work of this Strategy does not exist in a vacuum, and the likelihood of success for any ambitions outlined here increases when it builds upon current strengths of the community and Council. The Strategy thus incorporates Actions already committed to or under way, in addition to those newly identified through Creative Horsham.

The result is a Strategy that cohesively brings together a series of existing, under development, and new Actions under five Creative Themes, each in support of a longer-term Vision. In turn, a series of Cultural, Social and Economic Outcomes will result.

The Strategy uses practical, action-orientated, evidence-based and clear language wherever possible. Section Three presents this information in further detail.



Image: Jack Rowland, RISE 2022-23. Acrylic paint on brick. Produced by Juddy Roller. Photo: Jumpin Jac Flash Photography.

2.10 THE STRUCTURE

In this section, we explore the Strategy in more detail. Some definitions of terminology used in this section are provided first.

VISION: WHAT SUCCESS WILL LOOK LIKE

Arts & culture contributes to making the Horsham region a vibrant, liveable hub that thrives on strong economic growth and social connectedness.

OUTCOMES: WHAT IT WILL LEAD TO

Cultural: Creativity is stimulated; Knowledge, ideals and insight are gained; Diversity of cultural expression is appreciated;

Sense of belonging to a shared cultural heritage is deepened.

Social: Physical and/or mental wellbeing is improved; Social connectedness is enhanced; Social differences are bridged; Feeling valued is experienced.

Economic: Professional practice capability is enhanced; Employment enhancing skill development is facilitated; Individual economic wellbeing is increased; Local economy is supported.

GUIDING PRINCIPLES: “HOW WE WILL APPROACH EVERYTHING WE DO”

Inclusion: empowering access to opportunity, addressing structural equalities, tackling unconscious bias and developing inclusive organisations.

Innovation: promoting and encouraging new ways of thinking, new technologies or new approaches in the community.

Collaboration: fostering respectful relationships, trust and respect.

Reconciliation: creating an improved understanding of Aboriginal and Torres Strait Islander histories, cultures, hopes and future aspirations through fostering strong, respectful, inclusive and meaningful relationships within our communities.

CREATIVE THEMES

Five themes emerged early, and remained consistent, throughout the development of the Strategy. These are:

- **Destination:** entice visitors to the region with a compelling offer of things to do and see in and around Horsham.
- **Participation:** ensure that everyone can make, do or see art and culture in the Horsham region.
- **Venues:** our places of Arts and Culture serve the Horsham Community.
- **Partnerships:** support the people and organisations we make Arts and Culture with.
- **Communications:** celebrate and coordinate the way we tell our stories.

EVIDENCE SUPPORTING THEMES

A brief summary of evidence collected to support each Creative Theme and the connected Actions is included in the relevant sections. Also included, where appropriate, are lists of other Council plans, projects or strategies that directly link with the Actions for the Theme.

ACTIONS

The list of Actions outline what will be delivered. For each Creative Theme, Actions are presented in three categories:

- **Quick Wins:** these Actions represent work that can be done now. It might include continuing existing projects; completing prior commitments; or making achievement adjustments in the next 12 months.
- **Work-in-Progress:** this work is underway or builds on previous reports, strategies or plans, but may not be actioned in the coming 12 months as further resourcing or investigation is required.
- **Emerging Opportunities:** arising from the multiple investigations and consultations informing Creative Horsham, Emerging Opportunity Actions are what we should do next; they will require further work and resourcing to commence but are priorities in the life of this Strategy.

KEY PROJECT PER THEME:

Creative Horsham details all actions underneath each of the themes divided into quick wins, work in progress and emerging opportunities. The Strategy highlights a key priority project per theme and steps to achieve the Creative Horsham vision.



Image: Viewing in the gallery. Photo: Charee Smith.

SECTION THREE: STRATEGY IN DETAIL

CREATIVE THEME 1: DESTINATION

Entice visitors to the region with a compelling offer of things to do and see in and around Horsham.

ABOUT THIS CREATIVE THEME

The appeal of the Horsham region as a place to visit, work, play and live both influences, and is influenced by, opportunities to make and experience the arts, creativity and culture locally. Council and the community alike share a strong desire to showcase the region and see an obvious role for creative practice, both in terms of:

- highlighting the long-standing creative talent that exists and work already produced in the region; and,
- attracting high profiles events and performers to the region and in turn drawing in audiences from Horsham and surrounds.

A focus of this Plan will be providing the support required to ensure a compelling, accessible and year-round calendar of creative offerings is available to attract visitors in Horsham and surrounds. Critical to this, is ensuring the support of key tourism and attraction infrastructure, including visitor services, and so early quick-wins and work-in-progress Actions focus on these key support structures. This will lay the foundations for bigger picture, longer-term Actions that further develop the events and attraction calendar in the region.

This Theme includes (but is not limited to) goals relating to festivals, events, public art, place making, activation, visitation and tourism.

EVIDENCE SUPPORTING THIS THEME

Compared to domestic tourists overall, arts tourists are more likely to stay longer and spend more in a region, and domestic arts tourists are willing to travel to regional centres. The Horsham & Grampians Visitor Information Centre Business & Marketing Plan highlights the impact of the tourism industry in Horsham region, an industry which:

- generates \$93.7m of economic output;
- supports 551 full time equivalent jobs; and,
- had 671,000 domestic day trip visitors in 2019

Visitors to the Grampians region like to go walking and sightseeing, including at national/state parks; visit family and friends; shop; visit wineries and dine out. The natural environment was a strong theme in the Creative Horsham community consultations too, whilst participants added that the capacity to deliver more events (in particular ‘after dark’-style projection and lighting events) would provide opportunities to reconnect after COVID and reach new audiences.

Complementing this, the Strategy and Policy Scan identified opportunities for bringing a wider diversity of entertainment, touring and experimental arts opportunities into the region. Local creatives want to expand their reach nationally and internationally; want more live music; and would like more display and performance opportunities, and saw Council as playing a critical role in brokering access to opportunities outside the region.

OTHER COUNCIL PLANS IMPACTING THIS THEME

Council strategies, plans and policies which are in effect or currently in development that may directly impact on or further the Actions in this Creative Theme include:

- Horsham & Grampians Visitor Information Centre Business & Marketing Plan;
- Wartook Valley Strategy;
- Natimuk Economic and Social Plan; and,
- Destination Horsham Investment Attracting Strategy & Implementation Plan.

ACTIONS, LINKS TO COUNCIL PLAN AND EVALUATION

Work is already under way on a number of Actions relevant to this Theme, and a number of others can be actioned quickly. The integration of Visitor Services into the Horsham Town Hall is an opportunity for a number of goals relevant to Creative Horsham, but some initial groundwork needs to be completed first.

Quick wins Work in progress Emerging opportunities

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES	
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES		
<p>1.1 Increase the range, quality and appropriateness of Visitor Services information and products</p> <p>1.2 Ensure Visitor Services successfully integrates into the Horsham Town Hall venue</p>	Community	A community that encourages and celebrates all cultures, heritage and diversity	Promote and support the municipality’s key tourism, events and local and cultural offerings	Visitation and product sales reported monthly to Council	
				Increased visitation reported monthly to Council	
<p>1.3 Work with local business to activate the Horsham town centre</p> <p>1.4 Implement the recommendations from the Wartook Valley Strategy</p> <p>1.5 Implement the recommendations from the Natimuk Social and Economic Plan</p>	Sustainability	Achieve a sustainable and sound environmental future	Support business resilience and recovery from the impact of business interruption	Investment, Attraction & Growth monthly report	
				Plan for sustainable development which balances economic, environmental, and social considerations	Progress Report to Council
<p>1.6 Review the timeline and offer for existing Arts and Culture events in the Horsham region, and investigate options for developing new events or offerings that fill gaps in the calendar or suite of offers</p> <p>1.7 Increase the presence of arts and culture activities that build on the natural assets in the region</p> <p>1.8 Build the capacity of local arts events and organisations to professionalise their communication activities</p>	Community	A community that encourages and celebrates all cultures, heritage and diversity	Promote and support the municipality’s key tourism, events and local and cultural offerings	Calendar published	
				Incentives developed	
				Development program launched	

KEY PROJECT FOR THEME 1: BUILDING THE VISITOR EXPERIENCE

Entice visitors to the region with a compelling offer of things to do and see in and around Horsham

THEME: DESTINATION

Description:

This project recognises the opportunities to better show case Horsham as a destination to visit and explore. It will investigate areas including the planning and promoting of events, programming of events and spaces to attract visitors to stay longer, the investigation into new offerings and experience packages for visitors and increased marketing of the local produce and art for purchase in the Horsham Town Hall. This project recognises communication and marketing of these experiences is essential to building Horsham as a destination

Why are we doing it?

The HRCC Council Plan 2021-2025 highlights the importance of this project through the initiative and priority to “Promote and support the municipality’s key tourism, events and local and cultural offerings” under the Community theme and the strategy to build “a sustainable economy where local business, agriculture, tourism and other diverse industries thrive.” In focusing in this area the liveability and sustainability of our municipality is further developed not only attracting visitors but showcasing the offerings of Horsham and surrounds and promoting its liveability.

Steps for Implementation:

- 1. Finalise** the HRCC internal events review to outline gaps, methods to bridge the gaps and timeline on way forward.
- 2. Implement** the Plan stemming from the internal events review in collaboration with other departments with a focus to:
 - better support the community in delivering events
 - strategically plan for any HRCC initiated events
 - develop the process to coordinate long term larger scale events run by external promoters
- 3. Create** and develop new visitor experiences with new offerings
- 4. Communicate**, on programs and events/festivals effectively using a range of different avenues to reach audiences locally and further out.
- 5. Promote** local produce and artist wares in the region



Image: Festoon Family Festival. Photo: Charee Smith.

CREATIVE THEME 2: PARTICIPATION

Ensure that everyone can make, do or see art and culture in the Horsham region.

ABOUT THIS CREATIVE THEME

The Guiding Principle of “Inclusion” impacts across the entire Creative Horsham Strategy, but the Creative Theme of Participation is where this principle is most actively pursued with concrete Actions. A core commitment of Creative Horsham is that the benefits of making and participating in creative practice should be available to everyone, regardless of age, cultural background, location, or experiences of disability.

Participation as a Creative Theme is focused on ensuring:

- everyone can access arts and cultural experiences in the Horsham region; and,
- the full potential of the arts to celebrate the region’s diversity is realised.

Quick Wins for this Creative Theme embed some existing programs and projects across the life of Creative Horsham. Works-in-Progress allows for core inclusion goals from complimentary strategies delivered by Council, and Emerging Opportunities focus on showcasing local artist achievements in the region and reducing barriers for community organisations to do the same.

Actions are focused on (but not limited to) art making, arts experience, audiences, making art happen, and championing of artists.

EVIDENCE SUPPORTING THE THEME

VicHealth has found multiple benefits for health and wellbeing through participating in the arts, including both strengthening community connection and providing platforms for less prominent voices.³ As was evident in the Creative Sector survey, with 95% of creative practitioners saying their work was important for their wellbeing.⁴ The Horsham Rural City Community Inclusion Plan also observed better access to recreation, sporting and cultural facilities as a common consultation theme.⁵

Access and equity was a topic of interest at almost every one of the community consultation sessions. Feedback from attendees ranged from more opportunities for participation and celebration of local artists with a disability and/or deaf through to event or project ideas to celebrate young people, First Peoples and elders. It was also noted in the consultation sessions that financial barriers currently prevent some people from fully participating in the arts; attendees felt free or public art programs were one way to address this barrier.⁶

Community feedback was endorsed through the Strategy and Policy Scan, which found a need for increased institutional, structural and communal supports to further reach currently disengaged communities. Opportunities the Scan highlighted included increasing supports to marginalised demographics and communities across the region and encouragement of investment in arts education.

OTHER COUNCIL PLANS IMPACTING THIS THEME

Council strategies, plans and policies which are in effect or currently in development that may directly impact on or further the Actions in this Creative Theme include:

- Horsham North Local Area Plan;
- 2019-2022 Community Inclusion Plan; and,
- Open Space Strategy.

³ <https://www.vichealth.vic.gov.au/our-work/arts-and-social-connection#:~:text=Participating%20in%20arts%20and%20cultural,solutions%20to%20health%20promotion%20challenges.>

⁴ See Section 19.

⁵ <https://www.hrcc.vic.gov.au/files/assets/public/document-resources/our-council/publications/council-plans/community-inclusion-plan-2019-2022.pdf>

⁶ See Section 17.

⁷ See Section 18.

ACTIONS, LINKS TO COUNCIL PLAN AND EVALUATION

A number of exciting project outcomes are nearing presentation stage as Creative Horsham goes live, whilst other programs are now a feature of ongoing Council work. These are all confirmed and included as Quick Wins here.

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
2.1 In consultation with BGLC, develop a partnership agreement	Community	A region that acknowledges and engages with First Nations people on place, connection and truth	Value and respect the culture of our traditional owners through strengthening relationships and partnerships with the Aboriginal and Torres Strait Islander community in Horsham	Partnership agreement developed and adopted by Council
2.2 Deliver on the Horsham Silo project with BGLC to promote, celebrate and share First Nation stories of significance				Silo art complete
2.3 Work with BGLC for recognition and approvals of new street names and public spaces				Council's Street, Road, Places Naming Policy reviewed and adopted by Council. Process established.
2.4 Encourage, promote and celebrate events enriching cultural diversity				Report on the number of cultural events at Horsham Town Hall
2.5 Design, promote, participate and support municipal activities and events as scheduled including NAIDOC, Volunteers, International Women's Day, Reconciliation Week	Liveability	Quality opportunities and facilities that meet the health and wellbeing needs and interests of all ages, abilities and backgrounds	Promote opportunities for life long social interactions and enjoyment	Events reported in the Quarterly Report
2.6 Develop and implement Council wide guidelines for universal inclusion and access across all activities				Universal Access Guidelines adopted by Council

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
2.7 Prioritise and implement actions from the Open Space Strategy	Accessibility	Improved and connected transport services and networks in and around the region	Planning for places and spaces to provide connectedness and social inclusion	Progress Report to Council
2.8 Deliver the Department of Education & Training funded Schools Education Program at the Horsham Town Hall Venue.				Report to Council on participation at Horsham Town Hall
2.9 Implementation of all actions identified in the 2019-2022 Community Inclusion Plan	Community	An inclusive, accessible, connected and safe community	Enhance the inclusivity, accessibility and safety of our places and spaces	Annual progress report to Council
2.10 Develop and implement the Horsham North Local Area Plan				Horsham North Local Area Plan adopted by Council
2.11 Identify and recognise areas and places of cultural and historical significance that maintain connection to places, land and culture and engage early				Report presented to Council; Implementation of the Heritage Study Review through a planning scheme amendment
2.12 Formalise guidance on community cultural protocols with the BGLC				Protocols developed
2.13 Connect local Deaf and disability creatives with resources to showcase their work	Liveability	A destination to live, work, explore and invest	Advocate for educational opportunities, delivered locally, to support and encourage lifelong learning	Work is showcased
2.14 Invite culturally and linguistically diverse artists to share their creative practice with the wider community	Accessibility	Diverse services, programs and facilities that are accessible to all	Advocate for supporting infrastructure to ensure connections to key places and services	

KEY PROJECT FOCUS FOR THEME 2: ART FOR EVERYONE

Ensure that everyone can make, do or see art and culture in the Horsham region.

THEME: PARTICIPATION

Description:

A core commitment of Creative Horsham is that the benefits of making, experiencing and participating in creative practice should be available to everyone, regardless of age, cultural background, location, or experiences of disability.

Why are we doing it?

Access and equity was raised at many of the community consultation sessions. Feedback ranged from more opportunities for participation and celebration of local artists with a disability through to identification that barriers currently exist that prevent some people from fully participating in the arts – particularly those in marginalised demographics.



Image: *Someone in the Dark*, Nati Frinj 2022, Blackhole Theatre and Tracey Rigney (Wotjobaluk, Ngarrindjeri). Photo: Suzanne Phoenix.

Steps for Implementation:

1. **Align** deliverables from Creative Horsham to the HRCC Disability Access and Inclusion Plan to promote greater inclusion and access for all.
2. **Develop** and implement a Horsham Town Hall Equity Action Plan.
3. **Plan** at least one program annually across genres that focuses on diversity and inclusiveness.
4. **Investigate** barriers that exist that prevent community members (particularly those in under-represented groups) from accessing arts and culture programs and work towards a plan to address these barriers (e.g. access to info for visually impaired, easy English documents, audio described options for the Gallery, inclusive/accessible communications)
5. **Investigate** a process or system to connect local creatives to avenues to showcase their work promoting diversity and inclusion.
6. **Invite** culturally and linguistically diverse artists, those living with a disability or those from under-represented segments of the community to share their creative practice with the wider community
7. **Develop** a strategic programming plan to increase opportunities of under-represented groups in accessing the venue.
8. **Build** on current partnerships with industry professionals e.g. VAPAC to inform audience development and program planning.
9. **Partner** with creatives to make new work removing barriers to under-represented groups in accessing arts and culture opportunities.
10. **Promote** and celebrate events enriching cultural diversity and equity

CREATIVE THEME 3: VENUES

Our places of Arts and Culture serve the Horsham Community.

ABOUT THIS CREATIVE THEME

Horsham is fortunate to have access to significant infrastructure assets that range in scale and level of Council involvement. Whilst none of them are exclusively used for creative outcomes (and in some cases, not even primarily used as such), Council and the community have demonstrated experience in activating these spaces for a variety of creative outcomes. This Theme seeks to build on this track record.

Attached to this Theme are Actions relating to the ongoing running of Council assets, whilst simultaneously exploring ways to open them up for wider community use. Additionally, opportunities to engage with new developments such as the Riverfront Activation and Sawyer Park and City Oval projects. Conservation and heritage considerations also interact with this Theme, as do partnerships that may open up currently underutilised spaces for creative use.

Venues, as they are referred to in this Theme, include Horsham Town Hall Performing Arts Centre, Horsham Regional Art Gallery, Wesley Hall, Horsham Cinema, Jubilee Hall, The Station, and the Small Halls dotted through the Horsham region.

EVIDENCE SUPPORTING THE THEME

Investment in arts infrastructure in regional communities can generate additional economic activity; employment; volunteering; and attendance at arts events.⁸ State and local-government funding is important in ensuring local audiences are able to access a greater quantity, quality and diversity of arts programs, in turn allowing venues to contribute to the social, cultural and economic development of a region.⁹

Community access to either existing or as yet untapped places to create and show local work was demanded at most community consultation sessions. Venues were seen as places that could perform this role, as well as facilitate experimentation and risk for emerging or smaller arts groups. The role of Council-run venues in presenting experiences for a wide audience to enjoy was understood.¹⁰

Access to space to develop and present work was the commonly cited need for local creatives in the Sector Survey, with display and performance opportunities for local artists ranking second as the thing respondents wanted to see more of. This Sector Survey also recommended Council take a role facilitating connections between creative practitioners.¹¹

The Strategy and Policy Scan found that current Council investment in arts and culture focuses mainly on Council-run institutions, such as the Horsham Town Hall. The Scan identified opportunities to support community-run arts and culture initiatives and institutions outside this more narrow focus, including through bringing a wider diversity of entertainment, touring and experimental arts opportunities into the region.¹²

OTHER COUNCIL PLANS IMPACTING THIS THEME

Council strategies, plans and policies which are in effect or currently in development that may directly impact on or further the Actions in this Creative Theme include:

- Horsham Streetscape Plan;
- Riverfront Activation Project (various, including Stage 1 Concept Plans);
- Public Arts & Heritage Trail;
- Public Art Policy;
- Concept Plans for Sawyer Park and City Oval;
- Social Infrastructure Framework; and,
- Horsham Heritage Study.

⁸ https://creative.vic.gov.au/__data/assets/word_doc/0020/56360/-THE_ARTS_RIPPLE_EFFECT_VALUING_THE_ARTS_IN_COMMUNITIES_accessible_version.docx

⁹ https://creative.vic.gov.au/__data/assets/pdf_file/0007/56761/Creative_Victoria-Regional_Development_Evaluation-Jan2016-2.pdf

¹⁰ See Section 17.

¹¹ See Section 19.

¹² See Section 18.

ACTIONS, LINKS TO COUNCIL PLAN AND EVALUATION

Actions which are part of ongoing work or can be begun quickly are listed below.

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
3.1 Finalise actions from Stage 1 Concept Plans for Riverfront Activation Project- including detailed design drawings	Liveability	Quality opportunities and facilities that meet the health and wellbeing needs and interests of all ages, abilities and backgrounds	Create engaging spaces and places for social connection and wellbeing to build community resilience	Stage 1 Actions finalised
3.2 Work with community to develop Concept Plans for Sawyer Park & City Oval and develop detailed designs and drawings				Concept plan endorsed by Council; works underway.
3.3 Produce, publish and promote an annual program of Horsham Town Hall performances				Report to Council on participation at Horsham Town Hall events
3.4 Produce, publish and promote an annual program of visual art		Diverse and connected open spaces	Encourage participation, diversity and growth in sports, events, arts and culture	Report to Council on Public art outcomes
3.5 Develop and deliver an annual program of Public art commissions, installations and promotion				Annual Report on the Art Gallery acquisitions
3.6 Build on the quality of the Gallery's Visual Art Collection				
3.7 Seek community input and feedback on services at Horsham Town Hall	Leadership	Good governance, through leadership and connection with community	Build trust through meaningful community engagement and transparent decision making	Horsham Town Hall Community Feedback Forum held annually
3.8 Explore a more efficient technology solution for brokering Accommodation Inquiries and vacancies				High organisational standards focussing on continuous improvement

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
3.9 Implement the Horsham Heritage Study to protect buildings and places of historic cultural heritage to reinforce 'sense of place' and celebrate Horsham's character and distinctiveness	Community	A community that encourages and celebrates all cultures, heritage and diversity	Promote and support the municipality's key tourism, events and local and cultural offering	Horsham Planning Scheme amended
3.10 Prepare a conservation management plan for Horsham Botanical Gardens				Horsham Botanical Gardens Conservation Management Plan is endorsed by Council
3.11 Prepare a conservation management plan for the Horsham Cinema				Horsham Cinema Conservation Management Plan endorsed by Council
3.12 Develop Master Plan for key municipal level assets as listed in the Social Infrastructure Framework	Accessibility	Improved and connected transport services and networks in and around the region	Planning for places and spaces to provide connectedness and social inclusion	One Plan per year developed and adopted by Executive Management Team
3.13 Support local artists, cultural communities and arts groups to showcase and develop their work	Liveability	A destination to live, work, explore and invest	Encourage participation, diversity and growth in sports, events, arts and culture	Showcase plan developed
3.14 Explore incentives for non Council owned venues to host creatives beyond the CBD				Incentives developed
3.15 Investigate opportunities for arts and cultural programming in future developments, including the Riverfront development				Diverse and connected open spaces

KEY PROJECT FOCUS FOR THEME 3: VENUES ENABLING COMMUNITY

Our places of Arts and Culture serve the Horsham Community.

THEME: VENUES

Description:

This project focuses on leveraging venues to promote arts and culture in the community and identifying new opportunities for growth.

Why are we doing it?

Council and the community have demonstrated experience in activating spaces for a variety of creative outcomes. This Theme seeks to close the gap around the range of creative spaces available for creatives to activate, create works and also showcase works.

Steps for Implementation:

- 1. Advocate** for The Wesley to come online in partnership with the Wesley committee as a compliment to the Horsham Town Hall venue offerings
- 2. Develop** a business model to program and resource the service delivery model of the venues offerings for arts and culture spaces. (This is in collaboration with HRCC venues)
- 3. Develop** the sustainable model to program and resource events at Sawyer park stage for activation
- 4. Develop** communications on available spaces to hire including conferences and community halls
- 5. Research** and develop framework to guide the balance between community and commercial use
- 6. Support** local artists, cultural communities and arts groups to showcase and develop their work through the HRAG Community Gallery and the Performing Arts Theatre.
- 7. Investigate** opportunities for arts and cultural programming in future developments and HRCC projects.



Image: HRAG Community Gallery NAIDOC Week Photo: HRCC Archive

CREATIVE THEME 4: PARTNERSHIPS

Support the people and organisations we make Arts and Culture with.

ABOUT THIS CREATIVE THEME

Council has a role in ensuring the success of Creative Horsham beyond just that as a delivery agent. There are many creative (and non-arts) organisations in the region that already work with Council in a variety of ways, but there are more still looking for ways to make this connection. Council can play an expertise, facilitation and advocacy role through the maintenance of strong partnerships with community, as well as other institutions.

Within this Theme, consideration is given to both providing funding through Council to community, and also attracting outside funds to the region (as well as helping community groups to do the same). Bringing the Wesley Performing Arts Centre online is an exciting partnerships project opportunity, and sharing Council promotional support for creative events (both community- and Council-driven) will be another vital cog in the Creative Horsham approach.

Partnerships that will be vital to the successful delivery of Creative Horsham include those with, Traditional Owners, arts organisations, libraries, historical societies, museums, health/wellbeing organisations, businesses, and parks.

EVIDENCE SUPPORTING THE THEME

Arts partnerships are an established means of supporting a range of outcomes for governments, businesses, schools, and health bodies, amongst others. For example, partnering with arts organisations can improve efficiency, brand awareness, and employee engagement for business.¹³ Arts partnerships can also increase community engagement on health issues¹⁴, and provide a range of benefits for students and teachers alike when provided in an education setting.¹⁵

The Sector Survey found practitioners keen to improve their networks, financial growth and viability. They also sought support and encouragement to take risks and innovate with new ideas, a role they felt Council could play.¹⁶ This is reinforced by the findings of the Strategy and Policy Scan, which found a need for increased institutional, structural and communal supports to consolidate the strengths of the region.¹⁷

The Scan also observed an opportunity to expand the focus of Council beyond community arts to include established creative practitioners and the professional services component of the creative industries. Similarly, in the community consultations, there was a common desire for more organisations based locally to have opportunities to work with each other and with those from outside the region. The community consultation also revealed a desire to redefine the colonial historical narrative of the region and connect to the stories of local First Peoples.¹⁸

OTHER COUNCIL PLANS IMPACTING THIS THEME

Council strategies, plans and policies which are in effect or currently in development that may directly impact on or further the Actions in this Creative Theme include:

- Annual Community Grants program guidelines.

¹³ <https://ellisjones.com.au/strengthen-your-organisation-through-arts-partnerships/>

¹⁴ <https://www.vichealth.vic.gov.au/funding/art-of-good-health-partnership-grant>

¹⁵ <https://www.artsedsearch.org/study/partnerships-between-schools-and-the-professional-arts-sector-evaluation-of-impact-on-student-outcomes/>

¹⁶ See Section 19.

¹⁷ See Section 18.

¹⁸ See Section 17.

ACTIONS, LINKS TO COUNCIL PLAN AND EVALUATION

Quick Wins for this Creative Theme involve increasing the reach of existing programs, as well as facilitating access to resources and funds outside of Council, especially partnerships that mutually and respectfully reinforce each other.

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
4.1 Increased reach and diversity of allocation of Annual Community Grants program	Community	A community that encourages and celebrates all cultures, heritage and diversity	Support and empower localised community groups in their goals and plans	Report to Council on % increase of new successful applications
4.2 Provide support and educate community groups on (Arts & Cultural) grant applications to external funding bodies				Report to Council on applications and assistance provided
4.3 Partner with the WRLC to promote the library and related events through Council's public notice page	Liveability	Quality opportunities and facilities that meet the health and wellbeing needs and interests of all ages, abilities and backgrounds	Advocate for educational opportunities, delivered locally, to support and encourage lifelong learning	Report to Council via the Quarterly Report
4.4 Seek funding opportunities through Arts & Culture grants		Diverse and connected open spaces	Encourage participation, diversity and growth in sports, events, arts and culture	Monthly Finance Report - Grants
4.5 Increase activation and promotion of outdoor venues	Community	A community that encourages and celebrates all cultures, heritage and diversity	Support and empower localised community groups in their goals and plans	Report to EMT on usage of indoor and outdoor venues
4.6 Support Wesley Committee to make the Wesley Performing Arts Centre operational				Venue is operational
4.7 Collaborate across Council to connect Council resources to needs identified by creative community	Leadership	Good governance, through leadership and connection with community	Build trust through meaningful community engagement and transparent decision making	Needs Report complete

KEY PROJECT FOCUS FOR THEME 4: RECOGNISING OUR FIRST NATIONS

Support the people and organisations with whom we make Arts and Culture.

THEME: PARTNERSHIPS

Description:

This project recognises the ongoing commitment to partner with First Nations to celebrate arts and culture and share culture with the broader community.

Why are we doing it?

Reconciliation is one of the guiding principles of Creative Horsham- creating an improved understanding of Aboriginal and Torres Strait Islander histories, cultures, hopes and future aspirations through fostering strong, respectful, inclusive and meaningful relationships within our communities.

Steps for Implementation:

- 1. Continue** to embed partnership with BGLC and Goolum Goolum.
- 2. Build** relationships with First Nations artists and work together to build a platform to allow for sharing of their rich art and culture.
- 3. Support** First Nations events including National Reconciliation Week and NAIDOC Week.
- 4. Work** in partnership with First Nations artists to identify opportunities to develop workshops to share their art and culture with students.



Image: On Wimmera land artwork, Painted with Light. Producer: ACT Natimuk. Artist: Tanisha Lovett, Gunditjmara and Wotjobaluk artist. Photo: Mary French.

CREATIVE THEME 5: COMMUNICATIONS

Celebrate and coordinate the way we tell our stories.

ABOUT THIS CREATIVE THEME

As is often the case when bringing a community together to discuss a new Strategy, a common refrain amongst consulted participants was “if only more people knew all the wonderful things we are doing.” Simultaneously, many attending the group consultation sessions felt they learnt more about new projects and organisations in their own community that they had not previously engaged with.

This Theme is about attempting to reduce this gap, so that the great work happening in the Horsham region’s creative community is celebrated, coordinated, and supported by audiences. To do so requires some updates to promotional tools such as websites and signage, newsletters and information. The Actions in this Theme identify these activities, as well as open the possibility for community members to take ownership of better communicating their own work.

Communication as it is presented in this Theme refers to marketing, branding, newsletters, website information, evaluation, history and heritage.

EVIDENCE SUPPORTING THE THEME

Competition for audiences and reach amongst arts organisations continues to increase, with a saturated market requiring more and more savvy approaches to communication.¹⁹ Challenges with the fragmentation of media markets, undermining of price, and changing demographics have all contributed to making arts marketing more difficult than in years passed.²⁰ These challenges can be even harder to navigate for smaller organisations or regional communities.

The role of Council as a facilitator and enabler was endorsed beyond just providing funds for projects in the community consultations. Participants saw Council as a critical organiser and navigator of communications internally, as well as providing a platform for celebrating the work of local creatives. There is an opportunity to provide further meetings or other networking tools to encourage this sharing amongst local arts groups.²¹

Maximising the impact of creative sector across all Council departments, including communications, was seen as an opportunity in the Strategy and Policy Scan. The Scan also found funding for community activities inconsistent and minimal, which only further reinforces the need for Council to take a whole-of-Council approach to supporting arts outcomes.²²

The Sector Survey found practitioners are keen to expand their networks and gain access to more professional development opportunities. Council can play a role in connecting local creatives to opportunities beyond just those provided locally, as well as identifying commissioning and engagement opportunities across Council activities.²³

OTHER COUNCIL PLANS IMPACTING THIS THEME

Council strategies, plans and policies which are in effect or currently in development that may directly impact on or further the Actions in this Creative Theme include:

- Horsham & Grampians Visitor Information Centre Business & Marketing Plan; and,
- Destination Horsham Investment Attracting Strategy & Implementation Plan.

¹⁹ https://www.deakin.edu.au/__data/assets/pdf_file/0004/299218/colbert-2009.pdf

²⁰ <http://nsfconsulting.com.au/arts-marketing-branding/>

²¹ See Section 17.

²² See Section 18.

²³ See Section 19.

ACTIONS, LINKS TO COUNCIL PLAN AND EVALUATION

Actions which are underway or can begin quickly for the Communications theme relate to sharing of information through signage, websites and newsletters.

Quick wins **Work in progress** **Emerging opportunities**

ACTIONS	LINKS TO COUNCIL PLAN			EVALUATION MEASURES
	THEMES	STRATEGIES	PRIORITIES AND INITIATIVES	
5.1 Promote recreation (and cultural) activities in our natural environment to increase destination tourism and visitation	Liveability	Diverse and connected open spaces	Promote the municipality as a destination highlighting Horsham as a base in Western Victoria, halfway between Melbourne and Adelaide	Investment, Attraction & Growth monthly report
5.2 Develop a calendar of planned community engagements and proposed dates publicly available on our website	Leadership	Good governance, through leadership and connection with community	Engage with community early on in projects and throughout to promote efficiencies and awareness of external funding opportunities	List of planned community engagements accessible on Council’s website
5.3 Promote grant funding options, resources and information available to community groups				Enewsletter distributed to community and recreational groups
5.4 Installation of an External Weather Proof Digital Promotions Sign in Pynsent Street				Sign installed and operational
5.5 Upgrade and update Visit Horsham Website				Website is live
5.6 Upgrade and update Horsham Town Hall Website				
5.7 Support the delivery of tourism opportunities on the Wimmera River, Mt Arapiles and lakes in our region	Liveability	Diverse and connected open spaces	Promote recreational opportunities in our natural environment and recreational waterways to increase visitation	Investment, Attraction & Growth monthly report
5.8 Profile Arts & Culture activity in Council communications activity	Community	A community that encourages and celebrates all cultures, heritage and diversity	Promote and support the municipality’s key tourism, events and local and cultural offerings	Activity profiled in Council communications
5.9 Devise a communications plan for promoting the progress of the Strategy				Communications Plan developed
5.10 Investigate mentoring support to enhance and coordinate the communications activities of existing community and Council activities				Mentoring program launched

KEY PROJECT FOCUS FOR THEME 5: COMMUNICATING FOR SUCCESS

Celebrate and coordinate the way we tell our stories.

THEME: COMMUNICATIONS

Description:

This project focuses on effectively communicating the diverse range of arts and culture offerings. It will involve data analysis to investigate how best to reach a broader audience and to inform strategic marketing and communication decisions.

Why are we doing it?

This project addresses the comments in the community engagement of “if only more people knew all the wonderful things we are doing” and use data to better inform how to close this gap versus trial and error.

Steps for Implementation:

1. **Investigate** methods to gain data from audience, promoters and creatives to inform marketing strategy and allow for audience development
2. **Develop** marketing and communication plans that are strategic and proactive
3. **Review** current marketing and communication tools, such as websites, to ensure they are able to support communications and detail other options if gaps exist.
4. **Educate** community groups and event organisers on marketing available through Visitor Services.
5. **Build** the capacity of local arts events and organisations to professionalise their communication activities.



Image: Grist launch, Frinj Trim 2021, ACT Natimuk. Photo: Jacqui Schulz.

SECTION 4: IMPLEMENTATION & EVALUTATION

The Strategy will be delivered and implemented through the mechanism of five operational areas of the Arts and Culture Team. The operational areas include:

- Performing Arts
- Visual Arts, inclusive of Horsham Regional Art Gallery;
- Education services
- Visitor Services and
- Space Activation, inclusive of Public Arts and Arts Development

Creative Horsham also aligns with themes and priorities of the HRCC’s Community Vision and Council Plan

Each Operational area delivers a range of services and functions. These are detailed in the internal Service Plan for Arts and Culture. Service plans reflect the distinct responsibilities of each function, including how and what is delivered, how this is measured, achieved and monitored,

Key and time defined projects detailed in Creative Horsham, as well as committed funding, annual capital projects, key organisational priorities, business as usual programming, provision of quality customer and responsive services inform service plans.

Service plans inform staff work plans which detail responsibility areas, resources, time commitments, budget, evaluation criteria and process. Service Plans are reviewed and updated annually, and aligned to Council’s budget cycle and Council’s Annual Action Plan.

4.1 WHO WILL DO THIS WORK?

The Arts, Culture & Recreation team at Horsham Rural City Council will be primarily responsible for ensuring the delivery of this Strategy, and/or convening the relevant partners to advancing it’s progress. A number of key partners or supporters will work with the Council to support, including the potential to establish community advisory groups for project specific work or programs that require regular feedback loops.

An advisory group currently exists for the Horsham Regional Art Gallery, namely the Acquisition Committee. Additional committees maybe established to support, guide and inform elements of the Creative Horsham delivery.

4.2 MONITOING OUR PROGRESS

A progress report updating the delivery of Creative Horsham will be produced annually as a report card on progress. This will reflect a compilation of quarterly reports produced for internal Council reporting purposes, as well as reporting outcomes to existing external funders.

This will allow for the progress of the Strategy to be tracked regularly and publicly.

Progress on the Strategy will be shared through the HRCC website at www.hrcc.vic.gov.au and opportunities to participate in programs, provide feedback or advice will be advertised through Horsham Town Hall’s social channels.

SECTION 5: APPENDICES

Three supporting documents were produced as part of the development of this Strategy and are located at www.hrcc.gov.au

They are:

- A Policy and Strategy Scan; and,
- Findings from the Creative Sector Survey
- Data snapshot for HRCC Arts & Culture

A summary of the Community Consultation is outlined below along with a summary of the Policy and Strategy Scan and Findings from the Creative Sector Survey.

5.1 SUMMARY: COMMUNITY CONSULTATION

INTRODUCTION:

To support the development of the Creative Horsham Strategy, Regional Arts Victoria co-hosted a series of targeted sessions with industry professionals in Horsham.

In addition, RAV attended a series of other existing events or workshops and conducted 23 one-on-one meetings. Rural City of Horsham staff attended further events, including hosting the 'Horsham Talks' Expo, and other interested parties submitted notes from their own consultations or individual follow-up throughout the process.

This summary provides an outline of key themes and discussions emerging from these activities, and will be used alongside the other studies and work completed, including a community survey and policy scan, to inform the final Strategy.

RATIONALE: WHY WAS THIS WORK COMPLETED?

Community consultations provided an opportunity for group discussion between Council staff, arts industry bodies, and community members. As well as providing input into the final plan, the conversations were an opportunity to hear from industry experts and connect interested parties with one another.

THE STRATEGY: HOW DOES THIS WORK INFORM THE STRATEGY?

The 'Strategy: Detail' section of this Horsham Creative City Plan aligns the emergent themes from the community conversations with the actions in the Plan. It is evident through the Strategy how impactful these themes have been on final decisions taken. Each Theme also uses findings from the Community Consultations in their respective Evidence sections.

RESPONSE: HOW DO THESE FINDINGS COMPARE WITH OTHER WORK DONE?

Findings from the community consultations were consistent with those completed in other work.

SUMMARY: WHAT DOES IT SAY?

Table Nine provides a summary of the Themes and concepts recurring throughout the community consultations.

TABLE NINE – RECURRING CONCEPTS	
THEME	RECURRING CONCEPTS LINKED TO THE THEME
Destination: things to do and see in Horsham	<ul style="list-style-type: none"> • The natural environment featured heavily when talking about reasons to visit Horsham, with the Grampians and the river looming large in local imagination • There was a strong desire to use events to address issues across a range of topics, including reconnecting after COVID, celebrating diversity, platforming a particular art form, or reaching new audiences • Whilst a number of potential project ideas were put forward at consultations, and it is not the intent of this summary document to promote one or another, there is both local interest and existing capacity to deliver more events or experiences after dark, including those that feature lighting and projection
Participation: the way we make, do or see art and culture	<ul style="list-style-type: none"> • Access and equity was a topic of interest at almost every session, from including artists and community members who are deaf and/or living with a disability through to providing more opportunities for both young people and elders • There are real financial barriers which prevent some groups from fully participating in the arts and cultural life of the region, and free/public art was often presented as a way to meet this demand
Venues: our places of Arts and Culture serving Community	<ul style="list-style-type: none"> • Community access to either existing or as yet untapped places to create and show their work was demanded at most sessions • Venues were seen as places that could facilitate risk for emerging or small arts groups, in addition to their role as providing opportunities for audiences to enjoy work from outside the region
Partnerships: who we make Arts and Culture with	<ul style="list-style-type: none"> • There is a strong desire to redefine the colonial historical narrative of the region and connect to the stories of local First Peoples; however, this needs to be focused on the development of culturally safe relationships with local custodians, not simply the delivery of project • A common desire was expressed for more organisations based locally to have opportunities to work with each other and with those from outside the region
Communications: how we tell our stories	<ul style="list-style-type: none"> • The role of Council as a facilitator and enabler was endorsed beyond just providing funds for projects. Participants saw Council as a critical organizer and navigator of communications internally to Council, as well as providing a platform for celebrating the work of local creatives • It was common for many participants to lament both their lack of knowledge of what else was going on in the region, and in turn the lack of knowledge others had for the work they were doing. There is an opportunity to provide further meetings or other networking tools to encourage this sharing amongst local arts groups.

5.2 SUMMARY RESPONSE: POLICY AND STRATEGY SCAN

INTRODUCTION: WHAT IS THIS DOCUMENT?

To understand what existing policy and strategy documents were in place, Future Tense were engaged to provide a scan and summary of relevant existing plans and policies impacted the creator sector in the Horsham region.

RATIONALE: WHY WAS THIS WORK COMPLETED?

No Strategy exists in a vacuum. This work was completed in order to understand what some of the existing strengths and weaknesses were in terms of policy settings, so that the Creative Horsham could focus on enhancing existing strengths and addressing current challenges without replicating work already underway.

SUMMARY: WHAT DOES IT SAY?

A number of key findings were made by Future Tense:

- Council has embedded arts and culture as a tool to achieve its strategic objectives across multiple domains and is well positioned to grow the region's creative sector
- Clear policy objectives are needed to maximise the impact of Council and the creative sector's energies
- There is a need for increased institutional, structural and communal supports to consolidate the region's strengths and further reach currently disengaged communities
- Funding is inconsistent and minimal
- The creative sector is not consistently viewed as a driver of economic potential
- Investment in arts and cultural activity focuses mainly on Council-run institutions such as the Horsham Town Hall
- Mechanisms for supporting events, festivals and tourism need to be reconsidered in order to leverage the full potential of these activities

Further, a series of opportunities are identified:

- Maximising the impact of creative sector engagement across all HRCC departments, particularly through embedding creative activation in strategic planning, asset renewal, precinct design and infrastructure development
- Further expanding and elevating First Nations practices through meaningful engagement with Traditional Owners and Aboriginal stakeholders

- Bringing a wider diversity of entertainment, touring and experimental arts opportunities into region, such as bespoke and large-scale festivals, events and attractions and tourism-based initiatives
- Expanding the Strategic Plan's focus beyond community arts to encompass the wider creative industries, including creative practitioners, event organisers, tourism and cultural service entities, and creative professional services and businesses
- Consideration of a dedicated and coordinated approach to supporting event initiation, activation and attraction
- Exploration of flexible models to increase investment in and provision of arts education opportunities
- Consideration of resourcing for increased support to marginalised demographics and communities across the region
- The potential for dedicated creative sector funding, such as through grants, partnerships and collaborations
- Development of mechanisms to assist local creatives access state, federal and non-Council funding
- Metrics and indicators across strategies to allow for a deeper understanding of what works and how effective refinements can be made over the life of the Strategic Plan
- Support to develop a flourishing creative sector outside the CAD

THE STRATEGY: HOW DOES THIS WORK INFORM THE STRATEGY?

The 'What we Heard' section is informed by the Policy Scan as a key measure of the environment we are operating in. Evidence sections for each Theme also draw out findings from the Policy Scan.

RESPONSE: HOW DO THESE FINDINGS COMPARE WITH OTHER WORK DONE?

Findings from the policy scan were generally consistent with community consultations and survey results. The theme of 'communication', which was heavily present in the community consultations, did not explicitly emerge in the policy scan, though the recognition of the need for multiple Council departments to support the sector may be interpreted as including the communications and marketing roles of Council.

5.3 SUMMARY RESPONSE: SECTOR SURVEY

INTRODUCTION: WHAT IS THIS DOCUMENT?

A survey of the local creative sector was undertaken to understand the existing supports available, or not, to the creative community. Future Tense completed this work.

RATIONALE: WHY WAS THIS WORK COMPLETED?

Alongside the more open-ended and less formal communications activities completed through the community consultations, a formal survey provides data from a range of local creatives that can help capture statistics on what support may be needed.

SUMMARY: WHAT DOES IT SAY?

Key findings include:

- Access to space to develop and present work was the most commonly cited need (69%) – interestingly 86% of creative practitioners who responded to the survey are currently working from home
- There is good connection among the local creative community (or at least the demographic that responded to the survey), with nearly three quarters of respondents (73%) collaborating with other local practitioners and most (61%) being satisfied with the level of local connection
- Despite 90% of respondents citing experimentation and innovation as critical to their practice, only 45% felt they were supported to do so
- Access to opportunities outside the region is limited, with over half of respondents reporting dissatisfaction about the reach of the practice nationally (55%) and internationally (56%)
- Creative practitioners get personal benefits from their work, with 95% of respondents stating it was important for their wellbeing
- Respondents were confident about their ability to continue their creative practices (78%) and mostly (59%) believe the region's creative community is thriving, however a third (32%) reported being unsure about its future
- The top three goals of practitioners over the next five years are development of their practices (53%), financial growth and viability (36%), and expansion of their networks (25%), and
- The top three things respondents want to see more of are professional development opportunities (40%), display and performance opportunities for local artists (38%), and more live music (24%).

THE STRATEGY: HOW DOES THIS WORK INFORM THE STRATEGY?

The 'What we Heard' section is informed by the Survey as a key measure of the environment we are operating in. The Survey is also frequently drawn upon in the Evidence section for each Theme.

RESPONSE: HOW DO THESE FINDINGS COMPARE WITH OTHER WORK DONE?

The survey results were highly encouraging in terms of local creative confidence in continuing their practice, which was not explicitly highlighted in the other consultations. Other findings were generally consistent with the community consultations and policy scans, with access to space and professional development common topics of conversation in other work.

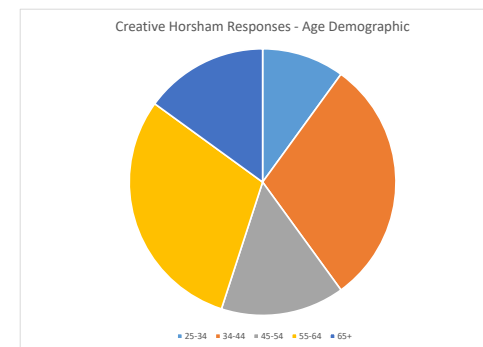
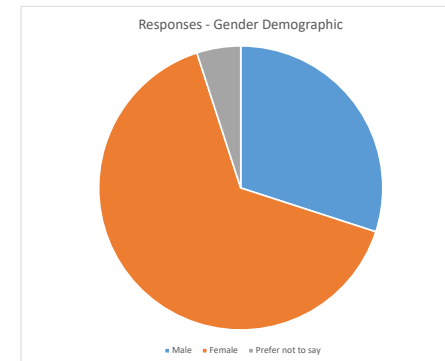


Image: Creative Movement. Photo: HRCC.



APPENDIX 9.3B

Receipt Nu	Response F	Responder URL	Form versi	Response Submission Date	Time Taker	External ID	External St	Feedback	Q1. Of the Key Projects under each of the 5	Q2. Is there anything missing from the strategy?	Age	Gender	Gender	Gender
2	bd66ec9c-07bc-40eb-f	https://au.	3	7/07/2023 23:18	1351			Building the Visitor Experience p19: 5. Art for Everyone p 23: 1. Venues Enabling Community p27 : 3. Recognising our First Nations p30: 4. Communicating for Success p33: 2. Building the Visitor Experience p19: 2 Art for Everyone p 23: 3 Venues Enabling Community p27 : 4 Recognising our First Nations p30: 1 Communicating for Success p33: 5 Building the Visitor Experience p19: 1 Art for Everyone p 23: 3 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 4 Building the Visitor Experience p19: 3 Art for Everyone p 23: 1 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 4 Communicating for Success p33: 5 Building the Visitor Experience p19: 2 Art for Everyone p 23: 1 Venues Enabling Community p27 : 3 Recognising our First Nations p30: 4 Communicating for Success p33: 5 Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3 Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3 Building the Visitor Experience p19: 2 Art for Everyone p 23: 4 Venues Enabling Community p27 : 1 Recognising our First Nations p30: 5 Communicating for Success p33: 3 Building the Visitor Experience p19: 1 Art for Everyone p 23: 2 Venues Enabling Community p27 : 3 Recognising our First Nations p30: 5 Communicating for Success p33: 4 Building the Visitor Experience p19: 2 Art for Everyone p 23: 1 Venues Enabling Community p27 : 3 Recognising our First Nations p30: 5 Communicating for Success p33: 4 Building the Visitor Experience p19: 5 Art for Everyone p 23: 2 Venues Enabling Community p27 : 1 Recognising our First Nations p30: 4 Communicating for Success p33: 3 Building the Visitor Experience p19: 5 Art for Everyone p 23: 2 Venues Enabling Community p27 : 1 Recognising our First Nations p30: 3 Communicating for Success p33: 4 Building the Visitor Experience p19: 5 Art for Everyone p 23: 2 Venues Enabling Community p27 : 1 Recognising our First Nations p30: 3 Communicating for Success p33: 4 Building the Visitor Experience p19: 1 Art for Everyone p 23: 3 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 4 Communicating for Success p33: 5	The growing number of migrant groups and the establis	55-64	Male	Male	6	
3	48cd0e17-721d-4949-	https://au.	3	24/07/2023 17:24	76				?		35-44	Male	Female	13
4	a27b6af0-a000-42bc-f	https://au.	3	24/07/2023 17:26	108				Additional infrastructure - new CBD centre, schools, hos		25-34	Male	Prefer not to say	1
5	5674de69-f346-47be-f	https://au.	3	24/07/2023 17:34	66				Smaller community venues		55-64	Female		
6	22535355-d0d5-4395-	https://au.	3	24/07/2023 17:36	73				Yes staff declaration of conflict of interests when awarding grants...gies to the same people all the time		35-44	Prefer not to say	Age	
7	93ccb6e1-6951-4cb2-l	https://au.	3	24/07/2023 18:06	68						55-64	Female	25-34	2
8	71cc64ac-b1eb-461a-f	https://au.	3	24/07/2023 18:33	86						55-64	Female	34-44	6
9	a28c91fa-1753-4d76-f	https://au.	3	24/07/2023 19:40	120						45-54	Male	45-54	3
10	d19880fe-edf0-4ee5-a	https://au.	3	25/07/2023 12:45	44						65+	Female	55-64	6
11	6e1acfa-ee97-46c2-l	https://au.	3	25/07/2023 14:40	47						35-44	Female	65+	3
12	cdef1ac7-abd8-4f6b-b	https://au.	3	25/07/2023 19:43	88				Supporting young people into the arts and sustainably p		35-44	Female		
13	2a52fa00-a25c-4d9b-f	https://au.	3	25/07/2023 20:56	369				I suspect that an acknowledgement that Horsham is mc		65+	Male		
14	5c60aa10-f3ab-48c8-l	https://au.	3	26/07/2023 11:09	47						45-54	Female		
15	69a45f2c-8773-4b2e-l	https://au.	3	26/07/2023 13:41	294				Focussing on venues and making art accessible will natu		45-54	Female		
16	6c672e06-8232-4e49-	https://au.	3	26/07/2023 14:04	296				If you support a variety of venues and make them affon		35-44	Female		
17	0a39e5f8-a4b1-4963-f	https://au.	3	26/07/2023 14:58	64						35-44	Female		



18	b62d1820-270c-421d- https://au	4	28/07/2023 15:32	167	Building the Visitor Experience p19: 1 Art for Everyone p 23: 2 Venues Enabling Community p27 : 3 Recognising our First Nations p30: 5 Communicating for Success p33: 4 Building the Visitor Experience p19: 4 Art for Everyone p 23: 1 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 3 Communicating for Success p33: 5 Building the Visitor Experience p19: 3 Art for Everyone p 23: 2 Venues Enabling Community p27 : 4 Recognising our First Nations p30: 1 Communicating for Success p33: 5 Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3	Nothing is timebound. There is no accountable dates fo	55-64	Female
19	fe48f22b-890e-4ac3-9 https://au	4	28/07/2023 22:32	39	Building the Visitor Experience p19: 3 Art for Everyone p 23: 2 Venues Enabling Community p27 : 4 Recognising our First Nations p30: 1 Communicating for Success p33: 5 Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3		25-34	Female
20	2320fcdf-77fe-4ef9-8a https://au	4	1/08/2023 14:59	219	Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3		55-64	Female
21	ebf22d1c-c856-40b9- https://au	4	4/08/2023 16:10	69	Building the Visitor Experience p19: 1 Art for Everyone p 23: 2 Venues Enabling Community p27 : 3 Recognising our First Nations p30: 5 Communicating for Success p33: 4 Building the Visitor Experience p19: 4 Art for Everyone p 23: 1 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 3 Communicating for Success p33: 5 Building the Visitor Experience p19: 3 Art for Everyone p 23: 2 Venues Enabling Community p27 : 4 Recognising our First Nations p30: 1 Communicating for Success p33: 5 Building the Visitor Experience p19: 1 Art for Everyone p 23: 4 Venues Enabling Community p27 : 2 Recognising our First Nations p30: 5 Communicating for Success p33: 3		65+	Male

Feedback and Revisions – Creative Horsham

Table 1: Summary of Feedback and Revision for Creative Horsham

Received from	Form of feedback	Summary of comments received	Revision approach
BGLC	Marked up Strategy	<ul style="list-style-type: none"> ▪ Repeat of some images/would be good to use other local art group images ▪ Colours are hard to read in the action table ▪ Re-order Traditional Owner groups ▪ Add “Independent Artists and Arts Organisations” ▪ Reword action to “Work with BGLC for recognition and approvals of new street names and public spaces” ▪ Section 2.1 reword to “over the sky, land and water” ▪ Section 2.1 update with (Barenji Gadjin (the Wimmera River), Dyurrite (Mt Arapiles), the Wartook Valley, and Gariwerd (the Grampians National Park). ▪ Page 21 Action 2.3 Reword to “Work with BGLC and Traditional Owners...” ▪ Page 23 Correct image credit to: <i>Image: Someone in the Dark, Nati Frinj 2022, Blackhole Theatre and Tracey Rigney (Wotjobaluk, Ngarrindjeri)</i> ▪ <i>Photo: Suzanne Phoenix</i> ▪ Page 30 Correct image credit to include Producer: <i>Image: On Wimmera land artwork, Painted with Light. Producer: ACT Natimuk. Artist: Tanisha Lovett, Gunditjmara and Wotjobaluk artist. Photo: Mary French.</i> ▪ Page 27 Step 6: add “PAC” ▪ Page 33 Image credit to include ACT Natimuk: <i>Image: Grist launch, Frinj Trim 2021, ACT Natimuk. Photo: Jacqui Schulz</i> 	<ul style="list-style-type: none"> ▪ Images not altered due to time frame but will be gathered for future documents ▪ Colours adjusted ▪ All rewording updated in Strategy
Community	Survey comments - verbatim	<ul style="list-style-type: none"> ▪ The growing number of migrant groups and the establishing of their social and cultural groups. The local Christian Churches have expression of culture/ art through their music, both with choirs and bands. Our community has active performing arts programs in the schools. Some of the local Hotels are live music venues. Public Musical groups....Horsham City Band, Pipe Band, Natimuk Band, Voices of Wimmera, Sing Australia are also part of the active cultural arts scene. There is a risk that the above get overlooked and a more narrow ‘traditional’ view of the local Arts/Culture community is painted. 	This comment will be fed into the operational work. No change to strategy required.

Community	Survey comments - verbatim	<ul style="list-style-type: none"> Additional infrastructure - new CBD centre, schools, hospitals and attract big businesses 	No change to strategy required
Community	Survey comments - verbatim	<ul style="list-style-type: none"> Smaller community venues 	No change to strategy required
Community	Survey comments - verbatim	<ul style="list-style-type: none"> Yes staff declaration of conflict of interests when awarding grants...gies to the same people all the time 	Comment will be fed back to relevant department. No change to strategy required
Community	Survey comments - verbatim	<ul style="list-style-type: none"> Supporting young people into the arts and sustainably paid careers in the arts. 	Noted. This is supported by the strategy and will be fed back to SPARK Education team. No change to strategy required.
Community	Survey comments - verbatim	<ul style="list-style-type: none"> I suspect that an acknowledgement that Horsham is more isolated from the art & cultural experiences than are other centres , is missing from the plan . we should build up links with other communities for mutual benefits . Orchestral concerts are sorely missed . 	The strategy aims to highlight the number of arts and culture experiences already available. This strategy then aims to build on this. Collaboration will be a key part of implementation of the strategy. Community feedback into programming is continuously occurring. Two orchestral concerts are scheduled for 2023.
Community	Survey comments - verbatim	<ul style="list-style-type: none"> Focusing on venues and making art accessible will naturally help the last 3 themes be successful, so I believe that the first two are a primary focus. Working on making more venues accessible and affordable is a must. Making sure that local art makers are not pushed out in the drive to 'bring in' outside events/performers is also a must. A recognition that out local groups are actually a huge economic driver and support for them will help make art accessible as well as drawing visitors in is a must. Wesley running in an affordable manner as before is a must. Don't price your locals out, 	Noted. Comment to be fed into implementation plan - no change to strategy required

Community	Survey comments - verbatim	<ul style="list-style-type: none"> ▪ If you support a variety of venues and make them affordable and inclusive to people from all walks of life then visitor experience, recognition & communication will naturally follow. And support the local groups and ground roots that help make our local arts culture thrive. Make it accessible for them to use out facilities. Work with them rather than present barriers. Without the local groups helping to develop and maintain the interest in the arts then it won't have the support to bring in outside groups and organisations. Start at home, help us thrive, and the rest will follow. 	Noted. Comment to be fed into implementation plan - no change to strategy required
Community	Survey comments - verbatim	<ul style="list-style-type: none"> ▪ Nothing is time bound. There is no accountable dates for completion or progress of any of the proposed actions. Unless there are accountability dates then it is a never never plan/strategy. 	This will be addressed in the specific operational workplans
General editing	Edited Strategy	<ul style="list-style-type: none"> ▪ Change any reference to Cultural Heritage overlays to: 'Implementation of the Heritage Study Review through a planning scheme amendment' in Action tables ▪ Page 7: References updated ▪ Page 9: "Background" spelling corrected ▪ Page 15: "Key project per theme" section edited ▪ Key/Legend added regarding the colours of the action table. Colours also added to side of page to allow distinguishing of themes easily. ▪ Section 5: Appendices edited to ensure Appendices reflected accurately and highlight the Community Consultation section was a summary not a report. 	Updated in Strategy



**COMMON SEAL AND CONDUCT AT MEETINGS
LOCAL LAW No. 1 of 2023**

(September 2023)

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PART 1 – INTRODUCTION

1. Title

- 1.1 This Local Law is titled Common Seal and Conduct at Meetings Local Law No. 1 of 2023.

2. Purpose of this Local Law

- 2.1 The purpose of the Local Law is to:
- 2.1.1 Regulate the use of Council's Common Seal;
 - 2.1.2 Create offences relating to conduct at Council meetings; and
 - 2.1.3 Repeal Council's Local Law No.1 Governance (2016).

3. Power for Making this Local Law

This Local Law:

- 3.1 Is made under sections 14 and 71 of the *Local Government Act 2020*; and
- 3.2 Was prepared following due consideration of the *Charter of Human Rights and Responsibilities Act 2006*.

4. Commencement and Revocation

- 4.1 On the commencement of this Local Law, Local Law No.1 Governance (2016) is revoked, save that any notice or consent given or any business, matter or thing commenced, made or done under the repealed Local Law is not affected.
- 4.2 This Local Law will cease to operate on the tenth anniversary of its commencement, unless earlier revoked.

5. Commencement

- 5.1 This Local Law comes into operation on [insert date] 2023.

6. Definitions

Unless the contrary intention appears in this Local Law, the following words are defined to mean:

'Act' means the *Local Government Act 2020*;

'Chair' means the Chairperson of a meeting and includes an acting, a temporary and a substitute Chairperson;

'Chief Executive Officer' means the Chief Executive Officer of Council, and includes a person acting as the Chief Executive Officer;

'clause' means a clause of this Local Law;

'Common Seal' means the Common Seal of Council;

'Council' means the Horsham Rural City Council;

'Deputy Mayor' means the Councillor appointed to the role of Deputy Mayor or any person acting as the Deputy Mayor;

'Mayor' means Mayor of Council or any person acting as the Mayor;

'meeting' means a meeting of the Council;

'offence' means an act of default contrary to this Local Law;

'penalty unit' has the same meaning as used in the *Sentencing Act 1991*;

'resolution' means a formal determination by a meeting of Council or delegated committee;

'written' includes duplicated, photocopied, photographed, emailed, faxed, printed and typed.

PART 2 – COMMON SEAL

The purpose of this Part of the Local Law is to protect the integrity of the Common Seal and describe when and how it may be affixed to a document.

7. Common Seal

7.1 The Common Seal may only be used:

7.1.1 with the authority of Council following a Council resolution; and

7.1.2 to sign, seal, issue, revoke or cancel any notice, document, order or agreement.

7.2 When the Common Seal is authorised to be used, the sealing clause must contain the following words:

The COMMON SEAL of HORSHAM)
RURAL CITY COUNCIL was affixed in)
the presence of:)

.....
Chief Executive Officer

.....
Mayor / Deputy Mayor

7.3 The affixing of the Common Seal must be attested to by the Chief Executive Officer and, either the Mayor or Deputy Mayor.

7.4 The Chief Executive Officer must ensure the security of Council’s Common Seal at all times.

7.5 A person must not use the Common Seal or any device or representation resembling the Common Seal without the authority of Council following a Council resolution.

Penalty: 20 penalty units

PART 3 – CONDUCT AT COUNCIL MEETINGS

The purpose of this Part of the Local Law is to create offences which are intended to assist in the proper administration of Council business and the facilitation of good governance.

8. Offences

It is an offence at a meeting of the Council:

- 8.1 For a Councillor, at the Chair's direction, to not withdraw an expression which is considered by the Chair to be defamatory, indecent, abusive, offensive, disorderly or objectionable, and to not satisfactorily apologise when called upon twice by the Chair to do so.

Penalty: 5 penalty units

- 8.2 For any person, not being a Councillor, who is regarded by the Chair as having engaged in improper or disorderly conduct, to not leave the meeting when requested by the Chair to do so.

Penalty: 5 penalty units

- 8.3 For any person to fail to obey a direction of the Chair relating to the conduct of the meeting and the maintenance of order.

Penalty: 5 penalty units

- 8.4 For a Councillor to refuse to leave the chamber on suspension following a determination by an external entity.

Penalty: 5 penalty units

- 8.5 For any person to have fraudulently signed a petition or joint letter which is presented to that meeting.

Penalty: 10 penalty units

9. Penalties

- 9.1 An authorised officer may, as an alternative to prosecution, issue an infringement notice in accordance with the *Infringements Act 2006* to any person who has committed an offence against this Local Law.

- 9.2 The fixed penalty in respect of an infringement notice served on a person is the penalty unit amount set out in Schedule 1.

- 9.3 To avoid prosecution, a person to whom an infringement notice has been issued must pay to Council the amount specified in the notice within 28 days.

- 9.4 A person in receipt of an infringement notice is entitled to disregard the notice and defend a prosecution in Court.

- 9.5 The penalties set out in clauses 7.5 and 8 represent the maximum amount which a Court can order a person to pay following the institution of prosecution proceedings in the Magistrates' Court.

SCHEDULE ONE

Penalties fixed for Infringement Notices

Local Law provision	Offence	Penalty Units
7.5	Using the Common Seal without Council's authority	10
8.1	Failure to withdraw an expression which is considered by the Chair to be defamatory, indecent, abusive, offensive, disorderly or objectionable, and to not satisfactorily apologise when called upon twice by the Chair to do so.	2
8.2	For any person, not being a Councillor, who is regarded by the Chair as having engaged in improper or disorderly conduct, to not leave the meeting when requested by the Chair to do so	2
8.3	For any person to fail to obey a direction of the Chair relating to the conduct of the meeting and the maintenance of order.	2
8.4	For a Councillor to refuse to leave the chamber on suspension.	2
8.5	Fraudulently signing a petition or joint letter	5

* The penalties referred to above are the penalties HRCC have opted to apply for each offence noting they are lower than the maximum amount which a Court can order a person to pay following the institution of prosecution proceedings in the Magistrates' Court as outlined in Section 9 – Penalties (9.5).

*The COMMON SEAL of HORSHAM)
RURAL CITY COUNCIL was affixed in)
the presence of:)*

.....
Chief Executive Officer

.....
Mayor / Deputy Mayor

LOCAL LAW COMMUNITY IMPACT STATEMENT

Common Seal and Conduct at Meetings Local Law No. 1 of 2023

Council provides the following information to the community in respect of the proposed Local Law.

1. INTRODUCTION

Council is proposing to make the new Common Seal and Conduct at Meetings Local Law 2023 (*proposed Local Law*).

The proposed Local Law will revoke Council's Local Law No1. Governance (*current Local Law*) and replace the current Local Law. The update is required following the introduction of the *Local Government Act 2020* and subsequent requirement under that legislation for Council to adopt Governance Rules. The Governance Rules prescribed under the 2020 Act must outline the conduct of Council and Delegated Committees meetings, decision making and records of meetings and have effectively rendered much of the current Local Law redundant.

This Community Impact Statement has been prepared to inform the community about the proposed Local Law and to assist any person who may choose to engage with Council as part of Council's community engagement process.

2. BACKGROUND

The current Local Law was gazetted on 1 February 2016 and would therefore sunset on 31 January 2026. The purpose of the current Local Law was to:

- set the general standards expected in the Council's formal meeting processes;
- prescribe how motions and amendments to motions before the Council are dealt with;
- to promote and encourage community participation in the system of Local Government by providing mechanisms for the Council to ascertain the community's views and expectations;
- identify the methods by which the community can participate in Council meetings; and
- manage the debate on matters before the Council.

When the current Local Law was adopted, it was confirmed that meeting procedures would be separated into a Council Procedure that would then be incorporated into the Local Law under provisions of the *Local Government Act 1989*. This meant that the current Local Law was limited to governance in relation to a small range of Council activities including:

- use of the Common Seal of Council
- the procedure for election of the Mayor
- the procedure for election of any Deputy Mayor, and
- the process for amending provisions of this procedure.

The activities and processes of Council not addressed in the Local Law were included in the Meeting Procedure. This approach enabled changes and improvements to be made more easily to the procedures to ensure they were able to be tailored to the needs of Council. Any changes to the Meeting Procedure were consequently incorporated into the current Local Law.

The adoption of Council's Governance Rules following the introduction of the *Local Government Act 2020* meant that the majority of the current Local Law effectively became redundant.

3. OVERVIEW OF THE PROPOSED LOCAL LAW

The purpose of the proposed Local Law is to -

- Regulate the use of Council's Common Seal;
- Create offences relating to conduct at Council meetings; and
- Repeal Council's Local Law No.1 Governance (2016).

Noting the proposed Local Law retains the following clauses from the current Local Law:

- Use of and penalties for misuse of Council's Common Seal; and
- Offences and Penalties relating to Conduct at Council Meetings.

It is considered both appropriate and necessary to retain a Local Law to protect the integrity of the Common Seal and describe when and how it may be affixed to a document.

With respect to conduct at Council meetings, the proposed clauses are intended to assist in the proper administration of Council business and the facilitation of good governance, by creating offences to regulate behaviour. More detail is provided under Penalties below.

4. COMMENTS ON THE PROPOSED LOCAL LAW

<p>Measuring Success</p>	<p>Council will measure the success of the Local Law by -</p> <ul style="list-style-type: none"> • monitoring levels of compliance; • comparing levels of compliance with the previous monitoring; and • assessing the resources required to administer and enforce the Local Law. <p>Council reports annually to the community on the operation of the Local Law through its Annual Report.</p>
<p>Existing Legislation</p>	<p>The <i>Local Government Act 2020</i> gives Councils broad powers to make local laws for or with respect to any act, matter or thing in respect of which the Council has a function or power under legislation.</p> <p>The Local Law will supplement existing State legislation administered and enforced by Council whilst addressing matters within Council's functions and powers.</p>
<p>State Legislation</p>	<p>In circumstances where State legislation regulates an activity or provides an enforcement pathway, the Local Law does not address such matters.</p> <p>The proposed Local Law does not contain any clauses where it is considered that State legislation alone would provide a more appropriate response to the issues concerned.</p>
<p>Overlap of existing legislation</p>	<p>Council does not consider that any provision of the proposed Local Law overlaps with existing State legislation.</p>
<p>Overlap of Planning Scheme</p>	<p>Council does not consider any provision of the proposed Local Law overlaps, duplicates or creates an inconsistency with the Planning Scheme.</p> <p>The proposed Local Law is subordinate to the Planning Scheme.</p>

Risk Assessment	Council has adopted a risk management approach to the review and development of the proposed Local Law. Council does not consider that there are any risks associated with the proposed Local Law.
Legislative approach adopted	<p>Council believes in the minimum imposition on the community with Local Laws. The proposed Local Law reflects this approach by providing for:</p> <ul style="list-style-type: none"> • reasonable penalties; • minimum possible number of provisions which create offences; • reasonable enforcement procedures including provision for the giving of warnings where appropriate, the exercise of the officer's discretion and allowing applicants the opportunity to make a submission if a decision to refuse to issue or cancel a permit is being proposed. <p>Council has ensured that the proposed Local Law is expressed plainly and unambiguously and in a manner which is consistent with the language of the enabling Act and in accordance with modern standards of drafting applying within Victoria.</p> <p>The Local Law has also been drafted in compliance with the Local Law requirements contained within s.72 of the <i>Local Government Act 2020</i>. In addition, the proposed Local Law:</p> <ul style="list-style-type: none"> • does not make unusual or unexpected use of the powers conferred by the Act under which the local law is made having regard to the general objectives, intention or principles of that Act; • does not embody principles of major substance or controversy or contain any matter which principles or matter should properly be dealt with by an Act and not by subordinate legislation; • does not unduly trespass on rights and liberties of the person previously established by law; • does not unduly make rights and liberties of the person dependent upon administrative and not upon judicial decisions; • is not inconsistent with principles of justice and fairness; and • does not duplicate, overlap or conflict with other statutory rules or legislation.
Penalties	<p>The penalties applying to all existing and new Local Law clauses were considered and reviewed.</p> <p>The penalty amounts stated in the proposed Local Law are designed as a deterrent and considered appropriate. They have been intentionally scaled to reflect the impact of the offence on the community and the prevalence of this type of offending.</p> <p>A distinction has been made between offences committed by individuals and bodies corporate with the latter imposing higher penalties where stated.</p>

	Council is satisfied that the included penalties are consistent in nature and amount with like and neighbouring municipalities.
Permits	A number of provisions in the proposed Local Law require permits for various activities to be obtained. This practice is consistent with the general approach to the issuing of permits within the Local Government sector.
Fees	Council will set any fees that are payable under the Local Law annually as part of the budget process. Council also has the discretion to waive, reduce or defer payment of fees and charges in whole or in part, with or without conditions.
Performance standards or prescription	Where appropriate and possible, Council has adopted a performance-based approach to Local Law provisions.
Comparison with neighbouring Councils	In drafting the proposed Local Law, Council examined the local laws of neighbouring Councils. The purpose of conducting this exercise was to assess the similarities and differences between the Councils so as to ensure a best practice approach was adopted in the drafting of Council's proposed Local Law.
Charter of Human Rights & Responsibilities	<p>Council regards the Victorian Charter of Human Rights and Responsibilities as an important reference in the development of local laws to ensure that such laws do not encroach upon a person's basic human rights, freedoms and responsibilities.</p> <p>As a public authority, Council appreciates its obligation to ensure that local laws are interpreted and applied consistently with human rights.</p> <p>Council has assessed the proposed Local Law for compatibility with the Charter and has found no inconsistencies.</p>
Community Engagement	An engagement process will be undertaken in accordance with Council's Community Engagement Policy following the release of the draft Local Law to the community.

Community Leadership Program 2024

Background

Recommendation 3 of the 2023 Municipal Monitor report to Horsham Rural City Council describes the context of this proposal as follows:

"...community members and community groups appear to be interested in Council's activities, programs, and projects through social media interactions and attendance at Council Meetings. However, this interest does not appear to be translating into candidates.

To foster community members' interest in contesting an elected position and building knowledge of community members around the operations of Council and roles, responsibilities, and expectations of Councillors, it is recommended that Council invest in a community leadership program to support potential candidates at the 2024 election."

The Victorian Local Governance Association (VLGA) has provided a quotation to deliver the Community Leadership Program (CLP). Its proposed curriculum equips participants with skills to:

- Practice good governance;
- Build a strong knowledge base about the business of local government;
- Develop frameworks that contextualise their own experiences and aspirations; and
- Enable and influence change.

Outcomes include a 'toolkit' of skills, knowledge and theory, reinforced by hands-on learning to encourage participants to grow and seek civic leadership after graduation. The proposed content is underpinned by adult learning principles and prioritises the lived experiences and knowledge that participants bring with them.

Proposal

The VLGA is recommended for delivery of the CLP over a four-month period in early 2024.

This timing will cultivate proximate interest from local community members who may go on to nominate for candidacy in the October 2024 local government elections. Nominations close 32 days before election day.

The cost to Council for delivery of this program (based on the timeline and sessions set out below) is \$13,500, plus the in-house delivery costs for Council-hosted sessions.

Timelines, deliverables & milestones

Period	Activity – dates TBC**
November 2023	Inception <ul style="list-style-type: none"> • Council briefing by ALGA • Program scoping with Executive
December 2023 – January 2024	Promotion <ul style="list-style-type: none"> • Empanel selectors • Early promotion/advertisement of CLP
February 2023 - March 2024	Program Initiation & Selection Process <ul style="list-style-type: none"> • Interest Builder Session (1 hour / in person – Council hosted) • Program Information Session (1 hour / in person – Council hosted) • Release of FAQs and EOI information • Selection process completed

April 2024	Commencement – In-Person Saturday Sessions <ul style="list-style-type: none"> • Orientation - Our Horsham Community, Program Overview (4 hours – <u>Council & VLGA hosted</u>) • <i>Leadership Styles & Profiles (4 hours)</i>
May 2024	Online Evening Sessions (Wednesdays) <ul style="list-style-type: none"> • <i>Understanding Council (2 hours)</i> • <i>Values & Code of Conduct (2 hours)</i>
June 2024	Online Evening Sessions (Wednesdays) <ul style="list-style-type: none"> • <i>Good Governance & Inclusive Leadership (2 hours)</i> • <i>Strategic Planning & the Decision-Making Process (2 hours)</i>
July 2024	In-Person Evening Sessions & Graduation (Wednesdays) <ul style="list-style-type: none"> • <i>So you think you want to run for Council? How to decide where you stand, navigate the conversation and make a plan. (2 hours)</i> • CEO, Executive, Leaders, Councillors: Q&A Networking Evening (3 hours – <u>Council hosted</u>) • Graduation Celebration & Next Steps (2 hours – <u>Council hosted</u>)

** The program modules may be adjusted or additional modules included as recommended by VLGA to ensure maximum value for the participants

Additional Program Options

At an additional cost of \$1,500-\$3,000 per session, HRCC may elect to add optional extra components to its CLP design. These may include:

- Building your networks & communicating your value/s
- Local Government 101
- Communication: communication skills, presenting, public speaking
- Community capacity: local resources, networking, working with volunteers
- Understanding Government: responsibilities of local government, democracy, working effectively with Council
- Leading Change: good governance, decision-making, project planning and goal-setting
- Networking Skills
- Candidate development and deep dives - ‘masterclass’-style workshops on different aspects of campaigning.

Selection Process

It is proposed that the Selection Panel will be comprised of three members of the community with a background in Community/Executive leadership.

To achieve an effective outcome from the CLP, a maximum of 25 participants is recommended.

All participants are to apply by submitting an Expression of Interest demonstrating how they satisfy the program criteria, as follows:

1. 18 years or over;
2. An interest in developing own and other people’s leadership in the community;
3. Motivation to participate and engage in civic life;
4. Desire to use skills to make a difference and enhance the local community; and
5. The ability to commit full attendance at all sessions.



To ensure adequate representation and diversity within the program cohort, the panel will also consider the following key characteristics:

6. Geographical representation from across the City of Horsham (noting the incoming ward system due for implementation prior to the election);
7. A range and depth of different personal and life experiences; and
8. Factors specifically related to population diversity, including:
 - a) Age (youth, older persons);
 - b) All abilities / lived experience of physical or mental disability;
 - c) Cultural or racial heritage;
 - d) Aboriginal or Torres Strait Islander heritage;
 - e) Gender and gender identity;
 - f) LGBTQIA+ community;
 - g) Parental, carer or other family commitments; and
 - h) Social origin.

Applicants must satisfy the Selection Panel of their good faith interest in achieving the program goals, as well as an ability to work constructively with VLGA and Council officers for the life of the CLP.

Current and past serving Councillors, and current Council staff are ineligible for selection as CLP participants or as members of the Selection Panel.

1. PURPOSE

This policy provides a framework for the conduct of Council business during the 2024 general election period. It establishes a series of caretaker practices, which aim to ensure that prohibited decisions and actions of the current Council are not made, and ensure the use of Council resources and information throughout the election period is in accordance with the caretaker provisions of the *Local Government Act 2020*. This policy is designed to prevent the Council from making prohibited decisions or using resources inappropriately during the election period before the general election.

2. INTRODUCTION

Victorian Councils are required to observe special “caretaker arrangements” during a general election period. Caretaker arrangements aim to avoid the use of public resources in a way that may unduly affect the election result and minimise decisions that may unduly limit the decision-making ability of the incoming council. Section 69 of the *Local Government Act 2020* requires that Council prepare, adopt and maintain an election period policy in relation to procedures to be applied by Council during the election period for a general election and any by-election.

3. SCOPE

This policy applies to individual Councillors, the Council as a Body Corporate, Delegated Committees of the Council, the Chief Executive Officer, Executive Managers, all Council staff and any person acting on behalf of the organisation under a delegation.

4. PRINCIPLES

Councillors and staff are committed to the lawful, transparent, fair and un-biased conduct of Council elections and will ensure that the terms, conditions and arrangements provided for under this policy will be adhered to. In addition, the reporting requirements contained in Council’s Public Interest Disclosures Procedure will be followed where disclosures of improper or corrupt conduct or detrimental action by Councillors or employees, in regard to election-related matters, are made.

4.1 Election Period

- 4.1.1 In the lead up to an election the Victorian Local Government sector adopts an election period mode. During this period Council will be deemed to be in election period mode and is prohibited from making major decisions or publishing /distributing election material.
- 4.1.2 The next relevant election day is Saturday 26 October 2024 in accordance with section 257 (1)(b) of LGA 2020 (subject to confirmation by the Minister for Local Government)
- 4.1.3 The election period commences noon on Tuesday 24 September 2024 to 6pm Saturday 26 October 2024 (subject to confirmation by the Minister for Local Government)
- 4.1.4 Anyone who wants to be a candidate must nominate before 12 noon Tuesday 24 September 2024

4.2 Prohibited Decisions

- 4.2.1 Council is prohibited from making any Council decision:
 - (a) during the election period for a general election that:
 - (i) relates to the appointment or remuneration of the Chief Executive Officer but not to the appointment or remuneration of an Acting Chief Executive Officer; or
 - (ii) commits the Council to expenditure exceeding one per cent (1%) of the Council’s income from general rates, municipal charges and service rates and charges in the preceding financial year; or
 - (iii) the Council considers could be reasonably deferred until the next Council is in place; or
 - (iv) the Council considers should not be made during an election period; or
 - (b) during the election period for a general election or a by-election that would enable the use of Council’s resources in a way that is intended to influence, or is likely to influence, voting at the election.

- 4.2.2 For the purposes of clause 4.1.1 of this policy, **Council decision** means the following:
- a) a resolution made at a Council meeting;
 - b) a resolution made at a meeting of a delegated committee; or
 - c) the exercise of a power or the performance of a duty or function of Council by a member of Council staff (which includes the Chief Executive Officer) or a Community Asset Committee under delegation.

4.2.3 Decisions made prior to the election period by Council or by an officer under delegation can be implemented during the election period.

4.3 Council Publications and Communications

4.3.1 Section 304 of the *Local Government Act 2020* prohibits Council from printing, publishing and distributing material that is electoral matter during an election period. Electoral matter is broadly defined to be matter which is intended or likely to affect voting in an election. This limitation does not apply to electoral material that is only about the election process.

There is a requirement that the Chief Executive Officer is familiar with the requirements of the *Local Government Act 2020*, and any other requirements, with respect to the printing, publishing and/or distribution of electoral publications.

4.3.2 The Chief Executive Officer will review and approve all publications throughout the election period prior to publication, to ensure that they comply with the requirements of Section 304. This includes Council newsletters, handbills, pamphlets, advertisements and notices, media releases, brochures, leaflets and mail-outs (whether electronic or otherwise). This also applies to publication of material on Council's website and the social media.

4.3.3 In accordance with the intent of the *Local Government Act 2020*:

- the Chief Executive Officer must not intentionally or recklessly approve an electoral advertisement, handbill, pamphlet or notice during the election period unless it only contains information about the election process
- the Chief Executive Officer must not delegate the power to approve any advertisement, handbill, pamphlet or notice under this section to a member of Council staff
- a Councillor or member of Council staff must not intentionally or recklessly print, publish or distribute or cause, permit or authorise to be printed, published or distributed an electoral advertisement, handbill, pamphlet or notice during the election period on behalf of, or in the name of, the Council or on behalf of, or in the name of, a Councillor using Council resources if the electoral advertisement, handbill, pamphlet or notice has not been certified by the Chief Executive Officer under this section.

The requirements, above, do not apply to the publication of any document published before the commencement of the election period and to publication of any document required to be published in accordance with, or under, any Act or regulation.

4.3.4 Official media statements will only be made by the Chief Executive Officer during the election period, including radio and television interviews. In as much as it is possible throughout the election period, Council publicity and communications will be restricted to promoting normal Council activities and services and informing residents about the election process.

4.3.5 Councillors should not use their position as an elected representative or their access to staff and other Council resources or information in support of an election campaign. This includes photos or images, or images provided by Council for past Council activities.

4.3.6 No publicity will be provided that involves specific Councillors including media releases quoting or featuring a Councillor.

4.4 Council and Delegated Committee meetings

The Chief Executive Officer will ensure that arrangements are in place so that papers prepared for council or delegated committee meetings during the election period do not include any agenda matter that could potentially influence voters' intentions at the forthcoming election or could encourage councillor candidates to use the matter as part of their campaign platform.

During the election period, Councillors will refrain from moving motions on or raise matters at a meeting that could potentially influence voting at the election. Council will not consider decisions relating to the following matters during the election period:

- allocation of community grants or other direct funding to community organisations
- major planning scheme amendments
- changes to strategic objectives and strategies in the council plan.

4.5 Use of Public Resources

Public resources must not be used in any way that may influence the way people vote in the general election or give Councillors any inappropriate real or perceived electoral advantage. The following guidelines during the election period will apply:

- Council resources, including offices, support staff, hospitality, equipment, email, mobile phones and stationery will be used exclusively for normal Council business and will not be used in connection with election campaigning.
- Any resource provided to a Councillor which has an expressly permitted private-use component (e.g. the mayoral vehicle) may still be used for private purposes, but nothing in connection with election campaigning.
- Reimbursement of out-of-pocket expenses for sitting Councillors during the election period will only apply to costs that have been incurred in the performance of normal Council duties and not for expenses that could be perceived as supporting, or being connected with, a candidate's election campaign.
- The council logo, letterhead or other Horsham Rural City Council branding will not be used for, or linked in any way to, a candidate's election campaign.
- Council officers will not be asked to undertake any tasks connected with a candidate's election campaign.
- Any requests for provision of information or advice held by Council, made by a sitting Councillor or candidate, should be directed to the Chief Executive Officer or appropriate senior management member. There shall be complete transparency in the provision of all information and advice and any information or advice provided to a sitting Councillor or candidate as part of the conduct of the Council election will be provided equally to all candidates and made available in an accessible format if requested.

Councillors will continue to automatically access council-held documents during the election period, but only as is necessary for them to perform their current role and functions.

4.6 Public Consultation, Council Events and other activities

Consultation forms an integral part of policy development and operations; however, consultation undertaken close to a general election may become an election issue in itself and influence voting. Issues raised through the consultation and decisions that follow may also unreasonably bind the incoming council.

4.6.1 Events

The scheduling of council events in the lead-up to elections also frequently raises concerns over their potential use by sitting councillors for electioneering purposes. Events and functions can take many forms including conferences, workshops, forums, launches/openings, promotional activities, and social occasions (such as dinners, receptions and balls).

Any public consultation or scheduling of council events during the election period will be reviewed by the Chief Executive Officer who may determine that an individual activity or event is:

- not permitted to proceed; or
- is permitted to proceed but subject to any restrictions which the Chief Executive Officer may impose.

4.6.2 Consultation

If the Chief Executive Officer determines that consultation must be undertaken or an event held during this time, the Chief Executive Officer (on behalf of the Council) must justify to the community the special circumstances making it necessary and how risks over influencing the election will be mitigated or prevented.

Public consultation must be undertaken during an election period if the consultation is mandated by legislation.

Where consultation is discretionary then the consultation can occur during the election period but only after the Chief Executive Officer determines whether or not the consultation will influence the outcome of the election. If the matter subject to the consultation is likely to be closely associated in the minds of voters with a particular candidate or group of candidates then it may be prudent for the Chief Executive Officer to delay the consultation until after the election period.

4.6.3 Councillor attendance at events and functions

Councillors can continue to attend events and functions during an election period provided that their attendance is consistent with the ordinary course of their Council duties.

If a Councillor is asked to give a speech at an event or function during an election period then they should take particular care to only use or provide information that would generally be the nature of a speech to the relevant audience.

4.6.4 Council staff activities during an election period

Council staff should not undertake any activity that may influence the outcome of an election, except where the activity relates to the election process and is authorised by the Chief Executive Officer.

Council staff should not authorise, use or allocate a Council resource for any purpose which may influence voting in the election, except where it relates to the election process and is authorised by the Chief Executive Officer. This includes making Council resources available to Councillors for campaign purposes. Council staff must not assist any Councillor with their election campaign at any time, including outside working hours. Where the use of Council resources could be construed as being related to a candidate's election campaign, the incident must be reported to the Chief Executive Officer.

4.7 Assistance to candidates

- 4.7.1 Information of documentation provided to any candidate or councillor during the election period will be made equally available to all Councillors and Candidates.
- 4.7.2 All election-related enquiries from candidates including sitting Councillors will be directed to the VEC Election Manager.
- 4.7.3 Council upholds that all candidates for the Council election will be treated fairly and equally. For the purposes of this Policy, any Councillors whether standing for Council or not will be regarded as a candidate during the election period.

4.8 Record keeping

The Chief Executive Officer shall keep a documented record of all:

- documentation reviewed
- documentation approved

- media or other statements released
- information or advice provided on request to a sitting Councillor or candidate
- information relating to events and consultation permitted to proceed, under this policy during the election period.

5. COMMUNICATION

Individual Councillors, Councillor Portal, HRCC Website, Intranet

6. RESPONSIBILITY

Policy Owner: Director Corporate Services

This Policy will be reviewed every 4 years or earlier as required by changed circumstances including changes to legislation and plans, strategies or policies of HRCC.

7. DEFINITIONS

Definition	Meaning
Council as a Body Corporate	Refers to decisions and actions arising from a meeting of the Horsham Rural City Council.
Delegation	Principally a formal document issued by the Council or the Chief Executive Officer which empowers another officer or officers to undertake an action, duty or responsibility, but an individual may have authority arising from an informal or implied direction or instruction (delegation) from a body or senior person.
Election period (also known as Caretaker Period)	Is defined in the <i>Local Government Act 2020</i> to be the period from the last day of nominations until the election day (a 32 day period). In conjunction with Section 44(1) of the Interpretation of Legislation Act 1984, the first day of the period for the 2024 general election will therefore be Tuesday, 24 th September 2024.
Prohibited Decision or Prohibited Action	A decision or action whenever made by the current Council that binds the incoming Council and limits its freedom of action.

8. SUPPORTING DOCUMENTS

Document	Location
Local Government Act 2020	Internet
Public Interest Disclosures Procedure	HRCC Intranet

9. DOCUMENT CONTROL

Version Number	Approval Date	Approval By	Amendment	Review Date
01	15 February 2016	Council	Replaces Council Election Caretaker Arrangements Policy 2019	1 October 2019
02	28 October 2019	Council	Review	1 October 2023
03	21 September 2020	Council	Review in line with Local Government Act 2020	1 October 2023
3.1	March 2023	n/a	New logo	1 October 2023
04	25 September 2023	Council	Updated as part of review for preparation for the 2024 General Election	1 October 2027

It is recognised that from time-to-time circumstances may change leading to the need for minor administrative changes to Council and Administrative Policies. Where an update does not materially alter a Policy, such a change may be made administratively, without the need for formal adoption by EMT or Council. Examples include a change to the name of a Council Department/Position Title, a change to the name of a Federal or State Government Department, and a minor update to legislation which does not have a material impact. However, all changes will be noted in the document control section and version number updated.



**S6 INSTRUMENT OF DELEGATION TO
MEMBERS OF STAFF**

Preamble

Instrument of Delegation

In exercise of the powers conferred by the legislation referred to in the attached Schedule, the Council:

1. delegates each duty and/or function and/or power described in column 1 of the Schedule (and summarised in column 2 of the Schedule) to the member of Council staff holding, acting in or performing the duties of the office or position described opposite each such duty and/or function and/or power in column 3 of the Schedule;

2. record that references in the Schedule are as follows:

Abbreviation	Position
Bus Prtnr Risk HR	Business Partner Risk & HR
CEO	Chief Executive Officer
Coord Assets	Co-ordinator Assets
Coord Civil Wrks	Co-ordinator Civil Works
Coord Envir Health	Co-ordinator Environmental Health
Coord PL Bldg	Co-ordinator Statutory Planning & Building
Coord Strat PL	Co-ordinator Strategic Planning
Dir Com Plc	Director Communities and Place
Dir Corp Ser	Director Corporate Services
Dir Infra	Director Infrastructure
EHO	Environmental Health Officer
HR Lead	Human Resources Lead
Mgr Com Serv	Manager Community Services & Safety
Mgr Engr	Manager Engineering & Capital Projects
Mgr Fin	Manager Finance
Mgr Inv Attrct	Manager Investment Attraction & Growth
Mgr Ops	Manager Operations
Mgr Strat Asst Mgt	Manager Strategic Asset Management
MBS	Municipal Building Surveyor
Snr Rates	Senior Rates Officer
Snr Stat Plnnr	Senior Statutory Town Planner
TL Urban Infra	Team Leader Urban Infrastructure

3. declares that:

3.1 this Instrument of Delegation is authorised by a resolution of Council passed on 25 September 2023; and

3.2 the delegation:

3.2.1 comes into force immediately upon this resolution being made and is to be signed by the Council’s Chief Executive Officer;

3.2.2 remains in force until varied or revoked;

3.2.3 is subject to any conditions and limitations set out in sub-paragraph 3.3, and the Schedule; and

3.2.4 must be exercised in accordance with any guidelines or policies which Council from time to time adopts; and

3.3 the delegate must not determine the issue, take the action or do the act or thing:

3.3.1 if the issue, action, act or thing is an issue, action or thing which Council has previously designated as an issue, action, act or thing which must be the subject of a Resolution of Council;

3.3.2 if the determining of the issue, taking of the action or doing of the act or thing would or would be likely to involve a decision which is inconsistent with a

(a) policy; or

(b) strategy

adopted by Council;

3.3.3 if the determining of the issue, the taking of the action or the doing of the act or thing cannot be the subject of a lawful delegation; or

3.3.4 the determining of the issue, the taking of the action or the doing of the act or thing is already the subject of an exclusive delegation to another member of Council staff or delegated committee.

Signed by the Chief Executive Officer of Council

in the presence of:

)

)

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Witness

Date:

Delegation Sources

- Cemeteries and Crematoria Act 2003
- Domestic Animals Act 1994
- Food Act 1984
- Heritage Act 2017
- Local Government Act 1989
- Planning and Environment Act 1987
- Residential Tenancies Act 1997
- Road Management Act 2004
- Cemeteries and Crematoria Regulations 2015
- Planning and Environment Regulations 2015
- Planning and Environment (Fees) Regulations 2016
- Residential Tenancies (Caravan Parks and Movable Dwellings Registration and Standards) Regulations 2020
- Road Management (General) Regulations 2016
- Road Management (Works and Infrastructure) Regulations 2015

S6 Instrument of Delegation - Members of Staff

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 8(1)(a)(ii)	Power to manage one or more public cemeteries	HR Lead	Where Council is a Class B cemetery trust
s 12(1)	Function to properly and efficiently manage and maintain each public cemetery for which responsible and carry out any other function conferred under this Act	HR Lead	Where Council is a Class B cemetery trust
s 12(2)	Duty to have regard to the matters set out in paragraphs (a) - (c) in exercising its functions	Snr Rates, HR Lead, Coord Civl Wrks, TL Urban Infra	Where Council is a Class B cemetery trust
s 12A(1)	Function to do the activities set out in paragraphs (a) - (n)	Snr Rates, HR Lead, Coord Civl Wrks, TL Urban Infra	Where Council is a Class A cemetery trust
s 12A(2)	Duty to have regard to matters set out in paragraphs (a) - (e) in exercising its functions	Snr Rates, HR Lead, Coord Civl Wrks, TL Urban Infra	Where Council is a Class A cemetery trust
s 13	Duty to do anything necessary or convenient to enable it to carry out its functions	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 14	Power to manage multiple public cemeteries as if they are one cemetery.	HR Lead	
s 15(4)	Duty to keep records of delegations	Dir Corp Ser	
s 17(1)	Power to employ any persons necessary	CEO	
s 17(2)	Power to engage any professional, technical or other assistance considered necessary	HR Lead	
s 17(3)	Power to determine the terms and conditions of employment or engagement	HR Lead	Subject to any guidelines or directions of the Secretary
s 18(3)	Duty to comply with a direction from the Secretary	HR Lead	
s 18B(1) & (2)	Duty to establish governance committees within 12 months of becoming a Class A cemetery trust and power to establish other governance committees from time to time	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18C	Power to determine the membership of the governance committee	NOT APPLICABLE	Where Council is a Class A cemetery trust

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 18D	Power to determine procedure of governance committee	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18D(1)(a)	Duty to appoint community advisory committee for the purpose of liaising with communities	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18D(1)(b)	Power to appoint any additional community advisory committees	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18D(2)	Duty to establish a community advisory committee under section 18D(1)(a) within 12 months of becoming a Class A cemetery trust.	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18D(3)	Duty to include a report on the activities of the community advisory committees in its report of operations under Part 7 of the Financial Management Act 1994	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18F(2)	Duty to give preference to a person who is not a funeral director of a stonemason (or a similar position) when appointing a person to a community advisory committee	NOT APPLICABLE	Where Council is a Class A cemetery trust

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 18H(1)	Duty to hold an annual meeting before 30 December in each calendar year	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18I	Duty to publish a public notice of annual meeting in a newspaper, a reasonable time before the date of the annual meeting	NOT APPLICABLE	Where Council is a Class A cemetery trust
s.18J	Duty to provide leadership, assistance and advice in relation to operational and governance matters relating to cemeteries (including the matters set out in s 18J(2))	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18L(1)	Duty to employ a person as the chief executive officer (by whatever title called) of the Class A cemetery trust	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18N(1)	Duty to prepare an annual plan for each financial year that specifies the items set out in paragraphs (a)-(d)	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18N(3)	Duty to give a copy of the proposed annual plan to the Secretary on or before 30 September each year for the Secretary's approval	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18N(5)	Duty to make amendments as required by the Secretary and deliver the completed plan to the Secretary within 3 months	NOT APPLICABLE	Where Council is a Class A cemetery trust

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 18N(7)	Duty to ensure that an approved annual plan is available to members of the public on request	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18O(1)	Duty to prepare a strategic plan and submit the plan to the Secretary for approval	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18O(4)	Duty to advise the Secretary if the trust wishes to exercise its functions in a manner inconsistent with its approved strategic plan	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18O(5)	Duty to ensure that an approved strategic plan is available to members of the public on request	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 18Q(1)	Duty to pay an annual levy on gross earnings as reported in the annual financial statements for the previous financial year.	NOT APPLICABLE	Where Council is a Class A cemetery trust
s 19	Power to carry out or permit the carrying out of works	HR Lead	
s 20(1)	Duty to set aside areas for the interment of human remains	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 20(2)	Power to set aside areas for the purposes of managing a public cemetery	HR Lead	
s 20(3)	Power to set aside areas for those things in paragraphs (a) - (e)	HR Lead	
s 24(2)	Power to apply to the Secretary for approval to alter the existing distribution of land	HR Lead	
s 36	Power to grant licences to enter and use part of the land or building in a public cemetery in accordance with s 36	Dir Corp Ser	Subject to the approval of the Minister
s 37	Power to grant leases over land in a public cemetery in accordance with s 37	Dir Corp Ser	Subject to the Minister approving the purpose
s 40	Duty to notify Secretary of fees and charges fixed under s 39	HR Lead	
s 47	Power to pay a contribution toward the cost of the construction and maintenance of any private street adjoining or abutting a cemetery	Dir Corp Ser	Provided the street was constructed pursuant to the Local Government Act 1989

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 52	Duty to submit a report to the Secretary in relation to any public cemetery for which the cemetery trust is responsible for each financial year in respect of which it manages that cemetery	Dir Corp Ser	
s 57(1)	Duty to submit a report to the Secretary every financial year in respect of powers and functions under the Act	Dir Corp Ser	Report must contain the particulars listed in s 57(2)
s 59	Duty to keep records for each public cemetery	HR Lead	
s 60(1)	Duty to make information in records available to the public for historical or research purposes	HR Lead	
s 60(2)	Power to charge fees for providing information	HR Lead	
s 64(4)	Duty to comply with a direction from the Secretary under s 64(3)	HR Lead	
s 64B(d)	Power to permit interments at a reopened cemetery	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 66(1)	Power to apply to the Minister for approval to convert the cemetery, or part of it, to a historic cemetery park	CEO	The application must include the requirements listed in s 66(2)(a)-(d)
s 69	Duty to take reasonable steps to notify of conversion to historic cemetery park	HR Lead	
s 70(1)	Duty to prepare plan of existing places of interment and make a record of any inscriptions on memorials which are to be removed	HR Lead	
s 70(2)	Duty to make plans of existing place of interment available to the public	HR Lead	
s 71(1)	Power to remove any memorials or other structures in an area to which an approval to convert applies	HR Lead	
s 71(2)	Power to dispose of any memorial or other structure removed	HR Lead	
s 72(2)	Duty to comply with request received under s 72	HR Lead	
s 73(1)	Power to grant a right of interment	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 73(2)	Power to impose conditions on the right of interment	HR Lead	
s 74(3)	Duty to offer a perpetual right of interment	HR Lead	
s 75	Power to grant the rights of interment set out in s 75(a) and (b)	HR Lead	
s 76(3)	Duty to allocate a piece of interment if an unallocated right is granted	HR Lead	
s 77(4)	Power to authorise and impose terms and conditions on the removal of cremated human remains or body parts from the place of interment on application	HR Lead	
s 80(1)	Function of receiving notification and payment of transfer of right of interment	HR Lead	
s 80(2)	Function of recording transfer of right of interment	HR Lead	
s 82(2)	Duty to pay refund on the surrender of an unexercised right of interment	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 83(2)	Duty to pay refund on the surrender of an unexercised right of interment	HR Lead	
s 83(3)	Power to remove any memorial and grant another right of interment for a surrendered right of interment	HR Lead	
s 84(1)	Function of receiving notice of surrendering an entitlement to a right of interment	HR Lead	
s 84F(2)(d)	Function of receiving notice of decision to vary or force the surrender of a right of interment under s 84C(2), (3) or (5)	HR Lead	
s 84H(4)	Power to exercise the rights of a holder of a right of interment	HR Lead	
s 84I(4)	Power to exercise the rights of a holder of a right of interment	HR Lead	
s 84I(5)	Duty to pay refund to the previous holder or holders of the right of interment	HR Lead	
s 84I(6)(a)	Power to remove any memorial on the place of interment	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 84I(6)(b)	Power to grant right of interment under s 73	HR Lead	
s.85(1)	Duty to notify holder of 25 year right of interment of expiration at least 12 months before expiry	HR Lead	The notice must be in writing and contain the requirements listed in s 85(2)
s 85(2)(b)	Duty to notify holder of 25 year right of interment of expiration of right at least 12 months before expiry	HR Lead	Does not apply where right of interment relates to remains of a deceased veteran.
85(2)(c)	Power to leave interred cremated remains undistributed in perpetuity and convert right of interment to perpetual right of interment or; remove interred remains and re-inter at another location within cemetery grounds and remove any memorial at that place and re-establish at new or equivalent location.	HR Lead	May only be exercised where right of interment relates to cremated human remains of a deceased identified veteran, if right of interment is not extended or converted to a perpetual right of interment
s 86	Power to remove and dispose of cremated human remains and remove any memorial if no action taken by right holder within time specified	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 86(2)	Power to leave interred cremated human remains undisturbed or convert the right of interment to a perpetual right of interment	HR Lead	
s 86(3)(a)	Power to leave interred cremated human remains undisturbed in perpetuity and convert the right of interment to a perpetual right of interment	HR Lead	
s 86(3)(b)	Power to remove interred cremated human remains and take further action in accordance with s 86(3)(b)	HR Lead	
s.86(4)	Power to take action under s.86(4) relating to removing and re-interring cremated human remains	HR Lead	
s.86(5)	Duty to provide notification before taking action under s.86(4)	HR Lead	
s 86A	Duty to maintain place of interment and any memorial at place of interment, if action taken under s 86(3)	HR Lead	
s 87(3)	Duty, if requested, to extend the right for a further 25 years or convert the right to a perpetual right of interment	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 88	Function to receive applications to carry out a lift and re-position procedure at a place of interment	HR Lead	
s 91(1)	Power to cancel a right of interment in accordance with s 91	HR Lead	
s 91(3)	Duty to publish notice of intention to cancel right of interment	HR Lead	
s 92	Power to pay refund or grant a right of interment in respect of another place of interment to the previous holder of the cancelled right of interment	HR Lead	
s 98(1)	Function of receiving application to establish or alter a memorial or a place of interment	HR Lead	
s 99	Power to approve or refuse an application made under s 98, or to cancel an approval	HR Lead	
s 99(4)	Duty to make a decision on an application under s 98 within 45 days after receipt of the application or within 45 days of receiving further information where requested	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 100(1)	Power to require a person to remove memorials or places of interment	HR Lead	
s 100(2)	Power to remove and dispose a memorial or place of interment or remedy a person's failure to comply with s 100(1)	HR Lead	
s 100(3)	Power to recover costs of taking action under s 100(2)	HR Lead	
s 101	Function of receiving applications to establish or alter a building for ceremonies in the cemetery	HR Lead	
s 102(1)	Power to approve or refuse an application under section 101, if satisfied of the matters in (b) and (c)	HR Lead	
s 102(2) & (3)	Power to set terms and conditions in respect of, or to cancel, an approval granted under s 102(1)	HR Lead	
s 103(1)	Power to require a person to remove a building for ceremonies	Dir Corp Ser	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 103(2)	Power to remove and dispose of a building for ceremonies or remedy the failure to comply with s 103(1)	Dir Corp Ser	
s 103(3)	Power to recover costs of taking action under s 103(2)	HR Lead	
s 106(1)	Power to require the holder of the right of interment of the requirement to make the memorial or place of interment safe and proper or carry out specified repairs	HR Lead	
s 106(2)	Power to require the holder of the right of interment to provide for an examination	HR Lead	
s 106(3)	Power to open and examine the place of interment if s 106(2) not complied with	HR Lead	
s 106(4)	Power to repair or - with the approval of the Secretary - take down, remove and dispose any memorial or place of interment if notice under s 106(1) is not complied with	HR Lead	
s 107(1)	Power to require person responsible to make the building for ceremonies safe and proper or carry out specified repairs	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 107(2)	Power to repair or take down, remove and dispose any building for ceremonies if notice under s 107(1) is not complied with	HR Lead	
s 108	Power to recover costs and expenses	HR Lead	
s 109(1)(a)	Power to open, examine and repair a place of interment	HR Lead	Where the holder of right of interment or responsible person cannot be found
s 109(1)(b)	Power to repair a memorial or, with the Secretary's consent, take down, remove and dispose of a memorial	HR Lead	Where the holder of right of interment or responsible person cannot be found
s 109(2)	Power to repair the building for ceremonies or, with the consent of the Secretary, take down, remove and dispose of a building for ceremonies	HR Lead	Where the holder of right of interment or responsible person cannot be found
s 110(1)	Power to maintain, repair or restore a memorial or place of interment from other funds if unable to find right of interment holder. with consent of the Secretary	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 110(1A)	Power to maintain, repair or restore the place of interment if unable to find any of the other holders after diligent inquiries and with the consent of the Secretary	HR Lead	
s 110(2)	Power to maintain, repair or restore any building for ceremonies from other funds if unable to find responsible person and with consent of the Secretary	HR Lead	
s 110A	Power to use cemetery trust funds or other funds for the purposes of establishing, maintaining, repairing or restoring any memorial or place of interment of any deceased identified veteran	HR Lead	
s 111	Power to enter into agreement with a holder of the right of interment to maintain a memorial or place of interment	HR Lead	
s 112	Power to sell and supply memorials	HR Lead	
s 116(4)	Duty to notify the Secretary of an interment authorisation granted	HR Lead	
s 116(5)	Power to require an applicant to produce evidence of the right of interment holder's consent to application	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 118	Power to grant an interment authorisation if satisfied that the requirements of Division 2 of Part 8 have been met	HR Lead	
s 119	Power to set terms and conditions for interment authorisations	HR Lead	
s 131	Function of receiving an application for cremation authorisation	NOT APPLICABLE	
s 133(1)	Duty not to grant a cremation authorisation unless satisfied that requirements of s 133 have been complied with	NOT APPLICABLE	Subject to s 133(2)
s 145	Duty to comply with an order made by the Magistrates' Court or a coroner	HR Lead	
s 146	Power to dispose of bodily remains by a method other than interment or cremation	HR Lead	Subject to the approval of the Secretary
s 147	Power to apply to the Secretary for approval to dispose of bodily remains by a method other than interment or cremation	HR Lead	

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 149	Duty to cease using method of disposal if approval revoked by the Secretary	HR Lead	
s 150 & 152(1)	Power to authorise the interment or cremation of body parts if the requirements of Division 1 of Part 11 are met	HR Lead	
s 151	Function of receiving applications to inter or cremate body parts	HR Lead	
s 152(2)	Power to impose terms and conditions on authorisation granted under s 150	HR Lead	
sch 1 cl 8(3)	Power to permit members to participate in a particular meeting by telephone, closed-circuit television or any other means of communication	HR Lead	
sch 1 cl 8(8)	Power to regulate own proceedings	HR Lead	Subject to cl 8
sch 1A cl 8(3)	Power to permit members to participate in a particular meeting by telephone, closed-circuit television or any other means of communication	NOT APPLICABLE	Where Council is a Class A cemetery trust

Cemeteries and Crematoria Act 2003			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 1A cl 8(8)	Power to regulate own proceedings	NOT APPLICABLE	Where Council is a Class A cemetery trust Subject to cl 8

Domestic Animals Act 1994			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 41A(1)	Power to declare a dog to be a menacing dog	CEO, Dir Com Plc, Mgr Com Serv	Council may delegate this power to a Council authorised officer

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 19(2)(a)	Power to direct by written order that the food premises be put into a clean and sanitary condition	Coord Envir Health, EHO	If s 19(1) applies
s 19(2)(b)	Power to direct by written order that specified steps be taken to ensure that food prepared, sold or handled is safe and suitable	Coord Envir Health, EHO	If s 19(1) applies
s 19(3)	Power to direct by written order that the food premises not be kept or used for the sale, or handling for sale, of any food, or for the preparation of any food, or for any other specified purpose, or for the use of any specified equipment or a specified process	Coord Envir Health	If s 19(1) applies Only in relation to temporary food premises or mobile food premises
s 19(4)(a)	Power to direct that an order made under s 19(3)(a) or (b), (i) be affixed to a conspicuous part of the premises, and (ii) inform the public by notice in a published newspaper or otherwise	Coord Envir Health	If s 19(1) applies
s 19(6)(a)	Duty to revoke any order under section 19 if satisfied that an order has been complied with	Coord Envir Health, EHO	If s 19(1) applies

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 19(6)(b)	Duty to give written notice of revocation under section 19(6)(a) if satisfied that an order has been complied with	Coord Envir Health, EHO	If s 19(1) applies
s 19AA(2)	Power to direct, by written order, that a person must take any of the actions described in (a)-(c).	Coord Envir Health, EHO	Where Council is the registration authority
s 19AA(4)(c)	Power to direct, in an order made under s 19AA(2) or a subsequent written order, that a person must ensure that any food or class of food is not removed from the premises	Coord Envir Health, EHO	Note: the power to direct the matters under s 19AA(4)(a) and (b) not capable of delegation and so such directions must be made by a Council resolution
s 19AA(7)	Duty to revoke order issued under s 19AA and give written notice of revocation, if satisfied that that order has been complied with	Coord Envir Health, EHO	Where Council is the registration authority
s 19CB(4)(b)	Power to request copy of records	Coord Envir Health, EHO	Where Council is the registration authority
s 19E(1)(d)	Power to request a copy of the food safety program	Coord Envir Health, EHO	Where Council is the registration authority
s 19EA(3)	Function of receiving copy of revised food safety program	Coord Envir Health, EHO	Where Council is the registration authority

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 19GB	Power to request proprietor to provide written details of the name, qualification or experience of the current food safety supervisor	Coord Envir Health, EHO	Where Council is the registration authority
s19IA(1)	Power to form opinion that the food safety requirements or program are non-compliant.	Coord Envir Health, EHO	Where Council is the registration authority
s 19IA(2)	Duty to give written notice to the proprietor of the premises	Coord Envir Health, EHO	Where Council is the registration authority Note: Not required if Council has taken other appropriate action in relation to deficiencies (see s 19IA(3))
s 19M(4)(a) & (5)	Power to conduct a food safety audit and take actions where deficiencies are identified	Coord Envir Health, EHO	Where Council is the registration authority
s 19N(2)	Function of receiving notice from the auditor	Coord Envir Health, EHO	Where Council is the registration authority
s 19NA(1)	Power to request food safety audit reports	Coord Envir Health, EHO	Where Council is the registration authority

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 19U(3)	Power to waive and vary the costs of a food safety audit if there are special circumstances	Coord Envir Health, EHO	
s 19UA	Power to charge fees for conducting a food safety assessment or inspection	Coord Envir Health, EHO	Except for an assessment required by a declaration under s 19C or an inspection under ss 38B(1)(c) or 39.
s 19W	Power to direct a proprietor of a food premises to comply with any requirement under Part IIIB	Coord Envir Health, EHO	Where Council is the registration authority
s 19W(3)(a)	Power to direct a proprietor of a food premises to have staff at the premises undertake training or instruction	Coord Envir Health, EHO	Where Council is the registration authority
s 19W(3)(b)	Power to direct a proprietor of a food premises to have details of any staff training incorporated into the minimum records required to be kept or food safety program of the premises	Coord Envir Health, EHO	Where Council is the registration authority
	Power to register or renew the registration of a food premises	Coord Envir Health, EHO	Where Council is the registration authority Refusal to grant or renew the registration of a food premises must be ratified by Council or the CEO (see s 58A(2))

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 36A	Power to accept an application for registration or notification using online portal	Coord Envir Health, EHO	Where Council is the registration authority
s 36B	Duty to pay the charge for use of online portal	Coord Envir Health, EHO	Where Council is the registration authority
s 38AA(5)	Power to (a) request further information; or (b) advise the proprietor that the premises must be registered if the premises are not exempt	Coord Envir Health, EHO	Where Council is the registration authority
s 38AB(4)	Power to fix a fee for the receipt of a notification under s 38AA in accordance with a declaration under s 38AB(1)	Coord Envir Health, EHO	Where Council is the registration authority
s 38A(4)	Power to request a copy of a completed food safety program template	Coord Envir Health, EHO	Where Council is the registration authority
s 38B(1)(a)	Duty to assess the application and determine which class of food premises under s 19C the food premises belongs	Coord Envir Health, EHO	Where Council is the registration authority
s 38B(1)(b)	Duty to ensure proprietor has complied with requirements of s 38A	Coord Envir Health, EHO	Where Council is the registration authority

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 38B(2)	Duty to be satisfied of the matters in s 38B(2)(a)-(b)	Coord Envir Health, EHO	Where Council is the registration authority
s 38D(1)	Duty to ensure compliance with the applicable provisions of s 38C and inspect the premises if required by s 39	Coord Envir Health, EHO	Where Council is the registration authority
s 38D(2)	Duty to be satisfied of the matters in s 38D(2)(a)-(d)	Coord Envir Health, EHO	Where Council is the registration authority
s 38D(3)	Power to request copies of any audit reports	Coord Envir Health, EHO	Where Council is the registration authority
s 38E(2)	Power to register the food premises on a conditional basis	Coord Envir Health, EHO	Where Council is the registration authority not exceeding the prescribed time limit defined under s 38E(5)
s 38E(4)	Duty to register the food premises when conditions are satisfied	Coord Envir Health, EHO	Where Council is the registration authority
s 38F(3)(b)	Power to require proprietor to comply with requirements of this Act	Coord Envir Health, EHO	Where Council is the registration authority

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 38G(1)	Power to require notification of change of the food safety program type used for the food premises	Coord Envir Health, EHO	Where Council is the registration authority
s 38G(2)	Function of receiving notice from proprietor if there is a change of the food safety program type used for the food premises	Coord Envir Health, EHO	Where Council is the registration authority
s 38G(4)	Power to require the proprietor of the food premises to comply with any requirement of the Act	Coord Envir Health, EHO	Where Council is the registration authority
s 39(2)	Duty to carry out an inspection of the premises during the period of registration before the registration of the food premises is renewed	Coord Envir Health, EHO	
s 39A	Power to register, or renew the registration of a food premises despite minor defects	Coord Envir Health, EHO	Where Council is the registration authority Only if satisfied of matters in s 39A(2)(a)-(c)
s 39A (6)	Duty to comply with a direction of the Secretary	Coord Envir Health, EHO	

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 40(1)	Duty to give the person in whose name the premises is to be registered a certificate of registration	Coord Envir Health, EHO	Where Council is the registration authority
s 40(2)	Power to incorporate the certificate of registration in one document with any certificate of registration under Part 6 of the Public Health and Wellbeing Act 2008	Coord Envir Health, EHO	
s 40C(2)	Power to grant or renew the registration of food premises for a period of less than 1 year	Coord Envir Health, EHO	Where Council is the registration authority
s 40D(1)	Power to suspend or revoke the registration of food premises	Coord Envir Health, EHO	Where Council is the registration authority
s 40E	Duty to comply with direction of the Secretary	Coord Envir Health, EHO	
s 40F	Power to cancel registration of food premises	Coord Envir Health, EHO	Where Council is the registration authority
s 43	Duty to maintain records of registration	Coord Envir Health, EHO	Where Council is the registration authority

Food Act 1984			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 43F(6)	Duty to be satisfied that registration requirements under Division 3 have been met prior to registering or renewing registration of a component of a food business	Coord Envir Health, EHO	Where Council is the registration authority
s 43F(7)	Power to register the components of the food business that meet requirements in Division 3 and power to refuse to register the components that do not meet the requirements	Coord Envir Health, EHO	Where Council is the registration authority
s 45AC	Power to bring proceedings	Coord Envir Health, EHO	
s 46(5)	Power to institute proceedings against another person where the offence was due to an act or default by that other person and where the first person charged could successfully defend a prosecution, without proceedings first being instituted against the person first charged	Coord Envir Health, EHO	Where Council is the registration authority

Heritage Act 2017			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 116	Power to sub-delegate Executive Director's functions, duties or powers	Snr Stat Plnrr, Coord PL Bldg	<p>Must first obtain Executive Director's written consent</p> <p>Council can only sub-delegate if the Instrument of Delegation from the Executive Director authorises sub-delegation</p>

Local Government Act 1989			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 185L(4)	Power to declare and levy a cladding rectification charge	CEO ¹	

¹ The only member of staff who can be a delegate is the CEO

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 4B	Power to prepare an amendment to the Victorian Planning Provisions	Dir Com Plc	If authorised by the Minister
s 4G	Function of receiving prescribed documents and a copy of the Victorian Planning Provisions from the Minister	Dir Com Plc, Mgr Inv Attrct	
s 4H	Duty to make amendment to Victoria Planning Provisions available in accordance with public availability requirements	Snr Stat Plnrr, Coord Strat PL, Coord PL Bldg	
s 4I(2)	Duty to make and copy of the Victorian Planning Provisions and other documents available in accordance with public availability requirements	Snr Stat Plnrr, Coord PL Bldg	
s 8A(2)	Power to prepare amendment to the planning scheme where the Minister has given consent under s 8A	Dir Com Plc, Coord Strat PL, Coord PL Bldg	
s 8A(3)	Power to apply to Minister to prepare an amendment to the planning scheme	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 8A(5)	Function of receiving notice of the Minister's decision	Dir Com Plc	
s 8A(7)	Power to prepare the amendment specified in the application without the Minister's authorisation if no response received after 10 business days	Dir Com Plc	
s 8B(2)	Power to apply to the Minister for authorisation to prepare an amendment to the planning scheme of an adjoining municipal district	Dir Com Plc	
s 12(3)	Power to carry out studies and do things to ensure proper use of land and consult with other persons to ensure co-ordination of planning scheme with these persons	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 12B(1)	Duty to review planning scheme	Dir Com Plc	
s 12B(2)	Duty to review planning scheme at direction of Minister	Dir Com Plc	
s.12B(5)	Duty to report findings of review of planning scheme to Minister without delay	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 14	Duties of a Responsible Authority as set out in s 14(a) to (d)	Dir Com Plc	
s 17(1)	Duty of giving copy amendment to the planning scheme	Dir Com Plc, Coord Strat PL	
s 17(2)	Duty of giving copy s 173 agreement	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 17(3)	Duty of giving copy amendment, explanatory report and relevant documents to the Minister within 10 business days	Dir Com Plc, Coord Strat PL	
s 18	Duty to make amendment etc. available in accordance with public availability requirements	Snr Stat Plnr, Coord Strat PL, Coord PL Bldg	Until the proposed amendment is approved or lapsed
s 19	Power to give notice, to decide not to give notice, to publish notice of amendment to a planning scheme and to exercise any other power under s 19 to a planning scheme	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	
s 19	Function of receiving notice of preparation of an amendment to a planning scheme	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	Where Council is not the planning authority and the amendment affects land within Council's municipal district; or

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
			Where the amendment will amend the planning scheme to designate Council as an acquiring authority.
s 20(1)	Power to apply to Minister for exemption from the requirements of s 19	NOT DELEGATED	Where Council is a planning authority
s 21(2)	Duty to make submissions available in accordance with public availability requirements	Snr Stat Plnr, Coord Strat PL, Coord PL Bldg	Until the end of 2 months after the amendment comes into operation or lapses
s 21A(4)	Duty to publish notice	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	
s 22(1)	Duty to consider all submissions received before the date specified in the notice	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Except submissions which request a change to the items in s 22(5)(a) and (b)
s 22(2)	Power to consider a late submission Duty to consider a late submission, if directed by the Minister	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 23(1)(b)	Duty to refer submissions which request a change to the amendment to a panel	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	
s 23(2)	Power to refer to a panel submissions which do not require a change to the amendment	Dir Com Plc	
s 24	Function to represent Council and present a submission at a panel hearing (including a hearing referred to in s 96D)	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	
s 26(1)	Power to make report available for inspection in accordance with the requirements set out in s 197B of the Act	Snr Stat Plnrr, Coord Strat PL, Coord PL Bldg	
s 26(2)	Duty to keep report of panel available in accordance with public availability requirements	Snr Stat Plnrr, Coord Strat PL, Coord PL Bldg	During the inspection period
s 27(2)	Power to apply for exemption if panel's report not received	Dir Com Plc	
s 28(1)	Duty to notify the Minister if abandoning an amendment	Dir Com Plc	Note: the power to make a decision to abandon an amendment cannot be delegated

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 28(2)	Duty to publish notice of the decision on Internet site	Dir Com Plc, Coord Strat PL	
s 28(4)	Duty to make notice of the decision available on Council's Internet site for a period of at least 2 months	Dir Com Plc, Coord Strat PL	
s 30(4)(a)	Duty to say if amendment has lapsed	Dir Com Plc, Coord Strat PL	
s 30(4)(b)	Duty to provide information in writing upon request	Dir Com Plc, Coord Strat PL	
s 32(2)	Duty to give more notice if required	Dir Com Plc, Coord Strat PL	
s 33(1)	Duty to give more notice of changes to an amendment	Dir Com Plc, Coord Strat PL	
s 36(2)	Duty to give notice of approval of amendment	Dir Com Plc, Coord Strat PL	
s 38(5)	Duty to give notice of revocation of an amendment	Dir Com Plc, Coord Strat PL	
s 39	Function of being a party to a proceeding commenced under s 39 and duty to comply with determination by VCAT	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 40(1)	Function of lodging copy of approved amendment	Dir Com Plc, Coord Strat PL	
s 41(1)	Duty to make a copy of an approved amendment available in accordance with the public availability requirements during inspection period	Snr Stat Plnr, Coord Strat PL, Coord PL Bldg	
s 41(2)	Duty to make a copy of an approved amendment and any documents lodged with it available in person in accordance with the requirements set out in s 197B of the Act after the inspection period ends	Snr Stat Plnr, Coord Strat PL, Coord PL Bldg	
s 42(2)	Duty to make copy of planning scheme available in accordance with the public availability requirements	Snr Stat Plnr, Coord Strat PL, Coord PL Bldg	
s 46AW	Function of being consulted by the Minister	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is a responsible public entity
s 46AX	Function of receiving a draft Statement of Planning Policy and written direction in relation to the endorsement of the draft Statement of Planning Policy Power to endorse the draft Statement of Planning Policy	Dir Com Plc	Where Council is a responsible public entity

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46AZC(2)	Duty not to prepare an amendment to a declared area planning scheme that is inconsistent with a Statement of Planning Policy for the declared area that is expressed to be binding on the responsible public entity	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is a responsible public entity
s 46AZK	Duty not to act inconsistently with any provision of the Statement of Planning Policy that is expressed to be binding on the public entity when performing a function or duty or exercising a power in relation to the declared area	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	Where Council is a responsible public entity
s 46GI(2)(b)(i)	Power to agree to a lower rate of standard levy for a class of development of a particular type of land than the rate specified in a Minister's direction	Dir Com Plc, Coord Strat PL	Where Council is the planning authority, the municipal Council of the municipal district in which the land is located and/or the development agency
s 46GJ(1)	Function of receiving written directions from the Minister in relation to the preparation and content of infrastructure contributions plans	Dir Com Plc, Coord Strat PL	
s 46GK	Duty to comply with a Minister's direction that applies to Council as the planning authority	Dir Com Plc, Coord Strat PL	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GN(1)	Duty to arrange for estimates of values of inner public purpose land	Dir Com Plc, Coord Strat PL	
s 46GO(1)	Duty to give notice to owners of certain inner public purpose land	Dir Com Plc, Coord Strat PL	
s 46GP	Function of receiving a notice under s 46GO	Dir Com Plc, Coord Strat PL	Where Council is the collecting agency
s 46GQ	Function of receiving a submission from an affected owner who objects to the estimated value per hectare (or other appropriate unit of measurement) of the inner public purpose land	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GR(1)	Duty to consider every submission that is made by the closing date for submissions included in the notice under s 46GO	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GR(2)	Power to consider a late submission Duty to consider a late submission if directed to do so by the Minister	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GS(1)	Power to accept or reject the estimate of the value of the inner public purpose land in a submission made under s 46GQ	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GS(2)	Duty, if Council rejects the estimate of the value of the inner public purpose land in the submission, to refer the matter to the valuer-general, and notify the affected owner of the rejection and that the matter has been referred to the valuer-general	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GT(2)	Duty to pay half of the fee fixed by the valuer-general for arranging and attending the conference	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GT(4)	Function of receiving, from the valuer-general, written confirmation of the agreement between the planning authority's valuer and the affected owner's valuer as to the estimated value of the inner public purpose land	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GT(6)	Function of receiving, from the valuer-general, written notice of a determination under s 46GT(5)	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GU	Duty not to adopt an amendment under s.29 to an infrastructure contributions plan that specifies a land credit amount or a land equalisation amount that relates to a parcel of land in the ICP plan area of the plan unless the criteria in s 46GU(1)(a) and (b) are met	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	
s 46GV(3)	Function of receiving the monetary component and any land equalisation amount of the infrastructure contribution Power to specify the manner in which the payment is to be made	Snr Stat Plnr, Coord PL Bldg	Where Council is the collecting agency
s 46GV(3)(b)	Power to enter into an agreement with the applicant	Dir Com Plc, Mgr Inv Attrct	Where Council is the collecting agency
s 46GV(4)(a)	Function of receiving the inner public purpose land in accordance with s 46GV(5) and (6)	Snr Stat Plnr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	Where Council is the development agency
s 46GV(4)(b)	Function of receiving the inner public purpose land in accordance with s 46GV(5) and (6)	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	Where Council is the collecting agency

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GV(7)	Duty to impose the requirements set out in s 46GV(3) and (4) as conditions on the permit applied for by the applicant to develop the land in the ICP plan area	Snr Stat Plnrr, Coord PL Bldg	
s 46GV(9)	Power to require the payment of a monetary component or the provision of the land component of an infrastructure contribution to be secured to Council's satisfaction	Snr Stat Plnrr, Coord PL Bldg	Where Council is the collecting agency
s 46GX(1)	Power to accept works, services or facilities in part or full satisfaction of the monetary component of an infrastructure contribution payable	Dir Infra	Where Council is the collecting agency
s 46GX(2)	Duty, before accepting the provision of works, services or facilities by an applicant under s 46GX(1), to obtain the agreement of the development agency or agencies specified in the approved infrastructure contributions plan	Dir Infra	Where Council is the collecting agency
s 46GY(1)	Duty to keep proper and separate accounts and records	Mgr Fin	Where Council is the collecting agency
s 46GY(2)	Duty to keep the accounts and records in accordance with the Local Government Act 2020	Mgr Fin	Where Council is the collecting agency

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GZ(2)(a)	Duty to forward any part of the monetary component that is imposed for plan preparation costs to the planning authority that incurred those costs	Mgr Fin	Where Council is the collecting agency under an approved infrastructure contributions plan This duty does not apply where Council is that planning authority
s 46GZ(2)(a)	Function of receiving the monetary component	Mgr Fin	Where the Council is the planning authority This duty does not apply where Council is also the collecting agency
s 46GZ(2)(b)	Duty to forward any part of the monetary component that is imposed for the provision of works, services or facilities to the development agency that is specified in the plan, as responsible for those works, services or facilities	Mgr Fin	Where Council is the collecting agency under an approved infrastructure contributions plan This provision does not apply where Council is also the relevant development agency
s 46GZ(2)(b)	Function of receiving the monetary component	Mgr Fin	Where Council is the development agency under an approved infrastructure contributions plan

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
			This provision does not apply where Council is also the collecting agency
s 46GZ(4)	Duty to use any land equalisation amounts to pay land credit amounts under s 46GZ(7), except any part of those amounts that are to be forwarded to a development agency under s 46GZ(5)	Mgr Fin	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZ(5)	Duty to forward any part of a land equalisation amount required for the acquisition of outer public purpose land by a development agency specified in the approved infrastructure contributions plan to that development agency	Mgr Inv Attrct, Mgr Fin	Where Council is the collecting agency under an approved infrastructure contributions plan This provision does not apply where Council is also the relevant development agency
s 46GZ(5)	Function of receiving any part of a land equalisation amount required for the acquisition of outer public purpose land	Mgr Inv Attrct, Mgr Fin	Where Council is the development agency specified in the approved infrastructure contributions plan This provision does not apply where Council is also the collecting agency

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GZ(7)	Duty to pay to each person who must provide an infrastructure contribution under the approved infrastructure contributions plan any land credit amount to which the person is entitled under s 46GW	Mgr Fin	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZ(9)	Duty to transfer the estate in fee simple in the land to the development agency specified in the approved infrastructure contributions plan as responsible for the use and development of that land	Dir Com Plc, Mgr Inv Attrct	<p>If any inner public purpose land is vested in Council under the Subdivision Act 1988 or acquired by Council before the time it is required to be provided to Council under s 46GV(4)</p> <p>Where Council is the collecting agency under an approved infrastructure contributions plan</p> <p>This duty does not apply where Council is also the development agency</p>
s 46GZ(9)	Function of receiving the fee simple in the land	Dir Com Plc, Mgr Inv Attrct	Where Council is the development agency under an approved infrastructure contributions plan

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
			This duty does not apply where Council is also the collecting agency
s 46GZA(1)	Duty to keep proper and separate accounts and records	Mgr Inv Attrct, Coord Strat PL	Where Council is the development agency under an approved infrastructure contributions plan
s 46GZA(2)	Duty to keep the accounts and records in accordance with the Local Government Act 2020	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is a development agency under an approved infrastructure contributions plan
s 46GZB(3)	Duty to follow the steps set out in s 46GZB(3)(a) – (c)	Dir Com Plc, Mgr Inv Attrct	Where Council is a development agency under an approved infrastructure contributions plan
s 46GZB(4)	Duty, in accordance with requirements of the VPA, to report on the use of the infrastructure contribution in the development agency's annual report and provide reports on the use of the infrastructure contribution to the VPA	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	If the VPA is the collecting agency under an approved infrastructure contributions plan Where Council is a development agency under an approved infrastructure contributions plan
s 46GZD(2)	Duty, within 6 months after the date on which the approved infrastructure contributions plan expires, to follow the steps set out in s 46GZD(2)(a) and (b)	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is the development agency under an approved infrastructure contributions plan

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GZD(3)	Duty to follow the steps set out in s 46GZD(3)(a) and (b)	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZD(5)	Duty to make payments under s 46GZD(3) in accordance with ss 46GZD(5)(a) and 46GZD(5)(b)	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZE(2)	Duty to forward the land equalisation amount back to the collecting agency within 6 months after the expiry date if any part of a land equalisation amount paid or forwarded to a development agency for acquiring outer public purpose land has not been expended by the development agency to acquire that land at the date on which the approved infrastructure contributions plan expires	Mgr Inv Attrct	Where Council is the development agency under an approved infrastructure contributions plan This duty does not apply where Council is also the collecting agency
s 46GZE(2)	Function of receiving the unexpended land equalisation amount	Dir Com Plc, Mgr Inv Attrct	Where Council is the collecting agency under an approved infrastructure contributions plan This duty does not apply where Council is also the development agency

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46GZE(3)	Duty, within 12 months after the date on which the approved infrastructure contributions plan expires, to follow the steps set out in s 46GZE(3)(a) and (b)	Dir Com Plc, Mgr Inv Attrct, Coord Strat PL	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZF(2)	Duty, within 12 months after the date on which the approved infrastructure contributions plan expires, to use the public purpose land for a public purpose approved by the Minister or sell the public purpose land	Dir Com Plc	Where Council is the development agency under an approved infrastructure contributions plan
s.46GZF(3)	Duty, if land is sold under s.46GZF(2)(b), to follow the steps in s.46GZF(3)(a) and (b)	Dir Com Plc, Mgr Inv Attrct	Where Council is the development agency under an approved infrastructure contributions plan
s 46GZF(3)	Function of receiving proceeds of sale	Dir Com Plc, Mgr Inv Attrct	Where Council is the collection agency under an approved infrastructure contributions plan This provision does not apply where Council is also the development agency
s 46GZF(4)	Duty to divide the proceeds of the public purpose land among the current owners of each parcel of land in the ICP plan area	Dir Com Plc, Mgr Inv Attrct	Where Council is the collecting agency under an approved infrastructure contributions plan

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
	and pay each current owner a portion of the proceeds in accordance with s 46GZF(5)		
s 46GZF(6)	Duty to make the payments under s 46GZF(4) in accordance with s 46GZF(6)(a) and (b)	Dir Com Plc, Mgr Inv Attrct	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZH	Power to recover the monetary component, or any land equalisation amount of the land component, payable under Part 3AB as a debt in any court of competent jurisdiction	Dir Com Plc	Where Council is the collecting agency under an approved infrastructure contributions plan
s 46GZI	Duty to prepare and give a report to the Minister at the times required by the Minister	Mgr Inv Attrct, Coord Strat PL	Where Council is a collecting agency or development agency
s 46GZK	Power to deal with public purpose land which has vested in, been acquired by, or transferred to, Council	Dir Com Plc	Where Council is a collecting agency or development agency
s 46LB(3)	Duty to publish, on Council's Internet site, the payable dwelling amount for a financial year on or before 1 July of each financial year for which the amount is adjusted under s 46LB (2)	Mgr Inv Attrct, Coord Strat PL	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46N(1)	Duty to include condition in permit regarding payment of development infrastructure levy	Snr Stat Plnrr, Coord PL Bldg	
s 46N(2)(c)	Function of determining time and manner for receipt of development contributions levy	Snr Stat Plnrr, Coord PL Bldg	
s 46N(2)(d)	Power to enter into an agreement with the applicant regarding payment of development infrastructure levy	Dir Com Plc	
s 46O(1)(a) & (2)(a)	Power to ensure that community infrastructure levy is paid, or agreement is in place, prior to issuing building permit	MBS	
s 46O(1)(d) & (2)(d)	Power to enter into agreement with the applicant regarding payment of community infrastructure levy	Dir Com Plc	
s 46P(1)	Power to require payment of amount of levy under s 46N or s 46O to be satisfactorily secured	Dir Com Plc	
s 46P(2)	Power to accept provision of land, works, services or facilities in part or full payment of levy payable	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46Q(1)	Duty to keep proper accounts of levies paid	Mgr Fin	
s 46Q(1A)	Duty to forward to development agency part of levy imposed for carrying out works, services, or facilities on behalf of development agency or plan preparation costs incurred by a development agency	Mgr Fin	
s 46Q(2)	Duty to apply levy only for a purpose relating to the provision of plan preparation costs or the works, services and facilities in respect of which the levy was paid etc	Mgr Fin	
s 46Q(3)	Power to refund any amount of levy paid if it is satisfied the development is not to proceed	Dir Com Plc	Only applies when levy is paid to Council as a 'development agency'
s 46Q(4)(c)	Duty to pay amount to current owners of land in the area if an amount of levy has been paid to a municipal council as a development agency for plan preparation costs incurred by the Council or for the provision by the Council of works, services or facilities in an area under s 46Q(4)(a)	Dir Com Plc	Must be done within six months of the end of the period required by the development contributions plan and with the consent of, and in the manner approved by, the Minister

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 46Q(4)(d)	Duty to submit to the Minister an amendment to the approved development contributions plan	Dir Com Plc	Must be done in accordance with Part 3
s46Q(4)(e)	Duty to expend that amount on other works etc.	Dir Com Plc	With the consent of, and in the manner approved by, the Minister
s 46QC	Power to recover any amount of levy payable under Part 3B	Dir Com Plc	
s 46QD	Duty to prepare report and give a report to the Minister	Dir Com Plc	Where Council is a collecting agency or development agency
s 46V(3)	Duty to make a copy of the approved strategy plan (being the Melbourne Airport Environs Strategy Plan) and any documents lodged with it available in accordance with the public availability requirements, during the inspection period	NOT APPLICABLE	
s 46V(4)	Duty to make a copy of the approved strategy plan (being the Melbourne Airport Environs Strategy Plan) and any documents lodged with it available in accordance with s 197B	NOT APPLICABLE	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
	of the Act and on payment of the prescribe fee, after the inspection period		
s 46V(5)	Duty to keep a copy of the approved strategy plan incorporating all amendments to it	NOT APPLICABLE	
s 46V(6)	Duty to make a copy of the approved strategy plan incorporating all amendments to it available in accordance with the public available requirements	NOT APPLICABLE	
s 46Y	Duty to carry out works in conformity with the approved strategy plan	CEO, Dir Com Plc, Dir Infra, Dir Corp Ser	
s 47	Power to decide that an application for a planning permit does not comply with that Act	Snr Stat Plnrr, Coord PL Bldg	
s 49(1)	Duty to keep a register of all applications for permits and determinations relating to permits	Snr Stat Plnrr, Coord PL Bldg	
s 49(2)	Duty to make register available for inspection in accordance with the public availability requirements	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 50(4)	Duty to amend application	Snr Stat Plnrr, Coord PL Bldg	
s 50(5)	Power to refuse to amend application	Dir Com Plc, Coord PL Bldg	
s 50(6)	Duty to make note of amendment to application in register	Snr Stat Plnrr, Coord PL Bldg	
s 50A(1)	Power to make amendment to application	Snr Stat Plnrr, Coord PL Bldg	
s 50A(3)	Power to require applicant to notify owner and make a declaration that notice has been given	Snr Stat Plnrr, Coord PL Bldg	
s 50A(4)	Duty to note amendment to application in register	Snr Stat Plnrr, Coord PL Bldg	
s 51	Duty to make copy of application available for inspection in accordance with the public availability requirements	Snr Stat Plnrr, Coord PL Bldg	
s 52(1)(a)	Duty to give notice of the application to owners/occupiers of adjoining allotments unless satisfied that the grant of permit would not cause material detriment to any person	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 52(1)(b)	Duty to give notice of the application to other municipal council where appropriate	Snr Stat Plnrr, Coord PL Bldg	
s 52(1)(c)	Duty to give notice of the application to all persons required by the planning scheme	Snr Stat Plnrr, Coord PL Bldg	
s 52(1)(ca)	Duty to give notice of the application to owners and occupiers of land benefited by a registered restrictive covenant if may result in breach of covenant	Snr Stat Plnrr, Coord PL Bldg	
s 52(1)(cb)	Duty to give notice of the application to owners and occupiers of land benefited by a registered restrictive covenant if application is to remove or vary the covenant	Snr Stat Plnrr, Coord PL Bldg	
s 52(1)(d)	Duty to give notice of the application to other persons who may be detrimentally effected	Snr Stat Plnrr, Coord PL Bldg	
s.52(1AA)	Duty to give notice of an application to remove or vary a registered restrictive covenant	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 52(3)	Power to give any further notice of an application where appropriate	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	
s 53(1)	Power to require the applicant to give notice under s 52(1) to persons specified by it	Snr Stat Plnrr, Coord PL Bldg	
s 53(1A)	Power to require the applicant to give the notice under s 52(1AA)	Snr Stat Plnrr, Coord PL Bldg	
s 54(1)	Power to require the applicant to provide more information	Snr Stat Plnrr, Coord PL Bldg	
s 54(1A)	Duty to give notice in writing of information required under s 54(1)	Snr Stat Plnrr, Coord PL Bldg	
s 54(1B)	Duty to specify the lapse date for an application	Snr Stat Plnrr, Coord PL Bldg	
s 54A(3)	Power to decide to extend time or refuse to extend time to give required information	Snr Stat Plnrr, Dir Com Plc, Mgr Com Serv , Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 54A(4)	Duty to give written notice of decision to extend or refuse to extend time under s 54A(3)	Snr Stat Plnr, Coord PL Bldg	
s 55(1)	Duty to give copy application, together with the prescribed information, to every referral authority specified in the planning scheme	Snr Stat Plnr, Coord PL Bldg	
s 57(2A)	Power to reject objections considered made primarily for commercial advantage for the objector	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
s 57(3)	Function of receiving name and address of persons to whom notice of decision is to go	Snr Stat Plnr, Coord PL Bldg	
s 57(5)	Duty to make a copy of all objections available in accordance with the public availability requirements	Snr Stat Plnr, Coord PL Bldg	
s 57A(4)	Duty to amend application in accordance with applicant's request, subject to s 57A(5)	Snr Stat Plnr, Coord PL Bldg	
s 57A(5)	Power to refuse to amend application	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 57A(6)	Duty to note amendments to application in register	Snr Stat Plnrr, Coord PL Bldg	
s 57B(1)	Duty to determine whether and to whom notice should be given	Snr Stat Plnrr, Coord PL Bldg	
s 57B(2)	Duty to consider certain matters in determining whether notice should be given	Snr Stat Plnrr, Coord PL Bldg	
s 57C(1)	Duty to give copy of amended application to referral authority	Snr Stat Plnrr, Coord PL Bldg	
s 58	Duty to consider every application for a permit	Snr Stat Plnrr, Coord PL Bldg	
s 58A	Power to request advice from the Planning Application Committee	Dir Com Plc	
s 60	Duty to consider certain matters	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	
s 60(1A)	Duty to consider certain matters	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 60(1B)	Duty to consider number of objectors in considering whether use or development may have significant social effect	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	
s 61(1)	Power to determine permit application, either to decide to grant a permit, to decide to grant a permit with conditions or to refuse a permit application	Snr Stat Plnrr, Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	The permit must not be inconsistent with a cultural heritage management plan under the Aboriginal Heritage Act 2006 <hr/> If there are two or more objectors to a permit application, the matter must be referred to Council for determination
s 61(2)	Duty to decide to refuse to grant a permit if a relevant determining referral authority objects to grant of permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 61(2A)	Power to decide to refuse to grant a permit if a relevant recommending referral authority objects to the grant of permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 61(3)(a)	Duty not to decide to grant a permit to use coastal Crown land without Minister's consent	NOT APPLICABLE	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 61(3)(b)	Duty to refuse to grant the permit without the Minister's consent	CEO	
s 61(4)	Duty to refuse to grant the permit if grant would authorise a breach of a registered restrictive covenant	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(1)	Duty to include certain conditions in deciding to grant a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(2)	Power to include other conditions	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(4)	Duty to ensure conditions are consistent with paragraphs (a),(b) and (c)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(5)(a)	Power to include a permit condition to implement an approved development contributions plan or an approved infrastructure contributions plan	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 62(5)(b)	Power to include a permit condition that specified works be provided on or to the land or paid for in accordance with s 173 agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(5)(c)	Power to include a permit condition that specified works be provided or paid for by the applicant	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(6)(a)	Duty not to include a permit condition requiring a person to pay an amount for or provide works except in accordance with ss 46N(1), 46GV(7) or 62(5)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 62(6)(b)	Duty not to include a permit condition requiring a person to pay an amount for or provide works except a condition that a planning scheme requires to be included as referred to in s 62(1)(a)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 63	Duty to issue the permit where made a decision in favour of the application (if no one has objected)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 64(1)	Duty to give notice of decision to grant a permit to applicant and objectors	Snr Stat Plnrr, Coord PL Bldg	This provision applies also to a decision to grant an amendment to a permit - see s 75

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 64(3)	Duty not to issue a permit until after the specified period	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	This provision applies also to a decision to grant an amendment to a permit - see s 75
s 64(5)	Duty to give each objector a copy of an exempt decision	Snr Stat Plnrr, Coord PL Bldg	This provision applies also to a decision to grant an amendment to a permit - see s 75
s 64A	Duty not to issue permit until the end of a period when an application for review may be lodged with VCAT or until VCAT has determined the application, if a relevant recommending referral authority has objected to the grant of a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	This provision applies also to a decision to grant an amendment to a permit - see s 75A
s 65(1)	Duty to give notice of refusal to grant permit to applicant and person who objected under s 57	Snr Stat Plnrr, Coord PL Bldg	
s 66(1)	Duty to give notice under s 64 or s 65 and copy permit to relevant determining referral authorities	Snr Stat Plnrr, Coord PL Bldg	
s 66(2)	Duty to give a recommending referral authority notice of its decision to grant a permit	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority objected to the grant of the permit or the responsible authority decided not to include a condition on the permit recommended by the recommending referral authority

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 66(4)	Duty to give a recommending referral authority notice of its decision to refuse a permit	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority objected to the grant of the permit or the recommending referral authority recommended that a permit condition be included on the permit
s 66(6)	Duty to give a recommending referral authority a copy of any permit which Council decides to grant and a copy of any notice given under s 64 or 65	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority did not object to the grant of the permit or the recommending referral authority did not recommend a condition be included on the permit
s 69(1)	Function of receiving application for extension of time of permit	Snr Stat Plnrr, Coord PL Bldg	
s 69(1A)	Function of receiving application for extension of time to complete development	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 69(2)	Power to extend time	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 70	Duty to make copy permit available for inspection in accordance with the public availability requirements	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 71(1)	Power to correct certain mistakes	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 71(2)	Duty to note corrections in register	Snr Stat Plnrr, Coord PL Bldg	
s 73	Power to decide to grant amendment subject to conditions	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 74	Duty to issue amended permit to applicant if no objectors	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 76	Duty to give applicant and objectors notice of decision to refuse to grant amendment to permit	Snr Stat Plnrr, Coord PL Bldg	
s 76A(1)	Duty to give relevant determining referral authorities copy of amended permit and copy of notice	Snr Stat Plnrr, Coord PL Bldg	
s 76A(2)	Duty to give a recommending referral authority notice of its decision to grant an amendment to a permit	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority objected to the amendment of the permit or the responsible authority decided not to include a condition on the amended permit recommended by the recommending referral authority

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 76A(4)	Duty to give a recommending referral authority notice of its decision to refuse a permit	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority objected to the amendment of the permit or the recommending referral authority recommended that a permit condition be included on the amended permit
s 76A(6)	Duty to give a recommending referral authority a copy of any amended permit which Council decides to grant and a copy of any notice given under s 64 or 76	Snr Stat Plnrr, Coord PL Bldg	If the recommending referral authority did not object to the amendment of the permit or the recommending referral authority did not recommend a condition be included on the amended permit
s 76D	Duty to comply with direction of Minister to issue amended permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 83	Function of being respondent to an appeal	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 83B	Duty to give or publish notice of application for review	Snr Stat Plnrr, Coord PL Bldg	
s 84(1)	Power to decide on an application at any time after an appeal is lodged against failure to grant a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 84(2)	Duty not to issue a permit or notice of decision or refusal after an application is made for review of a failure to grant a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 84(3)	Duty to tell principal registrar if decide to grant a permit after an application is made for review of its failure to grant a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 84(6)	Duty to issue permit on receipt of advice within 3 business days	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 84AB	Power to agree to confining a review by the Tribunal	Snr Stat Plnrr, Coord PL Bldg	
s 86	Duty to issue a permit at order of Tribunal within 3 business days	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 87(3)	Power to apply to VCAT for the cancellation or amendment of a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 90(1)	Function of being heard at hearing of request for cancellation or amendment of a permit	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 91(2)	Duty to comply with the directions of VCAT	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 91(2A)	Duty to issue amended permit to owner if Tribunal so directs	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 92	Duty to give notice of cancellation/amendment of permit by VCAT to persons entitled to be heard under s 90	Snr Stat Plnrr, Coord PL Bldg	
s 93(2)	Duty to give notice of VCAT order to stop development	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 95(3)	Function of referring certain applications to the Minister	Snr Stat Plnrr, Coord PL Bldg	
s 95(4)	Duty to comply with an order or direction	Snr Stat Plnrr, Coord PL Bldg	
s 96(1)	Duty to obtain a permit from the Minister to use and develop its land	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 96(2)	Function of giving consent to other persons to apply to the Minister for a permit to use and develop Council land	Dir Com Plc	
s 96A(2)	Power to agree to consider an application for permit concurrently with preparation of proposed amendment	Dir Com Plc	
s 96C	Power to give notice, to decide not to give notice, to publish notice and to exercise any other power under s 96C	Dir Com Plc	
s 96F	Duty to consider the panel's report under s 96E	NOT DELEGATED	
s 96G(1)	Power to determine to recommend that a permit be granted or to refuse to recommend that a permit be granted and power to notify applicant of the determination (including power to give notice under s 23 of the Planning and Environment (Planning Schemes) Act 1996	Dir Com Plc	
s 96H(3)	Power to give notice in compliance with Minister's direction	Snr Stat Plnnr, Coord PL Bldg	
s 96J	Duty to issue permit as directed by the Minister	Snr Stat Plnnr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 96K	Duty to comply with direction of the Minister to give notice of refusal	Snr Stat Plnrr, Coord PL Bldg	
s 96Z	Duty to keep levy certificates given to it under ss 47 or 96A for no less than 5 years from receipt of the certificate	Dir Com Plc, Mgr Inv Attrct, Coord PL Bldg	
s 97C	Power to request Minister to decide the application	Dir Com Plc	
s 97D(1)	Duty to comply with directions of Minister to supply any document or assistance relating to application	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 97G(3)	Function of receiving from Minister copy of notice of refusal to grant permit or copy of any permit granted by the Minister	Snr Stat Plnrr, Coord PL Bldg	
s 97G(6)	Duty to make a copy of permits issued under s 97F available in accordance with the public availability requirements	Snr Stat Plnrr, Coord PL Bldg	
s 97L	Duty to include Ministerial decisions in a register kept under s 49	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 97MH	Duty to provide information or assistance to the Planning Application Committee	Snr Stat Plnrr, Coord PL Bldg	
s 97MI	Duty to contribute to the costs of the Planning Application Committee or subcommittee	Dir Com Plc	
s 97O	Duty to consider application and issue or refuse to issue certificate of compliance	Snr Stat Plnrr, Coord PL Bldg	
s 97P(3)	Duty to comply with directions of VCAT following an application for review of a failure or refusal to issue a certificate	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 97Q(2)	Function of being heard by VCAT at hearing of request for amendment or cancellation of certificate	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 97Q(4)	Duty to comply with directions of VCAT	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 97R	Duty to keep register of all applications for certificate of compliance and related decisions	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 98(1)&(2)	Function of receiving claim for compensation in certain circumstances	Dir Com Plc	
s 98(4)	Duty to inform any person of the name of the person from whom compensation can be claimed	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
s 101	Function of receiving claim for expenses in conjunction with claim	Dir Com Plc	
s 103	Power to reject a claim for compensation in certain circumstances	Dir Com Plc	
s.107(1)	Function of receiving claim for compensation	Dir Com Plc	
s 107(3)	Power to agree to extend time for making claim	Dir Com Plc	
s 113(2)	Power to request a declaration for land to be proposed to be reserved for public purposes	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 114(1)	Power to apply to the VCAT for an enforcement order	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 117(1)(a)	Function of making a submission to the VCAT where objections are received	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 120(1)	Power to apply for an interim enforcement order where s 114 application has been made	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 123(1)	Power to carry out work required by enforcement order and recover costs	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 123(2)	Power to sell buildings, materials, etc salvaged in carrying out work under s 123(1)	Dir Com Plc	Except Crown Land
s 129	Function of recovering penalties	Dir Com Plc	
s 130(5)	Power to allow person served with an infringement notice further time	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 149A(1)	Power to refer a matter to the VCAT for determination	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 149A(1A)	Power to apply to VCAT for the determination of a matter relating to the interpretation of a s.173 agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 156	Duty to pay fees and allowances (including a payment to the Crown under s 156(2A)), and payment or reimbursement for reasonable costs and expenses incurred by the panel in carrying out its functions unless the Minister directs otherwise under s 156(2B)power to ask for contribution under s 156(3) and power to abandon amendment or part of it under s 156(4)	Dir Com Plc	Where Council is the relevant planning authority
s 171(2)(f)	Power to carry out studies and commission reports	Dir Com Plc	
s 171(2)(g)	Power to grant and reserve easements	Dir Com Plc	
s 172C	Power to compulsorily acquire any outer public purpose land that is specified in the approved infrastructure contributions plan	NOT DELEGATED	Where Council is a development agency specified in an approved infrastructure contributions plan

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 172D(1)	Power to compulsorily acquire any inner public purpose land that is specified in the plan before the time that the land is required to be provided to Council under s 46GV(4)	NOT DELEGATED	Where Council is a collecting agency specified in an approved infrastructure contributions plan
s 172D(2)	Power to compulsorily acquire any inner public purpose land, the use and development of which is to be the responsibility of Council under the plan, before the time that the land is required to be provided under s 46GV(4)	NOT DELEGATED	Where Council is the development agency specified in an approved infrastructure contributions plan
s 173(1)	Power to enter into agreement covering matters set out in s 174	Dir Com Plc	
s 173(1A)	Power to enter into an agreement with an owner of land for the development or provision of land in relation to affordable housing	CEO, Dir Com Plc	Where Council is the relevant responsible authority
	Power to decide whether something is to the satisfaction of Council, where an agreement made under s 173 of the Planning and Environment Act 1987 requires something to be to the satisfaction of Council or Responsible Authority	CEO	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
	Power to give consent on behalf of Council, where an agreement made under s 173 of the Planning and Environment Act 1987 requires that something may not be done without the consent of Council or Responsible Authority	CEO	
s 177(2)	Power to end a s 173 agreement with the agreement of all those bound by any covenant in the agreement or otherwise in accordance with Division 2 of Part 9	Dir Com Plc	
s 178	Power to amend a s 173 agreement with the agreement of all those bound by any covenant in the agreement or otherwise in accordance with Division 2 of Part 9	Dir Com Plc	
s 178A(1)	Function of receiving application to amend or end an agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178A(3)	Function of notifying the owner as to whether it agrees in principle to the proposal under s 178A(1)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178A(4)	Function of notifying the applicant and the owner as to whether it agrees in principle to the proposal	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 178A(5)	Power to propose to amend or end an agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178B(1)	Duty to consider certain matters when considering proposal to amend an agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178B(2)	Duty to consider certain matters when considering proposal to end an agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178C(2)	Duty to give notice of the proposal to all parties to the agreement and other persons who may be detrimentally affected by decision to amend or end	Snr Stat Plnrr, Coord PL Bldg	
s 178C(4)	Function of determining how to give notice under s 178C(2)	Snr Stat Plnrr, Coord PL Bldg	
s 178E(1)	Duty not to make decision until after 14 days after notice has been given	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s.178E(2)(a)	Power to amend or end the agreement in accordance with the proposal	Dir Com Plc	If no objections are made under s 178D Must consider matters in s 178B
s 178E(2)(b)	Power to amend or end the agreement in a manner that is not substantively different from the proposal	Dir Com Plc	If no objections are made under s 178D Must consider matters in s 178B <hr/> Not Delegated
s 178E(2)(c)	Power to refuse to amend or end the agreement	CEO, Dir Com Plc	If no objections are made under s 178D Must consider matters in s 178B
s 178E(3)(a)	Power to amend or end the agreement in accordance with the proposal	Dir Com Plc	After considering objections, submissions and matters in s 178B
s 178E(3)(b)	Power to amend or end the agreement in a manner that is not substantively different from the proposal	Dir Com Plc	After considering objections, submissions and matters in s 178B

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s.178E(3)(c)	Power to amend or end the agreement in a manner that is substantively different from the proposal	NOT DELEGATED	After considering objections, submissions and matters in s.178B
s 178E(3)(d)	Power to refuse to amend or end the agreement	Dir Com Plc	After considering objections, submissions and matters in s 178B
s 178F(1)	Duty to give notice of its decision under s 178E(3)(a) or (b)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178F(2)	Duty to give notice of its decision under s 178E(2)(c) or (3)(d)	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178F(4)	Duty not to proceed to amend or end an agreement under s 178E until at least 21 days after notice has been given or until an application for review to the Tribunal has been determined or withdrawn	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178G	Duty to sign amended agreement and give copy to each other party to the agreement	Dir Com Plc	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 178H	Power to require a person who applies to amend or end an agreement to pay the costs of giving notices and preparing the amended agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 178I(3)	Duty to notify, in writing, each party to the agreement of the ending of the agreement relating to Crown land	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 179(2)	Duty to make copy of each agreement available in accordance with the public availability requirements	Snr Stat Plnrr, Coord PL Bldg	
s 181	Duty to apply to the Registrar of Titles to record the agreement	Snr Stat Plnrr, Coord PL Bldg	
s 181(1A)(a)	Power to apply to the Registrar of Titles to record the agreement	Snr Stat Plnrr, Coord PL Bldg	
s 181(1A)(b)	Duty to apply to the Registrar of Titles, without delay, to record the agreement	Snr Stat Plnrr, Coord PL Bldg	
s 182	Power to enforce an agreement	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 183	Duty to tell Registrar of Titles of ending/amendment of agreement	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
s 184F(1)	Power to decide to amend or end an agreement at any time after an application for review of the failure of Council to make a decision	NOT DELEGATED	
s 184F(2)	Duty not to amend or end the agreement or give notice of the decision after an application is made to VCAT for review of a failure to amend or end an agreement	NOT DELEGATED	
s 184F(3)	Duty to inform the principal registrar if the responsible authority decides to amend or end an agreement after an application is made for the review of its failure to end or amend the agreement	Dir Com Plc	
s 184F(5)	Function of receiving advice from the principal registrar that the agreement may be amended or ended in accordance with Council's decision	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 184G(2)	Duty to comply with a direction of the Tribunal	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 184G(3)	Duty to give notice as directed by the Tribunal	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
s 185B(1)	Duty to comply with a request from the Minister to provide the name, address, email address or telephone number of any person to whom the Minister is required to give notice	Snr Stat Plnrr, Mgr Inv Attrct, Coord Strat PL, Coord PL Bldg	
s 198(1)	Function to receive application for planning certificate	Snr Stat Plnrr, Coord PL Bldg	
s 199(1)	Duty to give planning certificate to applicant	Snr Stat Plnrr, Coord PL Bldg	
s 201(1)	Function of receiving application for declaration of underlying zoning	Snr Stat Plnrr, Coord PL Bldg	
s 201(3)	Duty to make declaration	Snr Stat Plnrr, Coord PL Bldg	

Planning and Environment Act 1987			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
	Power to decide, in relation to any planning scheme or permit, that a specified thing has or has not been done to the satisfaction of Council	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
	Power, in relation to any planning scheme or permit, to consent or refuse to consent to any matter which requires the consent or approval of Council	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
	Power to approve any plan or any amendment to a plan or other document in accordance with a provision of a planning scheme or condition in a permit	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
	Power to give written authorisation in accordance with a provision of a planning scheme	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	
s 201UAB(1)	Function of providing the Victoria Planning Authority with information relating to any land within municipal district	Dir Com Plc	
s 201UAB(2)	Duty to provide the Victoria Planning Authority with information requested under s 201UAB(1) as soon as possible	Snr Stat Plnr, Dir Com Plc, Coord PL Bldg	

Residential Tenancies Act 1997			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 518F	Power to issue notice to caravan park regarding emergency management plan if determined that the plan does not comply with the requirements	Coord Envir Health, EHO	
s 522(1)	Power to give a compliance notice to a person	Coord Envir Health, EHO	
s 525(2)	Power to authorise an officer to exercise powers in s 526 (either generally or in a particular case)	Dir Com Plc	
s 525(4)	Duty to issue identity card to authorised officers	HR Lead	
s 526(5)	Duty to keep record of entry by authorised officer under s 526	Dir Com Plc	
s 526A(3)	Function of receiving report of inspection	Dir Com Plc	
s 527	Power to authorise a person to institute proceedings (either generally or in a particular case)	Dir Com Plc	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 11(1)	Power to declare a road by publishing a notice in the Government Gazette	Dir Infra	Obtain consent in circumstances specified in s 11(2)
s 11(8)	Power to name a road or change the name of a road by publishing notice in Government Gazette	NOT DELEGATED	
s 11(9)(b)	Duty to advise Registrar	Mgr Engr, Coord Assets	
s 11(10)	Duty to inform Secretary to Department of Environment, Land, Water and Planning of declaration etc.	Mgr Engr, Coord Assets	Subject to s 11(10A)
s 11(10A)	Duty to inform Secretary to Department of Environment, Land, Water and Planning or nominated person	Dir Infra	Where Council is the coordinating road authority
s 12(2)	Power to discontinue road or part of a road	NOT DELEGATED	Where Council is the coordinating road authority
s 12(4)	Duty to publish, and provide copy, notice of proposed discontinuance	Dir Infra	Power of coordinating road authority where it is the discontinuing body Unless s 12(11) applies

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 12(5)	Duty to consider written submissions received within 28 days of notice	Dir Infra	Duty of coordinating road authority where it is the discontinuing body Unless s 12(11) applies
s 12(6)	Function of hearing a person in support of their written submission	Dir Infra	Function of coordinating road authority where it is the discontinuing body Unless s 12(11) applies
s 12(7)	Duty to fix day, time and place of meeting under s 12(6) and to give notice	Dir Infra	Duty of coordinating road authority where it is the discontinuing body Unless s 12(11) applies
s 12(10)	Duty to notify of decision made	Dir Infra	Duty of coordinating road authority where it is the discontinuing body

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
			Does not apply where an exemption is specified by the regulations or given by the Minister
s 13(1)	Power to fix a boundary of a road by publishing notice in Government Gazette	NOT DELEGATED	Power of coordinating road authority and obtain consent under s 13(3) and s 13(4) as appropriate
s 14(4)	Function of receiving notice from the Head, Transport for Victoria	Dir Infra	
s 14(7)	Power to appeal against decision of the Head, Transport for Victoria	NOT DELEGATED	
s 15(1)	Power to enter into arrangement with another road authority, utility or a provider of public transport to transfer a road management function of the road authority to the other road authority, utility or provider of public transport	Dir Infra	
s 15(1A)	Power to enter into arrangement with a utility to transfer a road management function of the utility to the road authority	Dir Infra	
s 15(2)	Duty to include details of arrangement in public roads register	Dir Infra	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 16(7)	Power to enter into an arrangement under s 15	Dir Infra	
s 16(8)	Duty to enter details of determination in public roads register	Dir Infra	
s 17(2)	Duty to register public road in public roads register	Dir Infra	Where Council is the coordinating road authority
s 17(3)	Power to decide that a road is reasonably required for general public use	Dir Infra, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
s 17(3)	Duty to register a road reasonably required for general public use in public roads register	Dir Infra, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
s 17(4)	Power to decide that a road is no longer reasonably required for general public use	NOT DELEGATED	Where Council is the coordinating road authority
s 17(4)	Duty to remove road no longer reasonably required for general public use from public roads register	NOT DELEGATED	Where Council is the coordinating road authority

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 18(1)	Power to designate ancillary area	Dir Infra	Where Council is the coordinating road authority, and obtain consent in circumstances specified in s 18(2)
s 18(3)	Duty to record designation in public roads register	Dir Infra	Where Council is the coordinating road authority
s 19(1)	Duty to keep register of public roads in respect of which it is the coordinating road authority	Dir Infra	
s 19(4)	Duty to specify details of discontinuance in public roads register	Dir Infra	
s 19(5)	Duty to ensure public roads register is available for public inspection	Dir Infra	
s 21	Function of replying to request for information or advice	Dir Infra	Obtain consent in circumstances specified in s 11(2)
s 22(2)	Function of commenting on proposed direction	Dir Infra	
s 22(4)	Duty to publish a copy or summary of any direction made under s 22 by the Minister in its annual report.	Dir Infra	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 22(5)	Duty to give effect to a direction under s 22	Dir Infra	
s 40(1)	Duty to inspect, maintain and repair a public road.	Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	
s 40(5)	Power to inspect, maintain and repair a road which is not a public road	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	
s 41(1)	Power to determine the standard of construction, inspection, maintenance and repair	Dir Infra	
s 42(1)	Power to declare a public road as a controlled access road	Dir Infra	Power of coordinating road authority and sch 2 also applies
s 42(2)	Power to amend or revoke declaration by notice published in Government Gazette	Dir Infra	Power of coordinating road authority and sch 2 also applies
s 42A(3)	Duty to consult with Head, Transport for Victoria and Minister for Local Government before road is specified	Dir Infra	Where Council is the coordinating road authority If road is a municipal road or part thereof

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 42A(4)	Power to approve Minister's decision to specify a road as a specified freight road	Dir Infra	Where Council is the coordinating road authority If road is a municipal road or part thereof and where road is to be specified a freight road
s 48EA	Duty to notify the owner or occupier of land and provider of public transport on which rail infrastructure or rolling stock is located (and any relevant provider of public transport)	Mgr Ops	Where Council is the responsible road authority, infrastructure manager or works manager
s 48M(3)	Function of consulting with the relevant authority for purposes of developing guidelines under s 48M	Mgr Engr, Dir Infra, Mgr Strat Asst Mgt	
s 49	Power to develop and publish a road management plan	Dir Infra	
s 51	Power to determine standards by incorporating the standards in a road management plan	Dir Infra	
s 53(2)	Power to cause notice to be published in Government Gazette of amendment etc of document in road management plan	Dir Infra, Mgr Strat Asst Mgt	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 54(2)	Duty to give notice of proposal to make a road management plan	Dir Infra, Mgr Strat Asst Mgt	
s 54(5)	Duty to conduct a review of road management plan at prescribed intervals	Dir Infra, Mgr Strat Asst Mgt	
s 54(6)	Power to amend road management plan	Dir Infra, Mgr Strat Asst Mgt	
s 54(7)	Duty to incorporate the amendments into the road management plan	Dir Infra, Mgr Strat Asst Mgt	
s 55(1)	Duty to cause notice of road management plan to be published in Government Gazette and newspaper	Dir Infra, Mgr Strat Asst Mgt	
s 63(1)	Power to consent to conduct of works on road	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
s 63(2)(e)	Power to conduct or to authorise the conduct of works in, on, under or over a road in an emergency	Dir Infra, Mgr Ops	Where Council is the infrastructure manager

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 64(1)	Duty to comply with cl 13 of sch 7	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the infrastructure manager or works manager
s 66(1)	Power to consent to structure etc	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
s 67(2)	Function of receiving the name & address of the person responsible for distributing the sign or bill	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
s 67(3)	Power to request information	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
s 68(2)	Power to request information	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
s 71(3)	Power to appoint an authorised officer	Dir Infra	
s 72	Duty to issue an identity card to each authorised officer	Dir Infra	
s 85	Function of receiving report from authorised officer	Dir Infra	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 86	Duty to keep register re s 85 matters	Dir Infra	
s 87(1)	Function of receiving complaints	Dir Infra	
s 87(2)	Duty to investigate complaint and provide report	Dir Infra	
s 96	Power to authorise a person for the purpose of instituting legal proceedings	Dir Infra	
s 112(2)	Power to recover damages in court	Dir Infra	
s 116	Power to cause or carry out inspection	Mgr Engr, Bus Prtnr Risk HR, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	
s 119(2)	Function of consulting with the Head, Transport for Victoria	Mgr Engr, Dir Infra	
s 120(1)	Power to exercise road management functions on an arterial road (with the consent of the Head, Transport for Victoria)	Dir Infra	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
s 120(2)	Duty to seek consent of the Head, Transport for Victoria to exercise road management functions before exercising power in s 120(1)	Dir Infra	
s 121(1)	Power to enter into an agreement in respect of works	Dir Infra	
s 122(1)	Power to charge and recover fees	Dir Infra	
s 123(1)	Power to charge for any service	Dir Infra	
sch 2 cl 2(1)	Power to make a decision in respect of controlled access roads	Dir Infra	
sch 2 cl 3(1)	Duty to make policy about controlled access roads	Dir Infra	
sch 2 cl 3(2)	Power to amend, revoke or substitute policy about controlled access roads	Dir Infra	
sch 2 cl 4	Function of receiving details of proposal from the Head, Transport for Victoria	Dir Infra	

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 2 cl 5	Duty to publish notice of declaration	Dir Infra	
sch 7 cl 7(1)	Duty to give notice to relevant coordinating road authority of proposed installation of non-road infrastructure or related works on a road reserve	Dir Infra	Where Council is the infrastructure manager or works manager
sch 7 cl 8(1)	Duty to give notice to any other infrastructure manager or works manager responsible for any non-road infrastructure in the area, that could be affected by any proposed installation of infrastructure or related works on a road or road reserve of any road	Dir Infra	Where Council is the infrastructure manager or works manager
sch 7 cla 9(1)	Duty to comply with request for information from a coordinating road authority, an infrastructure manager or a works manager responsible for existing or proposed infrastructure in relation to the location of any non-road infrastructure and technical advice or assistance in conduct of works	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the infrastructure manager or works manager responsible for non-road infrastructure
sch 7 cl 9(2)	Duty to give information to another infrastructure manager or works manager where becomes aware any infrastructure or	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the infrastructure manager or works manager

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
	works are not in the location shown on records, appear to be in an unsafe condition or appear to need maintenance		
sch 7 cl 10(2)	Where Sch 7 cl 10(1) applies, duty to, where possible, conduct appropriate consultation with persons likely to be significantly affected	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the infrastructure manager or works manager
sch 7 cl 12(2)	Power to direct infrastructure manager or works manager to conduct reinstatement works	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 12(3)	Power to take measures to ensure reinstatement works are completed	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 12(4)	Duty to ensure that works are conducted by an appropriately qualified person	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 12(5)	Power to recover costs	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 7 cl 13(1)	Duty to notify relevant coordinating road authority within 7 days that works have been completed, subject to sch 7 cl 13(2)	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the works manager
sch 7 cl 13(2)	Power to vary notice period	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 13(3)	Duty to ensure works manager has complied with obligation to give notice under sch 7 cl 13(1)	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the infrastructure manager
sch 7 cl 16(1)	Power to consent to proposed works	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 16(4)	Duty to consult	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority, responsible authority or infrastructure manager
sch 7 cl 16(5)	Power to consent to proposed works	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 16(6)	Power to set reasonable conditions on consent	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 7 cl 16(8)	Power to include consents and conditions	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 17(2)	Power to refuse to give consent and duty to give reasons for refusal	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl18(1)	Power to enter into an agreement	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch7 cl 19(1)	Power to give notice requiring rectification of works	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 19(2) & (3)	Power to conduct the rectification works or engage a person to conduct the rectification works and power to recover costs incurred	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
sch 7 cl 20(1)	Power to require removal, relocation, replacement or upgrade of existing non-road infrastructure	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority

Road Management Act 2004			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 7A cl 2	Power to cause street lights to be installed on roads	Dir Infra	Power of responsible road authority where it is the coordinating road authority or responsible road authority in respect of the road
sch 7 cl 3(1)(d)	Duty to pay installation and operation costs of street lighting - where road is not an arterial road	Dir Infra	Where Council is the responsible road authority
sch 7A cl 3(1)(e)	Duty to pay installation and operation costs of street lighting - where road is a service road on an arterial road and adjacent areas	Dir Infra	Where Council is the responsible road authority
sch 7A cl (3)(1)(f)	Duty to pay installation and percentage of operation costs of street lighting - for arterial roads in accordance with cls 3(2) and 4	Dir Infra	Duty of Council as responsible road authority that installed the light (re: installation costs) and where Council is relevant municipal council (re: operating costs)

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 24	Duty to ensure that cemetery complies with depth of burial requirements	HR Lead	
r 25	Duty to ensure that the cemetery complies with the requirements for interment in concrete-lined graves	HR Lead	
r 27	Power to inspect any coffin, container or other receptacle if satisfied of the matters in paragraphs (a) and (b)	HR Lead	
r 28(1)	Power to remove any fittings on any coffin, container or other receptacle if the fittings may impede the cremation process or damage the cremator	HR Lead	
r 28(2)	Duty to ensure any fittings removed of are disposed in an appropriate manner	HR Lead	
r 29	Power to dispose of any metal substance or non-human substance recovered from a cremator	HR Lead	

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 30(2)	Power to release cremated human remains to certain persons	HR Lead	Subject to any order of a court
r 31(1)	Duty to make cremated human remains available for collection within 2 working days after the cremation	HR Lead	
r 31(2)	Duty to hold cremated human remains for at least 12 months from the date of cremation	HR Lead	
r 31(3)	Power to dispose of cremated human remains if no person gives a direction within 12 months of the date of cremation	HR Lead	
r 31(4)	Duty to take reasonable steps notify relevant people of intention to dispose of remains at expiry of 12 month period	HR Lead	
r 32	Duty to ensure a mausoleum is constructed in accordance with paragraphs (a)-(d)	HR Lead	
r 33(1)	Duty to ensure that remains are interred in a coffin, container or receptacle in accordance with paragraphs (a)-(c)	HR Lead	

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 33(2)	Duty to ensure that remains are interred in accordance with paragraphs (a)-(b)	HR Lead	
r 34	Duty to ensure that a crypt space in a mausolea is sealed in accordance with paragraphs (a)-(b)	HR Lead	
r 36	Duty to provide statement that alternative vendors or supplier of monuments exist	HR Lead	
r 40	Power to approve a person to play sport within a public cemetery	HR Lead	
r 41(1)	Power to approve fishing and bathing within a public cemetery	HR Lead	
r 42(1)	Power to approve hunting within a public cemetery	HR Lead	
r 43	Power to approve camping within a public cemetery	HR Lead	
r 45(1)	Power to approve the removal of plants within a public cemetery	HR Lead	

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 46	Power to approve certain activities under the Regulations if satisfied of regulation (1)(a)-(c)	HR Lead	
r 47(3)	Power to approve the use of fire in a public cemetery	HR Lead	
r 48(2)	Power to approve a person to drive, ride or use a vehicle on any surface other than a road, track or parking area	HR Lead	
	Note: Schedule 2 contains Model Rules – only applicable if the cemetery trust has not made its own cemetery trust rules	HR Lead	
sch 2 cl 4	Power to approve the carrying out of an activity referred to in rules 8, 16, 17 and 18 of sch 2	HR Lead	See note above regarding model rules
sch 2 cl 5(1)	Duty to display the hours during which pedestrian access is available to the cemetery	HR Lead	See note above regarding model rules
sch 2 cl 5(2)	Duty to notify the Secretary of, (a) the hours during which pedestrian access is available to the cemetery; and (b) any changes to those hours	HR Lead	See note above regarding model rules

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 2 cl 6(1)	Power to give directions regarding the manner in which a funeral is to be conducted	HR Lead	See note above regarding model rules
sch 2 cl 7(1)	Power to give directions regarding the dressing of places of interment and memorials	HR Lead	See note above regarding model rules
sch 2 cl 8	Power to approve certain mementos on a memorial	HR Lead	See note above regarding model rules
sch 2 cl 11(1)	Power to remove objects from a memorial or place of interment	HR Lead	See note above regarding model rules
sch 2 cl 11(2)	Duty to ensure objects removed under sub rule (1) are disposed of in an appropriate manner	HR Lead	See note above regarding model rules
sch 2 cl 12	Power to inspect any work being carried out on memorials, places of interment and buildings for ceremonies	HR Lead	See note above regarding model rules
sch 2 cl 14	Power to approve an animal to enter into or remain in a cemetery	HR Lead	See note above regarding model rules

Cemeteries and Crematoria Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
sch 2 cl 16(1)	Power to approve construction and building within a cemetery	HR Lead	See note above regarding model rules
sch 2 cl 17(1)	Power to approve action to disturb or demolish property of the cemetery trust	HR Lead	See note above regarding model rules
sch 2 cl 18(1)	Power to approve digging or planting within a cemetery	HR Lead	See note above regarding model rules

Planning and Environment Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r.6	Function of receiving notice, under section 19(1)(c) of the Act, from a planning authority of its preparation of an amendment to a planning scheme	Dir Com Plc, Coord Strat PL, Coord PL Bldg	where Council is not the planning authority and the amendment affects land within Council's municipal district; or where the amendment will amend the planning scheme to designate Council as an acquiring authority.
r.21	Power of responsible authority to require a permit applicant to verify information (by statutory declaration or other written confirmation satisfactory to the responsible authority) in an application for a permit or to amend a permit or any information provided under section 54 of the Act	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	
r.25(a)	Duty to make copy of matter considered under section 60(1A)(g) in accordance with the public availability requirements	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	where Council is the responsible authority
r.25(b)	Function of receiving a copy of any document considered under section 60(1A)(g) by the responsible authority and duty to make the document available in accordance with the public availability requirements	Snr Stat Plnrr, Dir Com Plc, Coord PL Bldg	where Council is not the responsible authority but the relevant land is within Council's municipal district

Planning and Environment Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r.42	Function of receiving notice under section 96C(1)(c) of the Act from a planning authority of its preparation of a combined application for an amendment to a planning scheme and notice of a permit application	Dir Com Plc, Coord Strat PL, Coord PL Bldg	where Council is not the planning authority and the amendment affects land within Council's municipal district; or where the amendment will amend the planning scheme to designate Council as an acquiring authority.

Planning and Environment (Fees) Regulations 2016			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 19	Power to waive or rebate a fee relating to an amendment of a planning scheme	Dir Com Plc, Mgr Inv Attrct	
r 20	Power to waive or rebate a fee other than a fee relating to an amendment to a planning scheme	Dir Com Plc, Mgr Inv Attrct	
r 21	Duty to record matters taken into account and which formed the basis of a decision to waive or rebate a fee under r 19 or 20	Dir Com Plc, Mgr Inv Attrct	

Residential Tenancies (Caravan Parks and Movable Dwellings Registration and Standards) Regulations 2020			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 7	Function of entering into a written agreement with a caravan park owner	Coord Envir Health, EHO	
r 10	Function of receiving application for registration	Coord Envir Health, EHO	
r 11	Function of receiving application for renewal of registration	Coord Envir Health, EHO	
r 12(1)	Duty to grant the registration if satisfied that the caravan park complies with these regulations	Coord Envir Health, EHO	
r 12(1)	Power to refuse to renew the registration if not satisfied that the caravan park complies with these regulations	Coord Envir Health, Dir Com Plc, EHO	
r 12(2)	Duty to renew the registration if satisfied that the caravan park complies with these regulations	Coord Envir Health, EHO	
r 12(2)	Power to refuse to renew the registration if not satisfied that the caravan park complies with these regulations	Coord Envir Health, Dir Com Plc, EHO	

Residential Tenancies (Caravan Parks and Movable Dwellings Registration and Standards) Regulations 2020			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 12(3)	Duty to have regard to matters in determining an application for registration or an application for renewal of registration	Coord Envir Health, EHO	
r 12(4) & (5)	Duty to issue certificate of registration	Coord Envir Health, EHO	
r 14(1)	Function of receiving notice of transfer of ownership	Coord Envir Health, EHO	
r 14(3)	Power to determine where notice of transfer is displayed	Coord Envir Health, EHO	
r 15(1)	Duty to transfer registration to new caravan park owner	Coord Envir Health, EHO	
r 15(2)	Duty to issue a certificate of transfer of registration	Coord Envir Health, EHO	
r 16(1)	Power to determine the fee to accompany applications for registration or applications for renewal of registration	Coord Envir Health, EHO	
r 17	Duty to keep register of caravan parks	Coord Envir Health, EHO	
r 18(4)	Power to determine where the emergency contact person's details are displayed	Coord Envir Health, EHO	

Residential Tenancies (Caravan Parks and Movable Dwellings Registration and Standards) Regulations 2020			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 18(6)	Power to determine where certain information is displayed	Coord Envir Health, EHO	
r 22(1)	Duty to notify a caravan park owner of the relevant emergency services agencies for the caravan park, on the request of the caravan park owner	Coord Envir Health, EHO	
r 22(2)	Duty to consult with relevant emergency services agencies	Coord Envir Health, EHO	
r 23	Power to determine places in which caravan park owner must display a copy of emergency procedures	Coord Envir Health, EHO	
r 24	Power to determine places in which caravan park owner must display copy of public emergency warnings	Coord Envir Health, EHO	
r 25(3)	Duty to consult with relevant floodplain management authority	Coord Envir Health, EHO	
r 26	Duty to have regard to any report of the relevant fire authority	Coord Envir Health, EHO	
r 28(c)	Power to approve system for the collection, removal and disposal of sewage and waste water from a movable dwelling	Coord Envir Health, EHO	

Residential Tenancies (Caravan Parks and Movable Dwellings Registration and Standards) Regulations 2020			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 40	Function of receiving notice of proposed installation of unregistrable movable dwelling or rigid annexe	Coord Envir Health, EHO	
r 40(b)	Power to require notice of proposal to install unregistrable movable dwelling or rigid annexe	Coord Envir Health, EHO	
r 41(4)	Function of receiving installation certificate	Coord Envir Health, EHO	
r 43	Power to approve use of a non-habitable structure as a dwelling or part of a dwelling	Dir Com Plc	
sch 3 cl 4(3)	Power to approve the removal of wheels and axles from unregistrable movable dwelling	MBS	

Road Management (General) Regulations 2016			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 8(1)	Duty to conduct reviews of road management plan	Dir Infra, Mgr Strat Asst Mgt	
r 9(2)	Duty to produce written report of review of road management plan and make report available	Dir Infra, Mgr Strat Asst Mgt	
r 9(3)	Duty to give notice where road management review is completed and no amendments will be made (or no amendments for which notice is required)	Dir Infra, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
r.10	Duty to give notice of amendment which relates to standard of construction, inspection, maintenance or repair under s 41 of the Act	Dir Infra, Mgr Strat Asst Mgt	
r 13(1)	Duty to publish notice of amendments to road management plan	Dir Infra, Mgr Strat Asst Mgt	where Council is the coordinating road authority
r 13(3)	Duty to record on road management plan the substance and date of effect of amendment	Dir Infra, Mgr Strat Asst Mgt	

Road Management (General) Regulations 2016			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 16(3)	Power to issue permit	Mgr Engr, Dir Infra, Mgr Ops	Where Council is the coordinating road authority
r 18(1)	Power to give written consent re damage to road	Mgr Engr, Dir Infra, Mgr Ops, Mgr Strat Asst Mgt	Where Council is the coordinating road authority
r 23(2)	Power to make submission to Tribunal	Dir Infra	Where Council is the coordinating road authority
r 23(4)	Power to charge a fee for application under s 66(1) Road Management Act	Dir Infra	Where Council is the coordinating road authority
r 25(1)	Power to remove objects, refuse, rubbish or other material deposited or left on road	Mgr Engr, Mgr Ops	Where Council is the responsible road authority
r 25(2)	Power to sell or dispose of things removed from road or part of road (after first complying with regulation 25(3))	Dir Infra	Where Council is the responsible road authority
r 25(5)	Power to recover in the Magistrates' Court, expenses from person responsible	Dir Infra	

Road Management (Works and Infrastructure) Regulations 2015			
Provision	Power and Functions Delegated	Delegate	Conditions and Limitations
r 15	Power to exempt a person from requirement under cl 13(1) of sch 7 of the Act to give notice as to the completion of those works	Dir Infra	Where Council is the coordinating road authority and where consent given under s 63(1) of the Act
r 22(2)	Power to waive whole or part of fee in certain circumstances	Dir Infra	Where Council is the coordinating road authority

Horsham Rural City Council ANNUAL FINANCIAL REPORT

For the Year Ended 30 June 2023

Horsham Rural City Council

Financial Report

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Financial Report
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Certification of the Financial Statements

In my opinion, the accompanying financial statements have been prepared in accordance with the *Local Government Act 2020*, the *Local Government (Planning and Reporting) Regulations 2020*, the Australian Accounting Standards and other mandatory professional reporting requirements.

Ramakrishnan Subramaniam, CPA
Principal Accounting Officer

Dated : <Date>

Horsham
In our opinion, the accompanying financial statements present fairly the financial transactions of the Horsham Rural City Council for the year ended 30 June 2023 and the financial position of the Council as at that date.

At the date of signing, we are not aware of any circumstances that would render any particulars in the financial statements to be misleading or inaccurate.

We have been authorised by the Council and by the *Local Government (Planning and Reporting) Regulations 2020* to certify the financial statements in their final form.

Cr Robyn Gulline
Councillor

Dated : <Date>

Horsham

Cr Les Power
Councillor

Dated : <Date>

Horsham

Sunil Bhalla, B Eng (Civil), M Tech
Chief Executive Officer

Dated : <Date>

Horsham

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Comprehensive Income Statement For the Year Ended 30 June 2023

	Note	2023 \$'000	2022 \$'000
Income / Revenue			
Rates and charges	3.1	30,877	29,757
Statutory fees and fines	3.2	480	382
User fees	3.3	7,118	6,252
Grants - operating	3.4	13,680	11,006
Grants - capital	3.4	7,040	8,453
Contributions - monetary	3.5	365	563
Contributions - non monetary	3.5	3,253	2,239
Net gain (or loss) on disposal of property, infrastructure, plant and equipment	3.6	1,092	(1,904)
Share of net profits (or loss) of associates and joint ventures	6.3	(436)	390
Other income	3.7	2,458	1,395
Total income / revenue		65,927	58,533
Expenses			
Employee costs	4.1	19,513	19,630
Materials and services	4.2	22,598	20,980
Depreciation	4.3	15,577	12,793
Amortisation - intangible assets	4.4	330	233
Amortisation - right of use assets	4.5	55	55
Bad and doubtful debts - allowance for impairment losses	4.6	137	91
Borrowing costs	4.7	181	185
Finance costs - leases	4.8	10	33
Other expenses	4.9	464	386
Written down value of assets disposed	3.6	671	-
Total expenses		59,535	54,386
Surplus/(deficit) for the year		6,392	4,147
Other comprehensive income			
Items that will not be reclassified to surplus or deficit in future periods			
Net asset revaluation increment/(decrement)	6.2	62,719	38,062
Net impairment of revalued assets increment/(decrement)	6.2	(7,673)	-
Total other comprehensive income		55,046	38,062
Total comprehensive result		61,438	42,209

The above comprehensive income statement should be read in conjunction with the accompanying notes.

Balance Sheet As at 30 June 2023

	Note	2023 \$'000	2022 \$'000
Assets			
Current assets			
Cash and cash equivalents	5.1	12,853	9,345
Trade and other receivables	5.1	1,682	1,986
Other financial assets	5.1	27,000	29,600
Inventories	5.2	253	213
Prepayments	5.2	318	370
Non-current assets classified as held for sale	6.1	134	459
Other assets	5.2	1,436	2,105
Total current assets		43,676	44,078
Non-current assets			
Trade and other receivables	5.1	413	398
Investments in associates, joint arrangements and subsidiaries	6.3	1,939	2,375
Property, infrastructure, plant and equipment	6.2	633,272	574,737
Right-of-use assets	5.8	274	328
Investment property	6.4	2,520	2,520
Intangible assets	5.2	990	1,320
Total non-current assets		639,408	581,678
Total assets		683,084	625,756
Liabilities			
Current liabilities			
Trade and other payables	5.3	4,370	4,545
Trust funds and deposits	5.3	693	762
Unearned income/revenue	5.3	4,517	7,618
Provisions	5.5	6,500	6,273
Lease liabilities	5.8	55	53
Total current liabilities		16,134	19,251
Non-current liabilities			
Provisions	5.5	4,730	5,668
Interest-bearing liabilities	5.4	4,305	4,305
Lease liabilities	5.8	236	290
Total non-current liabilities		9,271	10,263
Total liabilities		25,405	29,514
Net assets		657,679	596,242
Equity			
Accumulated surplus		250,225	244,996
Discretionary Reserves	9.1	18,004	16,841
Reserves	9.1	389,450	334,405
Total Equity		657,679	596,242

The above balance sheet should be read in conjunction with the accompanying notes.

Statement of Changes in Equity For the Year Ended 30 June 2023

2023	Note	Total \$'000	Accumulated Surplus \$'000	Asset Revaluation Reserve	Discretionary Reserve \$'000
Balance at beginning of the financial year		596,242	244,996	334,405	16,841
Surplus/(deficit) for the year		6,392	6,392	-	-
Net asset revaluation increment/(decrement)	6.2	55,045	-	55,045	-
Transfers to other reserves	9.1	-	4,827	-	(4,827)
Transfers from other reserves	9.1	-	(5,990)	-	5,990
		<u>657,679</u>	<u>250,225</u>	<u>389,450</u>	<u>18,004</u>
Balance at end of the financial year		657,679	250,225	389,450	18,004

2022		Total \$'000	Accumulated Surplus \$'000	Asset Revaluation Reserve \$'000	Discretionary Reserve \$'000
Balance at beginning of the financial year		554,033	239,537	296,343	18,153
Surplus/(deficit) for the year		4,147	4,147	-	-
Net asset revaluation increment/(decrement)	6.2	38,062	-	38,062	-
Transfers to other reserves	9.1	-	(5,558)	-	5,558
Transfers from other reserves	9.1	-	6,870	-	(6,870)
		<u>596,242</u>	<u>244,996</u>	<u>334,405</u>	<u>16,841</u>
Balance at end of the financial year		596,242	244,996	334,405	16,841

The above statement of changes in equity should be read in conjunction with the accompanying notes.

Statement of Cash Flows For the Year Ended 30 June 2023

	Note	2023 Inflows/ (Outflows) \$'000	2022 Inflows/ (Outflows) \$'000
Cash flows from operating activities			
Rates and charges		30,801	29,537
Statutory fees and fines		590	342
User fees		7,696	4,651
Grants - operating		13,199	12,226
Grants - capital		6,091	8,453
Contributions - monetary		365	563
Interest received		723	155
Rent		333	271
Other receipts		1,318	(710)
Net GST refund/payment		1,662	2,258
Employee costs		(20,097)	(19,714)
Materials and services		(24,881)	(20,024)
Other payments		(1,361)	(1,518)
Net cash provided by/(used in) operating activities		16,439	16,490
Cash flows from investing activities			
Payments for property, infrastructure, plant and equipment	6.2	(17,311)	(15,092)
Proceeds from sale of property, infrastructure, plant and equipment		2,057	551
Proceeds from sale of investments		2,600	2,400
Net cash provided by/(used in) investing activities		(12,654)	(12,141)
Cash flows from financing activities			
Finance costs		(181)	(185)
Repayment of borrowings		11	(127)
Interest paid - lease liability		(54)	(33)
Repayment of lease liabilities		(53)	(51)
Net cash provided by/(used in) financing activities		(277)	(396)
Net increase (decrease) in cash and cash equivalents		3,508	3,953
Cash and cash equivalents at the beginning of the financial year		9,345	5,392
Cash and cash equivalents at the end of the financial year		12,853	9,345

Financing arrangements 5.6

The above statement of cash flows should be read in conjunction with the accompanying notes.

Statement of Capital Works For the Year Ended 30 June 2023

	Note	2023 \$'000	2022 \$'000
Property			
Land		-	7
Works in Progress		200	-
Total land		<u>200</u>	<u>7</u>
Buildings		626	989
Works in Progress		2,148	690
Total buildings		<u>2,774</u>	<u>1,679</u>
Total property		<u>2,974</u>	<u>1,686</u>
Plant and equipment			
Plant, machinery and equipment		2,042	2,334
Fixtures, fittings and furniture		136	412
Art Collection		232	349
Works in Progress		40	48
Total plant and equipment		<u>2,450</u>	<u>3,143</u>
Infrastructure			
Roads		3,088	5,471
Bridges		59	377
Footpaths and cycleways		312	71
Drainage		45	83
Recreational, leisure and community facilities		88	-
Waste management		-	920
Parks, open space and streetscapes		1,088	680
Aerodromes		334	-
Off street car parks		16	35
Other infrastructure		150	44
Work in Progress		6,707	2,582
Total infrastructure		<u>11,887</u>	<u>10,263</u>
Total capital works expenditure		<u>17,311</u>	<u>15,092</u>
Represented by:			
New asset expenditure		6,228	4,958
Asset renewal expenditure		8,183	9,409
Asset upgrade expenditure		2,900	725
Total capital works expenditure		<u>17,311</u>	<u>15,092</u>

The above statement of capital works should be read in conjunction with the accompanying notes.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 1 OVERVIEW

Introduction

The Horsham Rural City Council was established by an Order of the Governor in Council on 20th January 1995 and is a body corporate. The Council's main office is located at 18 Roberts Avenue Horsham.

Statement of compliance

These financial statements are a general purpose financial report that consists of a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows, Statement of Capital Works and Notes accompanying these financial statements. The general purpose financial report complies with the Australian Accounting Standards (AAS), other authoritative pronouncements of the Australian Accounting Standards Board, the *Local Government Act 2020*, and the *Local Government (Planning and Reporting) Regulations 2020*.

The Council is a not-for-profit entity and therefore applies the additional AUS paragraphs applicable to a not-for-profit entity under the Australian Accounting Standards.

Significant accounting policies

1.1 Basis of accounting

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported. Accounting policies applied are disclosed in sections where the related balance or financial statement matter is disclosed.

The accrual basis of accounting has been used in the preparation of these financial statements, except for the cash flow information, whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

The financial statements are based on the historical cost convention unless a different measurement basis is specifically disclosed in the notes to the financial statements.

The financial statements have been prepared on a going concern basis. The financial statements are in Australian dollars. The amounts presented in the financial statements have been rounded to the nearest thousand dollars unless otherwise specified. Minor discrepancies in tables between totals and the sum of components are due to rounding.

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated judgements are based on professional judgement derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AAS's that have significant effects on the financial statements and estimates relate to:

- the fair value of land, buildings, infrastructure, plant and equipment (refer to Note 6.2)
- the determination of depreciation for buildings, infrastructure, plant and equipment (refer to Note 6.2)
- the determination of employee provisions (refer to Note 5.5)
- the determination of landfill provisions (refer to Note 5.5)
- the determination of whether performance obligations are sufficiently specific so as to determine whether an arrangement is within the scope of AASB 15 Revenue from Contracts with Customers or AASB 1058 Income of Not-for-Profit Entities (refer to Note 3)
- the determination, in accordance with AASB 16 Leases, of the lease term, the estimation of the discount rate when not implicit in the lease and whether an arrangement is in substance short-term or low value (refer to Note 5.8)
- whether or not AASB 1059 Service Concession Arrangements: Grantors is applicable
- other areas requiring judgements

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

Goods and Services Tax (GST)

Income and expenses are recognised net of the amount of associated GST. Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the taxation authority is included with other receivables or payables in the balance sheet.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 2 ANALYSIS OF OUR RESULTS

2.1 Performance against budget

The performance against budget notes compare Council's financial plan, expressed through its annual budget, with actual performance. The *Local Government (Planning and Reporting) Regulations 2020* requires explanation of any material variances. Council has adopted a materiality threshold of the lower of 10 percent or \$400,000 where further explanation is warranted. Explanations have not been provided for variations below the materiality threshold unless the variance is considered to be material because of its nature.

These notes are prepared to meet the requirements of the *Local Government Act 2020* and the *Local Government (Planning and Reporting) Regulations 2020*.

2.1.1 Income / Revenue and expenditure

	Budget 2023 \$'000	Actual 2023 \$'000	Variance \$'000	Variance %	Ref
Income / Revenue					
Rates and charges	30,666	30,877	211	0.7	
Statutory fees and fines	498	480	(18)	(3.6)	
User fees	5,569	7,118	1,549	27.8	1
Grants - operating	11,502	13,680	2,178	18.9	2
Grants - capital	8,757	7,040	(1,717)	(19.6)	
Contributions - monetary	121	365	244	201.7	
Contributions - non monetary	450	3,253	2,803	622.9	3
Net gain/(loss) on disposal of property, infrastructure, plant and equipment	(132)	1,092	1,224	(927.3)	
Fair value adjustments for investment property	20	-	(20)	(100.0)	
Share of net profits/(losses) of associates and joint ventures	30	(436)	(466)	(1,553.3)	
Other income	2,156	2,458	302	14.0	4
Total income / revenue	59,637	65,927	6,290	10.5	
Expenses					
Employee costs	20,354	19,513	841	4.1	5
Materials and services	21,649	22,598	(949)	(4.4)	6
Depreciation	12,188	15,577	(3,389)	(27.8)	7
Amortisation - intangible assets	260	330	(70)	(26.9)	
Amortisation - right of use assets	55	55	-	-	
Bad and doubtful debts - allowance for impairment losses	88	137	(49)	(55.7)	8
Borrowing costs	171	181	(10)	(5.8)	
Finance costs - leases	10	10	-	-	
Other expenses	365	464	(99)	(27.1)	9
Written down value of assets disposed	-	671	(671)	-	
Total expenses	55,140	59,535	(4,396)	(144)	
Surplus/(deficit) for the year	4,497	6,392	1,894	42.1	

Notes to the Financial Report For the Year Ended 30 June 2023

(i) Explanation of material variations

1 User Fees:

Budget 2022/23 estimates were conservative, keeping in mind the Covid conditions prevailing at the time of Budget preparation, however actual income was much higher.

2 Grants Operating:

The variance is mainly due to the increase in the Grants amount we received for 2023/24, in 2022/23, that could not be deferred per the Accounting Standards

3 Contributions - non monetary

The increase is mainly due to the Contributed Road assets [\$2.8M] during 2022/23 which was not Budgeted for.

4 Other income:

Higher than Budgeted interest on Council's Term Deposits resulted in higher Interest income [\$1.05M]

5 Employee costs:

There has been a slight decrease in the Employee costs due to many senior staff retiring during the year and with settlement of their entitlements there was decrease in Employee provisions for the year ended June 2023

6 Materials and services:

Significant factors resulting in increase of Materials and Services was due to the unprecedented increase in Fuel price and the flood related expenditure for Roads restoration [Actual spend in 2022/23 is \$800k]. Council has also had to pay higher costs to obtain services of Contractors to complete operational projects planned for the year. It is also to be noted that Flood impacted Roads restoration costs are being reimbursed by the Government and this has been reflected in the Operating Grants in the Income section.

7 Depreciation:

The increase in Depreciation is mainly due to the Revaluation process of Roads works performed in 2022/23. The Valuers opined that the quality of the Roads reflected a much better condition than what it was earlier stated as. Based on the revised condition of the Roads, value of the Road asset increased by \$65M and consequently Depreciation was proportionately calculated/increased by the Asset system.

8 Bad and doubtful debts - allowance for impairment losses

There was a higher than Budgeted write off on Infringement dues during the year.

9 Other expenses:

Mainly due to creating the Deputy Mayor position in 2022/23.

10 Written down value of assets disposed:

This presents the value of the assets written off due to termination of their useful life.

Notes to the Financial Report For the Year Ended 30 June 2023

2.1.2 Capital works

	Budget 2023 \$'000	Actual 2023 \$'000	Variance \$'000	Variance %	Ref
Property					
Works in Progress	-	200	200	100.0	1
Total land	-	200	200	100.0	
Buildings	5,371	626	(4,745)	(88.3)	2
Works in Progress	-	2,148	2,148	100.0	3
Total buildings	5,371	2,774	(2,597)	(48.4)	
Total property	5,371	2,974	(2,397)	(44.6)	
Plant and equipment					
Plant, machinery and equipment	2,158	2,042	(116)	(5.4)	
Fixtures, fittings and furniture	383	136	(247)	(64.5)	
Art Collection	-	232	232	100.0	4
Works in Progress	-	40	40	100.0	
Total plant and equipment	2,541	2,450	(91)	(3.6)	
Infrastructure					
Roads	8,527	3,088	(5,439)	(63.8)	5
Bridges	105	59	(46)	(43.8)	
Footpaths and cycleways	584	312	(272)	(46.6)	6
Drainage	142	45	(97)	(68.3)	
Recreational, leisure and community facilities	1,991	88	(1,903)	(95.6)	7
Parks, open space and streetscapes	403	1,088	685	170.0	8
Aerodromes	-	334	334	100.0	
Off street car parks	288	16	(272)	(94.4)	9
Other infrastructure	1,344	150	(1,194)	(88.8)	10
Works in Progress	-	6,707	6,707	100.0	
Total infrastructure	13,384	11,887	(1,497)	(11.2)	
Total capital works expenditure	21,296	17,311	(3,985)	(18.7)	
Represented by:					
New asset expenditure	6,623	6,228	(395)	(6.0)	
Asset renewal expenditure	11,119	8,183	(2,936)	(26.4)	
Asset upgrade expenditure	3,554	2,900	(654)	(18.4)	
Total capital works expenditure	21,296	17,311	(3,985)	(18.7)	

Notes to the Financial Report For the Year Ended 30 June 2023

(i) Explanation of material variations

1 Land Work in progress:

Council has made a payment for this land at an attractive price which is being planned to be utilised in Council's future development projects. This was not Budgeted for in 2022/23.

2 Buildings:

A significant part of our Building projects are Grant dependent and Council is awaiting approval from the relevant Government department. It is expected that approvals will be obtained in 2023/24 and works to commence soon thereafter. [Netball Court Clubrooms \$1.5M, Events stage, Broadcast Box and Storage \$1.05M, Community Centre \$0.7M and others]

3 Building work in progress:

The lack of availability of Contractors mainly due to the flood impact in the municipality has resulted in delaying many of the projects in 2022/23. Mainly related to Projects specified in point 2.

4 Art collection

These Projects were approved outside of the Budget preparation time and backed up with adequate funding. New Horsham entrance sculpture \$32k which was a part of the City to River Activation Project, Silo Art \$82k and, Covid Outdoor Laneway Activation Public Art \$99k. These projects have been acquitted as per the Grant funding agreements.

5 Roads

Delays in the approval of grants by the Federal Government of for Road projects resulted in the delay of commencement of several projects. The projects are planned to be completed in 2023/24. Mainly related to Burnt Creek Industrial Estate \$1.08M, Enterprise Estate Stage 1 \$0.84M, Polkemmet Road \$0.68M and others.

6 Footpaths and cycleways

Due to contractor timing issues, the completion of the Hamilton St pedestrian bridge was delayed. Footpath Rehabilitation - Disability Strategy Upgrade Project \$50k and Extend Bike Tracks \$105k.

7 Recreational, leisure and community facilities

Mainly related to Projects which are almost complete and/or waiting for final approval of work completion. Mainly related to City to River Nature Play Park \$0.85M, Netball court construction \$0.65M, CBD Revitalisation and Indoor and Outdoor Sports Facility \$280k.

8 Parks, open space and streetscapes

Mainly related to VicTrack land development south of Mill street \$214k and playground equipment \$200k.

9 Off street car parks

Parking Management Plan Implementation nearing completion \$210k.

10 Work in progress:

Unfinished projects nearing completion and which are planned to be carried out in 2023/24 financial year. Comprising Building, Roads, Footpaths and Cycleways, Offstreet car parks, Recreational facilities and Parks and Open spaces. Some of the projects are multi-year funded and hence work is still being carried out. Few projects are nearly completed [Sports facilities, CBD revitalisation and City to River Nature Play park]. There were also delays in obtaining Approvals for the HVSPP Road funded projects.

Notes to the Financial Report For the Year Ended 30 June 2023

2.2 Analysis of Council results by program

Council delivers its functions and activities through the following programs.

Communities and Place Directorate

Communities and Place Directorate provides community care, family services, emergency management, arts and culture, performance and events, recreation and open space planning. The directorate also provides planning and building services, health and community safety, investment and attraction services, commercial operations, tourism and events.

Corporate Services Directorate

Corporate Services provides administration, management and governance of the municipality including financial services, revenue services (rates), information technology, human resource management, payroll, governance, communications, customer service and information and knowledge.

Infrastructure Services Directorate

Infrastructure Services is responsible for the maintenance and constructing new infrastructure across the municipality. This includes capital works, engineering services, project management, environmental and waster, parks and gardens, emergency management, facilities management and strategic asset management.

Summary of income / revenue, expenses, assets and capital expenses by program

	Income / Revenue	Expenses	Surplus/ (Deficit)	Grants included in income / revenue	Total assets
	\$'000	\$'000	\$'000	\$'000	\$'000
2023					
Communities and Place	9,125	(18,953)	(9,828)	3,190	77,259
Corporate Services	35,515	(12,833)	22,682	7,412	64,380
Infrastructure Services	21,287	(27,749)	(6,462)	10,118	541,445
	65,927	(59,535)	6,392	20,720	683,084

	Income / Revenue	Expenses	Surplus/ (Deficit)	Grants included in income / revenue	Total assets
	\$'000	\$'000	\$'000	\$'000	\$'000
2022					
Communities and Place	5,502	(11,403)	(5,901)	4,952	79,353
Corporate Services	34,373	(10,427)	23,946	5,817	57,456
Infrastructure Services	20,680	(34,578)	(13,898)	8,690	488,947
	60,555	(56,408)	4,147	19,459	625,756

Notes to the Financial Report For the Year Ended 30 June 2023

Note 3 FUNDING FOR THE DELIVERY OF OUR SERVICES

	2023	2022
3.1 Rates and charges	\$'000	\$'000

Council uses Capital Improved Value (CIV) as the basis of valuation of all properties within the municipal district. The CIV of a property is the value of the land and all its improvements.

The valuation base used to calculate general rates for 2022/23 was \$6,905 million (2021/22 \$5,228 million).

General rates	24,141	22,832
Municipal charge	2,292	2,734
Waste management charge	4,152	3,931
Interest on rates and charges	20	-
Revenue in lieu of rates	272	260
Total rates and charges	30,877	29,757

The date of the latest general revaluation of land for rating purposes within the municipal district was 1 January 2022, and the valuation will be first applied in the rating year commencing 1 July 2022.

Annual rates and charges are recognised as revenues when Council issues annual rates notices. Supplementary rates are recognised when a valuation and reassessment is completed and a supplementary rates notice issued.

3.2 Statutory fees and fines

Infringements and costs	32	35
Court recoveries	8	9
Issue of certificates	25	32
Local Laws - permits & licences	38	8
Town planning fees	252	152
Land information certificates	125	146
Total statutory fees and fines	480	382

Statutory fees and fines (including parking fees and fines) are recognised as revenue when the service has been provided, the payment is received, or when the penalty has been applied, whichever first occurs.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
3.3 User fees		
Administration charges	113	109
Animal control	560	477
Building fees & other charges	199	254
Fees - parking meters	228	222
Performance ticket sales	1,215	782
Sporting and recreation facilities	86	104
Freight Hub user charge	93	127
Supervision of private subdivisions	46	65
Plan checking fees	15	21
Aerodrome	38	37
Saleyards	531	473
Wimmera business centre income	95	95
Rural revegetation scheme	8	5
Garbage charges	1	3
Garbage disposal	1,282	1,238
Transfer station	464	450
Waste management fees	2,013	1,703
Fire hazards grass removal	4	2
Other user fees	127	88
Total user fees	7,118	6,252
User fees by timing of revenue recognition		
User fees recognised over time	6,512	5,648
User fees recognised at a point in time	606	604
Total user fees	7,118	6,252

User fees are recognised as revenue at a point in time, or over time, when (or as) the performance obligation is satisfied. Recognition is based on the underlying contractual terms.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
3.4 Funding from other levels of government		
Grants were received in respect of the following :		
Summary of grants		
Commonwealth funded grants	11,841	12,002
State funded grants	8,879	7,457
Total grants received	20,720	19,459
(a) Operating Grants		
<i>Recurrent - Commonwealth Government</i>		
Commonwealth Government family and children	52	32
Financial Assistance Grant - general purpose	6,370	5,329
Financial Assistance Grant - local roads	3,399	3,064
General Home Care	26	89
<i>Recurrent - State Government</i>		
School crossing supervisors	59	49
Community services	240	53
Maternal and child health	659	636
Youth services	52	39
Library	200	197
Arts and art gallery	170	186
Environmental and landcare grants	75	75
Total recurrent operating grants	11,303	9,749
<i>Non-recurrent - Commonwealth Government</i>	-	-
<i>Non-recurrent - State Government</i>		
Rural Council Corporate Collaboration project	996	473
Australia Day grants	12	15
Community services	49	90
Flood Support	500	-
Family and children	73	-
Public and community health	84	25
Youth services	3	5
Recreation	1	43
Arts and art gallery	74	41
Economic development	70	70
Aerodrome	239	-
Environmental and landcare grants	107	149
Employment schemes	67	38
Covid 19 grants	102	308
Total non-recurrent operating grants	2,377	1,257
Total operating grants	13,680	11,006

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
(b) Capital Grants		
Recurrent - Commonwealth Government		
Roads to recovery	1,428	1,428
Recurrent - State Government		
Total recurrent capital grants	1,428	1,428
Non-recurrent - Commonwealth Government		
Community Infrastructure	52	2,060
Physical Services	513	-
Non-recurrent - State Government		
Outdoor recreation	3,067	1,700
Indoor Recreation	-	73
Halls, historic buildings & monuments	225	224
Economic development	-	659
Local roads & ancillary assets	951	1,789
Flood recovery	624	-
Caravan Park	126	444
Recycling and waste grants	53	76
Total non-recurrent capital grants	5,612	7,025
Total capital grants	7,040	8,453

(c) Recognition of grant income

Before recognising funding from government grants as revenue the Council assesses whether there is a contract that is enforceable and has sufficiently specific performance obligations in accordance with *AASB 15 Revenue from Contracts with Customers*. When both these conditions are satisfied, the Council:

- identifies each performance obligation relating to revenue under the contract/agreement
- determines the transaction price
- recognises a contract liability for its obligations under the agreement
- recognises revenue as it satisfies its performance obligations, at the time or over time when services are rendered.

Where the contract is not enforceable and/or does not have sufficiently specific performance obligations, the Council applies *AASB 1058 Income of Not-for-Profit Entities*.

Grant revenue with sufficiently specific performance obligations is recognised over time as the performance obligations specified in the underlying agreement are met. Where performance obligations are not sufficiently specific, grants are recognised on the earlier of receipt or when an unconditional right to receipt has been established. Grants relating to capital projects are generally recognised progressively as the capital project is completed. The following table provides a summary of the accounting framework under which grants are recognised.

Income recognised under AASB 1058 *Income of Not-for-Profit Entities*

General purpose	9,769	8,393
Specific purpose grants to acquire non-financial assets	7,040	8,453
Other specific purpose grants	-	-
Revenue recognised under AASB 15 <i>Revenue from Contracts with Customers</i>		
Specific purpose grants	3,911	2,613
	20,720	19,459

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
(d) Unspent grants received on condition that they be spent in a specific manner		
Operating		
Balance at start of year	11,710	10,286
Received during the financial year and remained unspent at balance date	8,966	5,917
Received in prior years and spent during the financial year	(11,609)	(4,493)
Balance at year end	9,067	11,710
Capital		
Balance at start of year	1,919	299
Received during the financial year and remained unspent at balance date	291	1,709
Received in prior years and spent during the financial year	(1,919)	(89)
Balance at year end	291	1,919

Unspent grants are determined and disclosed on a cash basis.

3.5 Contributions

Monetary	365	563
Non-monetary	3,253	2,239
Total contributions	3,618	2,802

Contributions of non monetary assets were received in relation to the following asset classes.

Land	183	592
Buildings	-	-
Roads & Bridges	2,805	1,432
Artworks	1	115
Other infrastructure	264	100
Total non-monetary contributions	3,253	2,239

Monetary and non monetary contributions are recognised as revenue at their fair value when Council obtains control over the contributed

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
3.6 Net gain/(loss) on disposal of property, infrastructure, plant and equipment		
Proceeds of sale	2,057	551
Written down value of assets disposed	(965)	(2,455)
Total net gain/(loss) on disposal of property, infrastructure, plant and equipment	1,092	(1,904)
The profit or loss on sale of an asset is determined when control of the asset has passed to the buyer.		
Written down value of assets written off	(671)	-
3.7 Other income		
Interest	1,051	79
Interest on rates	-	20
External works	268	190
Road maintenance/works	3	5
Main roads maintenance VicRoads	418	439
Pre-school income	-	16
Other welfare receipts	-	16
Community workshop income	4	3
Art gallery	21	53
Information office	30	39
Children's hub rent	34	67
Theatre rent	-	6
Mibus centre rent	12	12
Commercial properties rent	230	228
Caravan park rent	69	66
Other	317	156
Total other income	2,458	1,395

Interest is recognised as it is earned.

Other income is measured at the fair value of the consideration received or receivable and is recognised when Council gains control over the right to receive the income.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 4 THE COST OF DELIVERING SERVICES

	2023	2022
	\$'000	\$'000
4.1 (a) Employee costs		
Wages and salaries	17,835	17,527
WorkCover	314	268
Workcover additional payment	-	703
Superannuation	1,846	1,628
Fringe benefits tax	128	109
Less Labour costs capitalised in non-current assets constructed by Council	(610)	(605)
Total employee costs	19,513	19,630

(b) Superannuation

Council made contributions to the following funds:

Defined benefit fund

Employer contributions to Local Authorities Superannuation Fund (Vision Super) and other funds	103	114
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Accumulation funds

Employer contributions to Local Authorities Superannuation Fund (Vision Super) and other funds	1,743	1,541
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Employer contributions payable at reporting date.	148	173
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Contributions made exclude amounts accrued at balance date. Refer to note 9.3 for further information relating to Council's superannuation obligations.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
4.2 Materials and services		
Contract payments (by department)		
Arts, Culture & Recreation	741	938
Community Services & Safety	78	75
Engineering & Capital Projects	2,993	2,274
Finance	21	38
Governance & Information	92	140
Investment, Attraction & Growth	870	912
Management	86	76
Operations	1,029	740
People, Culture & Performance	340	354
Strategic Asset Management	278	211
Administration expenses	1,591	1,540
Utility expenses	947	946
Contract cleaning	473	407
Advertising	258	220
Agency staff - temporary	1,475	1,226
Consumables	2,652	2,444
Insurance	775	734
Donations	333	367
Legal costs	301	231
Maintenance & operating expenses	5,970	6,221
Library membership	536	512
WDA membership	228	207
Rural Councils Corporate Collaboration	531	167
Total materials and services	22,598	20,980

Expenses are recognised as they are incurred and reported in the financial year to which they relate.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
4.3 Depreciation		
Property	1,348	1,318
Plant and equipment	1,471	1,164
Infrastructure	12,758	10,311
Total depreciation	15,577	12,793
<i>Refer to note 6.2 for a more detailed breakdown of depreciation and accounting policy.</i>		
4.4 Amortisation - Intangible assets		
Landfill Airspace	330	233
Total Amortisation - Intangible assets	330	233
4.5 Amortisation - Right of use assets		
Property	55	55
Total Amortisation - Right of use assets	55	55
4.6 Bad and doubtful debts - allowance for impairment losses		
Parking fine debtors	9	5
Animal fine debtors	129	86
Other debtors	-	-
Total bad and doubtful debts - allowance for impairment losses	137	91
Movement in allowance for impairment losses in respect of debtors		
Balance at the beginning of the year	409	342
New provisions recognised during the year	106	67
Amounts already provided for and written off as uncollectible	-	-
Amounts provided for but recovered during the year	-	-
Balance at end of year	515	409

An allowance for impairment losses in respect of debtors is recognised based on an expected credit loss model. This model considers both historic and forward looking information in determining the level of impairment.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
4.7 Borrowing costs		
Interest - Borrowings	171	175
Finance costs airspace	10	10
Less capitalised borrowing costs on qualifying assets	-	-
Total borrowing costs	181	185
Borrowing costs are recognised as an expense in the period in which they are incurred, except where they are capitalised as part of a qualifying asset constructed by Council.		
4.8 Finance Costs - Leases		
Interest - Lease Liabilities	10	33
Total finance costs	10	33
4.9 Other expenses		
Auditors' remuneration - VAGO - audit of the financial statements, performance statement and grant acquittals	52	50
Auditors' remuneration - Internal Audit	23	18
Councillors' allowances	389	318
Total other expenses	464	386

Notes to the Financial Report For the Year Ended 30 June 2023

Note 5 OUR FINANCIAL POSITION

	2023	2022
5.1 Financial assets	\$'000	\$'000
(a) Cash and cash equivalents		
Cash on hand	4	5
Cash at bank	12,849	9,340
Total cash and cash equivalents	12,853	9,345
(b) Other financial assets		
Current		
Term deposits - current	27,000	29,600
Total current other financial assets	27,000	29,600
Non-current		
Term deposits - non-current	-	-
Total non-current other financial assets	-	-
Total other financial assets	27,000	29,600
Total financial assets	39,853	38,945

Cash and cash equivalents include cash on hand, deposits at call, and other highly liquid investments with original maturities of three months or less, net of outstanding bank overdrafts.

Other financial assets are valued at fair value, at balance date. Term deposits are measured at original cost. Any unrealised gains and losses on holdings at balance date are recognised as either a revenue or expense.

Other financial assets include term deposits and those with original maturity dates of three to 12 months are classified as current, whilst term deposits with maturity dates greater than 12 months are classified as non-current.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
(c) Trade and other receivables		
Current		
<i>Statutory receivables</i>		
Rates debtors	421	327
Parking infringement Debtors	134	138
Other Infringement debtors	510	370
Provision for doubtful debts - infringements	(498)	(386)
Net GST receivable	343	278
<i>Non statutory receivables</i>		
Loans and advances to community organisations	11	35
Other debtors	778	1,248
Provision for doubtful debts - other debtors	(17)	(24)
Total current trade and other receivables	1,682	1,986
Non-current		
<i>Non statutory receivables</i>		
Loans and advances to community organisations	369	357
Deferred property debts receivable	44	41
Total non-current trade and other receivables	413	398
Total trade and other receivables	2,095	2,384

Short term receivables are carried at invoice amount. A provision for doubtful debts is recognised when there is objective evidence that an impairment has occurred. Long term receivables are carried at amortised cost using the effective interest rate method.

(d) Ageing of Receivables

The ageing of the Council's trade and other receivables (excluding statutory receivables) that are not impaired was:

Current (not yet due)	519	1,235
Past due by up to 30 days	199	37
Past due between 31 and 180 days	1	2
Past due between 181 and 365 days	69	9
Past due by more than 1 year	-	-
Total trade and other receivables	789	1,283

(e) Ageing of individually impaired Receivables

At balance date, other debtors representing financial assets with a nominal value of \$515k (2022: \$410k) were impaired. The amount of the provision raised against these debtors was \$515k (2022: \$410k). They individually have been impaired as a result of their doubtful collection. Many of the long outstanding past due amounts have been lodged with Council's debt collectors or are on payment arrangements.

The ageing of receivables that have been individually determined as impaired at reporting date was:

Current (not yet due)	-	-
Past due by up to 30 days	-	
Past due between 31 and 180 days	19	32
Past due between 181 and 365 days	65	40
Past due by more than 1 year	431	338
Total trade & other receivables	515	410

Notes to the Financial Report For the Year Ended 30 June 2023

5.2 Non-financial assets	2023 \$'000	2022 \$'000
(a) Inventories		
Inventories held for distribution	253	213
Total inventories	253	213

Inventories held for distribution are measured at cost, adjusted when applicable for any loss of service potential. All other inventories, including land held for sale, are measured at the lower of cost and net realisable value. Where inventories are acquired for no cost or nominal consideration, they are measured at current replacement cost at the date of acquisition.

(b) Other assets		
Prepayments	318	370
Accrued income	1,436	2,105
Other	-	-
Total other assets	1,754	2,475

(c) Intangible assets		
Landfill air space	1,320	233
add additions	-	1,320
less amortisation	(330)	(233)
Total intangible assets	990	1,320

	Landfill \$'000
Gross carrying amount	
Balance at 1 July 2022	1,320
Additions from internal developments	-
Other additions	-
Balance at 30 June 2023	1,320

Accumulated amortisation and impairment	
Balance at 1 July 2022	-
Amortisation expense	(330)
Balance at 30 June 2023	(330)
Net book value at 30 June 2022	1,320
Net book value at 30 June 2023	990

Intangible assets with finite lives are amortised as an expense on a systematic basis over the asset's useful life. Amortisation is generally calculated on a straight line basis, at a rate that allocates the asset value, less any estimated residual value over its estimated useful life. Estimates of the remaining useful lives and amortisation method are reviewed at least annually, and adjustments made where appropriate.

Notes to the Financial Report For the Year Ended 30 June 2023

5.3 Payables, trust funds and deposits and unearned income/revenue	2023	2022
	\$'000	\$'000

(a) Trade and other payables

Current

Non-statutory payables

Trade payables	4,181	4,402
Accrued expenses	3	3
<i>Statutory payables</i>	186	140
Net GST payable	-	-
Total current trade and other payables	4,370	4,545

(b) Trust funds and deposits

Current

Refundable deposits	502	568
Fire services levy	-	-
Retention amounts	-	-
Other refundable deposits	191	194
Total current trust funds and deposits	693	762

(c) Unearned income/revenue

Current

Grants received in advance - operating	3,039	4,010
Grants received in advance - capital	1,366	3,486
Other	112	122
Total current unearned income/revenue	4,517	7,618

Unearned income/revenue represents contract liabilities and reflect consideration received in advance from customers in respect of unexpended grants. Unearned income/revenue are derecognised and recorded as revenue when promised goods and services are transferred to the customer. Refer to Note 3.

Amounts received as deposits and retention amounts controlled by Council are recognised as trust funds until they are returned, transferred in accordance with the purpose of the receipt, or forfeited. Trust funds that are forfeited, resulting in council gaining control of the funds, are to be recognised as revenue at the time of forfeit.

Purpose and nature of items

Fire Service Levy - Council is the collection agent for fire services levy on behalf of the State Government. Council remits amounts received on a quarterly basis. Amounts disclosed here will be remitted to the state government in line with that process.

Retention Amounts - Council has a contractual right to retain certain amounts until a contractor has met certain requirements or a related warrant or defect period has elapsed. Subject to the satisfactory completion of the contractual obligations, or the elapsing of time, these amounts will be paid to the relevant contractor in line with Council's contractual obligations.

Horsham Rural City Council has received monies as agent for the following: Art Gallery Trust Fund, Mack Jost Trust Fund, Con Kroker Trust Fund, Wimmera Regional Library Corporation, Wimmera Development Association and Horsham Cemetery Trust. Horsham Rural City Council performs only a custodial role in respect of these monies, and the monies cannot be used for council purposes, so they are not brought to account in the financial statements.

Notes to the Financial Report For the Year Ended 30 June 2023

5.4 Interest-bearing liabilities

	2023	2022
	\$'000	\$'000
Current		
Borrowings - secured	-	-
Total current interest-bearing liabilities	-	-
Non-current		
Borrowings - secured	4,305	4,305
Total non-current interest-bearing liabilities	4,305	4,305
Total	4,305	4,305

Borrowings are secured by way of mortgage over the general rates of Council

The maturity profile for Council's borrowings is:

Not later than one year	-	-
Later than one year and not later than five years	4,305	4,305
Later than five years	-	-
	4,305	4,305

Borrowings are initially measured at fair value, being the cost of the interest bearing liabilities, net of transaction costs. The measurement basis subsequent to initial recognition depends on whether the Council has categorised its interest-bearing liabilities as either financial liabilities designated at fair value through the profit and loss, or financial liabilities at amortised cost. Any difference between the initial recognised amount and the redemption value is recognised in net result over the period of the borrowing using the effective interest method.

The classification depends on the nature and purpose of the interest bearing liabilities. The Council determines the classification of its interest bearing liabilities at initial recognition.

5.5 Provisions

	Employee	Landfill	Total
	\$ '000	restoration \$ '000	\$ '000
2023			
Balance at beginning of the financial year	5,491	6,451	11,942
Provision movements	2,519	(355)	2,164
Amounts used	(2,808)	147	(2,661)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(57)	(158)	(215)
Balance at the end of the financial year	5,145	6,085	11,230
<i>Provisions - current</i>	4,944	1,556	6,500
<i>Provisions - non-current</i>	201	4,529	4,730
2022			
Balance at beginning of the financial year	5,543	4,378	9,921
Additional provisions	1,977	2,072	4,049
Amounts used	(1,875)	(163)	(2,038)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(154)	164	10
Balance at the end of the financial year	5,491	6,451	11,942
<i>Provisions - current</i>	4,904	1,369	6,273
<i>Provisions - non-current</i>	587	5,081	5,668

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
(a) Employee provisions		
Current		
Current provisions expected to be wholly settled within 12 months		
Annual leave	1,434	1,478
Long service leave	429	393
Sick Leave Gratuity	29	15
	1,892	1,886
Current provisions expected to be wholly settled after 12 months		
Annual leave	359	315
Long service leave	2,432	2,444
Sick Leave Gratuity	261	259
	3,052	3,018
Total current employee provisions	4,944	4,904
Non-current		
Long service leave	100	461
Sick Leave Gratuity	101	126
Total non-current employee provisions	201	587
Aggregate carrying amount of employee provisions:		
Current	4,944	4,904
Non-current	201	587
Total aggregate carrying amount of employee provisions	5,145	5,491

The calculation of employee costs and benefits includes all relevant on-costs and are calculated as follows at reporting date.

Annual leave and Sick Leave Gratuity

A liability for annual leave and sick leave gratuity is recognised in the provision for employee benefits as a current liability because the Council does not have an unconditional right to defer settlement of the liability. Liabilities for annual leave are measured at:

- nominal value if the Council expects to wholly settle the liability within 12 months
- present value if the Council does not expect to wholly settle within 12 months.

Liabilities that are not expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits as current liabilities, measured at the present value of the amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

Long service leave

Liability for long service leave (LSL) is recognised in the provision for employee benefits. Unconditional LSL is disclosed as a current liability as the Council does not have an unconditional right to defer settlement. Unconditional LSL is measured at nominal value if expected to be settled within 12 months or at present value if not expected to be settled within 12 months. Conditional LSL that has been accrued, where an employee is yet to reach a qualifying term of employment, is disclosed as a non-current liability and measured at present value.

Key assumptions:

- discount rate	4.06%	3.69%
- index rate	6.80%	3.85%

Notes to the Financial Report For the Year Ended 30 June 2023

	2023	2022
	\$'000	\$'000
(b) Landfill restoration		
Current	1,556	1,369
Non-current	4,529	5,081
	6,085	6,450

Council is obligated to restore the Dooen site to a particular standard. The forecast life of the site is based on current estimates of remaining capacity and the forecast rate of infill. The provision for landfill restoration has been calculated based on the present value of the expected cost of works to be undertaken. The expected cost of works has been estimated based on current understanding of work required to reinstate the site to a suitable standard. Accordingly, the estimation of the provision required is dependent on the accuracy of the forecast timing of the work, work required and related costs.

Council reviews the landfill restoration provision on an annual basis, including the key assumptions listed below.

Key assumptions:

- discount rate	4.06%	3.69%
- index rate	6.80%	3.85%

5.6 Financing arrangements

The Council has the following funding arrangements in place as at 30 June 2023.

Bank overdraft	1,000	1,000
Credit card facilities	35	350
Other facilities	4,305	4,305
Total facilities	5,340	5,655
Used facilities	4,363	4,358
Unused facilities	977	1,297

Notes to the Financial Report For the Year Ended 30 June 2023

5.7 Commitments

The Council has entered into the following commitments. Commitments are not recognised in the Balance Sheet. Commitments are disclosed at their nominal value and presented inclusive of the GST payable.

(a) Commitments for expenditure

2023	Not later than 1 year \$'000	Later than 1 year and not later than 2 years \$'000	Later than 2 years and not later than 5 years \$'000	Later than 5 years \$'000	Total \$'000
Operating					
Management of Facilities	303	303	909	-	1,515
Building maintenance	536	603	625	-	1,764
Waste management	257	904	2,714	-	3,875
Information Technology	235	235	571	-	1,041
Total	1,331	2,045	4,819	-	8,195
Capital					
Roadworks	4,909	-	-	-	4,909
Building projects	456	-	-	-	456
Total	5,365	-	-	-	5,365
	6,696	2,045	4,819	-	13,560
2022	Not later than 1 year \$'000	Later than 1 year and not later than 2 years \$'000	Later than 2 years and not later than 5 years \$'000	Later than 5 years \$'000	Total \$'000
Operating					
Building Surveyor Services	144	-	-	-	144
Management of Facilities	303	303	303	-	909
Road maintenance	16	-	-	-	16
Building maintenance	41	-	-	-	41
Parks and gardens maintenance	66	-	-	-	66
Miscellaneous operations	293	-	-	-	293
Waste management	647	-	-	-	647
Strategies, studies and plans	289	-	-	-	289
Covid grants	218	-	-	-	218
Information Technology	30	-	-	-	30
Total	2,047	303	303	-	2,653
Capital					
Roadworks	231	-	-	-	231
Recreation	3,885	-	-	-	3,885
Building projects	706	-	-	-	706
Plant	1,625	-	-	-	1,625
Aerodrome	322	-	-	-	322
Industrial Estate development	84	-	-	-	84
Total	6,853	-	-	-	6,853

Notes to the Financial Report For the Year Ended 30 June 2023

(b) Operating lease receivables

Operating lease receivables

The Council has entered into commercial property leases on its investment property, consisting of surplus freehold shops, a caravan park and a racing centre. These properties held under operating leases have remaining non-cancellable lease terms of between 1 and 13 years. All leases either include a CPI based revision or market review of the rental charge annually.

Future undiscounted minimum rentals receivable under non-cancellable operating leases are as follows:

	2023	2022
	\$'000	\$'000
Not later than one year	256	135
Later than one year and not later than five years	490	221
Later than five years	945	963
	1,691	1,319

5.8 Leases

At inception of a contract, Council assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To identify whether a contract conveys the right to control the use of an identified asset, it is necessary to assess whether:

- The contract involves the use of an identified asset;
- Council has the right to obtain substantially all of the economic benefits from use of the asset throughout the period of use; and
- Council has the right to direct the use of the asset.

This policy is applied to contracts entered into, or changed, on or after 1 July 2019.

As a lessee, Council recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost which comprises the initial amount of the lease liability adjusted for:

- any lease payments made at or before the commencement date less any lease incentives received; plus
- any initial direct costs incurred; and
- an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of right-of-use assets are determined on the same basis as those of property, plant and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain measurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, an appropriate incremental borrowing rate. Generally, Council uses an appropriate incremental borrowing rate as the discount rate.

Lease payments included in the measurement of the lease liability comprise the following:

- Fixed payments
- Variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- Amounts expected to be payable under a residual value guarantee; and
- The exercise price under a purchase option that Council is reasonably certain to exercise, lease payments in an optional renewal period if Council is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless Council is reasonably certain not to terminate early.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

Under *AASB 16 Leases*, Council as a not-for-profit entity has elected not to measure right-of-use assets at initial recognition at fair value in respect of leases that have significantly below-market terms.

Notes to the Financial Report For the Year Ended 30 June 2023

Right-of-Use Assets

	Property \$'000
Balance at 1 July 2022	328
Additions	-
Amortisation charge	(54)
Balance at 30 June 2023	<u>274</u>

Lease Liabilities

	2023 \$'000	2022 \$'000
Maturity analysis - contractual undiscounted cash flows		
Less than one year	53	53
One to five years	188	314
More than five years	126	85
Total undiscounted lease liabilities as at 30 June:	<u>367</u>	<u>452</u>

Lease liabilities included in the Balance Sheet at 30 June:

Current	55	53
Non-current	236	290
Total lease liabilities	<u>290</u>	<u>343</u>

Short-term and low value leases

Council has elected not to recognise right-of-use assets and lease liabilities for short-term leases of machinery that have a lease term of 12 months or less and leases of low-value assets (individual assets worth less than existing capitalisation thresholds for a like asset up to a maximum of AUD\$10,000), including IT equipment. Council recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term. There are no variable lease payments or non-cancellable lease commitments - short-term and low-value to report.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 6 ASSETS WE MANAGE

	2023 \$'000	2022 \$'000
6.1 Non current assets classified as held for sale		
Industrial land held for sale - at fair value	134	459
Total non current assets classified as held for sale	134	459

Non-current assets classified as held for sale (including disposal groups) are measured at the lower of its carrying amount and fair value less costs of disposal, and are not subject to depreciation. Non-current assets, disposal groups and related liabilities and assets are treated as current and classified as held for sale if their carrying amount will be recovered through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the asset's sale (or disposal group sale) is expected to be completed within 12 months from the date of classification.

**Notes to the Financial Report
For the Year Ended 30 June 2023**

6.2 PROPERTY, INFRASTRUCTURE, PLANT AND EQUIPMENT

Summary of property, infrastructure, plant and equipment

	Carrying amount 30 June 2022 \$'000	Additions \$'000	Contributions \$'000	Found \$'000	Revaluation \$'000	Depreciation \$'000	Disposal \$'000	Write-off \$'000	Transfers \$'000	Impairment \$'000	Carrying amount 30 June 2023 \$'000
Property	118,928	626	183	79	-	(1,348)	(779)	-	400	-	118,089
Plant and equipment	17,314	2,410	1	-	-	(1,471)	(303)	-	84	-	18,035
Infrastructure	434,833	5,180	3,068	-	62,719	(12,759)	(172)	-	906	(7,673)	486,102
Work in progress	3,662	9,095	-	-	-	-	-	(264)	(1,447)	-	11,046
	574,737	17,311	3,252	79	62,719	(15,578)	(1,254)	(264)	(57)	(7,673)	633,272

Summary of Work in Progress

	Opening WIP \$'000	Additions \$'000	Write-off \$'000	Transfers \$'000	Closing WIP \$'000
Property	707	2,348	(91)	(317)	2,647
Plant and equipment	48	40	-	(48)	40
Infrastructure	2,907	6,707	(173)	(1,082)	8,359
Total	3,662	9,095	(264)	(1,447)	11,046

**Notes to the Financial Report
For the Year Ended 30 June 2023**

(a) Property

	Land - specialised	Land - non specialised	Total Land & Land Improvements	Buildings - non specialised	Total Buildings	Work In Progress	Total Property
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2022	1,049	48,136	49,185	96,470	96,470	707	146,362
Accumulated depreciation at 1 July 2022	-	-	-	(26,727)	(26,727)	-	(26,727)
	1,049	48,136	49,185	69,743	69,743	707	119,635
Movements in fair value							
Additions	-	-	-	626	626	2,348	2,974
Contributions	141	42	183	-	-	-	183
Found	-	79	79	-	-	-	79
Revaluation	-	-	-	-	-	-	-
Disposal	-	(280)	(280)	(701)	(701)	-	(981)
Write-off	-	-	-	-	-	(91)	(91)
Transfers	-	(57)	(57)	457	457	(317)	83
Impairment losses recognised in operating result	-	-	-	-	-	-	-
	141	(216)	(75)	382	382	1,940	2,247
Movements in accumulated depreciation							
Depreciation and amortisation	-	-	-	(1,348)	(1,348)	-	(1,348)
Accumulated depreciation of disposals	-	-	-	202	202	-	202
Impairment losses recognised in operating result	-	-	-	-	-	-	-
Transfers	-	-	-	-	-	-	-
	-	-	-	(1,146)	(1,146)	-	(1,146)
At fair value 30 June 2023	1,190	47,920	49,110	96,852	96,852	2,647	148,609
Accumulated depreciation at 30 June 2023	-	-	-	(27,873)	(27,873)	-	(27,873)
Carrying amount	1,190	47,920	49,110	68,979	68,979	2,647	120,736

**Notes to the Financial Report
For the Year Ended 30 June 2023**

(b) Plant and Equipment

	Plant machinery and equipment \$'000	Fixtures fittings and furniture \$'000	Art Collection \$'000	Public Art \$'000	Work In Progress \$'000	Total plant and equipment \$'000
At fair value 1 July 2022	18,245	3,102	4,946	641	48	26,982
Accumulated depreciation at 1 July 2022	(7,461)	(2,159)	-	-	-	(9,620)
	10,784	943	4,946	641	48	17,362
Movements in fair value						
Additions	2,042	136	19	213	40	2,450
Contributions	-	-	1	-	-	1
Revaluation	-	-	-	-	-	-
Disposal	(852)	-	-	-	-	(852)
Write-off	-	-	-	-	-	-
Transfers	59	-	-	25	(48)	36
Impairment losses recognised in operating result	-	-	-	-	-	-
	1,249	136	20	238	(8)	1,635
Movements in accumulated depreciation						
Depreciation and amortisation	(1,212)	(259)	-	-	-	(1,471)
Accumulated depreciation of disposals	549	-	-	-	-	549
Impairment losses recognised in operating result	-	-	-	-	-	-
Transfers	-	-	-	-	-	-
	(663)	(259)	-	-	-	(922)
At fair value 30 June 2023	19,494	3,238	4,966	879	40	28,617
Accumulated depreciation at 30 June 2023	(8,124)	(2,418)	-	-	-	(10,542)
Carrying amount	11,370	820	4,966	879	40	18,075

Notes to the Financial Report
For the Year Ended 30 June 2023

(c) Infrastructure

	Roads	Bridges	Footpaths and cycleways	Drainage	Recreational, leisure and community facilities	Waste Management	Parks open space and streetscapes	Aerodromes	Off street car parks	Other Infrastructure	Work In Progress	Total Infrastructure
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2022	398,694	42,128	27,893	85,927	12,969	8,657	13,494	3,408	4,908	49,102	2,907	650,087
Accumulated depreciation at 1 July 2022	(133,904)	(9,516)	(14,013)	(25,173)	(4,719)	(3,248)	(4,425)	(1,437)	(2,557)	(13,355)	-	(212,347)
	264,790	32,612	13,880	60,754	8,250	5,409	9,069	1,971	2,351	35,747	2,907	437,740
Movements in fair value												
Additions	3,088	59	312	45	88	-	1,088	334	16	150	6,707	11,887
Contributions	1,841	-	440	787	-	-	-	-	-	-	-	3,068
Revaluation	3,880	-	-	-	-	-	-	-	-	-	-	3,880
Disposal	(285)	-	(32)	(3)	-	-	(90)	-	-	(5)	-	(415)
Write-off	-	-	-	-	-	-	-	-	-	-	(173)	(173)
Transfers	-	-	14	-	-	-	892	-	-	-	(1,082)	(176)
Impairment losses recognised in operating result	-	-	-	-	-	-	-	-	-	-	-	-
	8,524	59	734	829	88	-	1,890	334	16	145	5,452	18,071
Movements in accumulated depreciation												
Depreciation and amortisation	(7,951)	(422)	(575)	(834)	(444)	(1,039)	(471)	(99)	(70)	(854)	-	(12,759)
Accumulated depreciation of disposals	176	-	26	1	-	-	39	-	-	1	-	243
Revaluation	58,839	-	-	-	-	-	-	-	-	-	-	58,839
Impairment losses	(7,673)	-	-	-	-	-	-	-	-	-	-	(7,673)
Transfers	-	-	-	-	-	-	-	-	-	-	-	-
	43,391	(422)	(549)	(833)	(444)	(1,039)	(432)	(99)	(70)	(853)	-	38,650
At fair value 30 June 2023	407,218	42,187	28,627	86,756	13,057	8,657	15,384	3,742	4,924	49,247	8,359	668,158
Accumulated depreciation at 30 June 2023	(90,513)	(9,938)	(14,562)	(26,006)	(5,163)	(4,287)	(4,857)	(1,536)	(2,627)	(14,208)	-	(173,697)
Carrying amount	316,705	32,249	14,065	60,750	7,894	4,370	10,527	2,206	2,297	35,039	8,359	494,461

Notes to the Financial Report For the Year Ended 30 June 2023

Acquisition

The purchase method of accounting is used for all acquisitions of assets, being the fair value of assets provided as consideration at the date of acquisition plus any incidental costs attributable to the acquisition. Fair value is the price that would be received to sell an asset (or paid to transfer a liability) in an orderly transaction between market participants at the measurement date.

Where assets are constructed by Council, cost includes all materials used in construction, direct labour, borrowing costs incurred during construction, and an appropriate share of directly attributable variable and fixed overheads.

In accordance with Council's policy, the threshold limits have applied when recognising assets within an applicable asset class and unless otherwise stated are consistent with the prior year.

	Depreciation Period	Threshold Limit \$'000
<i>Asset recognition thresholds and depreciation periods</i>		
Land & land improvements		
Land		1,000
Land improvements	10 - 100 years	5,000
Buildings		
Buildings	15 - 100 years	5,000
Plant and Equipment		
Plant, machinery and equipment	1 - 30 years	5,000
Office furniture and equipment	3 - 20 years	1,000
Art purchases		50
Infrastructure		
Road pavements and seals	13 - 60 years	5,000
Road formation and earthworks	100 years	5,000
Road kerb, channel and minor culverts	50 - 55 years	5,000
Bridges substructure	110 years	5,000
Footpaths and cycleways	40 - 50 years	5,000
Drainage	100 years	5,000
Recreation, leisure and community facilities	10 - 100 years	5,000
Waste management	3 - 50 years	5,000
Parks, open space and streetscapes	10 - 75 years	5,000
Aerodromes	10 - 100 years	5,000
Off street car parks	45 - 90 years	5,000
Intangible assets		
Landfill Airspace	4 years	5,000

Land under roads

Council recognises land under roads it controls at fair value.

Depreciation and amortisation

Buildings, land improvements, plant and equipment, infrastructure, and other assets having limited useful lives are systematically depreciated over their useful lives to the Council in a manner which reflects consumption of the service potential embodied in those assets. Estimates of remaining useful lives and residual values are made on a regular basis with major asset classes reassessed annually. Depreciation rates and methods are reviewed annually.

Where assets have separate identifiable components that are subject to regular replacement, these components are assigned distinct useful lives and residual values and a separate depreciation rate is determined for each component.

Road earthworks are not depreciated on the basis that they are assessed as not having a limited useful life.

Straight line depreciation is charged based on the residual useful life as determined each year.

Depreciation periods used are listed above and are consistent with the prior year unless otherwise stated.

Repairs and maintenance

Where the repair relates to the replacement of a component of an asset and the cost exceeds the capitalisation threshold the cost is capitalised and depreciated. The carrying value of the replaced asset is expensed.

Notes to the Financial Report For the Year Ended 30 June 2023

Valuation of buildings

Valuation of buildings were undertaken by a qualified independent company, AGIS Australian Geographic Information Systems. The valuation of buildings is at fair value, being market value based on highest and best use permitted by relevant land planning provisions. Where land use is restricted through existing planning provisions the valuation is reduced to reflect this limitation. This adjustment is an unobservable input in the valuation. The adjustment has no impact on the comprehensive income statement.

Valuation of land

Valuation of land was undertaken by a qualified independent valuer, Ben Sawyer, Certified Practising Valuer of Preston Rowe Paterson Reg No. 63163. The valuation of land is at fair value, being market value based on highest and best use permitted by relevant land planning provisions. Where land use is restricted through existing planning provisions the valuation is reduced to reflect this limitation. This adjustment is an unobservable input in the valuation. The adjustment has no impact on the comprehensive income statement.

Specialised land is valued at fair value using site values adjusted for englobo (undeveloped and/or unserviced) characteristics, access rights and private interests of other parties and entitlements of infrastructure assets and services. This adjustment is an unobservable input in the valuation. The adjustment has no impact on the comprehensive income statement.

Any significant movements in the unobservable inputs for land and land under roads will have a significant impact on the fair value of these assets.

The date and type of the current valuation is detailed in the following table.

Details of the Council's land and buildings and information about the fair value hierarchy as at 30 June 2023 are as follows:

	Level 1	Level 2	Level 3	Date of Valuation	Type of Valuation
Land	-	47,920	-	July 2021	full
Specialised land	-	-	1,190	n/a	n/a
Buildings	-	-	68,979	July 2020	full
Total	-	47,920	70,169		

Valuation of infrastructure

Valuation of road infrastructure assets has been determined in accordance with an in-house valuation undertaken by Krishna Shrestha, Manager Strategic Asset Management, BEng (Civil), MEng (Structural), PhD(Bridge), MBA MIEAust CPEng NER RPEQ EA ID 3506525 Victorian Professional Engineer Registration No PE0009434.

Valuation of other infrastructure classes were undertaken by a qualified independent company, AGIS Australian Geographic Information Systems.

The valuation is at fair value based on current replacement cost less accumulated depreciation as at the date of valuation.

Details of the Council's infrastructure and information about the fair value hierarchy as at 30 June 2023 are as follows:

	Level 1	Level 2	Level 3	Date of Valuation	Type of Valuation
Roads	-	-	316,705	July 2022	full
Bridges	-	-	32,249	July 2021	full
Footpaths and cycleways	-	-	14,065	July 2018	full
Drainage	-	-	60,750	July 2021	full
Recreational, leisure and community facilities	-	-	7,894	June 2021	full
Waste management	-	-	4,370	June 2021	full
Parks, open space and streetscapes	-	-	10,527	June 2021	full
Aerodromes	-	-	2,206	June 2021	full
Off street car parks	-	-	2,297	July 2018	full
Other infrastructure	-	-	35,039	June 2021	full
Total	-	-	486,102		

Notes to the Financial Report For the Year Ended 30 June 2023

Description of significant unobservable inputs into level 3 valuations

Specialised land and land under roads is valued using a market based direct comparison technique. Significant unobservable inputs include the extent and impact of restriction of use and the market cost of land per square metre. The extent and impact of restrictions on use varies and results in a reduction to surrounding land values between 5% and 95%. The market value of land varies significantly depending on the location of the land and the current market conditions. Currently land values range between \$1 and \$750 per square metre.

Specialised buildings are valued using a current replacement cost technique. Significant unobservable inputs include the current replacement cost and remaining useful lives of buildings. Current replacement costs are calculated on a square metre basis and ranges from \$353 to \$7,070 per square metre. The remaining useful lives of buildings are determined on the basis of the current condition of buildings and vary from 15 years to 100 years. Replacement cost is sensitive to changes in market conditions, with any increase or decrease in cost flowing through to the valuation. Useful lives of buildings are sensitive to changes in expectations or requirements that could either shorten or extend the useful lives of buildings.

Infrastructure assets are valued based on the current replacement cost. Significant unobservable inputs include the current replacement cost and remaining useful lives of infrastructure. The remaining useful lives of infrastructure assets are determined on the basis of the current condition of the asset and vary from 3 years to 110 years. Replacement cost is sensitive to changes in market conditions, with any increase or decrease in cost flowing through to the valuation. Useful lives of infrastructure are sensitive to changes in use, expectations or requirements that could either shorten or extend the useful lives of infrastructure assets.

	2023	2022
	\$'000	\$'000
Reconciliation of specialised land		
Land under roads	1,190	1,049
Total specialised land	1,190	1,049

Notes to the Financial Report For the Year Ended 30 June 2023

6.3 Investments in associates, joint arrangements and subsidiaries

	2023 \$'000	2022 \$'000
(a) Investments in associates		
Council's interest in Equity	70.73%	69.46%
Investment in the Wimmera Regional Library - Expires 30 June 2023	854	1,001
Fair value of Council's investment in Wimmera Regional Library	854	1,001
Council's share of accumulated surplus/(deficit)		
Council's share of accumulated surplus(deficit) at start of year	680	650
Change in equity share apportionment	57	(4)
Reported surplus(deficit) for year	(22)	44
Transfers (to) from reserves	(22)	(10)
Distributions for the year	-	-
Council's share of accumulated surplus(deficit) at end of year	693	680
Council's share of reserves		
Council's share of reserves at start of year	321	343
Change in equity share apportionment	(182)	(32)
Transfers (to) from reserves	22	10
Council's share of reserves at end of year	161	321
Movement in carrying value of specific investment		
Carrying value of investment at start of year	1,001	993
Change in equity share apportionment	(125)	(36)
Share of surplus(deficit) for year	(22)	44
Share of asset revaluation	-	-
Distributions received	-	-
Carrying value of investment at end of year	854	1,001
Council's share of expenditure commitments	Nil	Nil
Council's share of contingent liabilities and contingent assets	Nil	Nil

Significant restrictions

In August 2022, Horsham Rural City Council announced their intention to withdraw from the library services. The Corporation entered liquidation on 30 June 2023. As of 1 July 2023, Horsham Rural City Council will assume direct management of library services and a service level agreement will be entered into with West Wimmera Shire Council.

Associates are all entities over which Council has significant influence but not control or joint control. Investments in associates are accounted for using the equity method of accounting, after initially being recognised at cost.

Investments in joint arrangements are classified as either joint operations or joint ventures depending on the contractual rights and obligations each investor has, rather than the legal structure of the joint arrangement.

For joint operations, Council recognises its direct right to, and its share of jointly held assets, liabilities, revenues and expenses of joint operations.

Interests in joint ventures are accounted for using the equity method. Under this method, the interests are initially recognised in the consolidated balance sheet at cost and adjusted thereafter to recognise Council's share of the post-acquisition profits or losses and movements in other comprehensive income in profit or loss and other comprehensive income respectively.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
(b) Investments in associates		
Council's interest in Equity	48.14%	48.14%
Investment in the Wimmera Development Association - Expires 30 June 2023	1,085	1,374
Fair value of Council's investment in Wimmera Development Association	1,085	1,374
Council's share of accumulated surplus/(deficit)		
Council's share of accumulated surplus(deficit) at start of year	1,199	742
Change in equity share apportionment	-	(8)
Reported surplus(deficit) for year	(289)	390
Transfers (to) from reserves	(41)	75
Distributions for the year	-	-
Council's share of accumulated surplus(deficit) at end of year	869	1,199
Council's share of reserves		
Council's share of reserves at start of year	175	250
Transfers (to) from reserves	41	(75)
Council's share of reserves at end of year	216	175
Movement in carrying value of specific investment		
Carrying value of investment at start of year	1,374	992
Change in equity share apportionment	-	(8)
Share of surplus(deficit) for year	(289)	390
Share of asset revaluation	-	-
Distributions received	-	-
Carrying value of investment at end of year	1,085	1,374
Council's share of expenditure commitments	Nil	Nil
Council's share of contingent liabilities and contingent assets	Nil	Nil

Significant restrictions

None

Associates are all entities over which Council has significant influence but not control or joint control. Investments in associates are accounted for using the equity method of accounting, after initially being recognised at cost.

Investments in joint arrangements are classified as either joint operations or joint ventures depending on the contractual rights and obligations each investor has, rather than the legal structure of the joint arrangement.

For joint operations, Council recognises its direct right to, and its share of jointly held assets, liabilities, revenues and expenses of joint operations.

Interests in joint ventures are accounted for using the equity method. Under this method, the interests are initially recognised in the consolidated balance sheet at cost and adjusted thereafter to recognise Council's share of the post-acquisition profits or losses and movements in other comprehensive income in profit or loss and other comprehensive income respectively.

The consolidated financial statements of Council incorporate all entities controlled by Council as at 30 June 2023, and their income and expenses for that part of the reporting period in which control existed.

Subsidiaries are all entities over which Council has control. Council controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the activities of the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Council. They are deconsolidated from the date that control ceases.

Where dissimilar accounting policies are adopted by entities and their effect is considered material, adjustments are made to ensure consistent policies are adopted in these financial statements.

(c) Community Asset Committee

All entities controlled by Council that have material income, expenses, assets or liabilities, such as community asset committees, have been included in this financial report. Any transactions between these entities and Council have been eliminated in full.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
6.4 Investment property		
Balance at beginning of financial year	2,520	2,520
Additions	-	-
Disposals	-	-
Fair value adjustments	-	-
Balance at end of financial year	<u>2,520</u>	<u>2,520</u>

Investment property is held to generate long-term rental yields. Investment property is measured initially at cost, including transaction costs. Costs incurred subsequent to initial acquisition are capitalised when it is probable that future economic benefit in excess of the originally assessed performance of the asset will flow to the Council. Subsequent to initial recognition at cost, investment property is carried at fair value, determined annually by independent valuers. Changes to fair value are recorded in the comprehensive income statement in the period that they arise.

Valuation of investment property

Valuation of investment property has been determined in accordance with an independent valuation by Ben Sawyer, Certified Practising Valuer of Preston Rowe Paterson Reg No. 63163, who has recent experience in the location and category of the property being valued. The valuation is at fair value, based on the current market value for the property.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 7 PEOPLE AND RELATIONSHIPS

7.1 Council and key management remuneration

(a) Related Parties

Parent entity

Horsham Rural City Council is the parent entity.

Subsidiaries and Associates

Interests in subsidiaries and associates are detailed in Note 6.3.

(b) Key Management Personnel

Key management personnel (KMP) are those people with the authority and responsibility for planning, directing and controlling the activities of Horsham Rural City Council. The Councillors, Chief Executive Officer, Directors are deemed KMP.

Details of KMP at any time during the year are:

		2023		2022
		No.		No.
Councillors	Councillor R. Gulline - Mayor	1		1
	Councillor C. Haenel	1		1
	Councillor P. Flynn	1		1
	Councillor D. Bowe	1		1
	Councillor D. Bell - Resignation 5 August 2022	1		1
	Councillor I. Ross	1		1
	Councillor L.V. Power	1		1
	Councillor R. Redden - Commenced September 2022	1		-
	Chief Executive Officer - S Bhalla	1		1
	Director - Communities and Place - K O'Brien	1		1
	Director - Corporate Services - G Harrison (to September 2022)	1		1
	Director - Corporate Services - K Hargreaves (from October 2022)	1		-
	Director - Infrastructure - J Martin	1		1
	Total Number of Councillors	8		7
	Total of Chief Executive Officer and other Key Management Personnel	5		4
	Total Number of Key Management Personnel	13		11

(c) Remuneration of Key Management Personnel

Remuneration comprises employee benefits including all forms of consideration paid, payable or provided by Council, or on behalf of the Council, in exchange for services rendered. Remuneration of Key Management Personnel and Other senior staff is disclosed in the following

Short-term employee benefits include amounts such as wages, salaries, annual leave or sick leave that are usually paid or payable on a regular basis, as well as non-monetary benefits such as allowances and free or subsidised goods or services.

Other long-term employee benefits include long service leave, other long service benefits or deferred compensation.

Post-employment benefits include pensions, and other retirement benefits paid or payable on a discrete basis when employment has

Termination benefits include termination of employment payments, such as severance packages.

	2023		2022
	\$		\$
Total remuneration of key management personnel was as follows:			
Short-term employee benefits	1,107		1,132
Other long-term employee benefits	23		21
Post-employment benefits	92		77
Total	1,222		1,230

Notes to the Financial Report For the Year Ended 30 June 2023

The numbers of key management personnel whose total remuneration from Council and any related entities, fall within the following bands:

	2023	2022
	No.	No.
\$ 1,000 - \$ 19,999	2	-
\$ 20,000 - \$ 29,999	1	6
\$ 30,000 - \$ 39,999	4	-
\$ 40,000 - \$ 49,999	1	-
\$ 90,000 - \$ 99,999	-	1
\$100,000 - \$109,999	1	-
\$180,000 - \$189,999	1	-
\$209,000 - \$219,999	-	1
\$220,000 - \$229,999	2	1
\$240,000 - \$249,999	-	1
\$270,000 - \$279,999	1	-
\$280,000 - \$289,999	-	1
	13	11

(d) Remuneration of other senior staff

Other senior staff are officers of Council, other than Key Management Personnel, whose total remuneration exceeds \$160,000 and who report directly to a member of the KMP. *

	2023	2022
	\$	\$
Total remuneration of other senior staff was as follows:		
Short-term employee benefits	318	-
Other long-term employee benefits	7	-
Post-employment benefits	30	-
Total	355	-

The number of other senior staff are shown below in their relevant income bands:

	2023	2022
	No.	No.
Income Range:		
\$170,000 - \$179,999	1	-
\$180,000 - \$189,999	1	-
	2	-

Total remuneration for the reporting year for other senior staff included above, amounted to:

	355	-
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* Due to a definitional change the comparative figures in this note may not align with the previous year's annual report, which included disclosure of senior officers as defined in the *Local Government Act 1989*.

Notes to the Financial Report For the Year Ended 30 June 2023

7.2 Related party disclosure

(a) Transactions with related parties

During the period Council entered into the following transactions with related parties.

Fees and charges charged to associates is nil, (2021/22 nil).

Fees and charges charged to entities controlled by key management personnel is nil. (2021/22 nil).

Infrastructure contributions from entities controlled by key management personnel is nil. (2021/22 nil).

Purchase of materials and services from entities controlled by key management personnel is nil.

Purchase of materials and services from associates by key management personnel is as follows:

Council is one of 2 member councils that contributed to Wimmera Regional Library Corporation in 2022/23.

Council contributed \$536,142 in 2022/23 and \$512,323 in 2021/22.

Council is one of 5 member councils that contribute to Wimmera Southern Mallee Development.

Council contributed \$228,231 in 2022/23 and \$207,483 in 2021/22.

(b) Outstanding balances with related parties

The following balances are outstanding at the end of the reporting period in relation to transactions with related parties is nil. (2021/22 nil).

(c) Loans to/from related parties

The aggregate amount of loans in existence at balance date that have been made, guaranteed or secured by the council to a related party is nil. (2021/22 nil).

(d) Commitments to/from related parties

The aggregate amount of commitments in existence at balance date that have been made, guaranteed or secured by the council to a related party is nil. (2021/22 nil).

Notes to the Financial Report For the Year Ended 30 June 2023

Note 8 MANAGING UNCERTAINTIES

8.1 Contingent assets and liabilities

Contingent assets and contingent liabilities are not recognised in the Balance Sheet, but are disclosed and if quantifiable, are measured at nominal value. Contingent assets and liabilities are presented inclusive of GST receivable or payable, respectively.

(a) Contingent assets

Contingent assets are possible assets that arise from past events, whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Council.

At balance date the Council are not aware of any contingent assets.

(b) Contingent liabilities

Contingent liabilities are:

- possible obligations that arise from past events, whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Council; or
- present obligations that arise from past events but are not recognised because:
- it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation; or
- the amount of the obligation cannot be measured with sufficient reliability.

Superannuation

Council has obligations under a defined benefit superannuation scheme that may result in the need to make additional contributions to the scheme, matters relating to this potential obligation are outlined below. As a result of the volatility in financial markets the likelihood of making such contributions in future periods exists.

Landfill

Council operates a landfill. Council will have to carry out site rehabilitation works in the future. At balance date Council is unable to accurately assess the financial implications of such works.

Insurance claims

NIL

Legal matters

NIL

Building cladding

NIL

Liability Mutual Insurance

Council is (was) a participant of the MAV Liability Mutual Insurance (LMI) Scheme. The LMI scheme provides public liability and professional indemnity insurance cover. The LMI scheme states that each participant will remain liable to make further contributions to the scheme in respect of any insurance year in which it was a participant to the extent of its participant's share of any shortfall in the provision set aside in respect of that insurance year, and such liability will continue whether or not the participant remains a participant in future insurance years.

MAV WorkCare

Council was a participant of the MAV WorkCare Scheme. The MAV WorkCare Scheme provided workers compensation insurance. MAV WorkCare commenced business on 1 November 2017 and the last day the Scheme operated as a self-insurer was 30 June 2021. In accordance with the Workplace Injury Rehabilitation and Compensation Act 2013, there is a six year liability period following the cessation of the Scheme (to 30 June 2027). During the liability period, adjustment payments may be required (or received). The determination of any adjustment payments is dependent upon revised actuarial assessments of the Scheme's tail claims liabilities as undertaken by Work Safe Victoria. If required, adjustments will occur at the 3-year and 6-year points during the liability period, and will affect participating members.

(c) Guarantees for loans to other entities

The amount disclosed for financial guarantee in this note is the nominal amount of the underlying loan that is guaranteed by the Council, not the fair value of the financial guarantee.

Financial guarantee contracts are not recognised as a liability in the balance sheet unless the lender has exercised their right to call on the guarantee or Council has other reasons to believe that it is probable that the right will be exercised.

Notes to the Financial Report For the Year Ended 30 June 2023

8.2 Change in accounting standards

Certain new Australian Accounting Standards and interpretations have been published that are not mandatory for the 30 June 2023 reporting period. Council assesses the impact of these new standards. As at 30 June 2023 there were no new accounting standards or interpretations issued by the AASB which are applicable for the year ending 30 June 2024 that are expected to impact Council.

8.3 Financial instruments

(a) Objectives and policies

The Council's principal financial instruments comprise cash assets, term deposits, receivables (excluding statutory receivables), payables (excluding statutory payables) and bank borrowings. Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument is disclosed in the notes of the financial statements. Risk management is carried out by senior management under policies approved by the Council. These policies include identification and analysis of the risk exposure to Council and appropriate procedures, controls and risk minimisation.

(b) Market risk

Market risk is the risk that the fair value or future cash flows of council financial instruments will fluctuate because of changes in market prices. The Council's exposure to market risk is primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk.

Interest rate risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Council's interest rate liability risk arises primarily from long term loans and borrowings at fixed rates which exposes council to fair value interest rate risk / Council does not hold any interest bearing financial instruments that are measured at fair value, and therefore has no exposure to fair value interest rate risk. Cash flow interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Council has minimal exposure to cash flow interest rate risk through its cash and deposits that are at floating rates.

Investment of surplus funds is made with approved financial institutions under the *Local Government Act 2020*. Council manages interest rate risk by adopting an investment policy that ensures:

- diversification of investment product;
- monitoring of return on investment; and
- benchmarking of returns and comparison with budget.

There has been no significant change in the Council's exposure, or its objectives, policies and processes for managing interest rate risk or the methods used to measure this risk from the previous reporting period.

Interest rate movements have not been sufficiently significant during the year to have an impact on the Council's year end result.

(c) Credit risk

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause Council to make a financial loss. Council have exposure to credit risk on some financial assets included in the balance sheet. Particularly significant areas of credit risk exist in relation to outstanding fees and fines as well as loans and receivables from sporting clubs and associations. To help manage this risk:

- council have a policy for establishing credit limits for the entities council deal with;
- council may require collateral where appropriate; and
- council only invest surplus funds with financial institutions which have a recognised credit rating specified in council's investment policy.

Receivables consist of a large number of customers, spread across the ratepayer, business and government sectors. Credit risk associated with the council's financial assets is minimal because the main debtor is secured by a charge over the rateable property.

There are no material financial assets which are individually determined to be impaired.

Council may also be subject to credit risk for transactions which are not included in the balance sheet, such as when council provide a guarantee for another party. Details of our contingent liabilities are disclosed in Note 8.1(b).

The maximum exposure to credit risk at the reporting date to recognised financial assets is the carrying amount, net of any provisions for impairment of those assets, as disclosed in the balance sheet and notes to the financial statements. Council does not hold any collateral.

Notes to the Financial Report For the Year Ended 30 June 2023

(d) Liquidity risk

Liquidity risk includes the risk that, as a result of council's operational liquidity requirements it will not have sufficient funds to settle a transaction when required or will be forced to sell a financial asset at below value or may be unable to settle or recover a financial asset. To help reduce these risks Council:

- have a liquidity policy which targets a minimum and average level of cash and cash equivalents to be maintained;
- have readily accessible standby facilities and other funding arrangements in place;
- have a liquidity portfolio structure that requires surplus funds to be invested within various bands of liquid instruments;
- monitor budget to actual performance on a regular basis; and
- set limits on borrowings relating to the percentage of loans to rate revenue and percentage of loan principal repayments to rate revenue.

The Council's maximum exposure to liquidity risk is the carrying amounts of financial liabilities as disclosed on the face of the balance sheet and the amounts related to financial guarantees disclosed in Note 8.1(c), and is deemed insignificant based on prior periods' data and current assessment of risk.

There has been no significant change in Council's exposure, or its objectives, policies and processes for managing liquidity risk or the methods used to measure this risk from the previous reporting period.

With the exception of borrowings, all financial liabilities are expected to be settled within normal terms of trade. Details of the maturity profile for borrowings are disclosed at Note 5.4.

Unless otherwise stated, the carrying amounts of financial instruments reflect their fair value.

(e) Sensitivity disclosure analysis

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, Council believes the following movements are 'reasonably possible' over the next 12 months:

- A parallel shift of + 1.50% and -1.50% in market interest rates (AUD) from year-end rates of 4.55%.

These movements will not have a material impact on the valuation of Council's financial assets and liabilities, nor will they have a material impact on the results of Council's operations.

8.4 Fair value measurement

Fair value hierarchy

Council's financial assets and liabilities are not valued in accordance with the fair value hierarchy, Council's financial assets and liabilities are measured at amortised cost.

Council measures certain assets and liabilities at fair value where required or permitted by Australian Accounting Standards. AASB 13 Fair value measurement, aims to improve consistency and reduce complexity by providing a definition of fair value and a single source of fair value measurement and disclosure requirements for use across Australian Accounting Standards.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within a fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

Level 1 — Quoted (unadjusted) market prices in active markets for identical assets or liabilities

Level 2 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable; and

Level 3 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

For the purpose of fair value disclosures, Council has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

In addition, Council determines whether transfers have occurred between levels in the hierarchy by re-assessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

Notes to the Financial Report For the Year Ended 30 June 2023

Revaluation

Subsequent to the initial recognition of assets, non-current physical assets, other than plant and equipment, are measured at their fair value, being the price that would be received to sell an asset (or paid to transfer a liability) in an orderly transaction between market participants at the measurement date. (For plant and equipment carrying amount is considered to approximate fair value given short useful lives). At balance date, the Council reviewed the carrying value of the individual classes of assets measured at fair value to ensure that each asset materially approximated its fair value. Where the carrying value materially differed from the fair value at balance date, the class of asset was revalued.

Fair value valuations are determined in accordance with a valuation hierarchy. Changes to the valuation hierarchy will only occur if an external change in the restrictions or limitations of use of an asset result in changes to the permissible or practical highest and best use of the asset. In addition, Council undertakes a formal revaluation of land, buildings, and infrastructure assets on a regular basis every 4 years. The valuation is performed either by experienced council officers or independent experts. The following table sets out the frequency of revaluations by asset class.

Asset class	Revaluation frequency
Land	4 years
Buildings	4 years
Roads	4 years
Bridges	4 years
Footpaths and cycleways	4 years
Drainage	4 years
Recreational, leisure and community facilities	4 years
Waste management	4 years
Parks, open space and streetscapes	4 years
Aerodromes	4 years
Off street car parks	4 years
Other infrastructure	4 years

Where the assets are revalued, the revaluation increments are credited directly to the asset revaluation reserve except to the extent that an increment reverses a prior year decrement for that class of asset that had been recognised as an expense in which case the increment is recognised as revenue up to the amount of the expense. Revaluation decrements are recognised as an expense except where prior increments are included in the asset revaluation reserve for that class of asset in which case the decrement is taken to the reserve to the extent of the remaining increments. Within the same class of assets, revaluation increments and decrements within the year are offset.

Impairment of assets

At each reporting date, the Council reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, is compared to the assets carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the comprehensive income statement, unless the asset is carried at the revalued amount in which case, the impairment loss is recognised directly against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

8.5 Events occurring after balance date

No matters have occurred after balance date that require disclosure in the financial report.

Notes to the Financial Report For the Year Ended 30 June 2023

Note 9 OTHER MATTERS

	Balance at beginning of reporting period \$'000	Increment (decrement) \$'000	Share of increment (decrement) on revaluation of <name asset class> by an associate \$'000	Balance at end of reporting period \$'000
9.1 Reserves				
(a) Asset revaluation reserves				
2023				
Property				
Land and land improvements	38,136	-	-	38,136
Buildings	30,873	-	-	30,873
	69,009	-	-	69,009
Plant and Equipment				
Works of Art	2,259	-	-	2,259
	2,259	-	-	2,259
Infrastructure				
Roads	146,562	55,045	-	201,607
Kerb and Channel	11,351	-	-	11,351
Drainage	34,802	-	-	34,802
Footpaths and cycleways	10,857	-	-	10,857
Bridges	22,272	-	-	22,272
Other Infrastructure	35,950	-	-	35,950
	261,794	55,045	-	316,839
Other				
Land held for sale	1,343	-	-	1,343
	1,343	-	-	1,343
Total asset revaluation reserves	334,405	55,045	-	389,450
2022				
Property				
Land and land improvements	35,223	-	2,913	38,136
Buildings	30,873	-	-	30,873
	66,096	-	2,913	69,009
Plant and Equipment				
Works of Art	1,330	-	929	2,259
	1,330	-	929	2,259
Infrastructure				
Roads	146,562	-	-	146,562
Kerb and Channel	11,351	-	-	11,351
Drainage	15,884	-	18,918	34,802
Footpaths and cycleways	10,857	-	-	10,857
Bridges	7,227	-	15,045	22,272
Other Infrastructure	35,950	-	-	35,950
	227,831	-	33,963	261,794
Other				
Land held for sale	1,086	-	257	1,343
	1,086	-	257	1,343
Total asset revaluation reserves	296,343	-	38,062	334,405

The asset revaluation reserve is used to record the increased (net) value of Council's assets over time.

Notes to the Financial Report For the Year Ended 30 June 2023

(b) Other reserves - Discretionary	Balance at beginning of reporting period \$'000	Transfer from accumulated surplus \$'000	Transfer to accumulated surplus \$'000	Balance at end of reporting period \$'000
2023				
CBD Development Reserve	2,202	57	879	1,380
Industrial Reserves	1,878	1,665	356	3,187
Internal Loan Reserve	(2,107)	190	-	(1,917)
Loan Funds Reserve	2,875	835	-	3,710
Major Capex Reserve	4,805	932	460	5,277
Open Space Reserve	439	16	-	455
Plant Reserve	3,104	776	2,055	1,825
Small Projects Reserve	1,547	668	256	1,959
Unfunded Super Reserve	-	-	-	-
Waste Reserve	2,098	851	821	2,128
Total Other reserves	16,841	5,990	4,827	18,004
2022				
CBD Development Reserve	2,739	149	686	2,202
Industrial Reserves	3,273	94	1,489	1,878
Internal Loan Reserve	(3,052)	945	-	(2,107)
Loan Funds Reserve	2,454	423	-	2,875
Major Capex Reserve	3,776	1,123	94	4,805
Open Space Reserve	491	10	62	439
Plant Reserve	4,214	915	2,024	3,104
Small Projects Reserve	1,687	408	547	1,547
Unfunded Super Reserve	600	-	600	-
Waste Reserve	1,961	1,505	1,368	2,098
Total Other reserves	18,143	5,572	6,870	16,841

The above Discretionary Reserves represent an appropriation of funds for the future funding of operational or capital projects. Loan Funds Reserve are held for the final loan repayment to the Department of Treasury and Finance for an interest only loan. Internal Loan Reserves intended use is to borrow from Council's discretionary cash reserves rather than obtain an external loan. The Waste reserves factors in over or under expenditure, which is then used to offset future waste charges or rehabilitation costs.

Notes to the Financial Report For the Year Ended 30 June 2023

	2023 \$'000	2022 \$'000
9.2 Reconciliation of cash flows from operating activities to surplus/(deficit)		
Surplus/(deficit) for the year	6,392	4,147
Depreciation and Amortisation	15,907	13,081
Profit/(loss) on disposal of property, infrastructure, plant and equipment	(421)	1,904
Contributions - Non-monetary assets	(3,253)	(2,239)
Other	(20)	(437)
<i>Change in assets and liabilities:</i>		
(Decrease)/increase in provisions	(710)	2,020
(Increase) in intangible assets	-	(1,087)
Decrease in right-of-use assets	54	55
(Decrease) lease liabilities	(53)	(51)
Decrease/(increase) in prepayments	52	(12)
(Decrease)/increase in trade and other payables and other liabilities	(2,061)	652
(Decrease)/increase in assets held for resale	(325)	27
(Increase)/decrease in inventories	(40)	27
Decrease/(increase) in trade and other receivables	248	(727)
(Increase)/decrease in accrued income	669	(870)
Net cash provided by/(used in) operating activities	16,439	16,490

9.3 Superannuation

Council makes all of its employer superannuation contributions in respect of its employees to the Local Authorities Superannuation Fund (the Fund). This Fund has two categories of membership, accumulation and defined benefit, each of which is funded differently. Obligations for contributions to the Fund are recognised as an expense in the Comprehensive Income Statement when they are made or due.

Accumulation

The Fund's accumulation category, Vision MySuper/Vision Super Saver, receives both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (for the year ended 30 June 2023, this was 10.5% as required under Superannuation Guarantee (SG) legislation (2022: 10.0%)).

Defined Benefit

Council does not use defined benefit accounting for its defined benefit obligations under the Fund's Defined Benefit category. This is because the Fund's Defined Benefit category is a pooled multi-employer sponsored plan.

There is no proportional split of the defined benefit liabilities, assets or costs between the participating employers as the defined benefit obligation is a floating obligation between the participating employers and the only time that the aggregate obligation is allocated to specific employers is when a call is made. As a result, the level of participation of Horsham Rural City Council in the Fund cannot be measured as a percentage compared with other participating employers. Therefore, the Fund Actuary is unable to allocate benefit liabilities, assets and costs between employers for the purposes of AASB 119.

Funding arrangements

Council makes employer contributions to the Defined Benefit category of the Fund at rates determined by the Trustee on the advice of the Fund Actuary. A triennial actuarial investigation is currently underway for the Defined Benefit category which is expected to be completed by 31 December 2023. Council was notified of the 30 June 2023 VBI during August 2023 (2022: August 2022). The financial assumptions used to calculate the 30 June 2023 VBI were:

Net investment returns 5.7% pa
Salary information 3.5% pa
Price inflation (CPI) 2.8% pa

Notes to the Financial Report For the Year Ended 30 June 2023

As at 30 June 2022, an interim actuarial investigation was held as the Fund provides lifetime pensions in the Defined Benefit category. The vested benefit index (VBI) of the Defined Benefit category of which Council is a contributing employer was 102.2%. The financial assumptions used to calculate the VBI were:

Net investment returns 5.5% pa

Salary information 2.5% pa to 30 June 2023, and 3.5% pa thereafter

Price inflation (CPI) 3.0% pa

Council was notified of the 30 June 2022 VBI during August 2022 (2021: August 2021). Vision Super has advised that the estimated VBI at [quarter end] was 104.1%.

The VBI is used as the primary funding indicator. Because the VBI was above 100%, the 30 June 2022 actuarial investigation determined the Defined Benefit category was in a satisfactory financial position and that no change was necessary to the Defined Benefit category's funding arrangements from prior years.

Employer contributions

(a) Regular contributions

On the basis of the results of the 2022 interim actuarial investigation conducted by the Fund Actuary, Council makes employer contributions to the Fund's Defined Benefit category at rates determined by the Fund's Trustee. For the year ended 30 June 2023, this rate was 10.5% of members' salaries (10.0% in 2021/22). This rate is expected to increase in line with any increases in the SG contribution rate and was reviewed as part of the 30 June 2022 interim valuation.

In addition, Council reimburses the Fund to cover the excess of the benefits paid as a consequence of retrenchment above the funded resignation or retirement benefit.

(b) Funding calls

If the Defined Benefit category is in an unsatisfactory financial position at an actuarial investigation or the Defined Benefit category's VBI is below its shortfall limit at any time other than the date of the actuarial investigation, the Defined Benefit category has a shortfall for the purposes of SPS 160 and the Fund is required to put a plan in place so that the shortfall is fully funded within three years of the shortfall occurring. The Fund monitors its VBI on a quarterly basis and the Fund has set its shortfall limit at 97%.

In the event that the Fund Actuary determines that there is a shortfall based on the above requirement, the Fund's participating employers (including Council) are required to make an employer contribution to cover the shortfall.

Using the agreed methodology, the shortfall amount is apportioned between the participating employers based on the pre-1 July 1993 and post-30 June 1993 service liabilities of the Fund's Defined Benefit category, together with the employer's payroll at 30 June 1993 and at the date the shortfall has been calculated.

Due to the nature of the contractual obligations between the participating employers and the Fund, and that the Fund includes lifetime pensioners and their reversionary beneficiaries, it is unlikely that the Fund will be wound up.

If there is a surplus in the Fund, the surplus cannot be returned to the participating employers.

In the event that a participating employer is wound-up, the defined benefit obligations of that employer will be transferred to that employer's successor.

The 2022 interim actuarial investigation surplus amounts

An actuarial investigation is conducted annually for the Defined Benefit category of which Council is a contributing employer. Generally, a full actuarial investigation is conducted every three years and interim actuarial investigations are conducted for each intervening year. An interim investigation was conducted as at 30 June 2022 and the last full investigation was conducted as at 30 June 2020.

The Fund's actuarial investigation identified the following for the Defined Benefit category of which Council is a contributing employer:

	2022 (Interim) \$m	2021 (Interim) \$m
- A VBI Surplus	44.6	214.7
- A total service liability surplus	105.8	270.3
- A discounted accrued benefits surplus	111.9	285.2

Notes to the Financial Report For the Year Ended 30 June 2023

The VBI surplus means that the market value of the fund's assets supporting the defined benefit obligations exceed the vested benefits that the defined benefit members would have been entitled to if they had all exited on 30 June 2022.

The total service liability surplus means that the current value of the assets in the Fund's Defined Benefit category plus expected future contributions exceeds the value of expected future benefits and expenses as at 30 June 2022.

The discounted accrued benefits surplus means that the current value of the assets in the Fund's Defined Benefit category exceeds the value of benefits payable in the future but accrued in respect of service to 30 June 2022.

Superannuation contributions

Contributions by Council (excluding any unfunded liability payments) to the above superannuation plans for the financial year ended 30 June 2023 are detailed below:

Scheme	Type of Scheme	Rate	2023 \$'000	2022 \$'000
Vision super	Defined benefits	10.5% (2022:10.0%)	103	114
Vision super	Accumulation	10.5% (2022:10.0%)	1,743	1,541

Council has not paid any unfunded liability payments to Vision super in 2023/22 or in 2022/21

There were \$148,000 contributions outstanding and no loans issued from or to the above schemes as at 30 June 2023.

The expected contributions to be paid to the Defined Benefit category of Vision Super for the year ending 30 June 2024 is \$102,000.

Notes to the Financial Report
For the Year Ended 30 June 2023

Note 10 CHANGE IN ACCOUNTING POLICY

There have been no changes to accounting policies in the 2022-23 year.

Performance Statement

For the year ended 30 June 2023

Description of municipality

Horsham Rural City is a regional city in the Wimmera Southern Mallee region of Western Victoria. The Wimmera Southern Mallee encompasses 20 percent of the area of Victoria and only 1 percent of the population. Horsham Rural City Council has an estimated residential population of 20,429 people (2021).

Approximately three quarters of residents live within the urban area of Horsham.

At the 2021 Census, Aboriginal and/or Torres Strait Islander people made up 2.2 percent of the population and 90.9 percent of the population were born in Australia. India, England, Philippines, New Zealand and Italy were the most common countries of birth.

Arapiles	Grass Flat	McKenzie Creek	Telangatuk East
Blackheath	Haven	Mitre	Tooan
Brimpaen	Jilpanger	Mockinya	Toolondo
Bungalally	Jung	Murra Warra	Vectis
Clear Lake	Kalkee	Noradjuha	Wail
Dadswells Bridge	Kanagulk	Nurrabiel	Wartook
Dooen	Kewell	Pimpinio	Wonwondah
Douglas	Laharum	Quantong	
Drung	Longerenong	Riverside	
Duchembegarra	Lower Norton	St Helen's Plains	

Horsham is a hub in the Wimmera for health care, niche retail, community services and arts and culture opportunities. A dryland and broad acre agricultural municipality, Horsham is home to the Grains Innovation Park (a nationally acclaimed agricultural research centre) and quality educational facilities including private and public secondary colleges, a university and an agricultural college. The municipality also has a rich indigenous history and an abundance of diverse natural assets including recreational lakes, wetlands, the Wimmera River, Mount Arapiles and the Wartook Valley with the Grampians National Park nearby.

Sustainable Capacity Indicators

APPENDIX 9.9B

Indicator / measure [formula]	Results				Comment
	2020	2021	2022	2023	
Population					
<i>Expenses per head of municipal population</i> [Total expenses / Municipal population]	\$2,710.36	\$2,827.76	\$2,825.91	\$2,928.86	
<i>Infrastructure per head of municipal population</i> [Value of infrastructure / Municipal population]	\$22,522.56	\$24,432.96	\$26,502.28	\$28,796.77	
<i>Population density per length of road</i> [Municipal population / Kilometres of local roads]	6.70	6.86	6.69	6.81	
Own-source revenue					
<i>Own-source revenue per head of municipal population</i> [Own-source revenue / Municipal population]	\$1,876.81	\$1,852.98	\$1,918.44	\$2,045.98	
Recurrent grants					
<i>Recurrent grants per head of municipal population</i> [Recurrent grants / Municipal population]	\$496.21	\$526.03	\$559.94	\$626.31	Mainly due to increase in Victorian Grants Commission in 2022/23.
Disadvantage					
<i>Relative Socio-Economic Disadvantage</i> [Index of Relative Socio-Economic Disadvantage by decile]	4.00	4.00	4.00	4.00	
Workforce turnover					
<i>Percentage of staff turnover</i> [Number of permanent staff resignations and terminations / Average number of permanent staff for the financial year] x100	10.1%	24.8%	22.0%	15.2%	There were lesser staff leaving in 2022/23.

Service Performance Indicators

Service/indicator/measure [formula]	Results				Comment
	2020	2021	2022	2023	
Aquatic Facilities					
Utilisation					
<i>Utilisation of aquatic facilities</i> [Number of visits to aquatic facilities / Municipal population]	6.73	3.03	4.17	5.05	There has been a 21% increase in Aquatic centre utilisation, in part due to the stabilisation of services and hours post Covid, and the public greater confidence in accessing public spaces.
Animal Management					
Health and safety					
<i>Animal management prosecutions</i> [Number of successful animal management prosecutions / Number of animal management prosecutions] x 100	0%	100%	0%	0%	No animal management prosecutions occurred in FY 2022-23.
Food Safety					
Health and safety					
<i>Critical and major non-compliance outcome notifications</i> [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100	75.86%	76.47%	70.00%	100.00%	All major and critical non-compliance items were followed up.
Governance					
Satisfaction					
<i>Satisfaction with council decisions</i> [Community satisfaction rating out of 100 with how council has performed in making decisions in the interest of the community]	39	48	52	42	Council has publicly committed to an action plan addressing community satisfaction in response to recent results.
Libraries					
Participation					
<i>Active library borrowers in municipality</i> [Number of active library borrowers in the last three years / The sum of the population for the last three years] x100	10.84%	9.08%	7.68%	6.97%	
Maternal and Child Health (MCH)					
Participation					
<i>Participation in the MCH service</i> [Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100	87.94%	91.31%	85.91%	90.58%	
<i>Participation in the MCH service by Aboriginal children</i> [Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100	88.76%	97.30%	89.13%	93.55%	
Roads					
Satisfaction					
<i>Satisfaction with sealed local roads</i> [Community satisfaction rating out of 100 with how council has performed on the condition of sealed local roads]	39	47	45	38	Council has been aware that the Roads under Vic Roads have deteriorated significantly and are in touch with the concerned department. However, this has been misunderstood by the public as Council responsible roads. Efforts are in place to inform the public in the appropriate forum and form.
Statutory Planning					
Decision making					
<i>Council planning decisions upheld at VCAT</i> [Number of VCAT decisions that did not set aside council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100	0.00%	0.00%	0.00%	0.00%	No planning decisions at VCAT concluded in FY 2022-23.
Waste Collection					
Waste diversion					
<i>Kerbside collection waste diverted from landfill</i> [Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100	20.49%	19.91%	19.07%	25.90%	Since the launch of glass & FOGO in April 2023, landfill diversion rates have increase by 50%.

Other Information

For the year ended 30 June 2023

Basis of preparation

Council is required to prepare and include a performance statement within its annual report. The performance statement includes the results of the prescribed sustainable capacity, service performance and financial performance indicators and measures together with a description of the municipal district and an explanation of material variations in the results. This statement has been prepared to meet the requirements of the *Local Government Act 2020* and *Local Government (Planning and Reporting) Regulations 2020*.

Where applicable the results in the performance statement have been prepared on accounting bases consistent with those reported in the Financial Statements. The other results are based on information drawn from council information systems or from third parties (e.g. Australian Bureau of Statistics).

The performance statement presents the actual results for the current year and for the prescribed financial performance indicators and measures, the results forecast by the Long-Term Financial Plan. *The Local Government (Planning and Reporting) Regulations 2020* requires explanation of any material variations in the results contained in the performance statement. Council has adopted materiality thresholds relevant to each indicator and measure and explanations have not been provided for variations below the materiality thresholds unless the variance is considered to be material because of its nature.

The forecast figures included in the performance statement are those adopted by Council in the Horsham Rural City Council Budget 2023-24 on 26 June 2023. The budget includes estimates based on key assumptions about the future that were relevant at the time of adoption and aimed at achieving sustainability over the long term. Detailed information on the actual financial results is contained in the General Purpose Financial Statements.

Certification of the Performance Statements

In my opinion, the accompanying performance statements have been prepared in accordance with the *Local Government Act 2020* and the *Local Government (Planning and Reporting) Regulations 2020*.

Ramakrishnan Subramaniam, CPA
Principal Accounting Officer

Dated : <Date>

Horsham

In our opinion, the accompanying performance statement of the Horsham Rural City Council for the year ended 30 June 2023 presents fairly the result of Council's performance in accordance with the *Local Government Act 2020* and the *Local Government (Planning and Reporting) Regulations 2020*.

The performance statement contains the relevant performance indicators, measures and results in relation to service performance, financial performance and sustainability capacity.

At the date of signing, we are not aware of any circumstances that would render any particulars in the performance statements to be misleading or inaccurate.

We have been authorised by the Council and by the *Local Government (Planning and Reporting) Regulations 2020* to certify the performance statements in their final form.

Cr Robyn Gulline

Councillor

Dated : <Date>

Horsham

Cr Les Power

Councillor

Dated : <Date>

Horsham

Sunil Bhalla, B Eng (Civil), M Tech

Chief Executive Officer

Dated : <Date>

Horsham

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Horsham Rural City Council

In the last quarter, Australia's GDP increased by 2.1%. For Victoria, GDP increased by 1.8%. Population was up nationally, and up in Victoria. Consumer sentiment was up across the nation and down in Victoria. Total CO₂-e emissions for the latest quarter decreased by -6.0% in Australia and decreased by -3.8% for Victoria.

ECONOMY	PEOPLE	COMMUNITY	ENVIRONMENT
GDP (Australia)	Population (Australia)	Consumer Sentiment Index (Australia)	CO ₂ -e emissions (Australia)
\$643,563m (+2.1%)	26,124,814 (+1.64%)	81.2 (+1.2%)	464.77m tonnes (-6.0%)
GDP (Victoria)	Population (Victoria)	Consumer Sentiment Index (Victoria)	CO ₂ -e emissions (Victoria)
\$151,018m (+1.8%)	6,656,281 (+1.68%)	77.1 (-5.4%)	80.06m tonnes (-3.8%)

Quarterly Economic Snapshot

Apr-23 to Jun-23

CONSUMER EXPENDITURE

Trending Flat

Trend *Change in Total Local Spend*

Victoria	Horsham
1.2%	1.7%

Daily Spending *Average Daily Spend by Day of Week*

Day	Total	Resident	Visitor
Mon	\$906K (+1.2%)	\$589K (+0.1%)	\$294K (+2.0%)
Tue	\$932K (-3.1%)	\$636K (+0.8%)	\$279K (-9.8%)
Wed	\$1.07M (-2.6%)	\$726K (+1.2%)	\$308K (-13.0%)
Thu	\$1.2M (+6.7%)	\$811K (+7.1%)	\$364K (+4.3%)
Fri	\$1.25M (-3.6%)	\$845K (-2.8%)	\$385K (-3.4%)
Sat	\$1.08M (+4.1%)	\$731K (+4.0%)	\$322K (+4.2%)
Sun	\$690K (+3.6%)	\$475K (+8.1%)	\$205K (-5.5%)

Peak Day Thursday 06 April 2023: \$1.82M

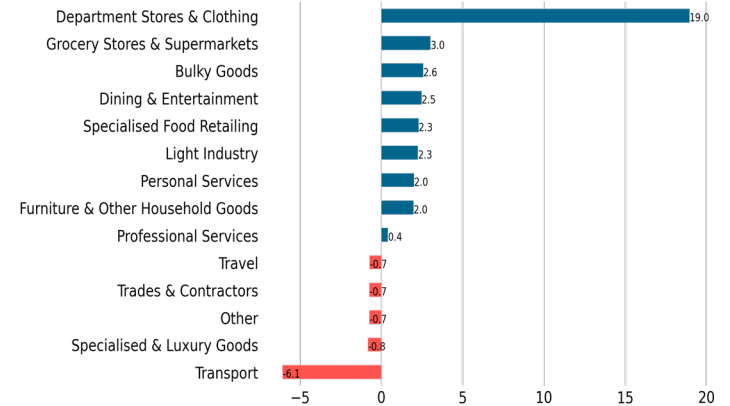
Trough Day Friday 07 April 2023: \$450K

JOB IMPACT

Net Positive

Estimated Impact on FTEs

Impact of Change in Total Local



Largest Increase 19.0 FTEs, Department Stores and Clothing

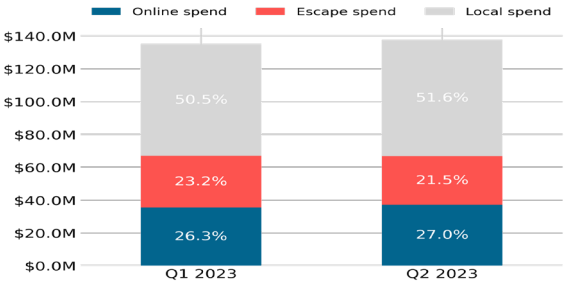
Largest Decrease -6.1 FTEs, Transport

Sources: ABS, Cat. Nos. 3101.052, 5206.001, 5206.027; ABS Census 2016; Spendmapp.com.au; industry.gov.au; DISER, 2020

WALLET SHARE

Staying local

Share of Resident Wallet Latest and Previous Quarter



Trend Change in Resident Wallet Share

Spend	Victoria	Horsham
Local Spend	+0.2%	+1.1%
Escape Spend	-0.2%	-1.8%
Online Spend	+0.1%	+0.7%

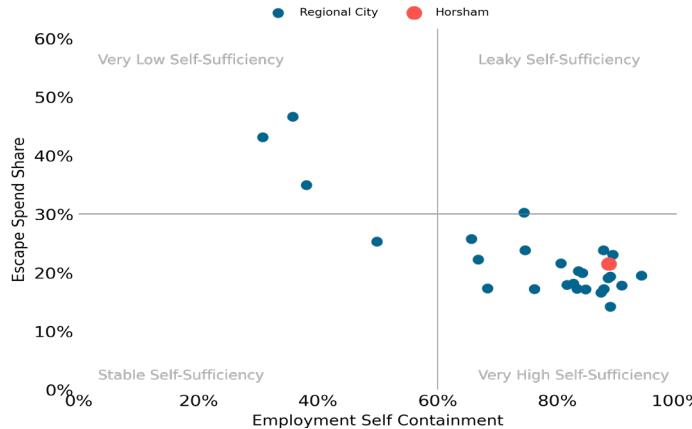
Compared with the previous quarter, in Q2 2023:

- Horsham saw more local spend as a share of Resident Wallet; and
- Local spend in Victoria saw the greatest increase in share.

SELF-SUFFICIENCY

Very High

The Commuter Effect Escape Spend and Commuting



Compared with other Regional councils, in Horsham:

- There is very high economic self-sufficiency.
- There is high employment self-containment (based on the last Census).
- Resident Escape Spend has a low share of Resident Wallet.

Disclaimer

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**MINUTES OF INFORMAL MEETINGS OF COUNCILLORS
COUNCIL BRIEFING HELD IN THE COUNCIL CHAMBERS
MONDAY 4 SEPTEMBER 2023 AT 5:00PM**

TO ATTEND: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure

ATTENDED BY: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure

APOLOGIES: Nil

1. WELCOME AND INTRODUCTION

2. DISCLOSURE OF CONFLICT OF INTEREST SEC 130 and 131, LOCAL GOVERNMENT ACT 2020 AND HORSHAM RURAL CITY COUNCIL GOVERNANCE RULES

Nil

3. PRESENTATIONS

3.1 Golf Course Development Proposal (Kevin) **5:00pm – 5:45pm**
Attending: Niraj Singh, Australian Tourism Group, Robert Nation & Adam Butera (Destination Collective) (*virtual attendance*) Fiona Gormann (*in person*)

4. COUNCIL MEETING REPORTS FOR DISCUSSION

4.1 Review of Parking Management Plan (Kevin) **Presentation 5:45pm – 6:30pm**
Attending: Mandi Stewart and Jason Brady (*both in person*)

4.2 Public Art Policy (Kevin) **Appendix 4.2 6:30pm - 6:45pm**
Attending: Carolynne Hamdorf and Michelle Rethus (*both in person*)

4.3 Proposed Common Seal & Conduct at Meetings **Appendix 4.3 6:45pm – 7:00pm**

4.4 Council Election Period Policy (Kim) **Appendix 4.4 7:00pm – 7:15pm**

5. GENERAL DISCUSSION (Sunil Bhalla)

6. CLOSE

The meeting closed at 8:20 pm

DINNER



**MINUTES OF INFORMAL MEETINGS OF COUNCILLORS
COUNCIL BRIEFING HELD IN THE COUNCIL CHAMBERS
MONDAY 11 SEPTEMBER 2023 AT 5:00PM**

TO ATTEND: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure

Attended by: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power (arrived at 5:10 pm), Cr B Redden, Cr I Ross, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure

APOLOGIES: Nil

1. WELCOME AND INTRODUCTION

2. DISCLOSURE OF CONFLICT OF INTEREST SEC 130 and 131, LOCAL GOVERNMENT ACT 2020 AND HORSHAM RURAL CITY COUNCIL GOVERNANCE RULES

Cr Flynn advised that although Item 4.2 – Heritage Citations includes reference to GWM assets, she does not have any conflict as in her role she is not involved in the management of those assets.

3. PRESENTATIONS

3.1 Update on RCCC (Kim) **5:00pm – 5:20pm**
Attending: Graeme Harrison

4. COUNCIL MEETING REPORTS FOR DISCUSSION

4.1 CONFIDENTIAL RCCC Content Manager Tender (Kim) **Appendix 4.1** **5:20pm – 5:30pm**
Attending: Graeme Harrison

4.2 Heritage Citations (Kevin) **Appendix 4.2** **5:30pm – 6:00pm**
Attending: Fiona Gormann and Kirsten Miller

4.3 Investment Attraction & Growth Report (Kevin) **Appendix 4.3** **6:00pm – 6:10pm**
Attending: Fiona Gormann

4.4 Review of Parking Management Plan (Kevin) **Appendix 4.4** **6:10pm – 6:40pm**
Attending: Mandi Stewart and Jason Brady

4.5 Creative Horsham Plan (Kevin) **Appendix 4.5** **6:40pm – 6:50pm**

4.6 Community Leadership Program (Kim) **Appendix 4.6** **6:50pm – 7:05pm**

APPENDIX 13.1A

- 4.7 Instrument of Delegation (Kim) **Appendix 4.7** 7:05pm – 7:10pm
- 4.8 Sale of Industrial Land- Verbal (Sunil) **Appendix 4.8** 7:10pm – 7:20pm
- 4.9 CONFIDENTIAL Garbage Trucks Tender- Verbal (John) **Appendix 4.9** 7:20pm – 7:25pm

DINNER

7:25pm – 7:45pm

5. PRESENTATIONS (Continued)

- 5.1 Councillor Expenses Independent Audit (Kim) 7:45pm – 8:05pm
- 5.2 Community Satisfaction Survey Action Plan (Kim) **Appendix 5.2** 8:05pm – 8:25pm

6. REPORTS FOR INFORMATION ONLY

- 6.1 VCAT/Planning/Building Update (Kevin) **Appendix 6.1** 8:25pm – 8:35pm

7. GENERAL DISCUSSION (Sunil Bhalla)

8. CLOSE

9:21 pm

SUNIL BHALLA
Chief Executive Officer

MINUTES OF INFORMAL MEETINGS OF COUNCILLORS
COMMUNITY CONVERSATIONS HELD IN THE QUANTONG RECREATION RESERVE
ON MONDAY 18 SEPTEMBER 2023 AT 5:30PM

TO ATTEND: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, CEO; Kim Hargreaves, Director Corporate Services; John Martin, Director Infrastructure, Kevin O'Brien, Director Communities & Place

ATTENDED: Cr Robyn Gulline, Mayor; Cr D Bowe, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, CEO; Kim Hargreaves, Director Corporate Services; John Martin, Director Infrastructure; Kevin O'Brien, Director Communities & Place; Melanie Janetzki, Co-ordinator Customer Service; Martin Bride, Community Facilitator

OTHER ATTENDEES: Lance Netherway, Sharnee Lockhart, Matthew Lockhart, Sally Ison, Nicole Netherway, Kelvin Price

APOLOGIES: Cr Penny Flynn, Deputy Mayor

1. WELCOME AND INTRODUCTION

The Mayor welcomed everyone to the meeting.

2. DISCLOSURE OF CONFLICT OF INTEREST SEC 130 and 131, LOCAL GOVERNMENT ACT 2020 AND HORSHAM RURAL CITY COUNCIL GOVERNANCE RULES

Nil

3. GENERAL QUESTIONS/ISSUES

Sunil Bhalla – provided an overview of: the sports planning feasibility study, CAD Parking Review and the Electoral Wards

John Martin – provided an overview of: 4 bins introduced in the urban areas, container deposit scheme, roads and flood repairs.

Kevin O'Brien – provided an overview of: public toilets at the Reserve, public play spaces strategy and evaporation pond.

Questions from the community added to the discussion throughout. These questions related to alternative truck route, new township sign, decommissioned channels, passenger rail, condition of roads, Neighbourhood Safer Place,

4. TEA/COFFEE/SUPPER AND INFORMATION DISCUSSIONS

The meeting closed at 7.15 pm

MINUTES OF INFORMAL MEETINGS OF COUNCILLORS
COUNCILLOR PLANNING WORKSHOP HELD IN THE COUNCIL CHAMBERS
ON THURSDAY 21 SEPTEMBER 2023 AT 9:00AM

TO ATTEND: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr D Bowe, Cr C Haenel, Cr L Power, Cr B Redden, Cr I Ross, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure, Glenn Capuano (Item 4 only), Susan Surridge (Item 6 only), Sarah Mclvor (Item 10 only)

ATTENDED BY: Cr Robyn Gulline, Mayor; Cr P Flynn, Deputy Mayor; Cr C Haenel (arrived at 9:15am), Cr L Power, Cr B Redden, Sunil Bhalla, Chief Executive Officer; Kim Hargreaves, Director Corporate Services; Kevin O'Brien, Director Communities and Place; John Martin, Director Infrastructure, Glenn Capuano (Item 4 only), Susan Surridge (Item 6 only), Sarah Mclvor (Item 10 only)

APOLOGIES: Nil

1. WELCOME (Cr Robyn Gulline, Mayor)

2. DISCLOSURE OF CONFLICT OF INTEREST SEC 130 and 131, LOCAL GOVERNMENT ACT 2020 AND HORSHAM RURAL CITY COUNCIL GOVERNANCE RULES

Nil

3. FOCUS ON THE DAY (Sunil Bhalla, CEO)

PRESENTATIONS

4. Key Trends in our Municipality (Presentation)

Attending: Glenn Capuano, ID (Informed Decisions) *Virtual Attendance*

5. Discussions on Key Trends (EMT & Councillors)

6. Strategic Planning Expo - What We Heard / What It Means

Attending: Susan Surridge

7. Discussion of Outcomes from Expo and Implications for Council Plan/Annual Action Plan/Key Advocacy Priorities (EMT & Councillors)

8. Top 10 Strategic Projects (EMT)

9. Discussion on Top 10 Strategic Projects (EMT & Crs)

10. Planning Cycle, Next Steps and Key Dates

Attending: Sarah Mclvor

12. CLOSE

Meeting closed at 1:00pm

ADDITIONAL INFORMATION

- 2021-2025 Council Plan - <https://www.hrcc.vic.gov.au/Our-Council/About-Us/Council-Plan>
- 2023-2024 Annual Action Plan – <https://www.hrcc.vic.gov.au/Our-Council/Governance-and-Transparency/Public-Documents/Council-Publications>
- Integrated Planning and Reporting Framework - <https://www.hrcc.vic.gov.au/Our-Council/Governance-and-Transparency/Public-Documents/Council-Publications/Integrated-Strategic-Planning-and-Reporting-Framework>

2. Committee Status

- Lauren Scully to replace Richard Bales on committee permanently, Fiona requested written confirmation of this.
- Bryce and David attending in place of Ian Mond today
- Ali is the replacement for Kathryn who has left, also requesting an email confirming this change
- Matt will send an email to Fiona confirming new committee inclusions

3. Operational Update – SCT

3.1. Maintenance

- Heating system went down but HRCC has repaired
- CCTV cameras being installed in operational black holes, to be completed by June
- Will be installing portable lights onto Dooen site with solar panels so crews can come in at night and onboard safely, will increase interstate services. 8 weeks away from commencement. 60 x 40ft containers a week capacity increase

3.2. Throughput Figures

- Averaging 1000 a month, to be sent out with minutes
- Considering getting bulk loading trucks
- Losing out to competitors in bulk loading, opting for road over rail.
- Truck driver shortage is assisting rail currently.
- Have sent letters to Minister, Mode Shift Incentive Scheme may be coming to an end, will have an impact

4. WAL HUB Development

- Recently had area slashed
- Tree stumps will be grinded to improve slashing and entrance
- HRCC Parks and Gardens team have started putting down mulch and will begin planting
- Entrance signs have been ordered, 6-8 weeks away from installation
- SED Report
- Extensive consultation / market testing of potential users of WIFT and investor in WAL Hub which lead to several leads and were provided to SCT for follow up
- Confirmation that gas is a major constraint to transformation (manufacturing) investment
- Investigations of alternative gas, likely some form of Anaerobic Digester (AD) - however this does have some challenges
- Reviewing WIM Avonbank EES for opportunities to augment infrastructure in WAL Hub (noting EES does not favour rail)
- Where possible, continuing to discuss Maroona Portland rail link and increase awareness of the issue and the impact
- Confirming potential directions comply with Council planning scheme and potential changes to planning scheme in accordance with Avonbank EES
- In conjunction with HRCC, finalising final directions and commencing report (draft due end May)

5. Regional Development Advocacy

- Awaiting State Budget to see what opportunities there may be. Not anticipating a great budget for investment in the region.

6. General Business

- Avonbank Mineral Sands mine is going through EES process at the moment, submissions close next Friday. Council has prepared a draft submission. Mode of transport of heavy mineral product to Portland is an issue that will be raised, would like them to use rail. Rail is barely mentioned in the EES.
- SCT has been speaking with Portland and Geelong in regards to mineral sands transport opportunities. Looking to provide rail as an alternative for the mineral sands companies.
- DTP advocating to ARTC to get the Portland line repaired. Geelong is amenable to taking in mineral sands
- John had question raised at community meeting in regards to the signals, John to follow up and send outcome through to David Hill
- Maintenance report to be sent with the minutes
- SCT would like a meeting at the site with everyone later in the year, can be outside scheduled meeting dates.

7. Next Meeting: 16 August 2023 via Teams

8. Future Meetings

- 15 November 2023
- 21 February 2024

Wimmera Intermodal Freight Terminal Advisory Committee meetings are held quarterly on the third Wednesday of the month.

* Please note the meeting numbers have been reset to reflect year and the meeting number. (This is post Council's review undertaken of committees)

MAY 2023 Minutes confirmed at the WIFT Advisory Committee meeting held 7 September 2023

Minutes - Older Persons Advisory Committee

Wednesday 6 September, 2023

Kalkee Road HUB

Attendees

Members - Rick Walker, Cheree Ladlow, Shayne Keenan, Elaine Cooper, Beryl Moloney, Kola Kennedy, Laureen Sherriff, Wes Hazelden and June Liddy.

HRCC - Daniel Rees (chairperson).

Apologies

Janet Hall, Pamela Baker and Faye Smith.

1. Welcome and Introductions

- a) The chairperson acknowledged the five traditional owner groups and welcomed attendees to the meeting.

2. Seniors Festival Calendar of Events

- a) The committee made some suggestions for the Horsham Seniors Festival.
 - Have a bus to events out of town.
 - Promote town bus timetable (action – Daniel).
 - Promote free week of public transport for Seniors in first week of October (action – Daniel).
 - Promote free bus for Expo from Park Drive (action – Daniel).
 - Promote events in the Weekly Advertiser, ABC Radio & Community Radio (what's coming up that week).

3. Age Friendly Plan Renewal / Engagement

- a) The chairperson informed the committee of the engagement plan for the renewal of the Age Friendly Plan.

- b) Print off surveys and provide in hard copy at HRCC customer service for members to collect (action – Daniel).
- c) Members to distribute surveys amongst community groups, and return completed surveys to Daniel (action – all members).
- d) The committee recommended groups to visit to discuss Seniors priorities that will inform the development of the Age Friendly Plan.
 - Horsham Neighbourhood House
 - Probus
 - U3A
 - Senior Citizens
 - Horsham Rural City Community Matters
 - Let's talk Horsham
 - Horsham North Facebook
 - Mobility Group
 - Retirement Villages (Sunnyside, Ingenia & Wimmera Village)
 - Catholic Care
 - Uniting Church
 - Christian Emergency Food Centre
 - Roberts Ave old piano
 - Talk on radio (ABC & 3WM)
- e) The committee recommended that HRCC conduct engagement with visitors to the Horsham and District Community Groups Expo.

4. Business arising

- a) Parking Management Plan
 - People with mobility issues, and who don't use app take a long time to get to the meter to pay. On some occasions have been booked during that time.
 - Recommendation: to have first 15 to 30 minutes free in each car park you visit.
 - Recommendation: for parking to be free for people with a disability parking permit in any car parking space.
 - Understanding zones is extremely difficult.
- b) CAD Working Group
 - Shayne provided an update on the CAD Working Group.
 - Committee members provide feedback on the CAD and parking to Shayne who will return feedback to CAD Working Group.
- c) Pathways and Crossings Plan

- The chairperson informed the committee about how to provide feedback for the pathways and crossings plan.
- Shayne Keenan - no maintenance has occurred on bitumen side of the road on David Street.
- Wes Hazelden – The crossing across Darlot Street is great, but then there is no pathway after that along the Northern side of Glead Street.

Meeting Close

Next Meeting

- Wednesday 6 December, 2023.
- Kalkee Road HUB.

Action	Task	Responsibility	Status
5	Follow up caravan parking issue. This includes considering the instalment of better signage / promotion of caravan parking spaces.	Annie Mintern	
8	Include a future agenda item to discuss gofer safety.	Daniel Rees	
11	Include a future agenda item to discuss seating developments in recent projects	Daniel Rees	

	that are inappropriate for older people.		
12	Promote town bus timetable for Seniors Festival events	Daniel Rees	Complete
13	Promote free week of public transport for Seniors in first week of October	Daniel Rees	
14	Promote free bus for Expo from Park Drive	Daniel Rees	
15	Print off surveys and provide in hard copy at HRCC customer service for members to collect	Daniel Rees	Complete
16	Members to distribute surveys amongst community groups, and return completed surveys to Daniel	All members	